

# **Findings Report for a Statistically Valid Community Survey**



Submitted to

**Tinley Park-Park District, IL**  
**By**



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# ***Tinley Park-Park District***

## ***Community Attitude and Interest Survey Executive Summary Report***

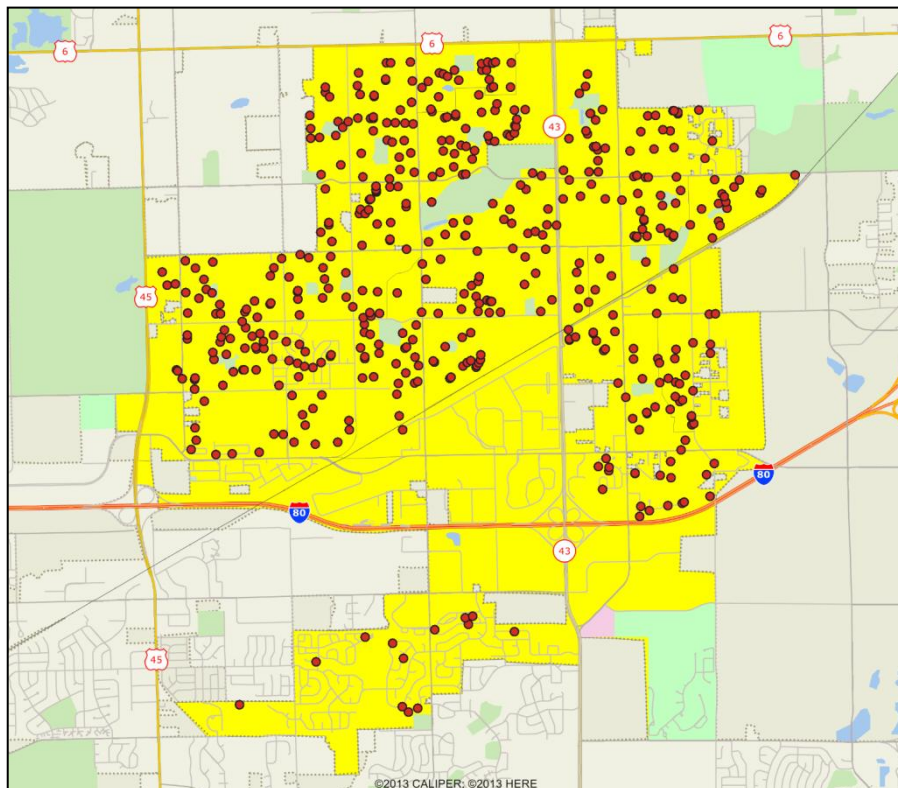
### **Overview of the Methodology**

ETC/Leisure Vision conducted a Community Attitude and Interest Survey for the Tinley Park-Park District during the winter of 2014 to help establish priorities for the future improvement of parks and recreation facilities, programs and services within the Park District. The survey was designed to obtain statistically valid results from households throughout the Tinley Park-Park District. The survey was administered by mail and web.

ETC/Leisure Vision worked extensively with Tinley Park-Park District officials in the development of the survey questionnaire. This work allowed the survey to be tailored to issues of strategic importance to help plan the future system.

A seven-page survey was mailed to a random sample of households throughout the Tinley Park-Park District. Approximately three days after the surveys were mailed each household that received a survey also received an automated voice message encouraging them to complete the survey.

The goal was to obtain a total of at least 400 completed surveys. ETC/Leisure Vision exceeded that goal with a total of 498 surveys completed. The results of the random sample of 498 households have a 95% level of confidence with a precision rate of at least  $\pm 4.3\%$ . The locations of survey respondents are shown in the graph to the right.



This report contains:



- A summary of the methodology for administering the survey and major findings
- Charts showing the overall results of the survey
- Benchmarking data that shows how the results for the Tinley Park-Park District compare to national benchmarks as well as Illinois benchmarks
- Tabular analysis and cross-tabular analysis including: household types, age and gender, and satisfaction with value received from the Tinley Park-Park District
- GIS maps
- A copy of the survey instrument

### ***Benchmarking Comparisons to Illinois and National Parks and Recreation Systems***

Leisure Vision has conducted more than 700 parks and recreation surveys for communities in 49 states including more than 40 park districts in Illinois. This database allows us to compare how residents of the Tinley Park-Park District rate your system for nearly 100 facilities, programs and service areas. A detailed summary of these benchmarking comparisons is found in Section 2 of this report.

The Tinley Park-Park District rated higher than comparative National and Illinois Park Districts for numerous benchmarks including higher usage of parks, greater satisfaction with the condition of parks, greater satisfaction with the quality of programs, and many other areas as well.

Of particular importance, the Tinley Park-Park District rated significantly higher than National and Illinois benchmarks in measuring citizen satisfaction with the overall value they receive from the Park District. As indicated below, 42% of household respondents were very satisfied with the value they receive from the Tinley Park-Park District. On a National basis only 27% of household respondents are very satisfied and in Illinois the average is 30%. This data shows that, on average, residents of the Tinley Park-Park District are far more satisfied than comparative National and Illinois benchmarks.

Tinley Park-Park District ranked above average in the highest levels of satisfaction with the overall value residents receive from the Tinley Park-Park District compared to national and Illinois benchmarks.

	<u><b>National</b></u>	<u><b>Illinois</b></u>	<u><b>Tinley Park-Park District</b></u>
<u>Very Satisfied</u>	27%	30%	<b>42%</b>
<u>Somewhat Satisfied</u>	34%	35%	35%
<u>Neutral</u>	20%	17%	11%
<u>Somewhat Dissatisfied</u>	6%	5%	4%
<u>Very Dissatisfied</u>	3%	4%	1%
<u>Don't Know</u>	11%	9%	7%

## Major Findings:

- **Visitation Levels of Major Parks, Recreation, and Sports Facilities:** Residents were asked to indicate how often they used major parks, recreation, and sports facilities over the past 12 months. Sixty-nine percent (69%) of respondents indicated that they had visited the Community Park at least once over the past 12 months. Other similar levels of visitation include: Tony Bettenhausen Recreation Center (68%) and the Tinley Junction Miniature Golf and Batting Cages (45%).
- **Most of the Residents Surveyed Were Satisfied with Program Services:** Ninety-four percent (94%) of those who had an opinion were either “very satisfied” or “satisfied” with the location of programs. Other similar levels of satisfaction include: Quality of the facility where the program is offered (92%), quality of customer service for registration (88%), and quality of instructors (84%). Forty-nine percent (49%) of residents rated the overall quality of programs as excellent, 49% rated as good, and 2% rated as fair.
- **Satisfaction with Neighborhood Park and Playground Services:** Ninety-four percent (94%) were either “very satisfied” or “satisfied” with the mowing and trimming of parks. Other similar levels of satisfaction include: Overall condition of parks and playgrounds (88%), overall quality of playground equipment (87%), and overall quality of landscaping (shrubs/flowers) (83%). Residents indicated that the Tinley Park-Park District should focus the most attention on overall condition of parks and playgrounds (27%), overall quality of outdoor restrooms (25%), playground equipment (24%), and adequacy of park lighting (23%).
- **Satisfaction with Services Provided by the Bettenhausen Recreation Center:** Ninety-three percent (93%) of residents were either “very satisfied” or “satisfied” with the quality of the running track. Other similar levels of satisfaction include: Cleanliness of Center (91%), quality of gymnasium (88%), knowledge of Center staff (83%), and courtesy of Center staff (83%). Residents indicated that the Bettenhausen Recreation Center activities that are most important to them include: Membership fees for value received (33%), cleanliness of Center (28%) and hours of operation (22%).
- **Satisfaction with Services Provided by the White Water Canyon Water Park:** Ninety percent (90%) of residents were either “very satisfied” or “satisfied” with the zero depth wading pool. Other services respondents were most satisfied with include: Lazy river (89%), water slides (87%), overall quality of water park (87%), level of safety provided by the lifeguards (87%), and spray ground (86%). Residents indicated that the White Water Canyon Water Park services that are the most important to them include: Cleanliness of the bath house (24%), level of safety provided by the lifeguards (20%), and overall quality of Water Park (15%).
- **Satisfaction with Services Provided by Tinley Fitness:** Eighty-eight percent (88%) of residents were either “very satisfied” or “satisfied” with the quality of cardiovascular equipment and fitness area. Other similar levels of satisfaction include: Quality of strength training equipment (85%), courtesy of Center staff (85%), and knowledge of Center staff (84%). Residents indicated the Tinley Fitness services that are the most important to their household include: Membership fees for value received (22%), cleanliness of Center (15%), and quality of locker rooms (15%).

- **Need for Parks and Recreation Facilities:** Eighty-one percent (81%) of residents or 17,614 households indicated a need for walking and biking trails. Other most needed facilities include: Small neighborhood parks (69% or 14,928 households) and large community parks (64% or 13,845 households). Residents indicated the facilities that are the most important to their household include: Walking and biking trails (50%) and small neighborhood parks (35%).
- **Need for Parks and Recreation Programs:** Fifty-percent (50%) of residents or 10,833 households indicated a need for adult fitness and wellness programs. Other most needed programs include: Outdoor recreation activities (36% or 7,735 households) and water fitness programs (28% or 6,088 households). Residents indicated that the most important programs to their household include: Adult fitness and wellness programs (39%), outdoor recreation activities (22%), and water fitness programs (17%).
- **Importance of Actions for the Tinley Park-Park District to Take:** Seventy-eight percent (78%) of residents indicated that it was either “very important” or “somewhat important” for the Tinley Park-Park District to develop walking and biking trails and connect existing trails. Other similar levels of importance include: Upgrade existing neighborhood parks (74%) and upgrade existing community parks (67%). Residents indicated that they were most willing to fund with tax dollars the development of walking and biking trails and to connect existing trails (52%), upgrade existing neighborhood parks (37%), and upgrade existing community parks (27%).

### **Other findings:**

- The top three most used facilities include: Walking and biking trails, playground, and the water park.
- Forty-six percent (46%) of respondents are very supportive of the development of a 3<sup>rd</sup> water slide at the White Water Canyon Water Park and only 12% are not supportive.
- The top three ways respondents are learning about Tinley Park-Park District programs and activities are (1) Park district brochure, (2) Newspaper, and (3) from friends and neighbors.
- Thirty-seven percent (37%) of residents indicated they receive an above average value for services received by the Park District and only 3% indicated a below average value.

# Contents

Charts and Graphs .....	Section 1
Benchmarks .....	Section 2
Matrices .....	Section 3
Importance-Satisfaction Matrices.....	Section 3(A)
Importance-Unmet Needs Matrices.....	Section 3(B)
GIS Maps .....	Section 4
Tabular Data .....	Section 5
<u>Cross-Tabular Data by:</u>	
Age and Gender .....	Section 6
Satisfaction with the Park District.....	Section 7
Household Types .....	Section 8
Survey Instrument .....	Section 9

# Section 1

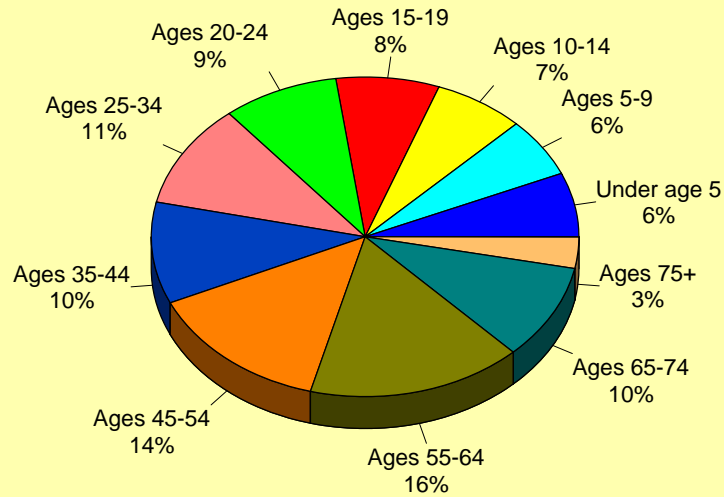
## *Charts and Graphs*

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### Q1. Age of Respondents

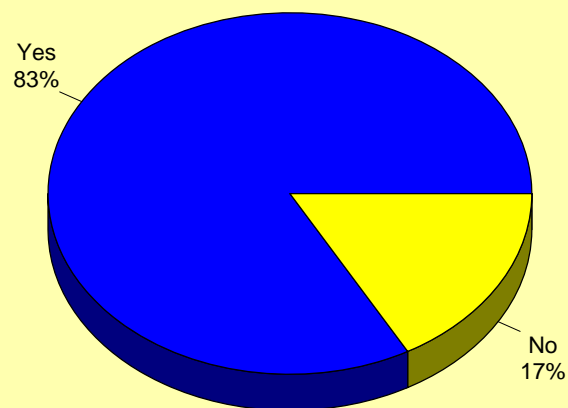
by percentage of respondents



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q2. If Respondent Households Visited Any of the Tinley Park-Park District Parks During the Past 12 Months

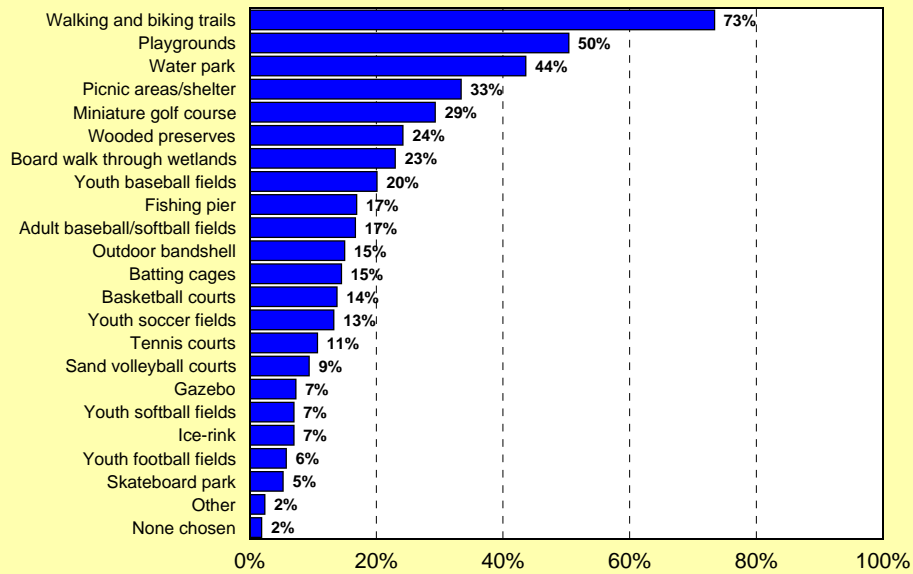
by percentage of respondents



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q3. Outdoor Facilities Respondent Households Have Used or Visited in the Past 12 Months

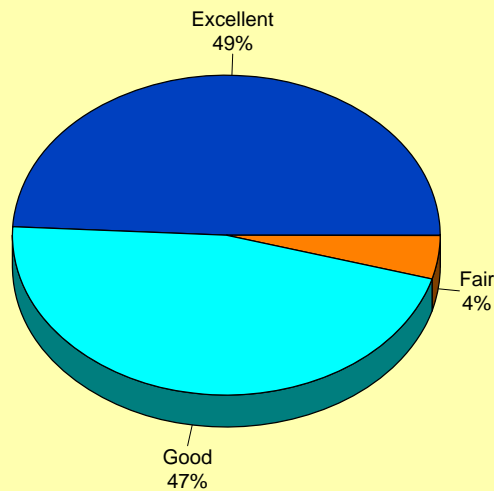
by percentage of respondents



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q4. How Respondent Households Rate the Overall Condition of Parks, Trails, and Outdoor Recreation Facilities in Tinley Park-Park District

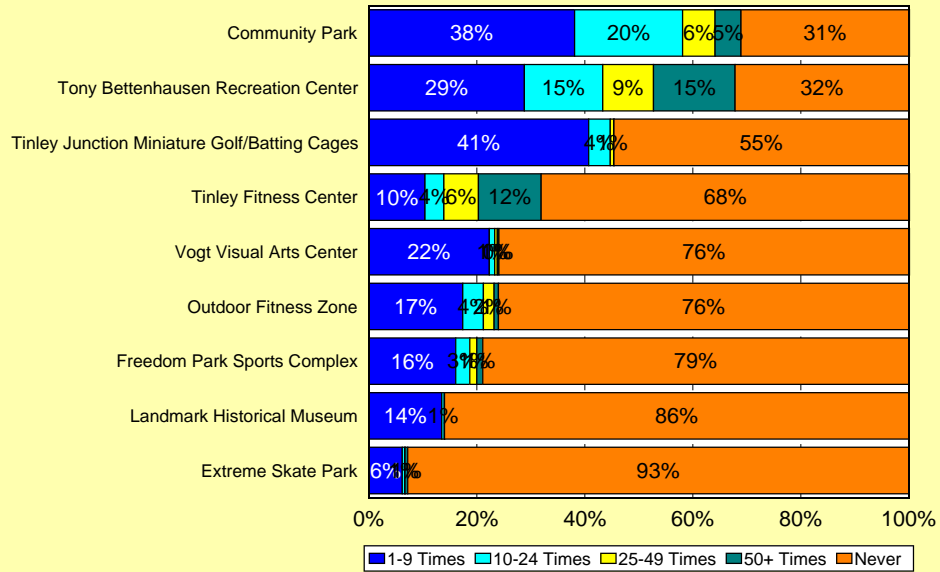
by percentage of respondents who have used the facilities in the past 12 months (excluding don't know)



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

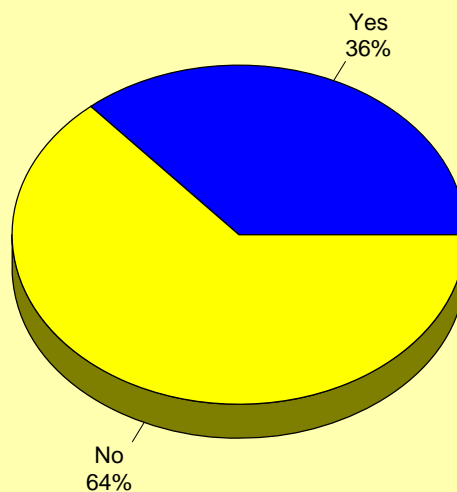
### Q5. Respondent Household Visitation Levels of Major Parks, Recreation and Sports Facilities Over the Past 12 Months

by percentage of household respondents (excluding don't know)



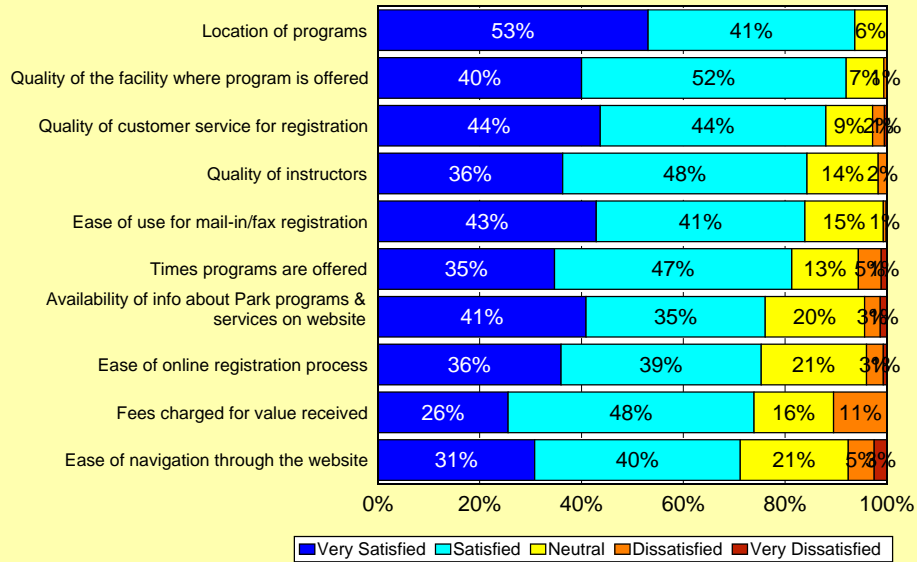
### Q6. If Respondent Households Participated in Any of the Tinley Park-Park District Programs During the Past 12 Months

by percentage of respondents



### Q7. Overall Satisfaction with Program Services Provided by the Tinley Park-Park District

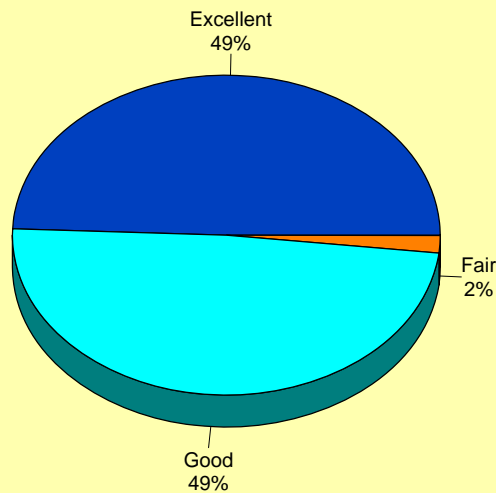
by percentage of respondents who have participated in programs (excluding don't know)



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q8. How Respondent Households Rate the Overall Quality of Programs

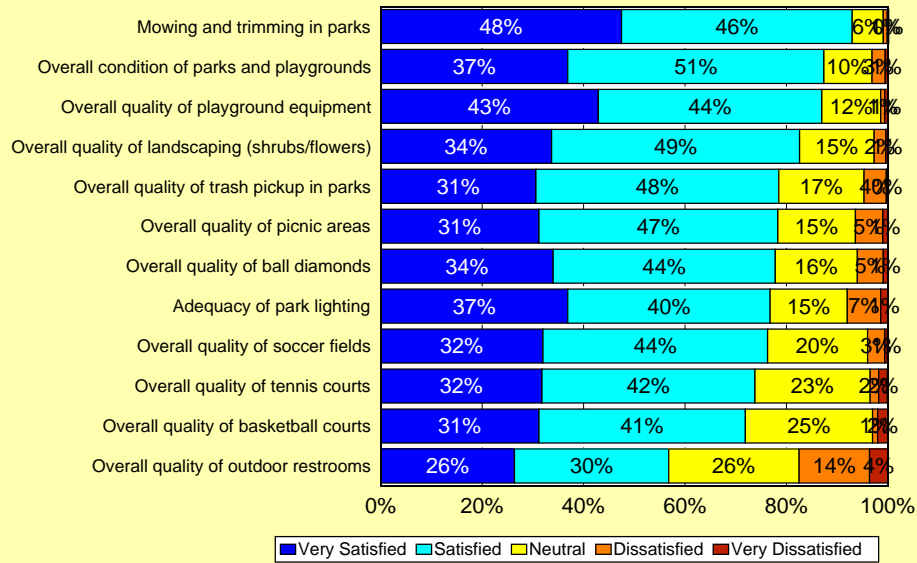
by percentage of respondents who have participated in programs



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q9. Overall Satisfaction with Neighborhood Park and Playground Services Provided by the Tinley Park-Park District

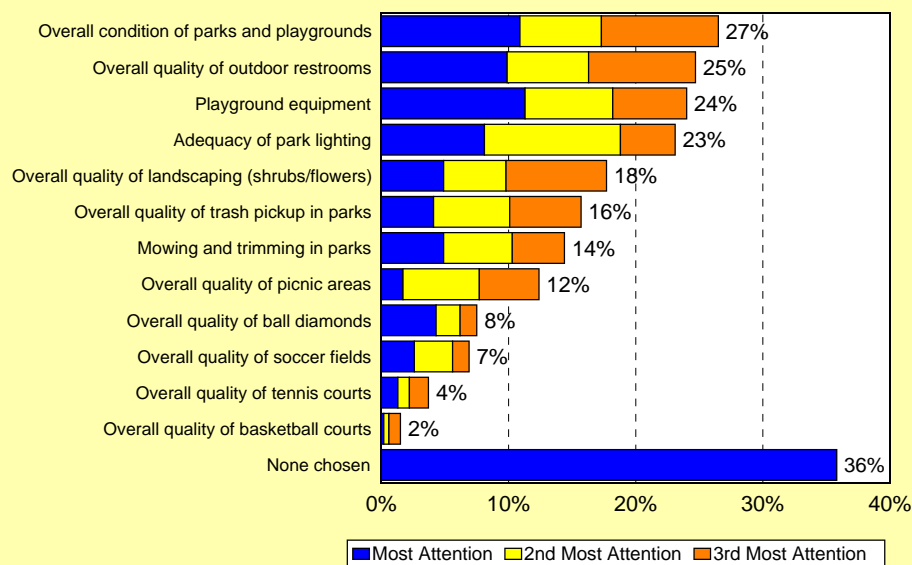
by percentage of respondents (without don't know)



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q10. Neighborhood Park and Playground Services that need the Most Attention Over the Next Two Years

by percentage of respondents who selected the item as one of their top three choices

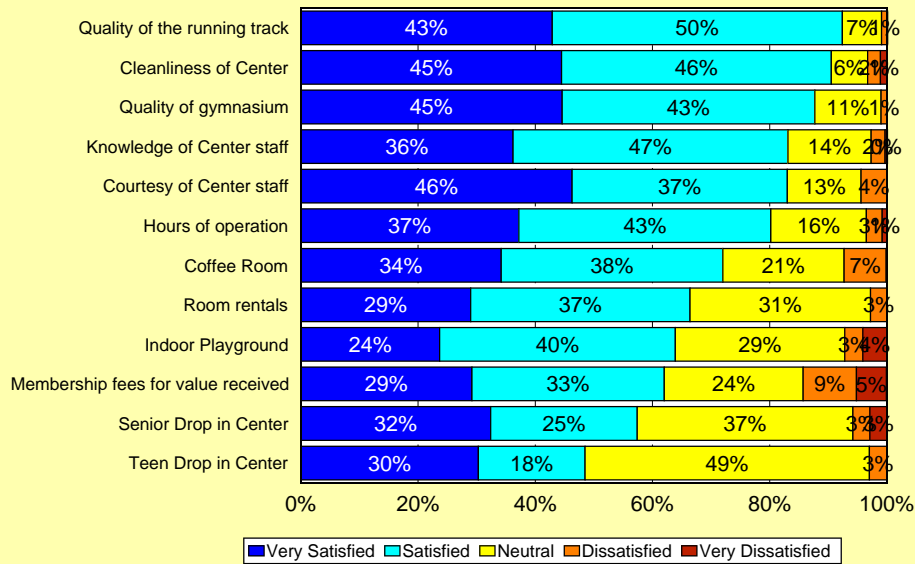


Source: Leisure Vision/ETC Institute for the Tinley Park-Park District



### Q11. Overall Satisfaction with Services Provided by the Bettenhausen Recreation Center

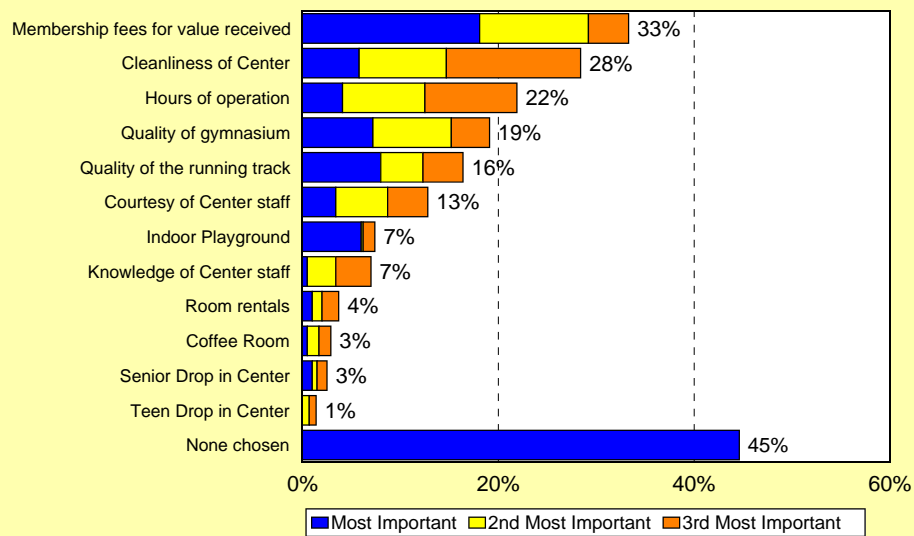
by percentage of respondents



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q12. Bettenhausen Recreation Center Services that are Most Important to Respondent Households

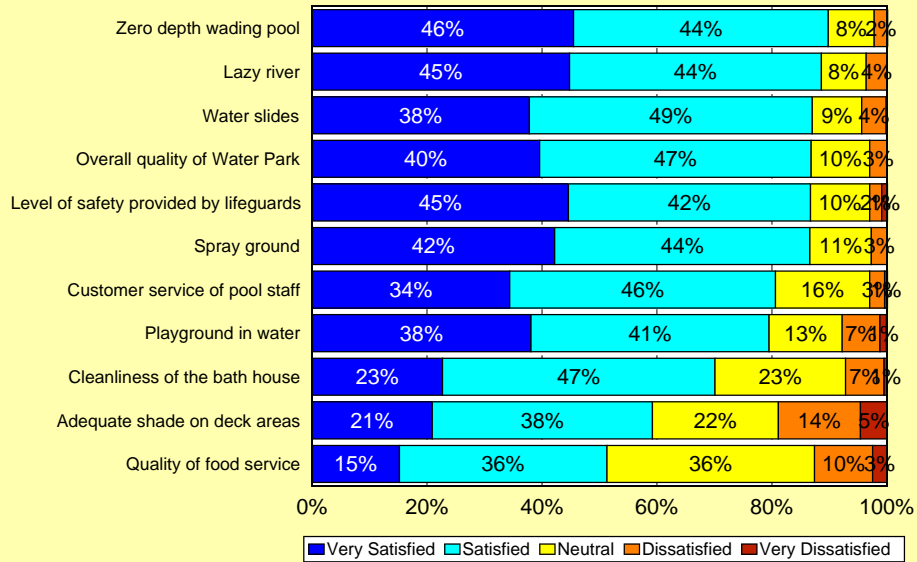
by percentage of respondents who selected the item as one of their top three choices



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q13. Overall Satisfaction with Services Provided by the White Water Canyon Water Park

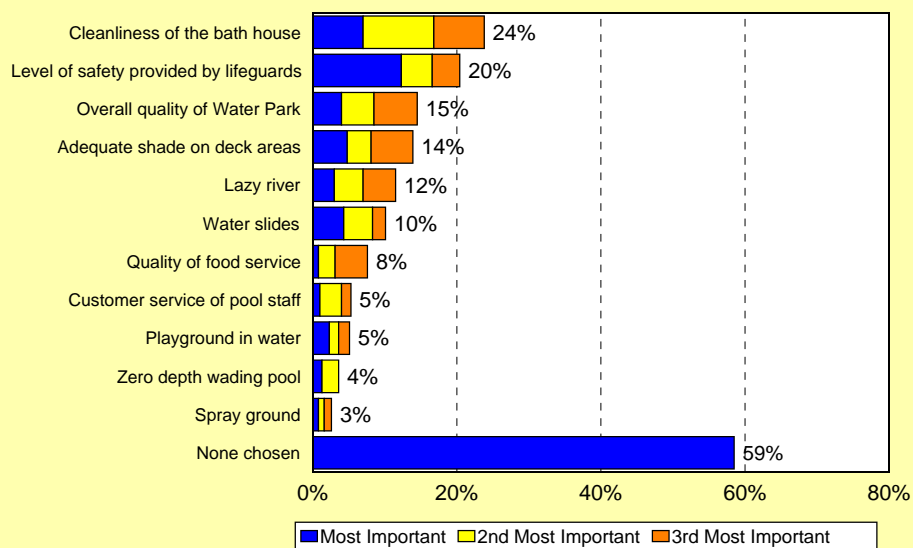
by percentage of respondents (without don't know)



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q14. White Water Canyon Water Park Services that are Most Important to Respondent Households

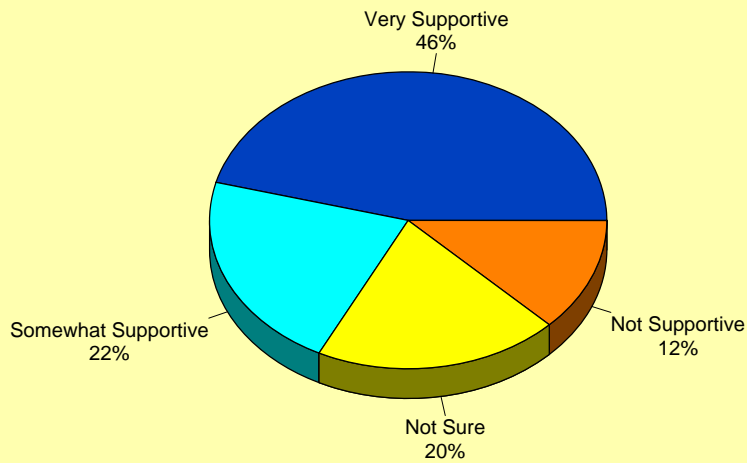
by percentage of respondents who selected the item as one of their top three choices



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

**Q15. Support of Respondent Households to Develop a 3rd Water Slide at the White Water Canyon Water Park**

by percentage of respondents

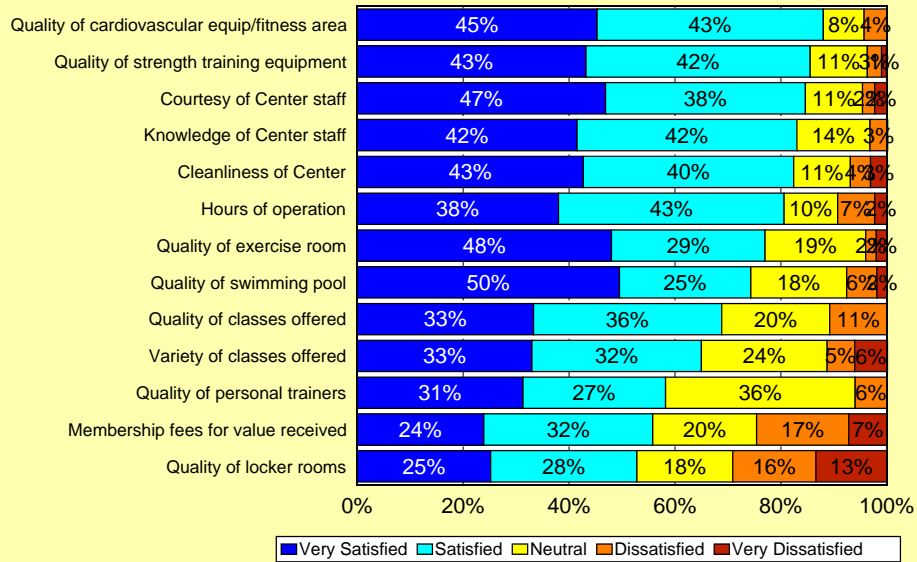


Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

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### Q16. Overall Satisfaction with Services Provided by Tinley Fitness

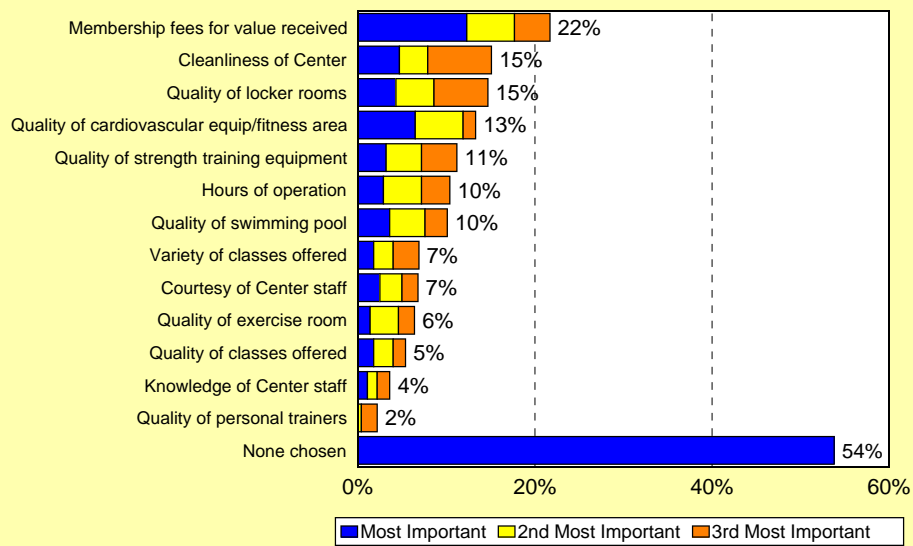
by percentage of respondents (excluding don't use)



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q17. Tinley Fitness Services that are Most Important to Respondent Households

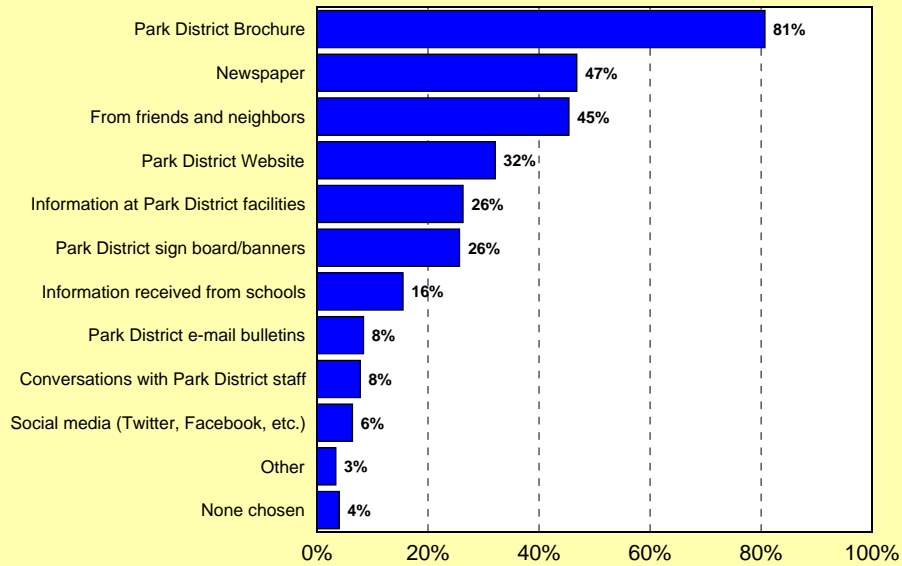
by percentage of respondents who selected the item as one of their top three choices



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q18. Ways Respondent Households Learn About Tinley Park-Park District Programs and Activities

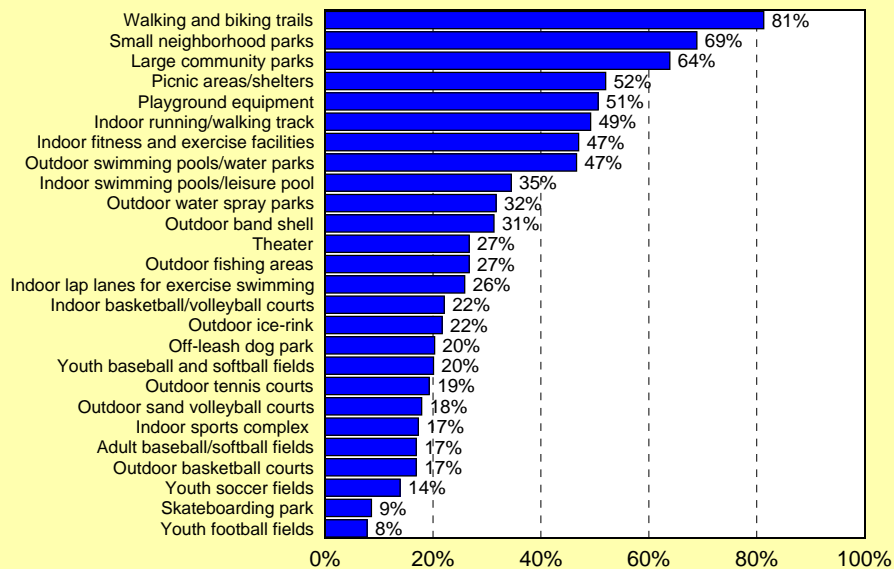
by percentage of respondents (multiple selections possible)



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q19. Households that Have a Need for Parks and Recreation Facilities

by percentage of respondents

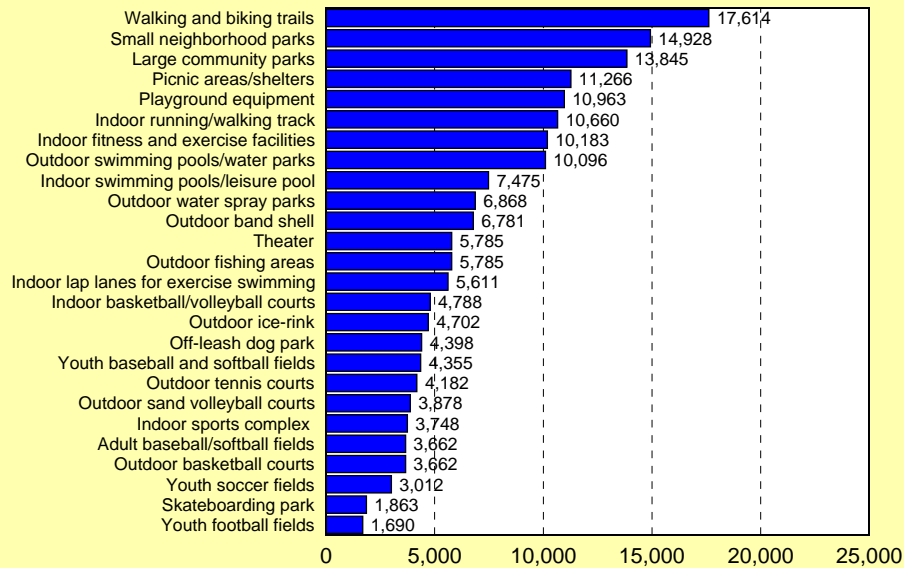


Source: Leisure Vision/ETC Institute for the Tinley Park-Park District



### Q19a. Estimated Number of Households for the Tinley Park-Park District that Have a Need for Parks and Recreation Facilities

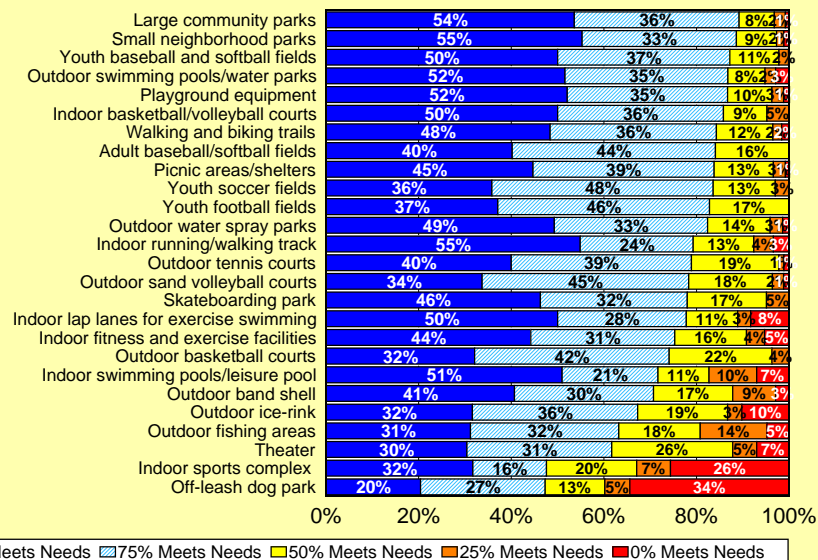
by number of households based on 21,666 households for the Village of Tinley, IL



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q19b. How Well Parks and Recreation Facilities for the Tinley Park-Park District Meet the Needs of Households

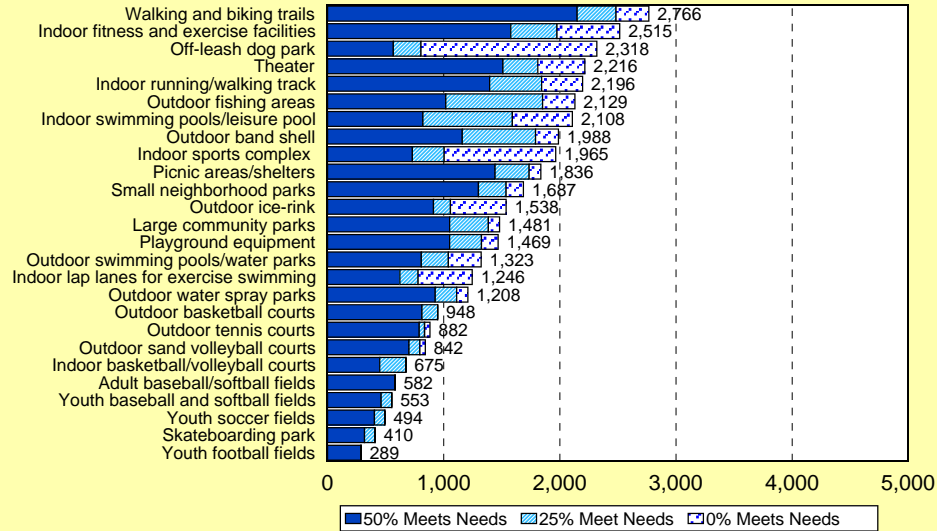
by percentage of households that have a need for facilities



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q19c. Estimated Number of Households for the Tinley Park-Park District Whose Needs for Parks and Recreation Facilities Are Only Being 50% Met or Less

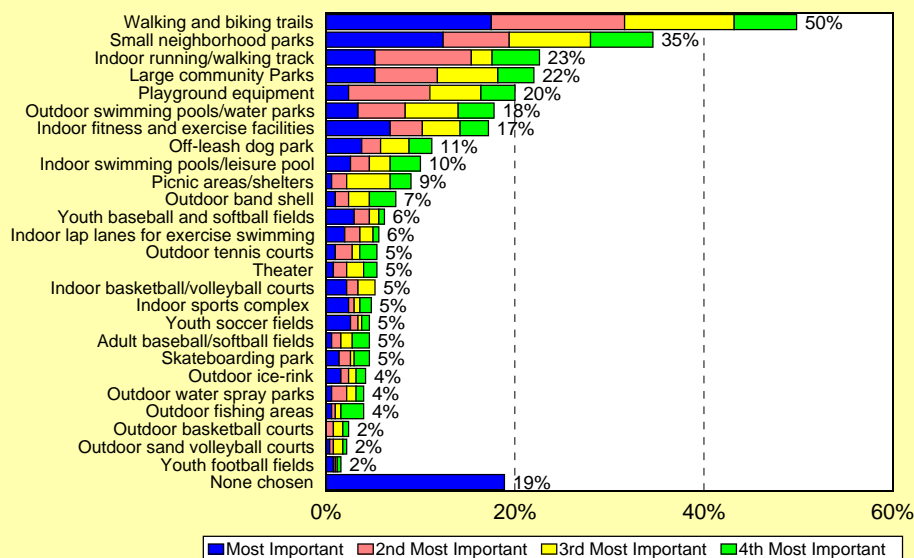
by number of households based on 21,666 households for the Village of Tinley, IL



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q20. Parks and Recreation Facilities that Are Most Important to Households

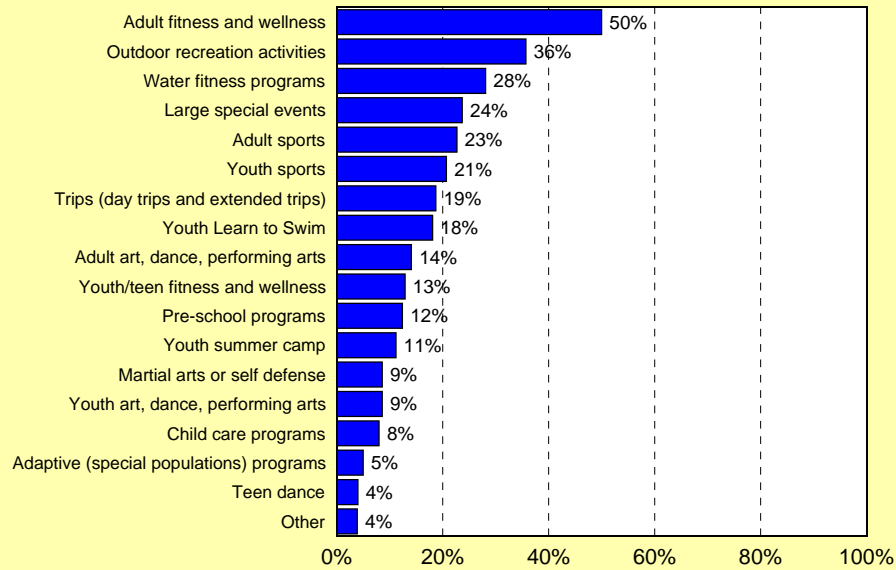
by percentage of respondents who selected the item as one of their top four choices



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q21. Households that Have a Need for Parks and Recreation Programs

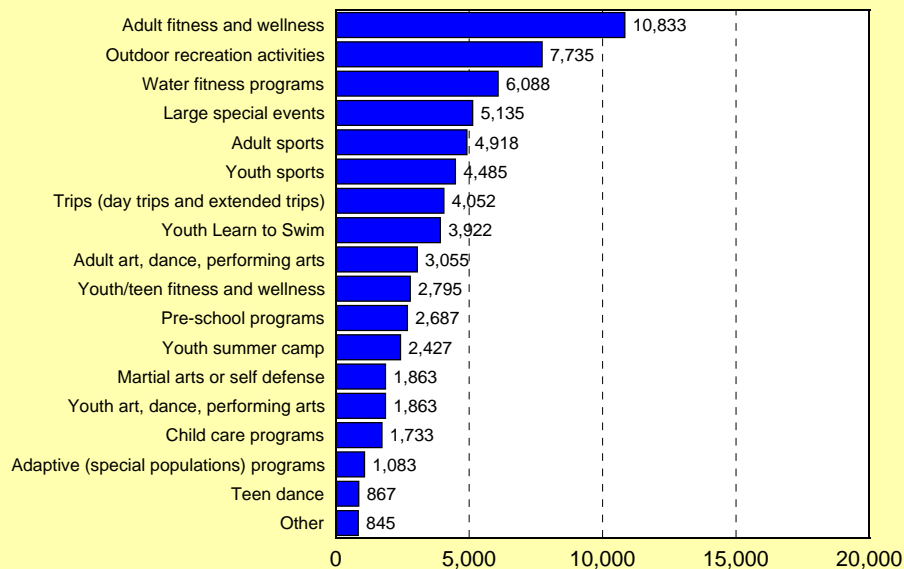
by percentage of respondents



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q21a. Estimated Number of Households for the Tinley Park-Park District that Have a Need for Parks and Recreation Programs

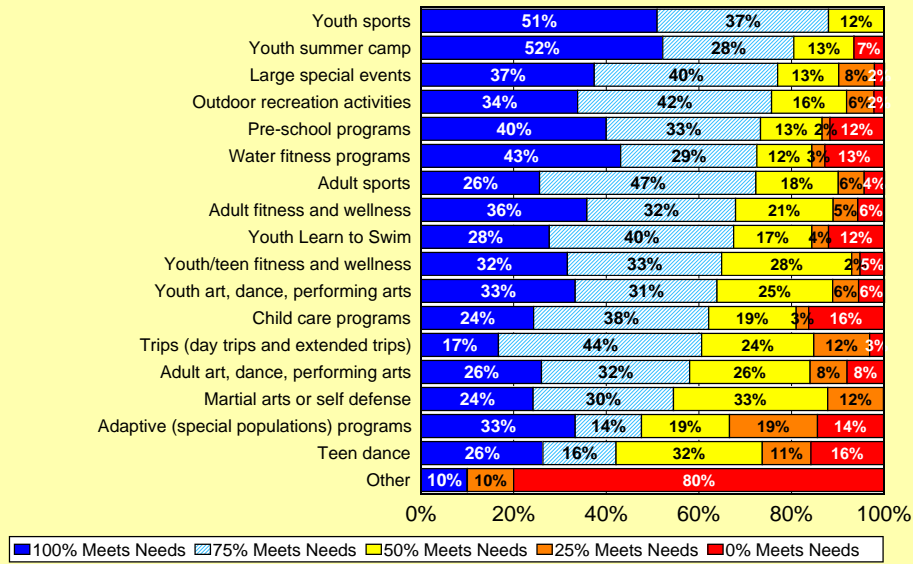
by number of households based on 21,666 households for the Village of Tinley, IL



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q21b. How Well Parks and Recreation Programs for the Tinley Park-Park District Meet the Needs of Households

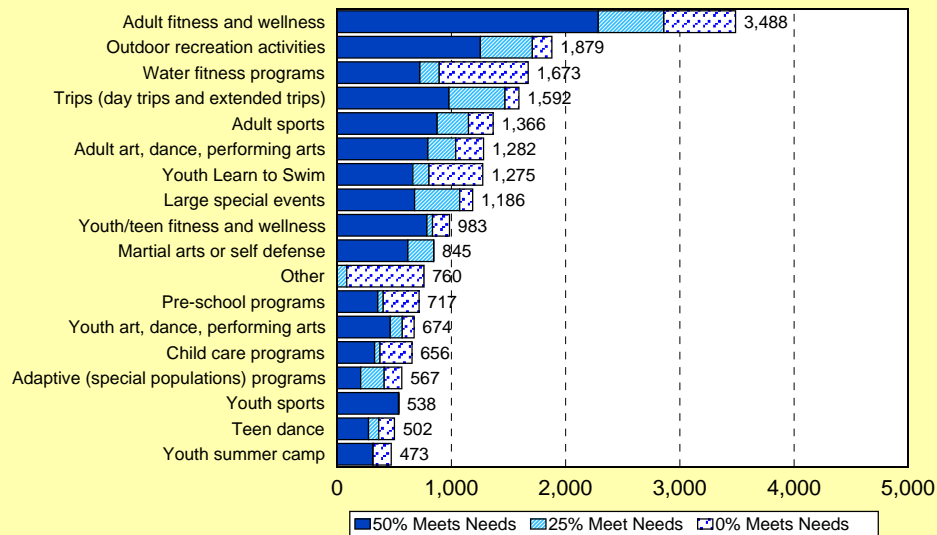
by percentage of households that have a need for programs



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q21c. Estimated Number of Households for the Tinley Park-Park District Whose Needs for Parks and Recreation Programs Are Only Being 50% Met or Less

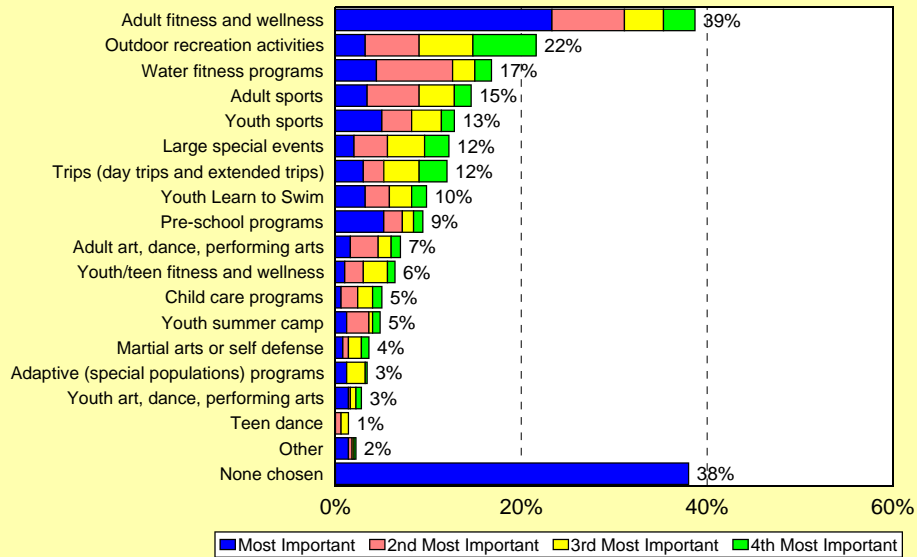
by number of households based on 21,666 households for the Village of Tinley, IL



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

## Q22. Parks and Recreation Programs that Are Most Important to Households

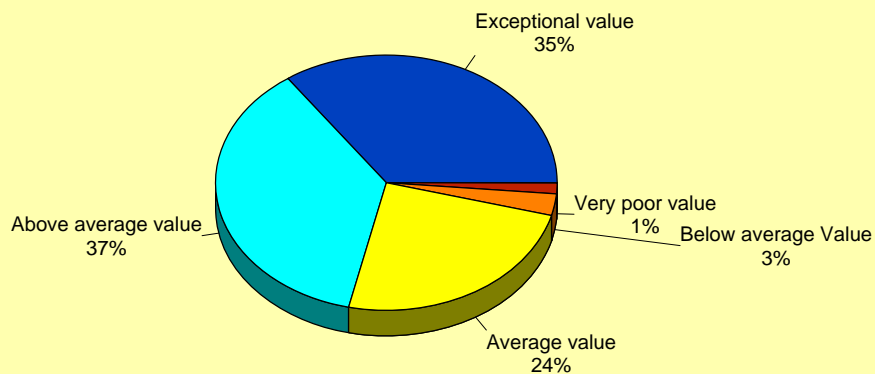
by percentage of respondents who selected the item as one of their top four choices



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

## Q23. Overall Value of Services Received from the Tinley Park-Park District

by percentage of respondents (excluding don't know)

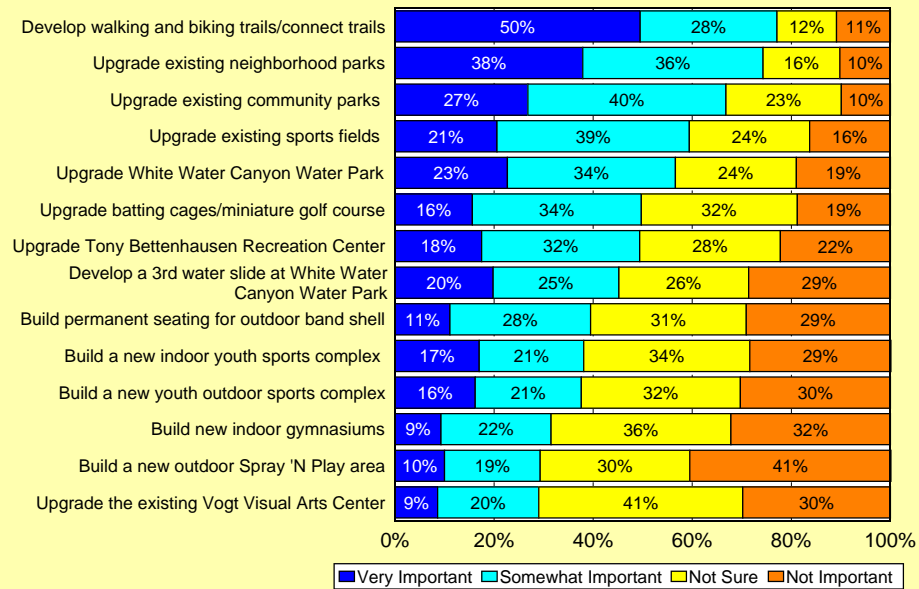


Source: Leisure Vision/ETC Institute for the Tinley Park-Park District



## Q24. Importance of Actions for Tinley Park-Park District to Take

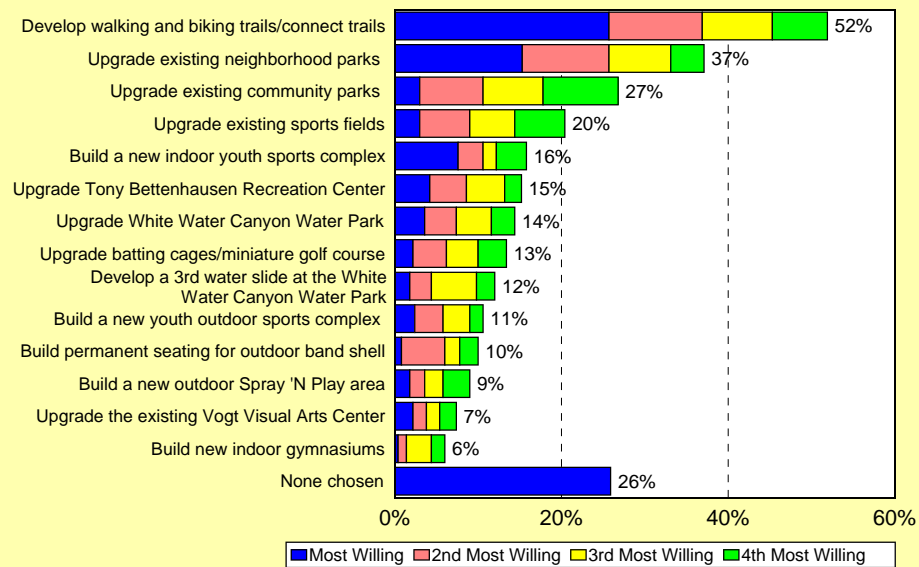
by percentage of respondents (excluding don't know)



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

## Q25. Actions Respondent Households Would Be Most Willing to Fund with Tax Dollars

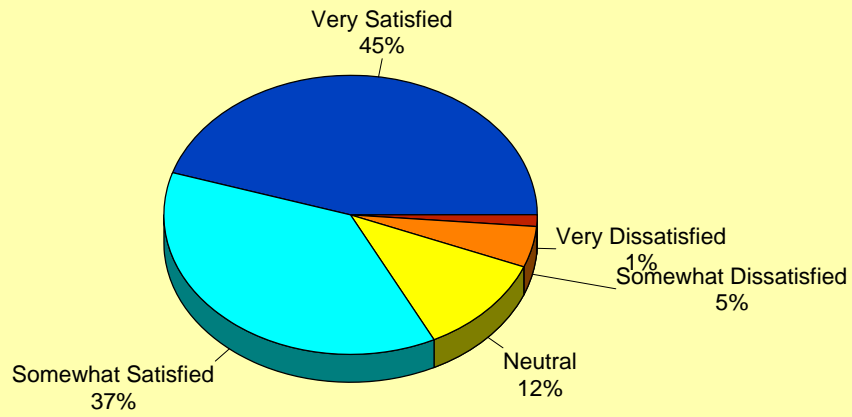
by percentage of respondents who selected the item as one of their top four choices



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q26. Overall Value Respondent Households Receives from Tinley Park-Park District

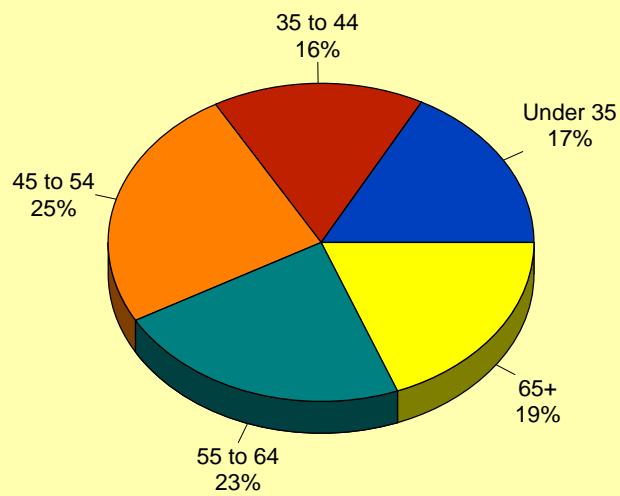
by percentage of respondents (excluding don't know)



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q27. Demographics: Age of Respondent

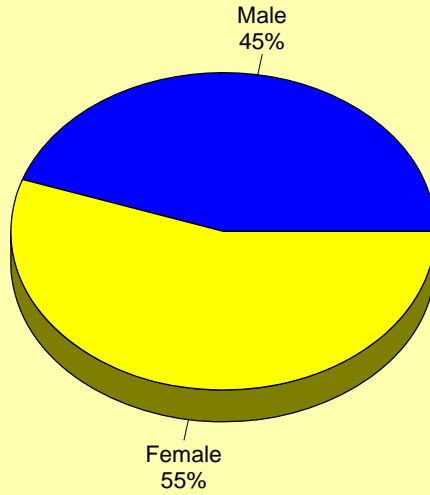
by percentage of respondents



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q28. Demographics: Gender

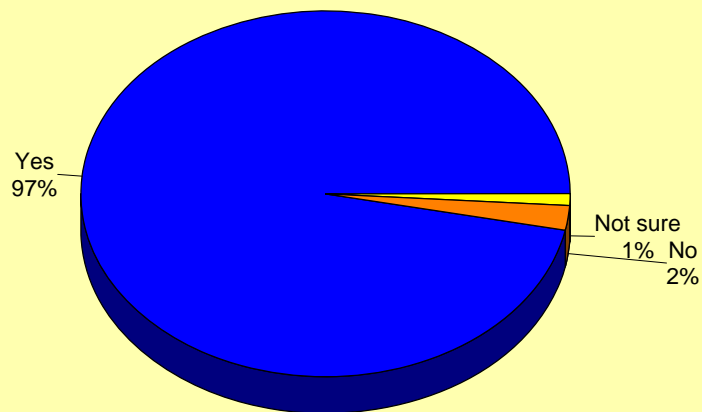
by percentage of respondents



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

### Q29. Demographics: Live Within Tinley Park-Park District Boundaries

by percentage of respondents (excluding not provided)



Source: Leisure Vision/ETC Institute for the Tinley Park-Park District

## **Section 2**

### ***Benchmarks***

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## National Benchmarking

*Since 1998, Leisure Vision (a division of ETC Institute) has conducted household surveys for needs assessments, feasibility studies, customer satisfaction, fees and charges comparisons, and other parks and recreation issues in more than 700 communities in over 45 states across the country.*

The results of these surveys have provided an unparalleled database of information to compare responses from household residents in client communities to “National Averages” and therefore provide a unique tool to “assist organizations in better decision making.”

Communities within the database include a full-range of municipal and county governments from populations of 20,000 to populations of over 1 million residents. They include communities in warm weather climates and cold weather climates, mature communities and some of the fastest growing cities and counties in the country.

*“National Averages” have been developed for numerous strategically important parks and recreation planning and management issues* including: customer satisfaction and usage of parks and programs; methods for receiving marketing information; reasons that prevent members of households from using parks and recreation facilities more often; priority recreation programs, parks, facilities and trails to improve or develop; priority programming spaces to have in planned community centers and aquatic facilities; potential attendance for planned indoor community centers and outdoor aquatic centers; etc.

*To keep the benchmarking database current with changing trends,* Leisure Vision’s benchmarking database is updated on an annual basis and we only use citizen survey results going back a maximum of five years in our current benchmarking averages.

*Results from household responses for Tinley Park-Park District were compared to National Benchmarks as well as the Illinois benchmark results to gain further strategic information.* A summary of all tabular comparisons are shown on the following pages.

**Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with Tinley Park-Park District is not authorized without written consent from Leisure Vision/ETC Institute.**

Benchmarking for Tinley Park-Park District Community Interest and Opinion Surveys				
		Tinley Park-Park District 2014		
		National Average	Illinois Average	
Has your household visited any Park District parks over the past 12 months?				
	Yes	78%	82%	83%
	No	22%	18%	17%
How would you rate the quality of all the parks/facilities you've visited?				
	Excellent	34%	36%	49%
	Good	54%	54%	47%
	Fair	11%	9%	4%
	Poor	1%	1%	0%
Has your household participated in City/County/Park District recreation programs during the past year?				
	Yes	35%	43%	36%
	No	65%	57%	64%
How would you rate the quality of all the recreation programs you've participated in?				
	Excellent	35%	37%	49%
	Good	53%	53%	49%
	Fair	10%	8%	2%
	Poor	2%	1%	0%
	Don't Know	1%	0%	0%
Ways respondents learn about recreation programs and activities				
	From friends and neighbors	41%	36%	45%
	City Website	20%	25%	32%
	Newspaper articles/advertisements	39%	33%	47%
	Social media	6%	4%	6%
	Flyers distributed at school	17%	18%	16%
	Conversations with Parks/Rec staff	6%	6%	8%
	E-mail reminders	7%	8%	8%
	Park District brochure	53%	78%	81%
	Park District signage/banners	17%	16%	26%
	Info at Park District facilities	18%	18%	26%

Benchmarking for Tinley Park-Park District Community Interest and Opinion Surveys			
	National Average	Illinois Average	Tinley Park-Park District 2014
<b>Recreation programs that respondent households have a need for</b>			
Adult fitness and wellness programs	48%	47%	50%
Adult art, dance, performing arts	21%	16%	14%
Adult sports programs	23%	21%	23%
Water fitness programs	29%	26%	28%
Youth sports programs	27%	28%	21%
Youth summer camp programs	20%	17%	11%
Youth art, dance and performing arts	18%	16%	9%
Youth learn to swim programs	25%	23%	18%
Youth fitness and wellness programs	19%	18%	13%
Preschool programs	15%	12%	12%
Adaptive (special populations) programs	10%	7%	5%
Martial arts programs	14%	12%	9%
Special events	39%	36%	24%
Childcare programs	14%	10%	8%
Outdoor recreation programs	35%	N/A	36%
Adult day trips	17%	15%	19%
<b>Recreation programs that are the most important to respondent households</b>			
Special events ie. concerts, movies etc.	20%	18%	12%
Adult fitness and wellness programs	30%	33%	39%
Youth sports programs	15%	18%	13%
Youth summer camp programs	9%	9%	5%
Adult sports programs	10%	10%	15%
Adult art, dance and performing arts	9%	7%	7%
Youth art, dance, performing arts	6%	7%	3%
Preschool programs	8%	8%	9%
Adaptive (special populations) programs	4%	3%	3%
Youth learn to swim programs	13%	14%	10%
Youth fitness and wellness programs	6%	7%	6%
Water fitness programs	12%	13%	17%
Martial arts programs	4%	4%	4%
Child care programs	6%	4%	5%
Outdoor recreation programs	18%	N/A	22%

Benchmarking for Tinley Park-Park District Community Interest and Opinion Surveys			
			Tinley Park-Park District 2014
	National Average	Illinois Average	
<b>Parks and recreation facilities that respondent households have a need for</b>			
Walking and biking trails	69%	72%	81%
Outdoor swimming pools/water park	44%	50%	47%
Indoor fitness and exercise facilities	47%	48%	47%
Playground equipment	43%	44%	51%
Off-leash dog park	27%	25%	20%
Outdoor tennis courts	26%	30%	19%
Indoor running/walking track	41%	44%	49%
Outdoor basketball courts	24%	23%	17%
Indoor basketball/volleyball courts	27%	26%	22%
Youth baseball/softball fields	16%	20%	20%
Adult baseball/softball fields	13%	12%	17%
Skateboarding park	14%	12%	9%
Youth soccer fields	16%	17%	14%
Youth football fields	12%	13%	8%
Picnic areas and shelters	52%	47%	52%
Outdoor amphitheater	35%	34%	27%
Indoor swimming pools/leisure pool	44%	45%	35%
Outdoor ice rink	26%	25%	22%
Small neighborhood parks	60%	62%	69%
Large community parks	55%	55%	64%
Indoor lap lanes for exercise swimming	29%	30%	26%
Outdoor spray park	24%	25%	32%
Indoor sports complex	18%	19%	17%
Outdoor sand volleyball courts	17%	15%	18%
Outdoor fishing areas	34%	27%	27%
<b>Most important parks and recreation facilities to respondent households</b>			
Walking and biking trails	42%	43%	50%
Skateboarding parks	3%	2%	5%
Off-leash dog park	18%	12%	11%
Playground equipment	20%	20%	20%
Outdoor swimming pools/water park	18%	23%	18%
Outdoor tennis courts	7%	7%	5%
Indoor fitness and exercise facilities	20%	23%	17%
Indoor running/walking track	15%	17%	23%
Youth baseball/softball fields	4%	7%	6%
Outdoor basketball courts	5%	4%	2%
Indoor basketball/volleyball courts	7%	6%	5%
Adult baseball/softball fields	3%	4%	5%
Youth soccer fields	5%	5%	5%
Picnic areas and shelters	14%	12%	9%
Indoor lap lanes for exercise swimming	8%	9%	6%
Indoor sports complex	4%	4%	5%
Outdoor ice rink	5%	5%	4%
Outdoor water spray parks	7%	8%	4%
Outdoor fishing areas	11%	8%	4%
Outdoor sand volleyball courts	2%	2%	2%
Youth football fields	3%	4%	2%
Small neighborhood parks	28%	28%	35%
Large community parks	19%	18%	22%
<b>Level of satisfaction with the overall value households receive from the Park District</b>			
Very Satisfied	27%	30%	42%
Somewhat Satisfied	34%	35%	35%
Neutral	20%	17%	11%
Somewhat Dissatisfied	6%	5%	4%
Very Dissatisfied	3%	4%	1%
Don't Know	11%	9%	7%



## Section 3

### *Matrices*

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**Section 3 (A)**  
***Importance-Satisfaction Matrices***

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# Importance-Satisfaction Matrix Analysis

## Tinley Park-Park District, IL

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### Overview

Today, Park District officials have limited resources which need to be targeted to activities that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the highest importance to citizens; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (I-S) rating is a unique tool that allows public officials to better understand both of these highly important decision making criteria for each of the services they are providing. The Importance-Satisfaction rating is based on the concept that public agencies will maximize overall customer satisfaction by emphasizing improvements in those areas where the level of satisfaction is relatively low and the perceived importance of the service is relatively high. ETC Institute developed an Importance-Satisfaction Matrix to display the perceived importance of major services that were assessed on the survey against the perceived quality of service delivery. The two axes on the matrix represent Satisfaction (vertical) and relative Importance (horizontal).

The I-S (Importance-Satisfaction) Matrix should be interpreted as follows.

- **Continued Emphasis (above average importance and above average satisfaction).** This area shows where the Park District is meeting customer expectations. Items in this area have a significant impact on the customer's overall level of satisfaction. The Park District should maintain (or slightly increase) emphasis on items in this area.
- **Exceeding Expectations (below average importance and above average satisfaction).** This area shows where the Park District is performing significantly better than customers expect the Park District to perform. Items in this area do not significantly affect the overall level of satisfaction that residents have with Park District services. The Park District should maintain (or slightly decrease) emphasis on items in this area.
- **Opportunities for Improvement (above average importance and below average satisfaction).** This area shows where the Park District is not performing as well as residents expect the Park District to perform. This area has a significant impact on customer satisfaction, and the Park District should DEFINITELY increase emphasis on items in this area.

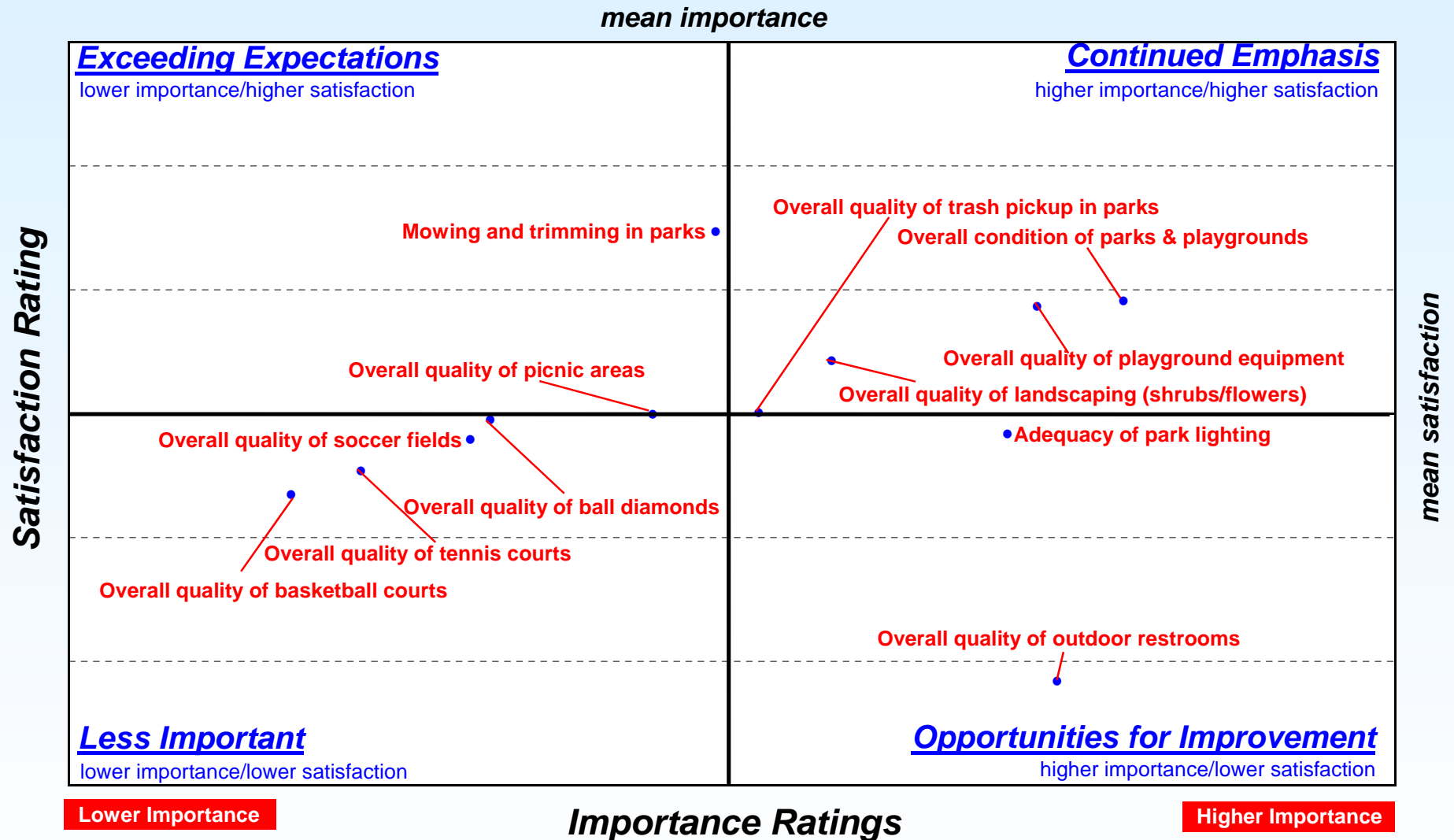
- **Less Important (below average importance and below average satisfaction).** This area shows where the Park District is not performing well relative to the Park District's performance in other areas. However, this area is generally considered to be less important to residents. This area does not significantly affect overall satisfaction with Park District services because the items are less important to residents. The agency should maintain current levels of emphasis on items in this area.

Matrices showing the results for the Tinley Park-Park District are provided on the following pages.

# Tinley Park-Park District 2014 Community Survey Importance-Satisfaction Assessment Matrix

## **-Parks and Playgrounds-**

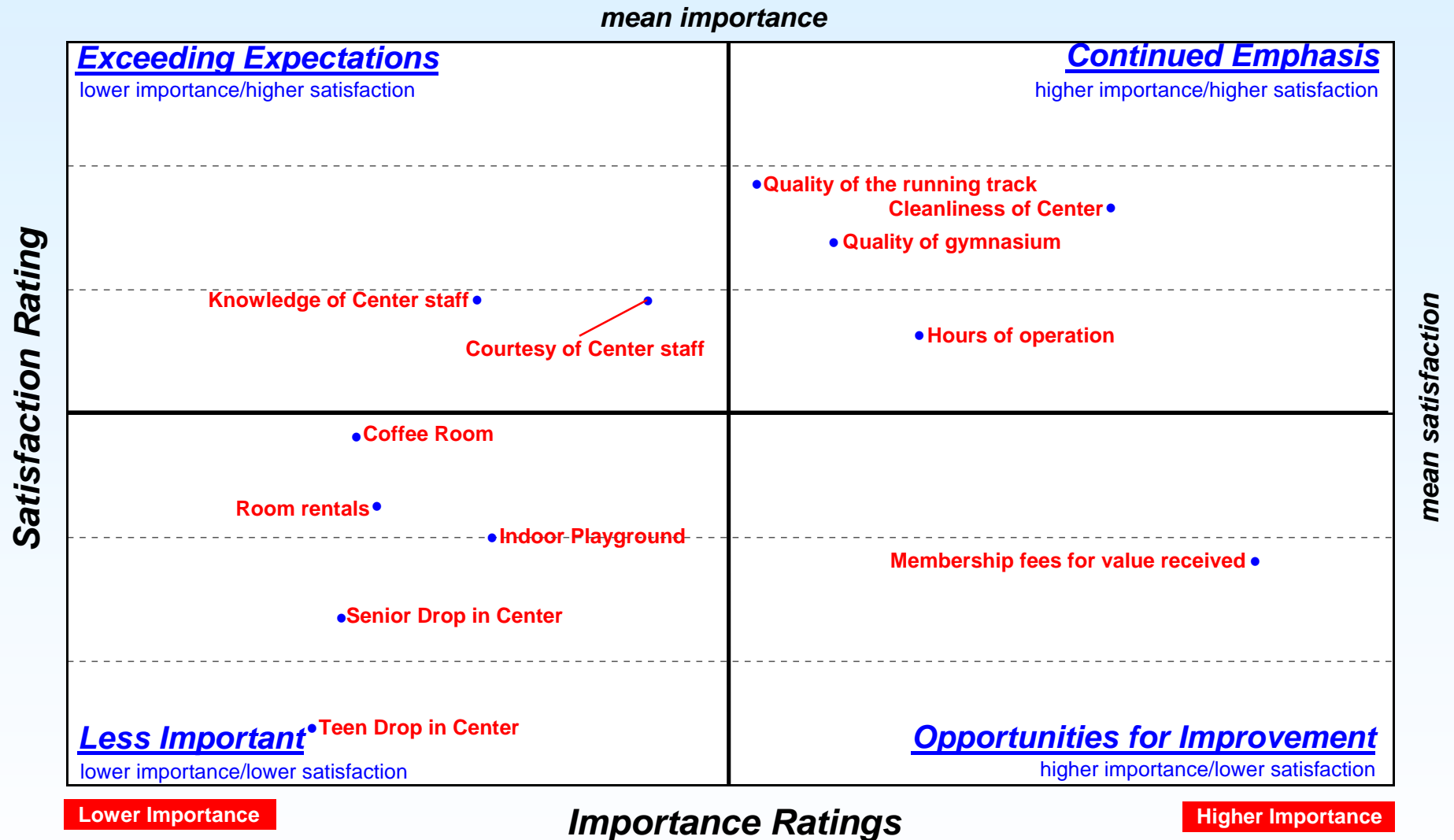
(points on the graph show deviations from the mean satisfaction and importance ratings given by respondents to the survey)



# Tinley Park-Park District 2014 Community Survey Importance-Satisfaction Assessment Matrix

## **-Bettenhausen Recreation Center-**

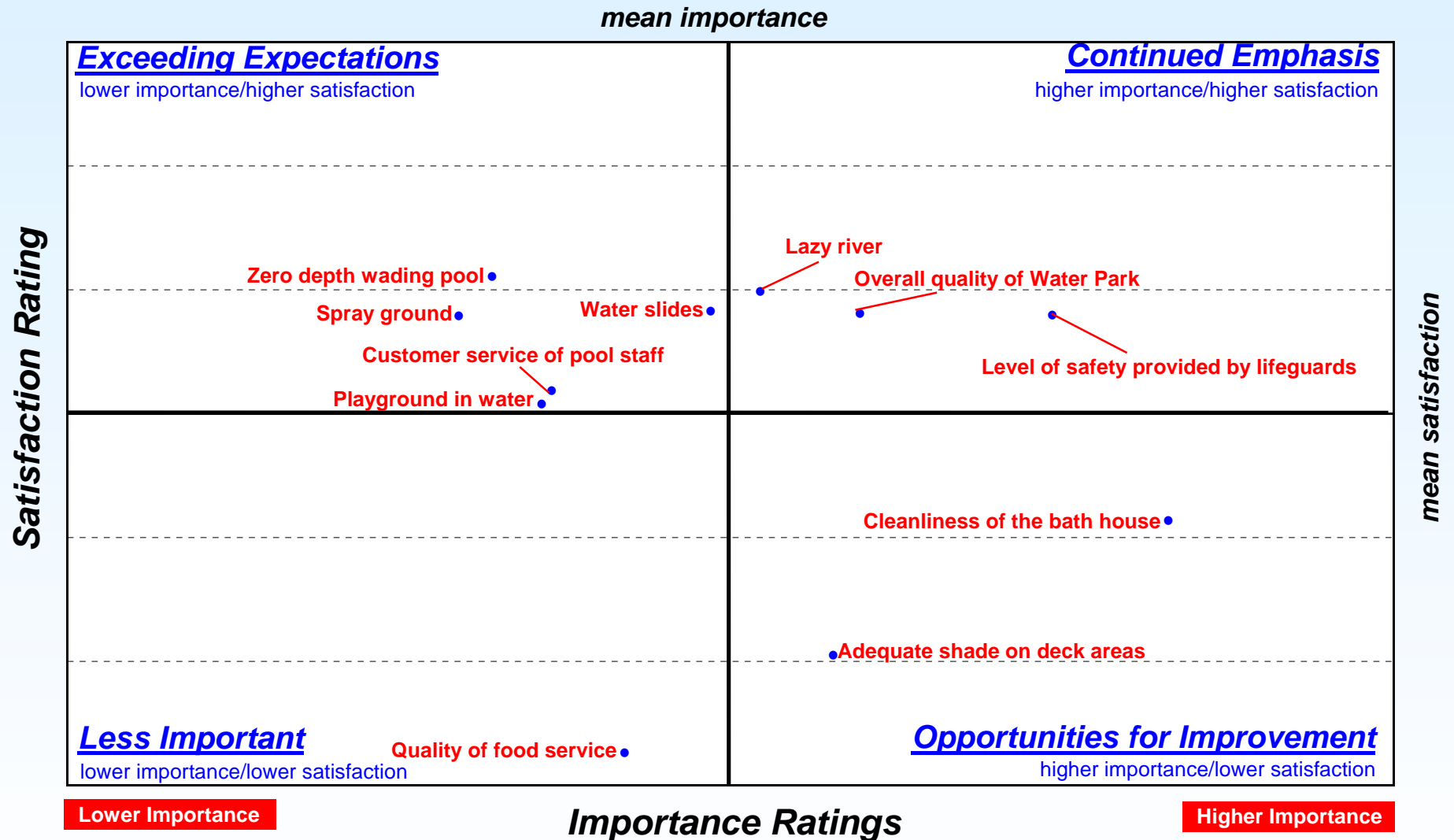
(points on the graph show deviations from the mean satisfaction and importance ratings given by respondents to the survey)



# Tinley Park-Park District 2014 Community Survey Importance-Satisfaction Assessment Matrix

## -White Water Canyon Water Park-

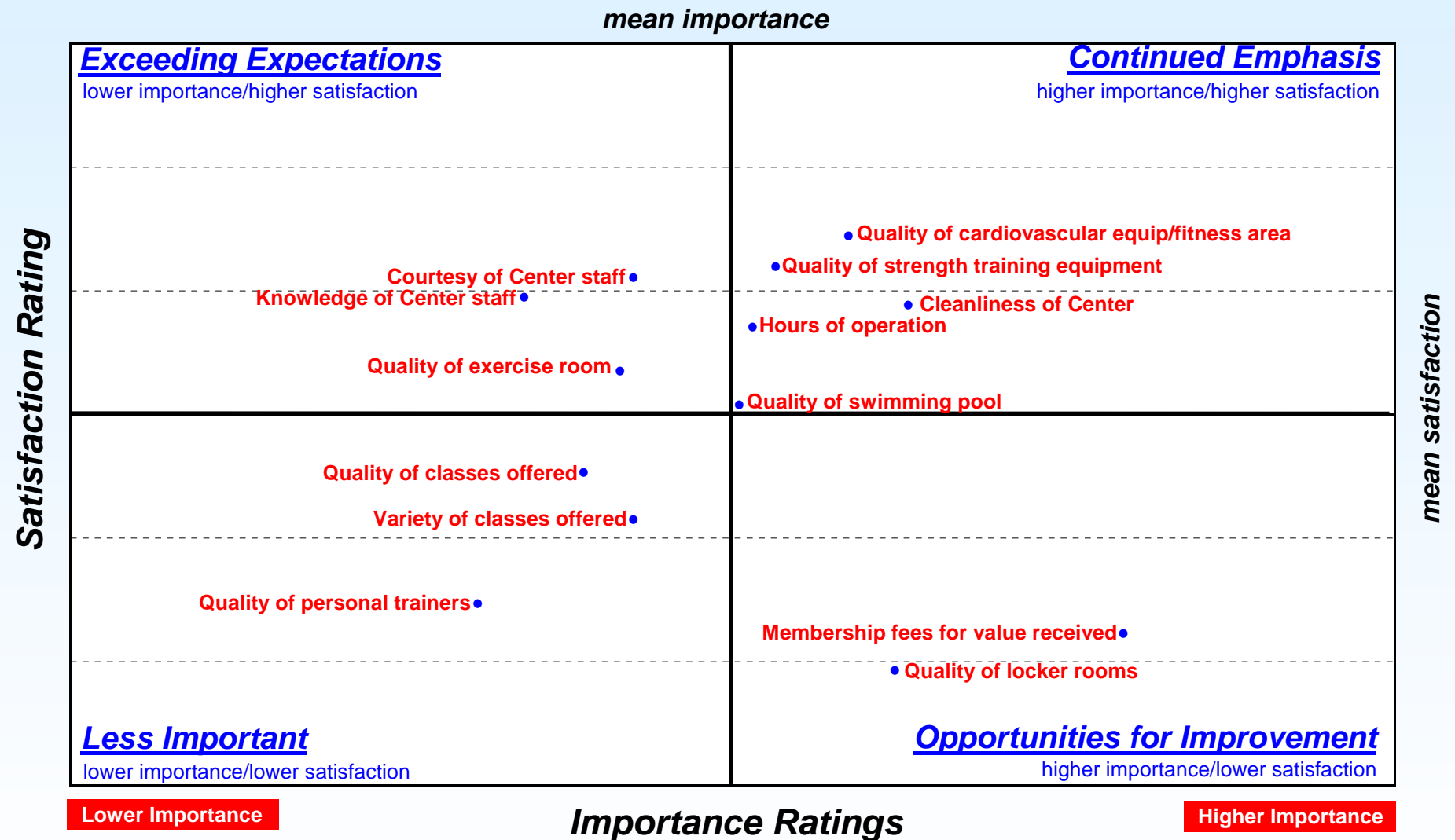
(points on the graph show deviations from the mean satisfaction and importance ratings given by respondents to the survey)



# Tinley Park-Park District 2014 Community Survey Importance-Satisfaction Assessment Matrix

## **-Tinley Fitness-**

(points on the graph show deviations from the mean satisfaction and importance ratings given by respondents to the survey)





**Section 3 (B)**  
***Importance-Unmet Need Matrices***

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# Tinley Park-Park District, IL

## Importance-Unmet Needs Matrix

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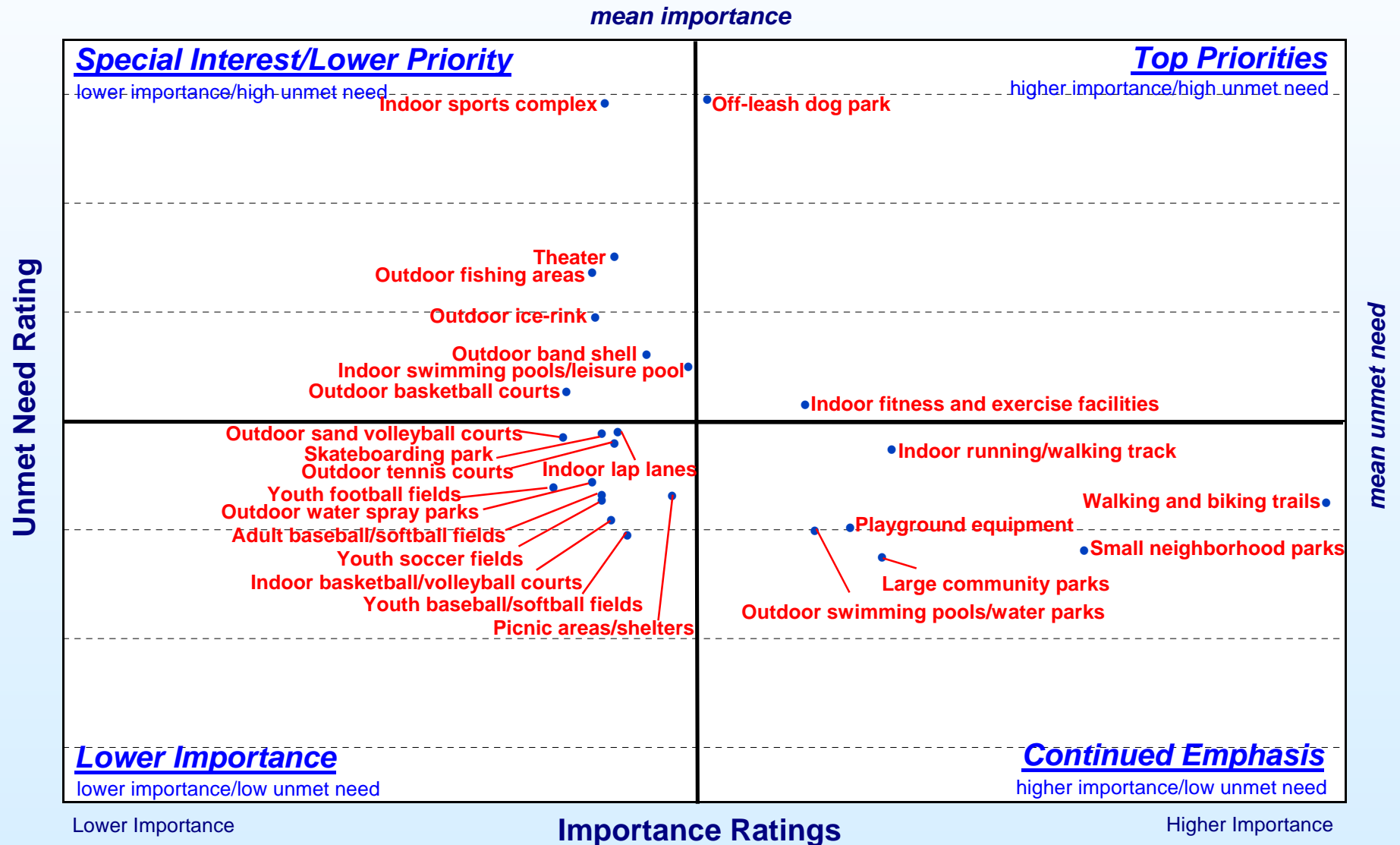
The Importance-Unmet Needs Matrix is a tool for assessing the priority that should be placed on parks and recreation facilities and recreation programs in the Tinley Park-Park District. Each of the facilities and programs that were assessed on the survey were placed in one of the following four quadrants:

- **Top Priorities (higher unmet need and higher importance).** Items in this quadrant should be given the highest priority for improvement. Respondents placed a high level of importance on these items, and the unmet need rating is high. Improvements to items in this quadrant will have positive benefits for the highest number of Tinley Park-Park District residents.
- **Opportunities for Improvement (higher unmet need and lower importance).** Respondents placed a lower level of importance on these items, but the unmet need rating is relatively high. Items in this quadrant should be given secondary priority for improvement.
- **Special Needs (lower unmet need and higher importance).** This quadrant shows where improvements may be needed to serve the needs of specialized populations. Respondents placed a high level of importance on these items, but the unmet need rating is relatively low.
- **Less Important (lower unmet need and lower importance).** Items in this quadrant should receive the lowest priority for improvement. Respondents placed a lower level of importance on these items, and the unmet need rating is relatively low.

The following pages contain the Importance-Unmet Needs Matrix for all parks and recreation facilities and recreation programs that were assessed on the survey.

# 2014 Importance-Unmet Needs Assessment Matrix for Tinley Park-Park District Parks and Recreation Facilities

(points on the graph show deviations from the mean importance and unmet need ratings given by respondents to the survey)



(points on the graph show deviations from the mean importance and unmet need ratings given by respondents to the survey)

**Special Interest/Lower Priority**

- Teen dance

## Martial arts or self defense •

- Child care programs •
- Youth art, dance, performing arts •
- Youth/teen fitness and wellness •

**Lower Importance**

## Top Priorities

- **Trips (day trips and extended trips)**

- Youth Learn to Swim

## Adult sports

- **Water fitness programs**

- Large special events

- **Outdoor recreation activities**

## Pre-school programs

- **Youth sports**

## Adult fitness and wellness

### Continued Emphasis

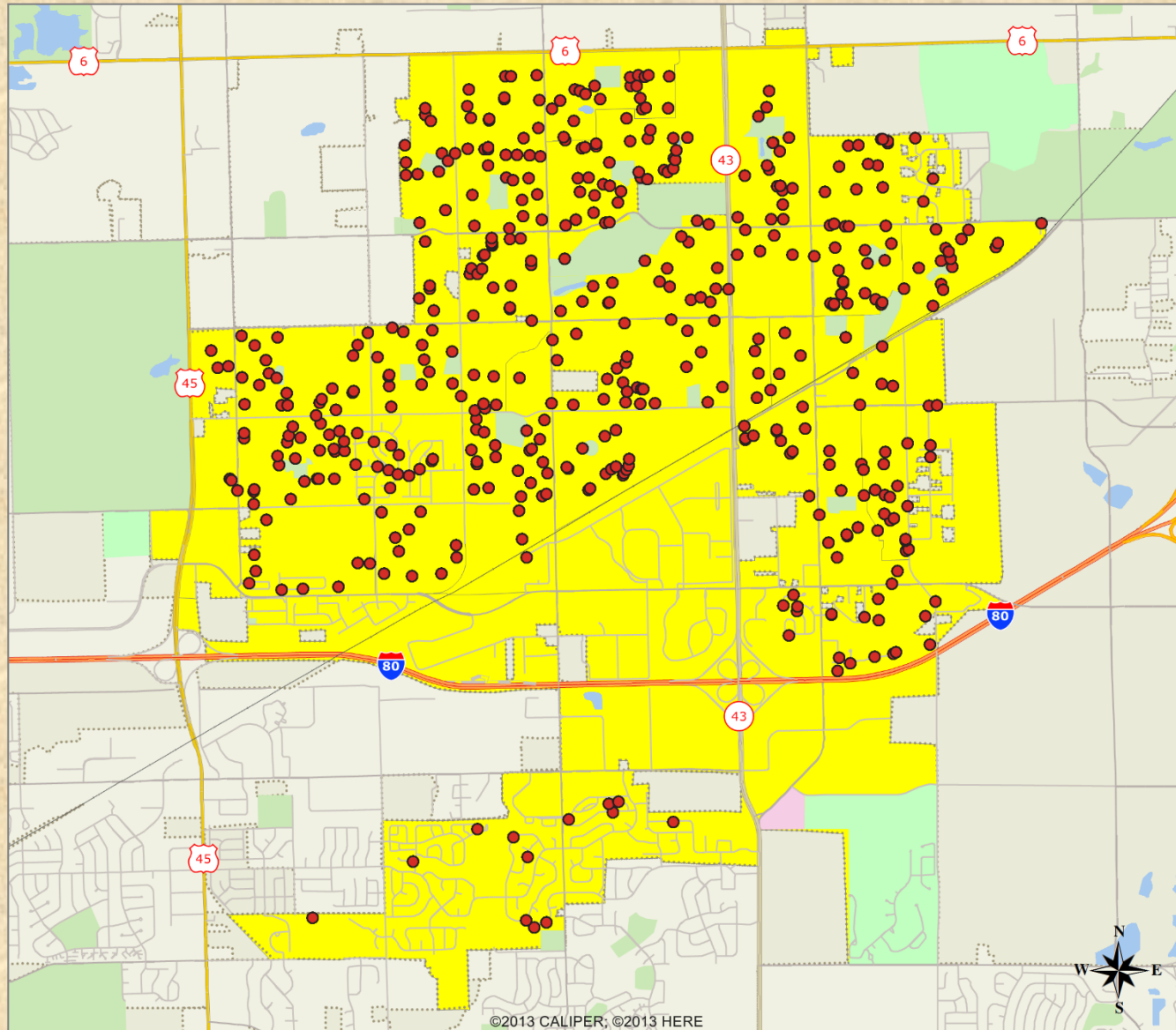
Higher Importance

## **Section 4**

### ***GIS Maps***

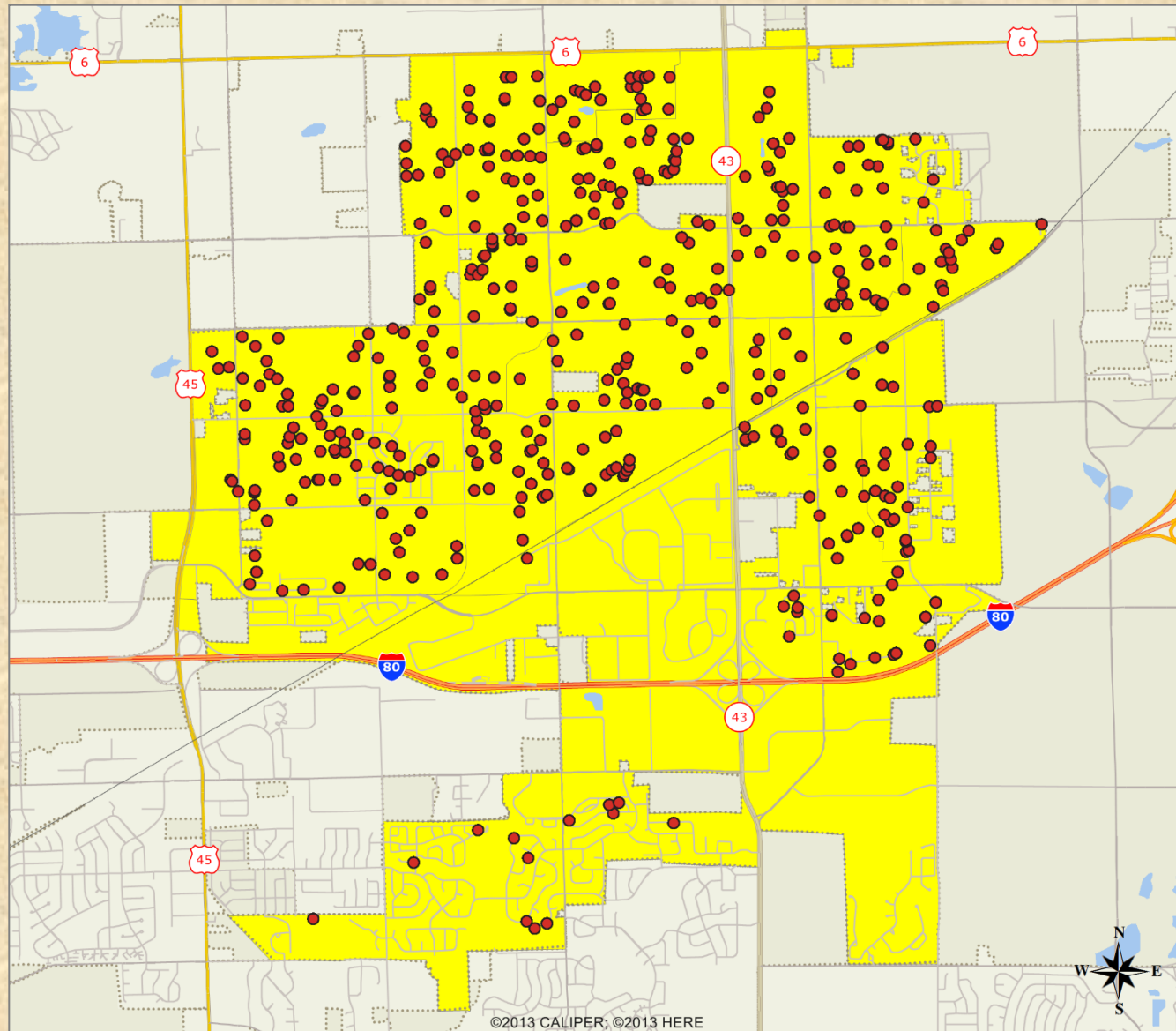
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# Location of Survey Respondents



**2014 Tinley Park-Park District Citizen Survey**

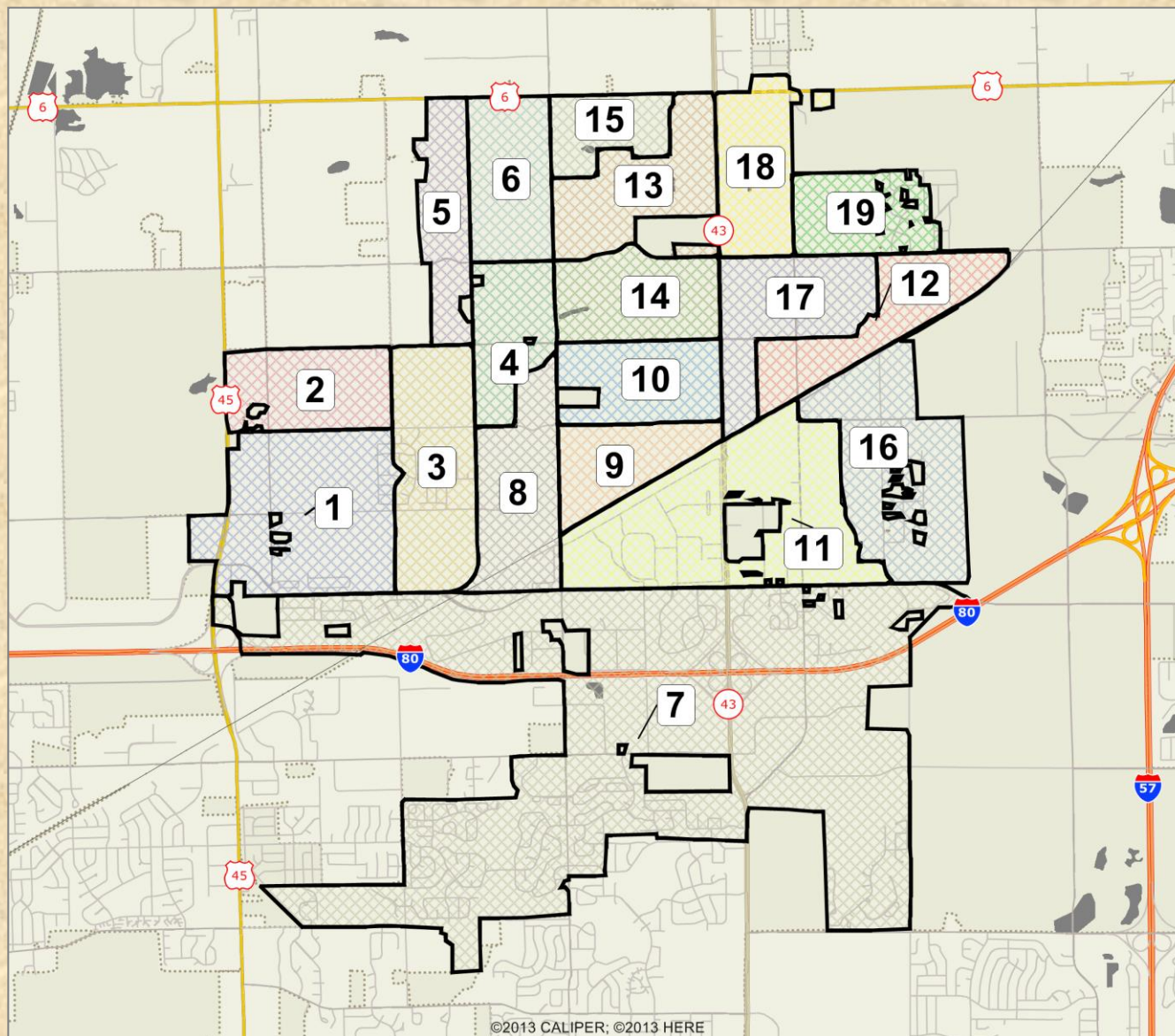
# Location of Survey Respondents



**2014 Tinley Park-Park District Citizen Survey**



# Census Block Groups - Numbered for Reference



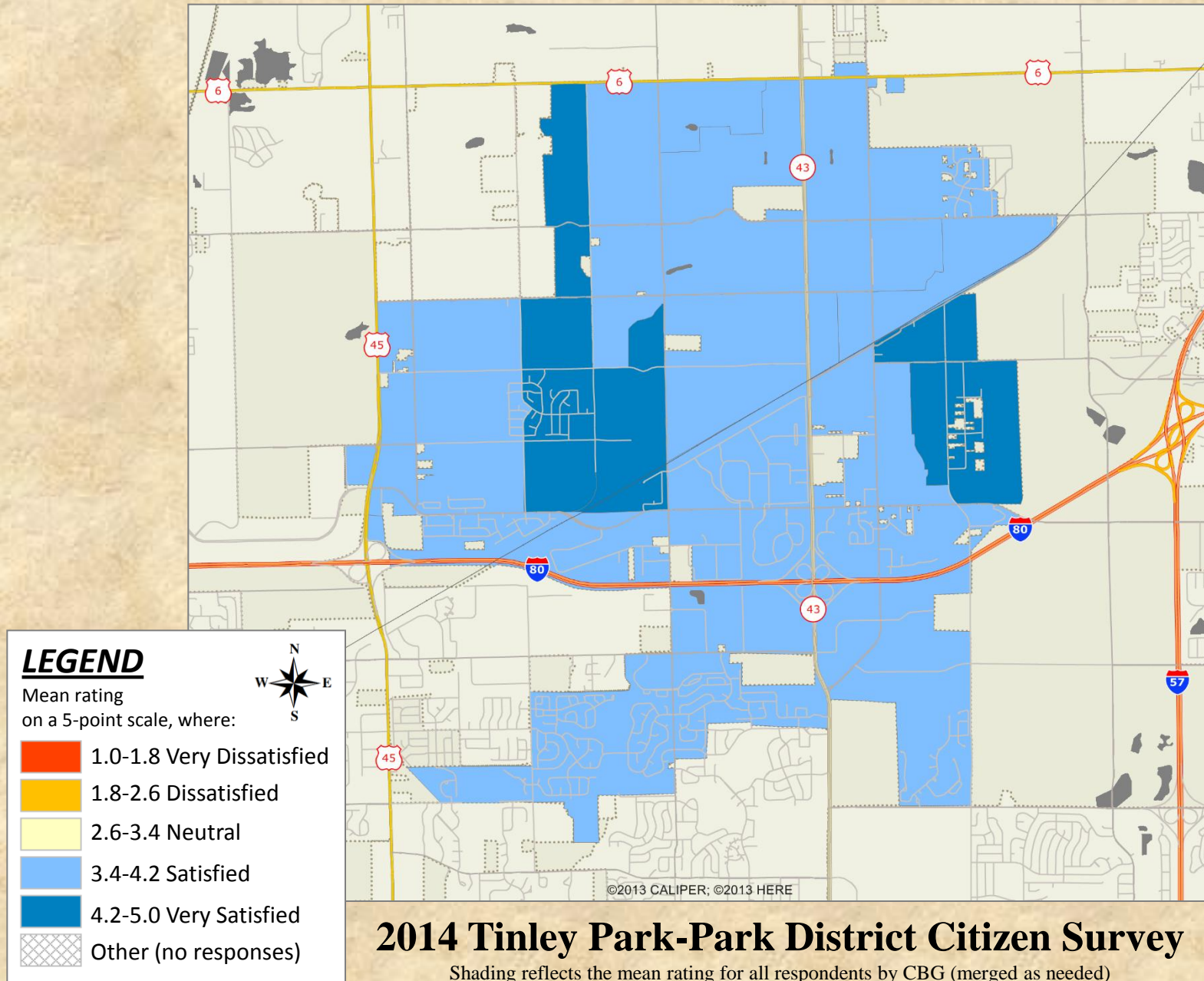
## 2014 Tinley Park-Park District Citizen Survey



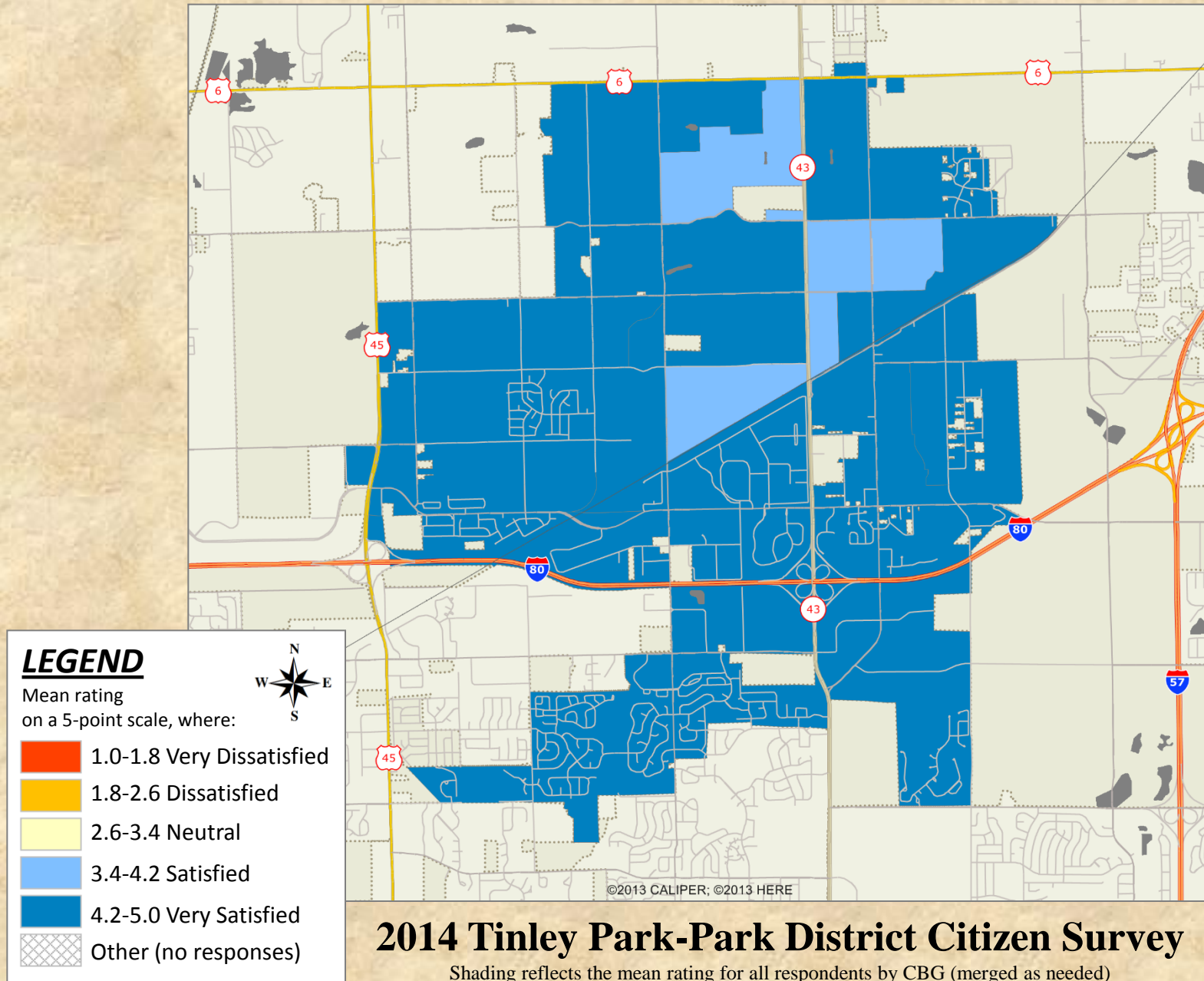
# Level of Satisfaction with Program Services

Question #7

## 7a: Respondent Satisfaction with Times Programs are Offered

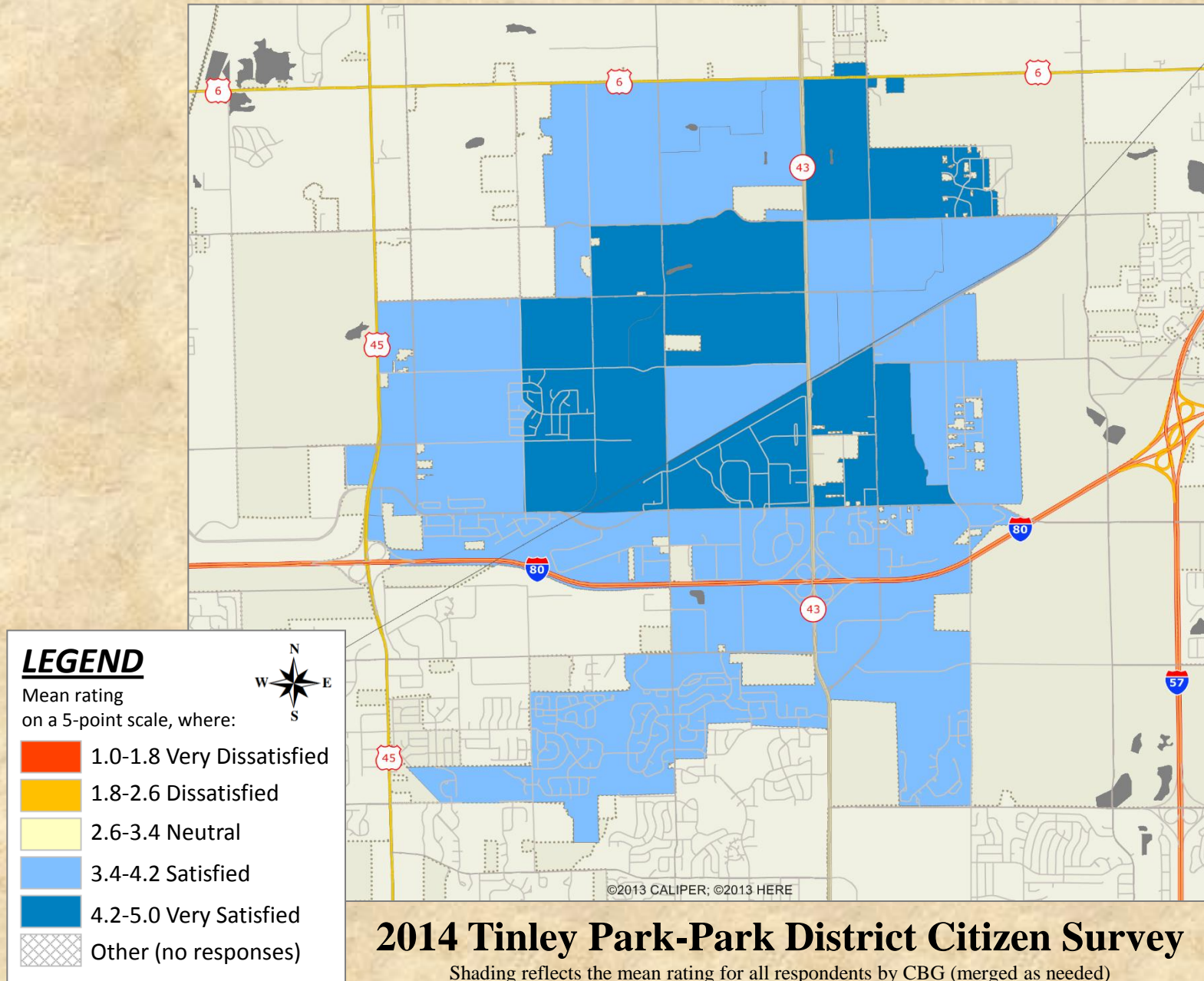


## 7b: Respondent Satisfaction with Location of Programs

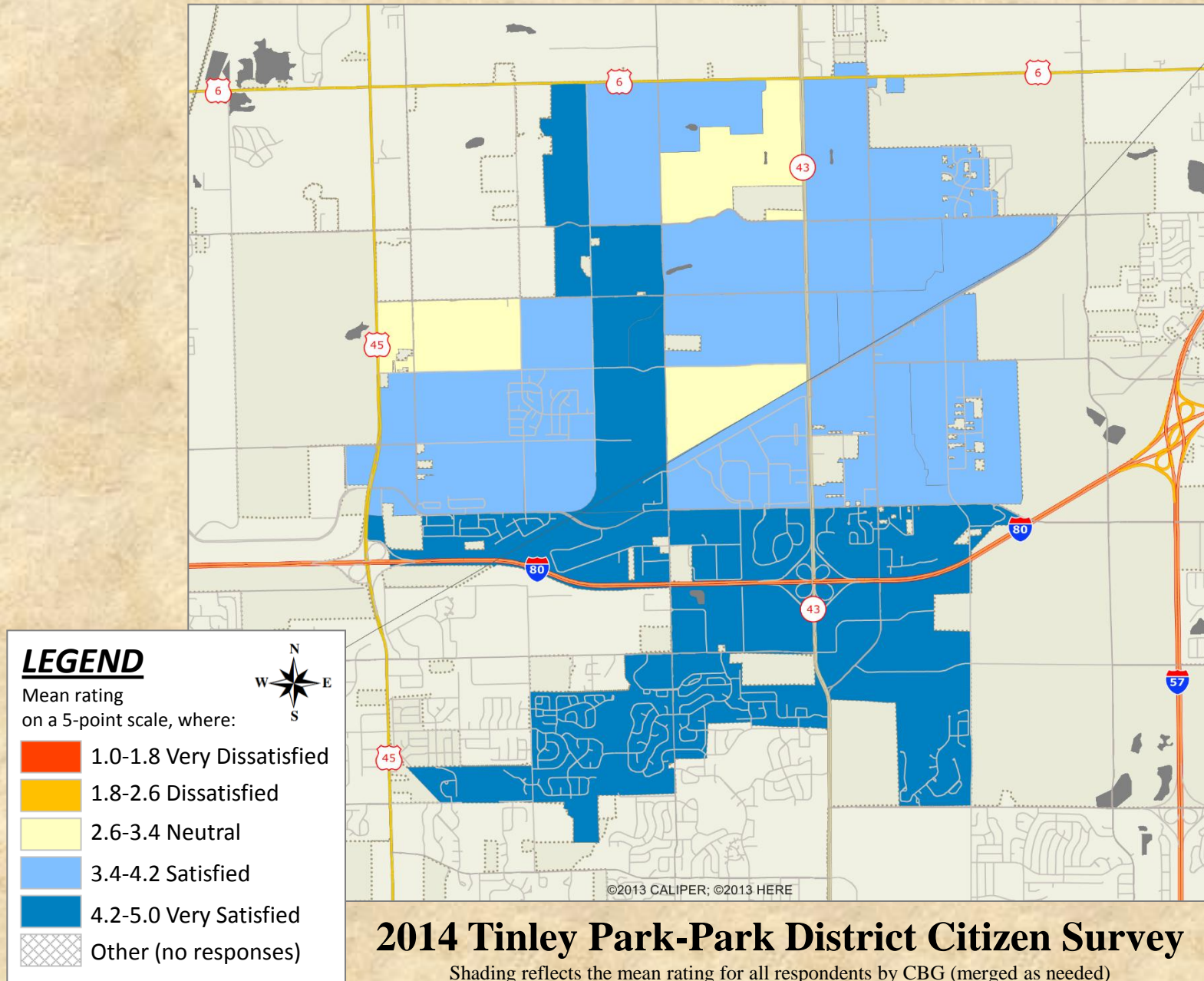




## 7c: Respondent Satisfaction with Quality of Instructors

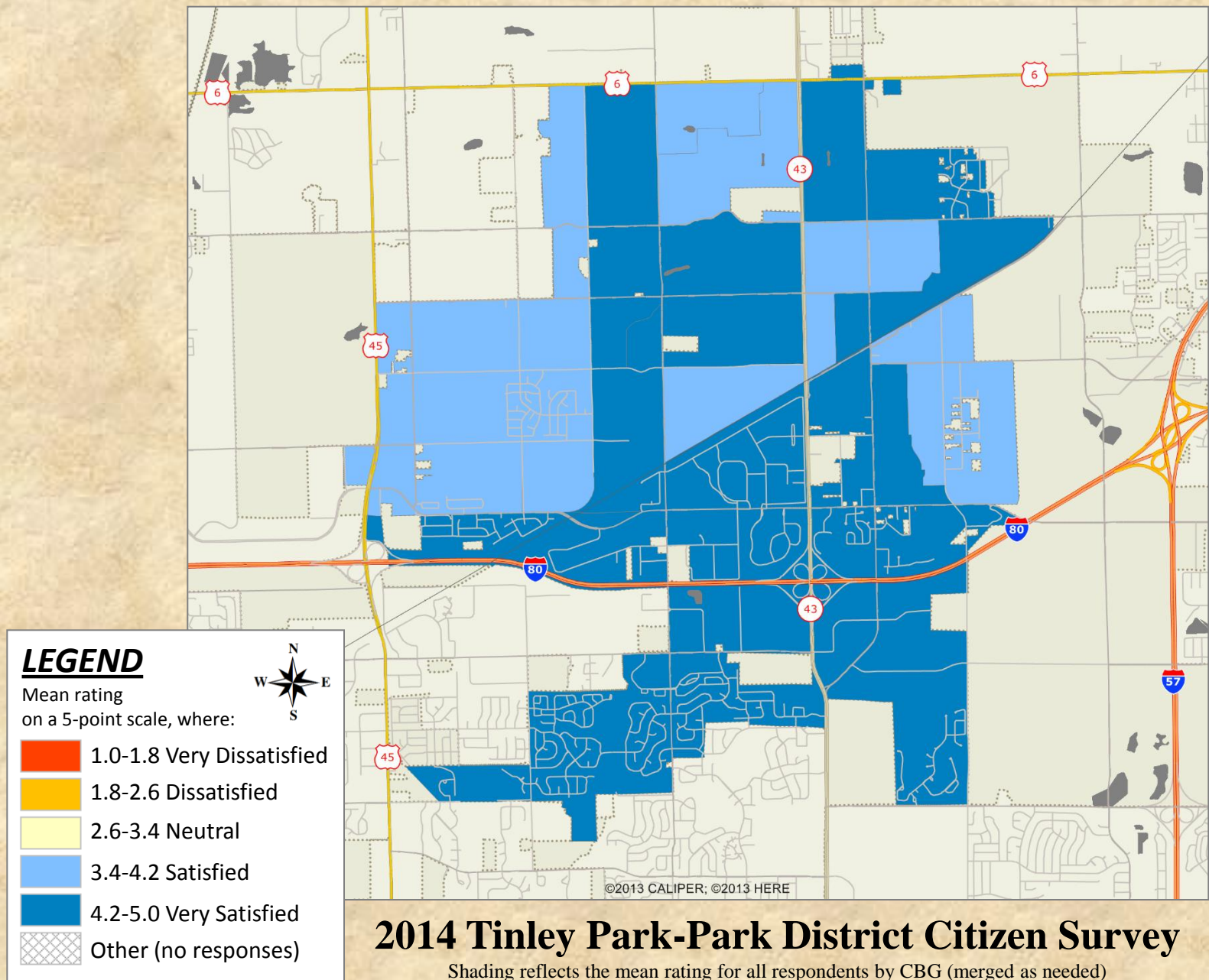


## 7d: Respondent Satisfaction with Fees Charged for Value Received

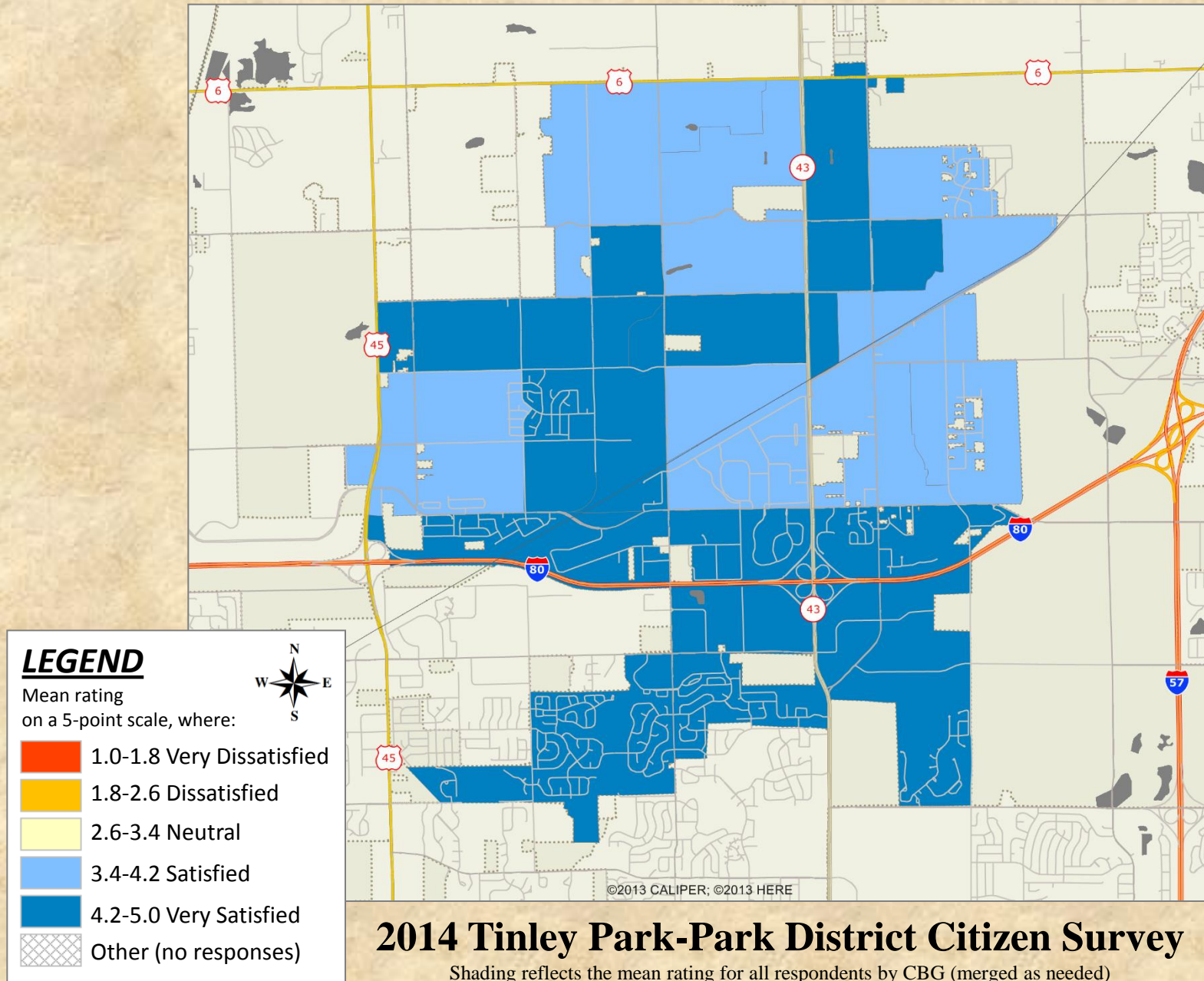




# 7e: Respondent Satisfaction with Quality of the Facility where Program is Offered

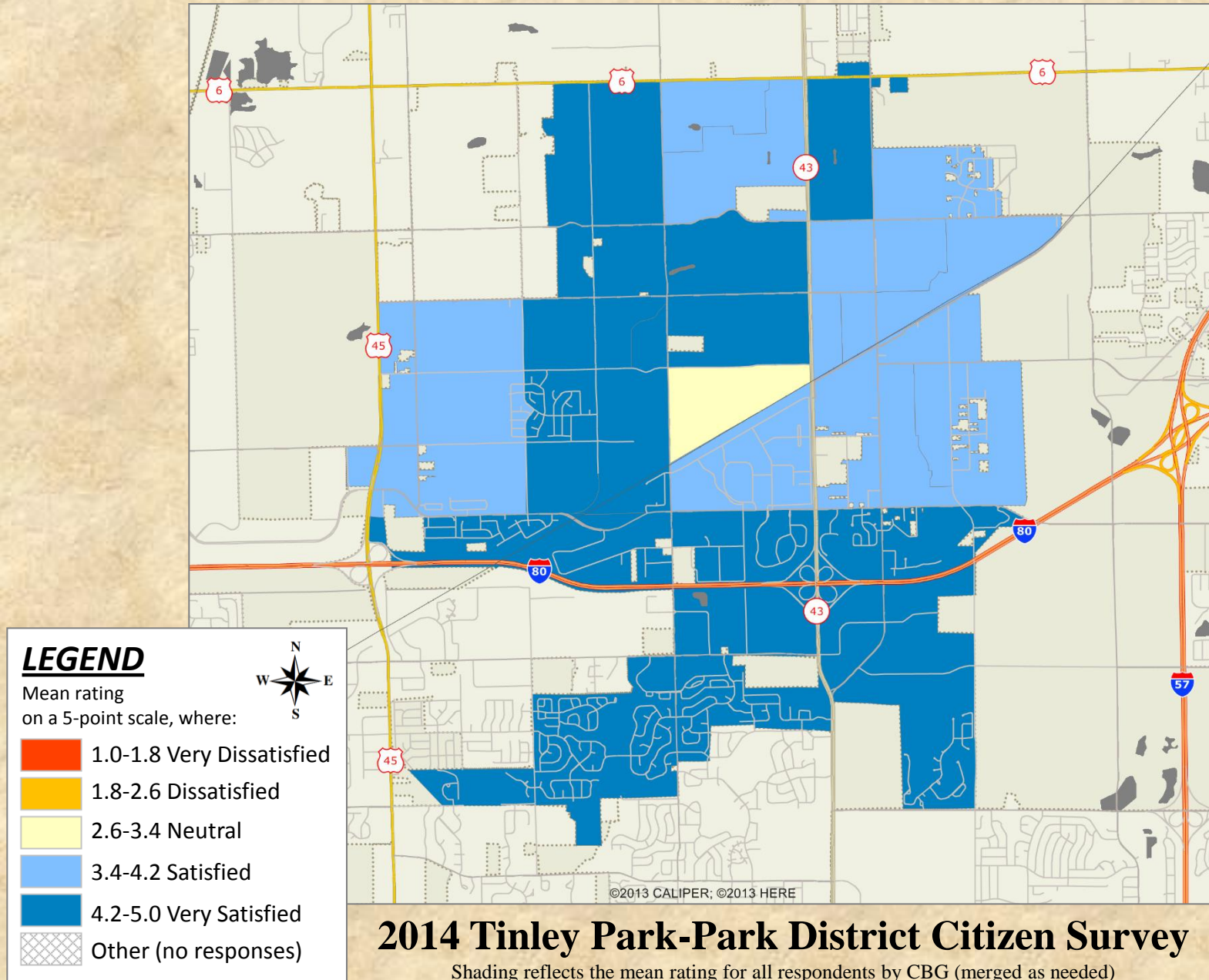


## 7f: Respondent Satisfaction with Ease of Use for Mail-In/Fax Registration



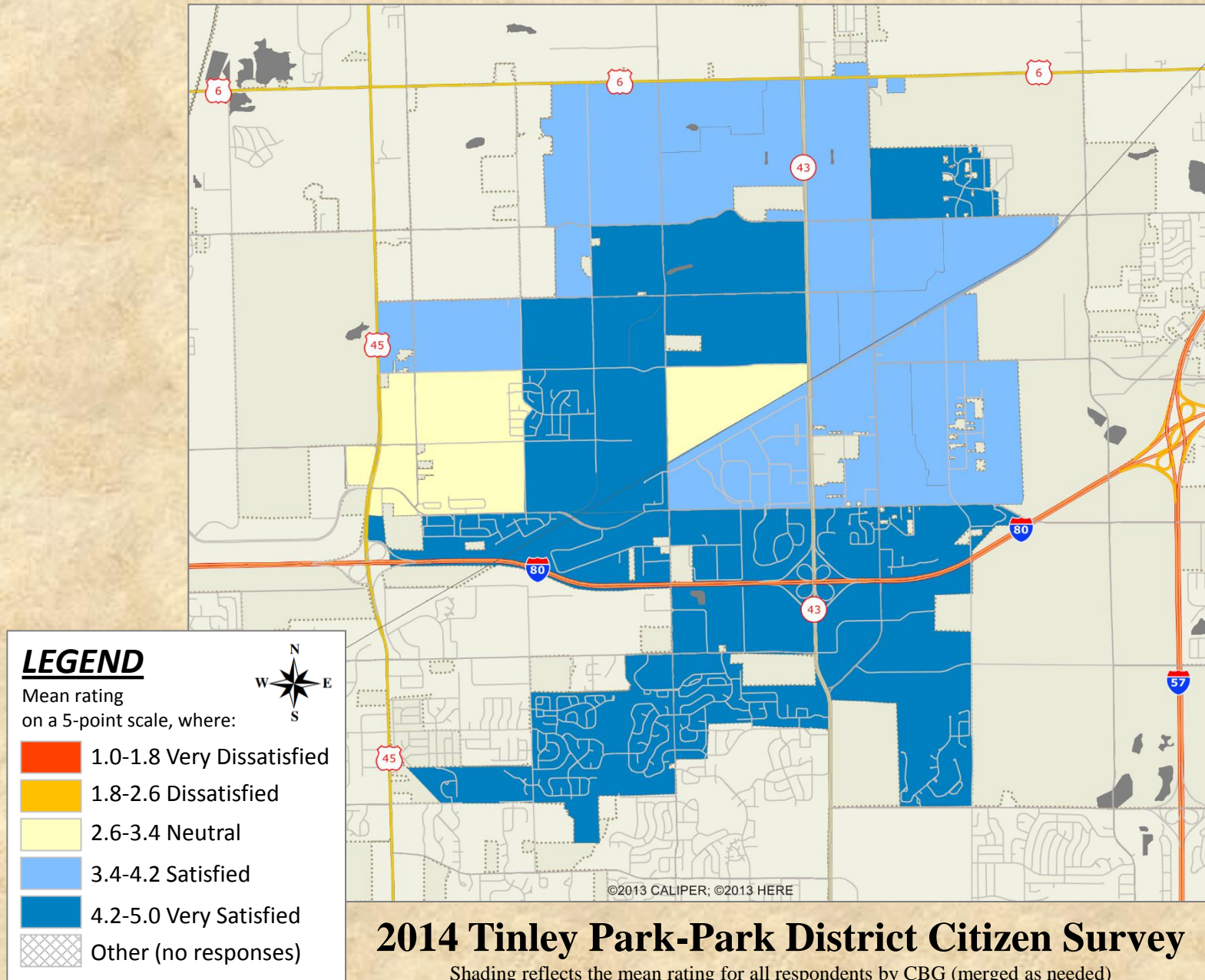


## 7g: Respondent Satisfaction with Availability of Information about Park District Programs and Services on Website

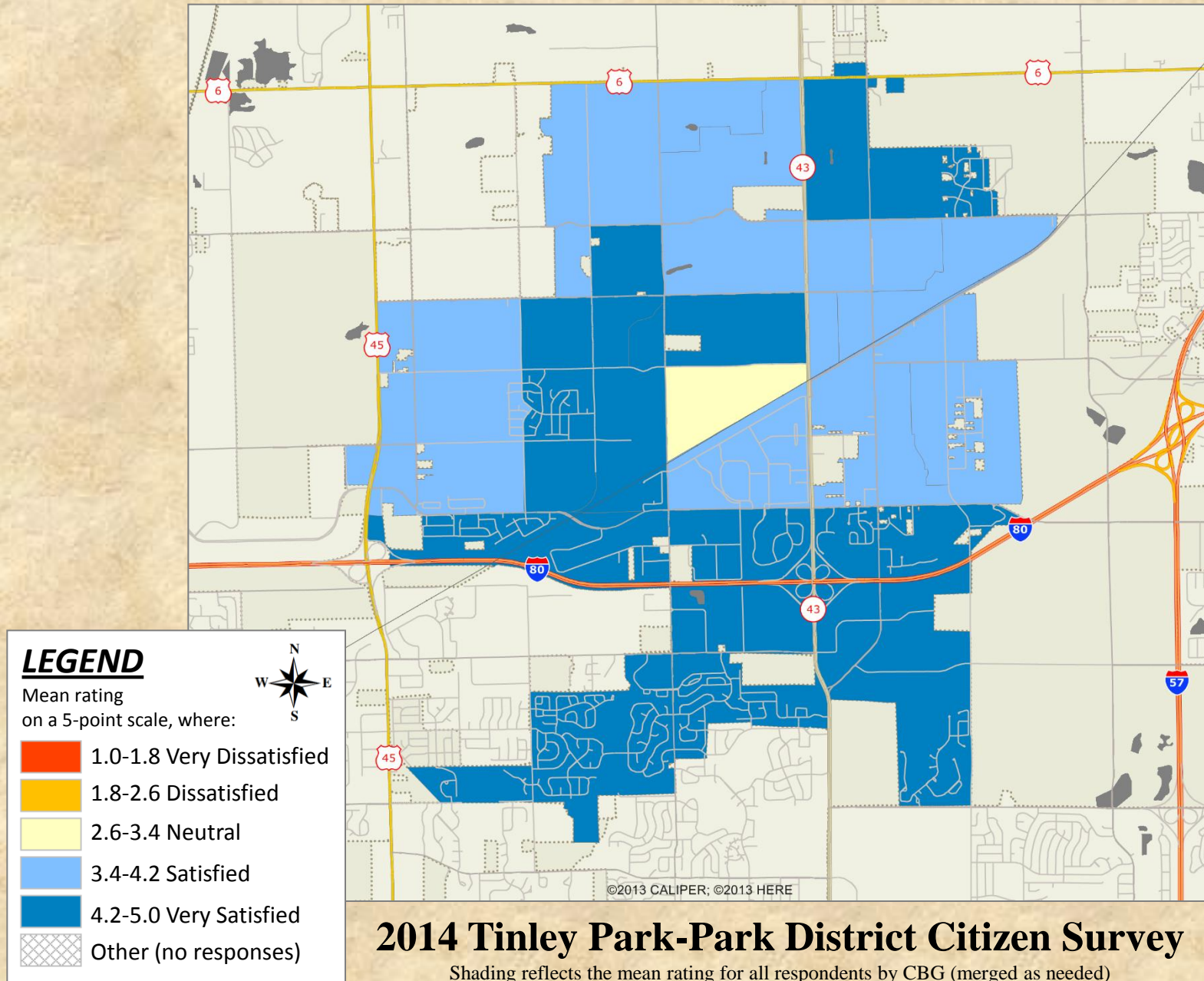




## 7h: Respondent Satisfaction with Ease of Navigation Through the Website

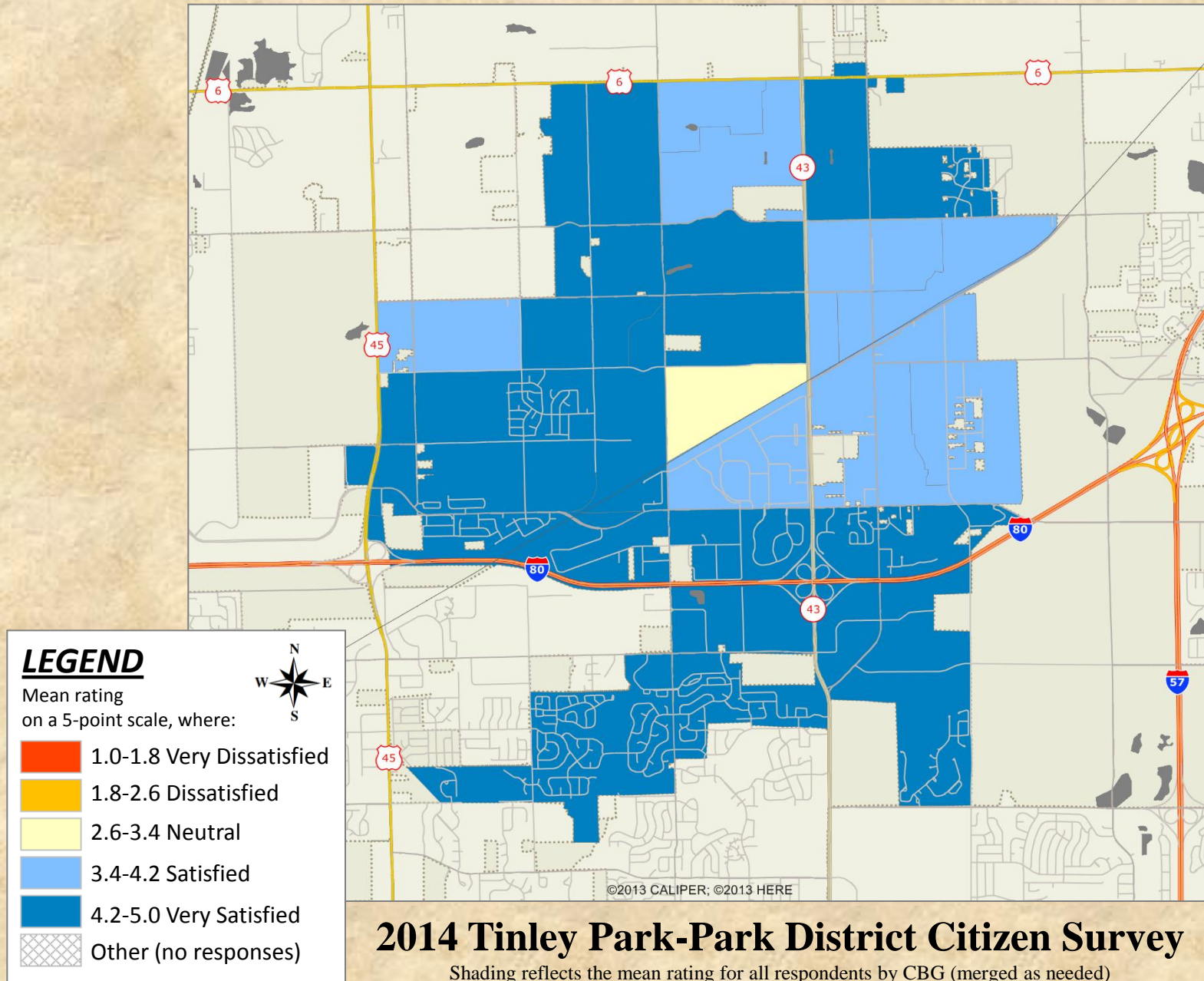


## 7i: Respondent Satisfaction with Ease of Online Registration Process





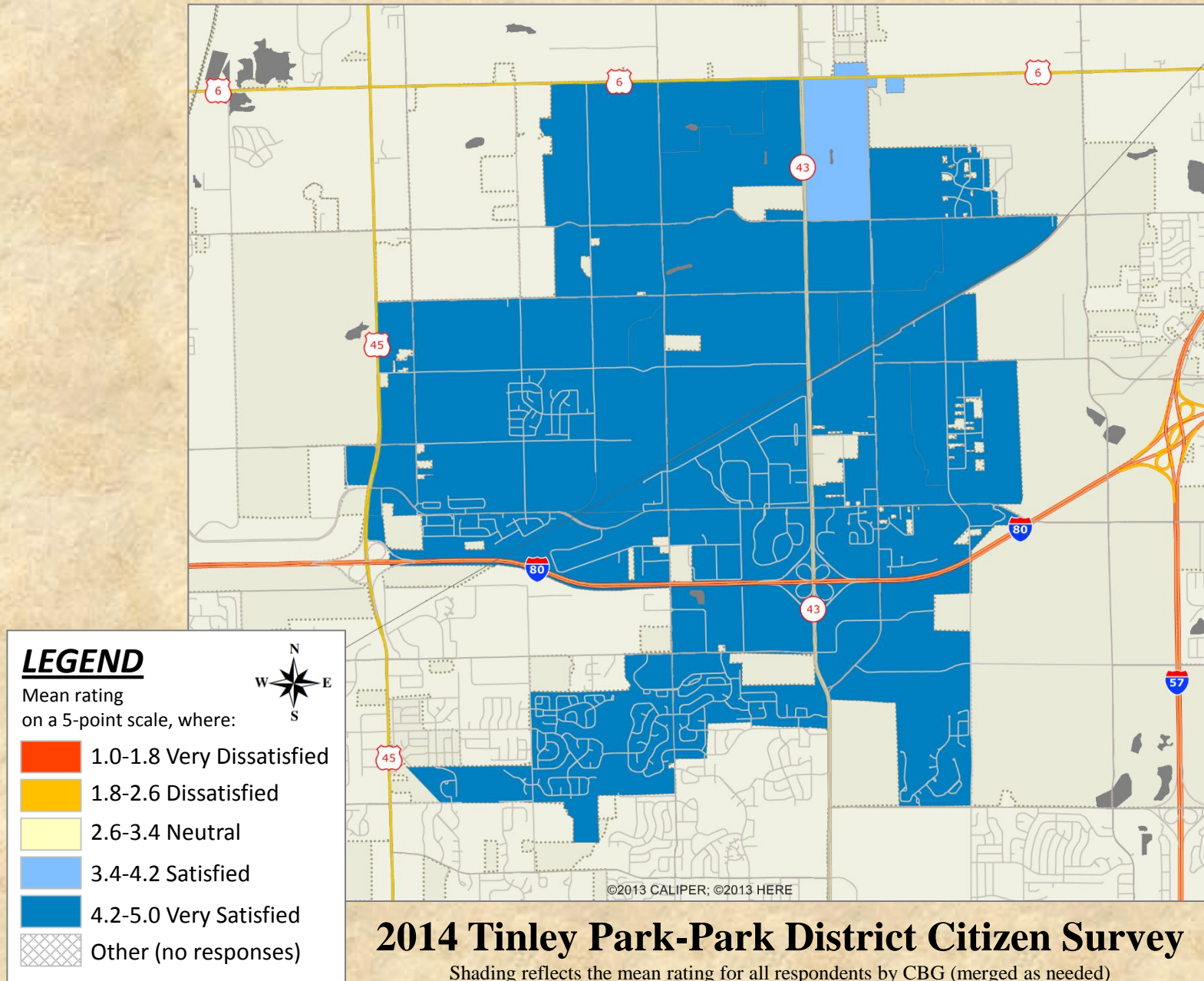
## 7j: Respondent Satisfaction with Quality of Customer Service for Registration



# Level of Satisfaction with Parks and Playgrounds

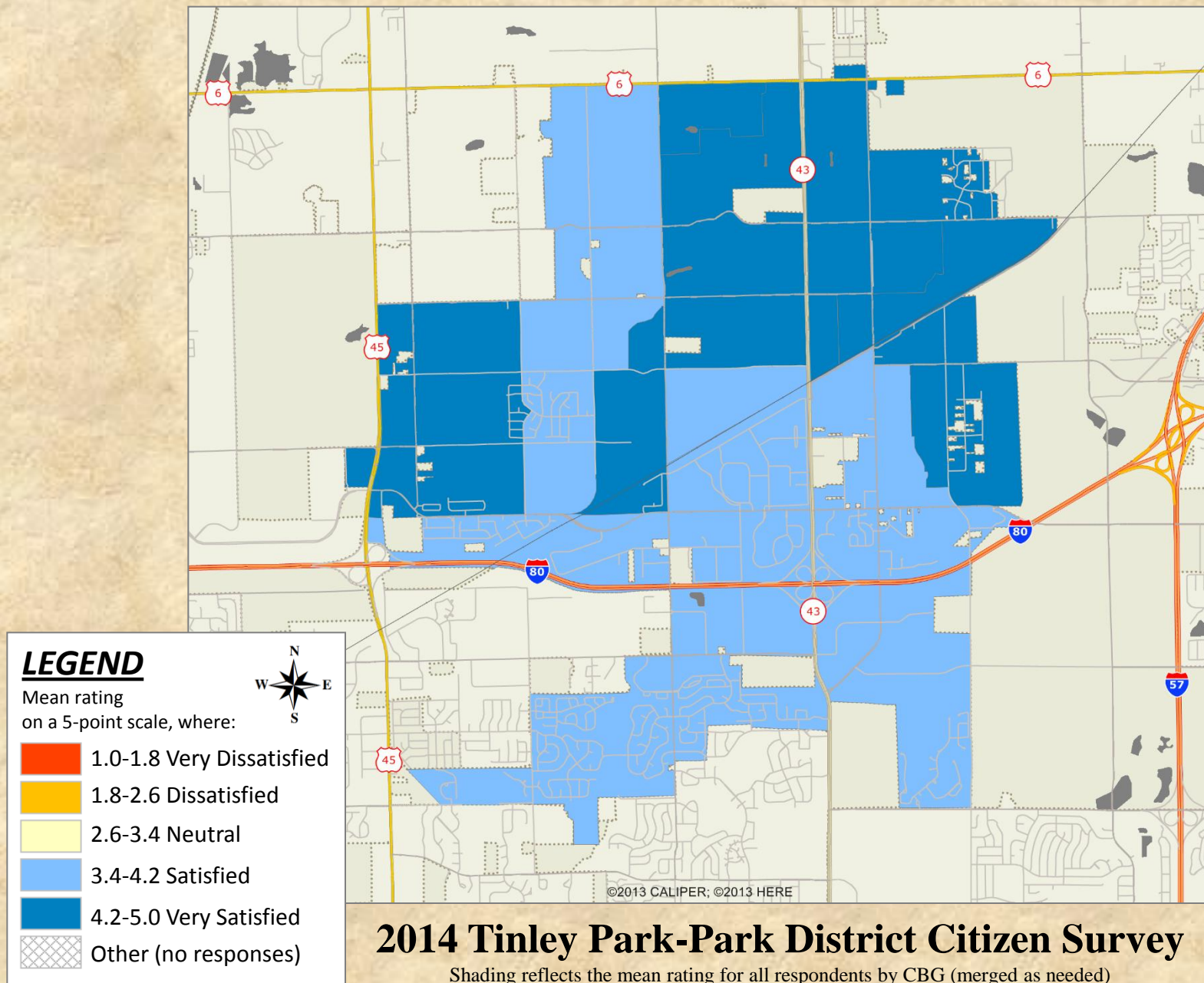
Question #9

## 9a: Respondent Satisfaction with Mowing and Trimming in Parks

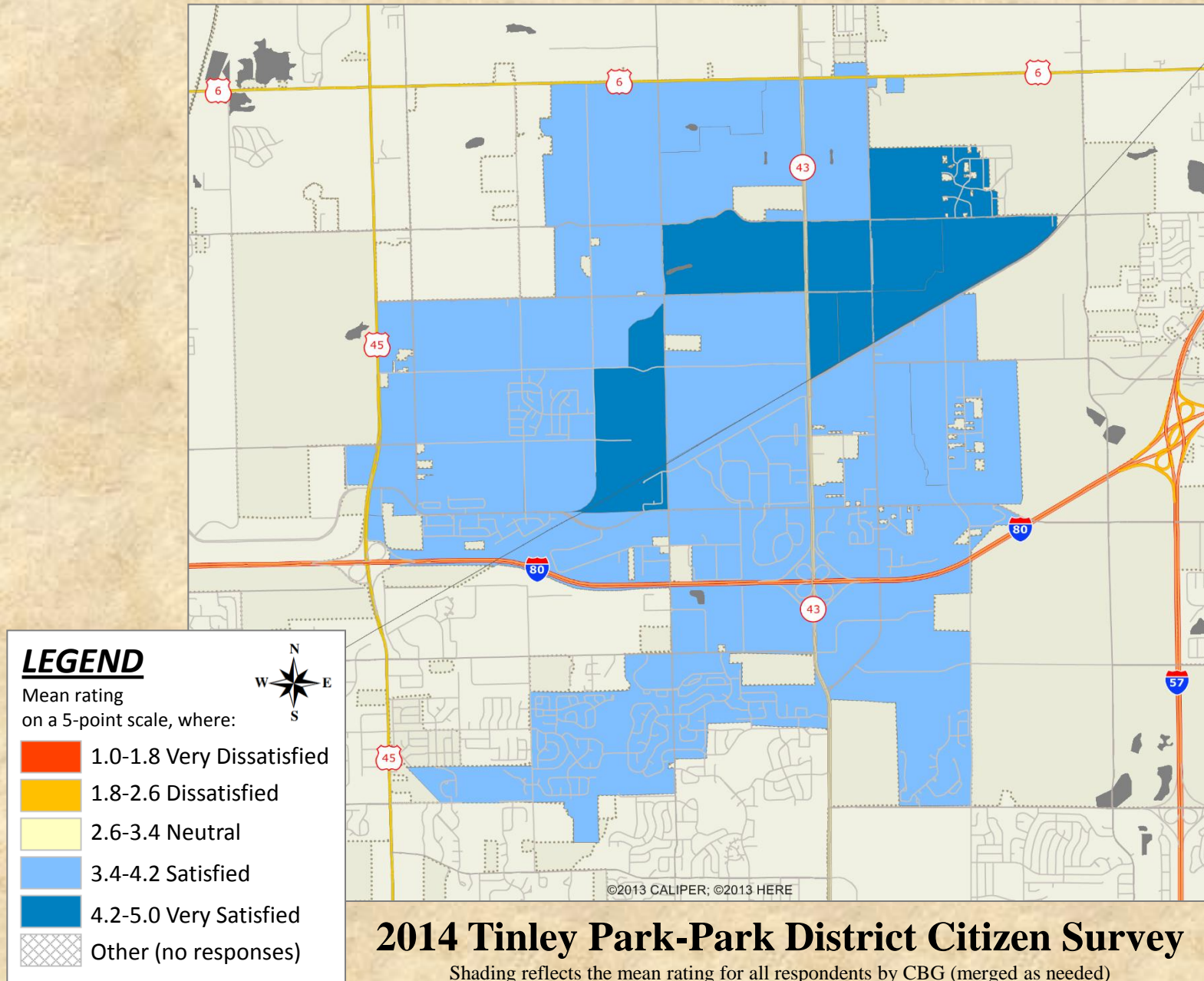




## 9b: Respondent Satisfaction with Overall Quality of Playground Equipment

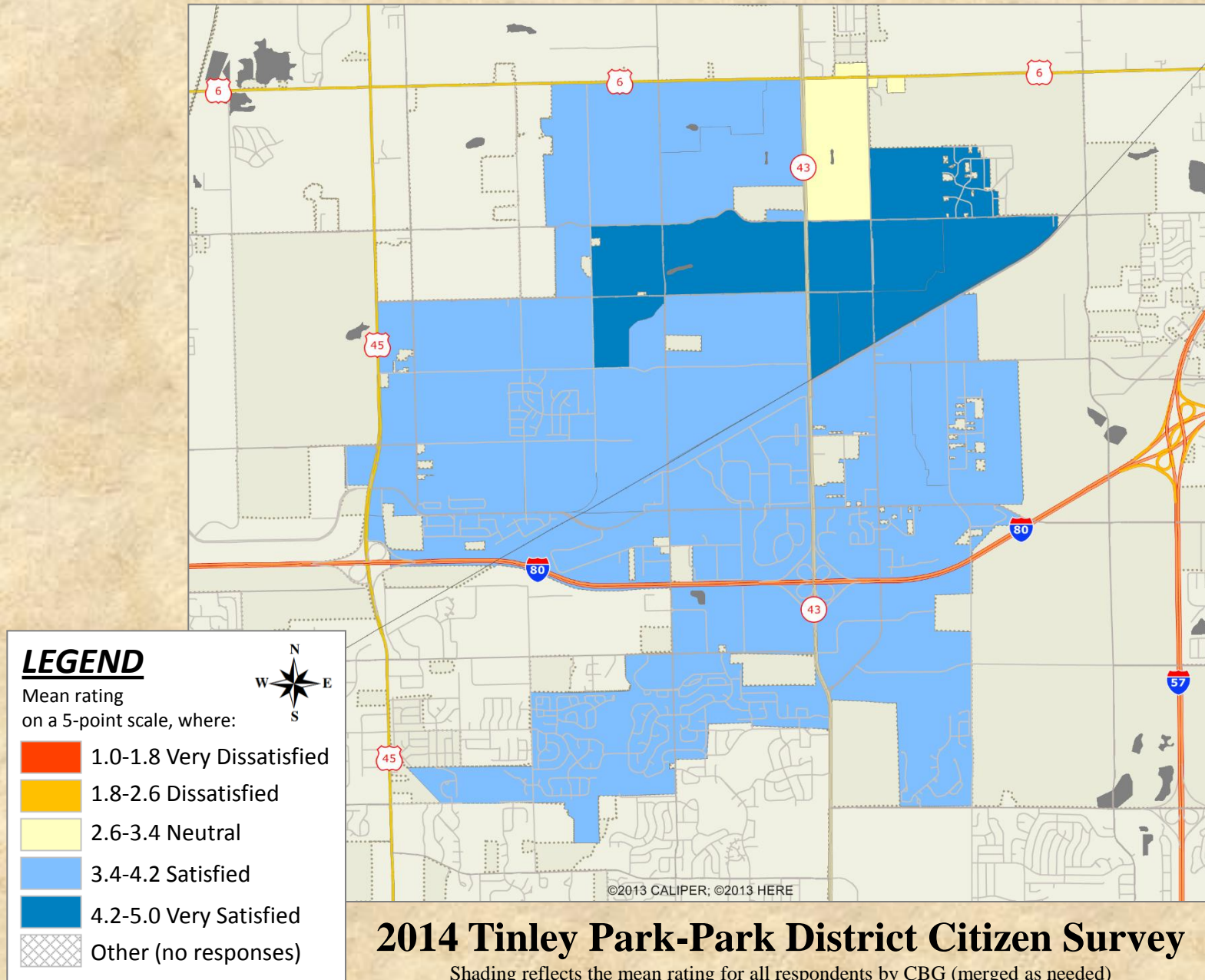


## 9c: Respondent Satisfaction with Adequacy of Park Lighting



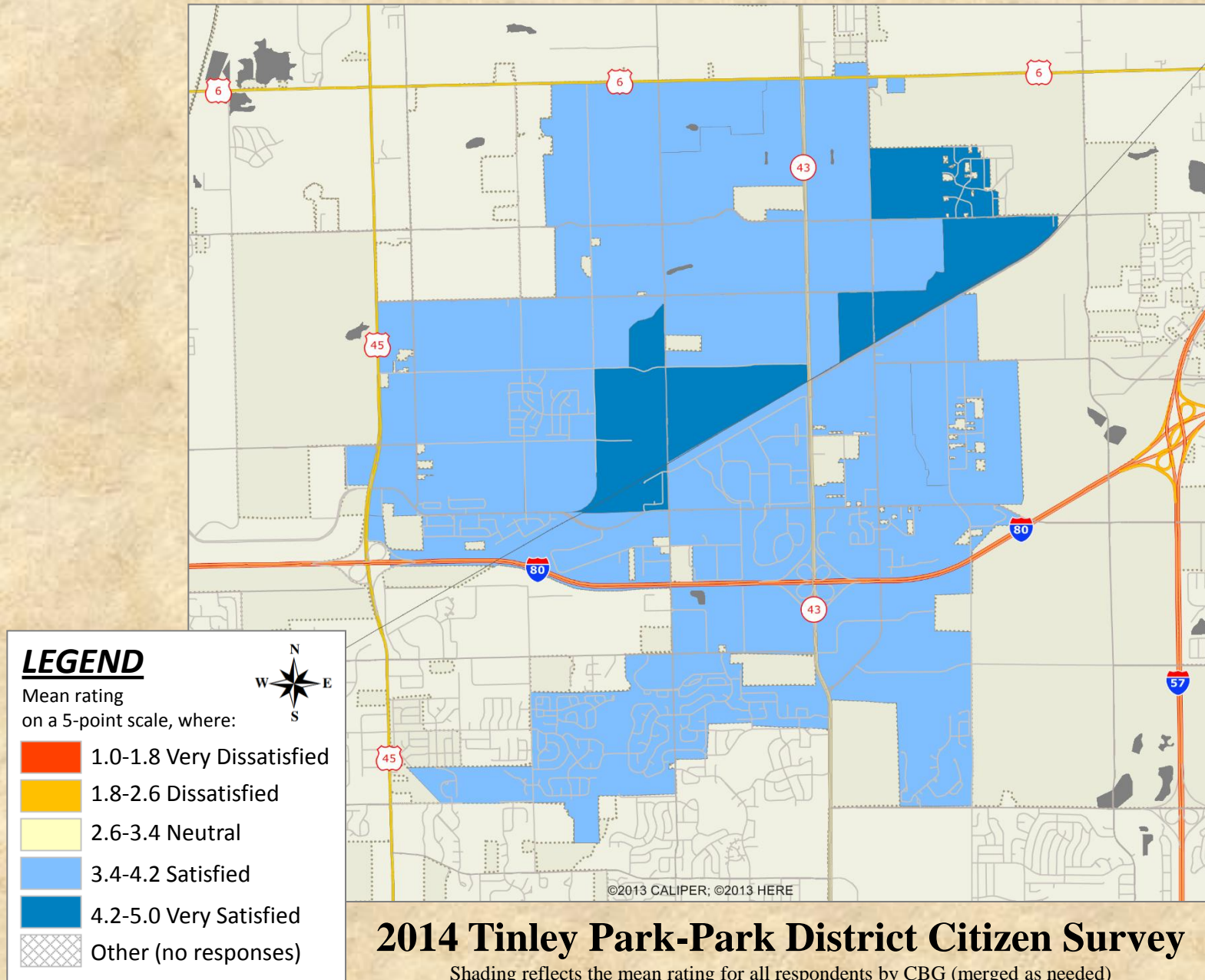


## 9d: Respondent Satisfaction with Overall Quality of Tennis Courts

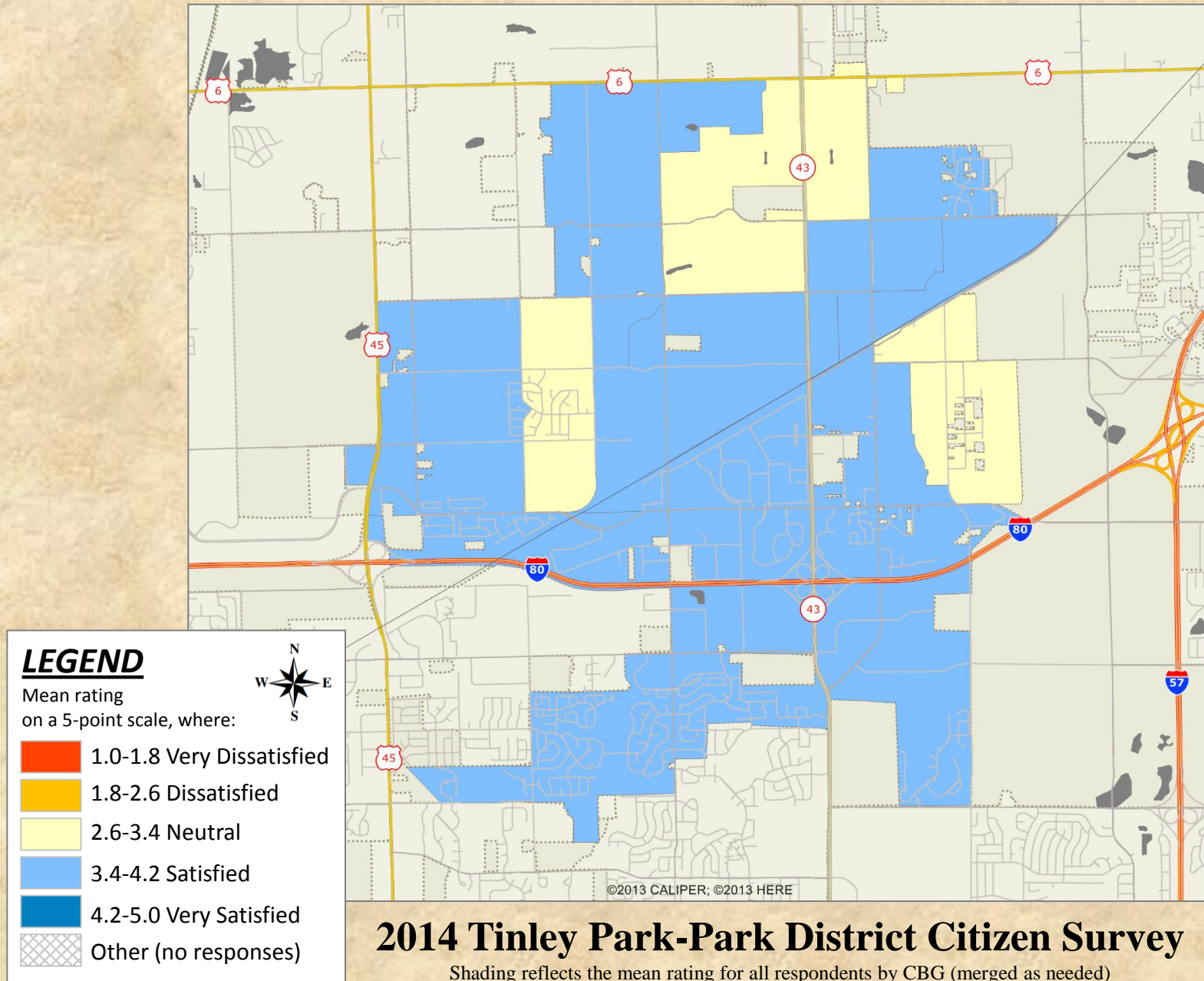




## 9e: Respondent Satisfaction with Overall Quality of Picnic Areas

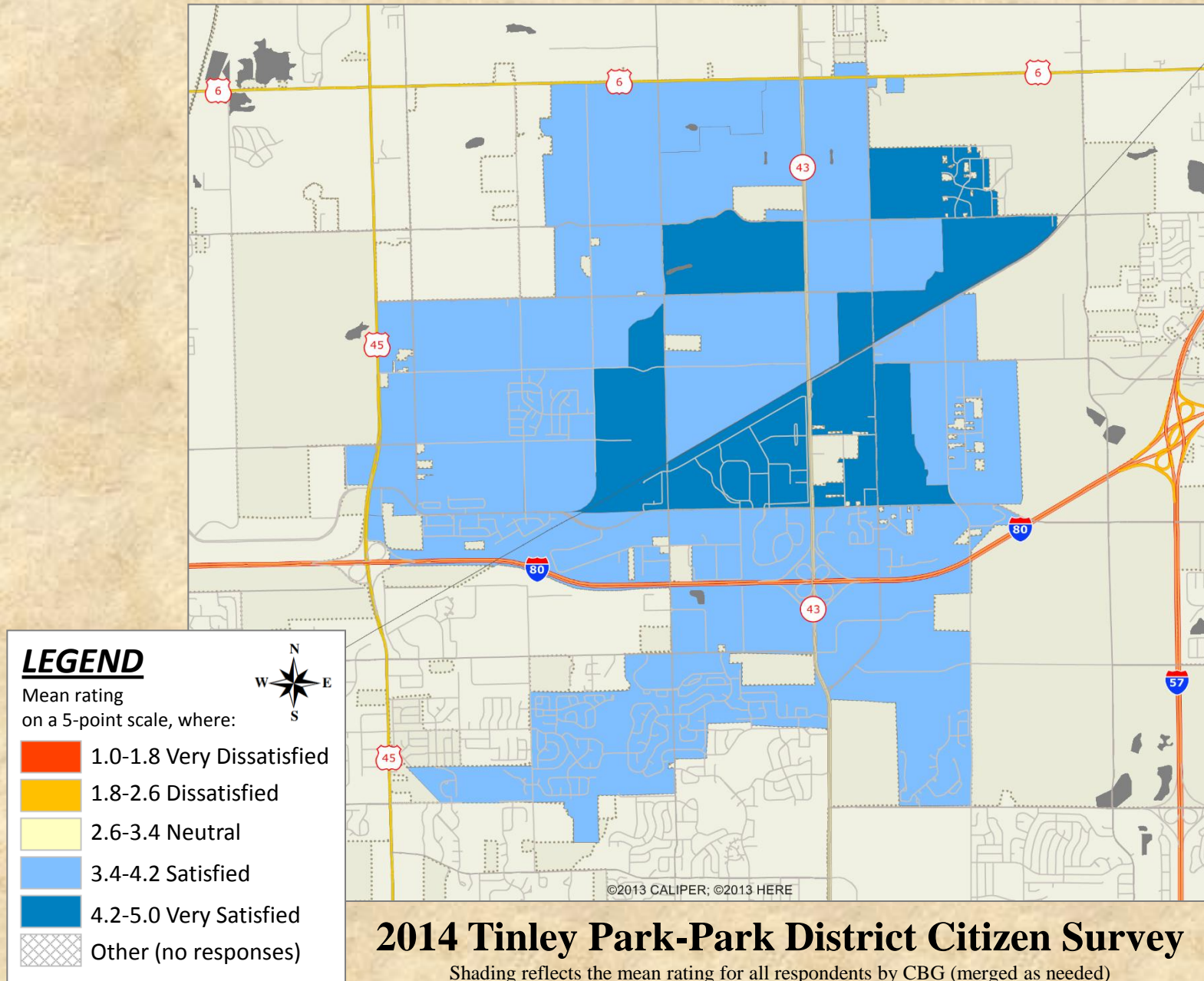


## 9f: Respondent Satisfaction with Overall Quality of Outdoor Restrooms

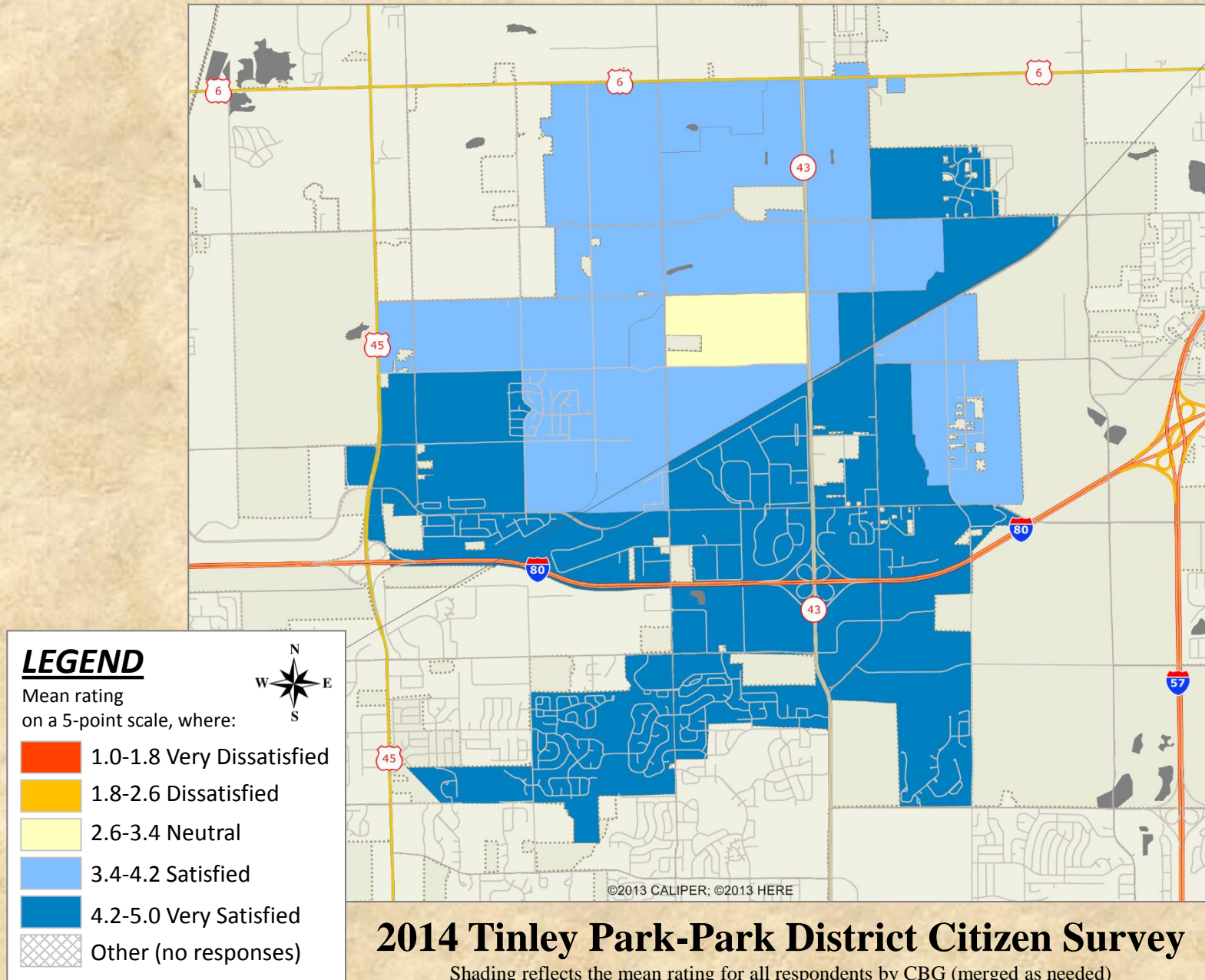




## 9g: Respondent Satisfaction with Overall Quality of Trash Pickup in Parks

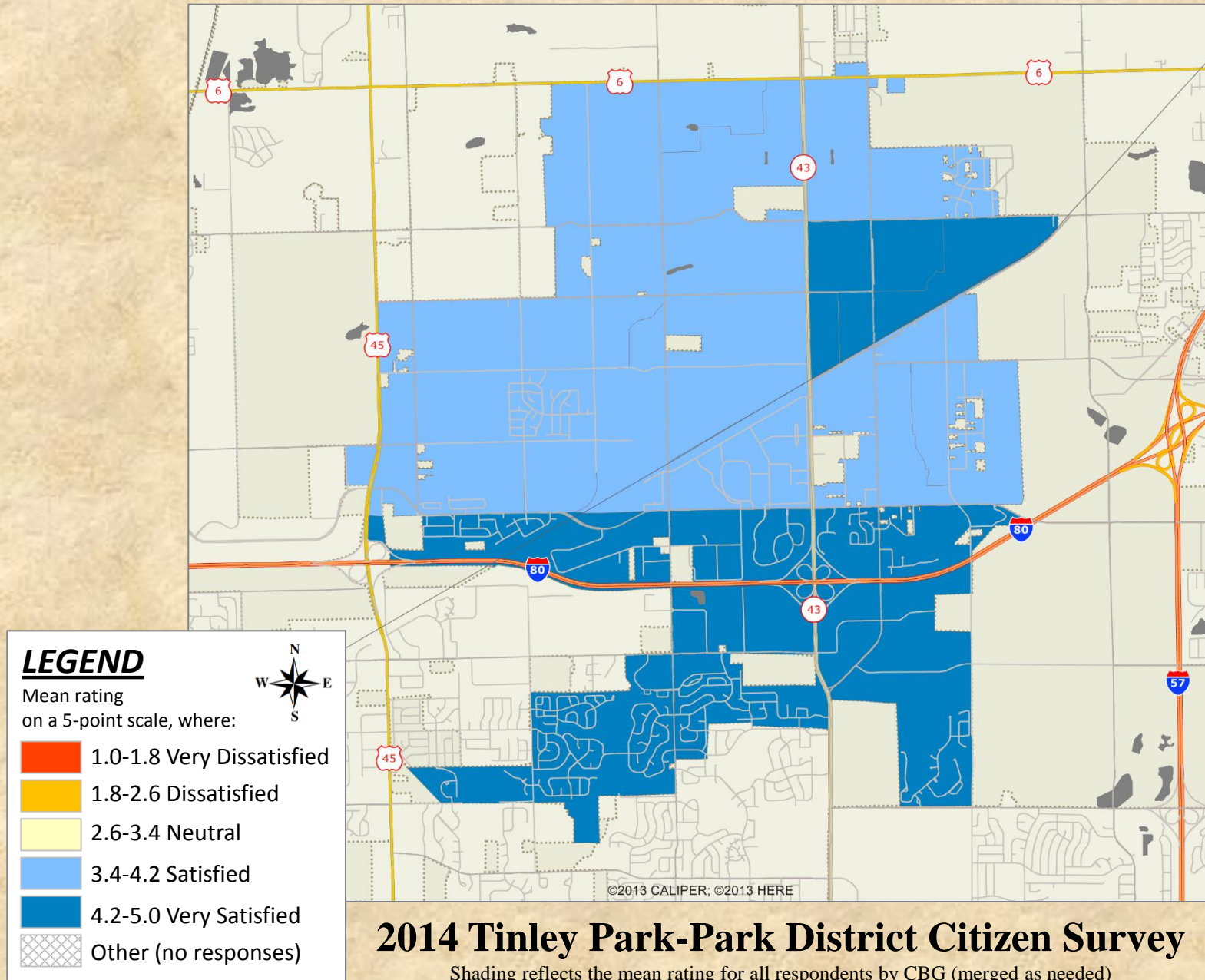


## 9h: Respondent Satisfaction with Overall Quality of Basketball Courts

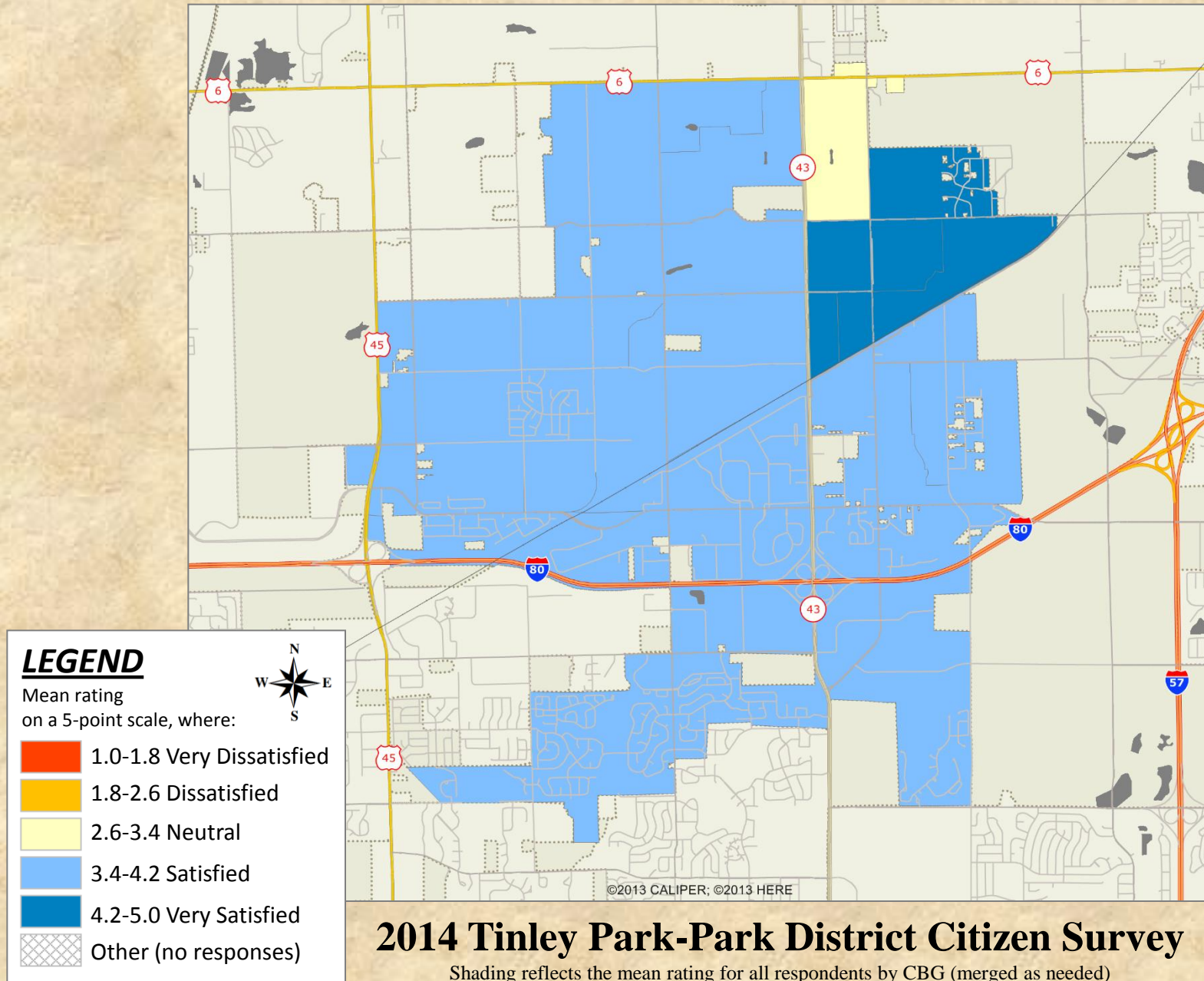




## 9i: Respondent Satisfaction with Overall Quality of Ball Diamonds

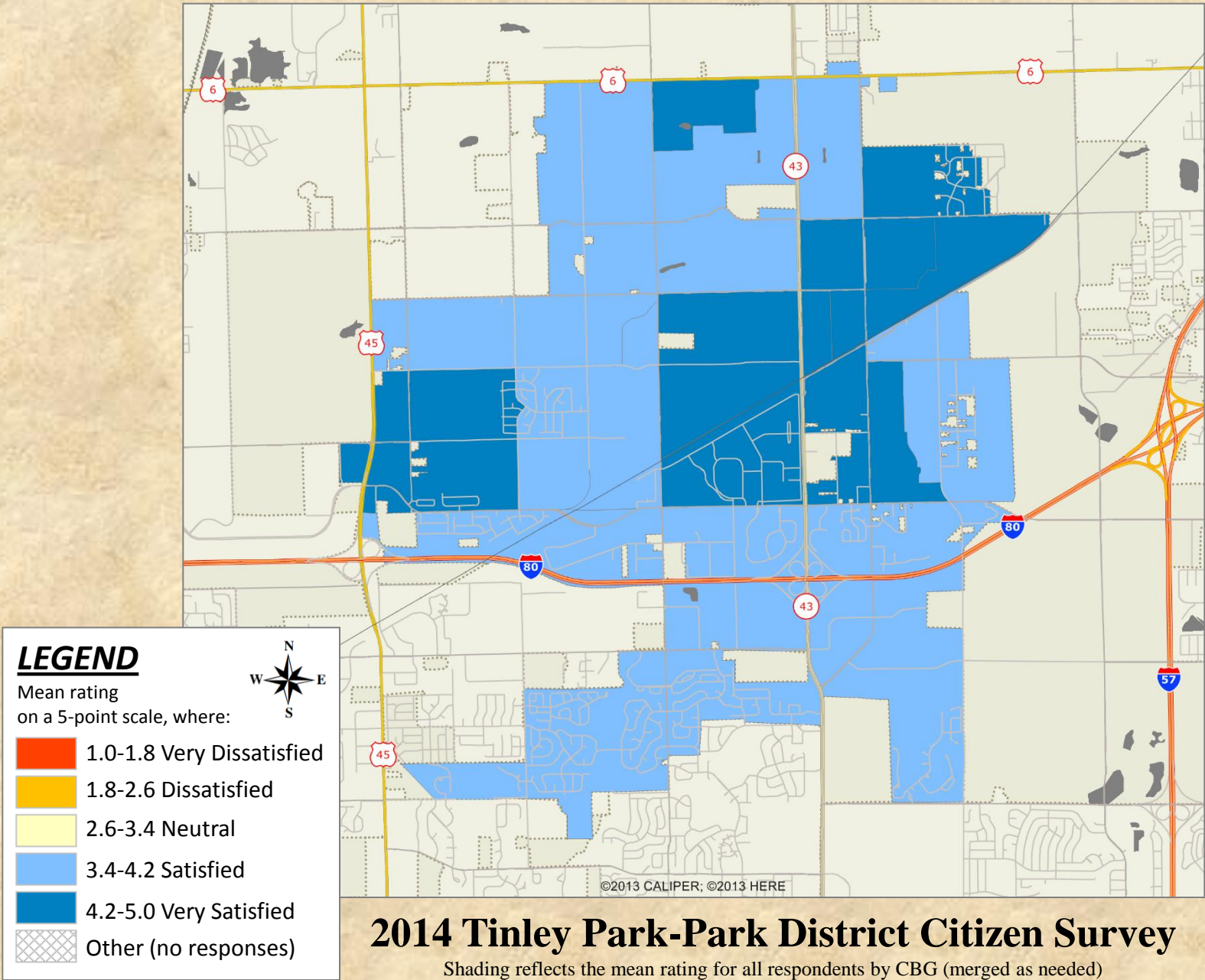


## 9j: Respondent Satisfaction with Overall Quality of Soccer Fields

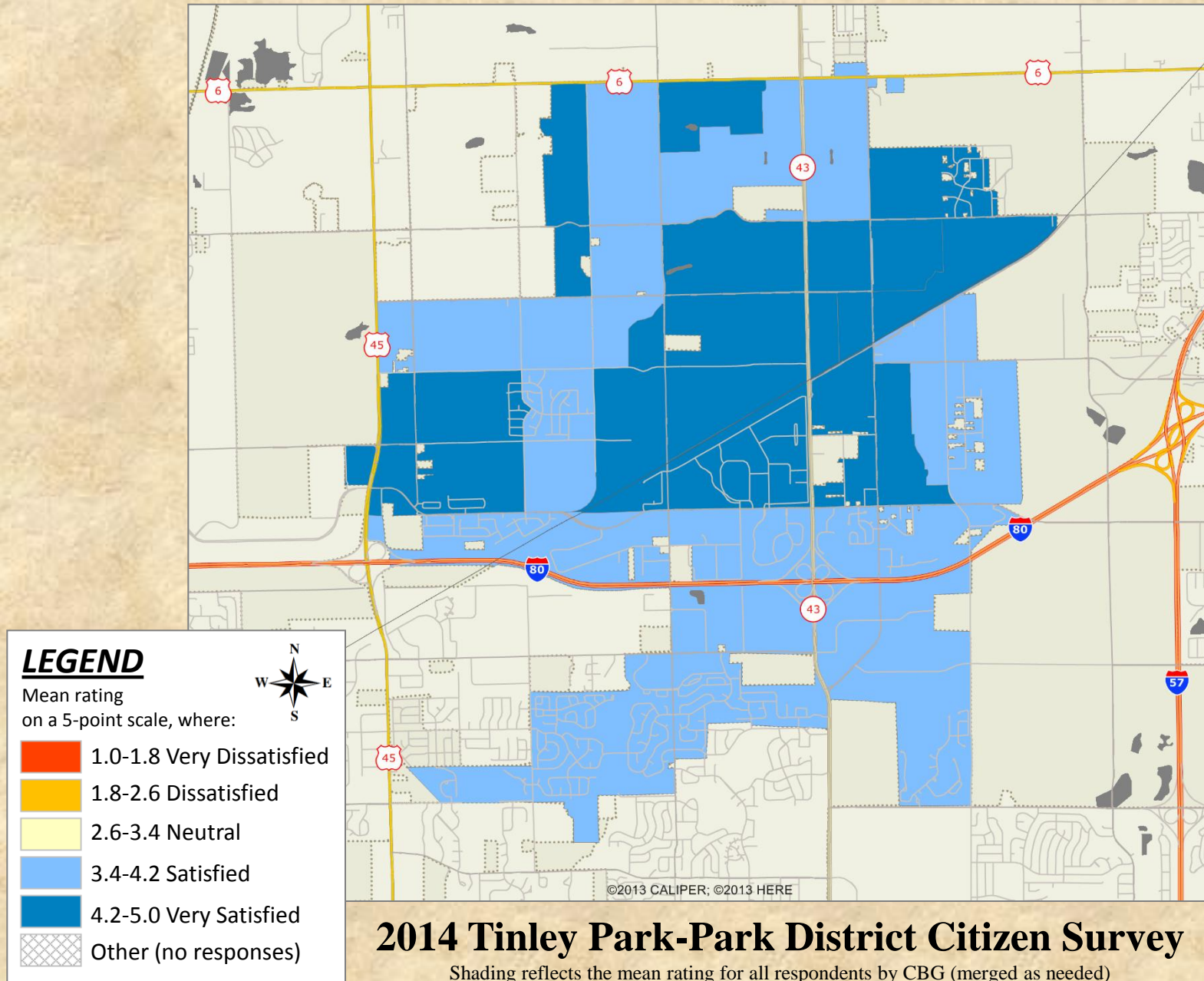




9k: Respondent Satisfaction with Overall Quality of Landscaping (shrubs/flowers)



# 9l: Respondent Satisfaction with Overall Condition of Parks and Playgrounds

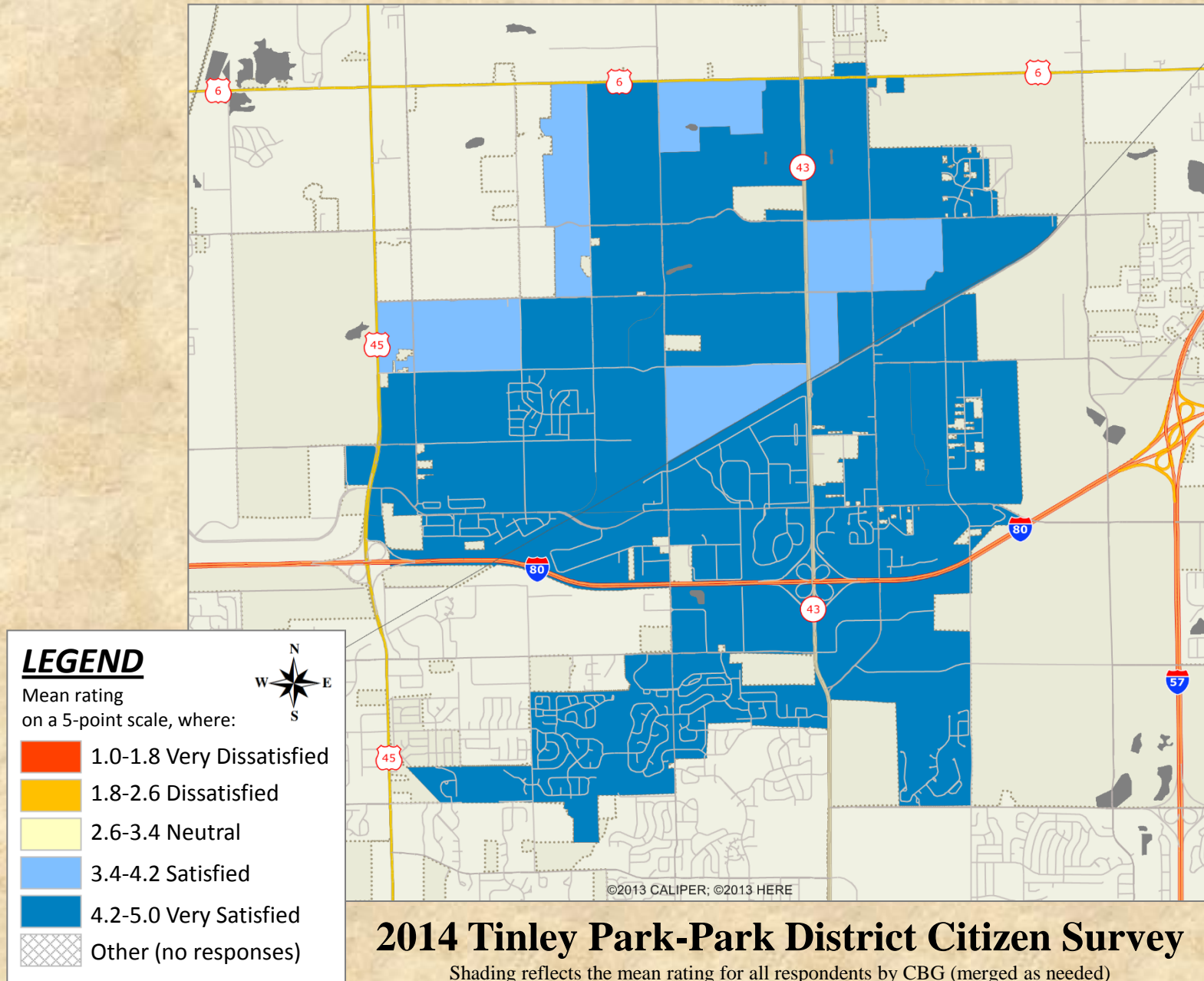




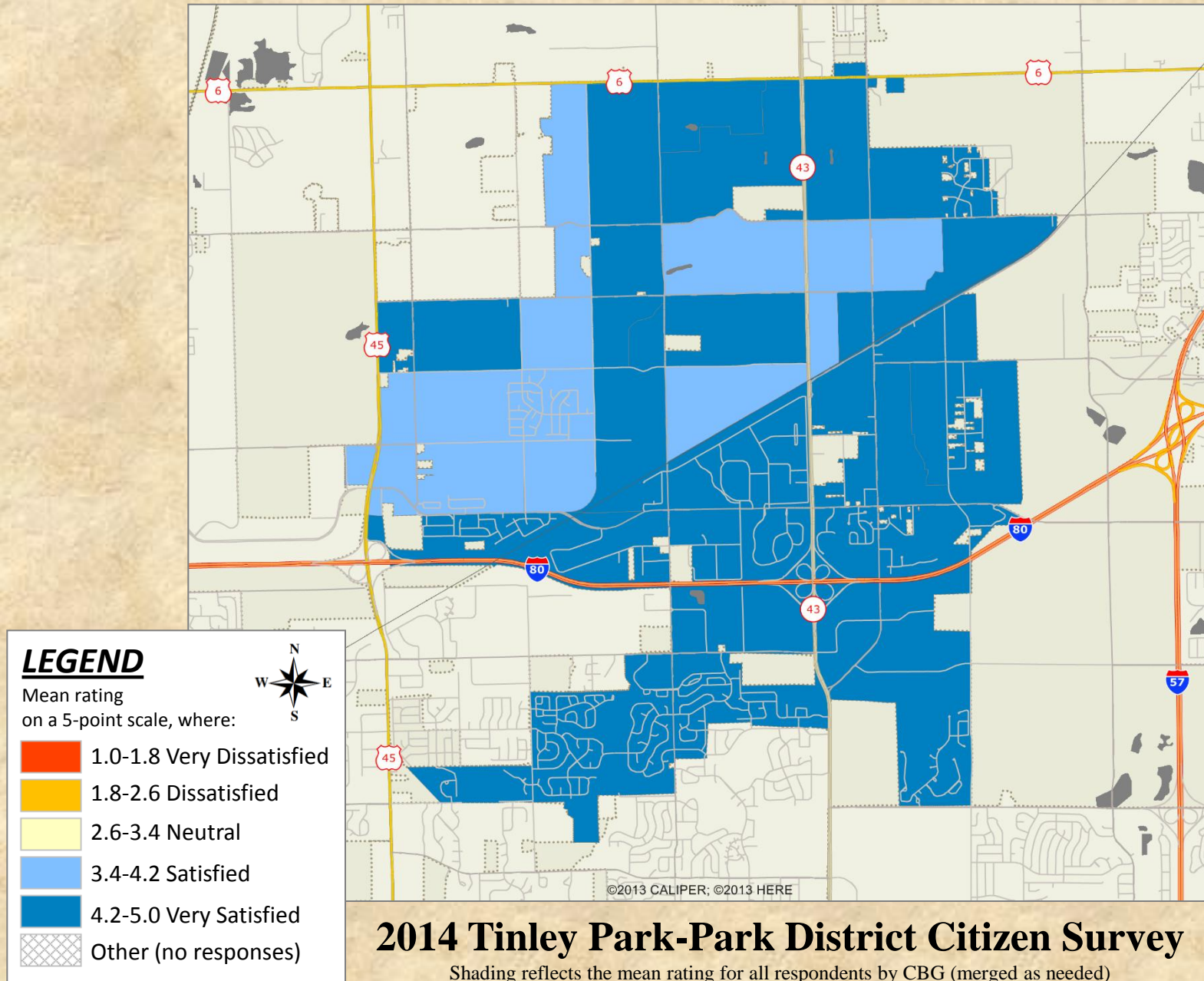
# Level of Satisfaction with Bettenhausen Recreation Center

Question #11

# 11a: Respondent Satisfaction with Quality of the Running Track

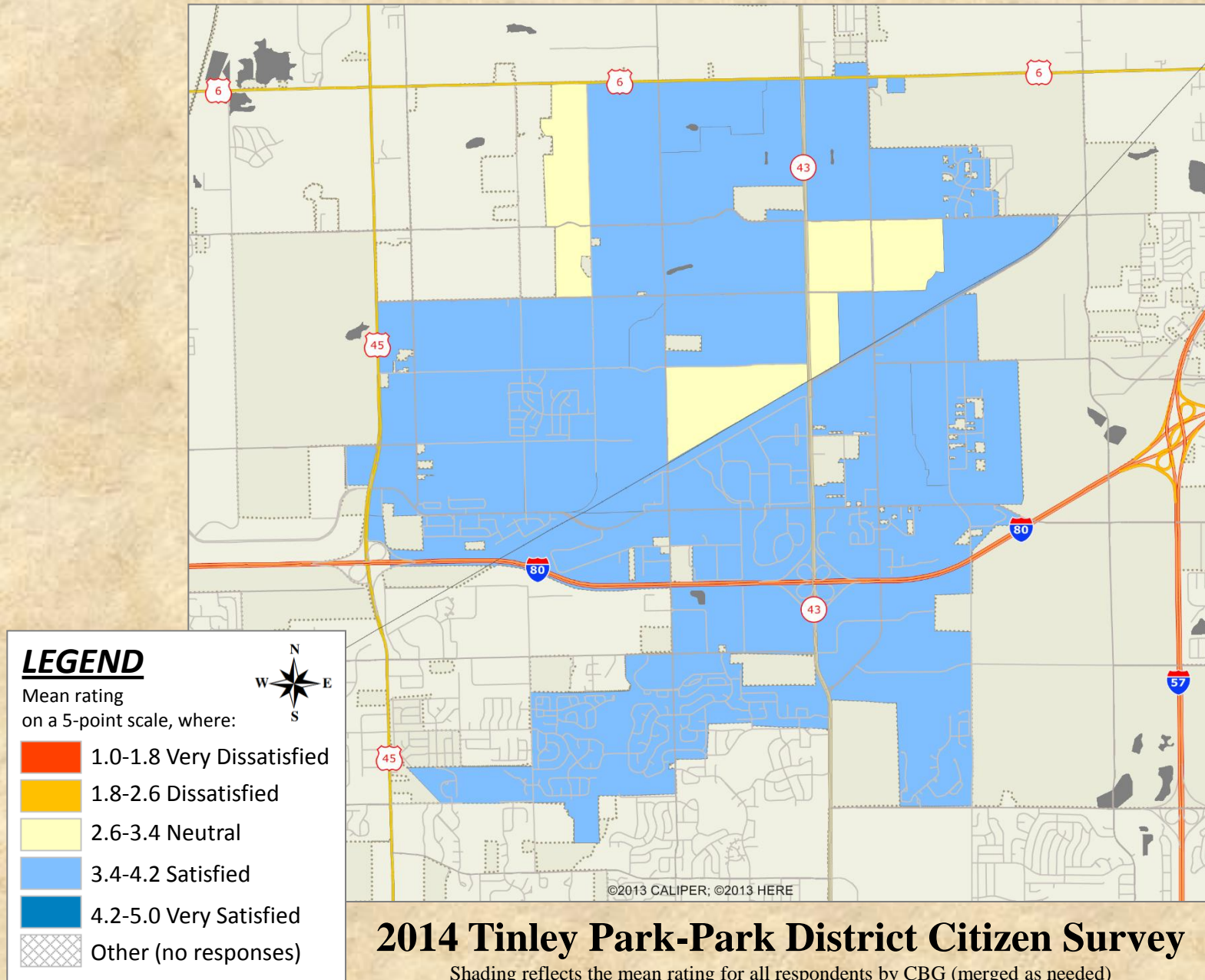


## 11b: Respondent Satisfaction with Quality of Gymnasium

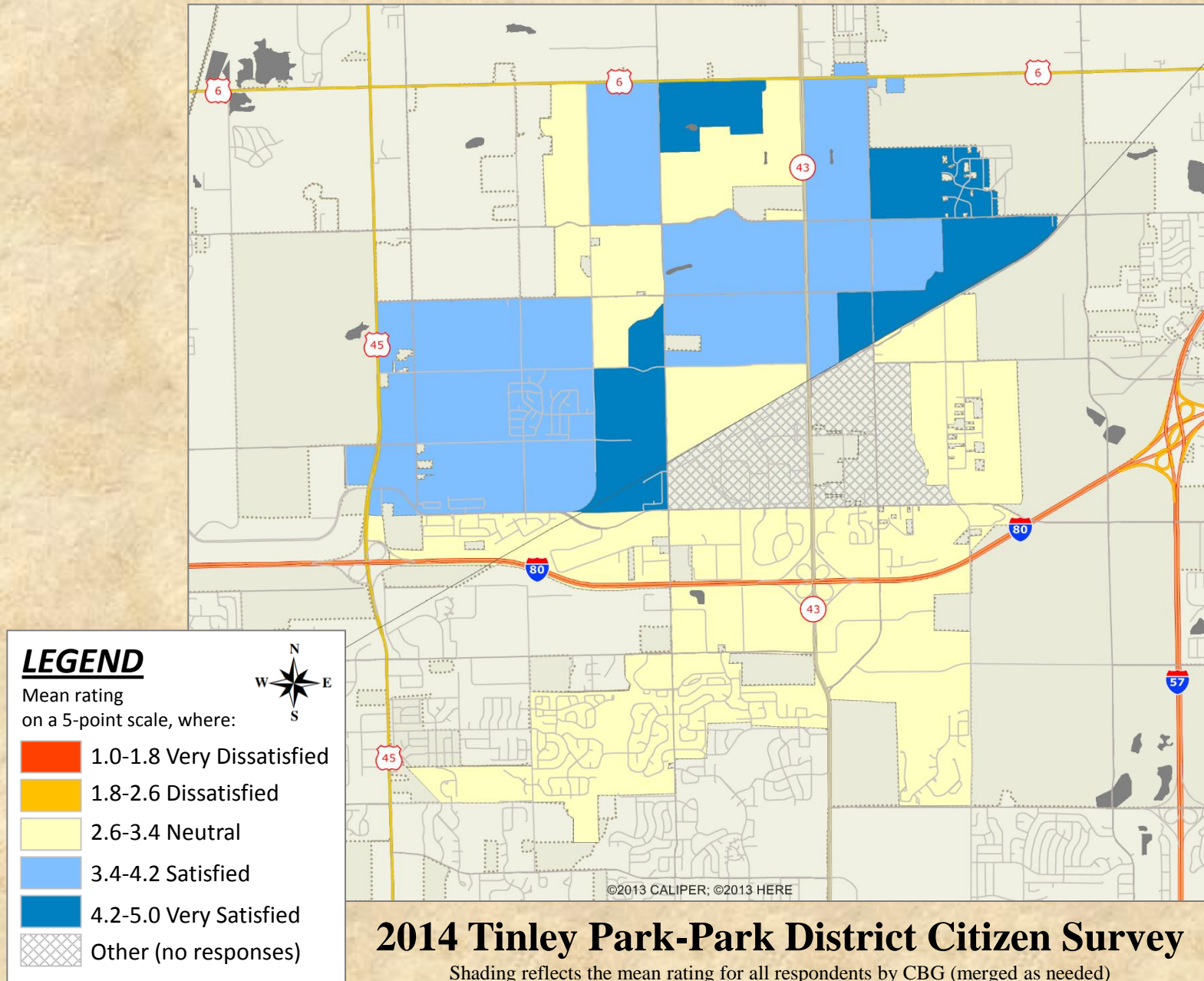




# 11c: Respondent Satisfaction with Membership Fees for Value Received

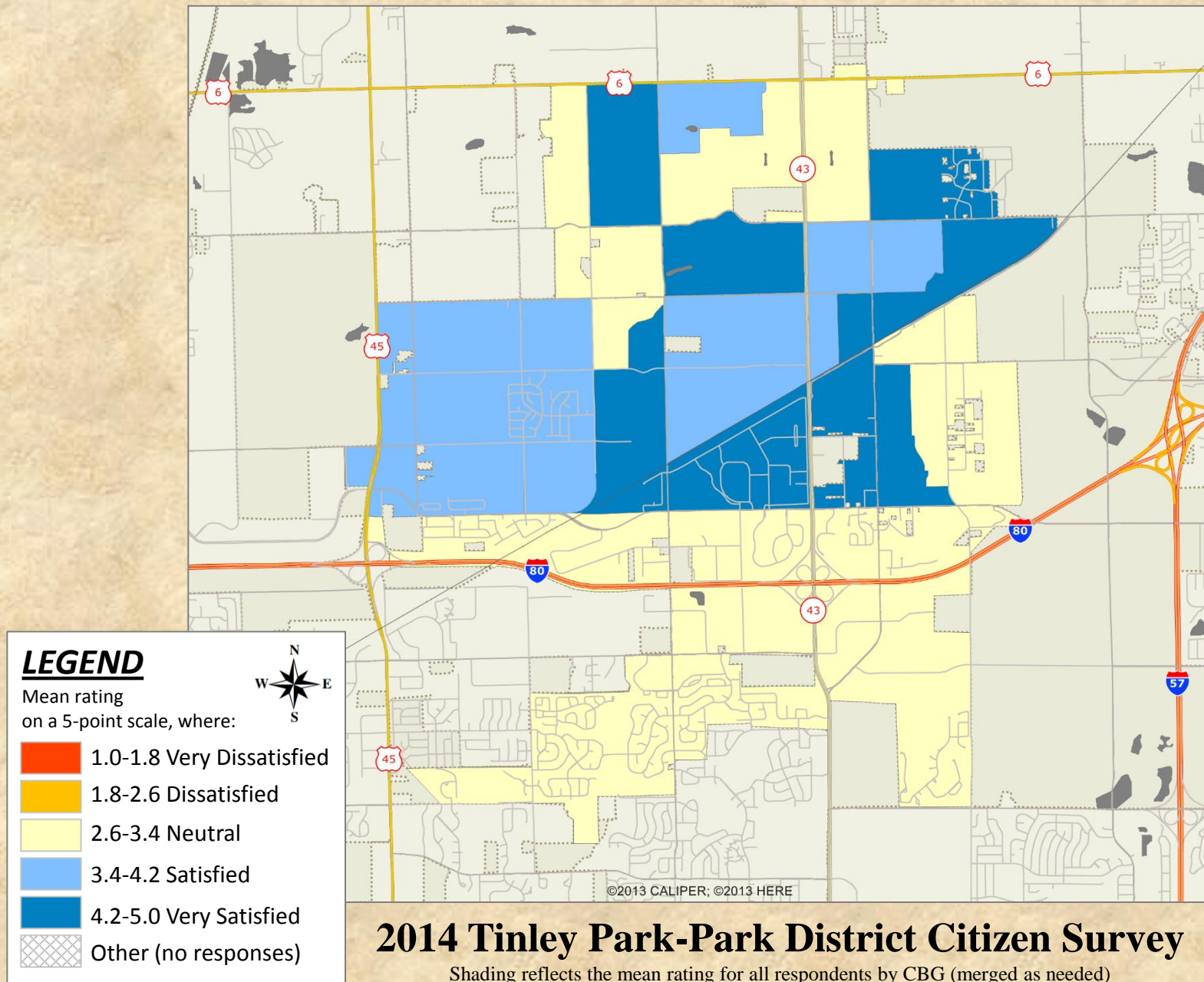


## 11d: Respondent Satisfaction with Teen Drop in Center

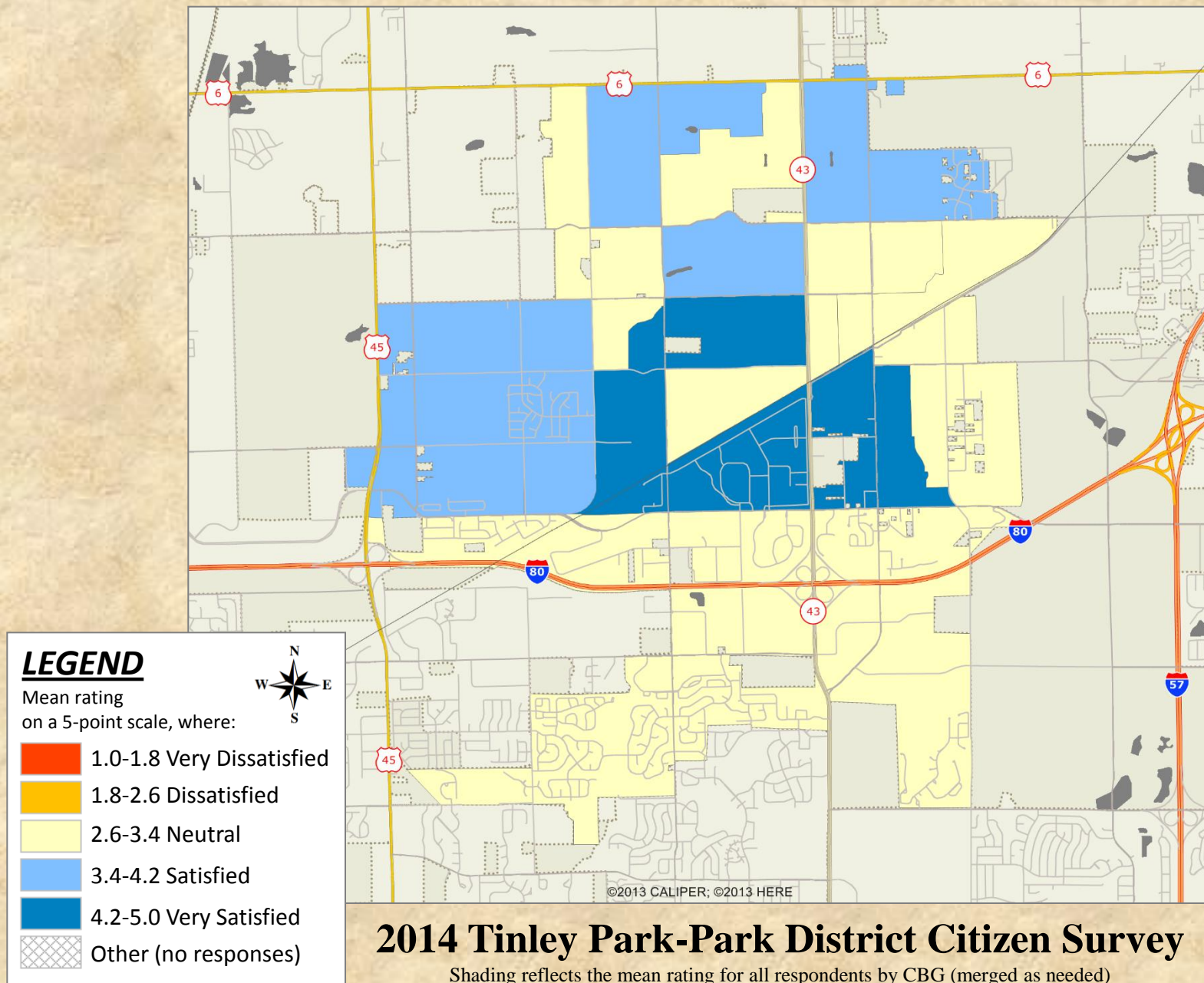




## 11e: Respondent Satisfaction with Senior Drop in Center

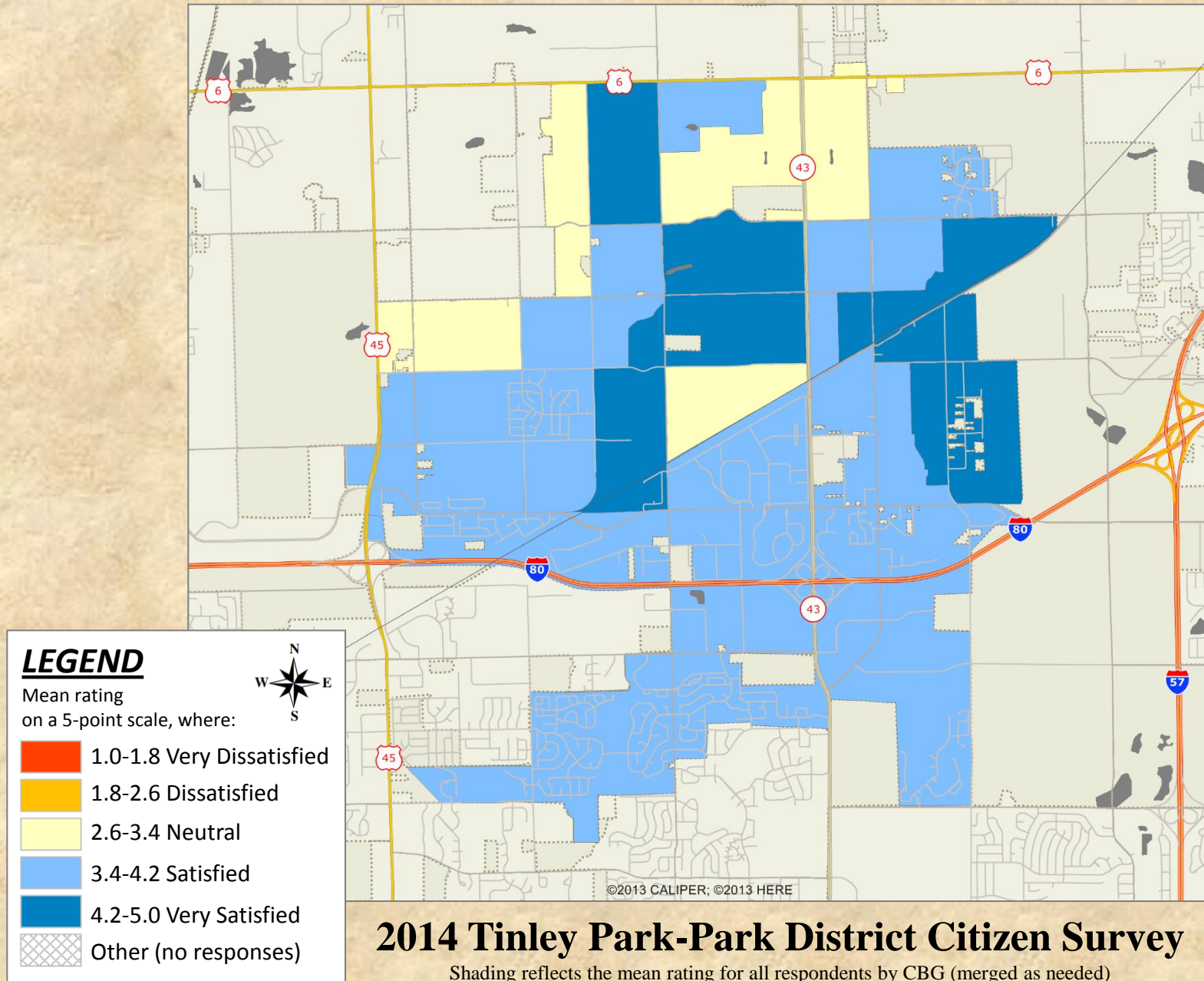


## 11f: Respondent Satisfaction with Indoor Playground



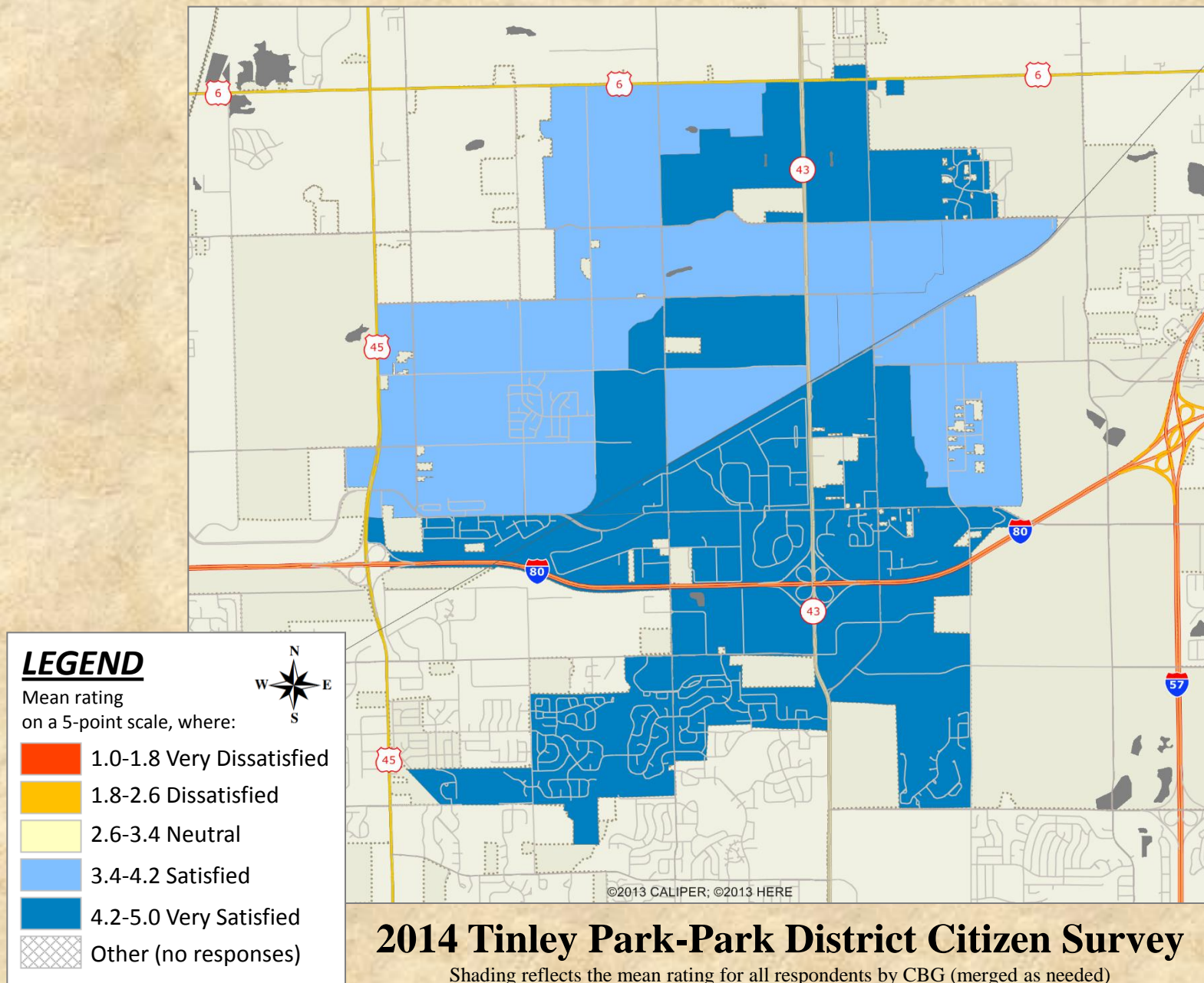


# 11g: Respondent Satisfaction with Coffee Room

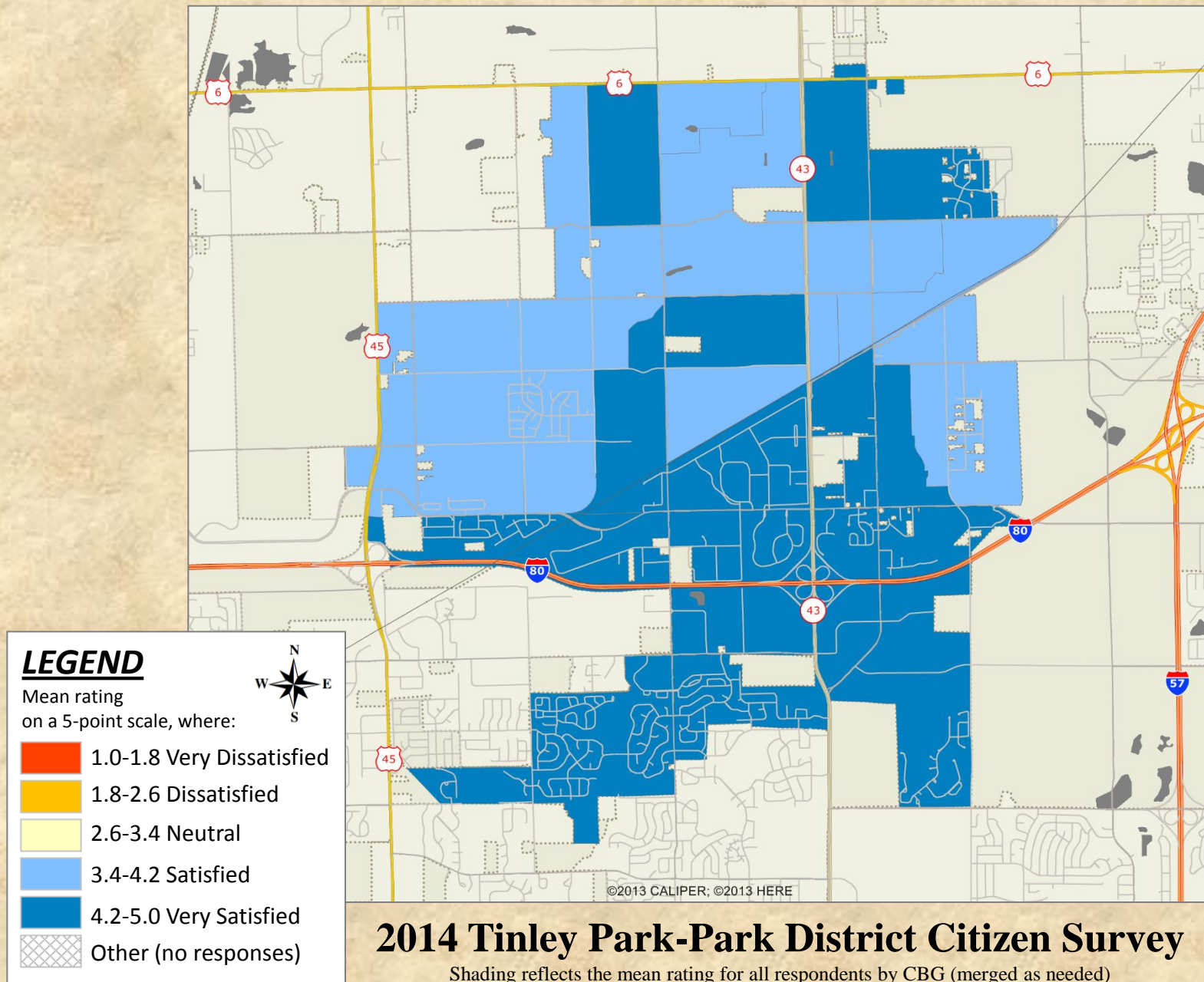




# 11h: Respondent Satisfaction with Hours of Operation

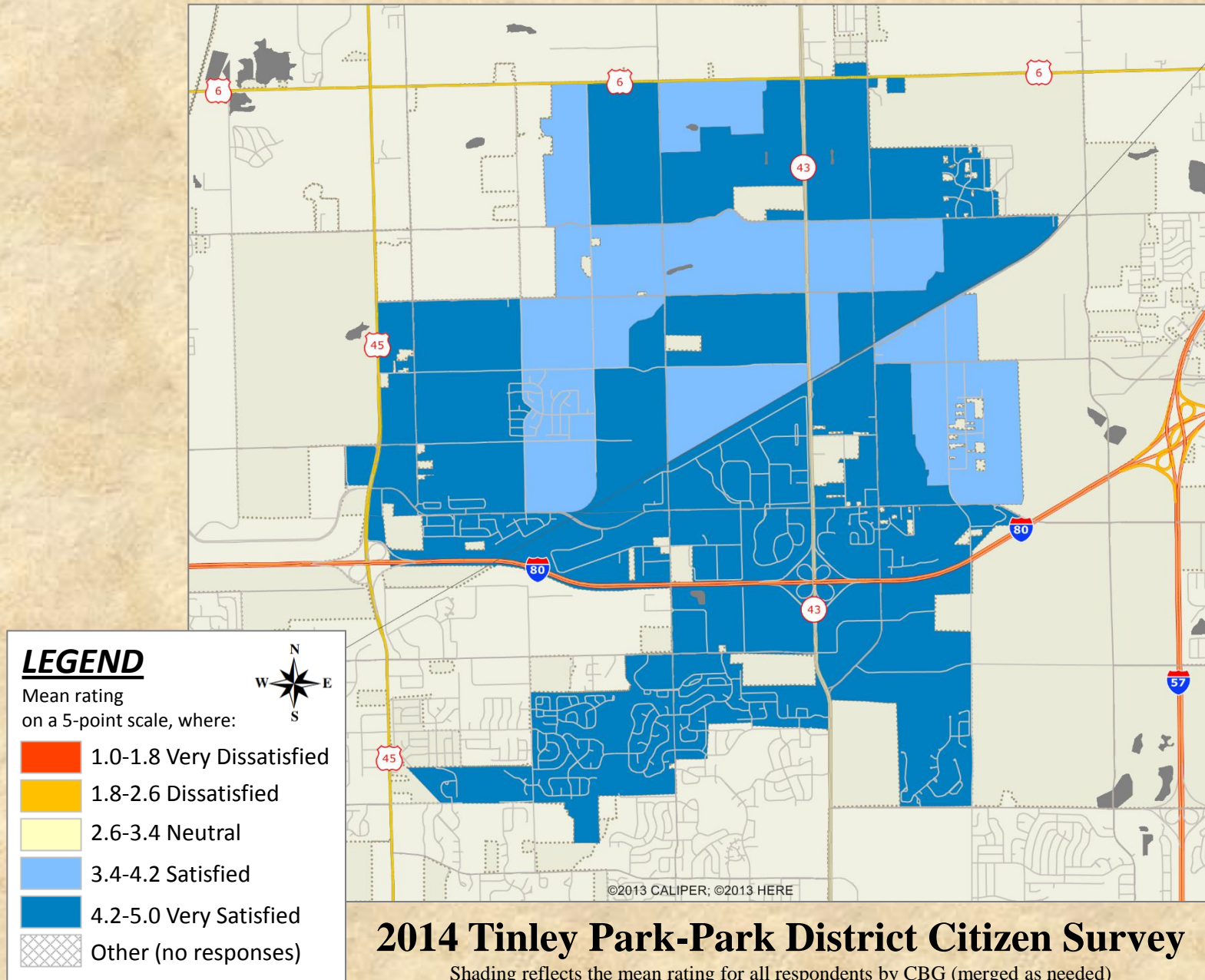


# 11i: Respondent Satisfaction with Knowledge of Center Staff

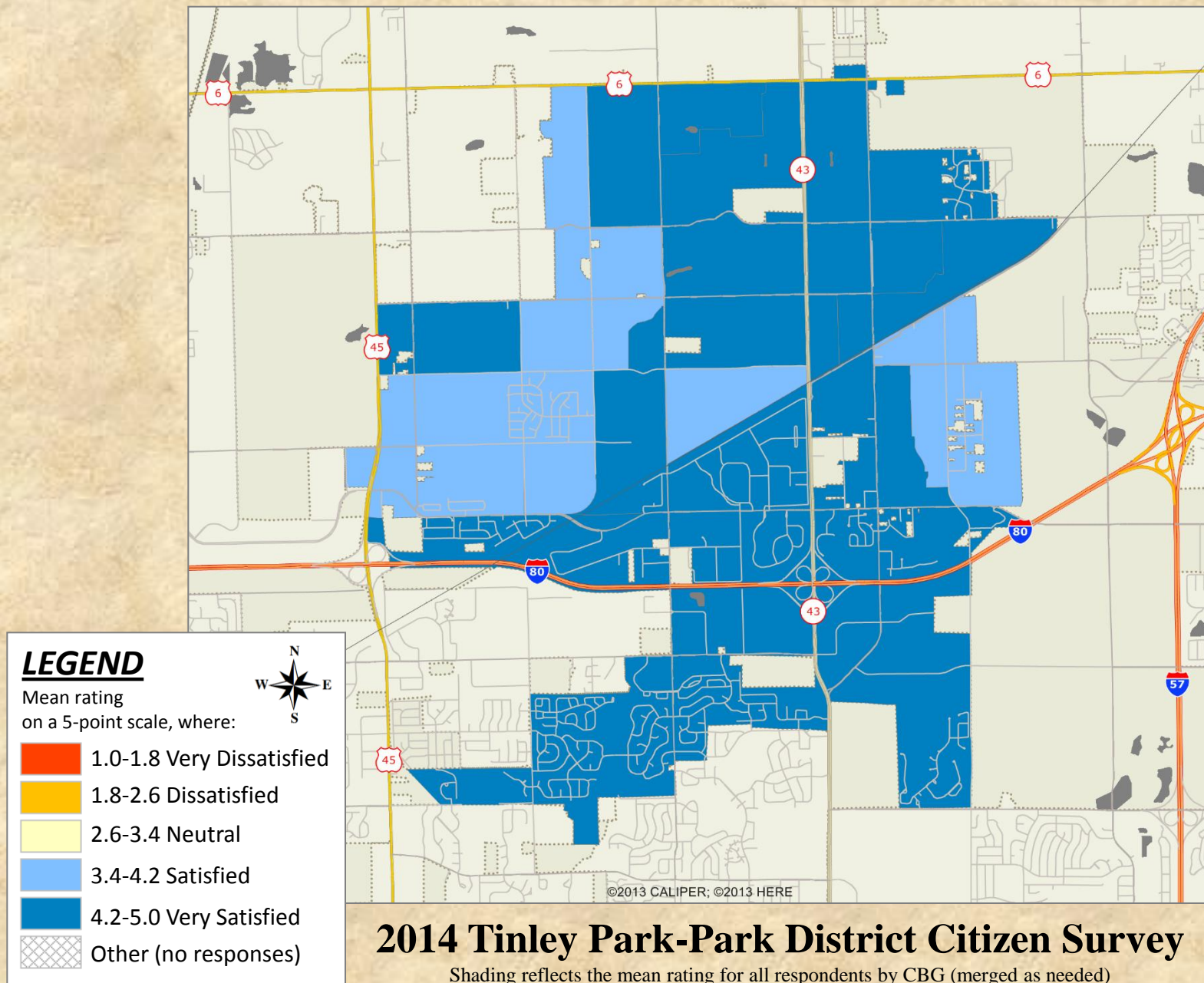




## 11j: Respondent Satisfaction with Courtesy of Center Staff

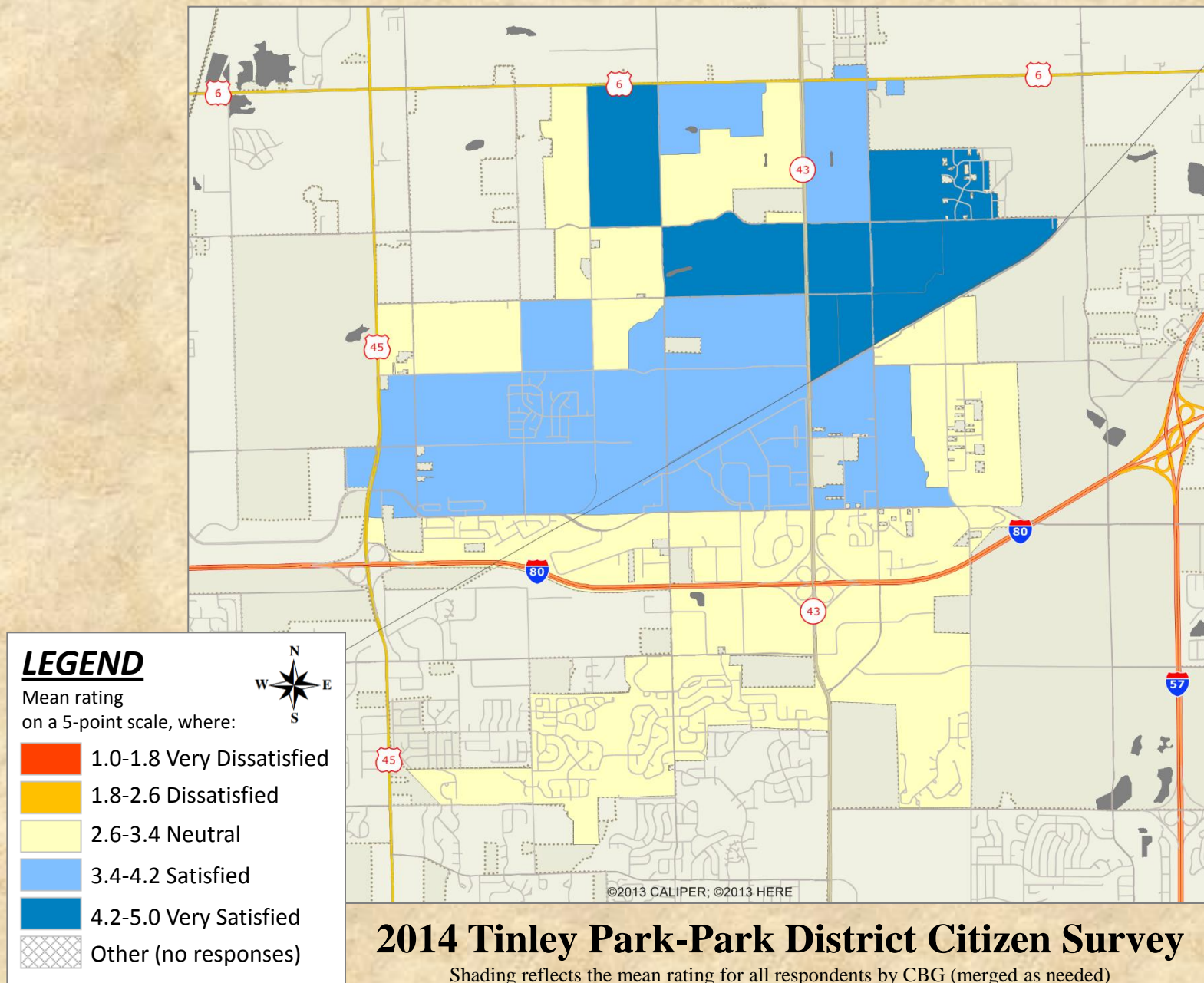


# 11k: Respondent Satisfaction with Cleanliness of Center





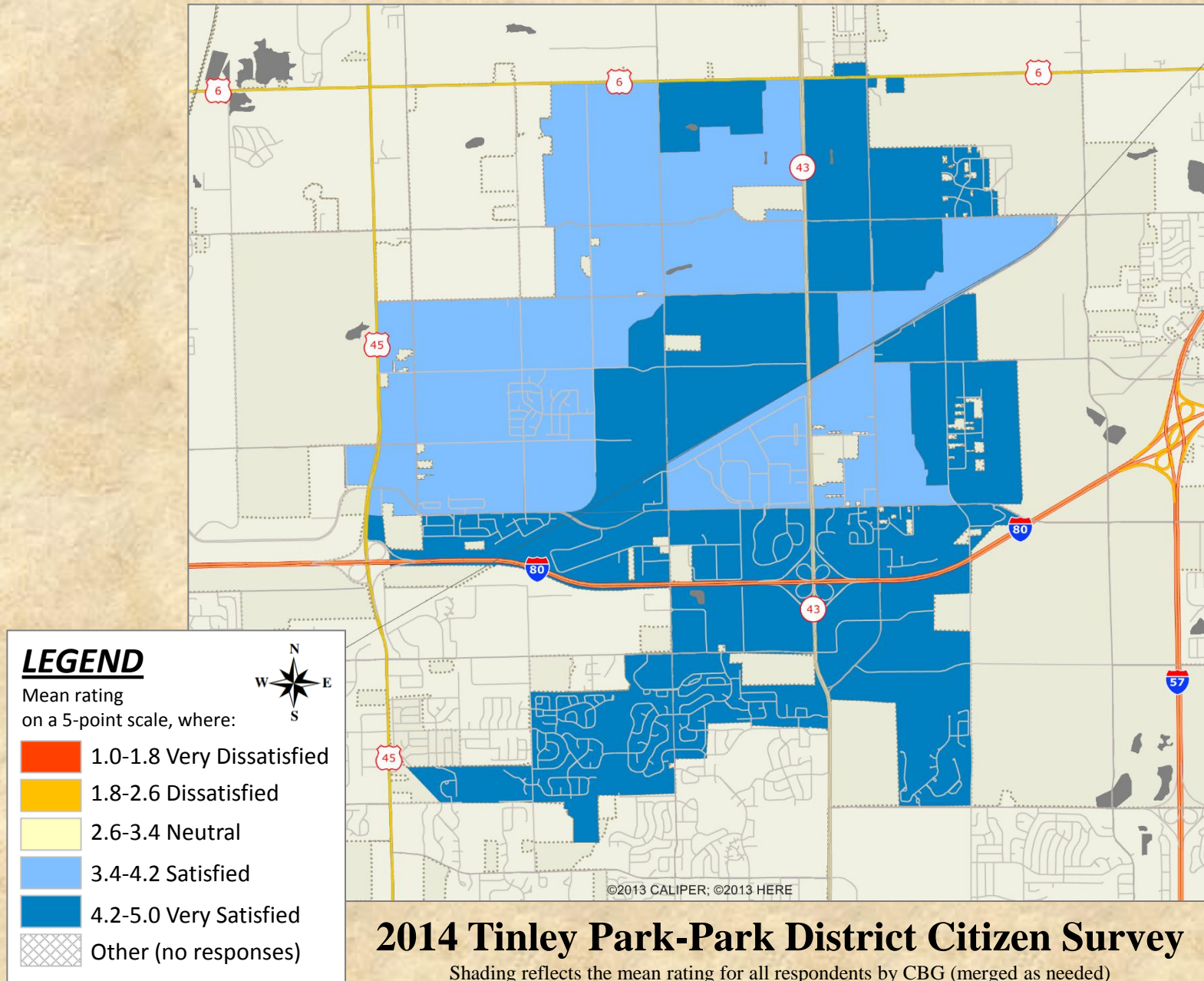
# 11l: Respondent Satisfaction with Room Rentals



# Level of Satisfaction with White Water Canyon Water Park

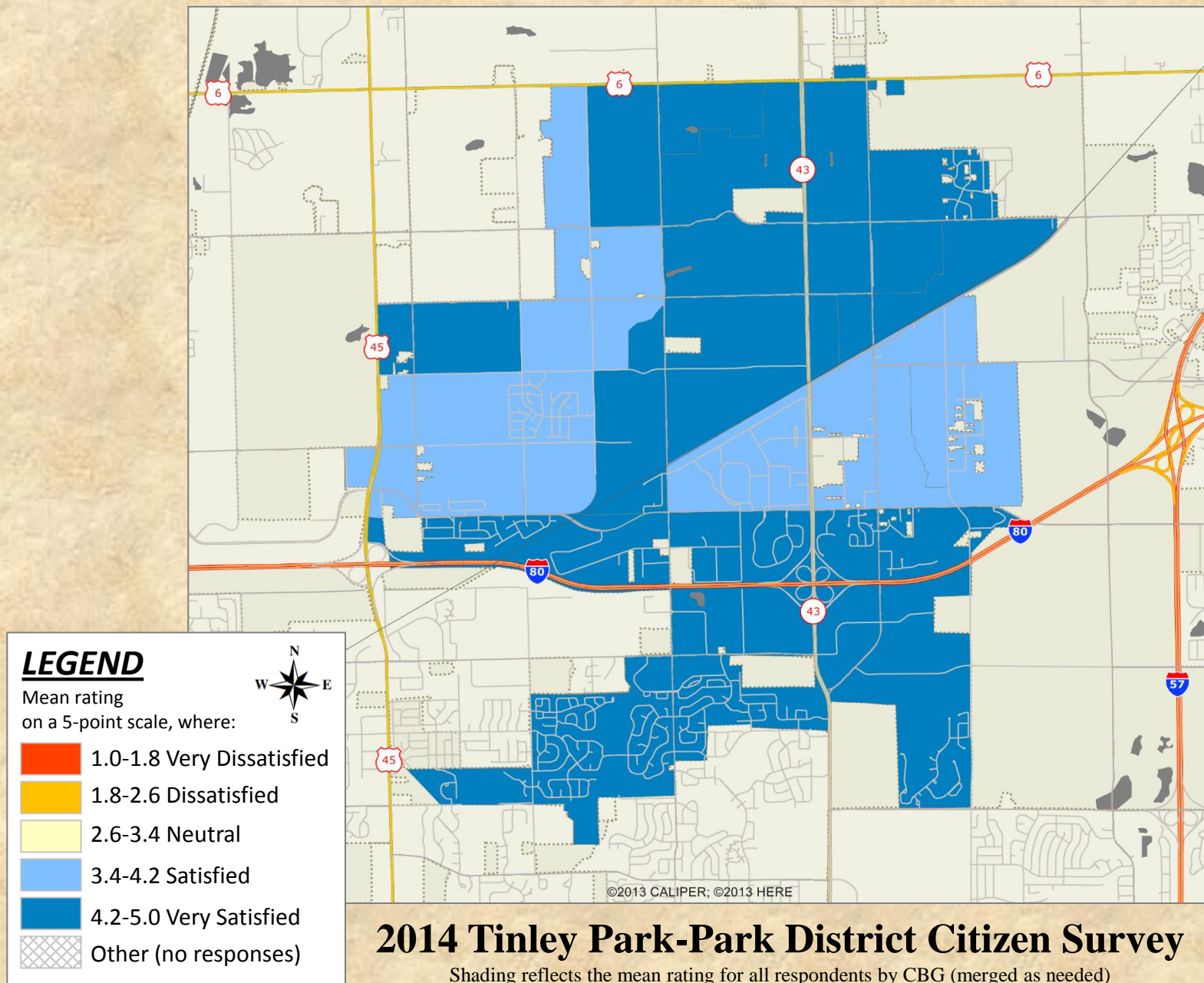
Question #13

## 13a: Respondent Satisfaction with Water Slides



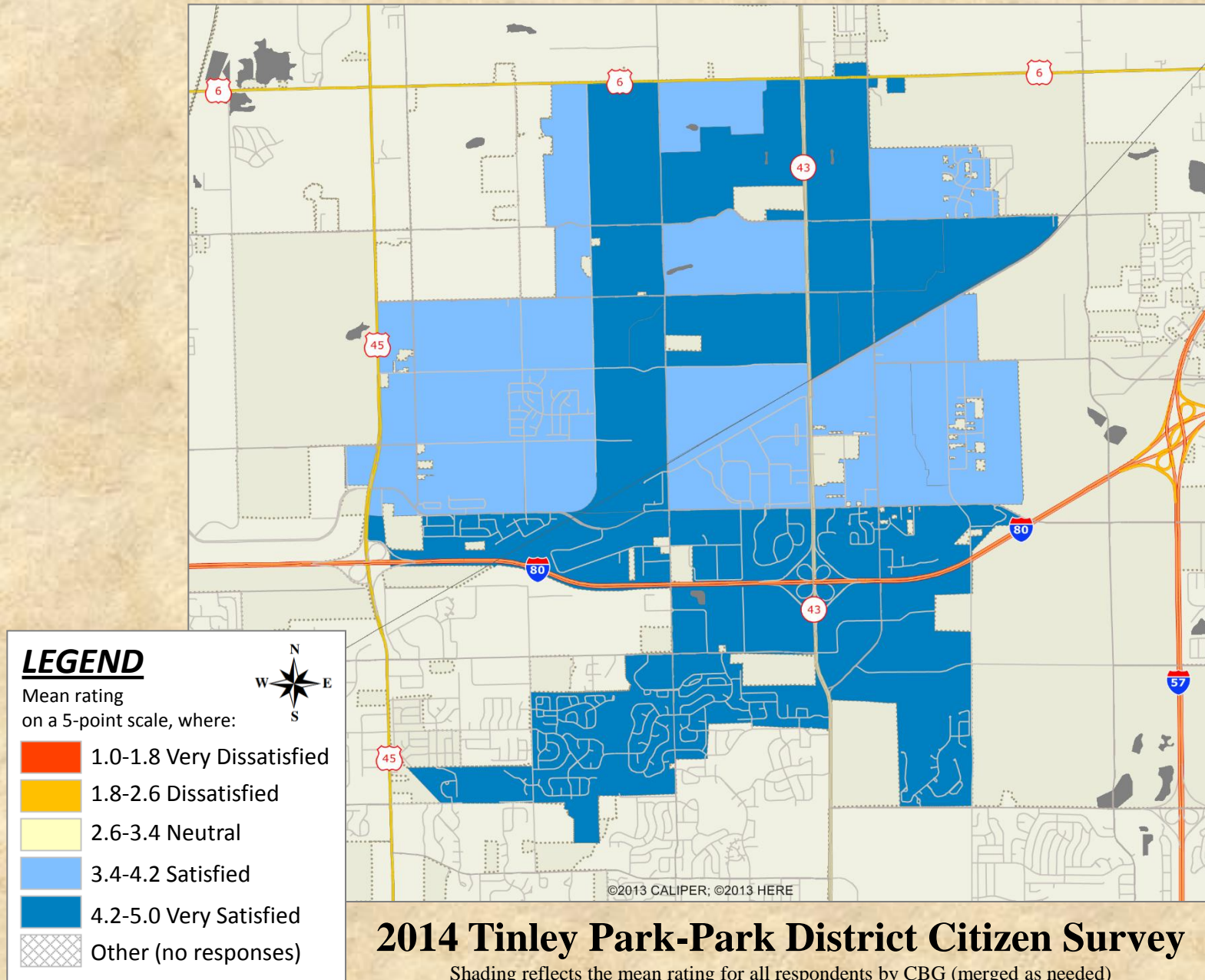


## 13b: Respondent Satisfaction with Lazy River

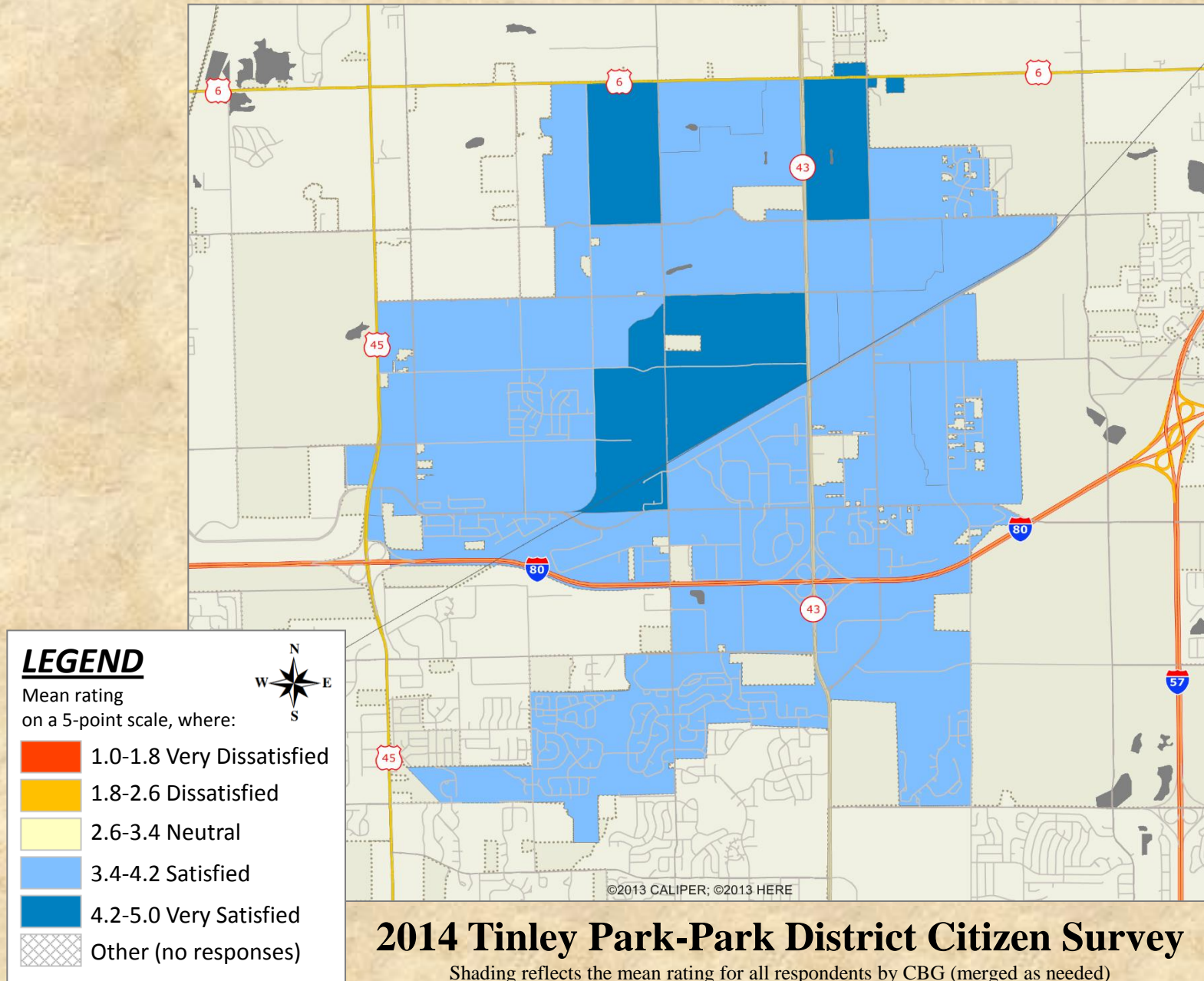




# 13c: Respondent Satisfaction with Sprayground

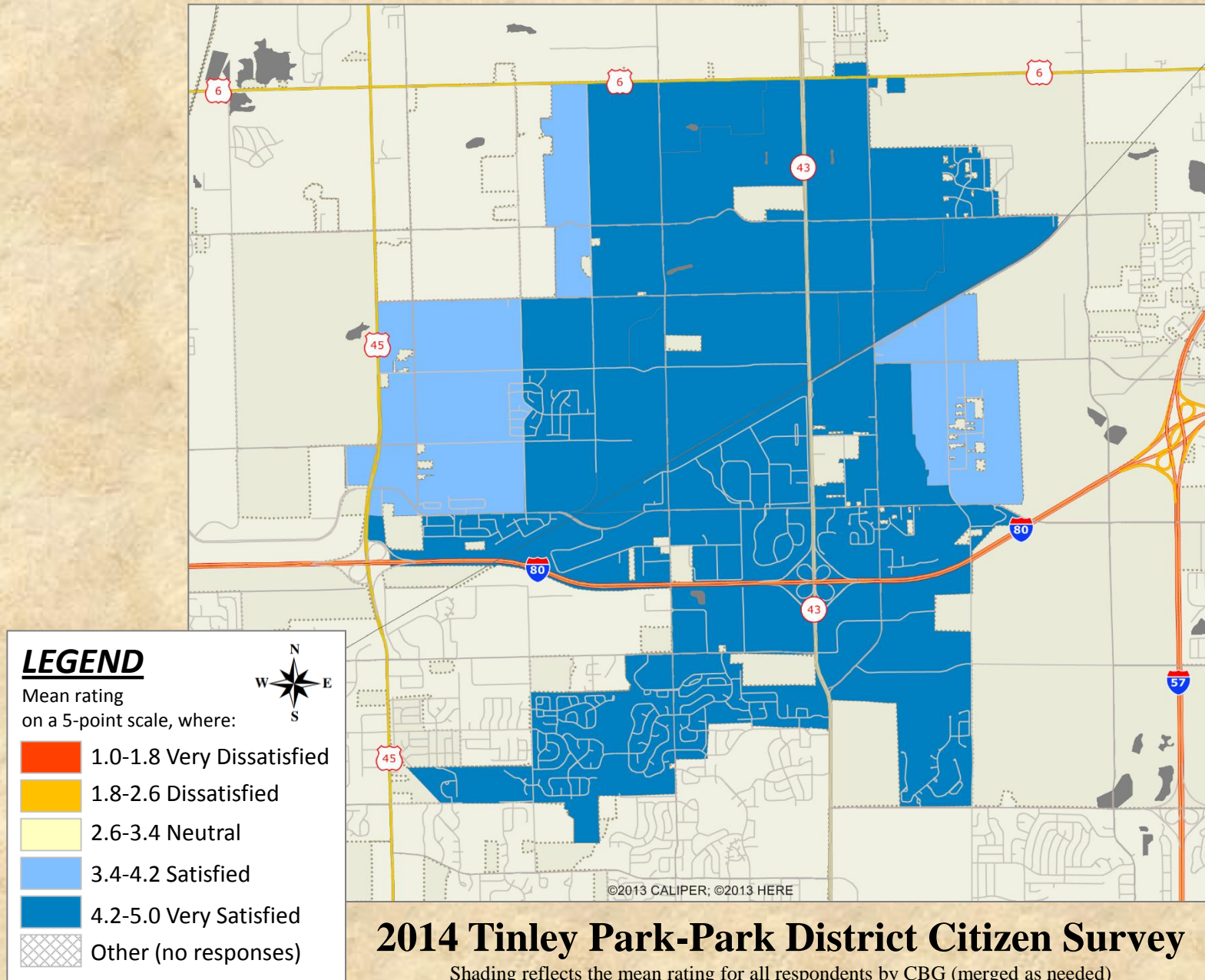


## 13d: Respondent Satisfaction with Playground in Water

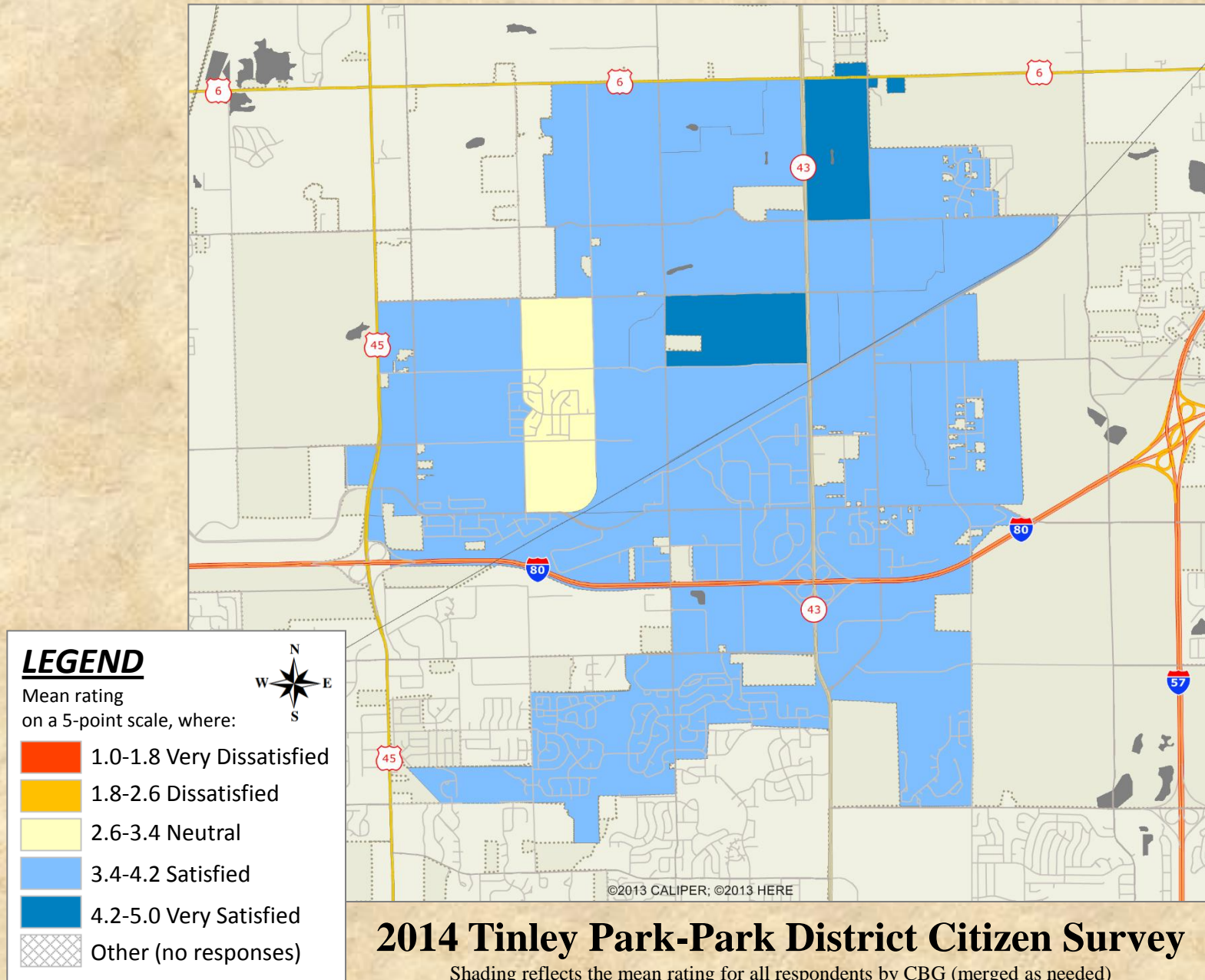




# 13e: Respondent Satisfaction with Zero Depth Wading Pool

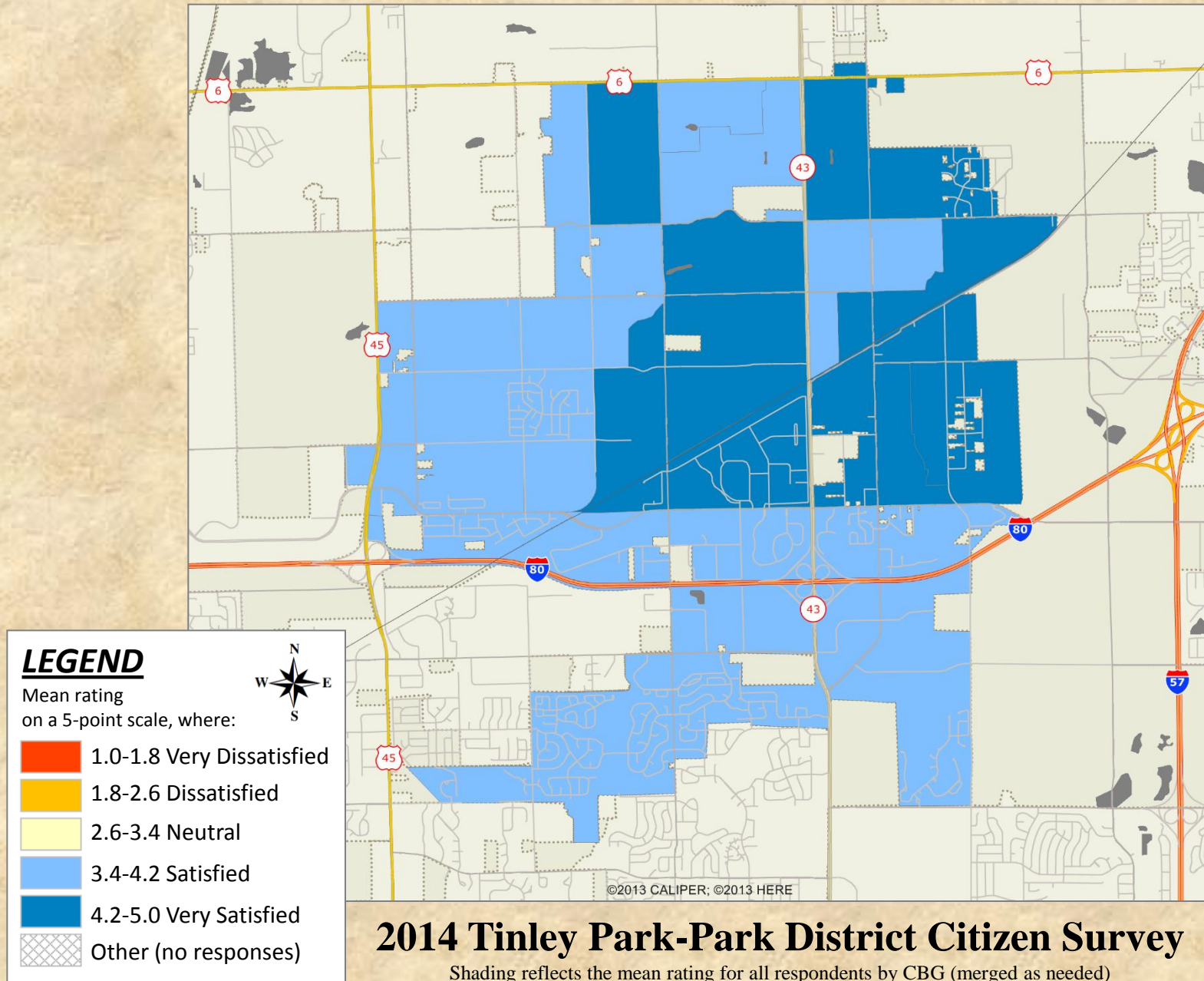


## 13f: Respondent Satisfaction with Cleanliness of the Bath House

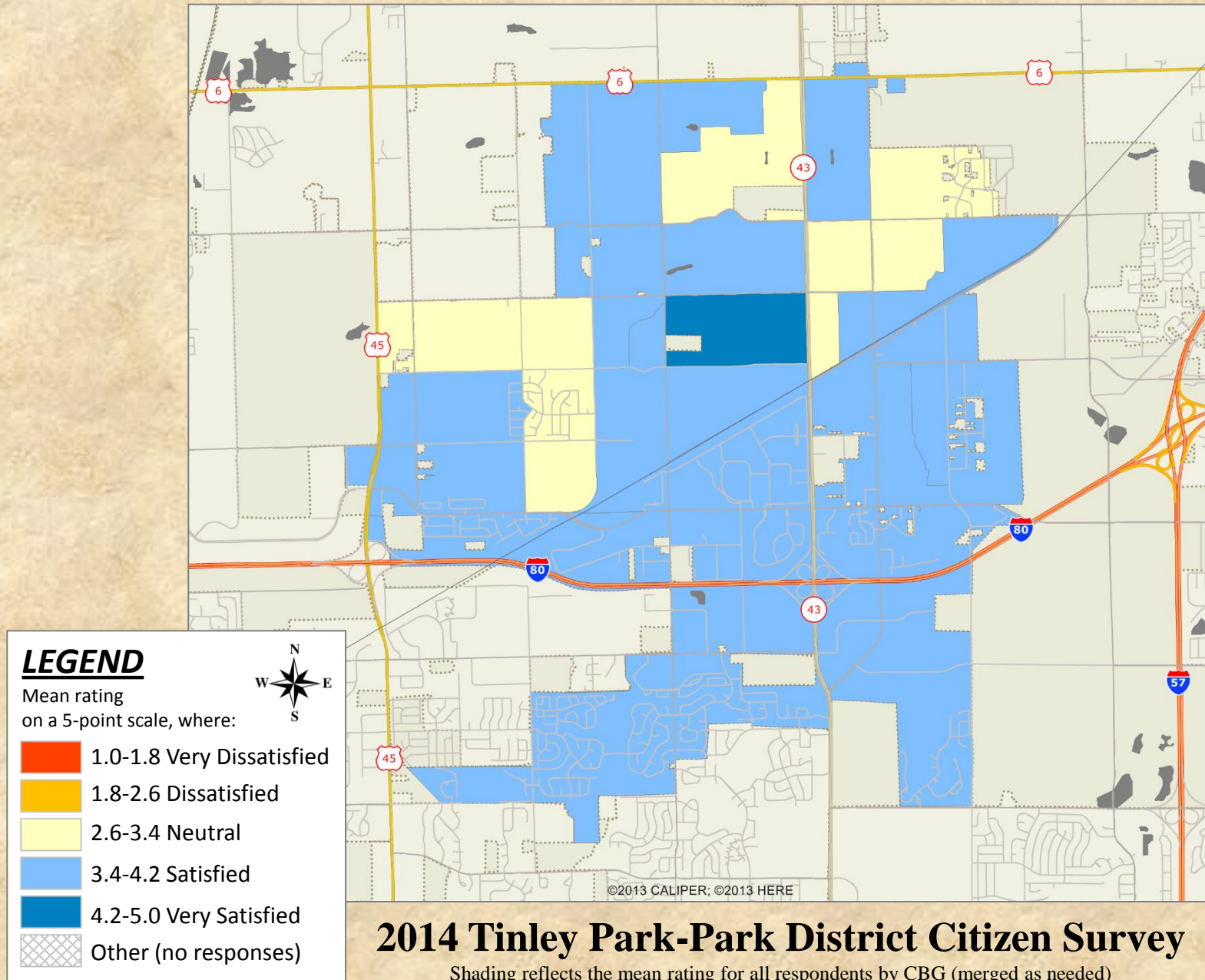




# 13g: Respondent Satisfaction with Customer Service of Pool Staff

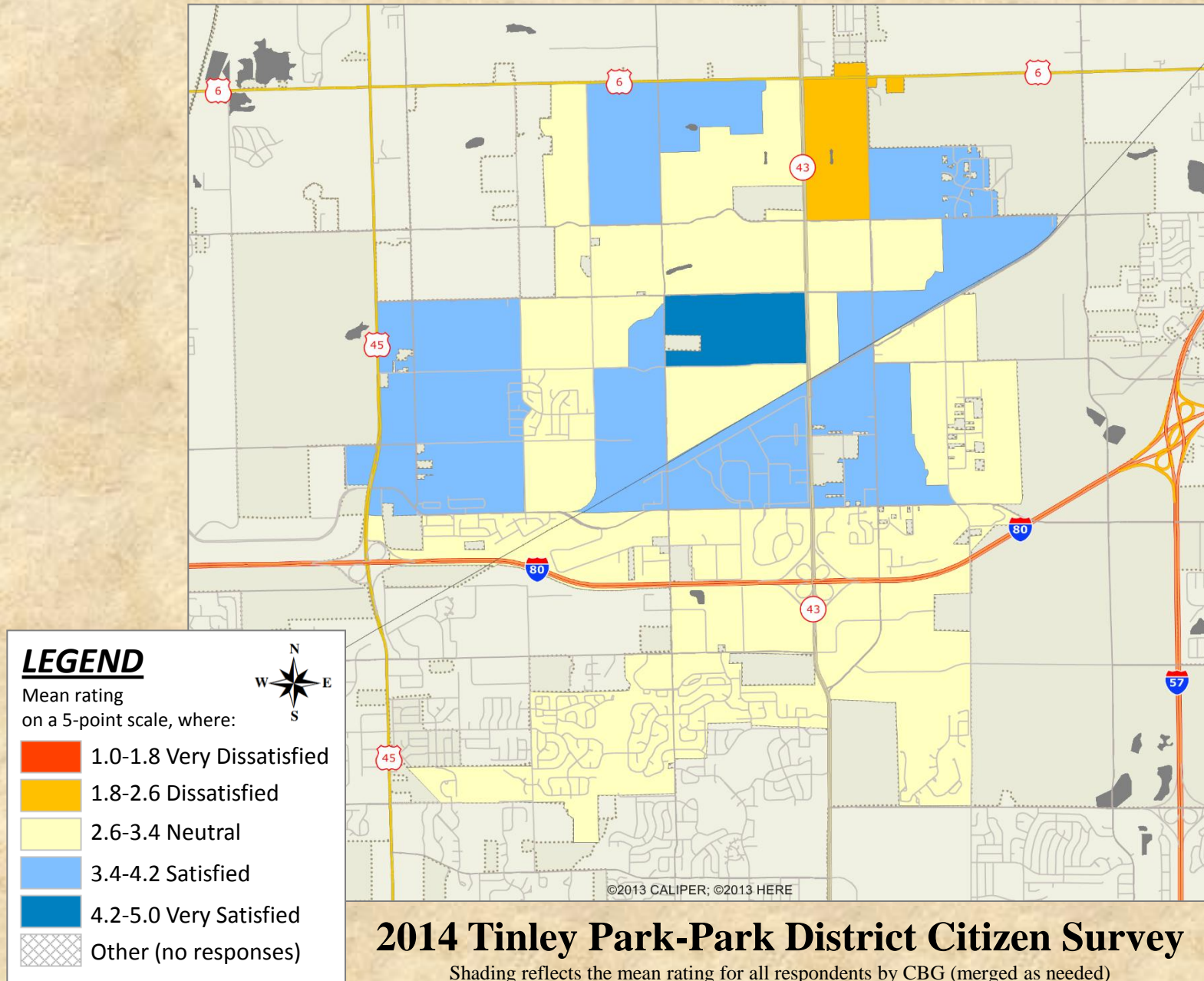


## 13h: Respondent Satisfaction with Adequate Shade on Deck Areas

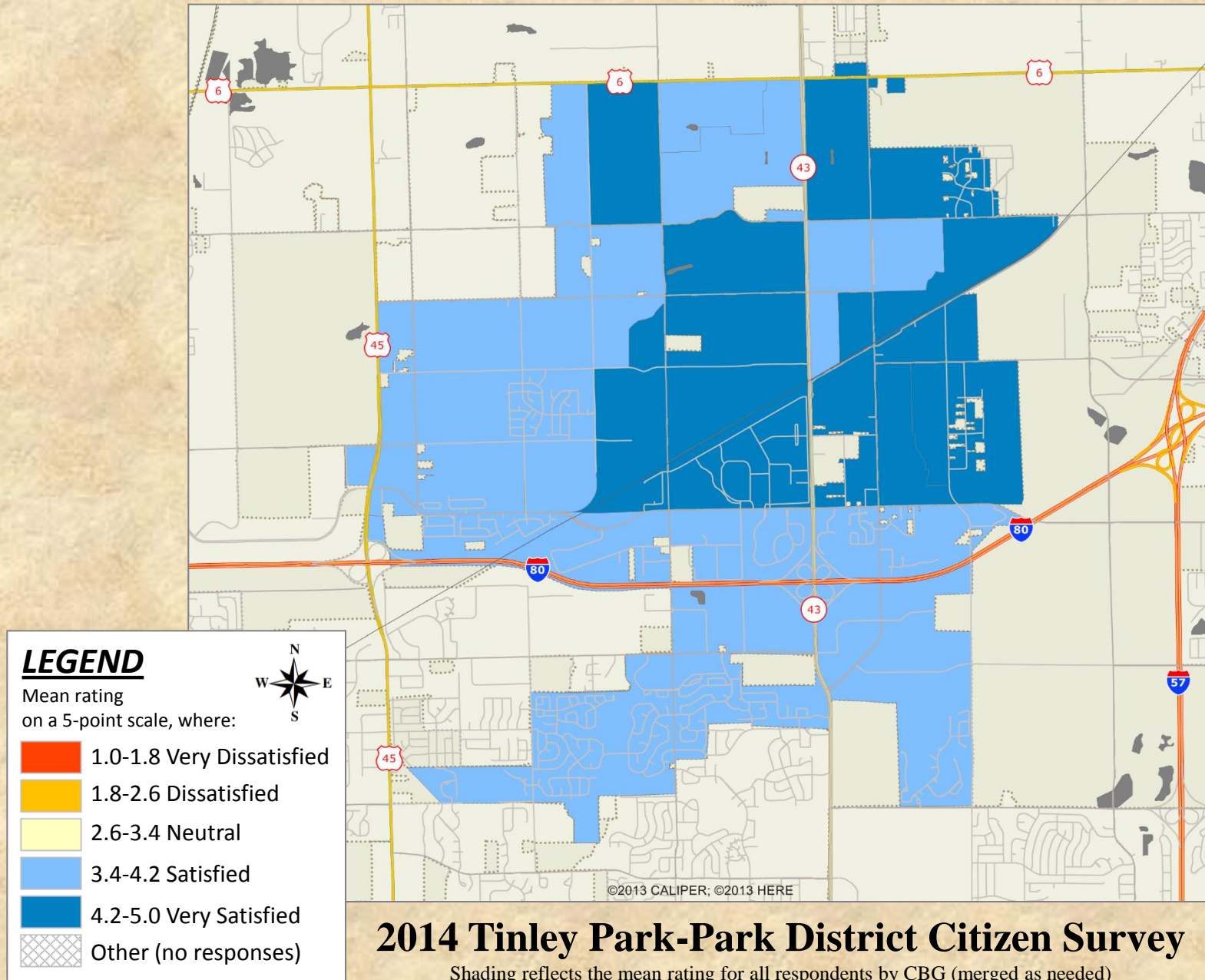




# 13i: Respondent Satisfaction with Quality of Food Service

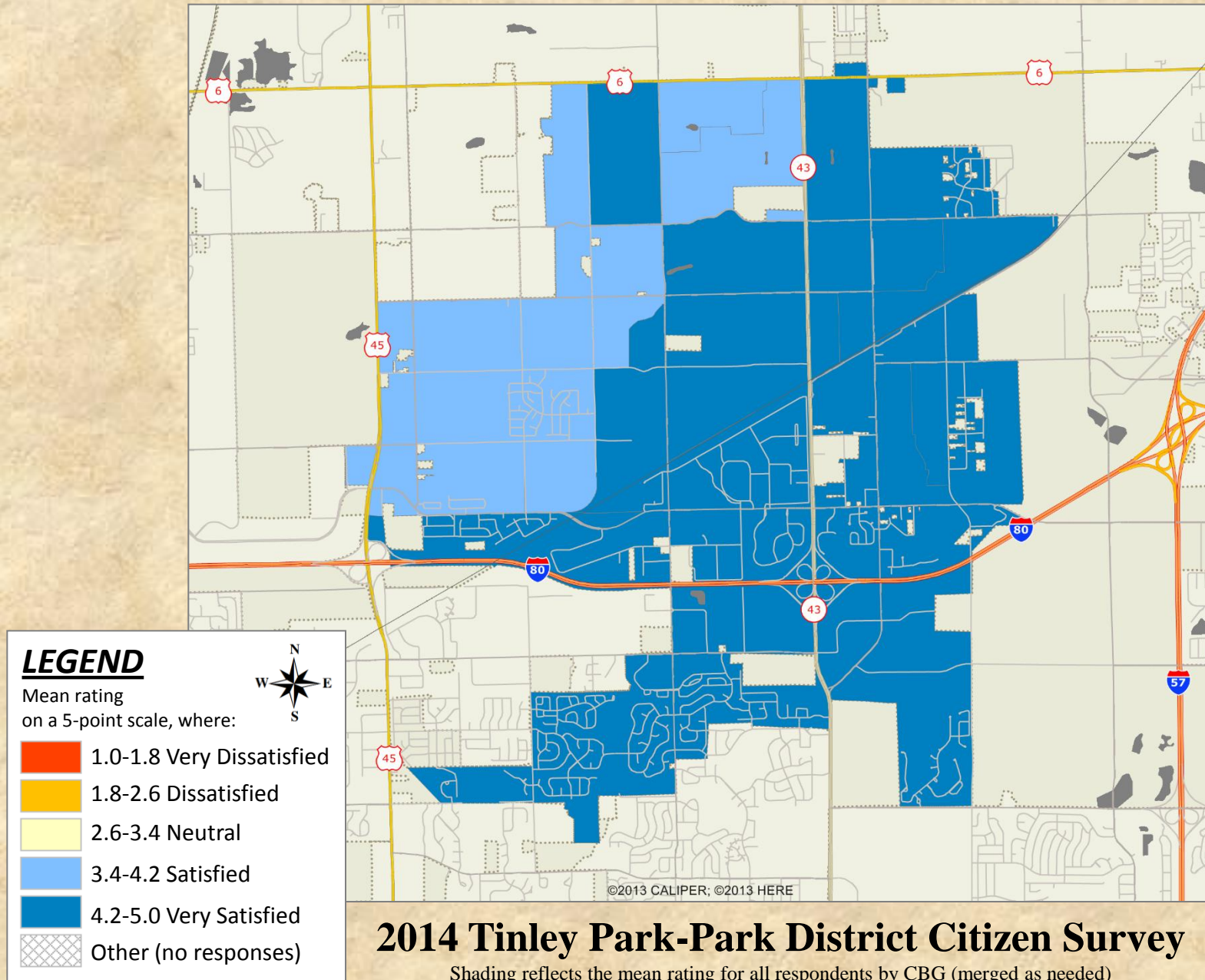


# 13j: Respondent Satisfaction with Level of Safety Provided by Lifeguards





# 13k: Respondent Satisfaction with Overall Quality of Water Park

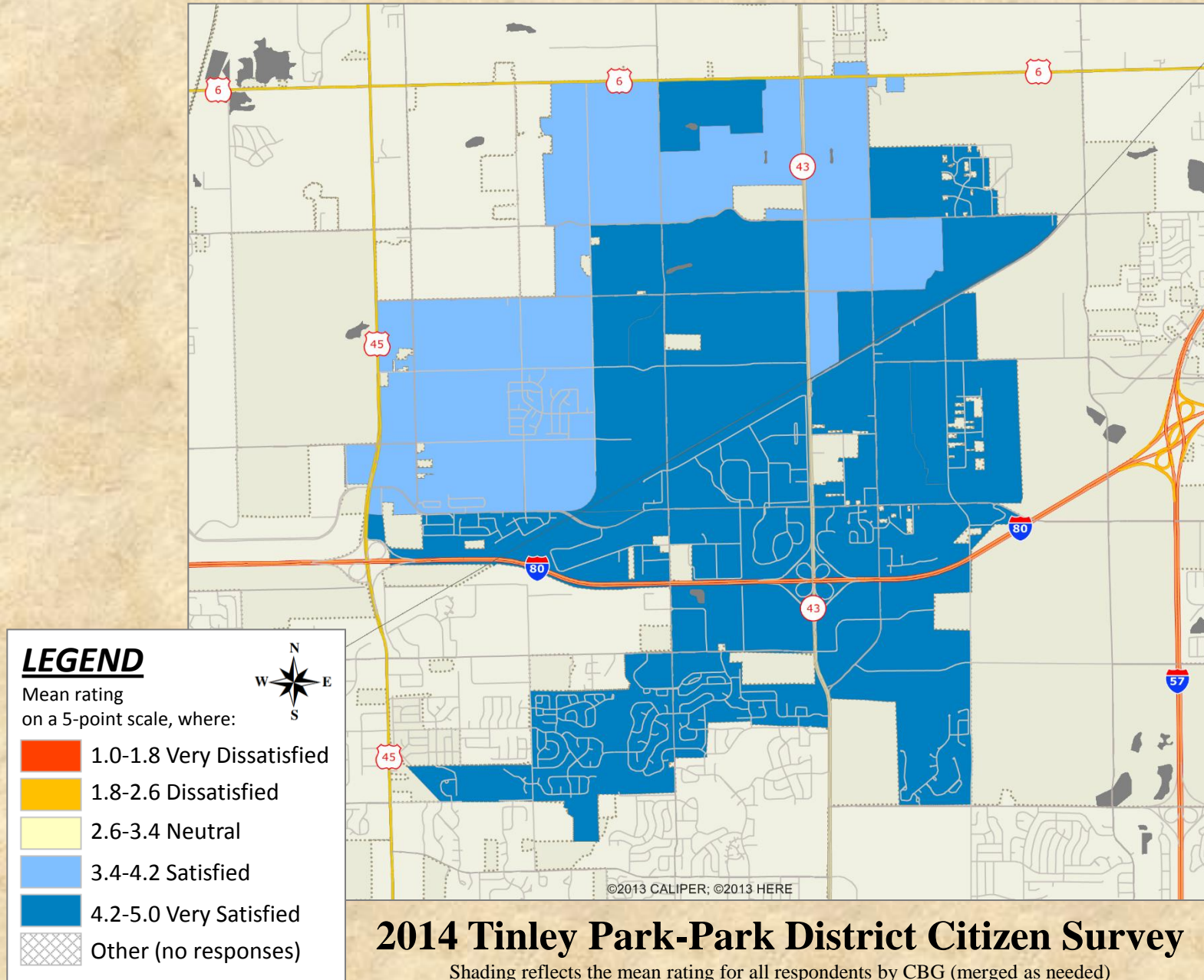


# Level of Satisfaction with Tinley Fitness

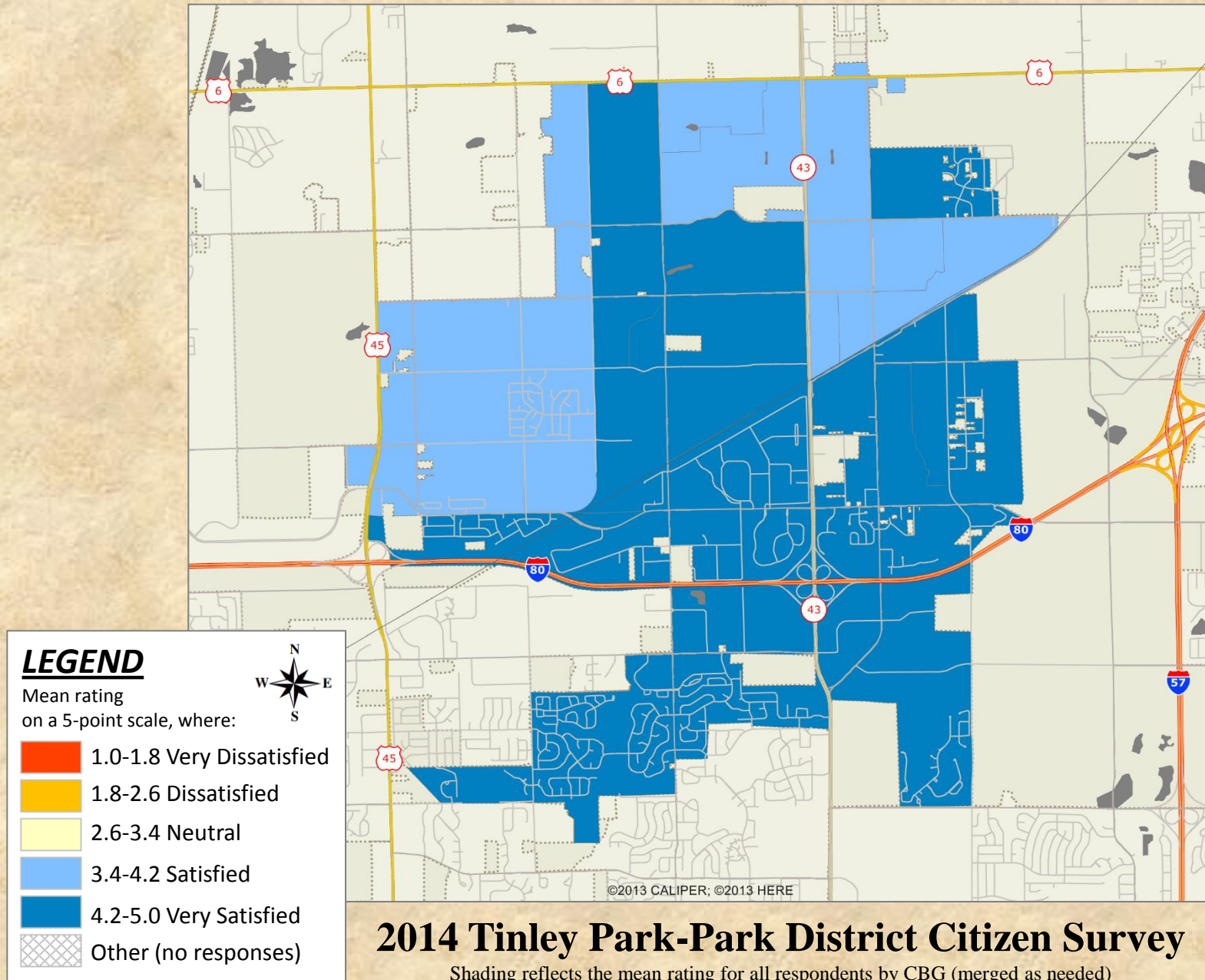
Question #16



## 16a: Respondent Satisfaction with Quality of Cardiovascular Equip/Fitness Area

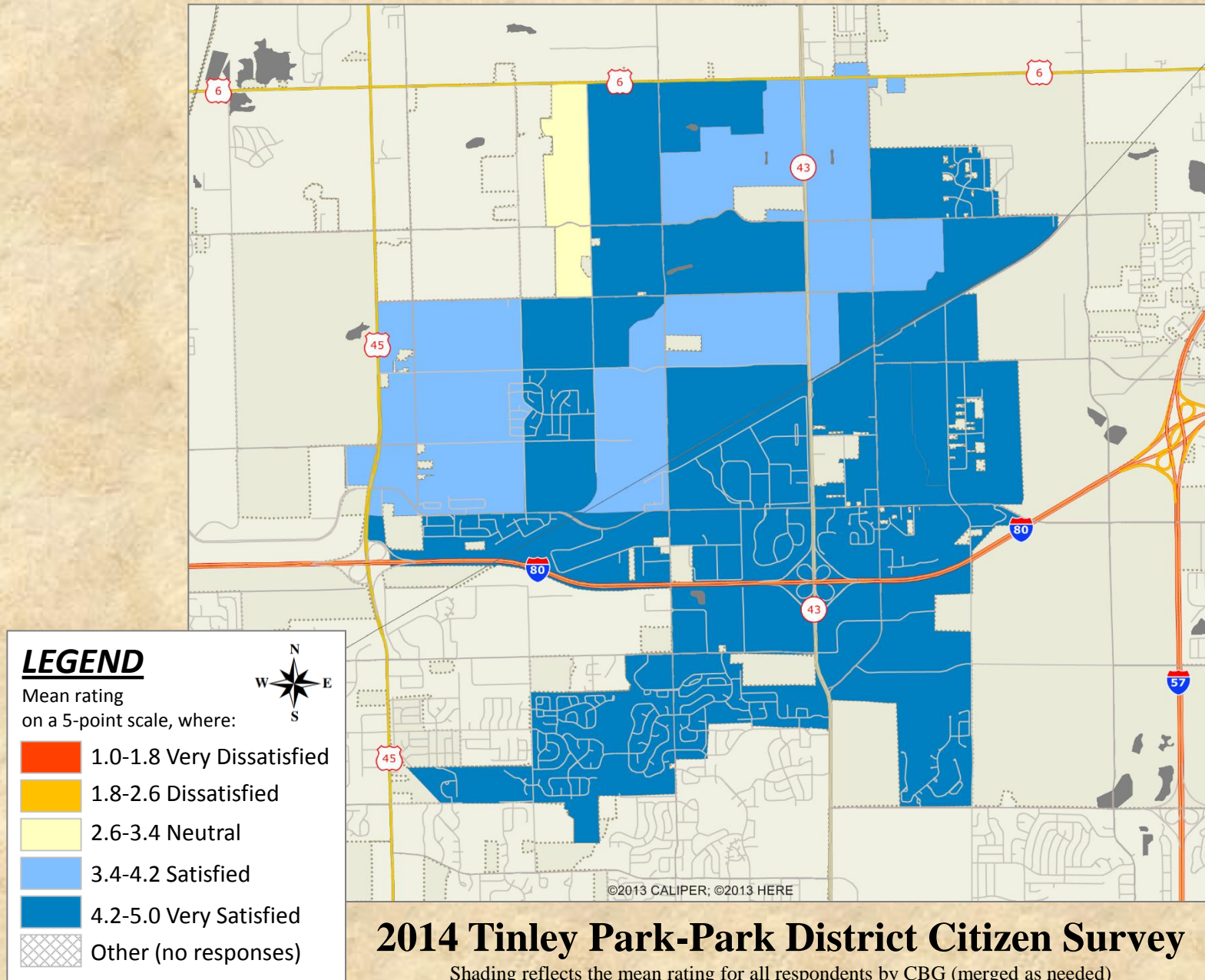


## 16b: Respondent Satisfaction with Quality of Strength Training Equipment

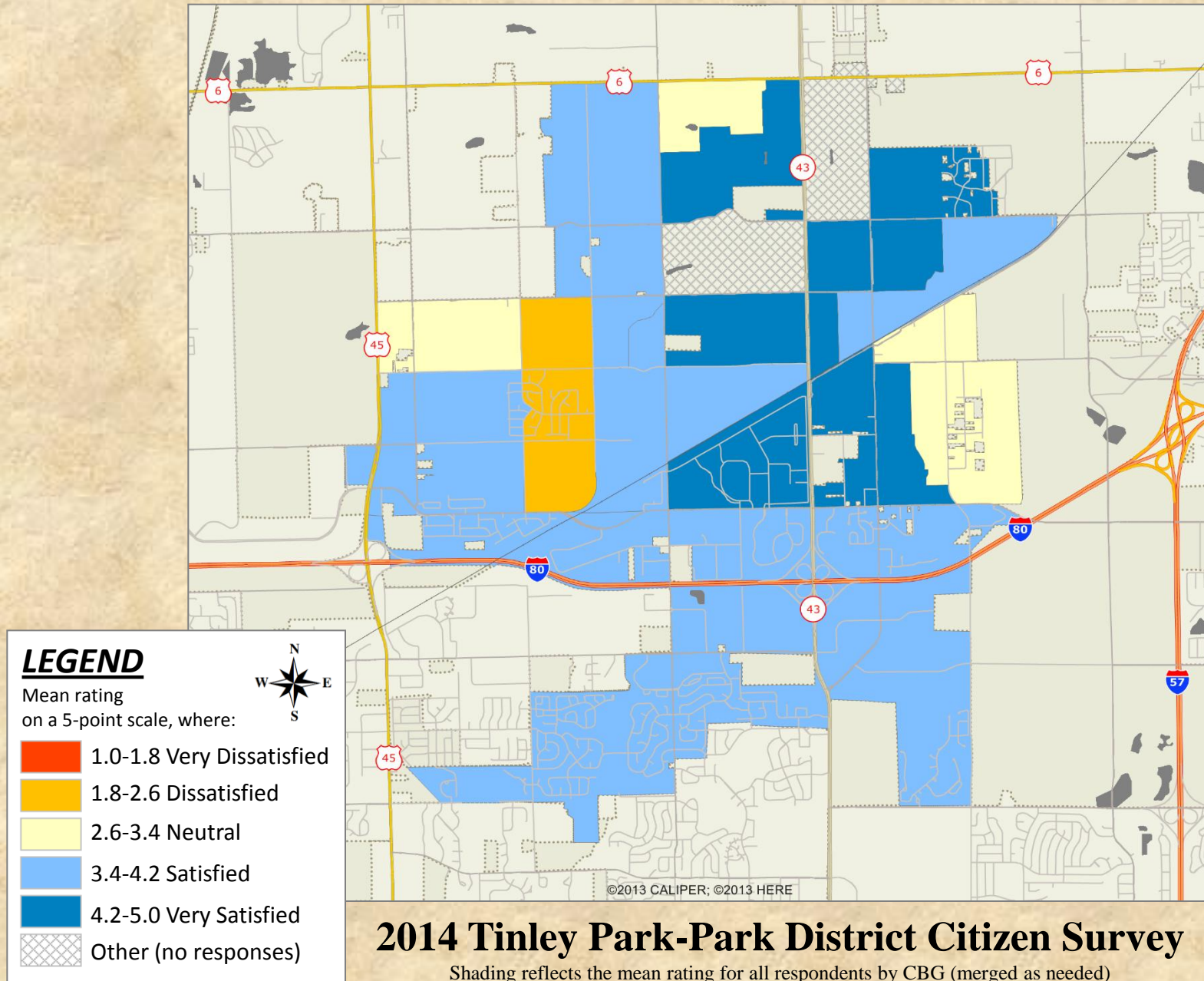




## 16c: Respondent Satisfaction with Quality of Exercise Room

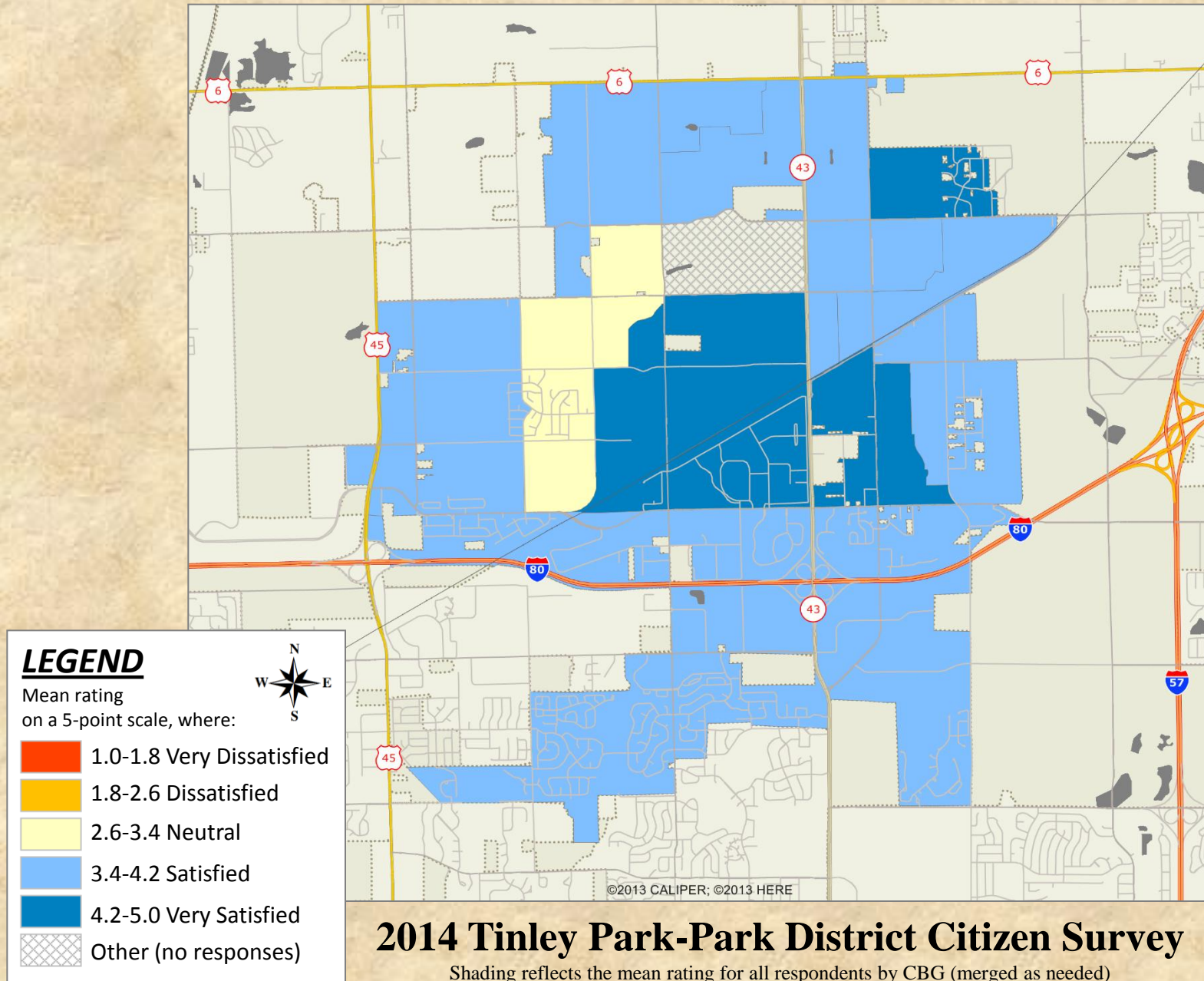


# 16d: Respondent Satisfaction with Quality of Personal Trainers

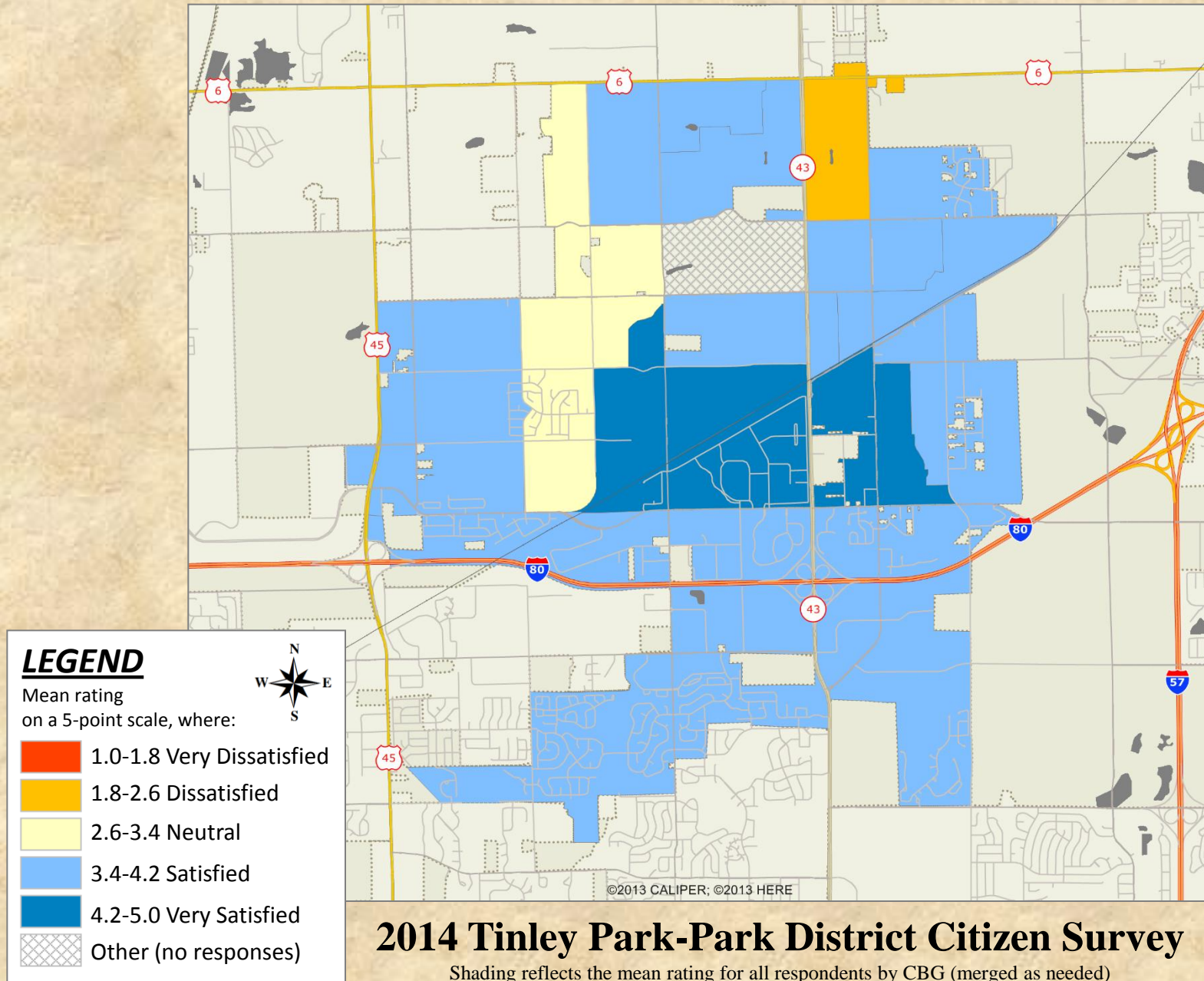




## 16e: Respondent Satisfaction with Quality of Classes Offered

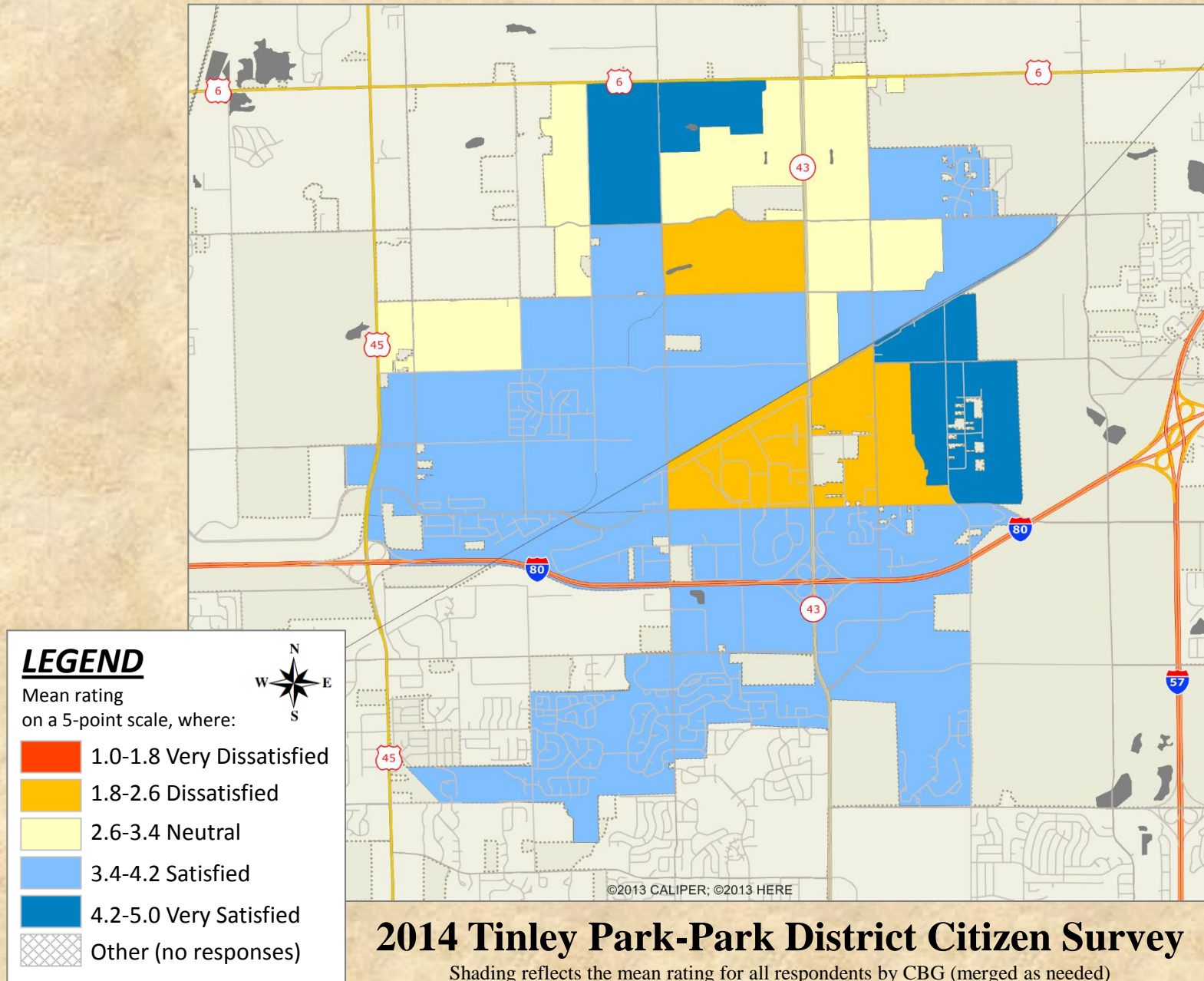


## 16f: Respondent Satisfaction with Variety of Classes Offered

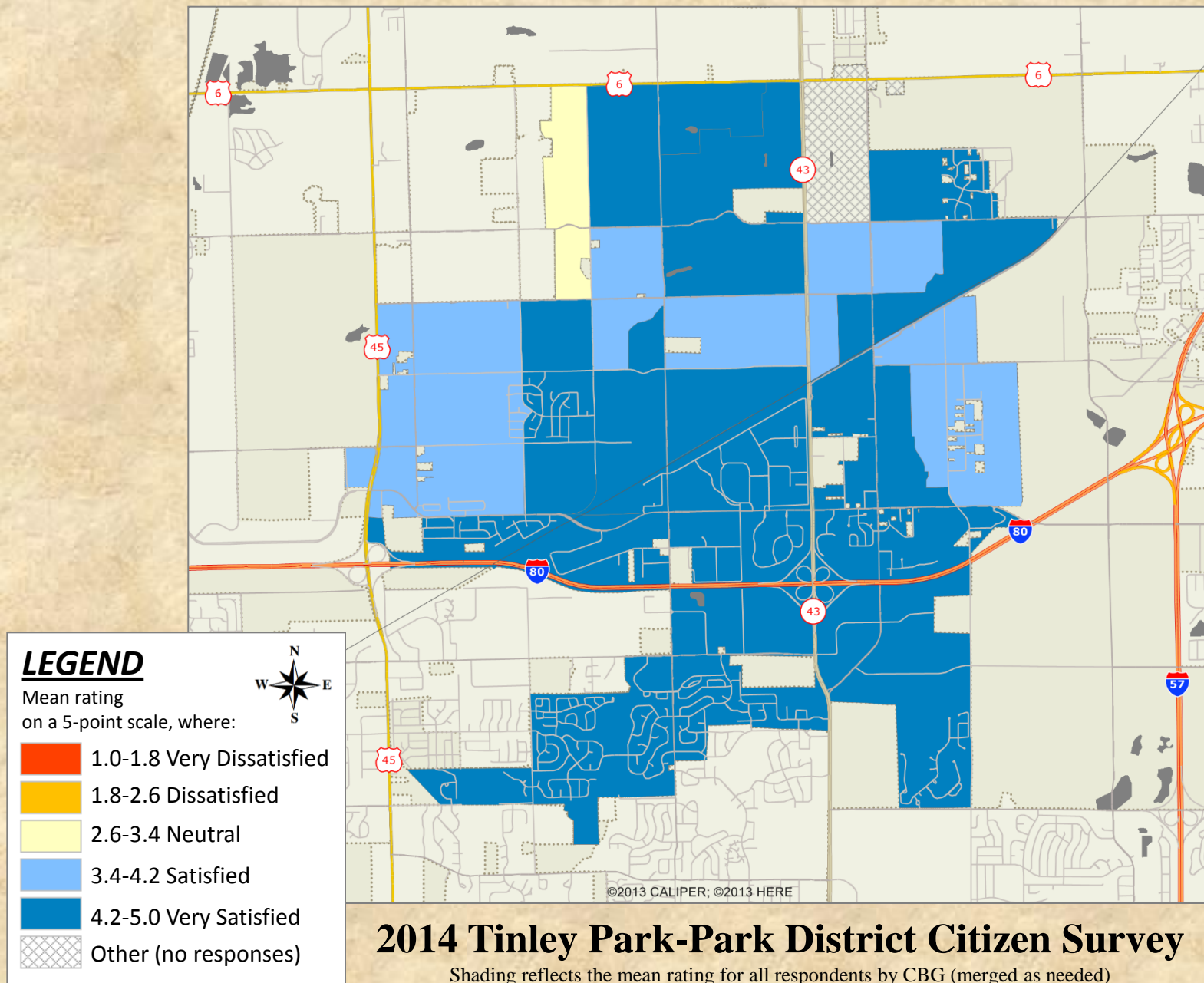




## 16g: Respondent Satisfaction with Membership Fees For Value Received

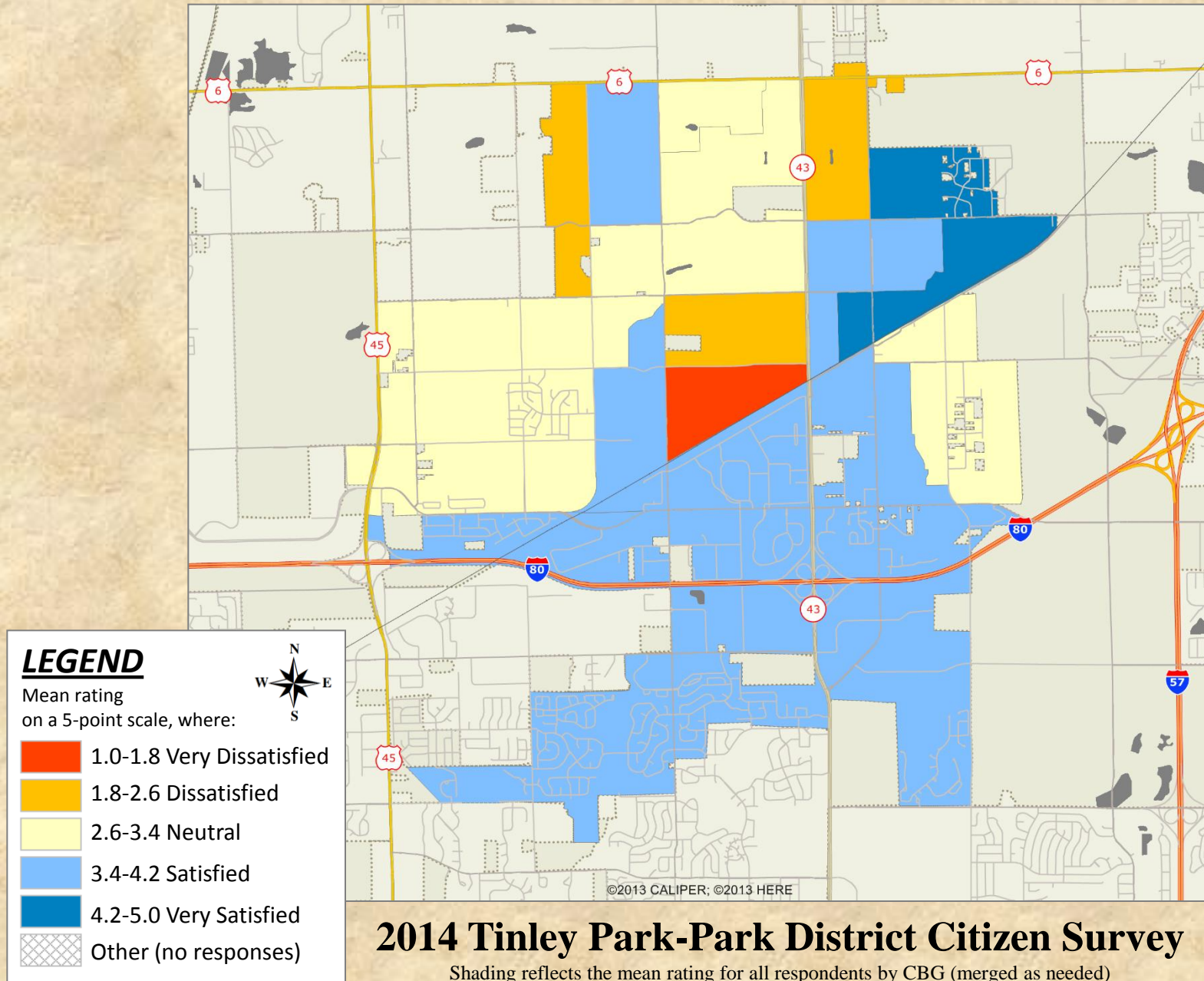


## 16h. Respondent Satisfaction with Quality of Swimming Pool

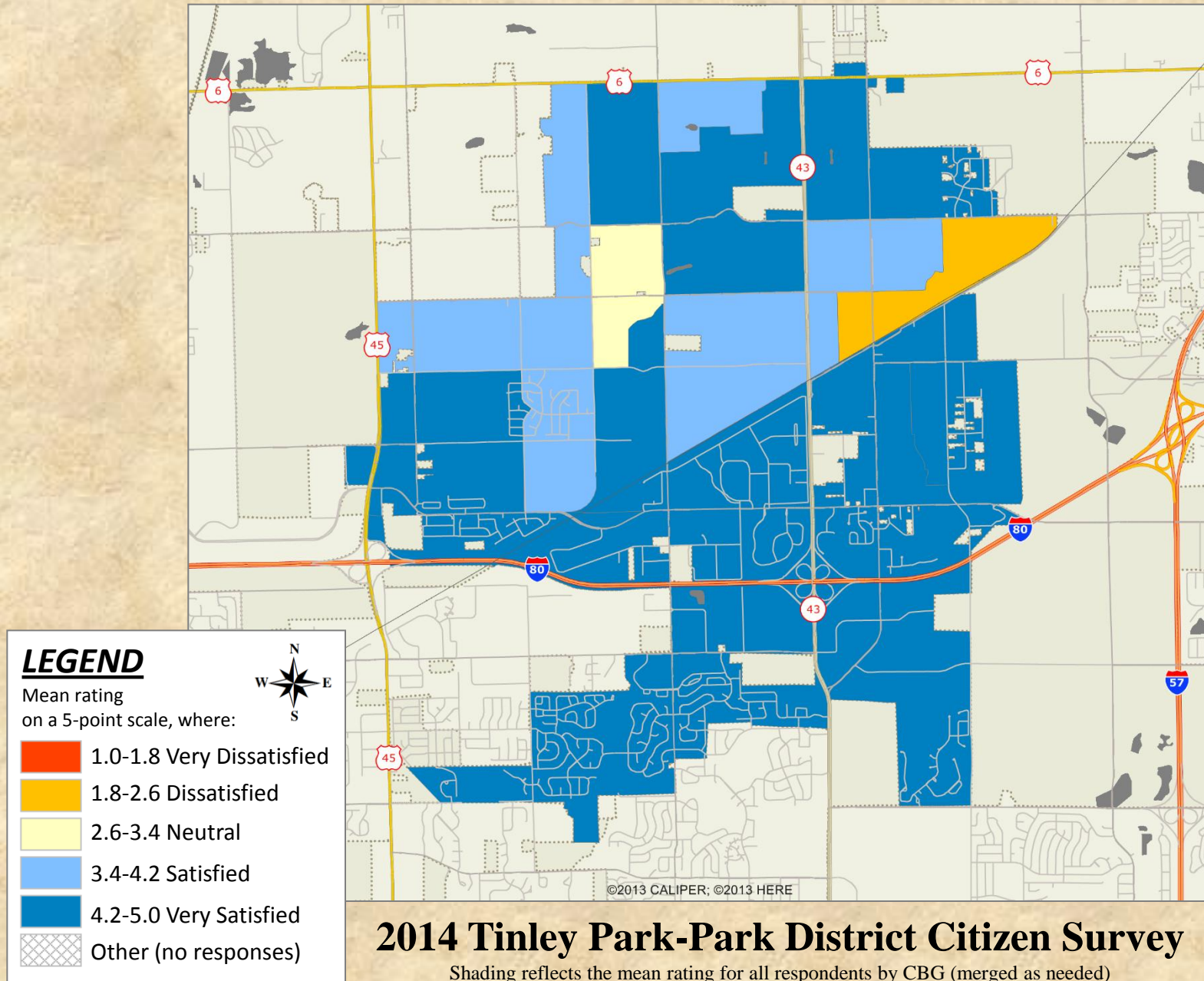




## 16i: Respondent Satisfaction with Quality of Locker Rooms

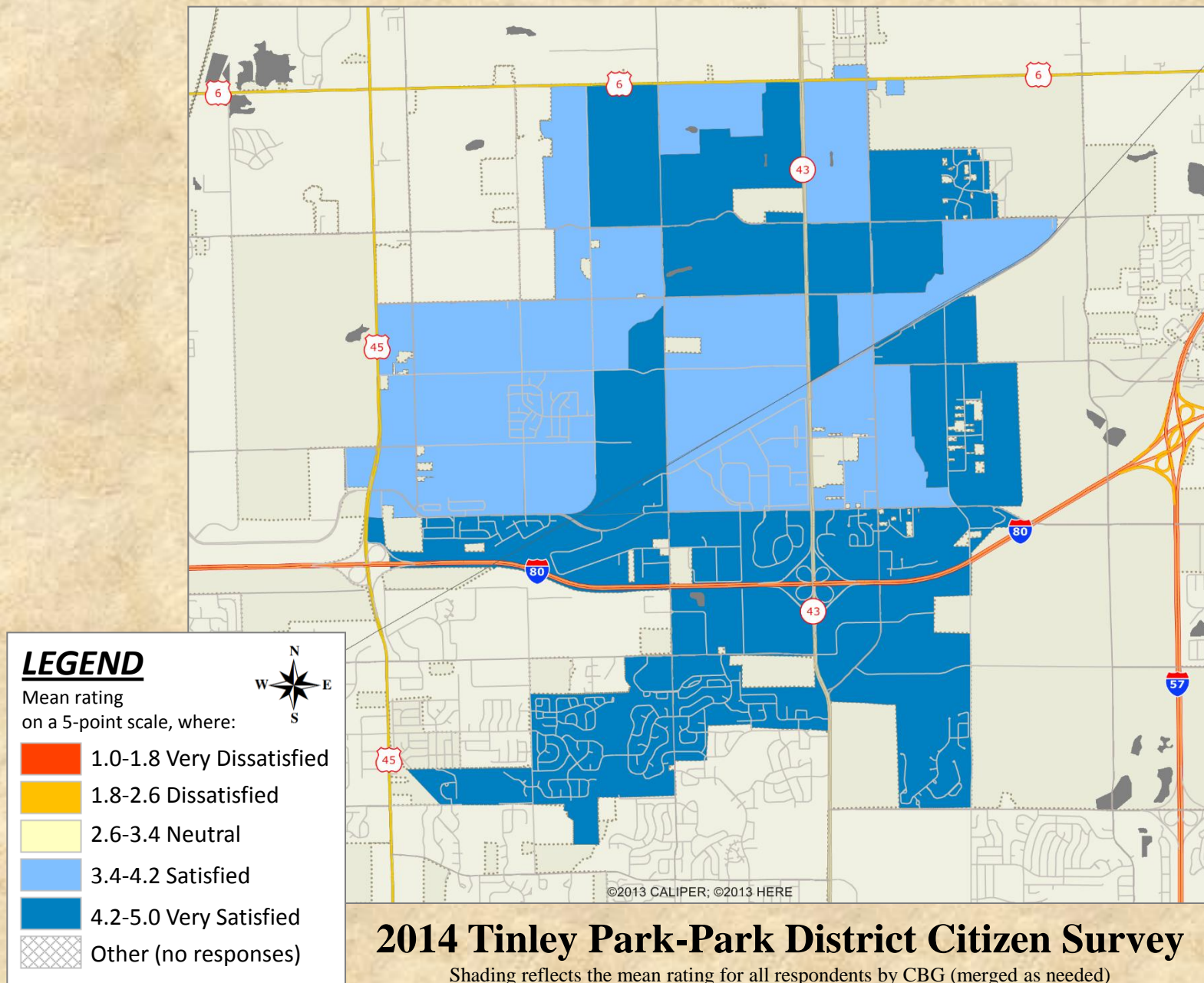


## 16j: Respondent Satisfaction with Hours of Operation

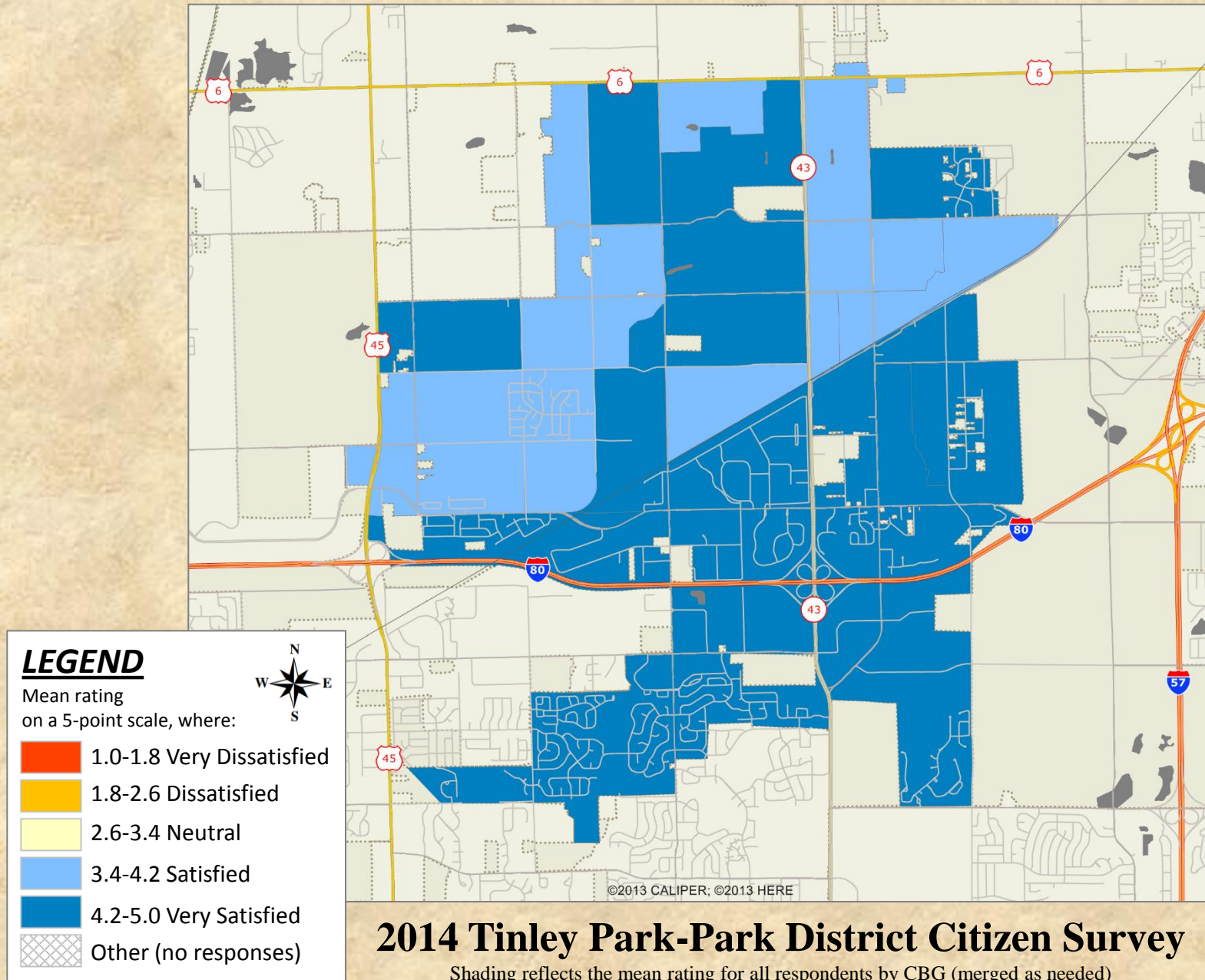




# 16k: Respondent Satisfaction with Knowledge of Center Staff

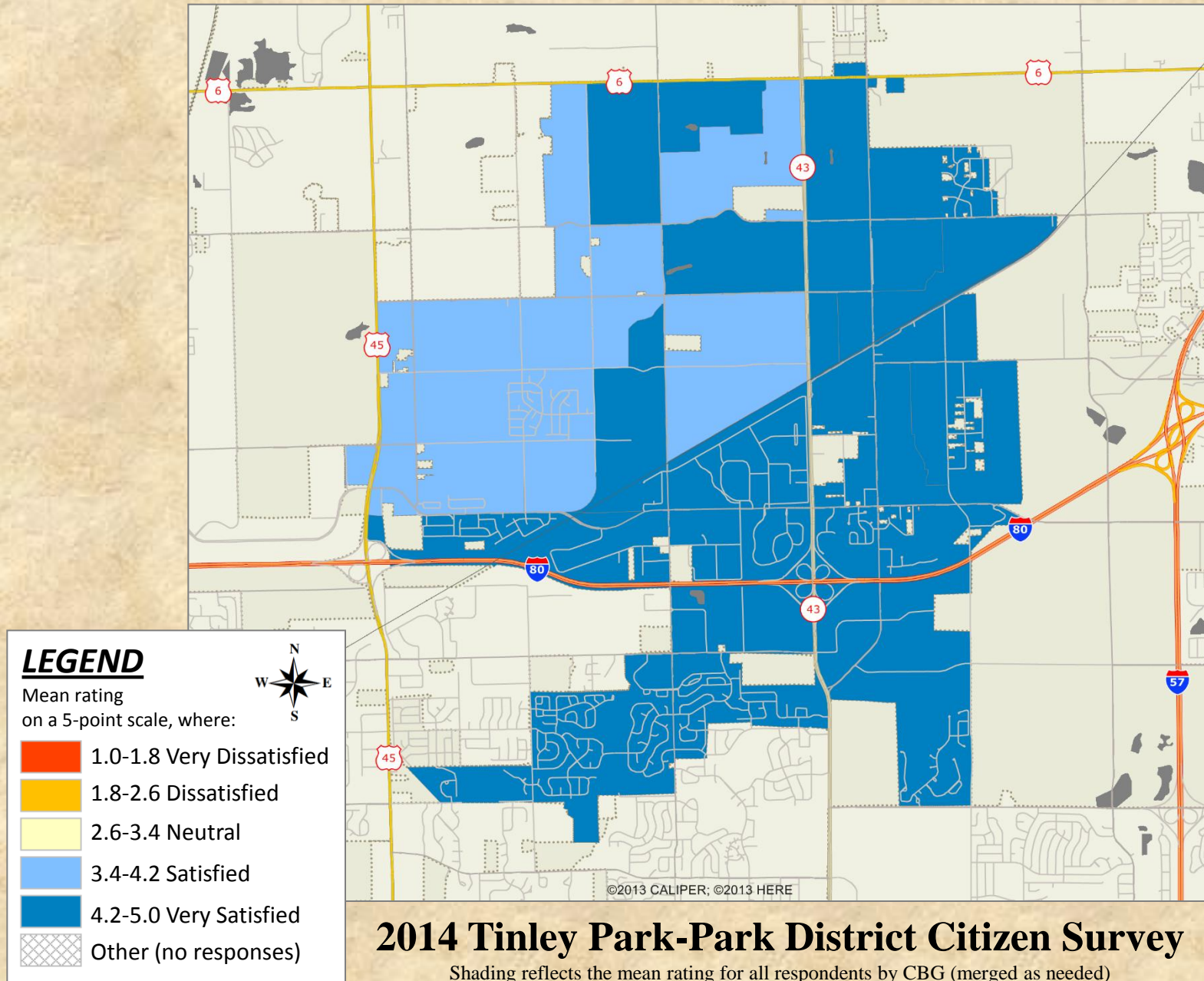


# 16l: Respondent Satisfaction with Courtesy of Center Staff





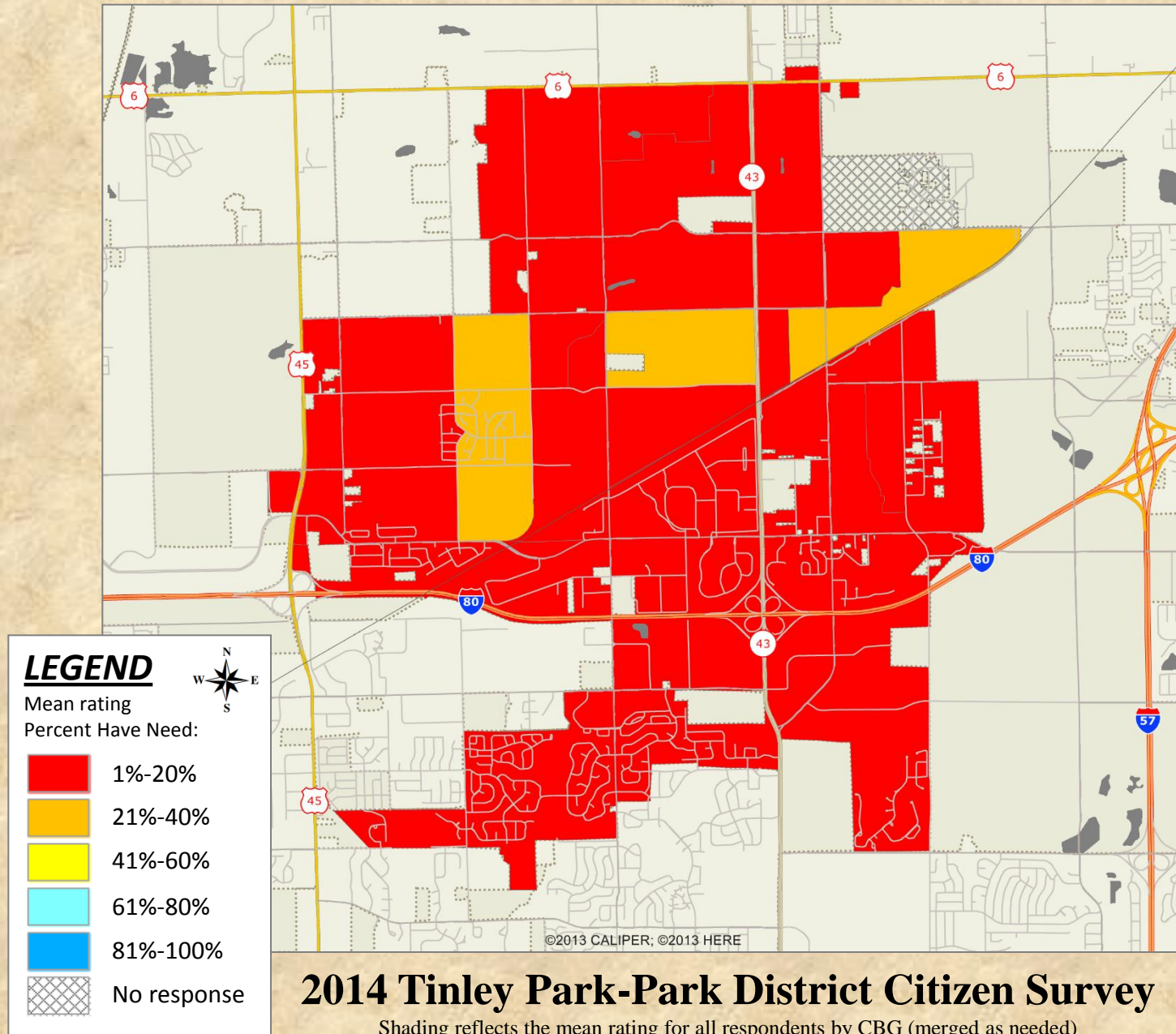
# 16m: Respondent Satisfaction with Cleanliness of Center



# Need and Unmet Need for Facilities

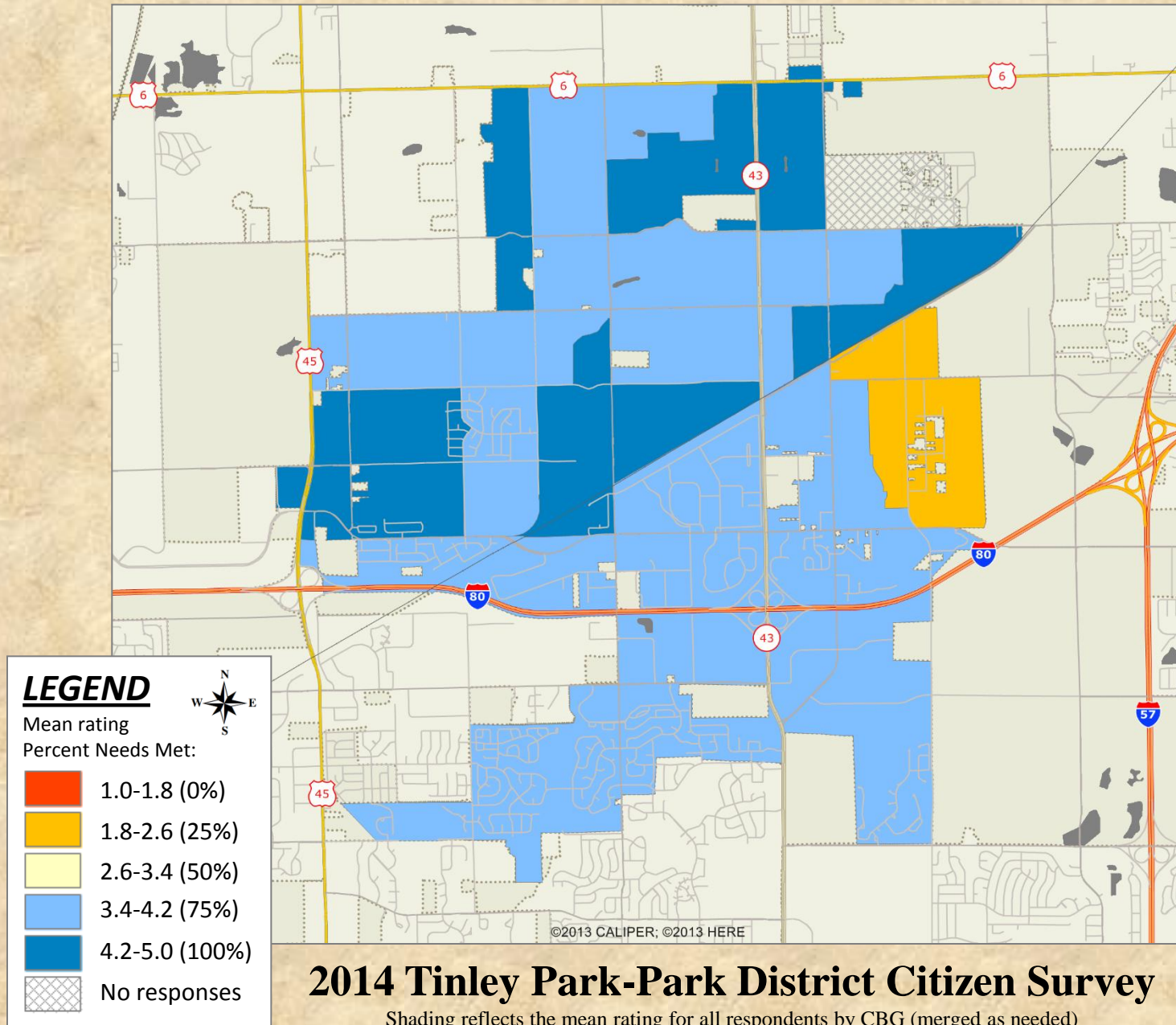
Question #19

# 19A: Respondents Who Indicated a Need for Youth Soccer Fields



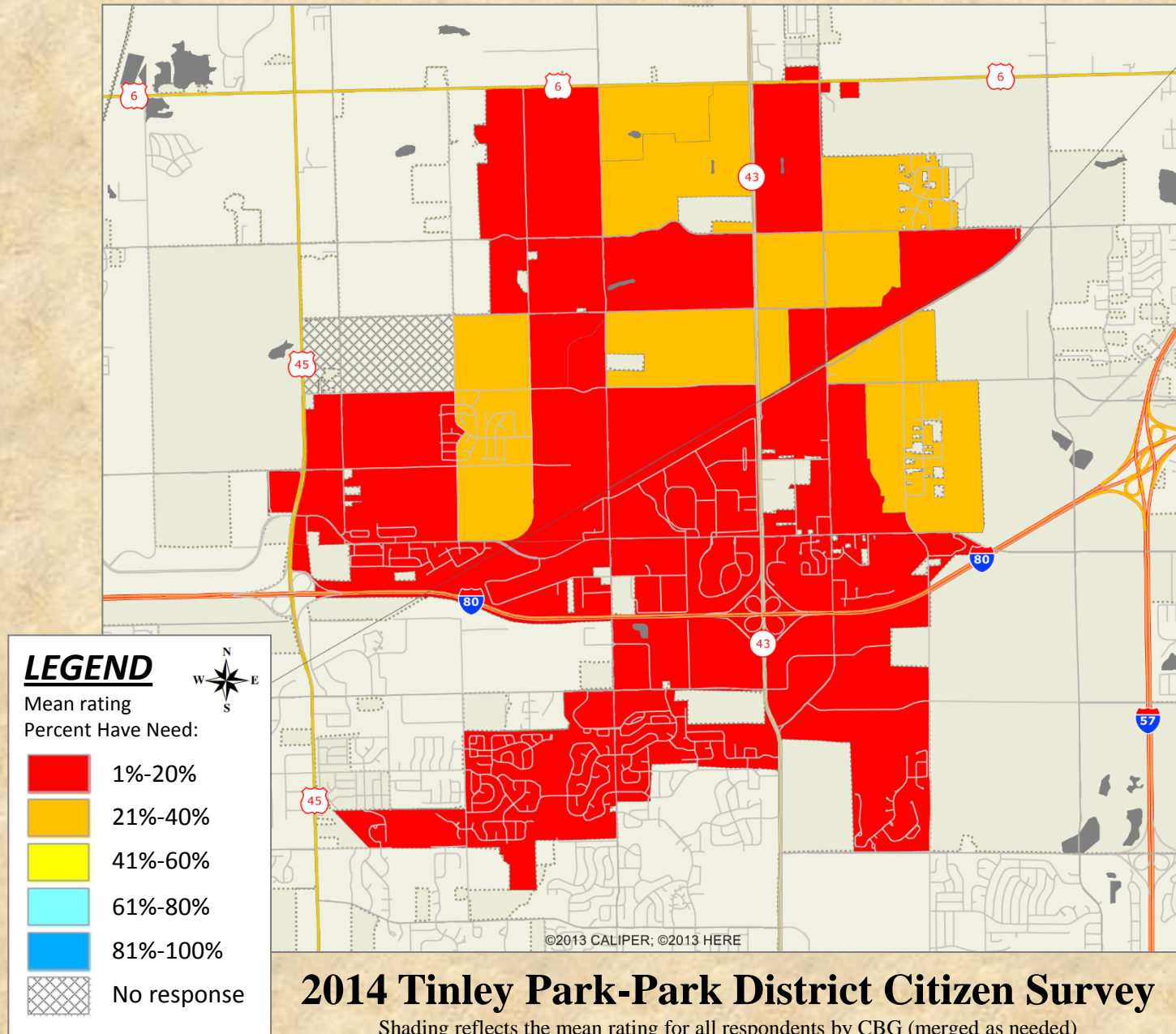


# 19a: How Well the Respondents Need is Met for Youth Soccer Fields

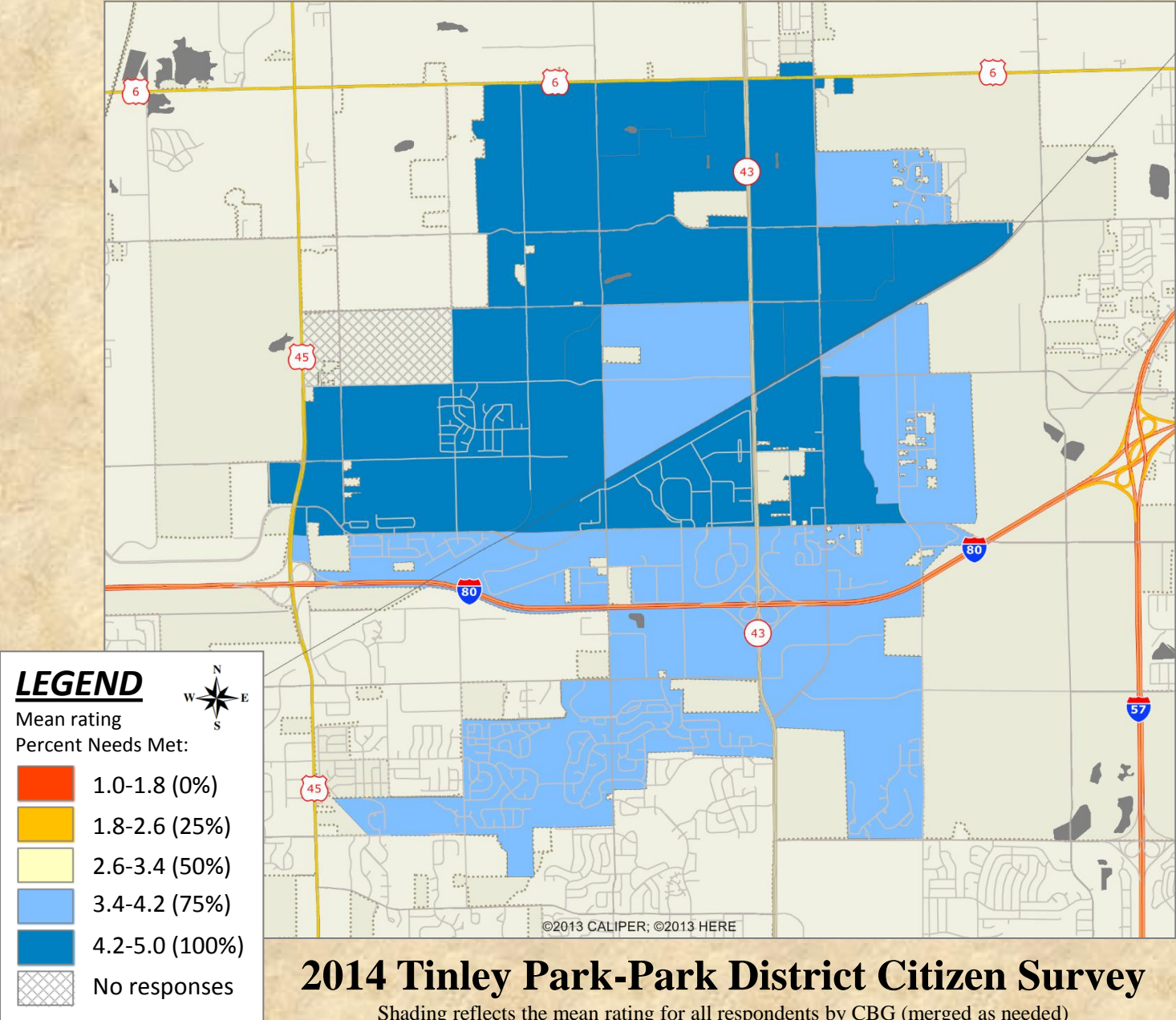




## 19B: Respondents Who Indicated a Need for Youth Baseball and Softball Fields

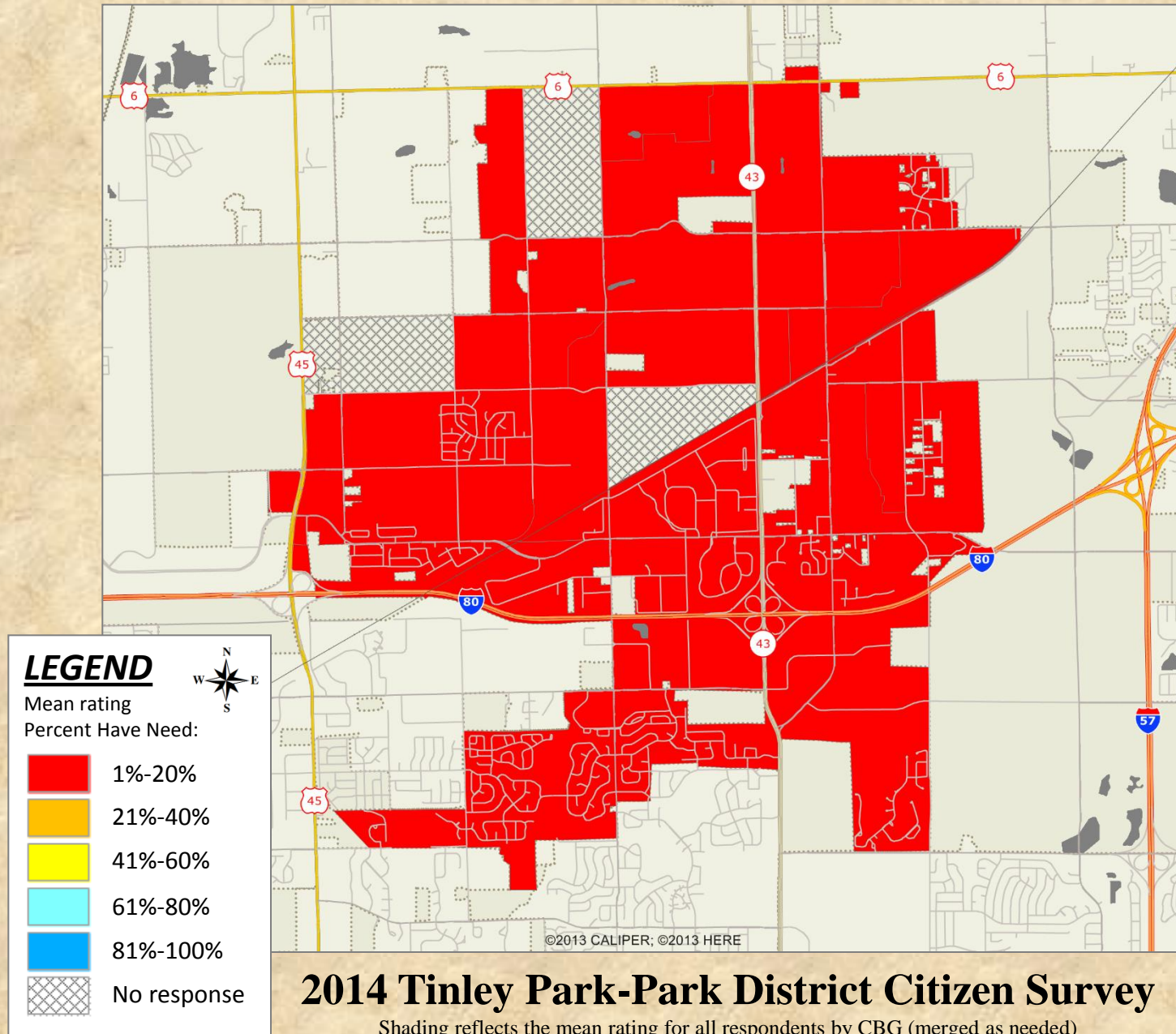


# 19b: How Well the Respondents Need is Met for Youth Baseball and Softball Fields

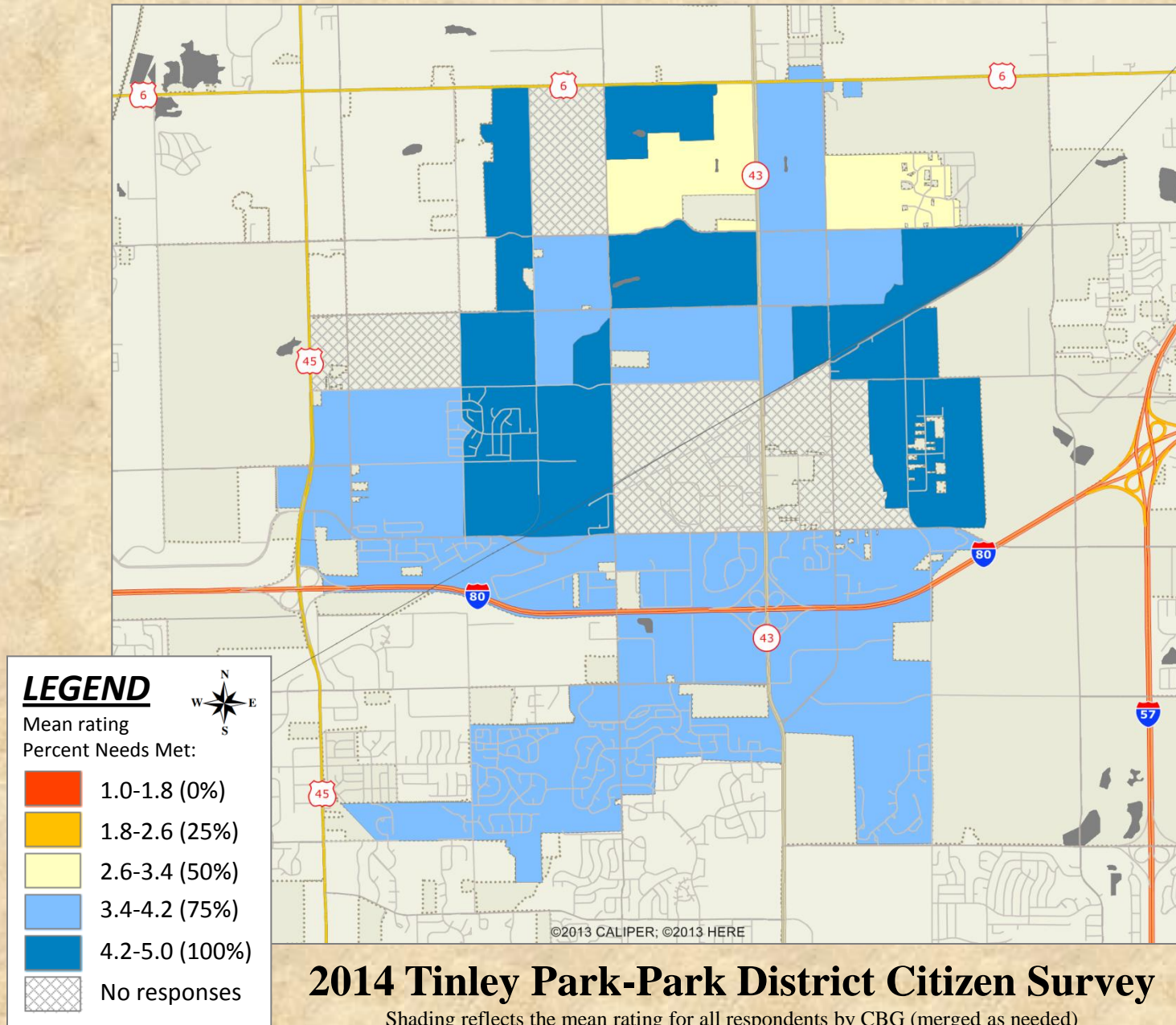




# 19C: Respondents who Indicated a Need for Youth Football Fields

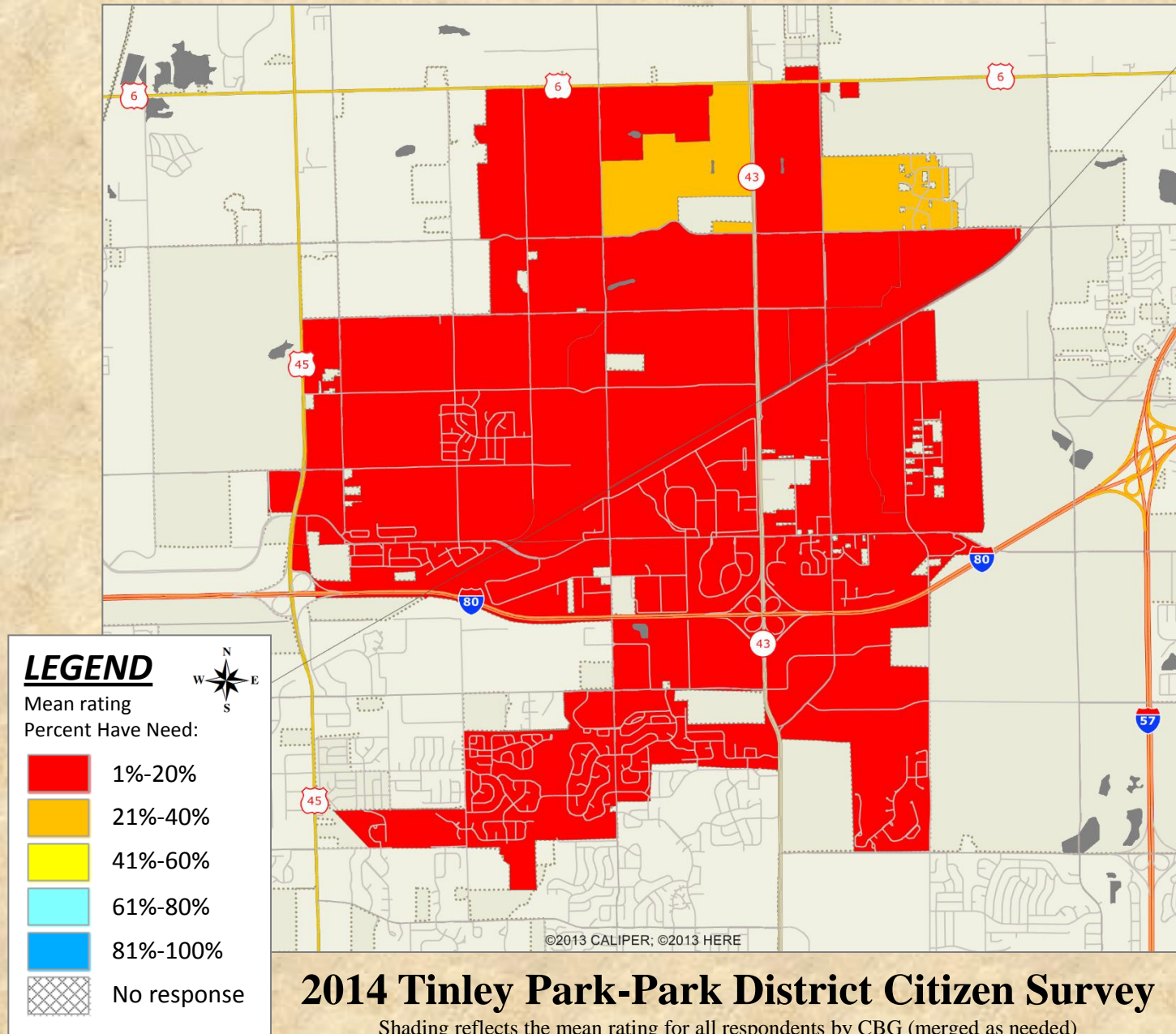


## 19c: How Well the Respondents Need is Met for Youth Football Fields

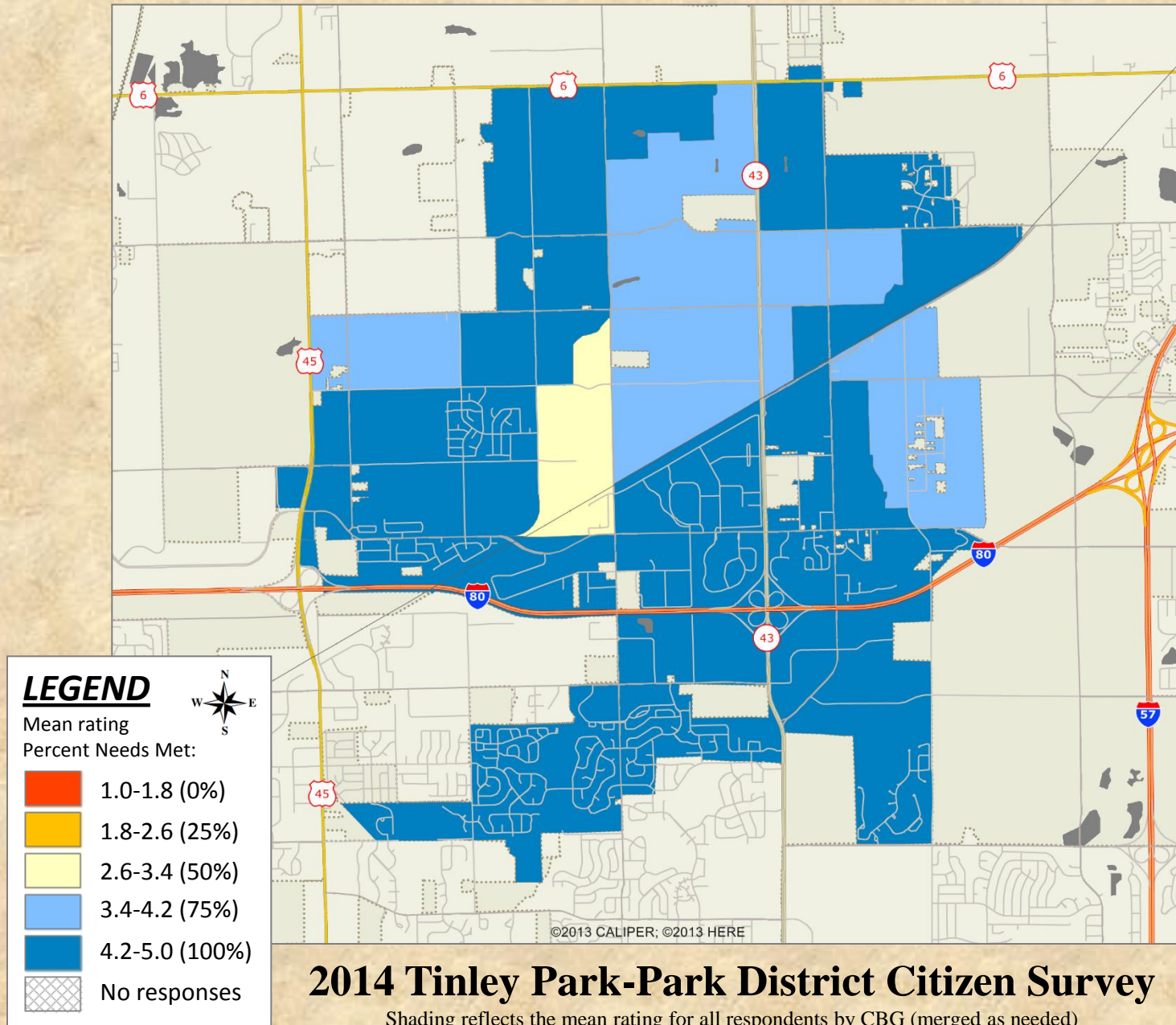




# 19D: Respondents Who Indicated a Need for Adult Baseball/Softball Fields

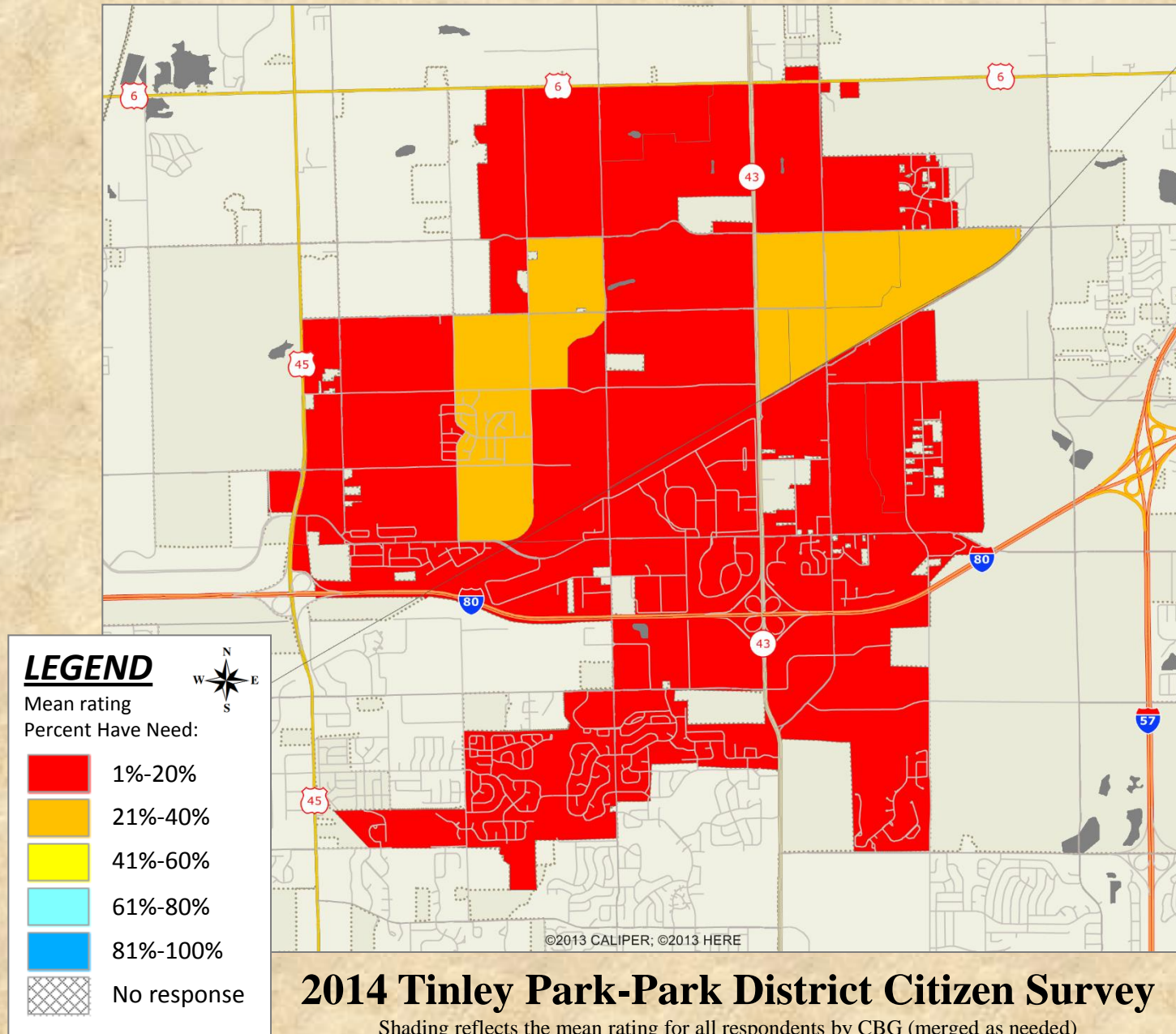


## 19d: How Well the Respondents Need is met for Adult Baseball/Softball Fields

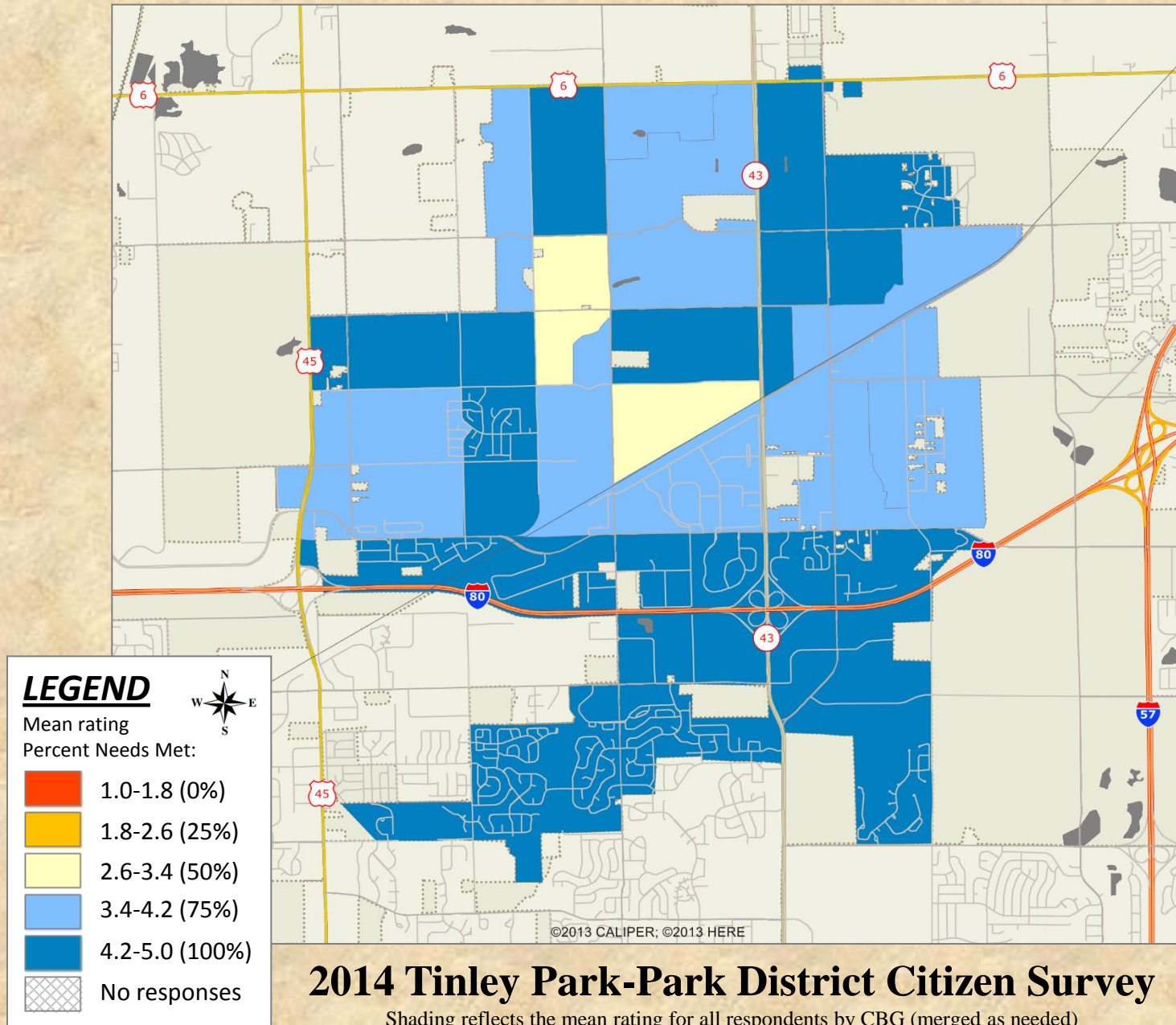




# 19E: Respondents Who Indicated a Need for Outdoor Tennis Courts

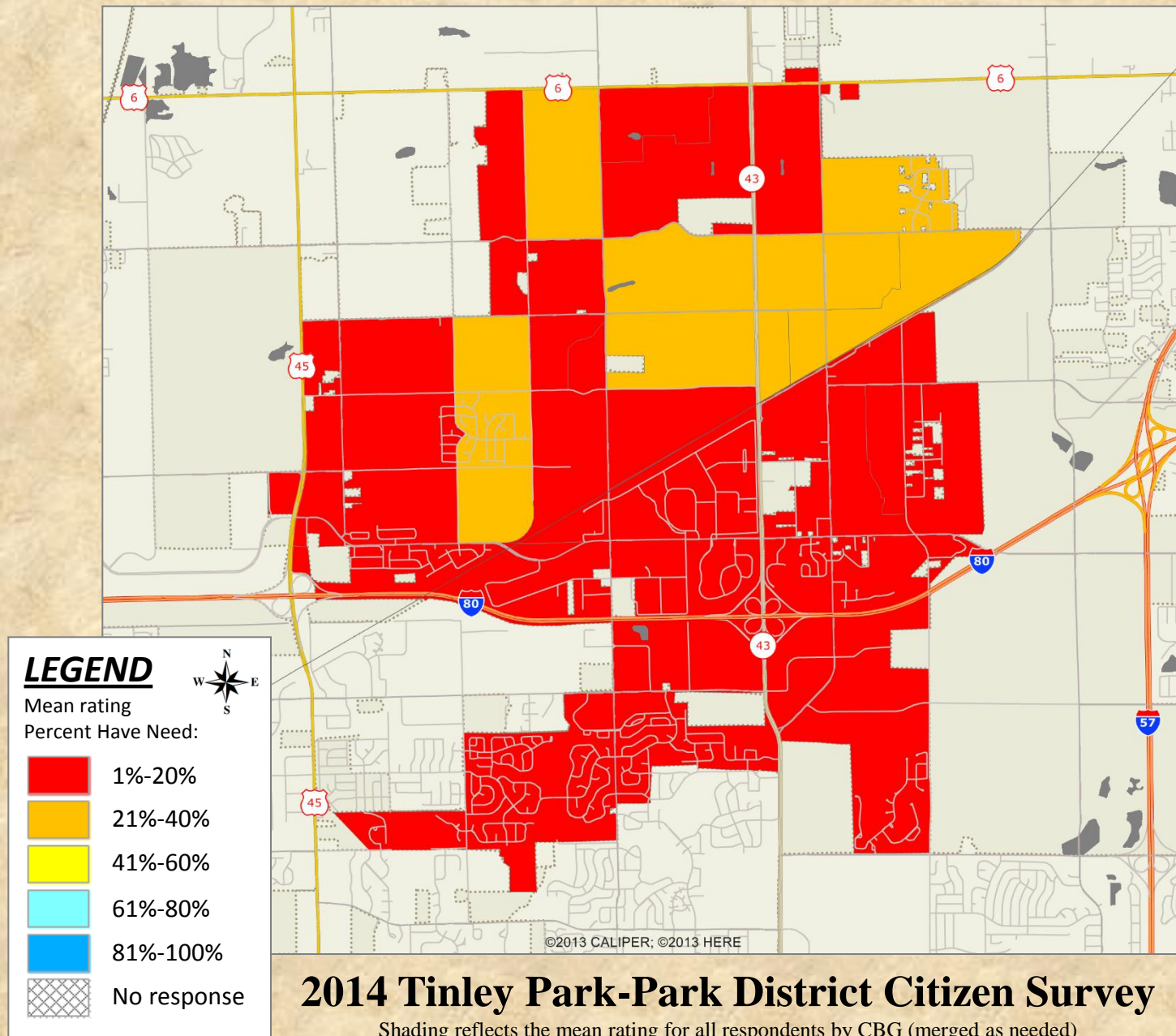


# 19e: How Well Respondents Need is met for Outdoor Tennis Court

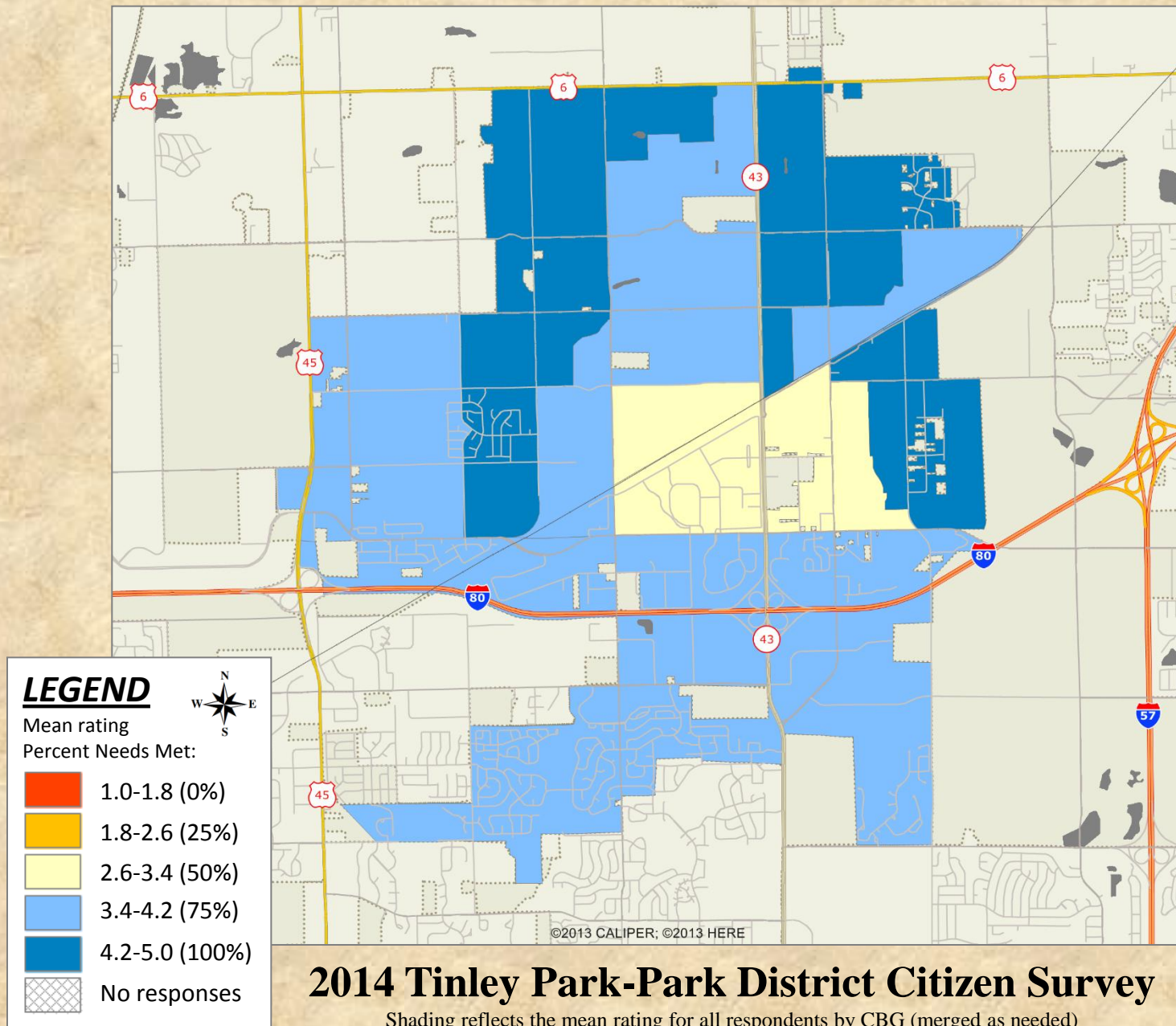




## 19F: Respondents Who Indicated a Need for Outdoor Basketball Courts

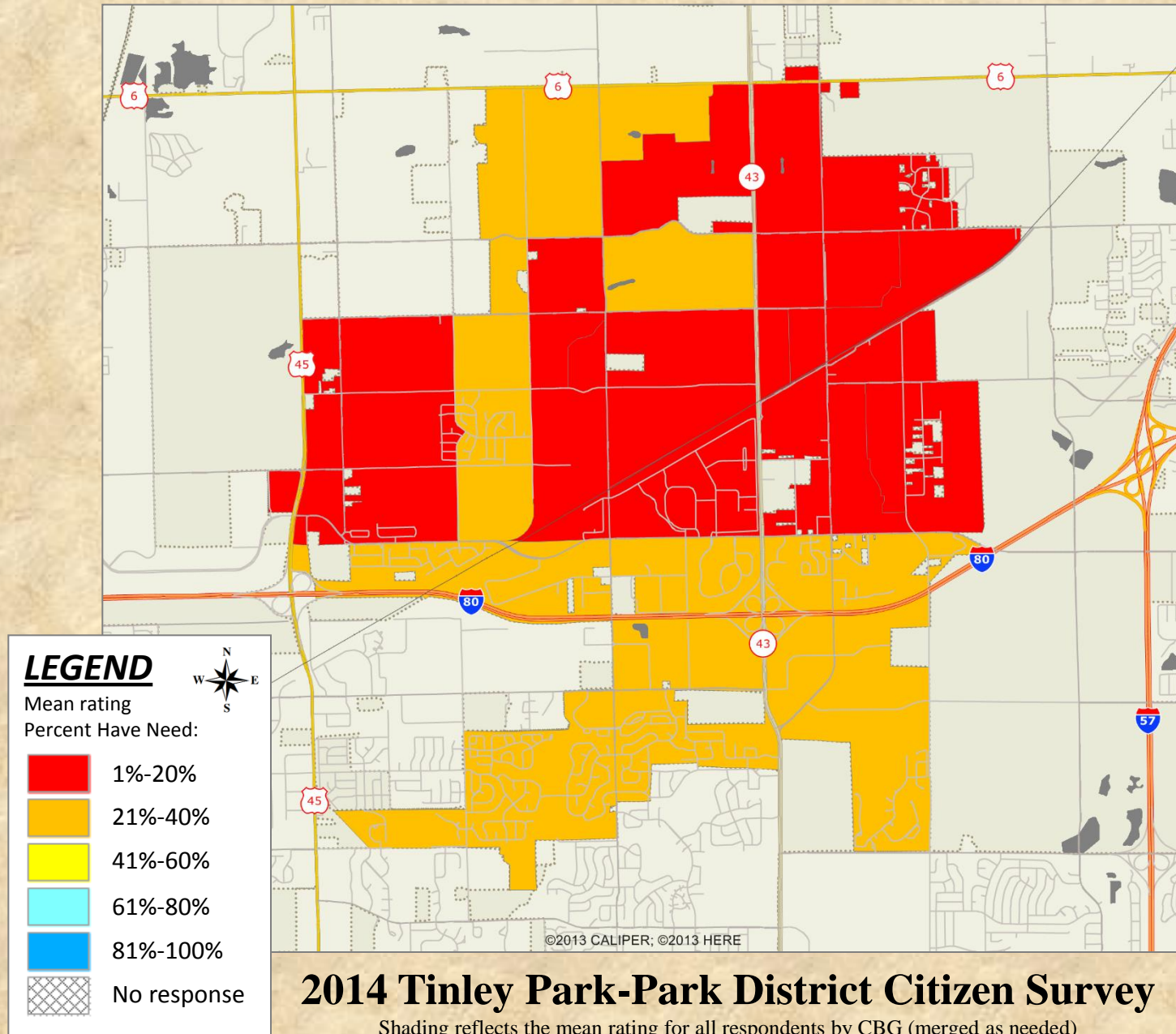


# 19f: How Well the Respondents Need is Met for Outdoor Basketball Courts

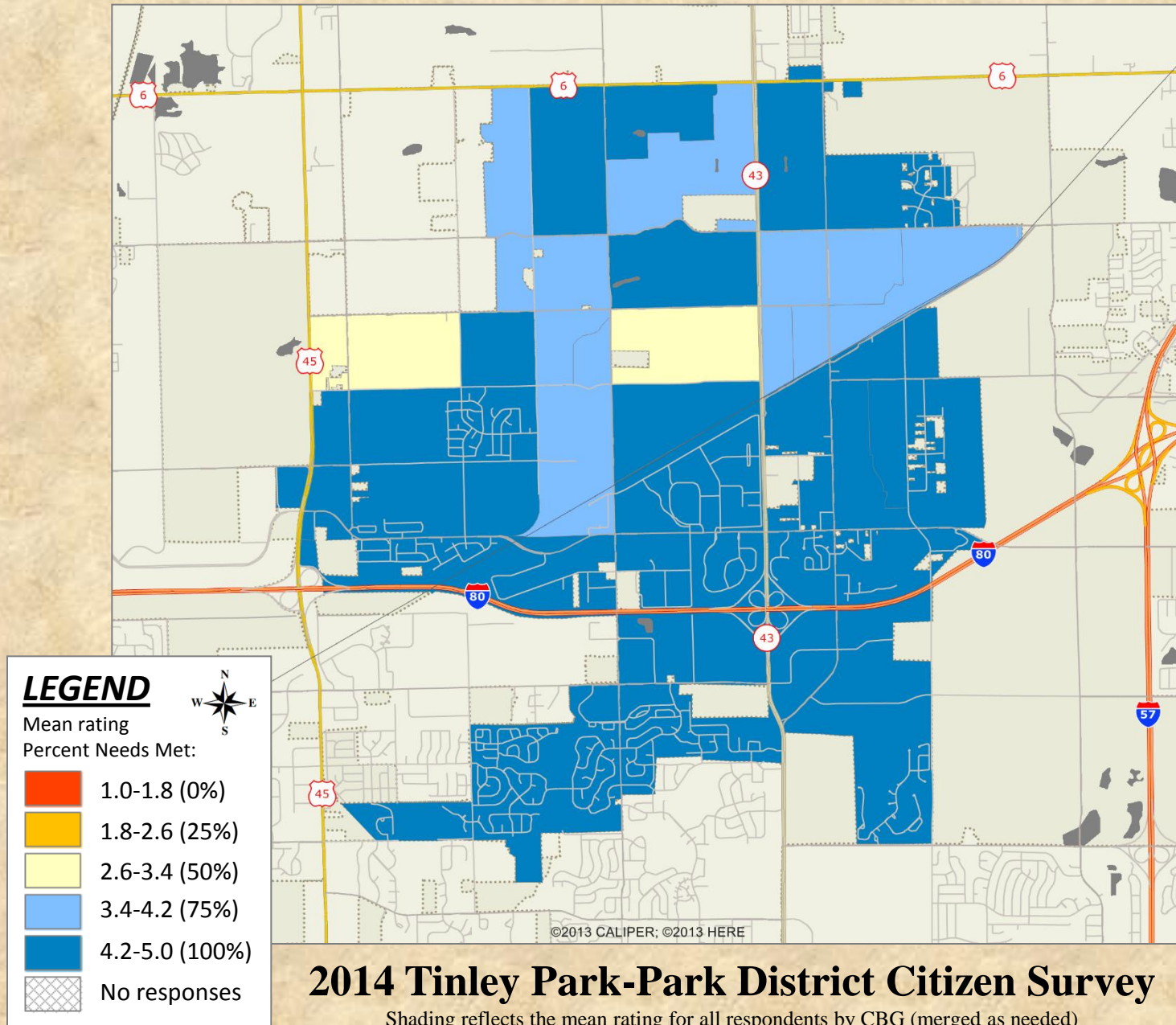




# 19G: Respondents Who Indicated a Need for Outdoor Sand Volleyball Courts

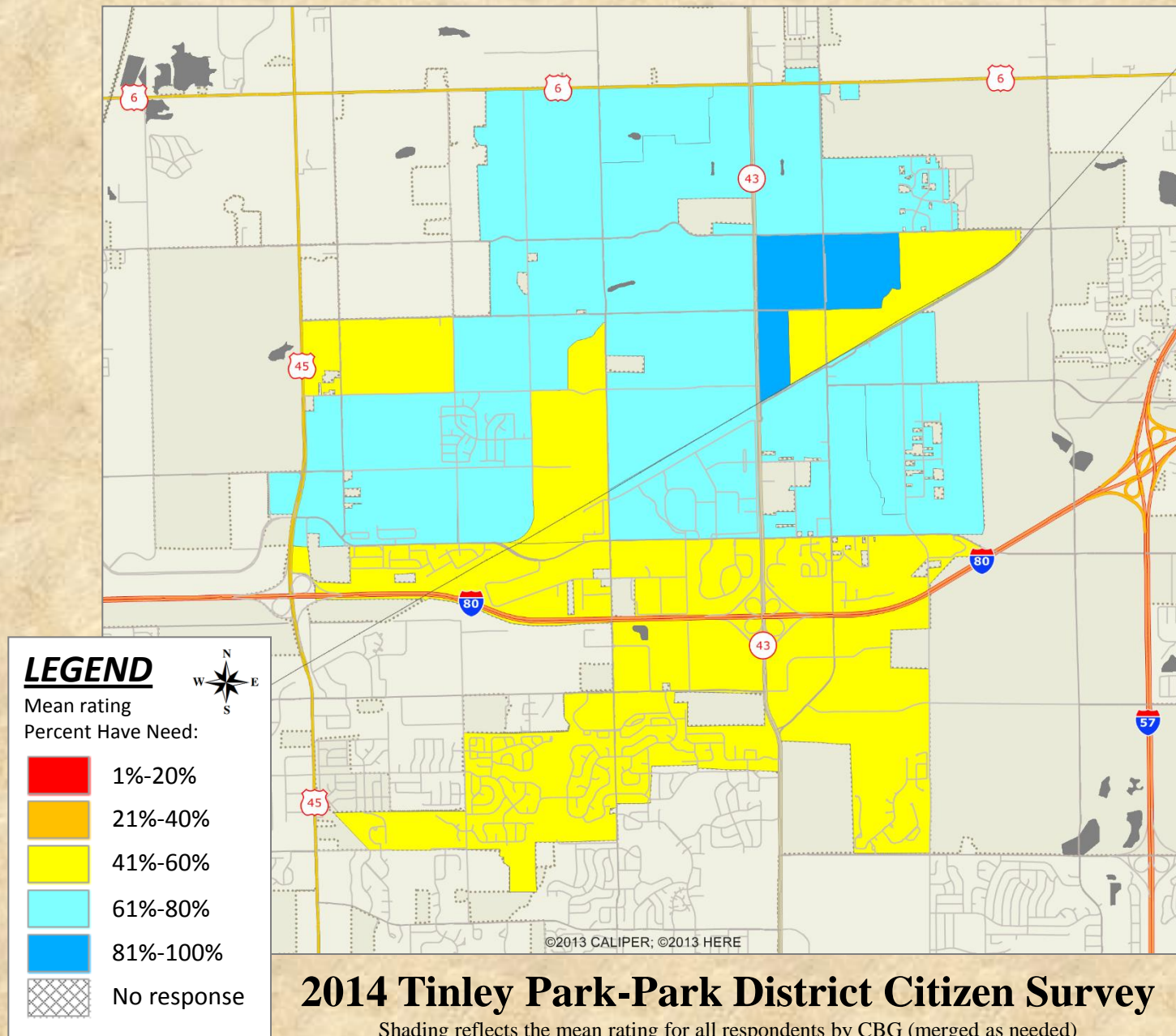


# 19g: How Well Respondents Need is Met for Outdoor Sand Volleyball Courts

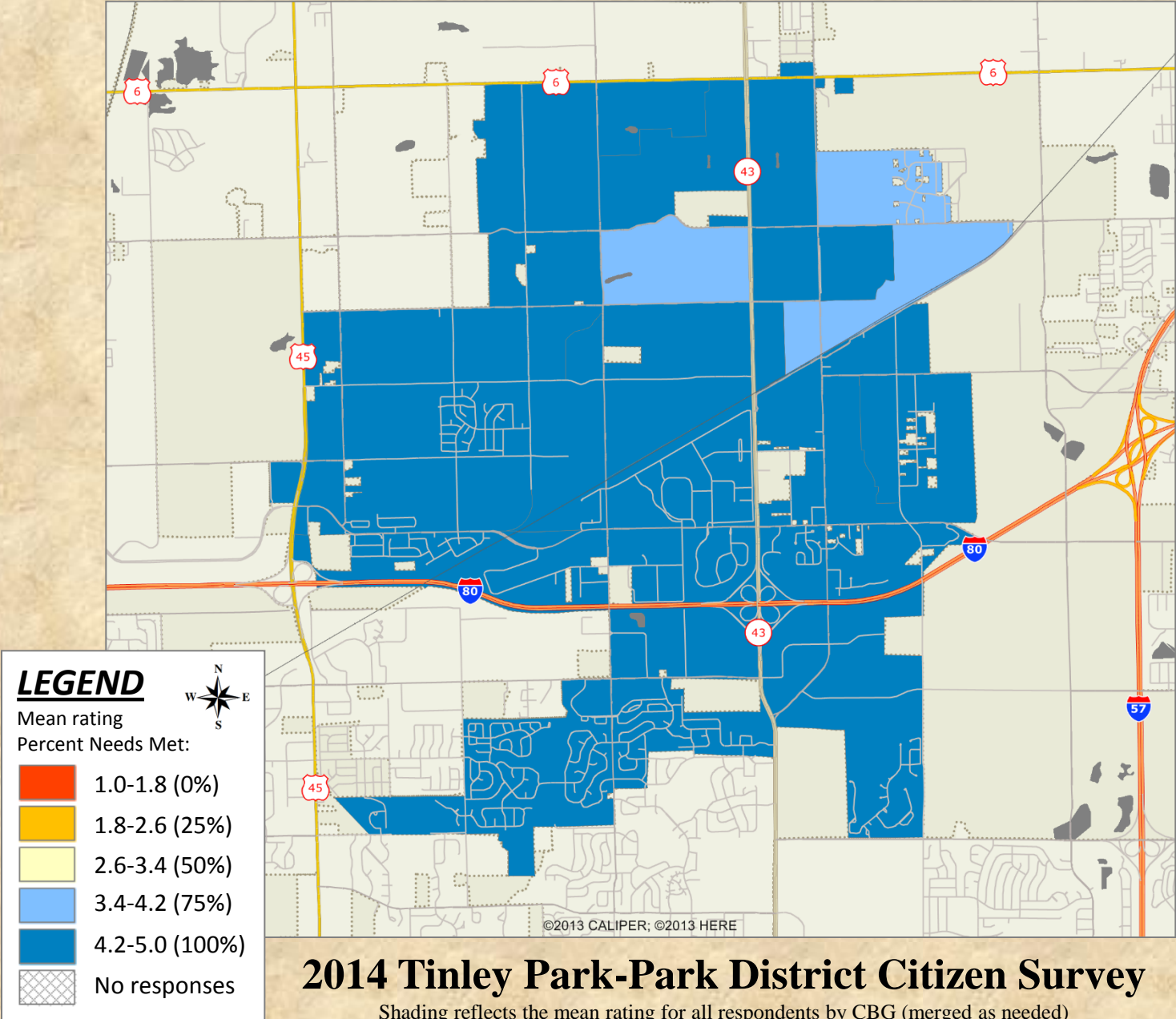




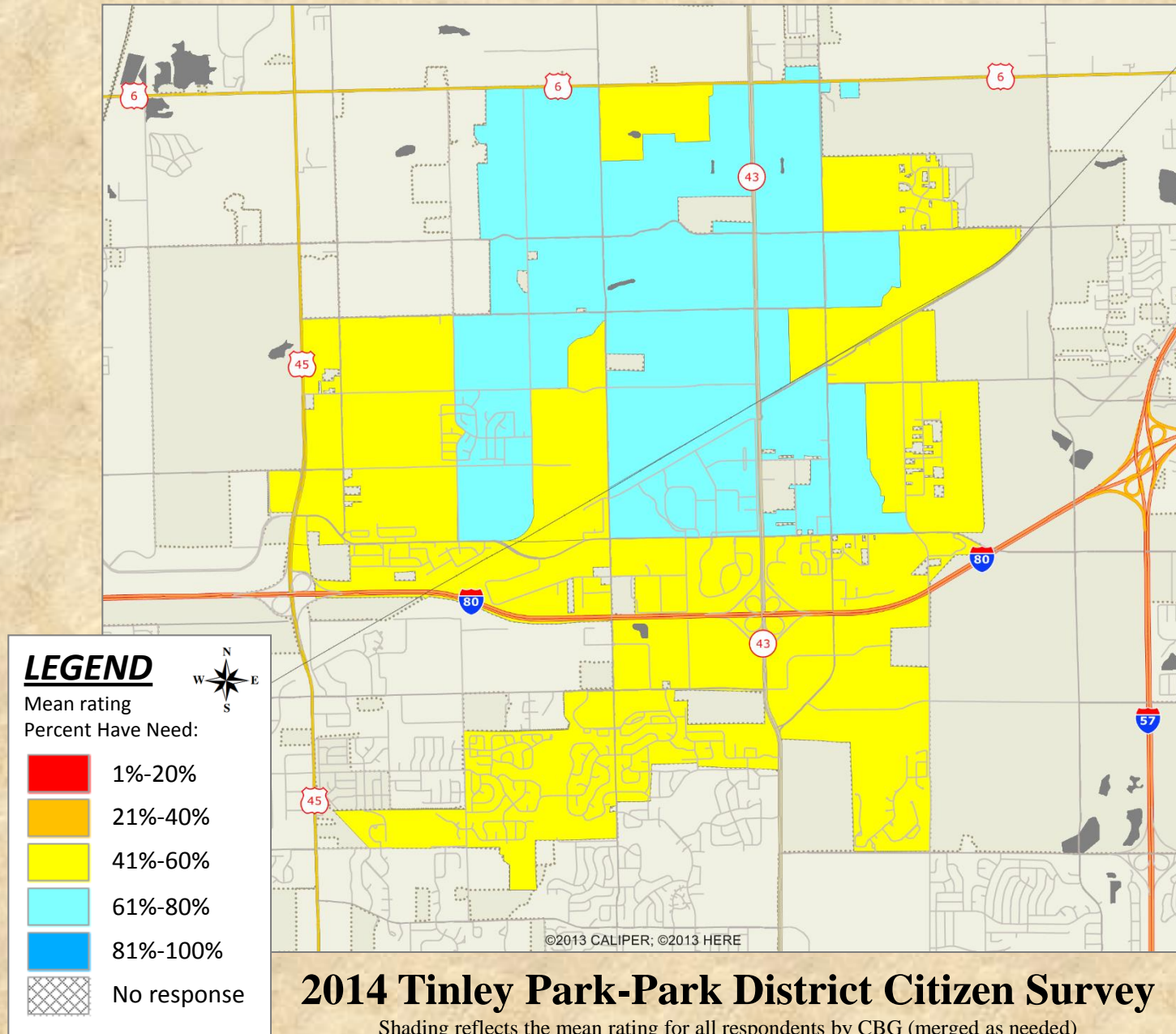
# 19H: Respondents Who Indicated a Need for Small Neighborhood Parks



# 19h: How Well the Respondents Need is Met for Small Neighborhood Parks

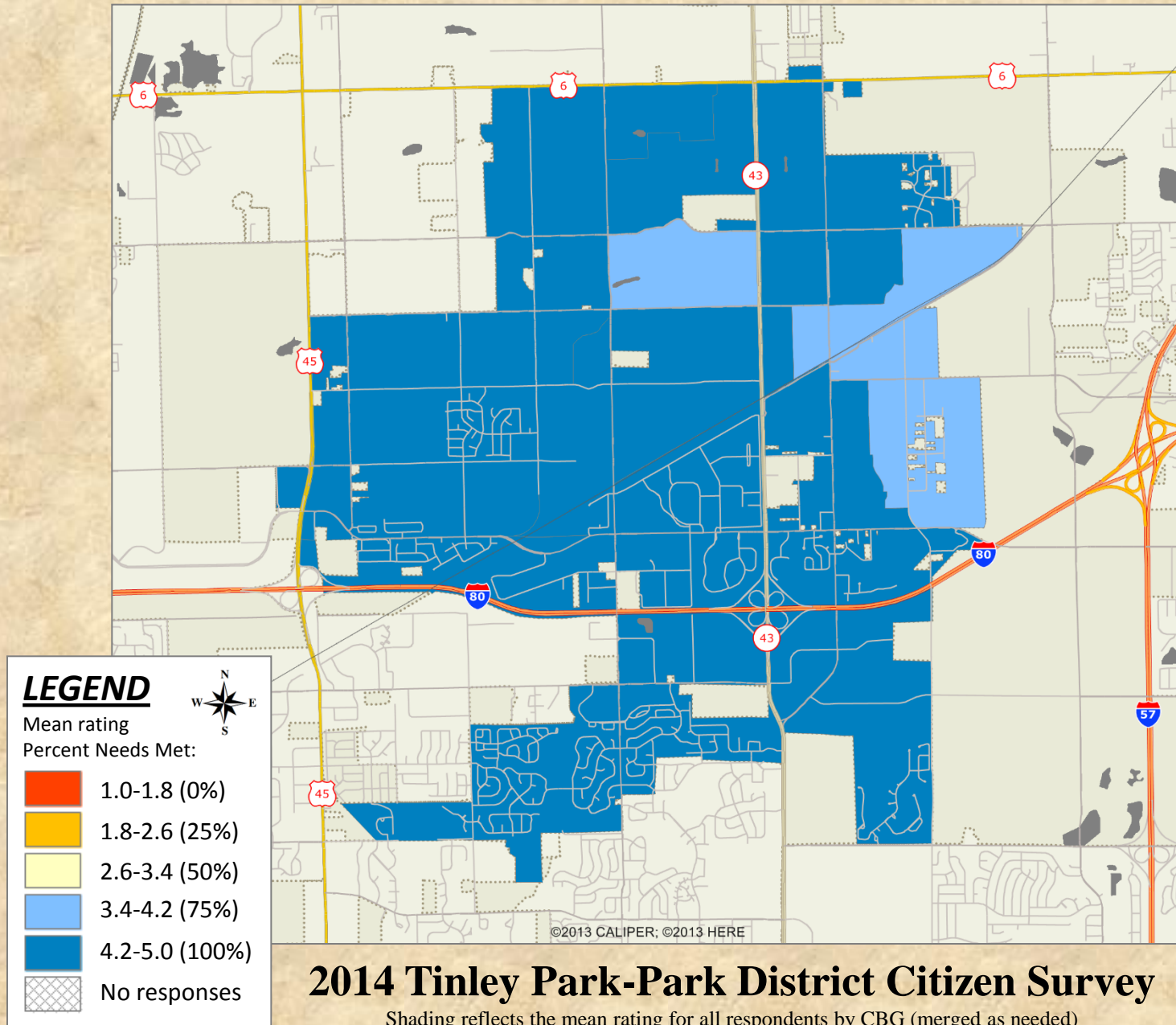


# 19I: Respondents Who Indicated a Need for Large Community Parks

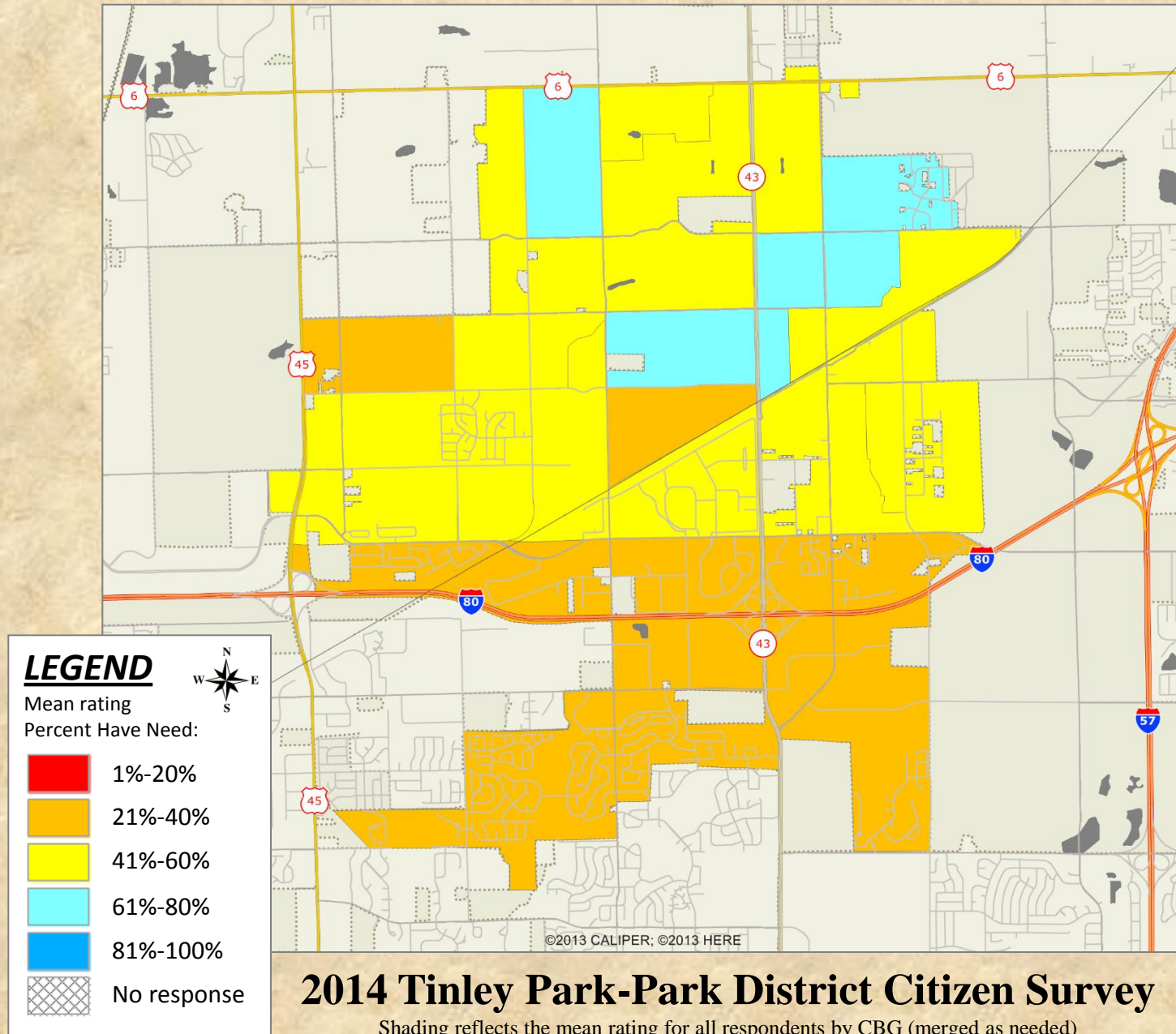




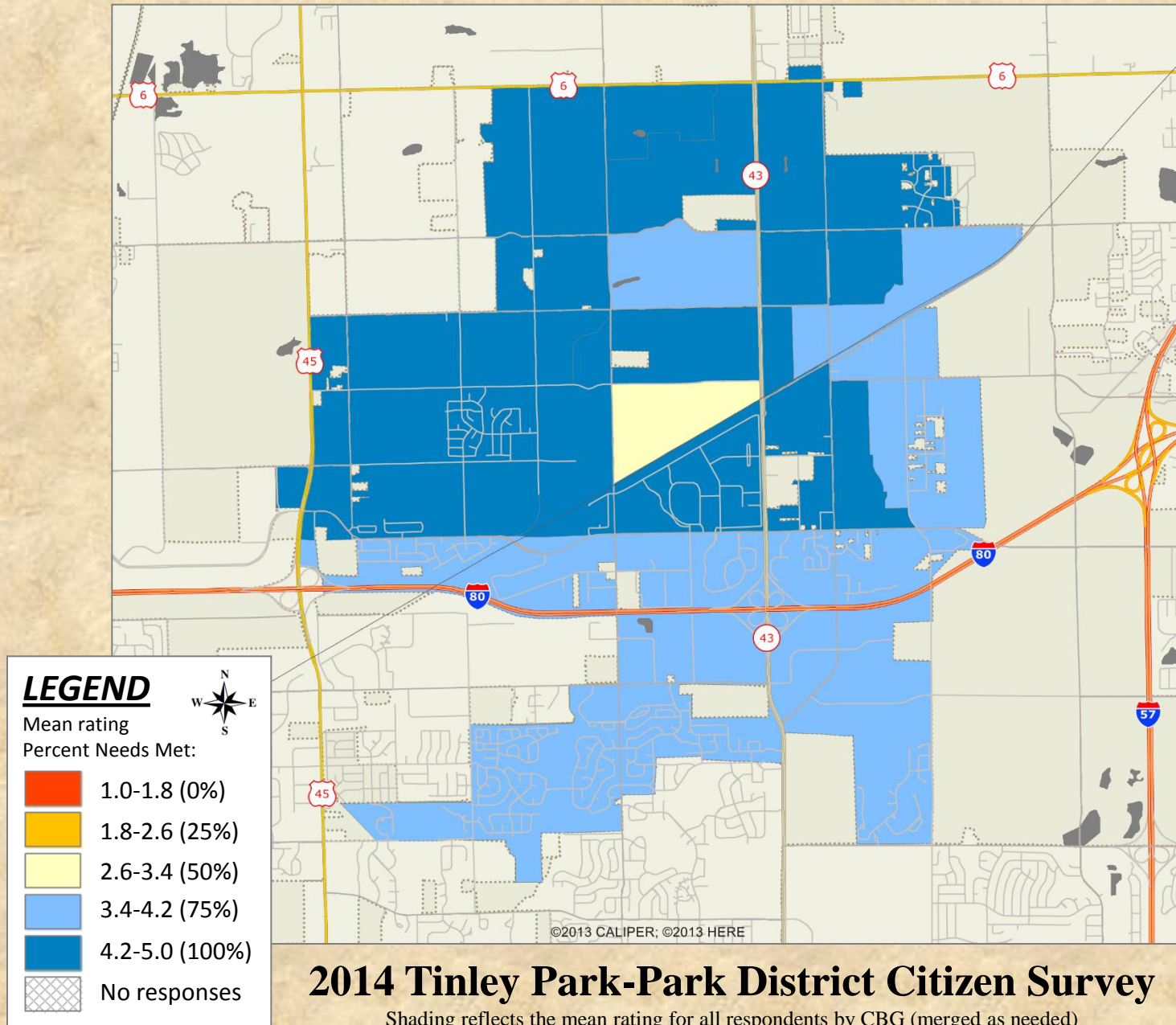
# 19i: How Well Respondents Need is Met for Large Community Parks



# 19J: Respondents Who Indicated a Need for Playground Equipment

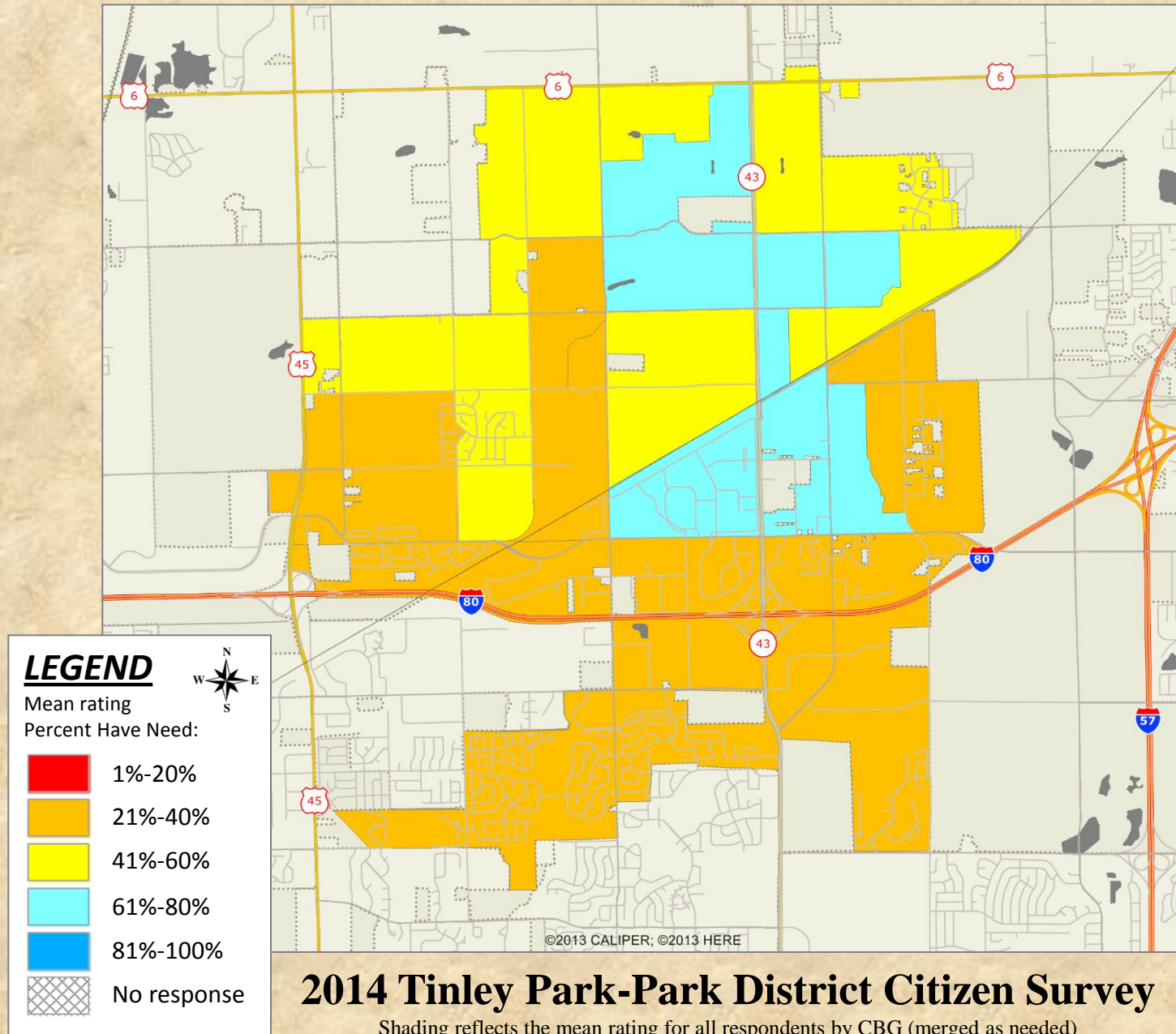


## 19j: How Well Respondents Need is Met for Playground Equipment

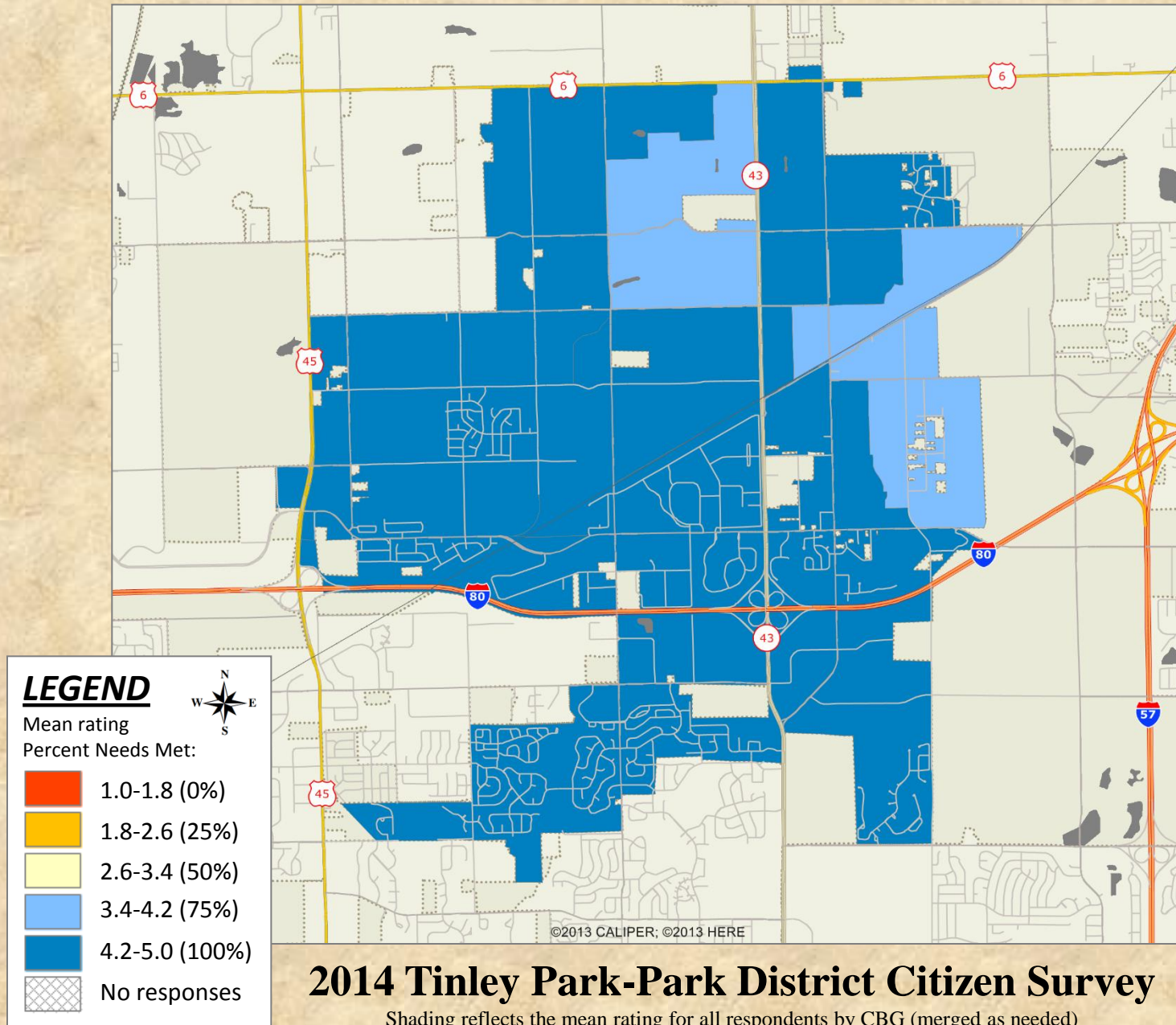




# 19K: Respondents Who Indicated a Need for Picnic Areas/Shelters

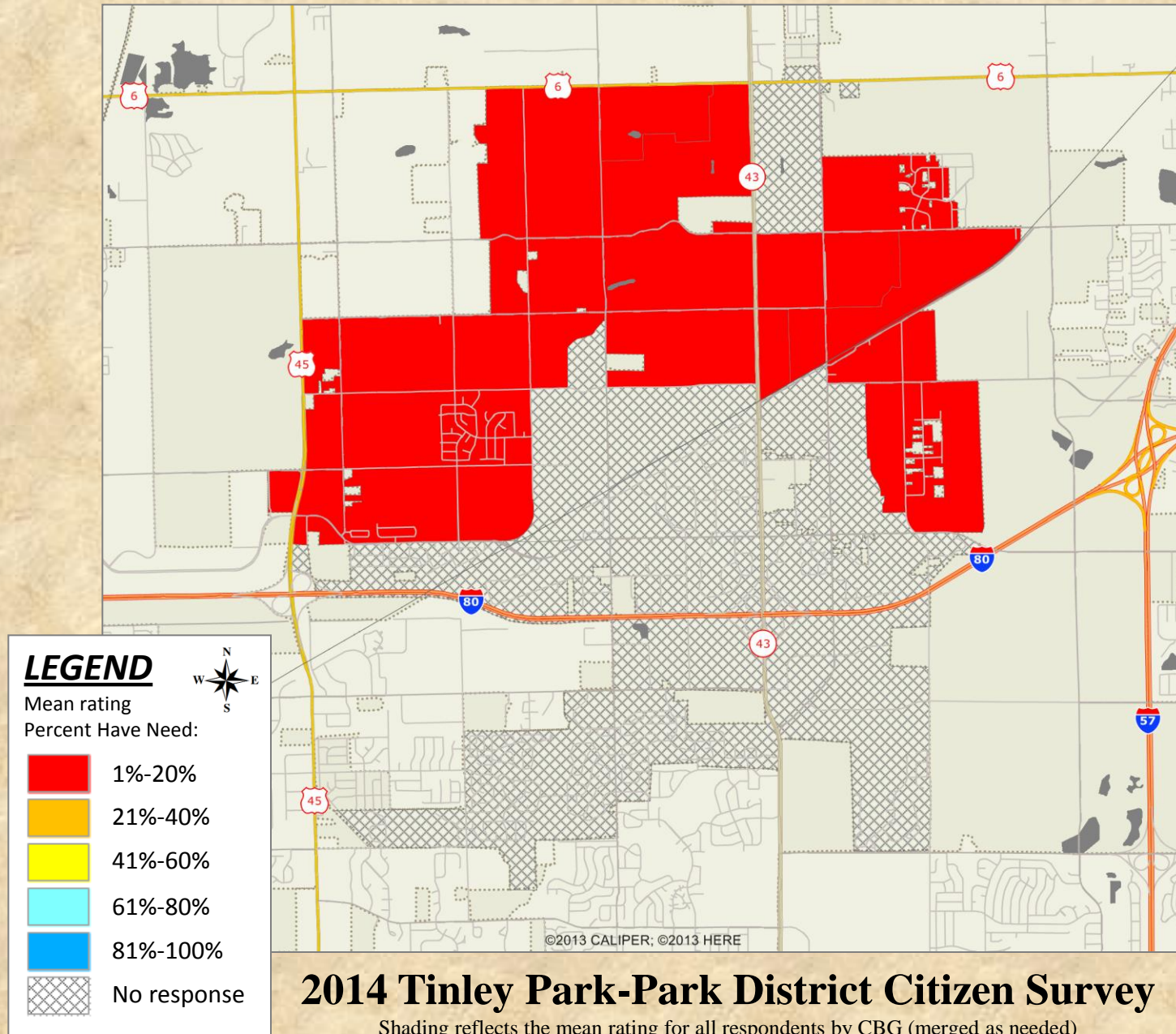


# 19k: How Well Respondents Need is Met for Picnic Areas/Shelters



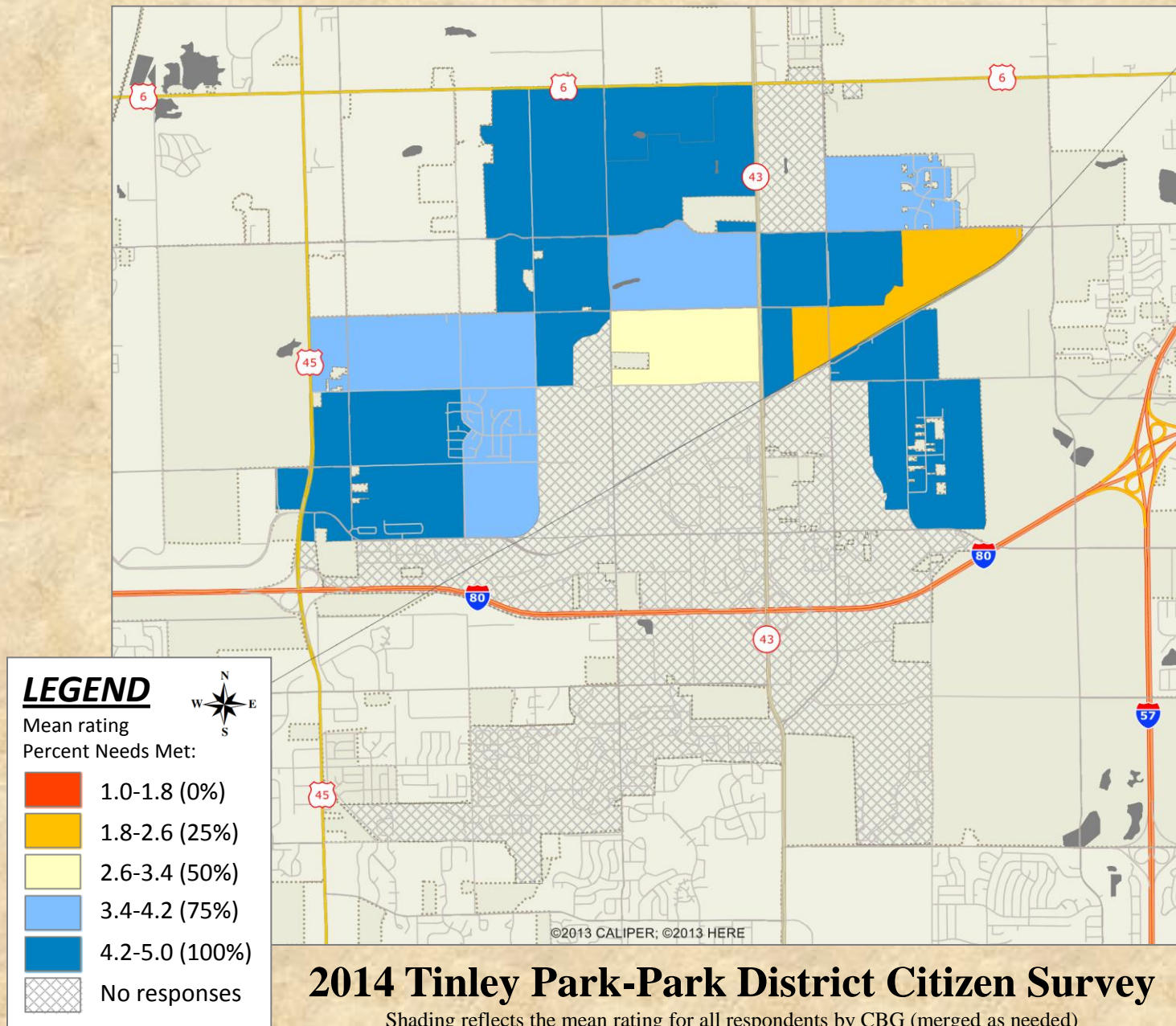


# 19L: Respondents Who Indicated a Need for Skateboarding Park

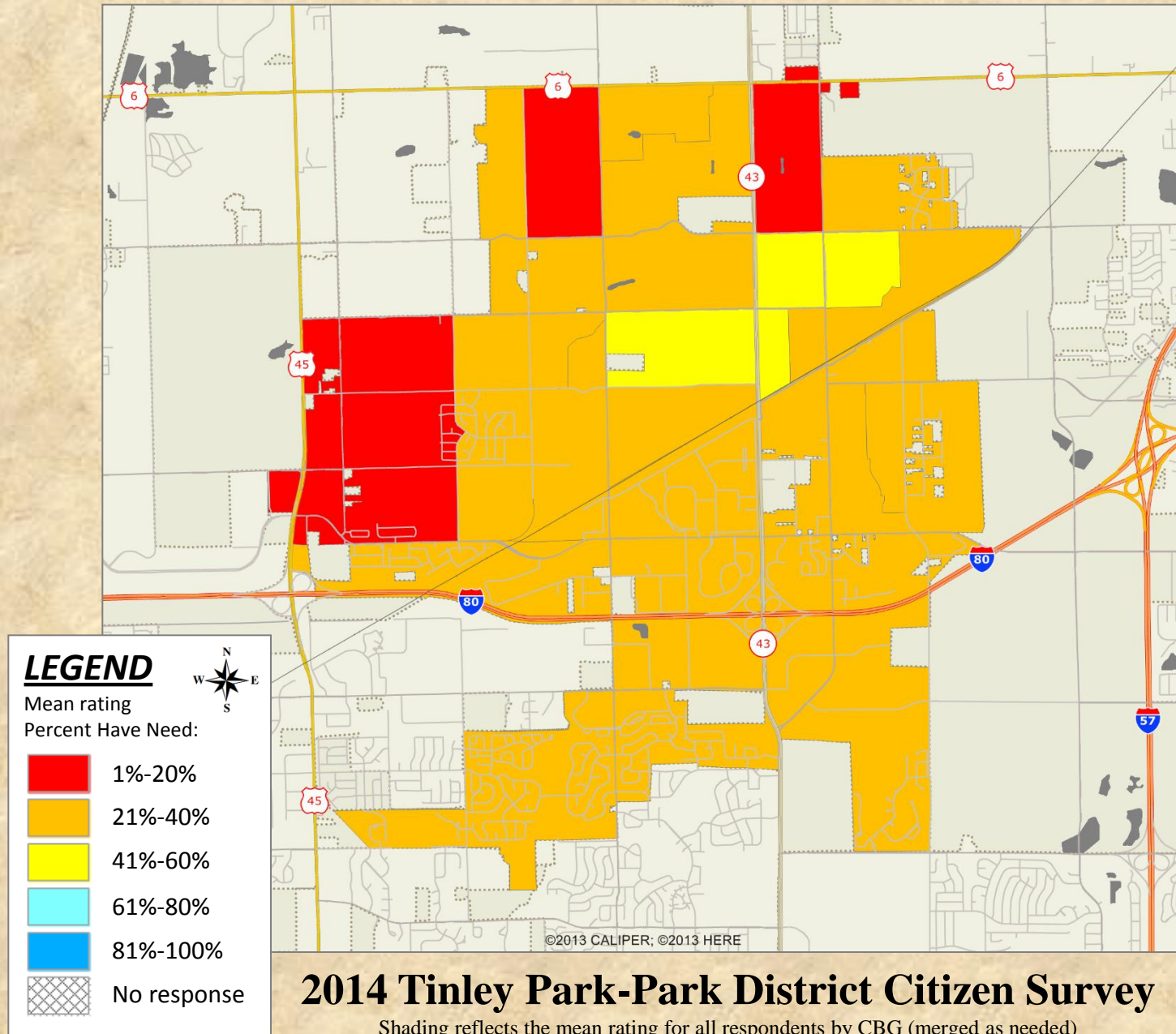




# 19l: How Well Respondents Need is Met for Skateboarding Park

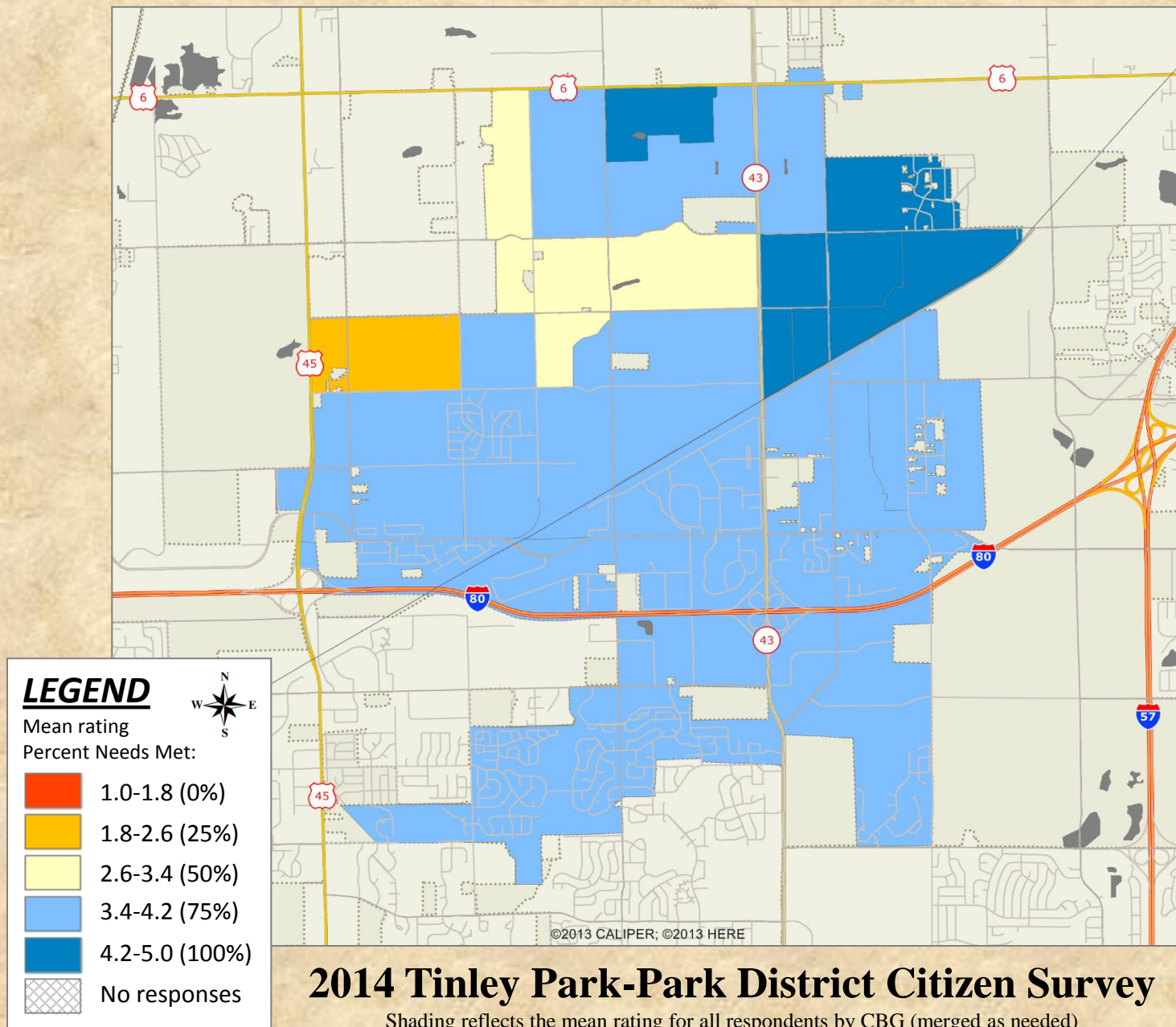


# 19M: Respondents Who Indicated a Need for Theater



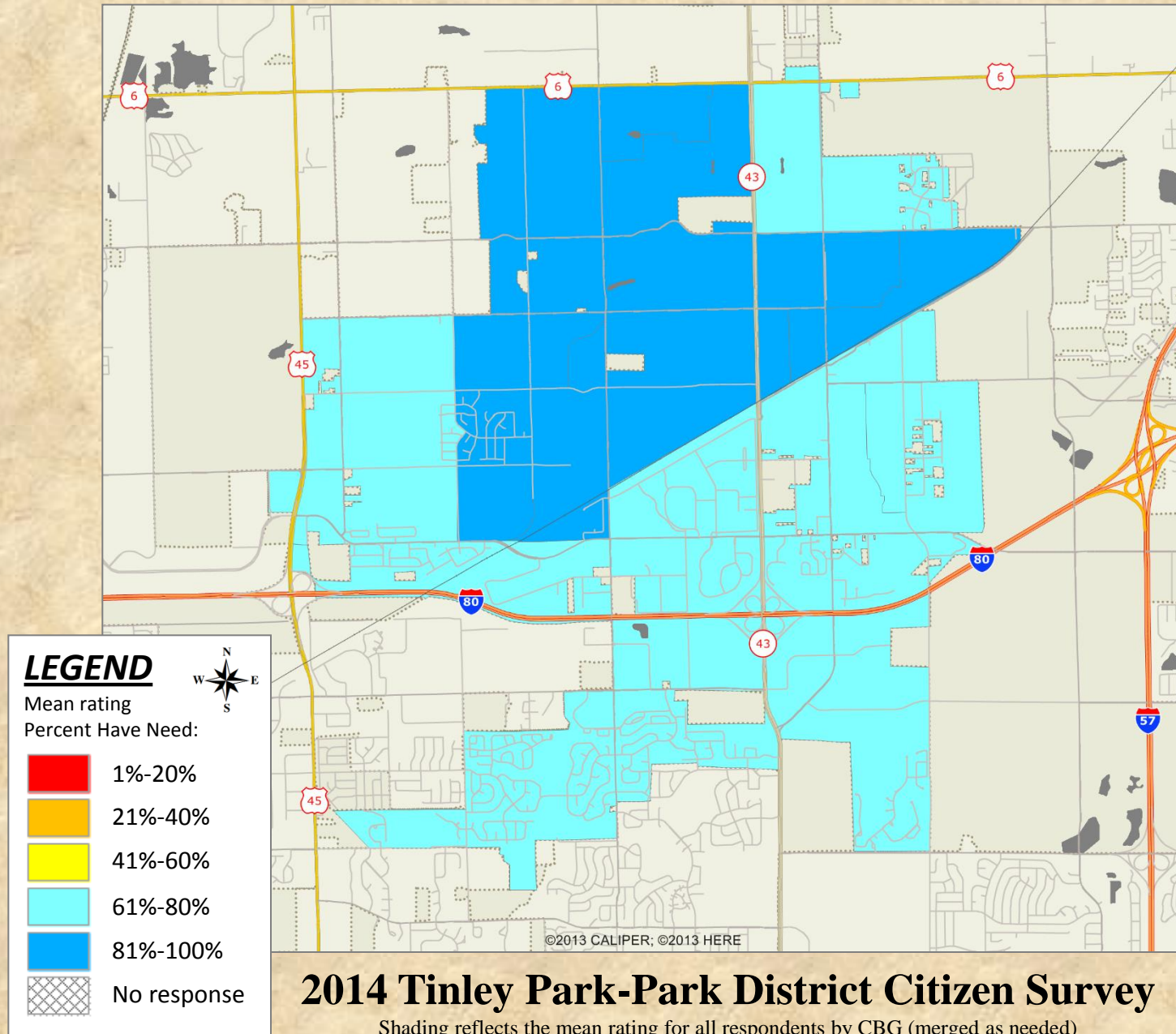


# 19m: How Well Respondents Need is Met for Theater

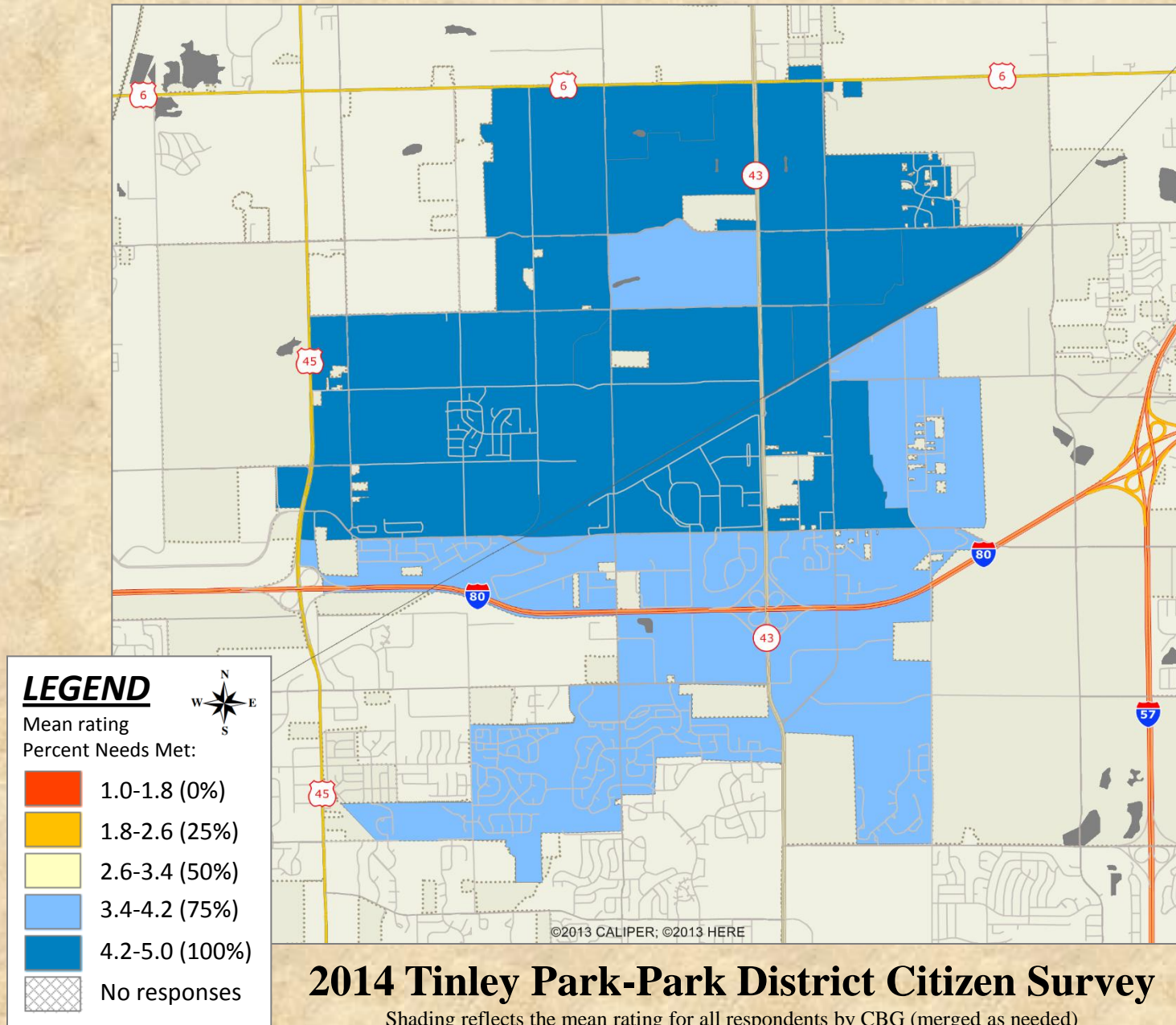




# 19N: Respondents Who Indicated a Need for Walking and Biking

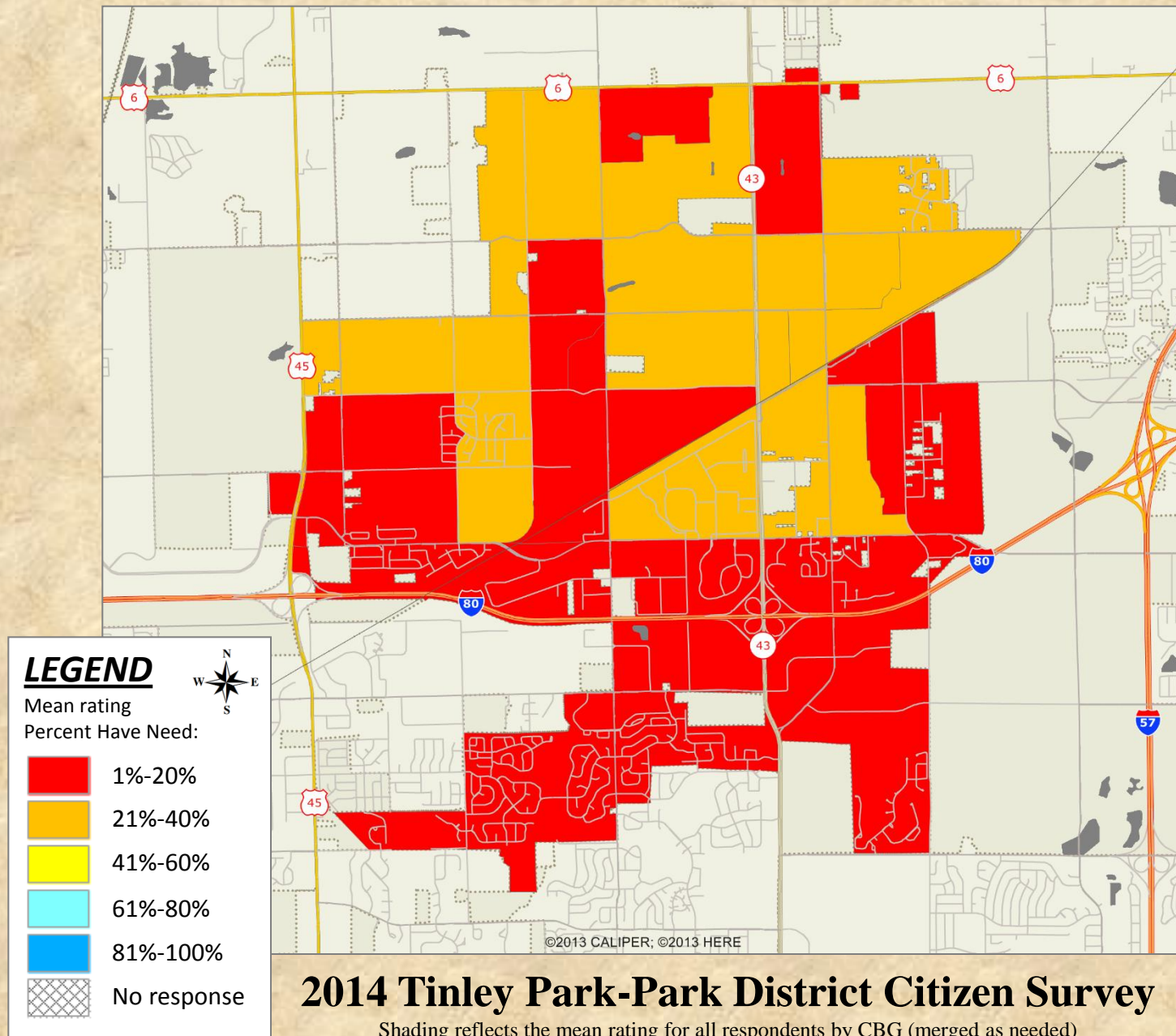


# 19n: How Well Respondents Need is Met for Walking and Biking



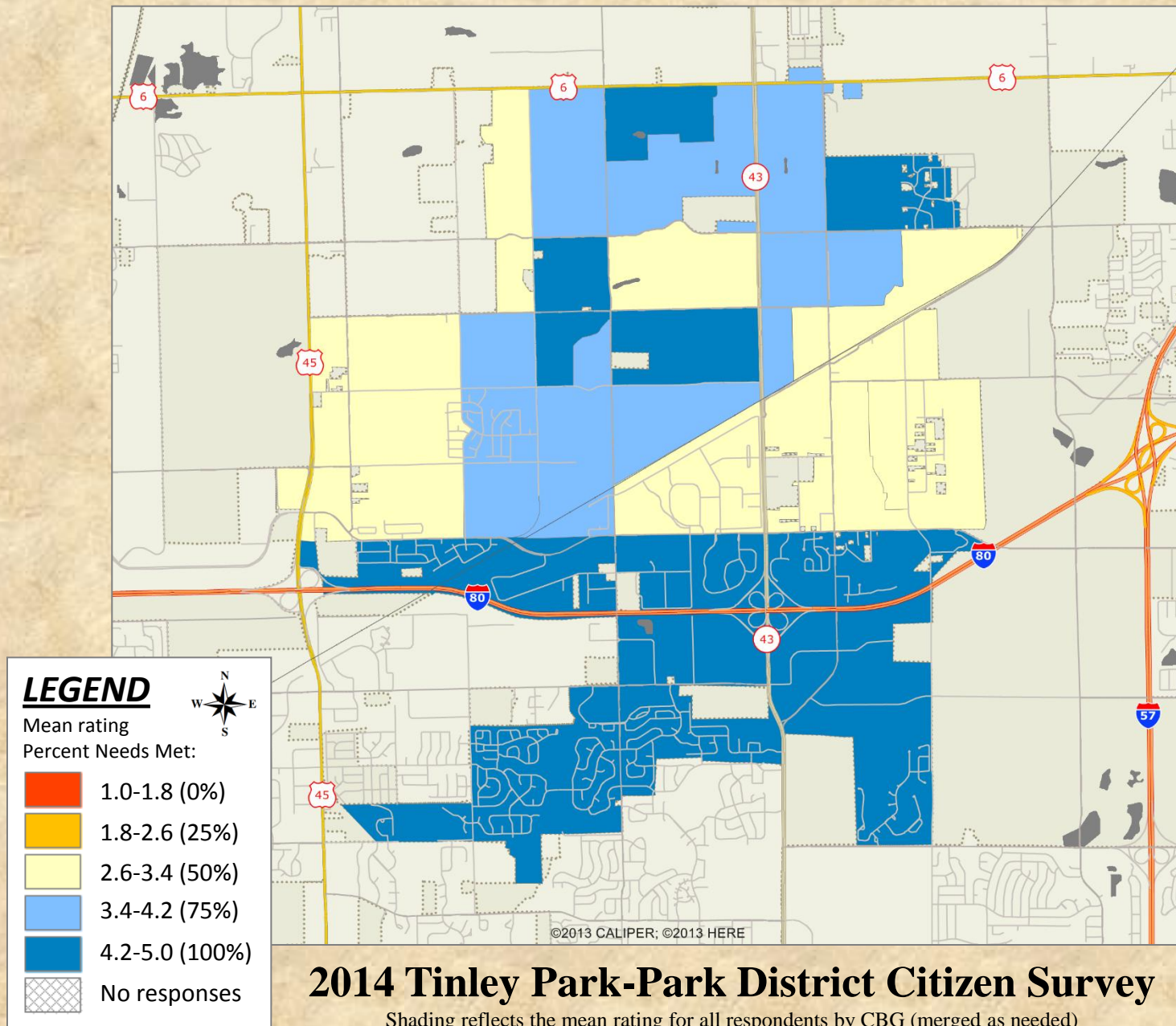


# 190: Respondents Who Indicated a Need for Outdoor Ice-Rink

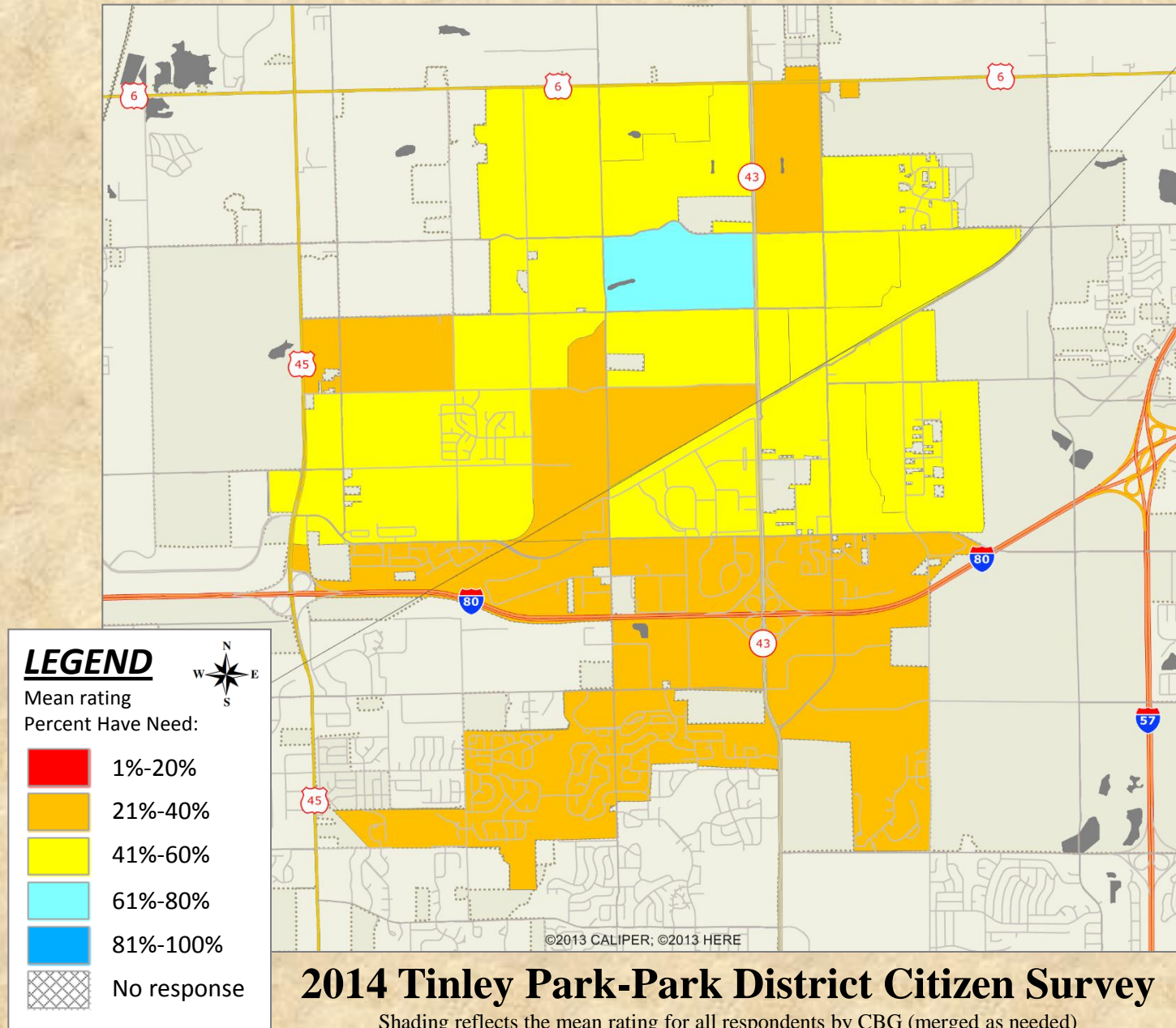




# 19o: How Well Respondents Need is Met for Outdoor Ice-Rink

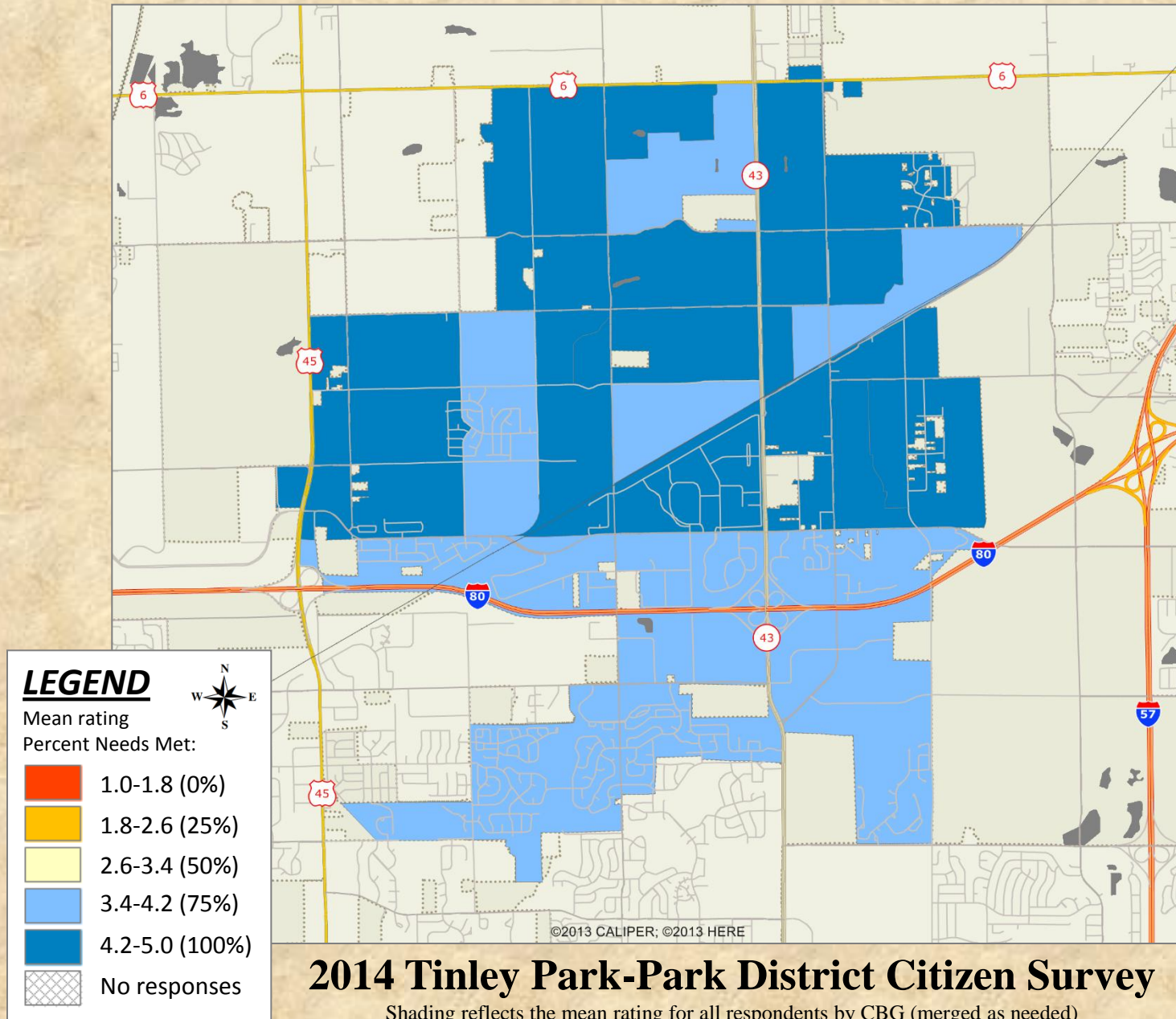


# 19P: Respondents Who Indicated a Need for Outdoor Swimming Pools/Water Parks



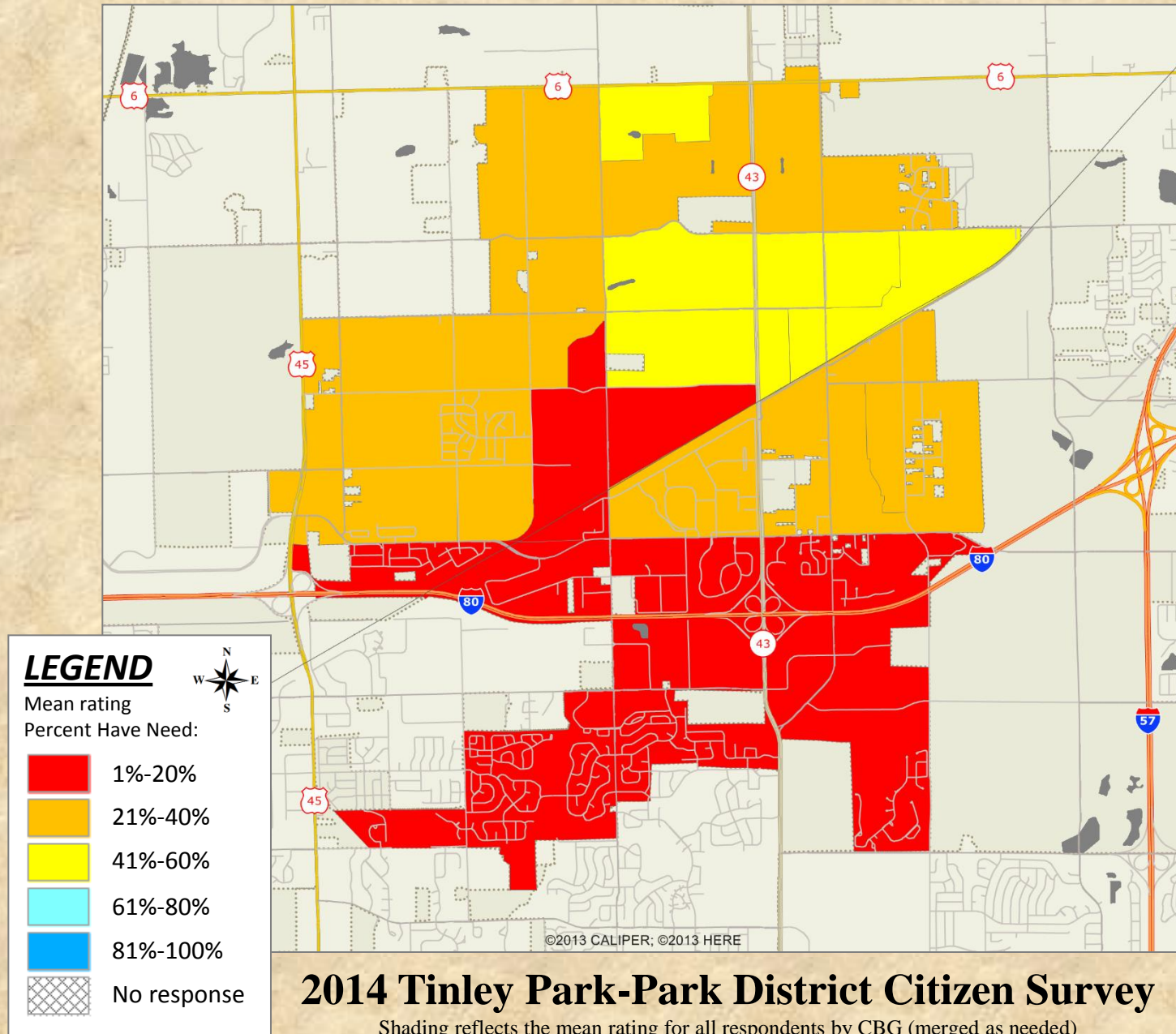


# 19p: How Well Respondents Need is Met for Outdoor Swimming Pools/Water Parks

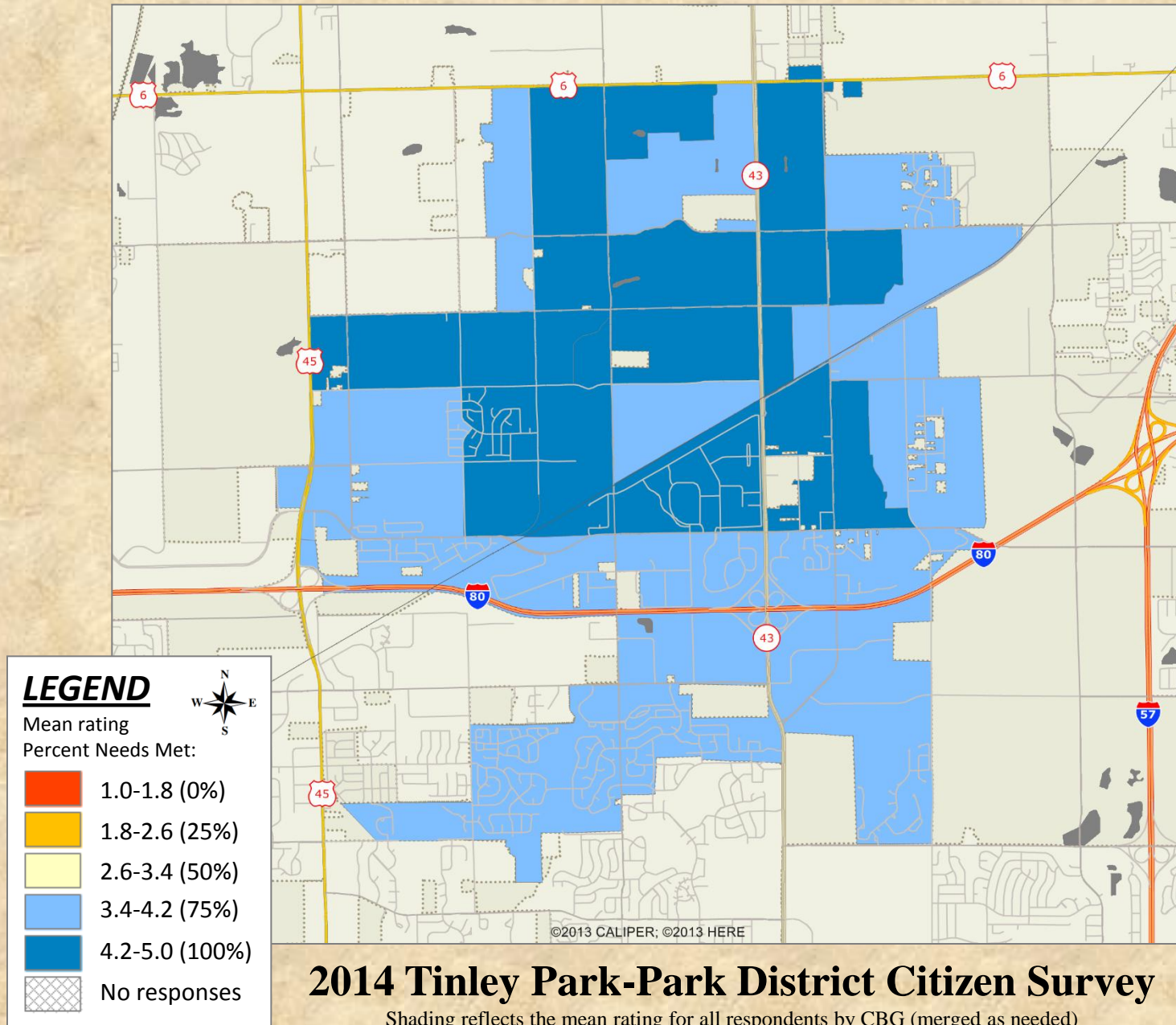




# 19Q: Respondents Who Indicated a Need for Outdoor Water Spray Parks

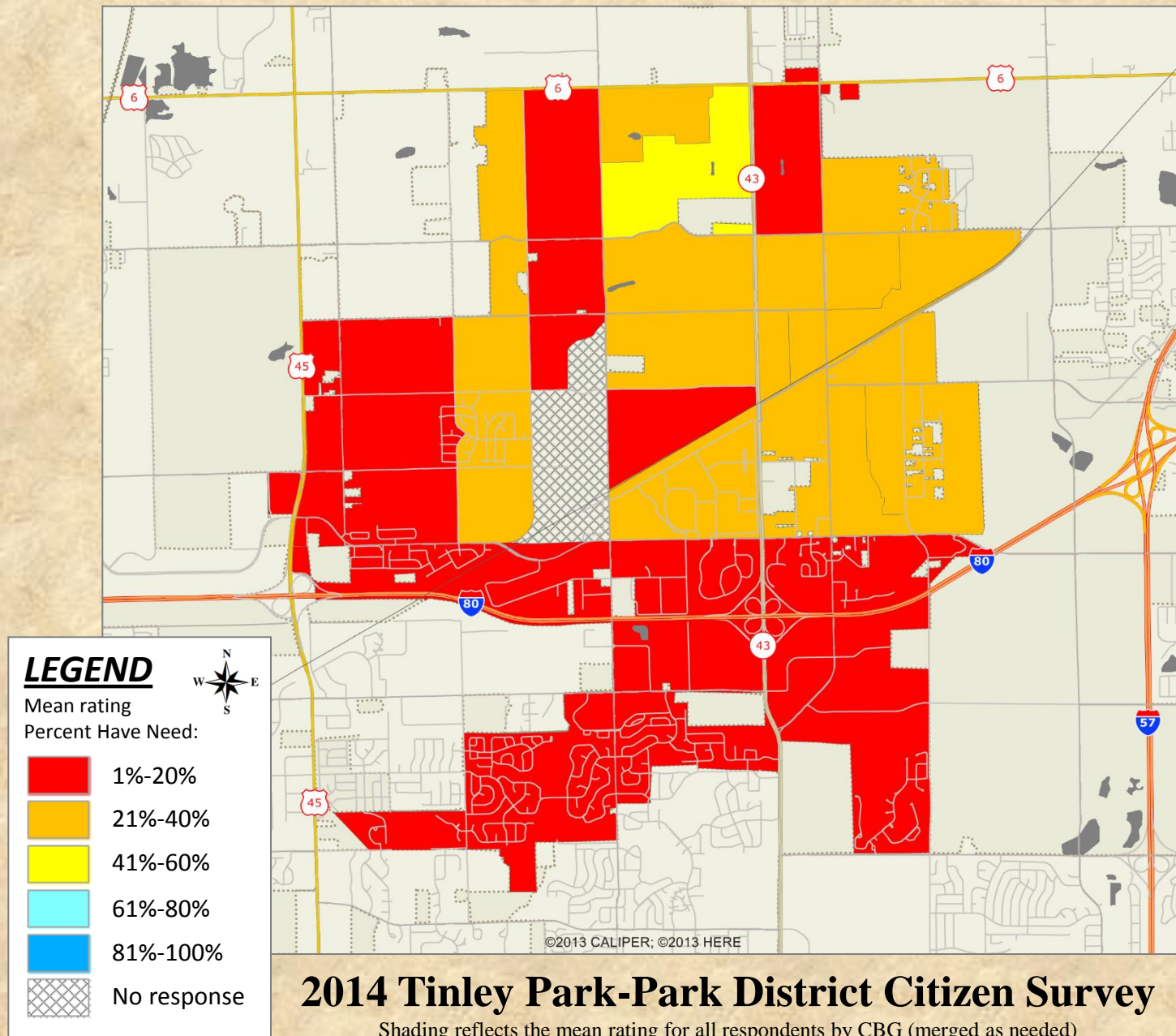


# 19q: How Well Respondents Need is Met for Outdoor Water Spray Parks



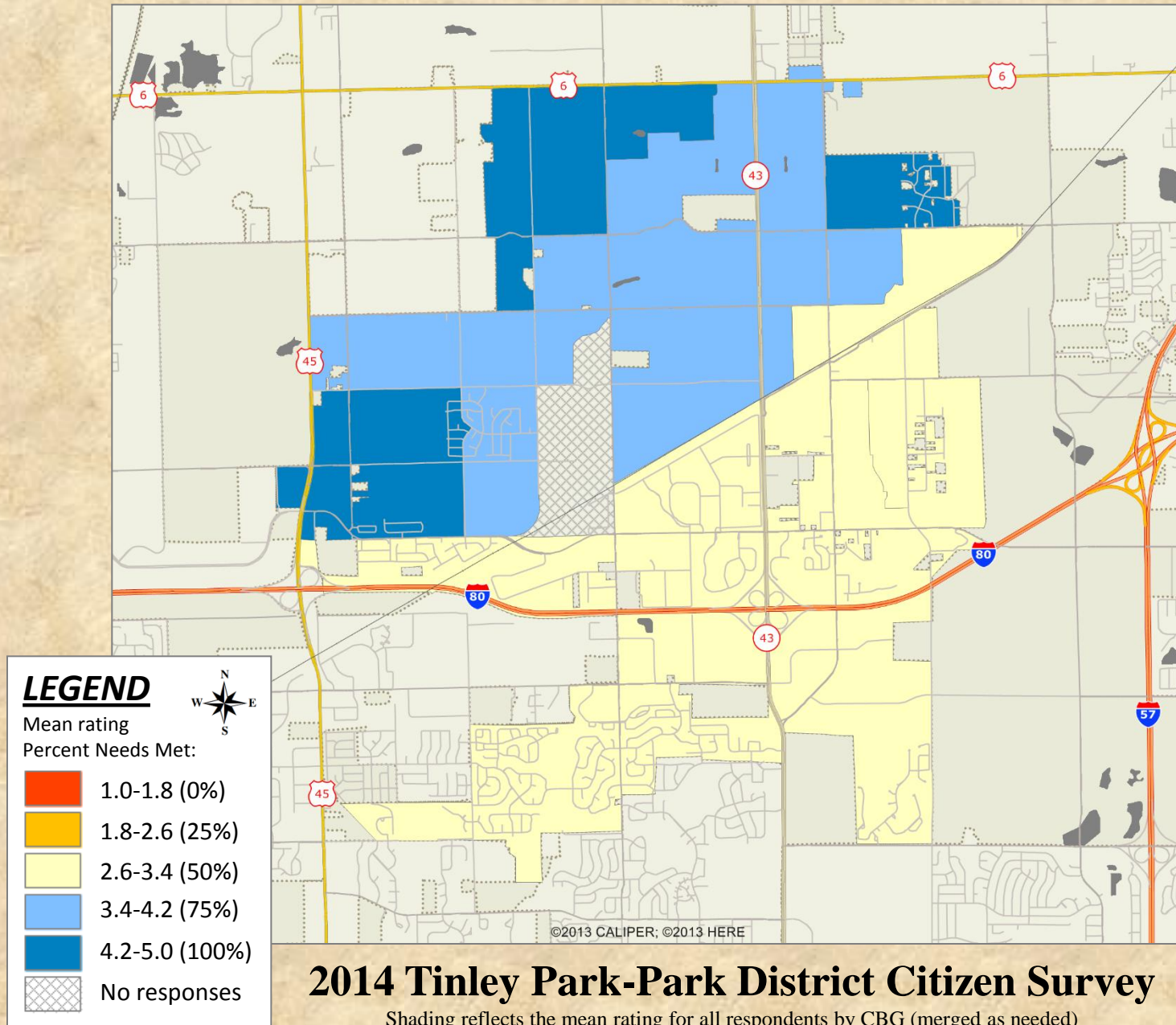


# 19R: Respondents Who Indicated a Need For Outdoor Fishing Areas

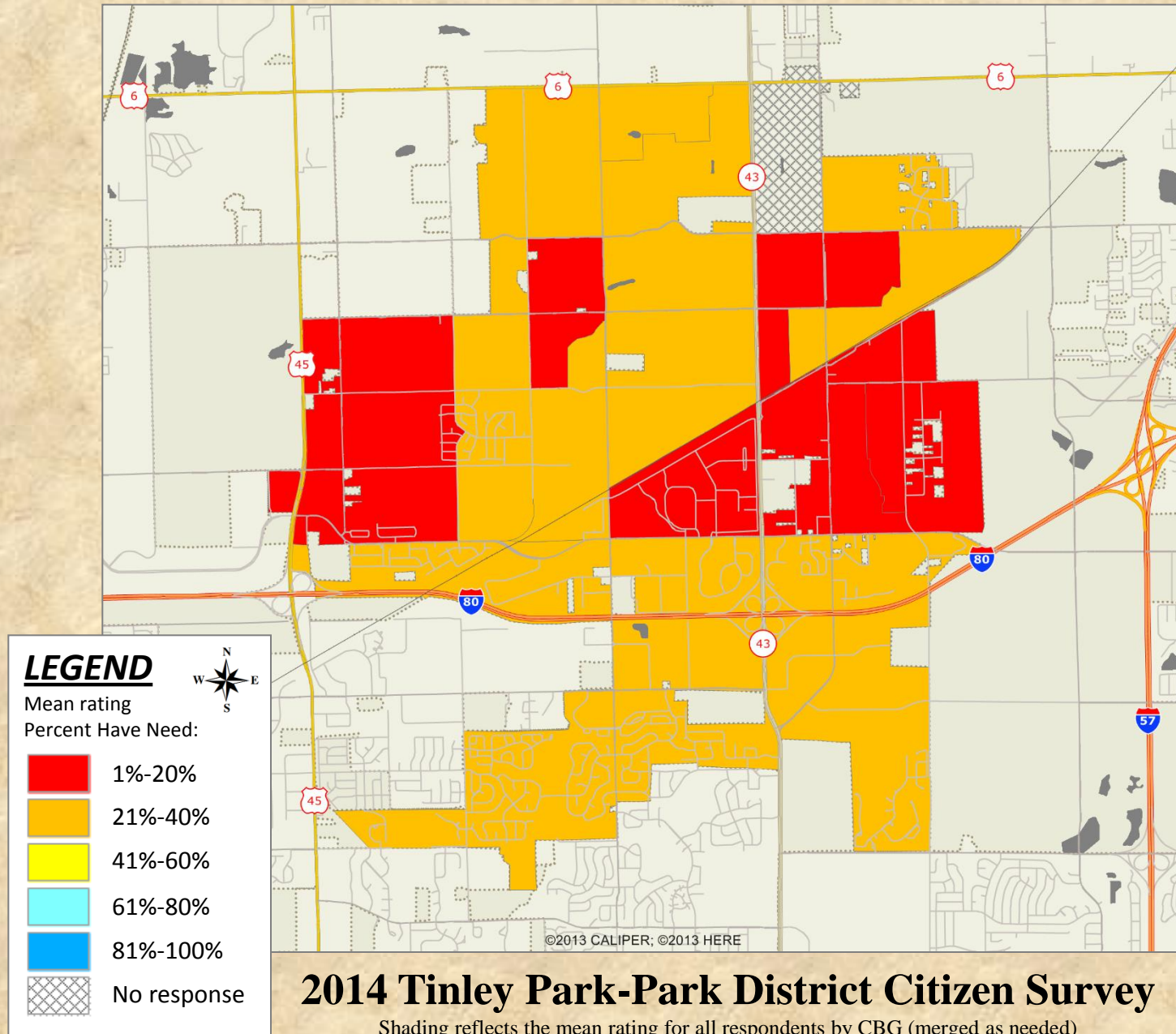




# 19r: How Well Respondents Need is Met for Outdoor Fishing Areas

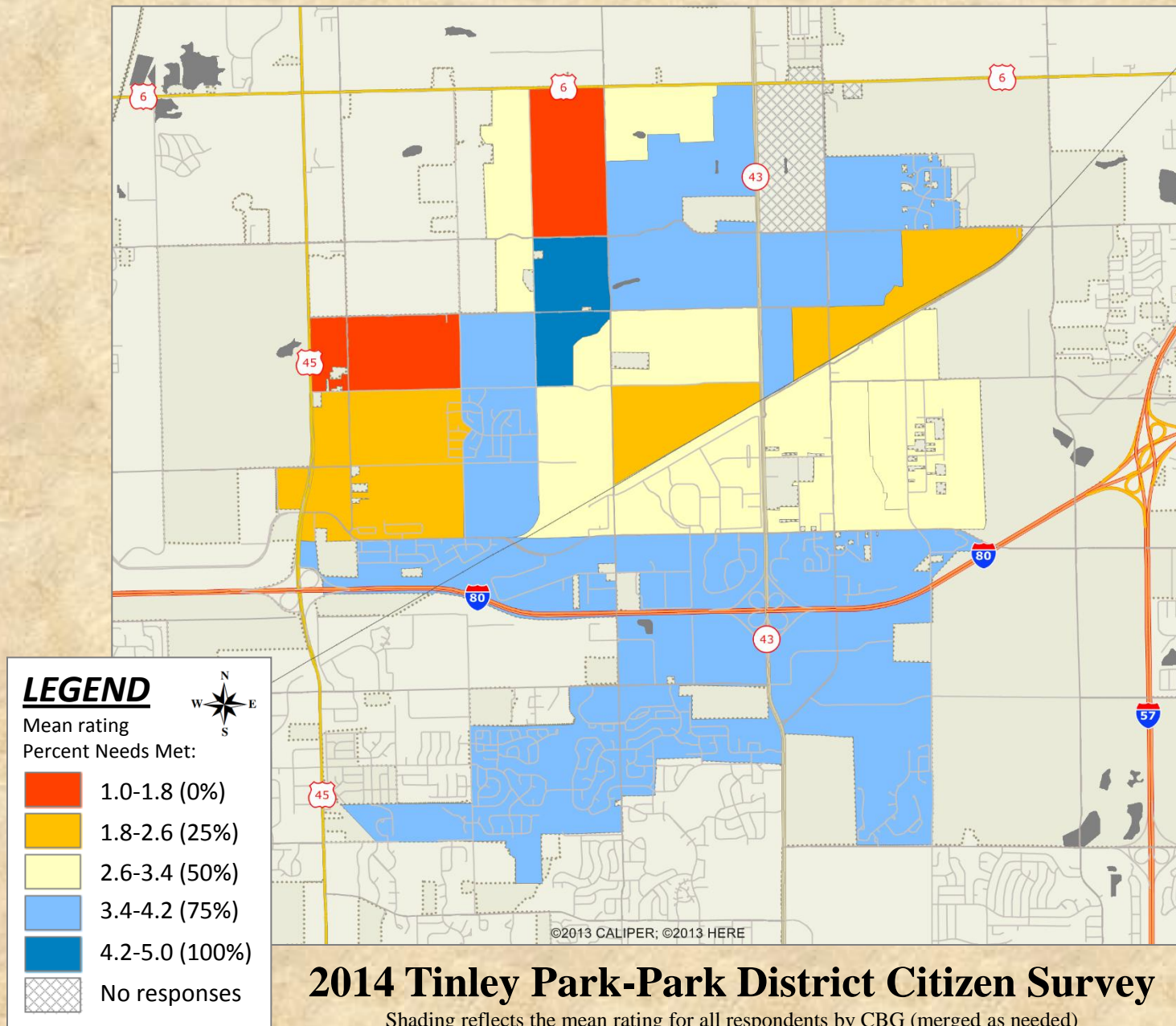


# 19S: Respondents Who Indicated a Need for Off-Leash Dog Park



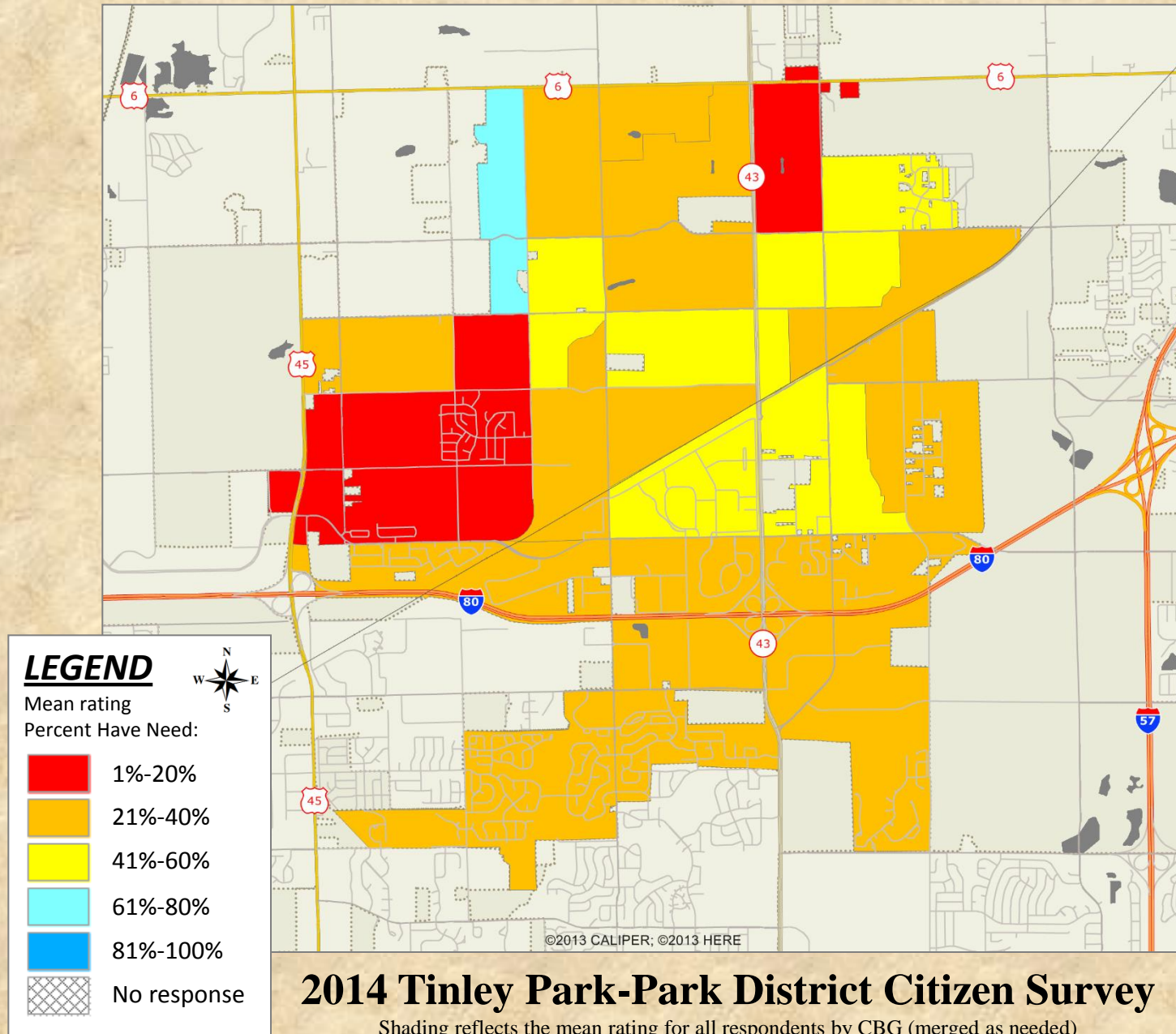


# 19s: How Well Respondents Need is Met for Off-Leash Dog Park

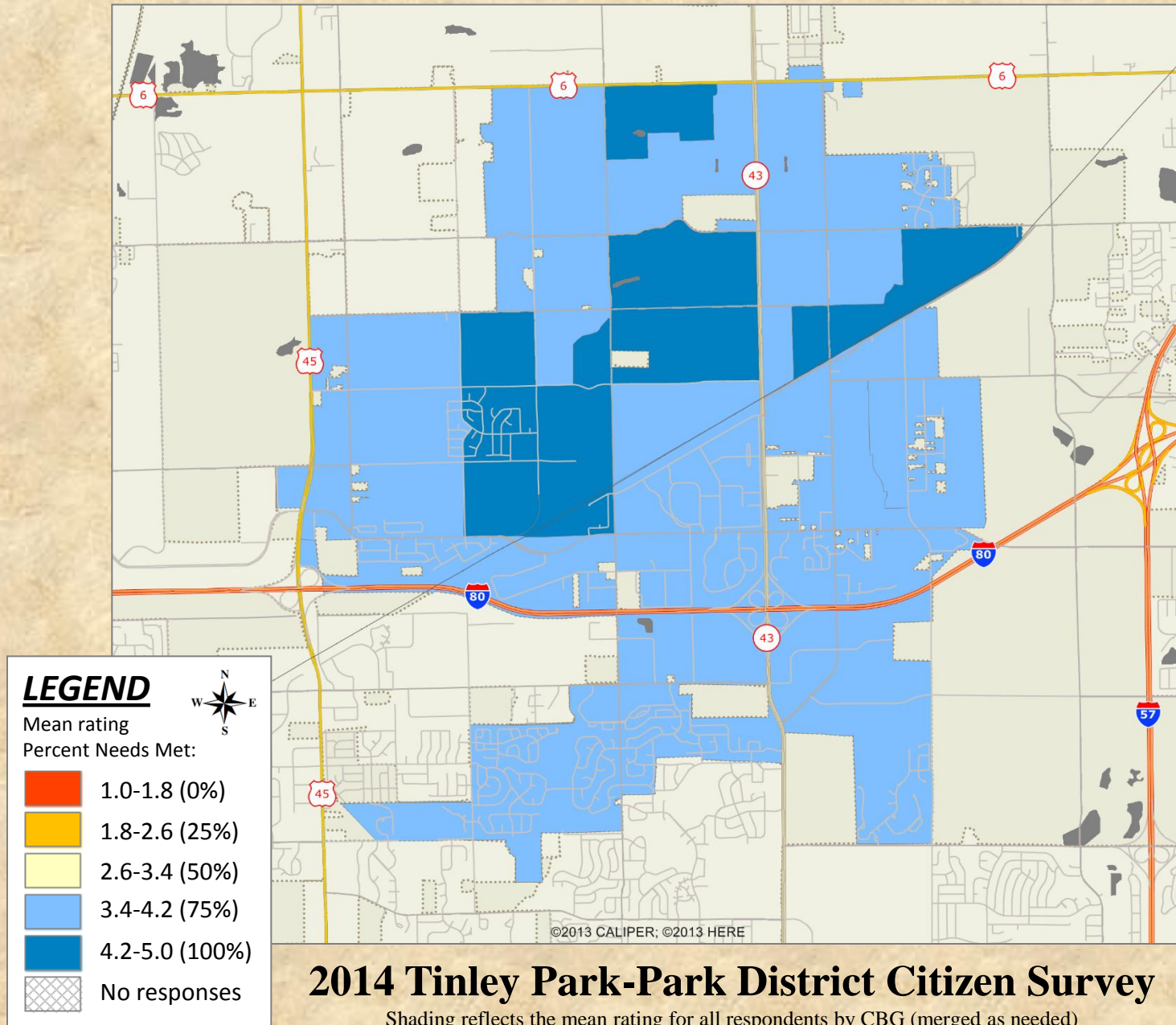




# 19T: Respondents Who Indicated a Need for Outdoor Band Shell

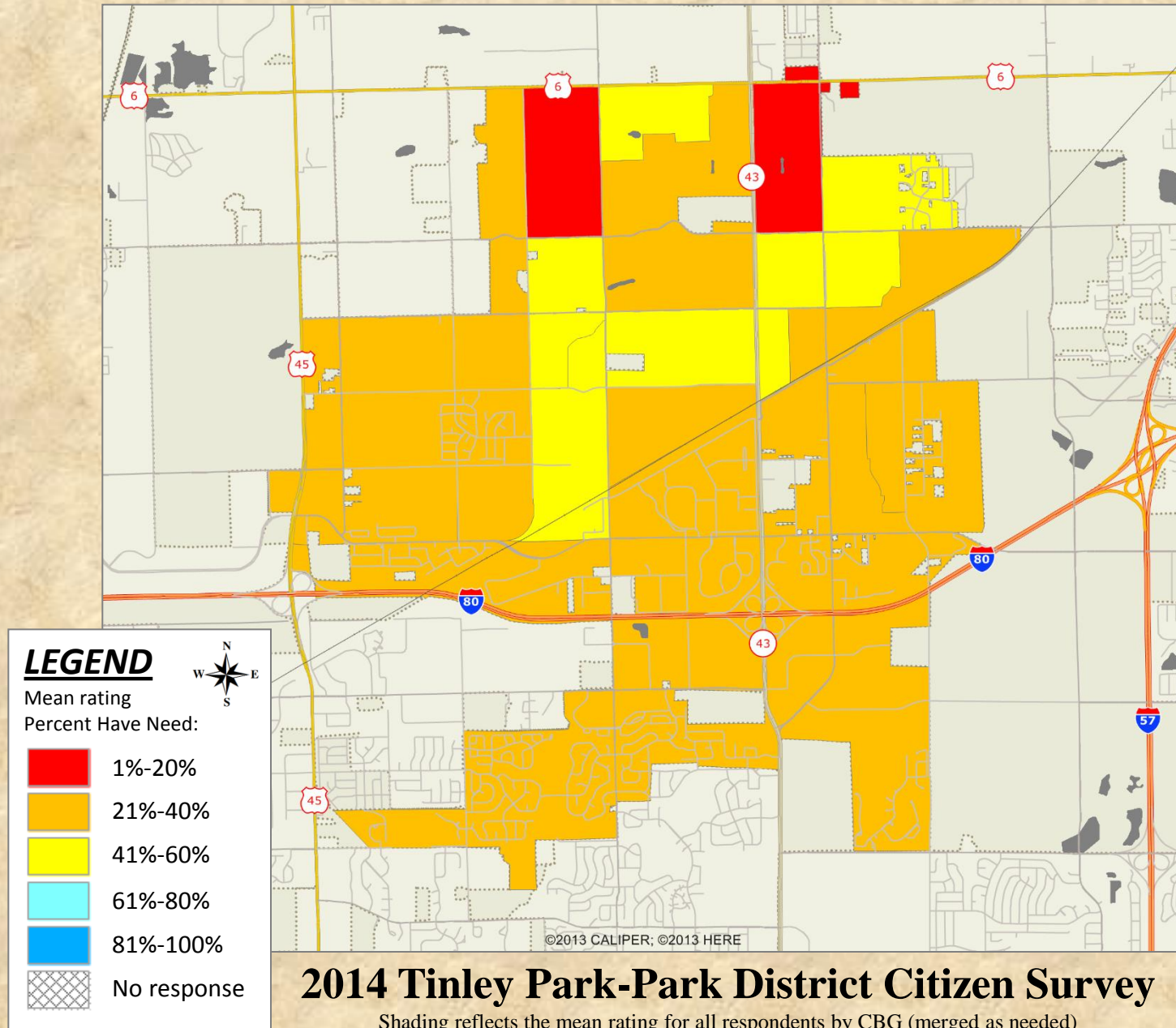


# 19t: How Well Respondents Need is Met for Outdoor Band Shell



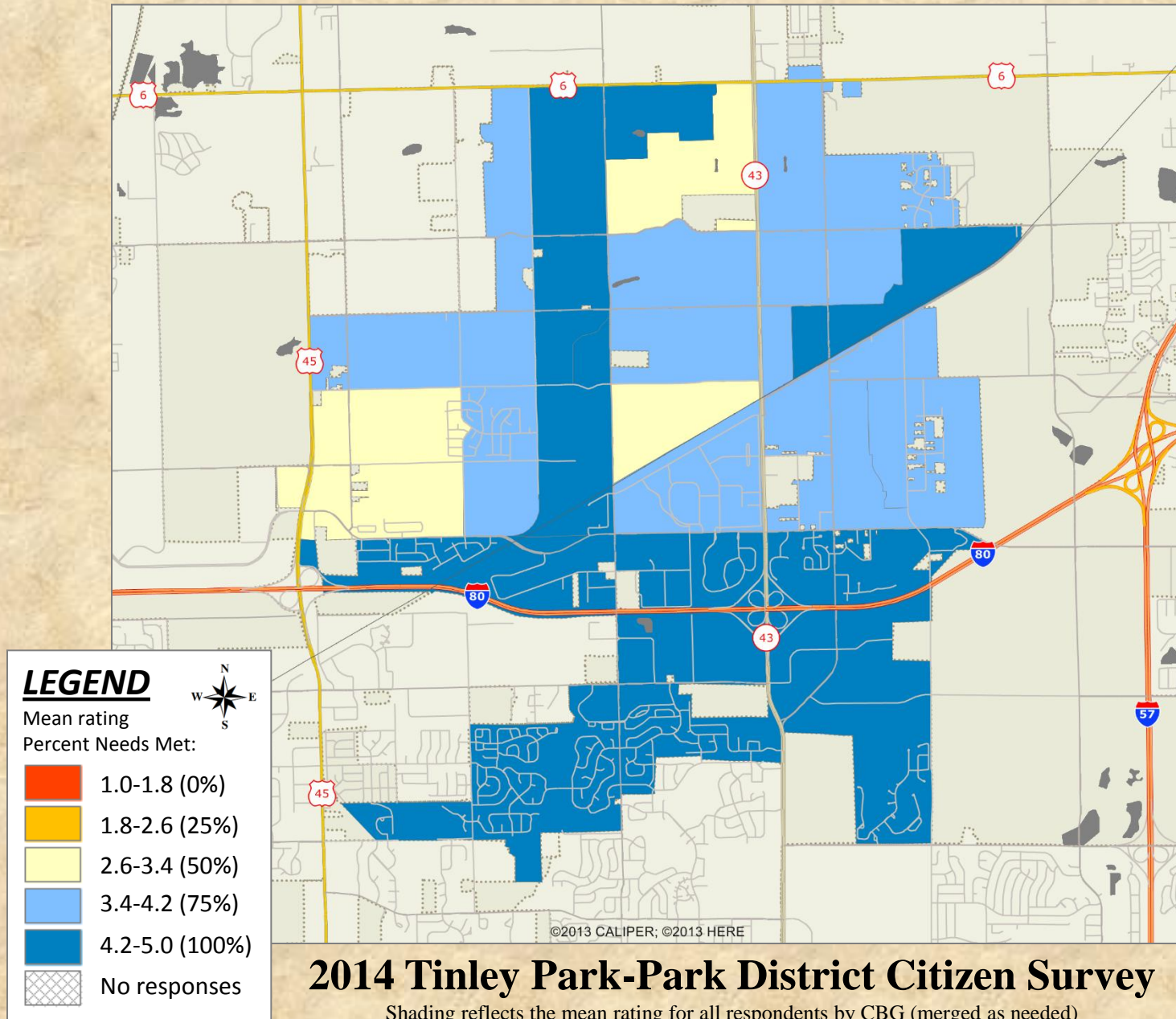


# 19U: Respondents Who Indicated a Need for Indoor Swimming Pools/Leisure Pool

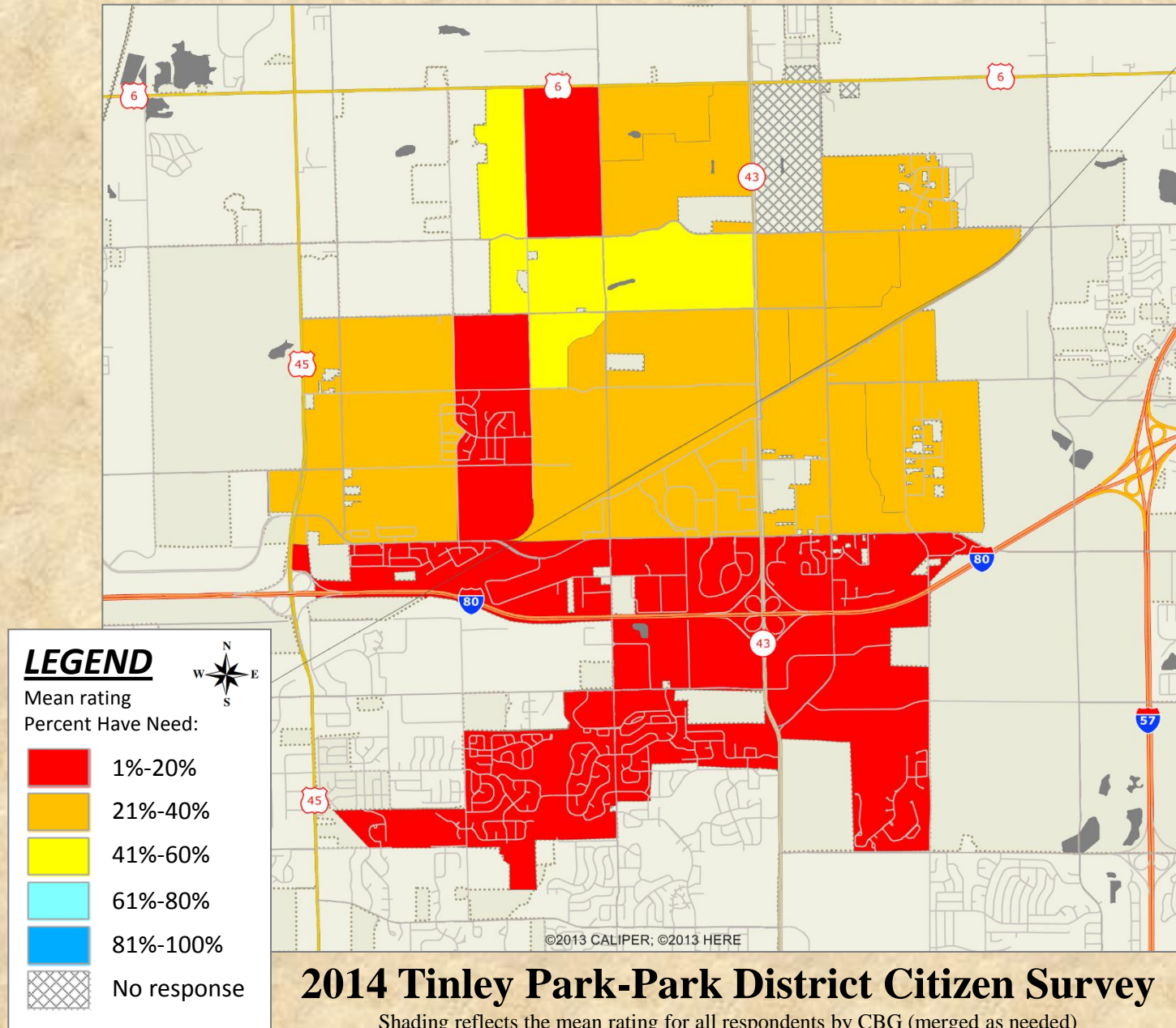




# 19u: How Well Respondents Need is Met for Indoor Swimming Pools/Leisure Pool

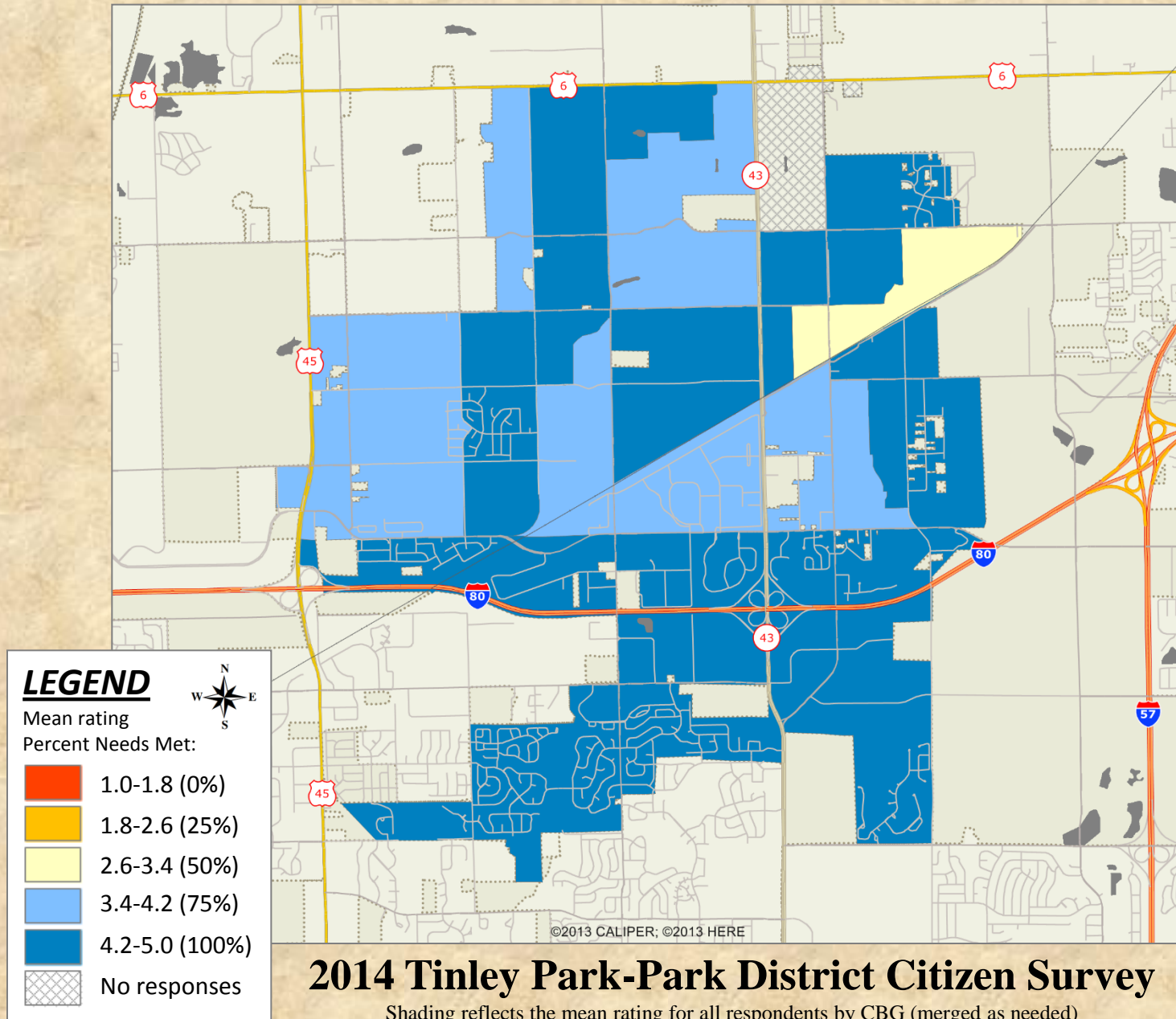


# 19V: Respondents who Indicated a Need for Indoor Lap Lanes for Exercise Swimming



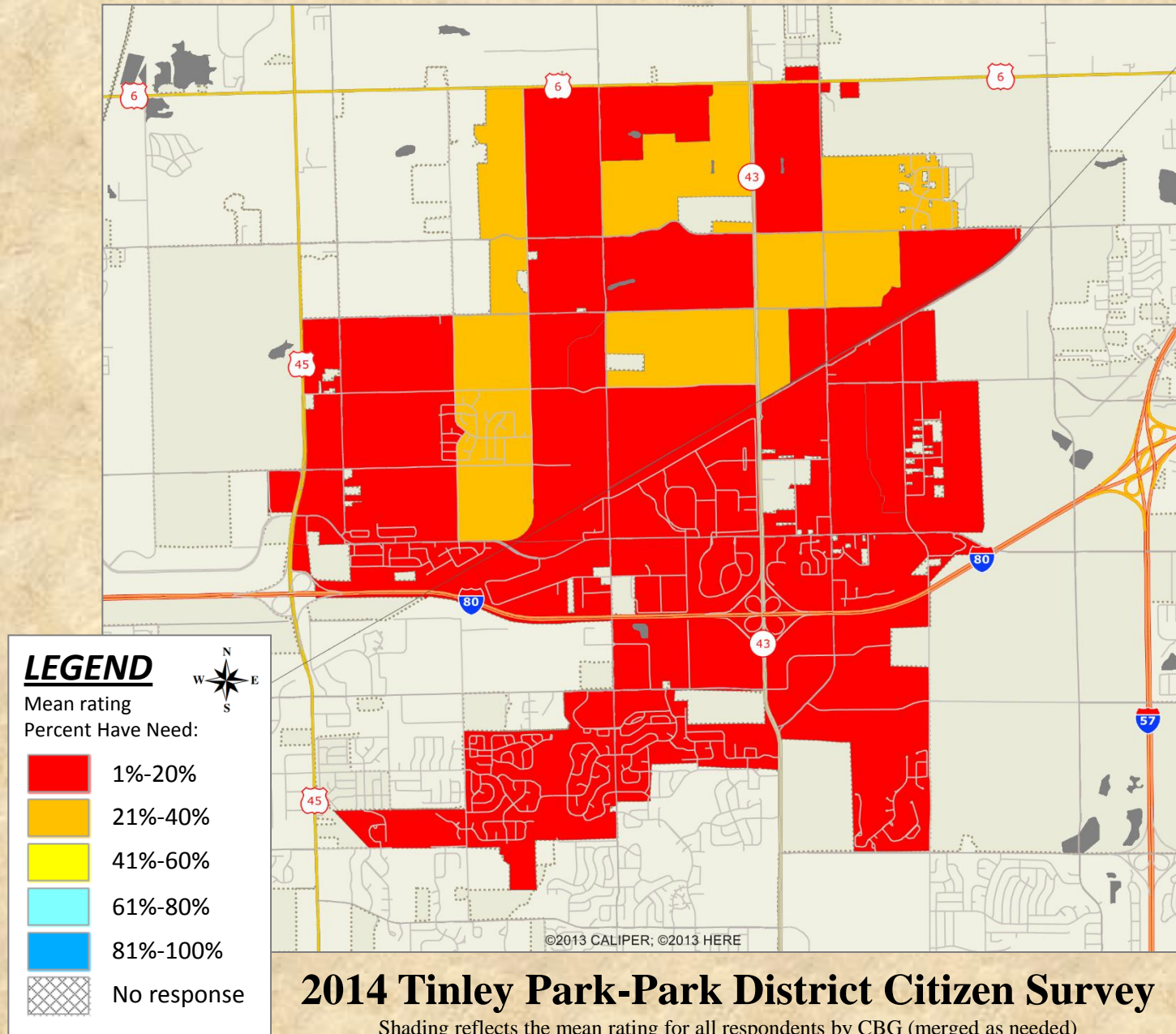


# 19v: How Well Respondents Need is Met for Indoor Lap Lanes for Exercise Swimming

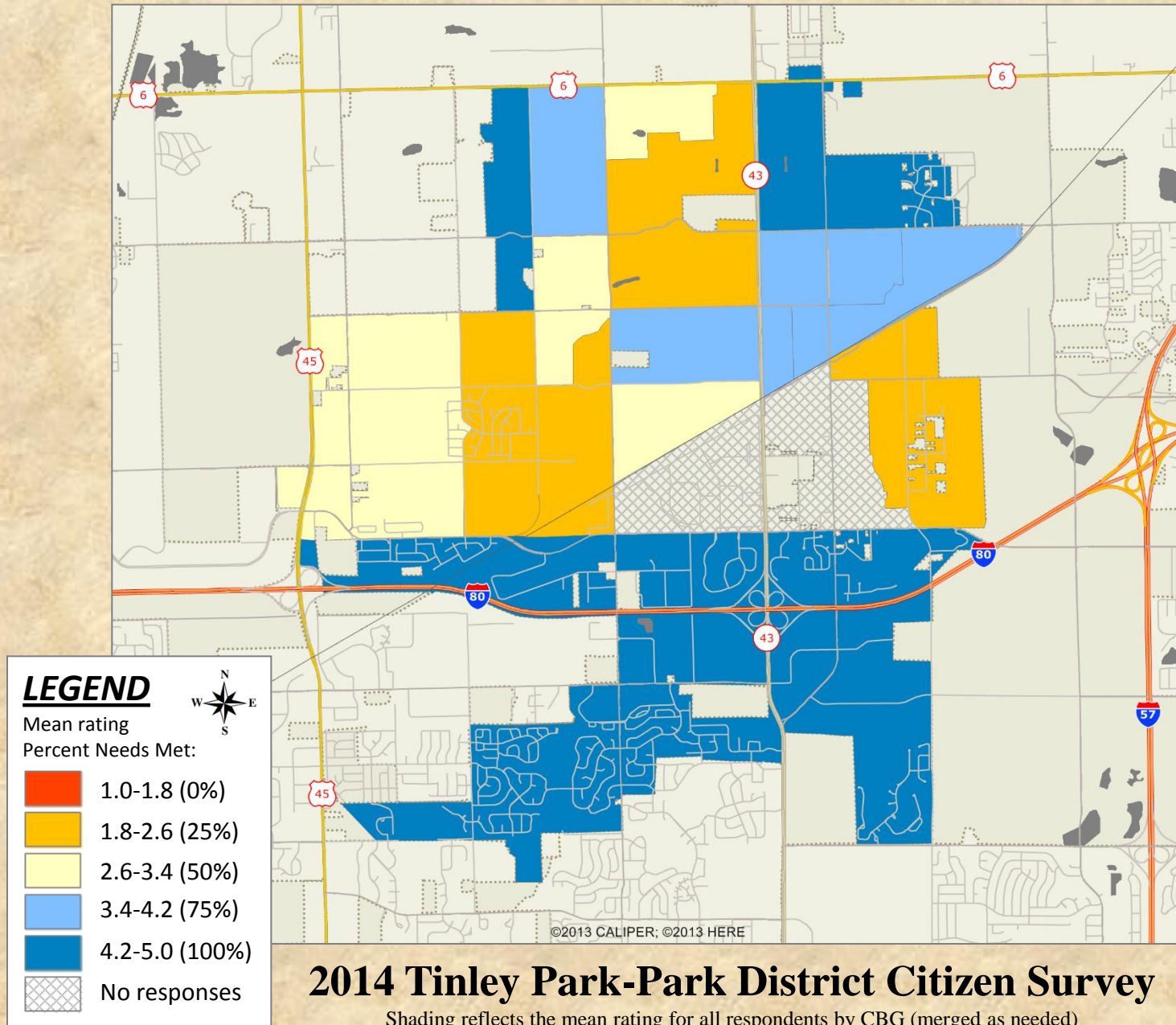




# 19W: Respondents Who Indicated a Need for Indoor Sports Complex

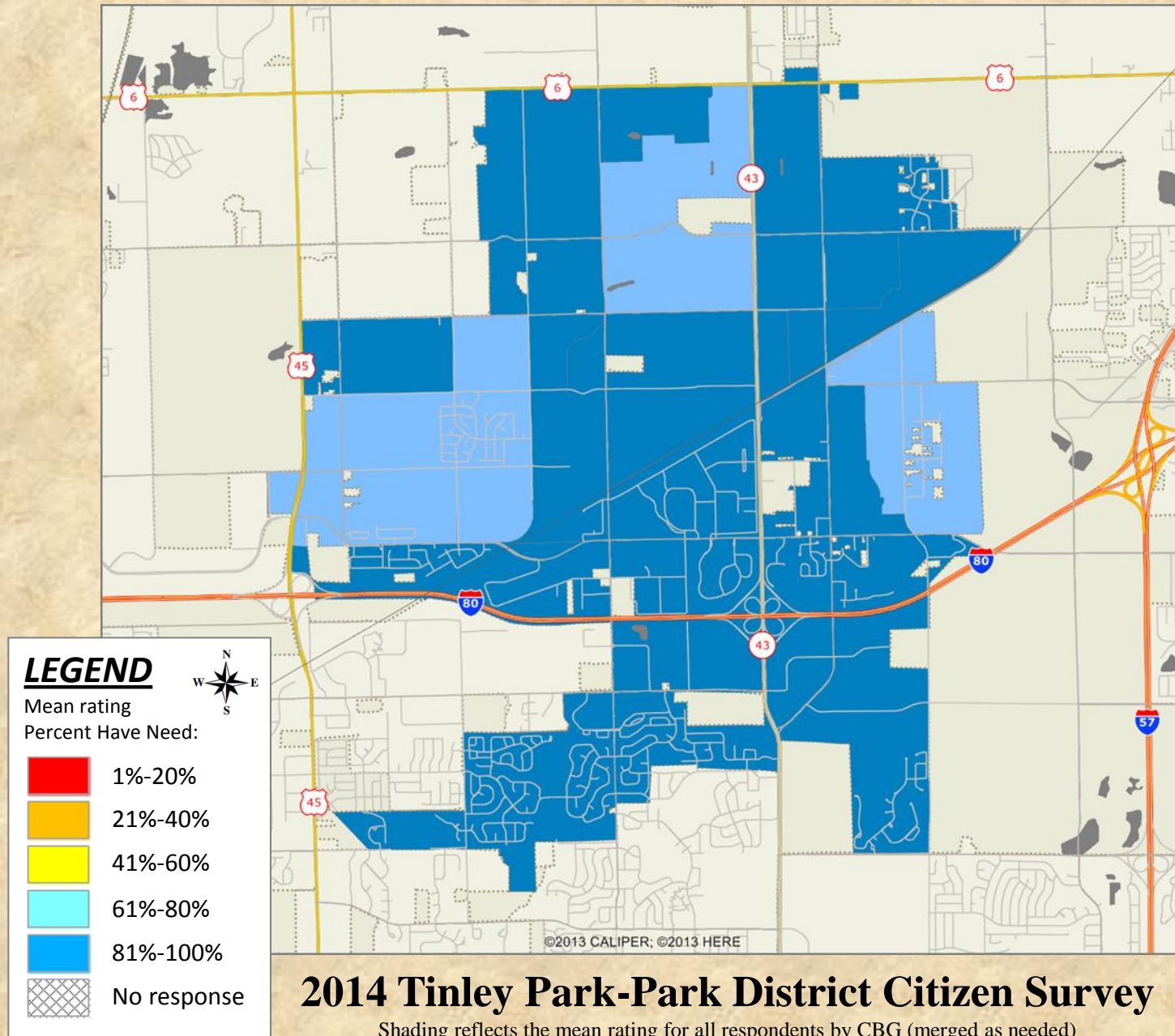


# 19w: How Well Respondents Need is Met for Indoor Sports Complex



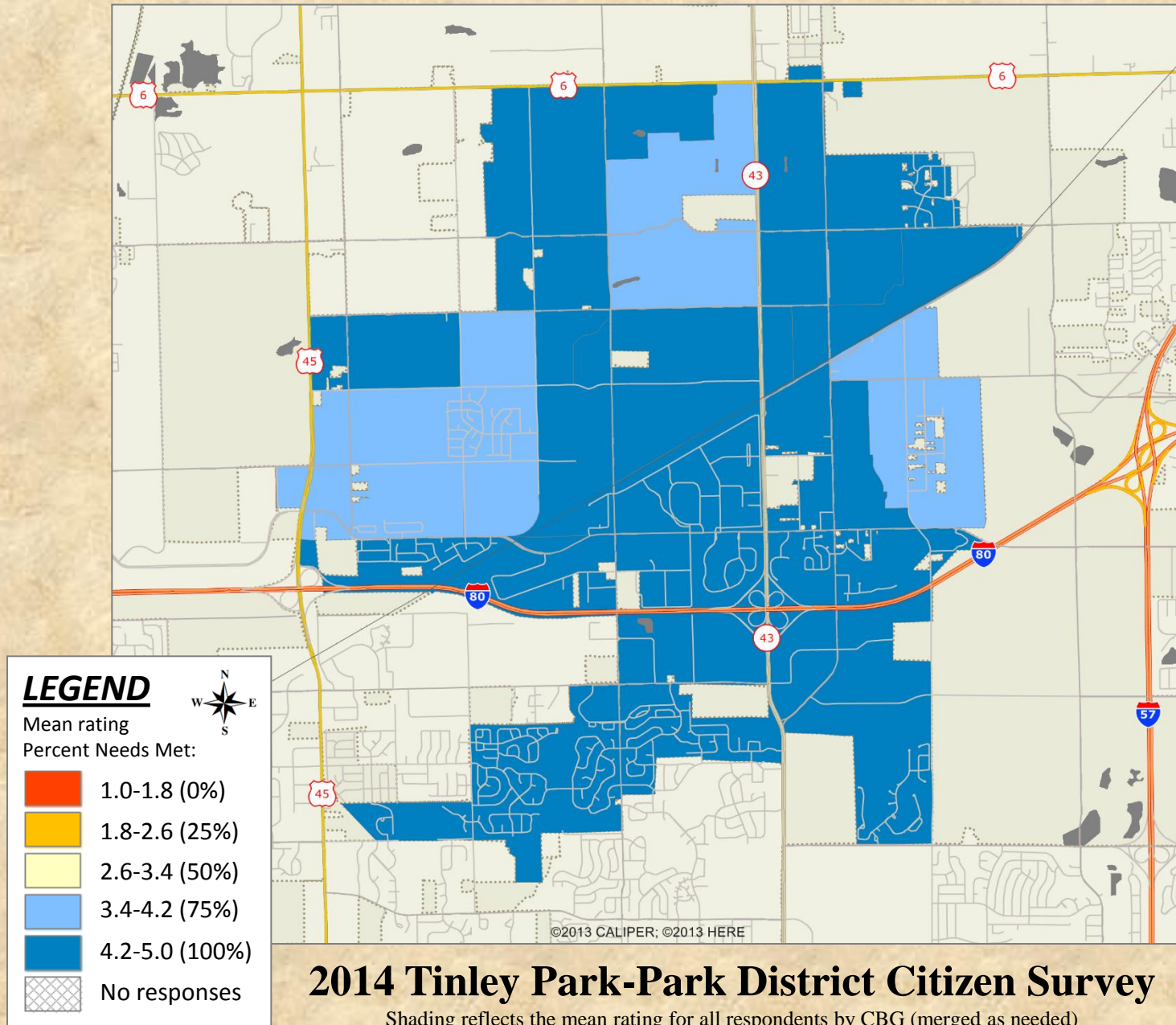


# 19X: Respondents Who Indicated a Need for Indoor Basketball/Volleyball Courts

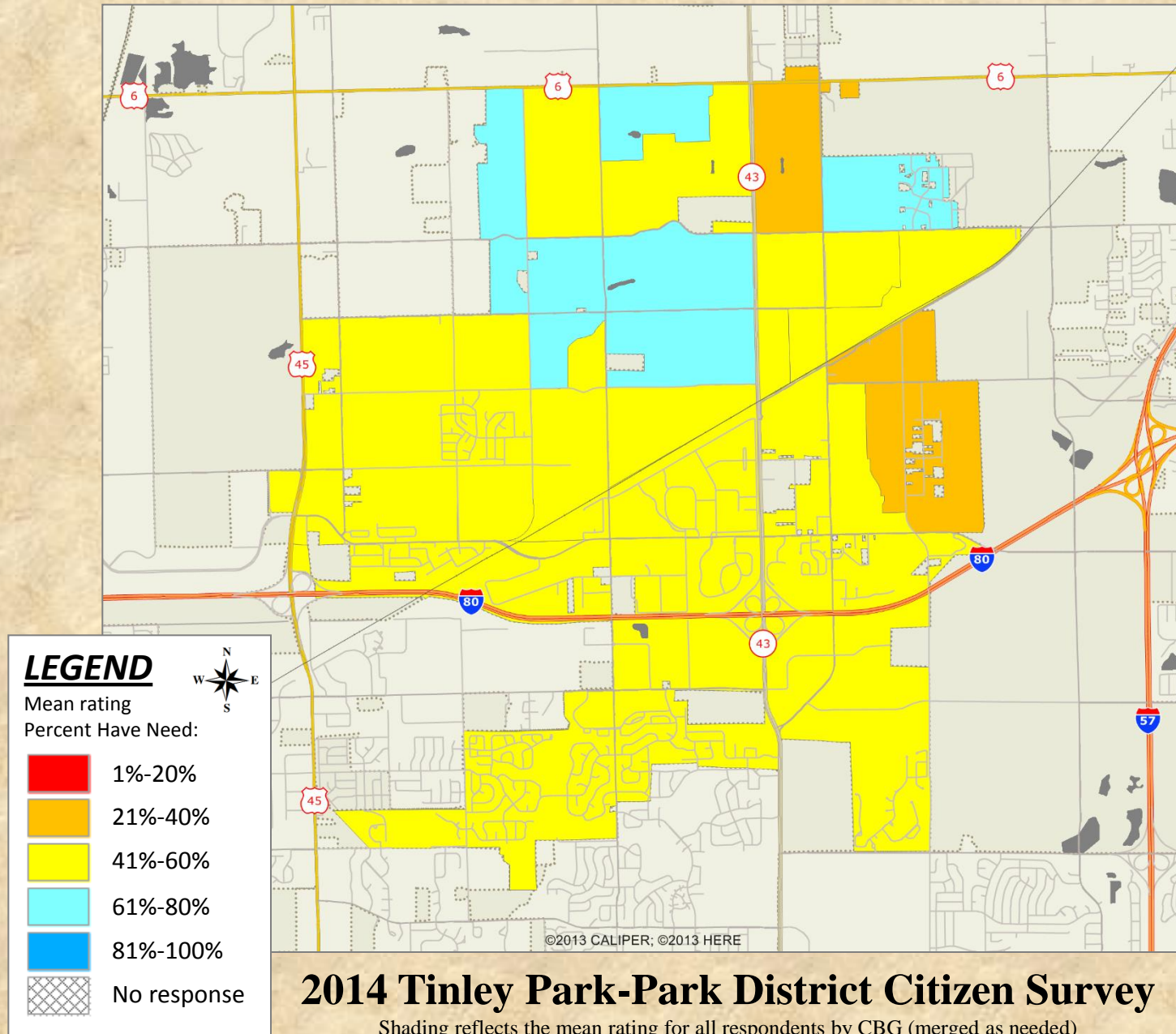




# 19x: How Well Respondents Need is Met for Indoor Basketball/Volleyball Courts

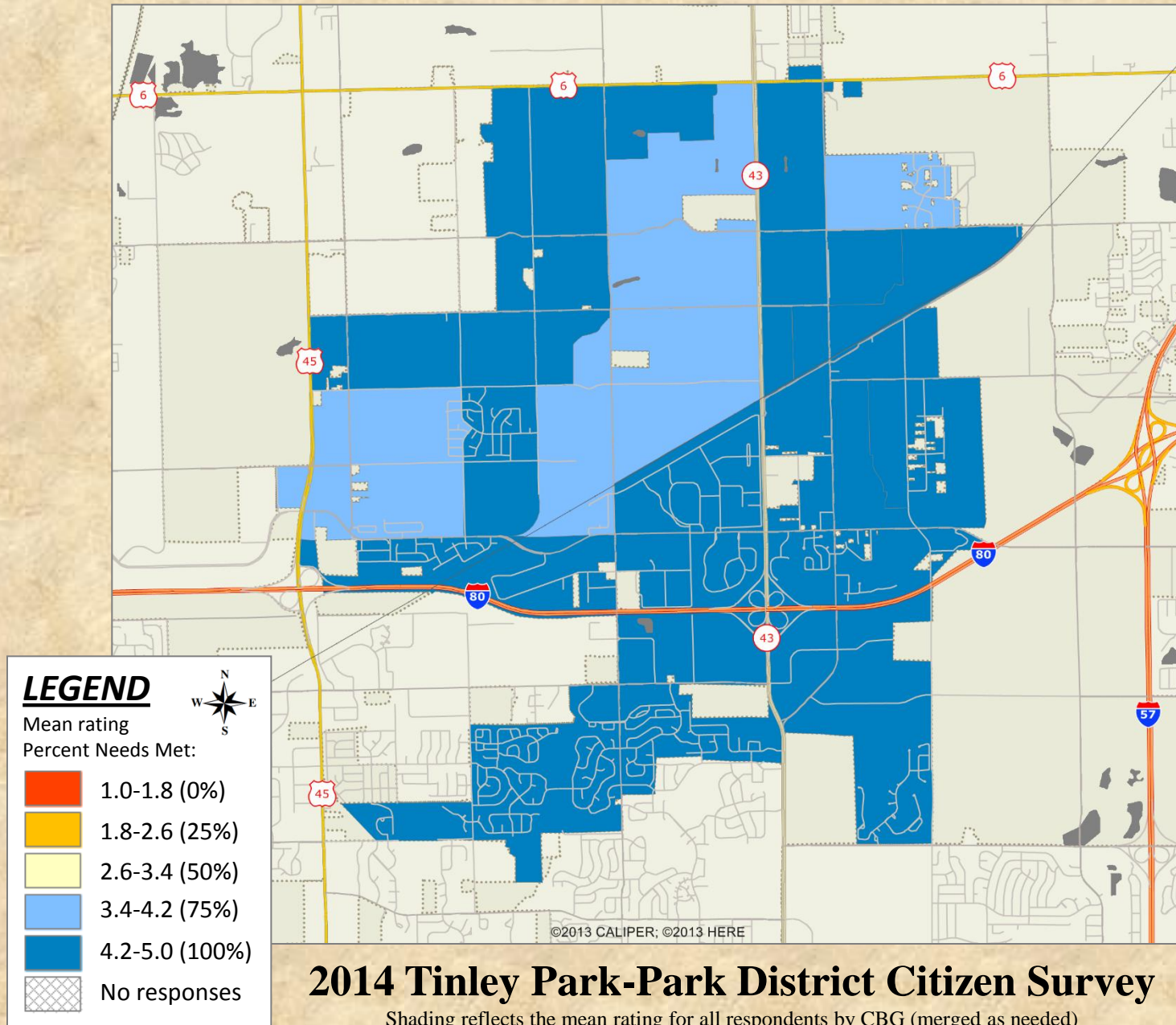


# 19Y: Respondents Who Indicated a Need for Indoor Running/Walking Track



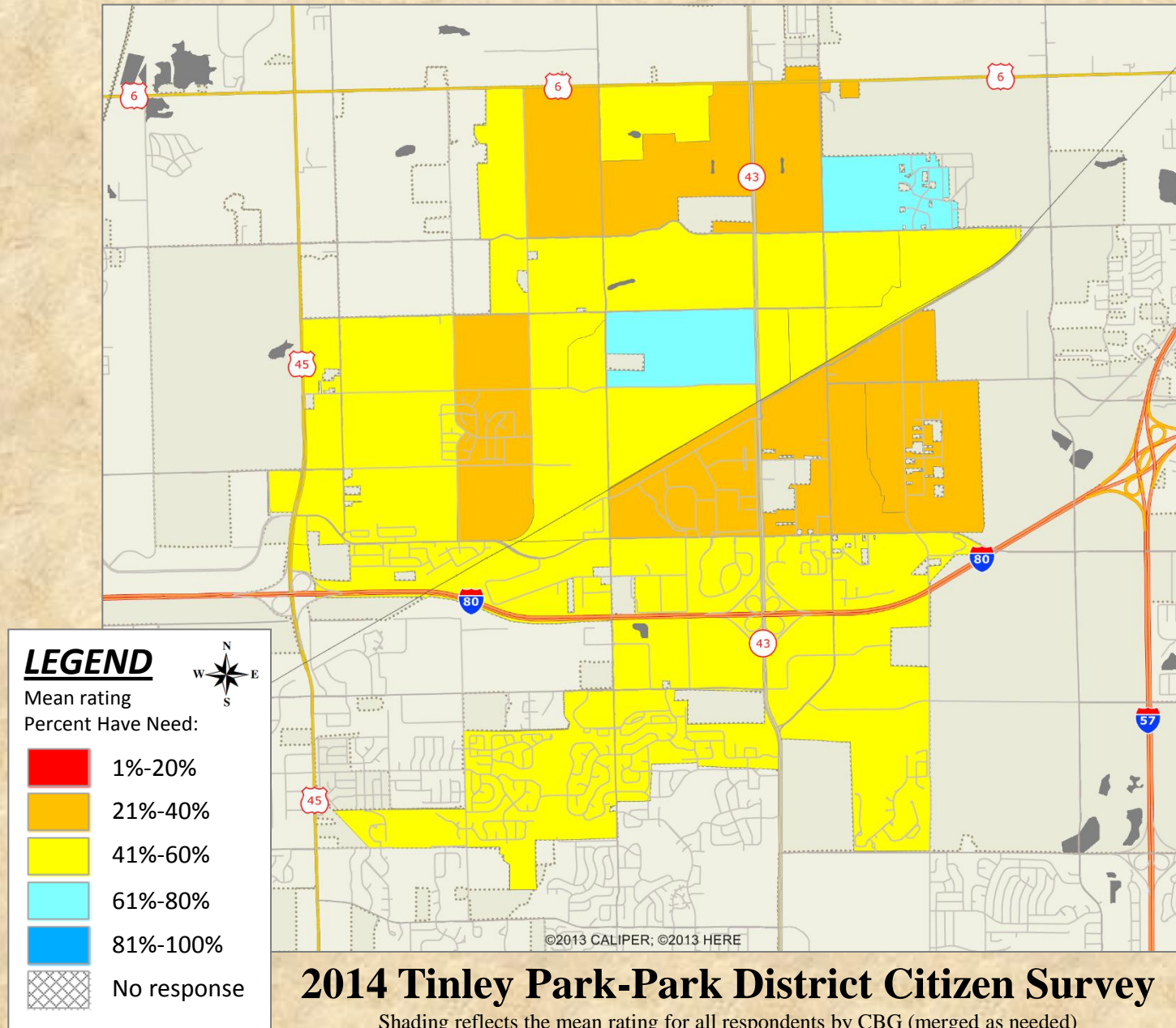


# 19y: How Well Respondents Need is Met for Indoor Running/Walking Track

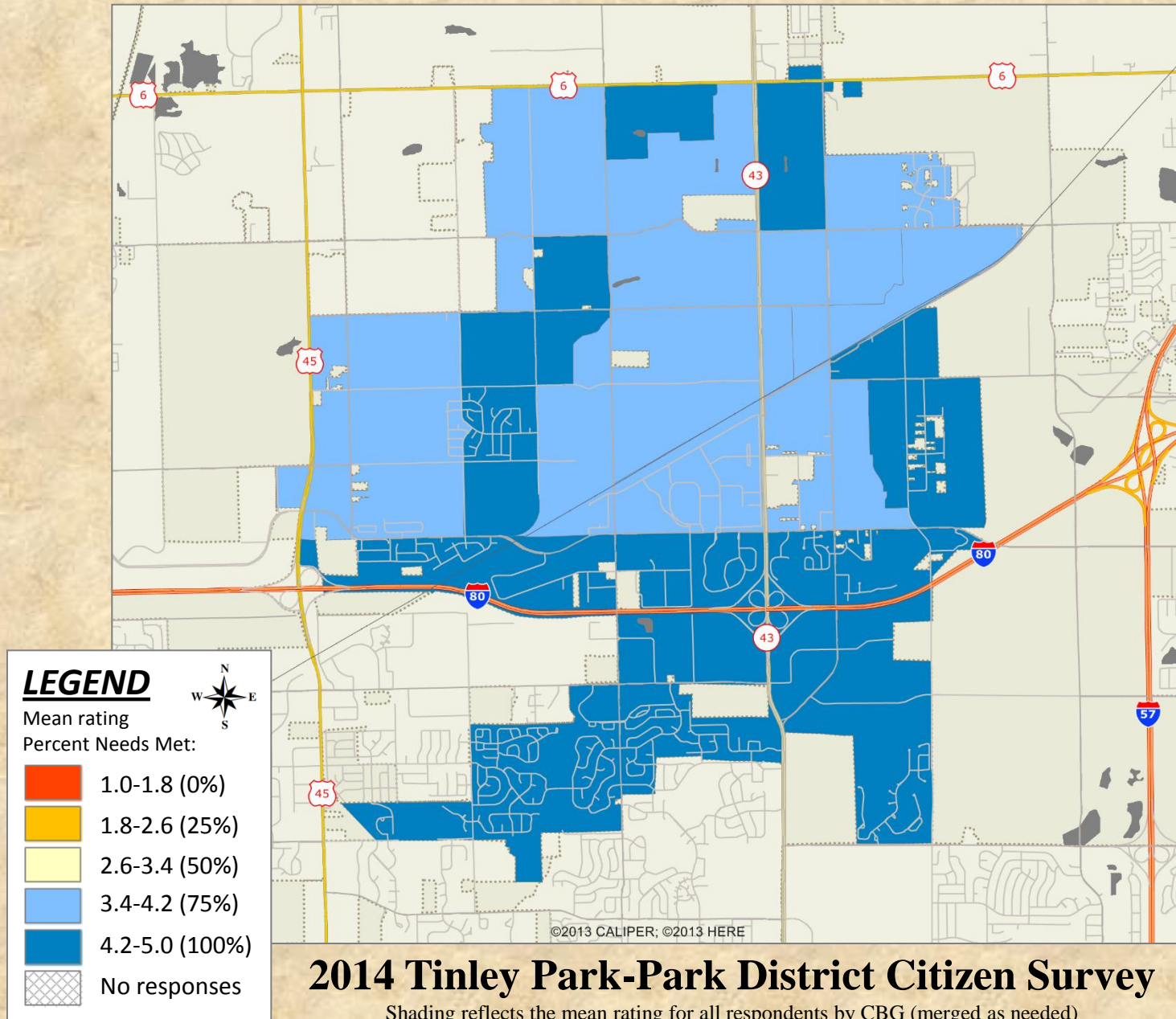




# 191: Respondents Who Indicated a Need for Indoor Fitness and Exercise Facilities



# 191: How Well Respondents Need is Met for Indoor Fitness and Exercise Facilities

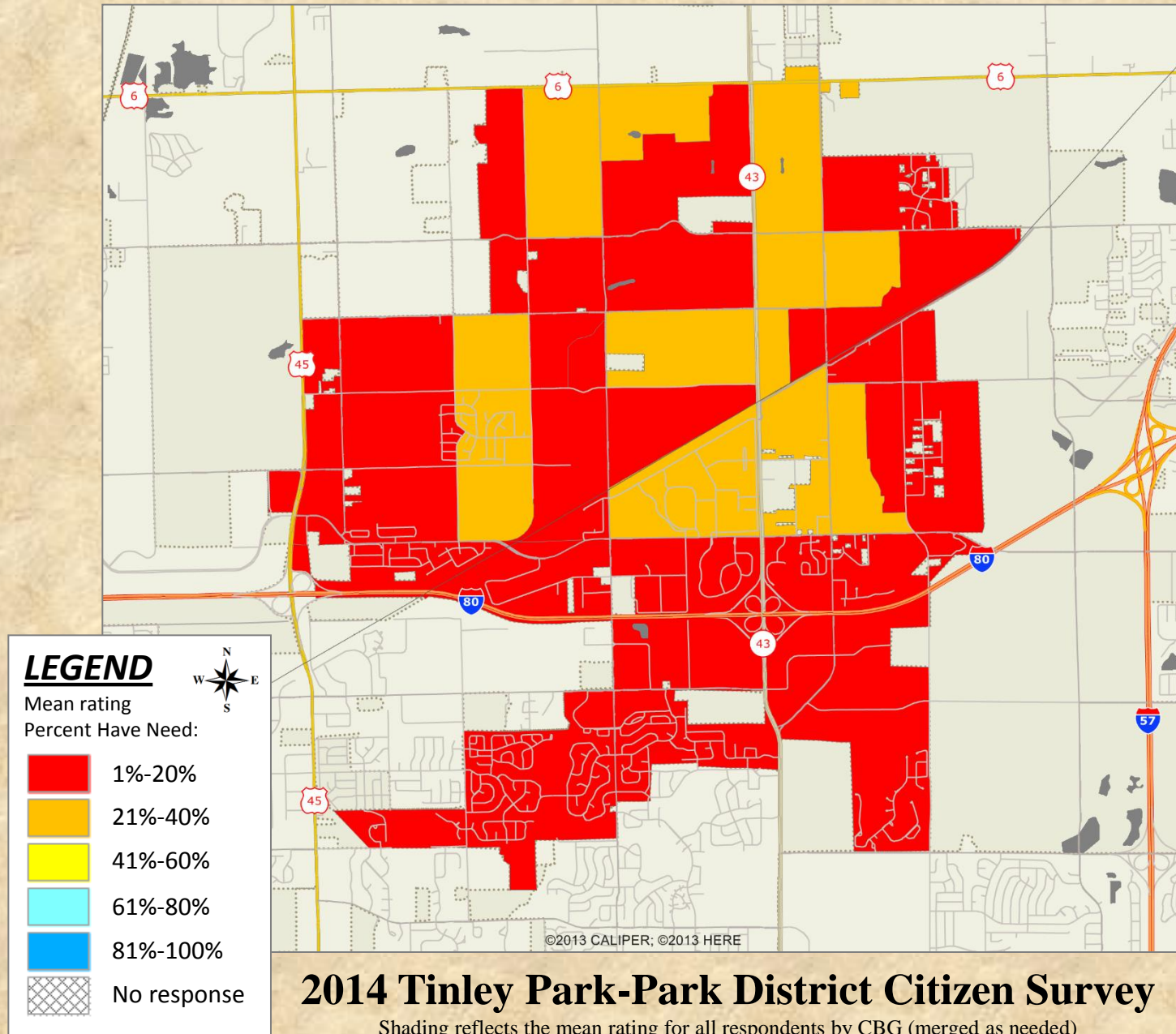


# Need and Unmet Need for Programs

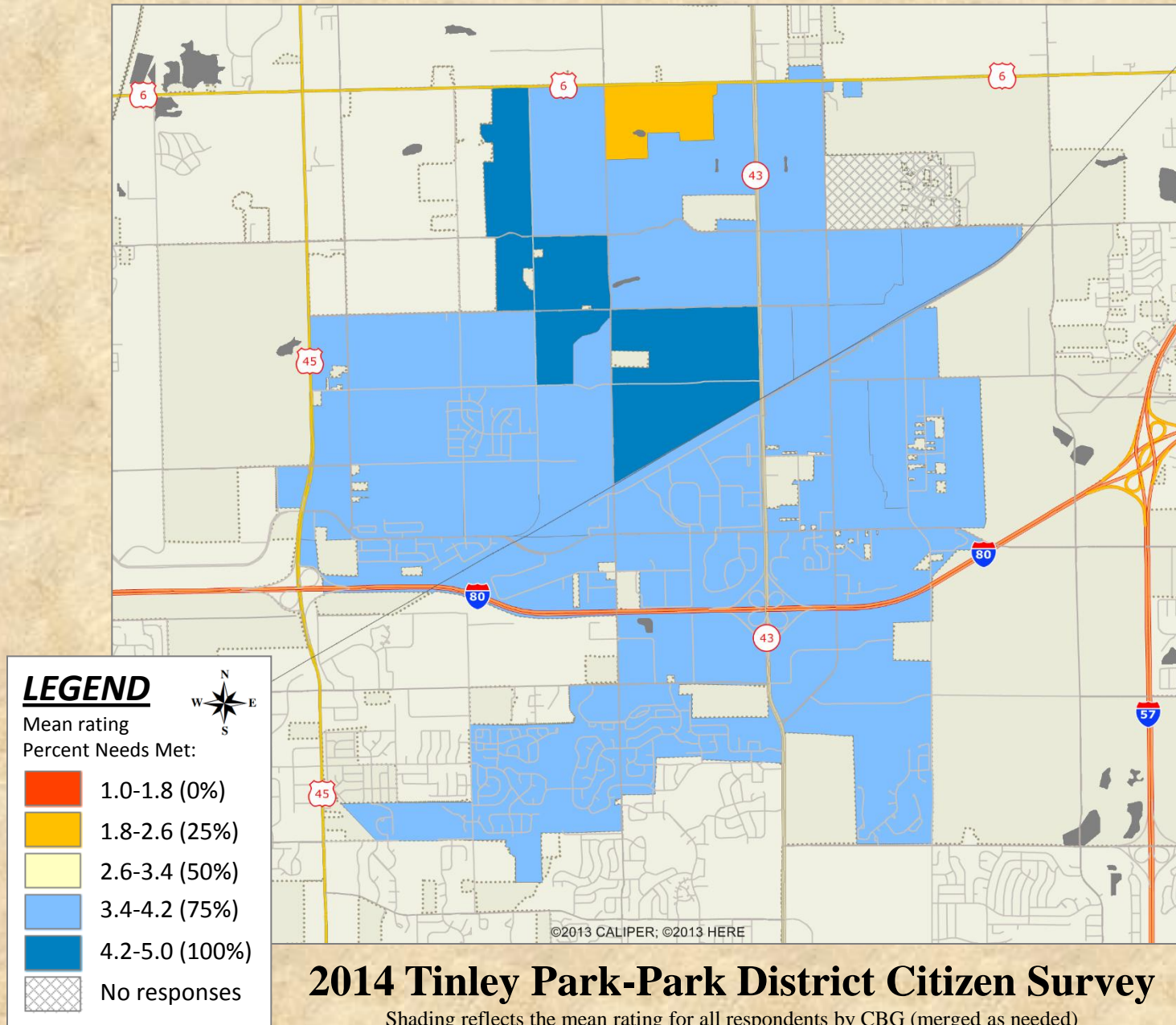
Question #21



## 21A: Respondents Who Indicated a Need for Youth Learn to Swim

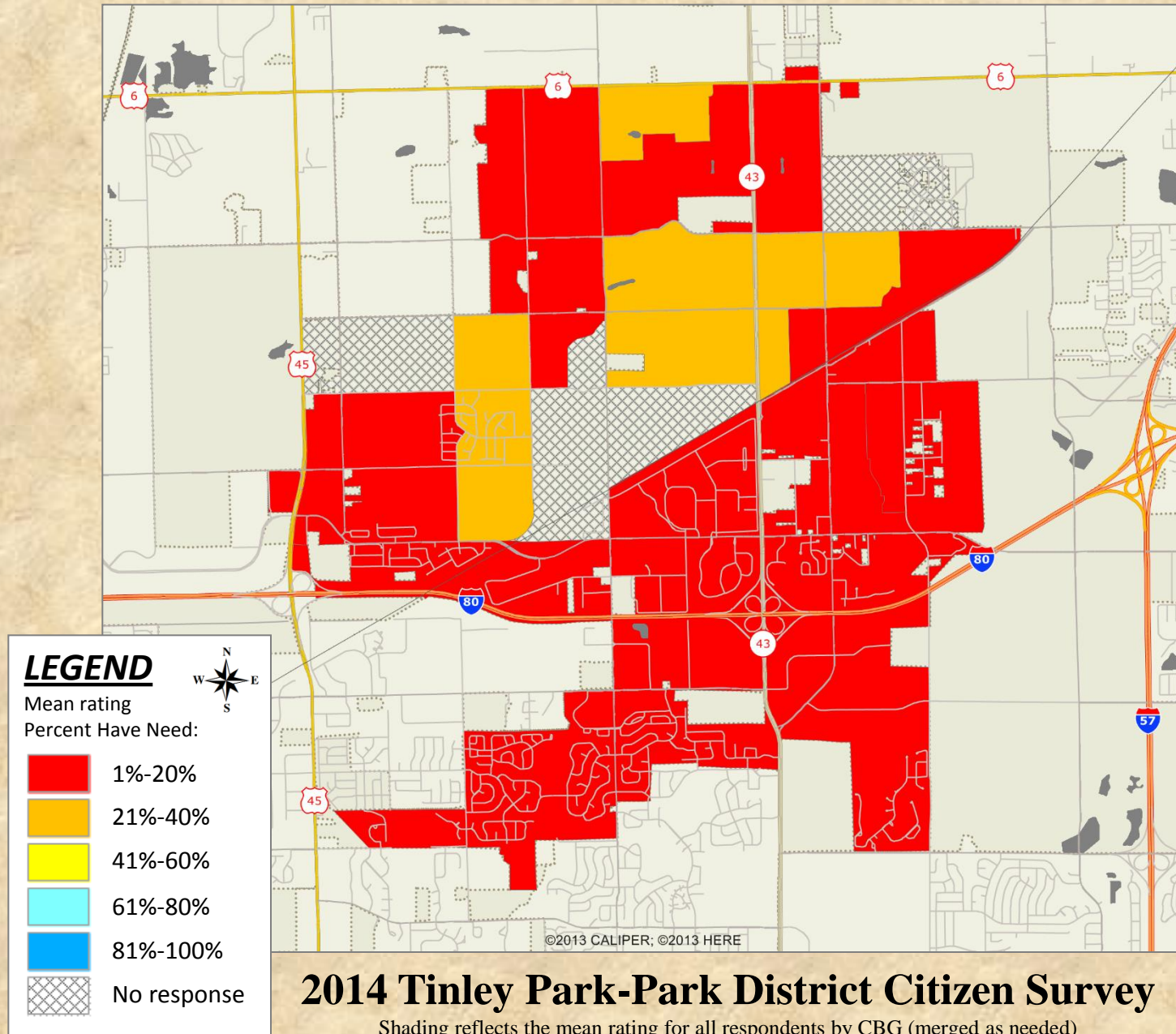


## 21a: How Well Respondents Need is Met for Youth Learn to Swim



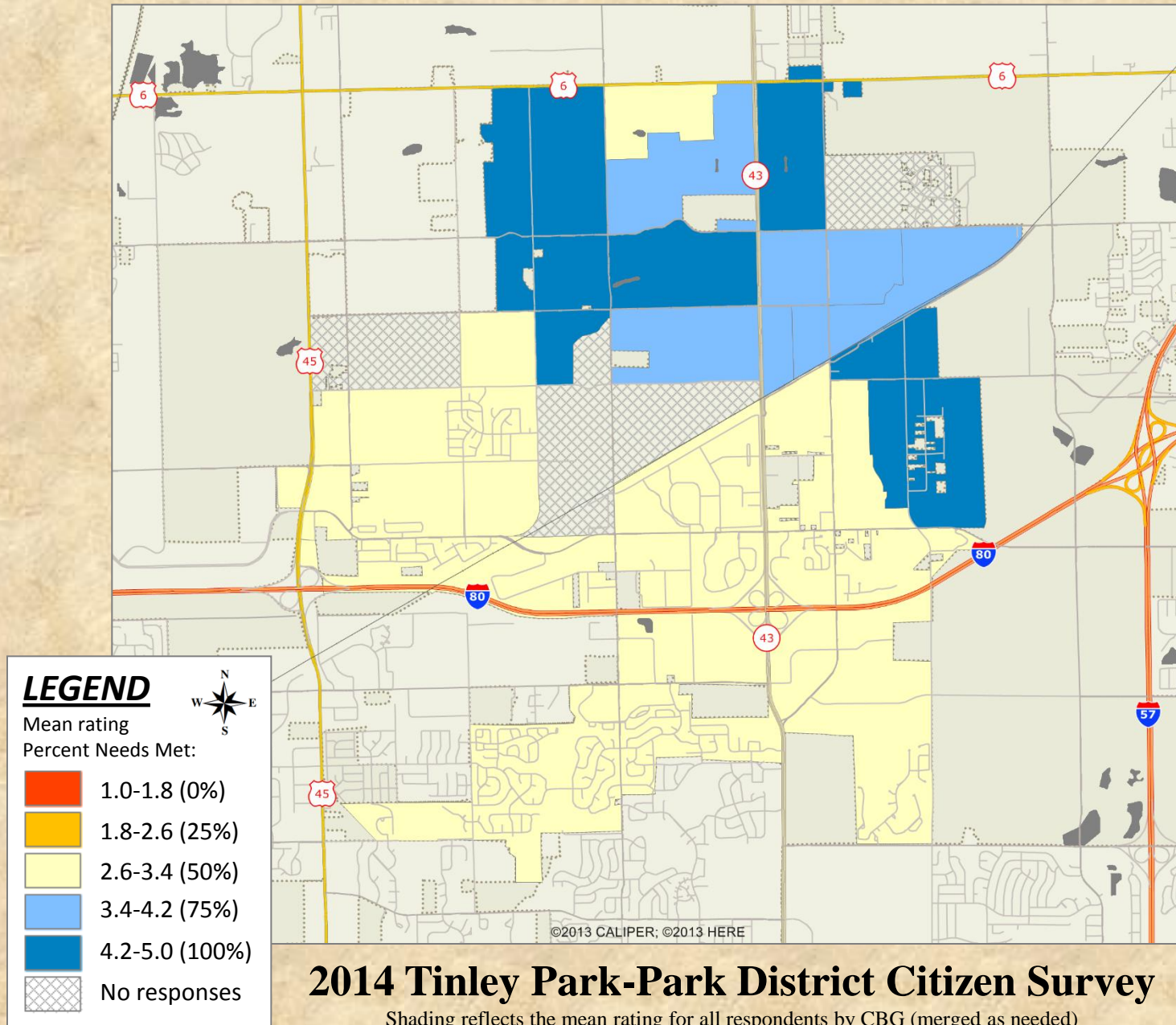


## 21B: Respondents Who Indicated a Need for Pre-school Programs

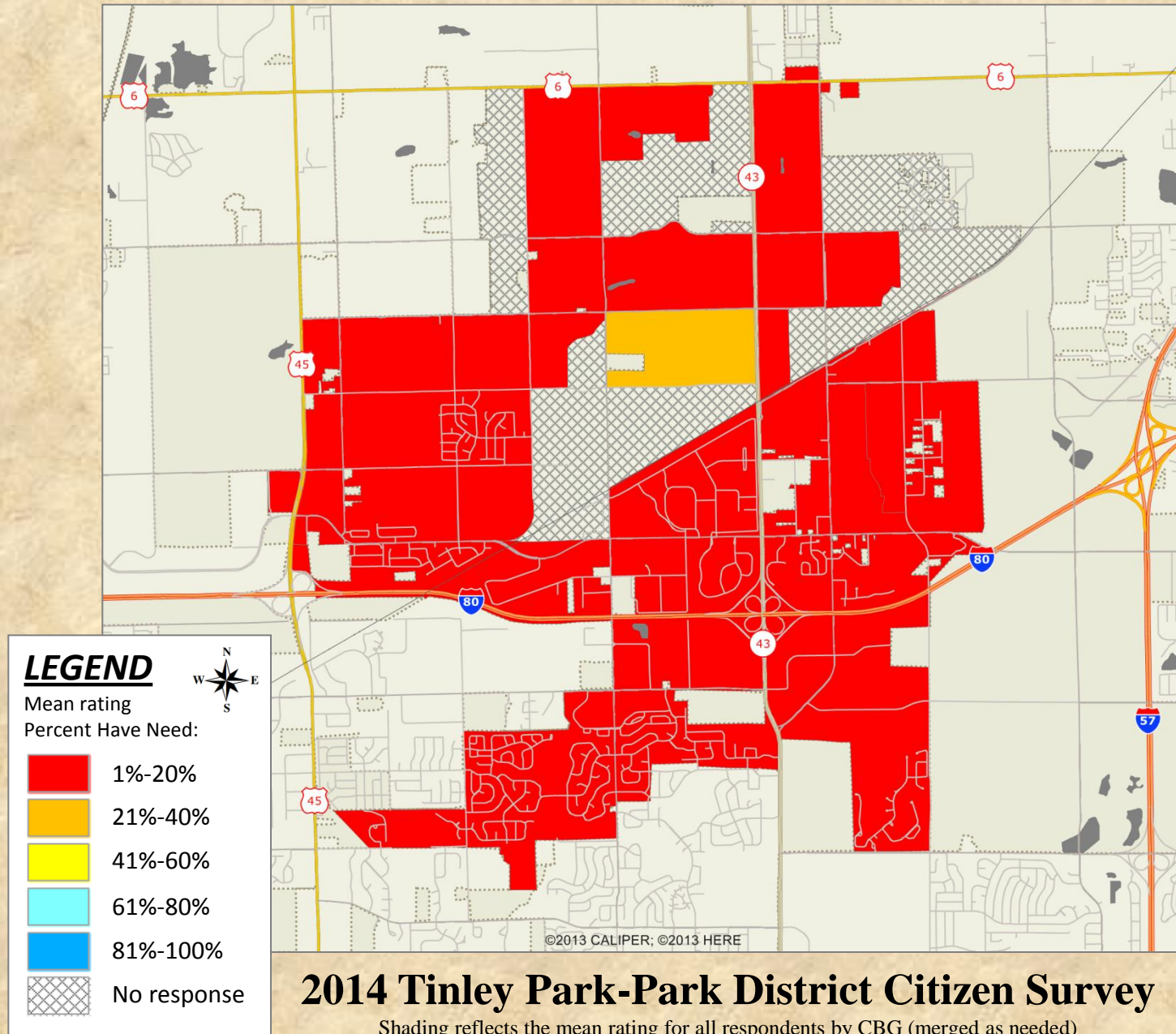




## 21b: How Well Respondents Need is Met for Pre-school Programs

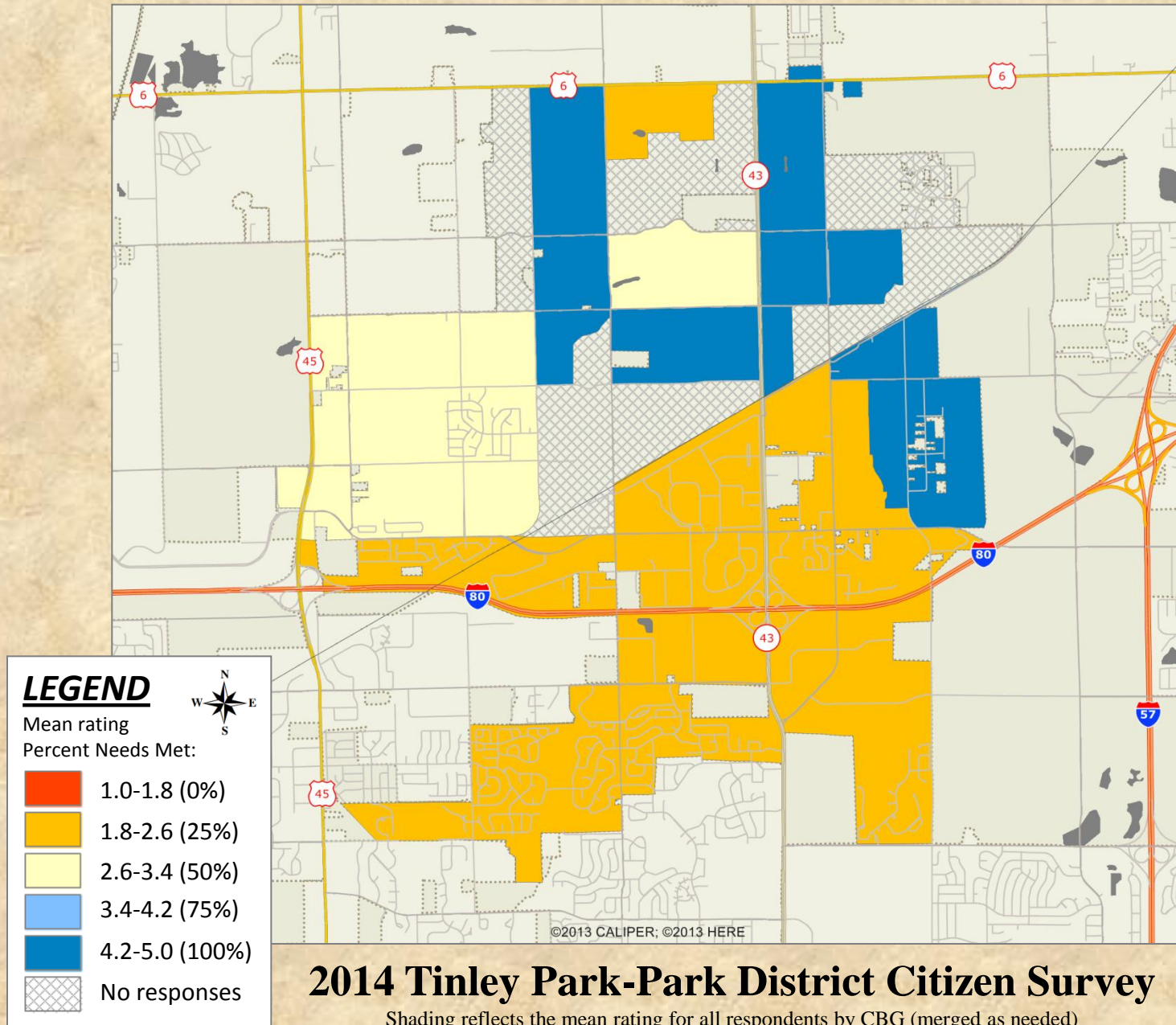


## 21C: Respondents that Indicated a Need for Child Care Programs



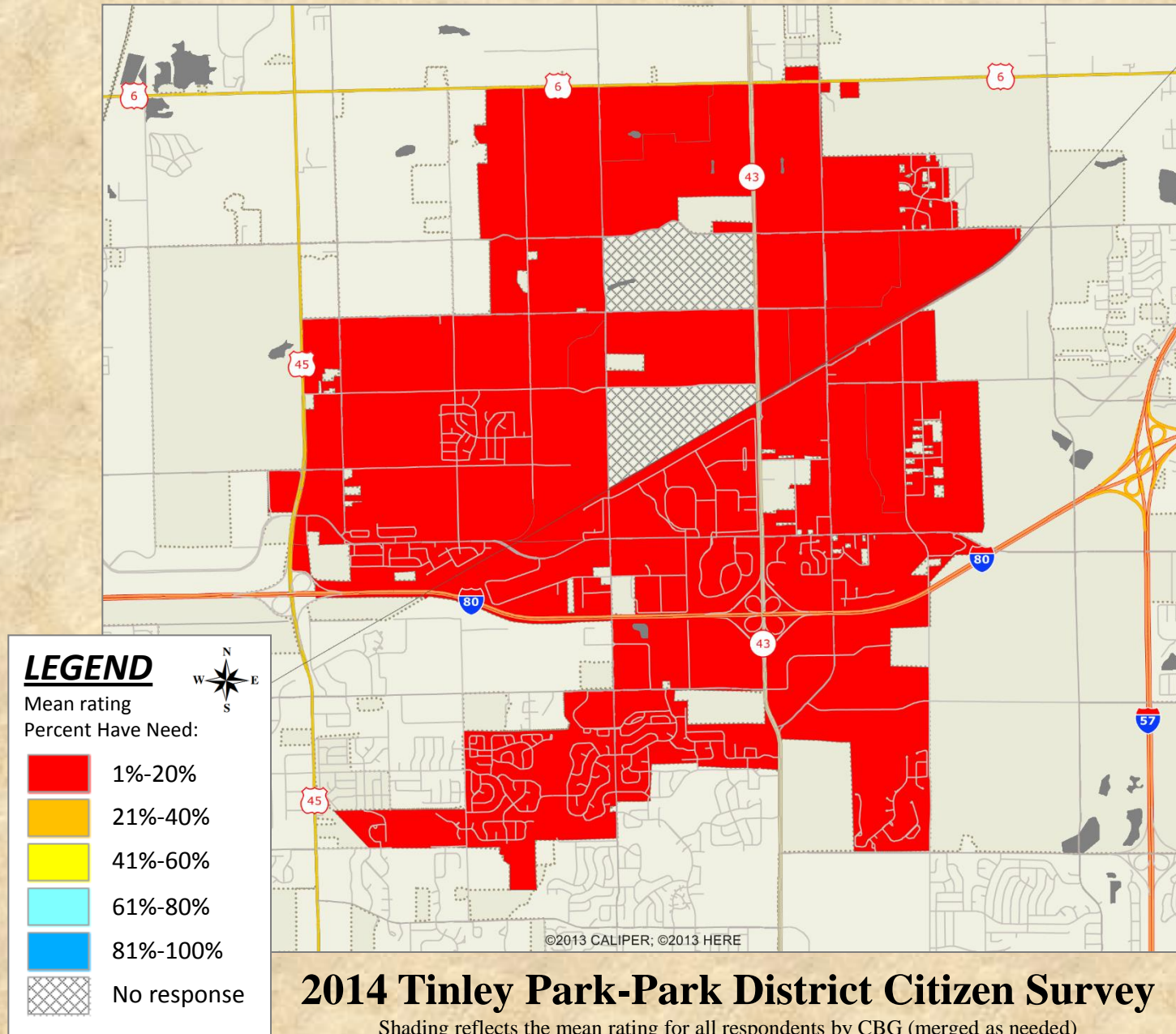


## 21c: How Well Respondents Need is Met for Child Care Programs

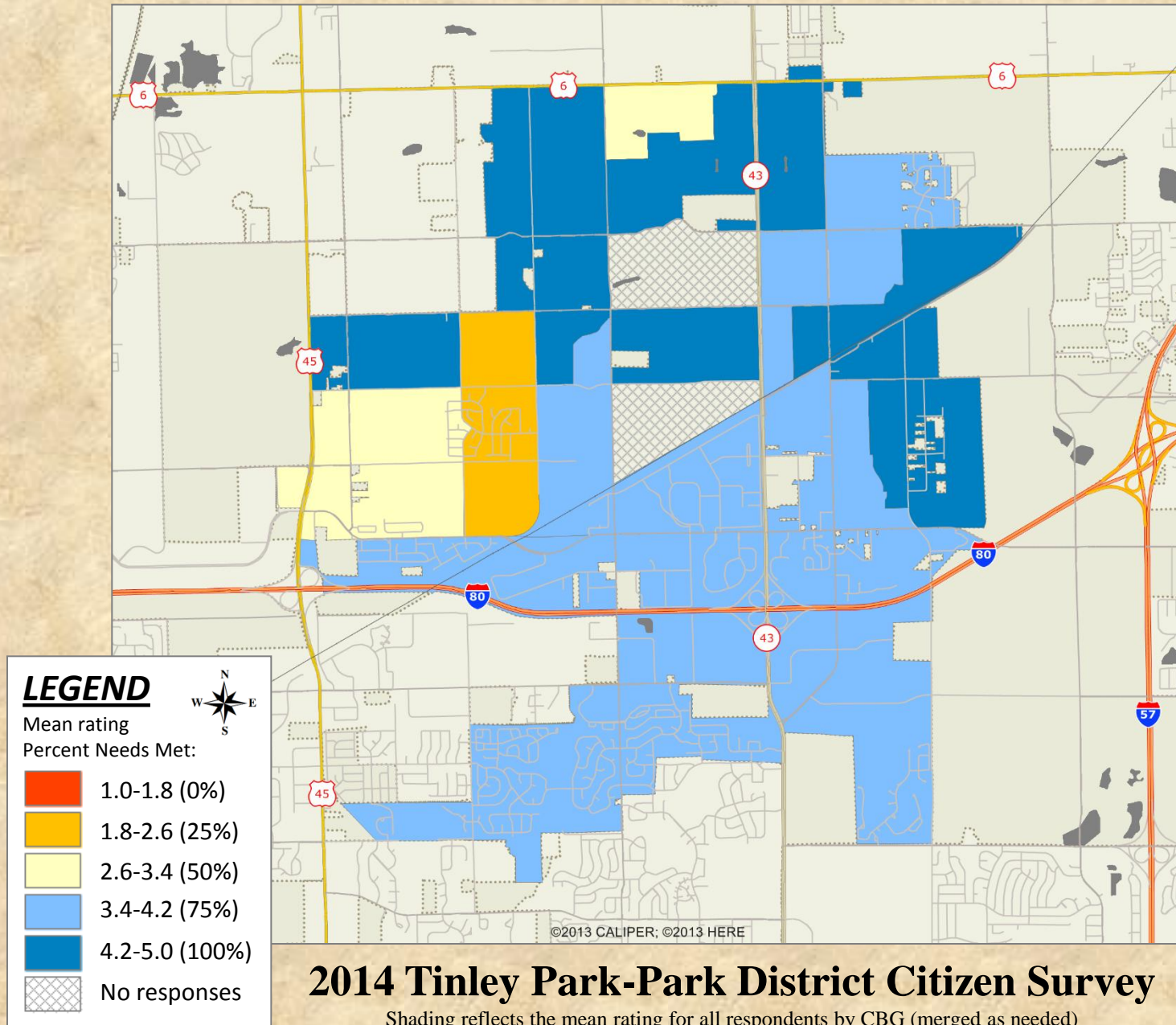




## 21D: Respondents Who Indicated a Need for Youth Summer Camp

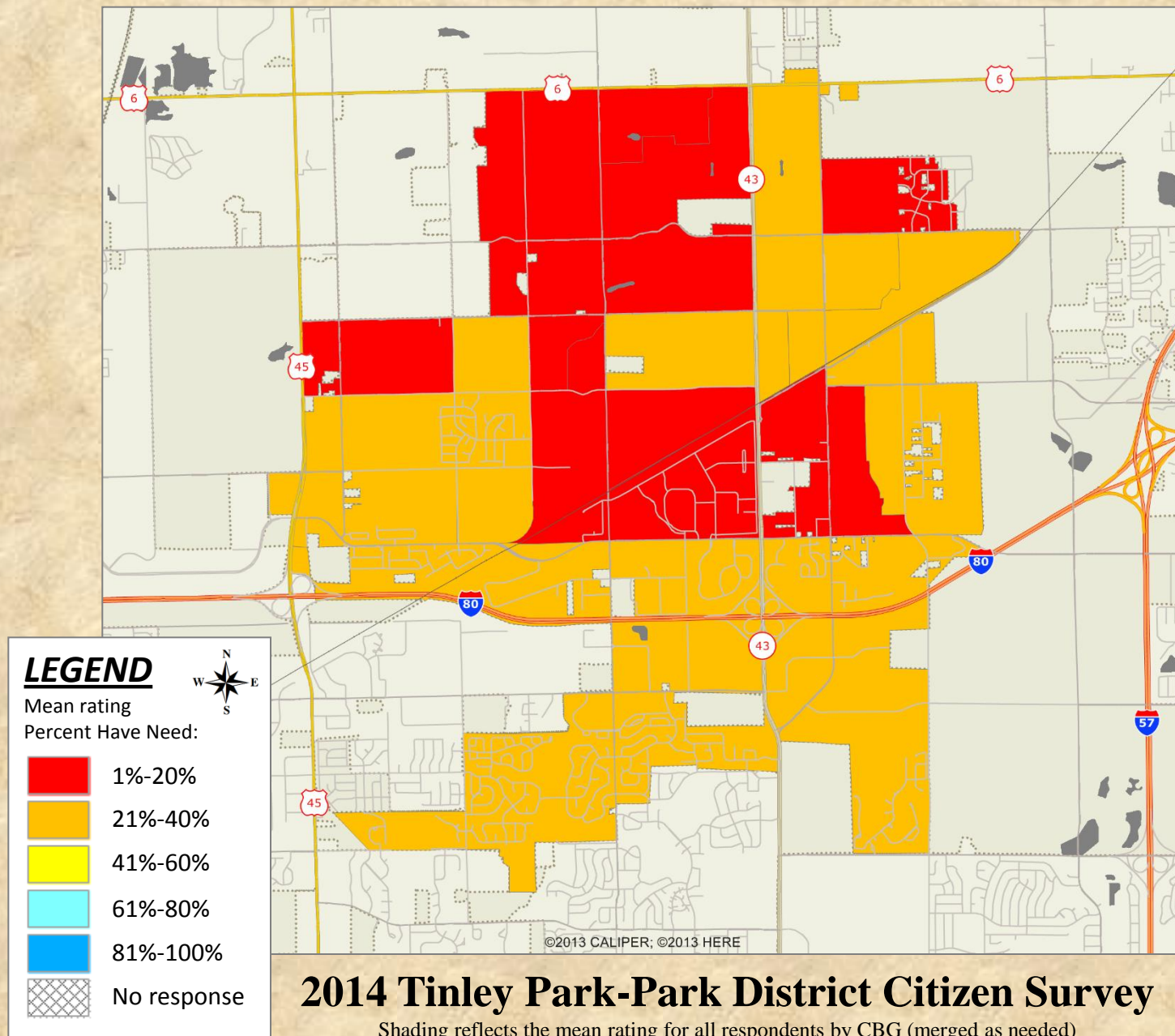


## 21d: How Well Respondents Need is Met for Youth Summer Camp



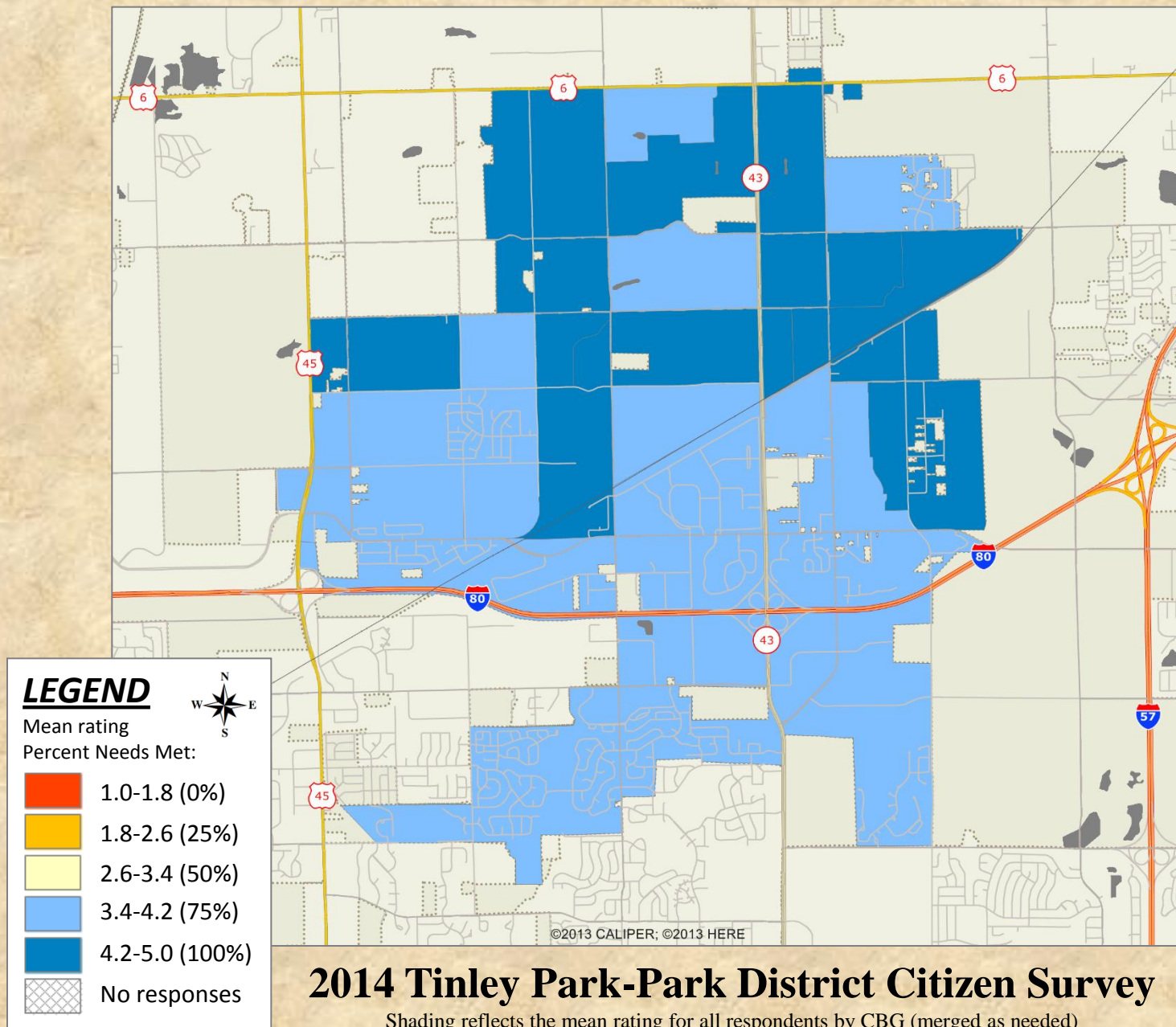


## 21E: Respondents Who Indicated a Need for Youth Sports

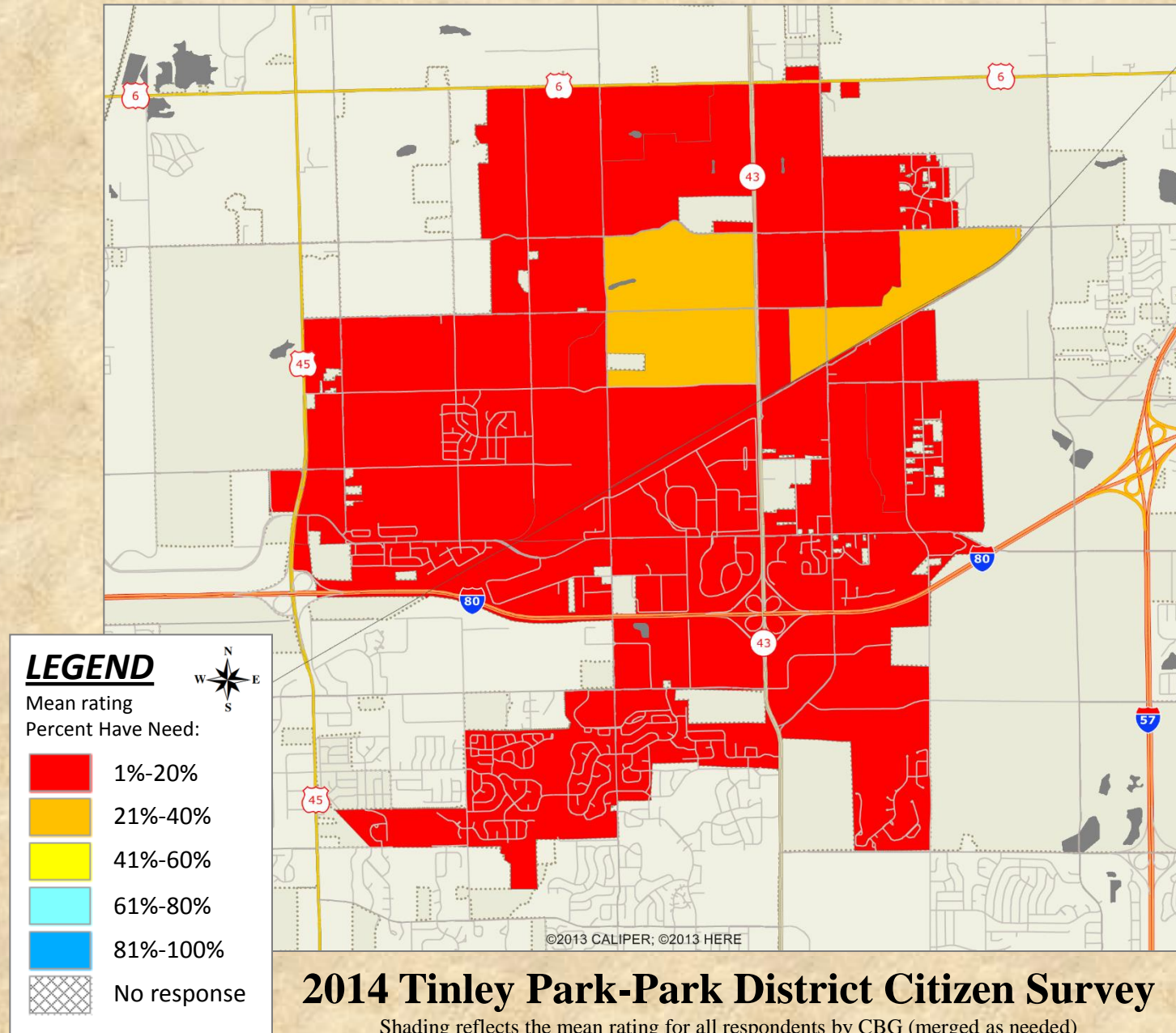




## 21e: How Well Respondents Need is Met for Youth Sports

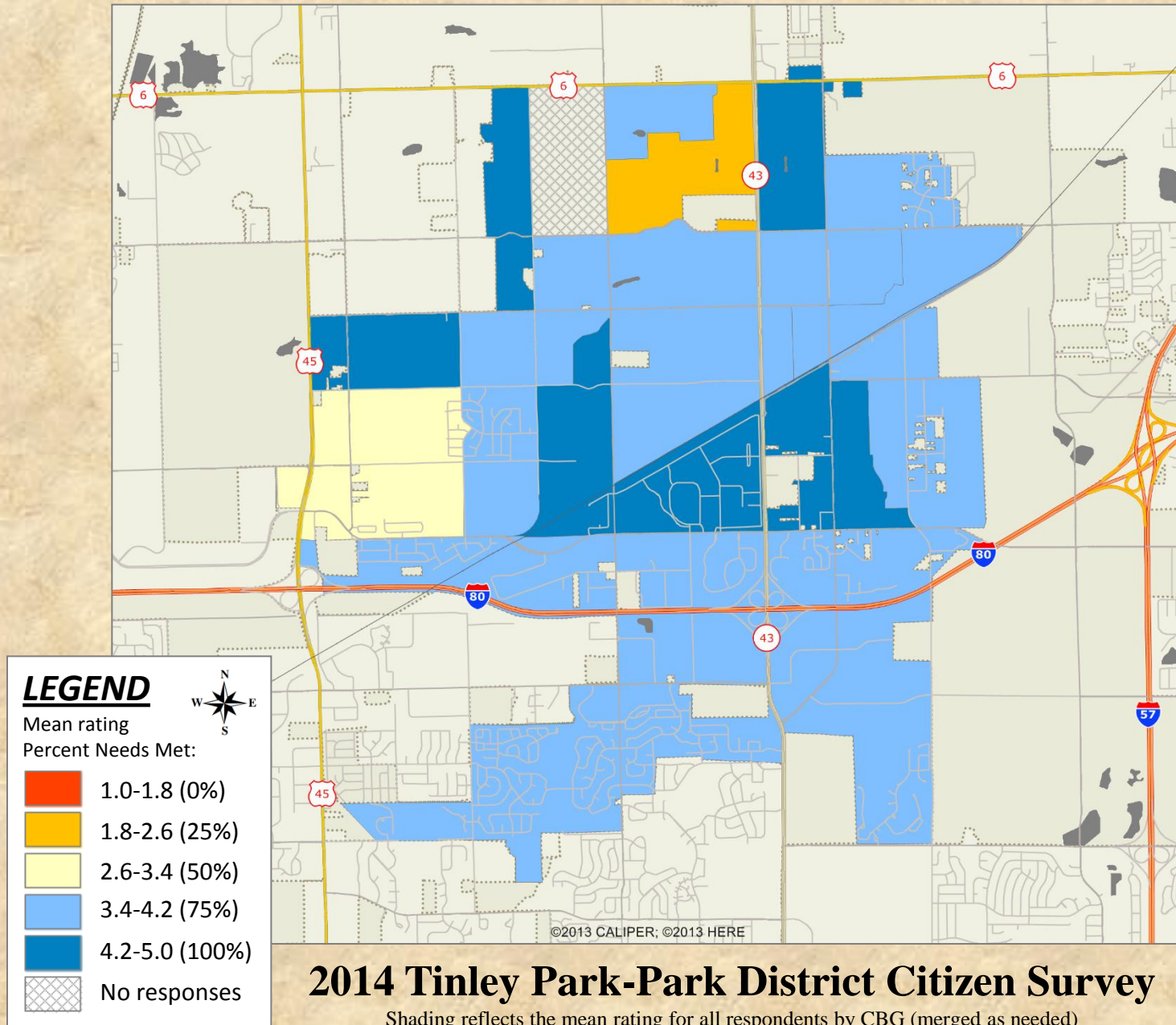


## 21F: Respondents Who Indicated a Need for Youth/Teen Fitness and Wellness



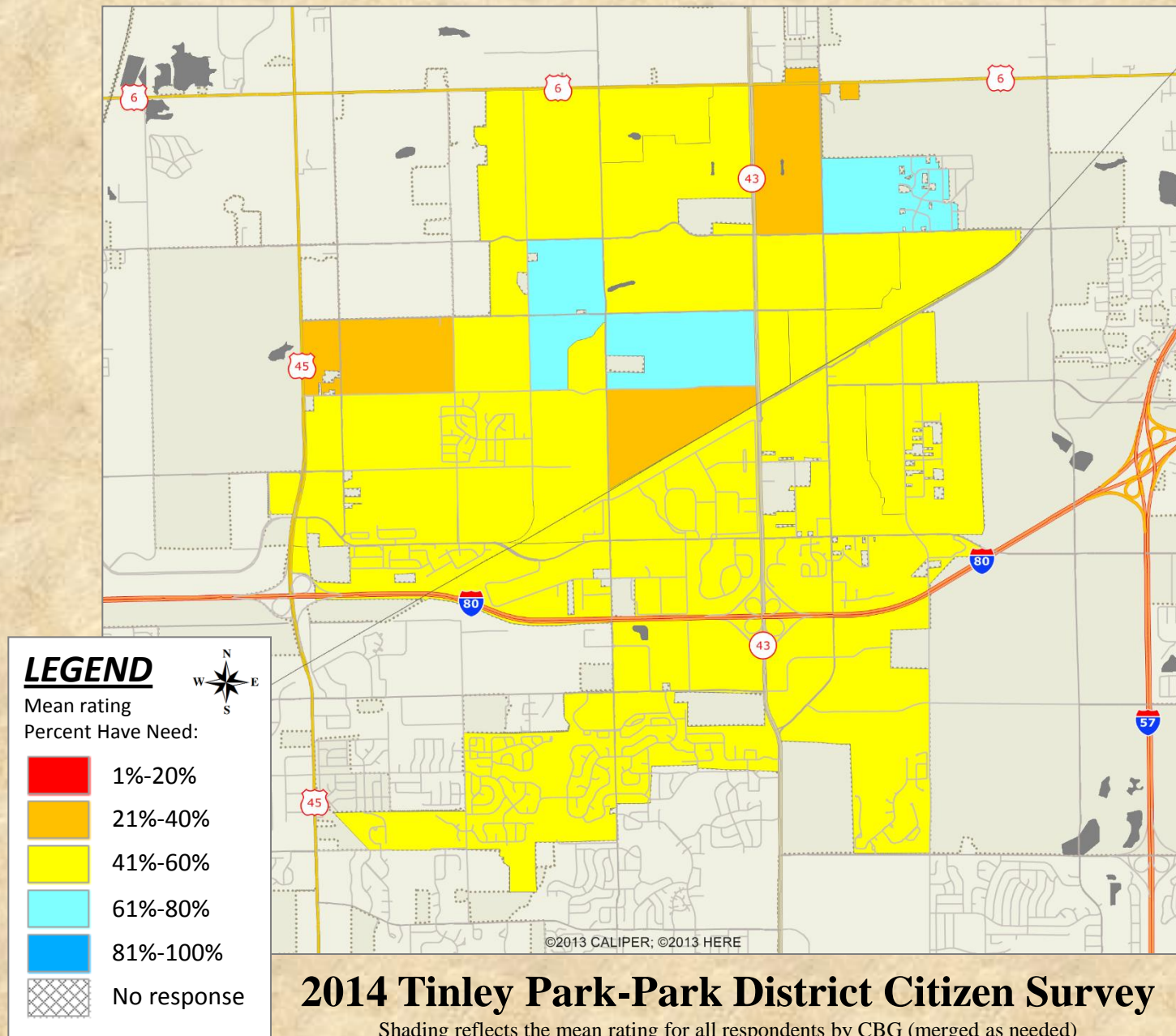


## 21f: How Well Respondents Need is Met for Youth/Teen Fitness and Wellness

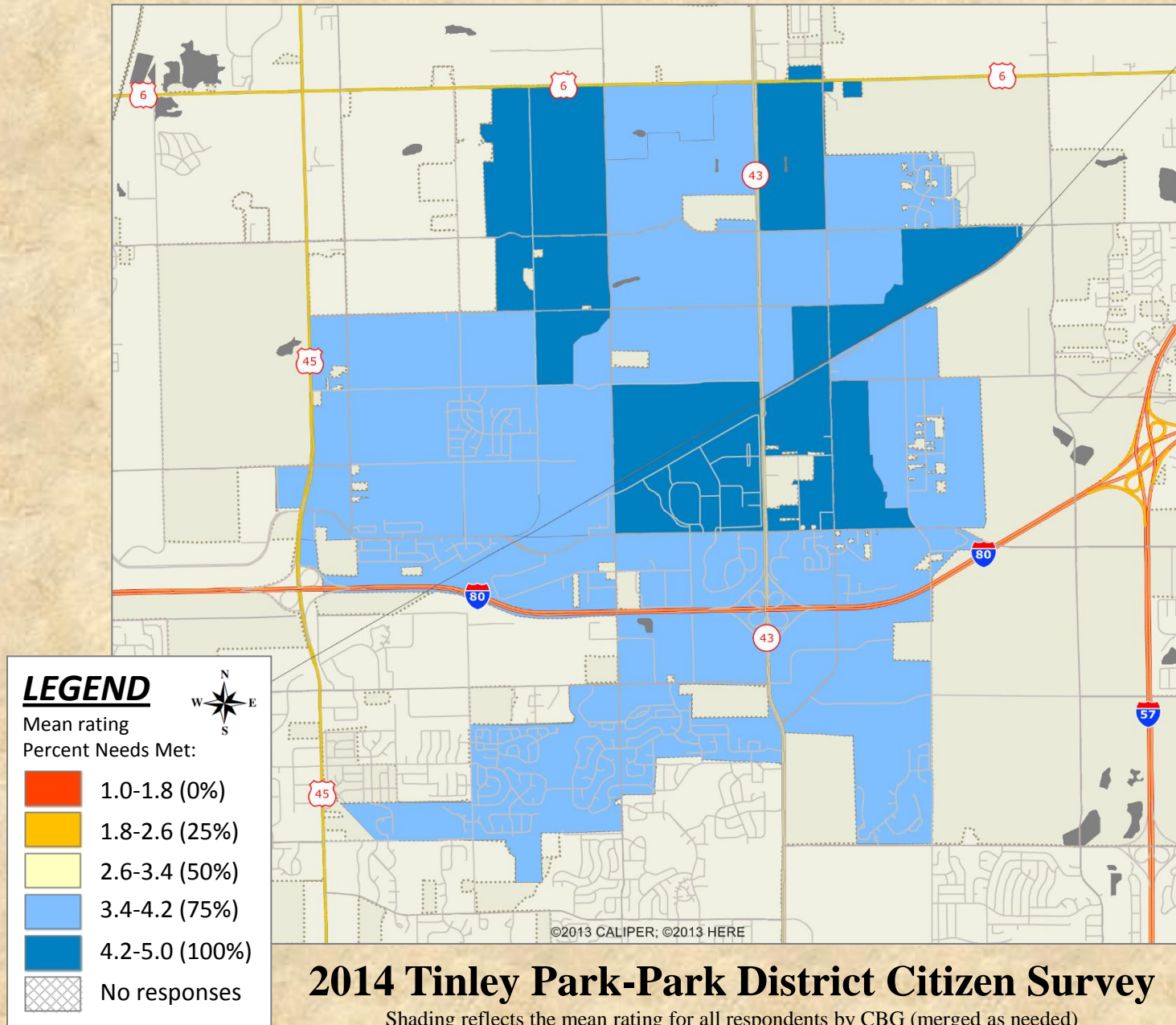




# 21G: Respondents Who Indicated a Need for Adult Fitness and Wellness

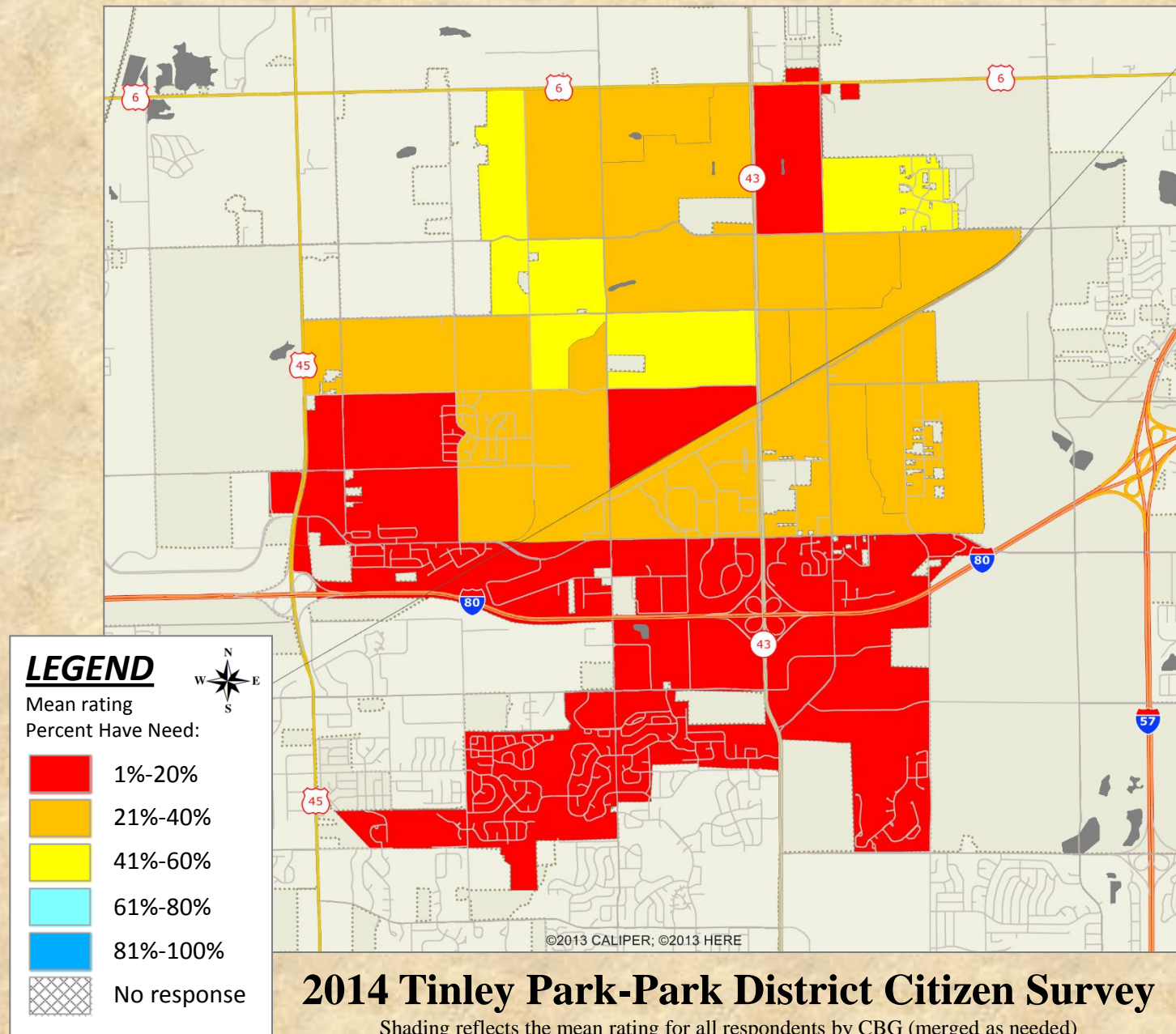


## 21g: How Well Respondents Need is Met for Adult Fitness and Wellness



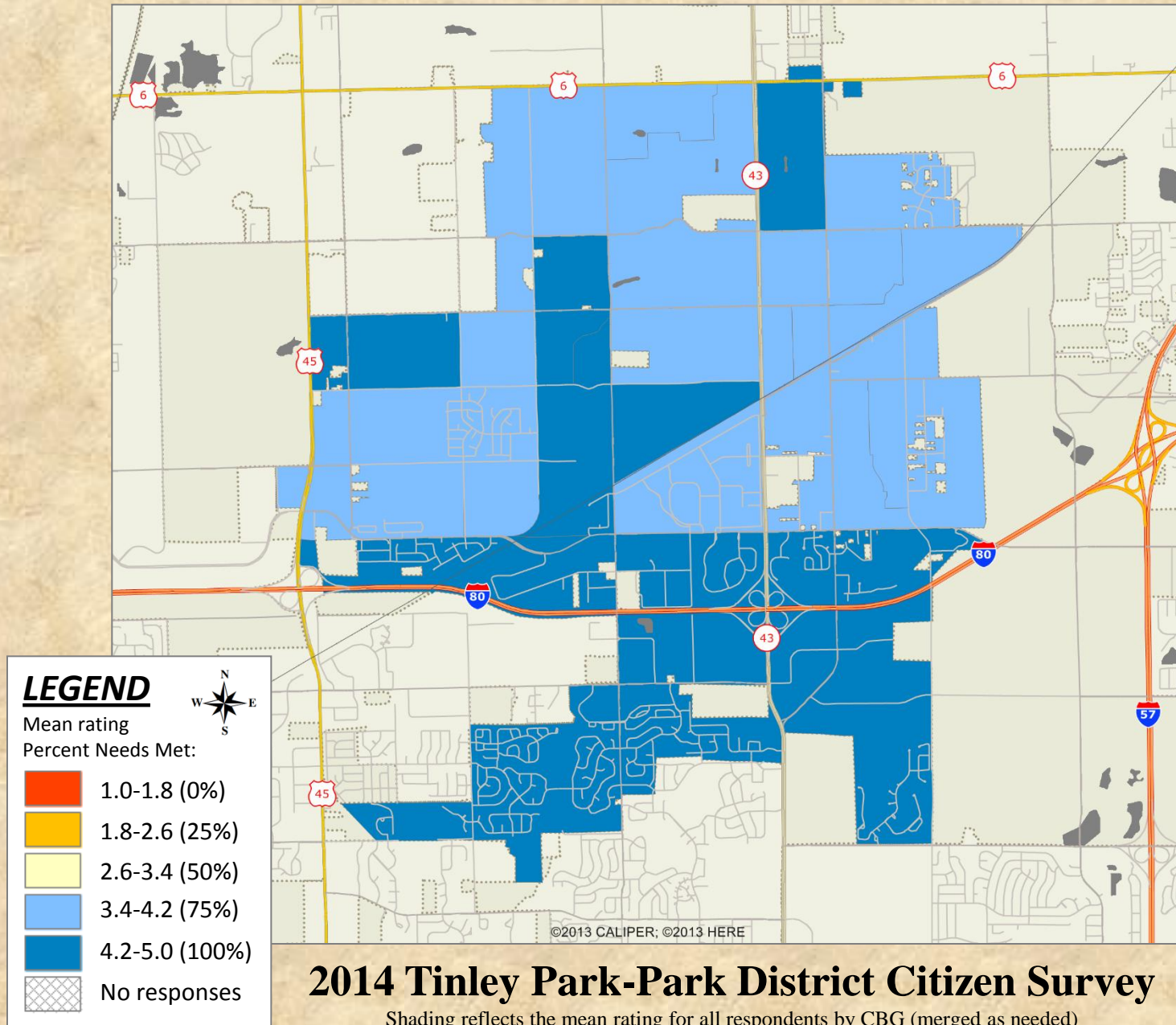


## 21H: Respondents Who Indicated a Need for Water Fitness Programs

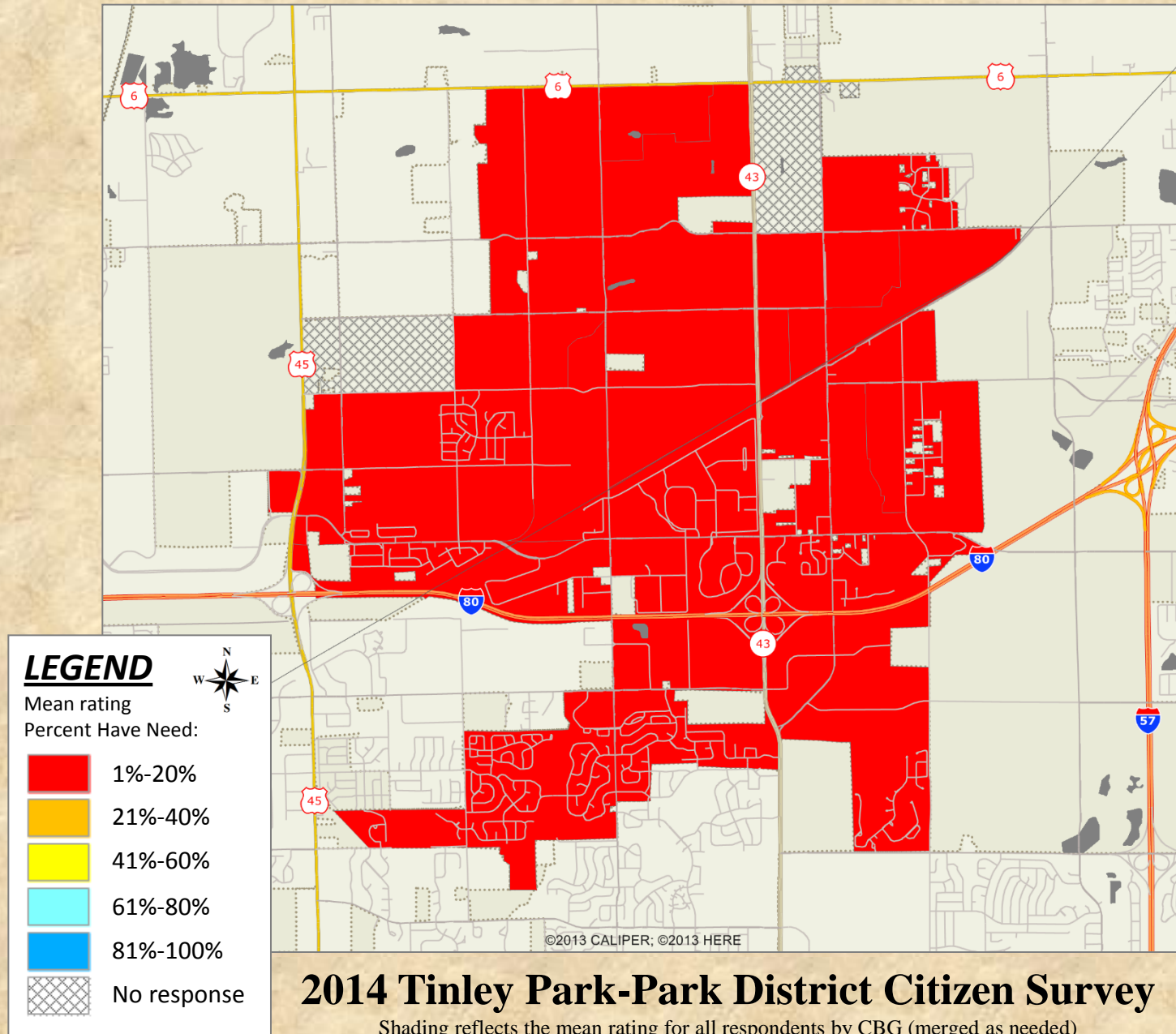




## 21h: How Well Respondents Need is Met by Water Fitness Programs

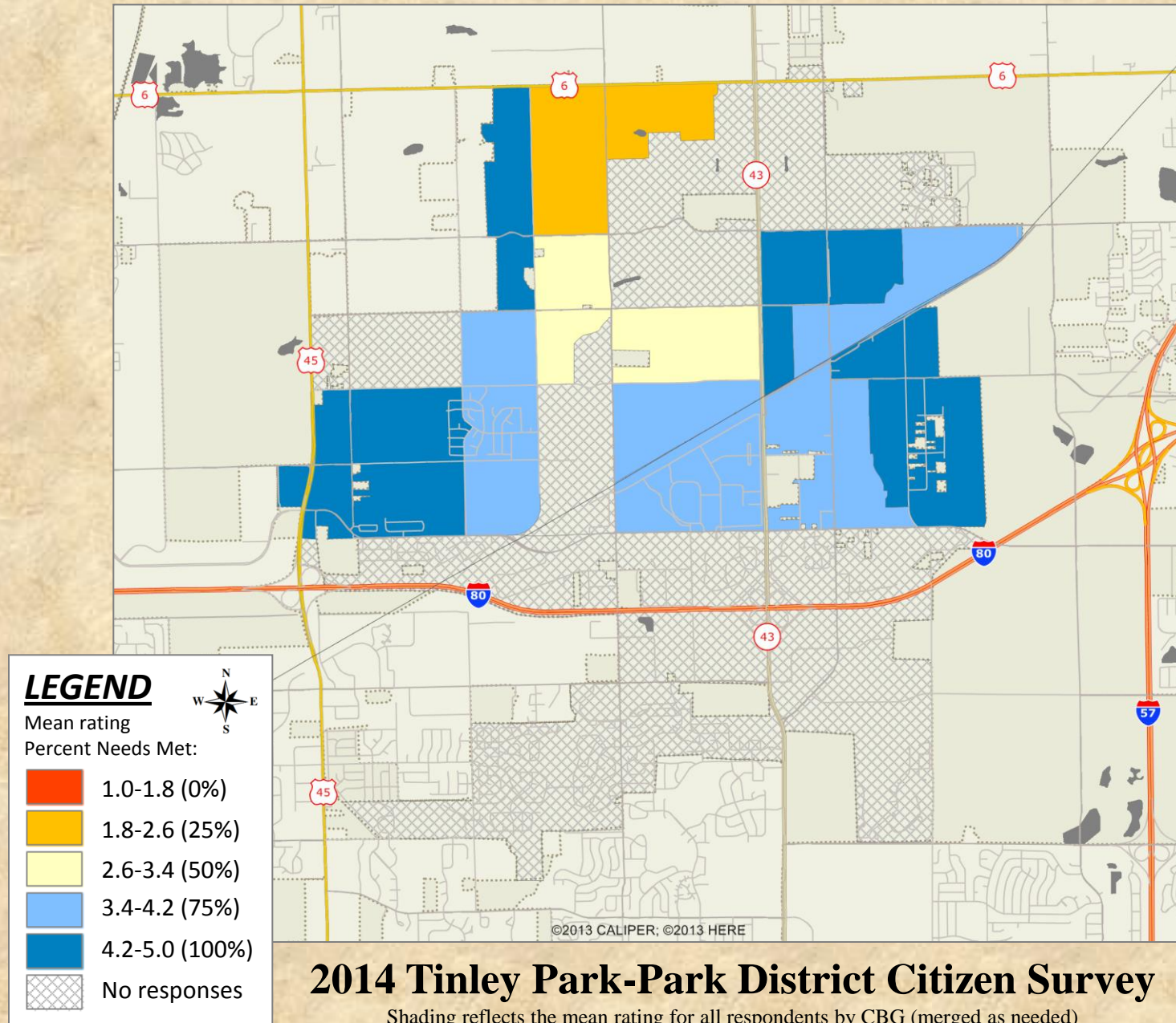


## 21I: Respondents Who Indicated a Need for Martial Arts or Self-Defense



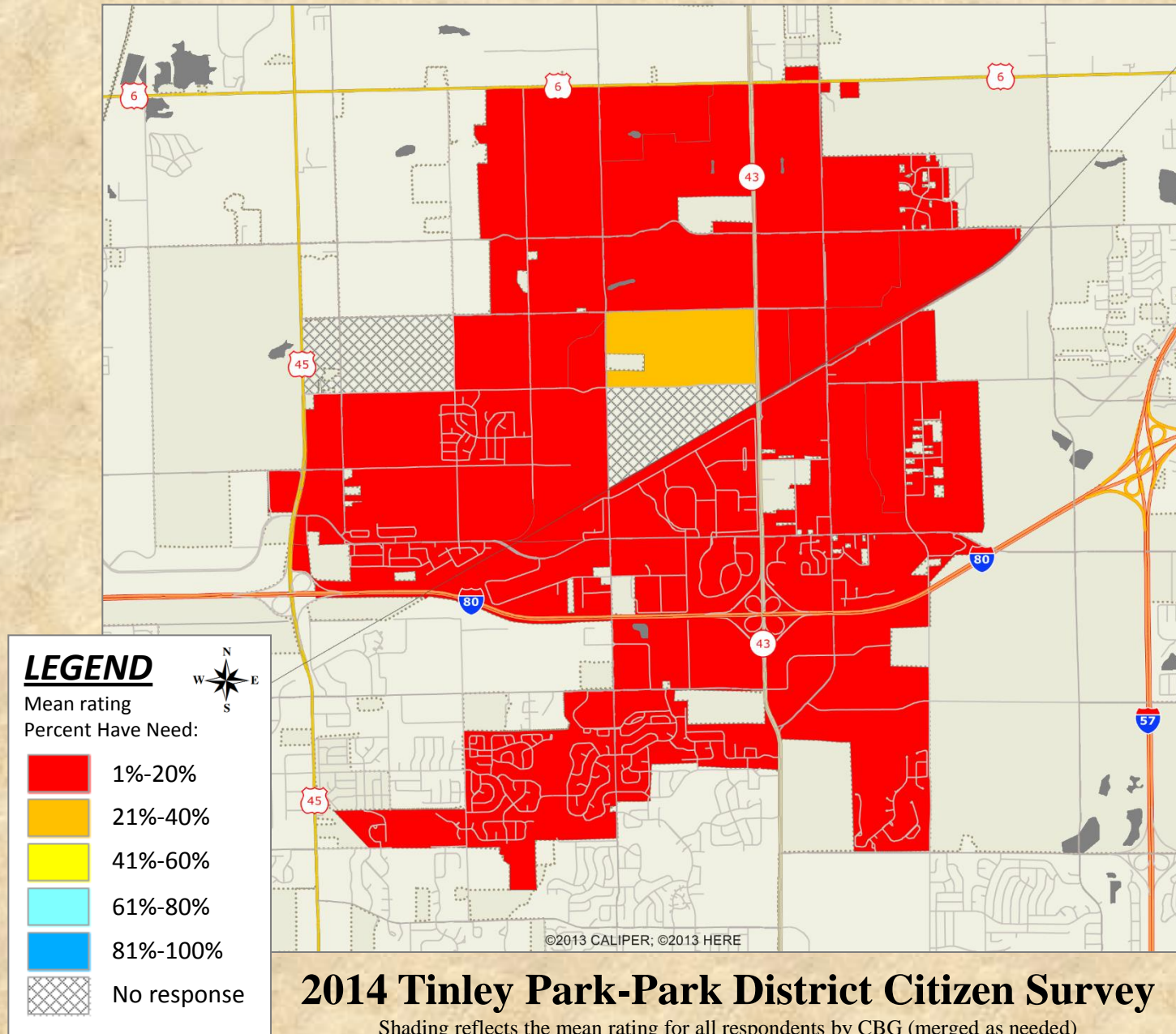


## 21i: How Well Respondents Need is Met for Martial Arts or Self-Defense

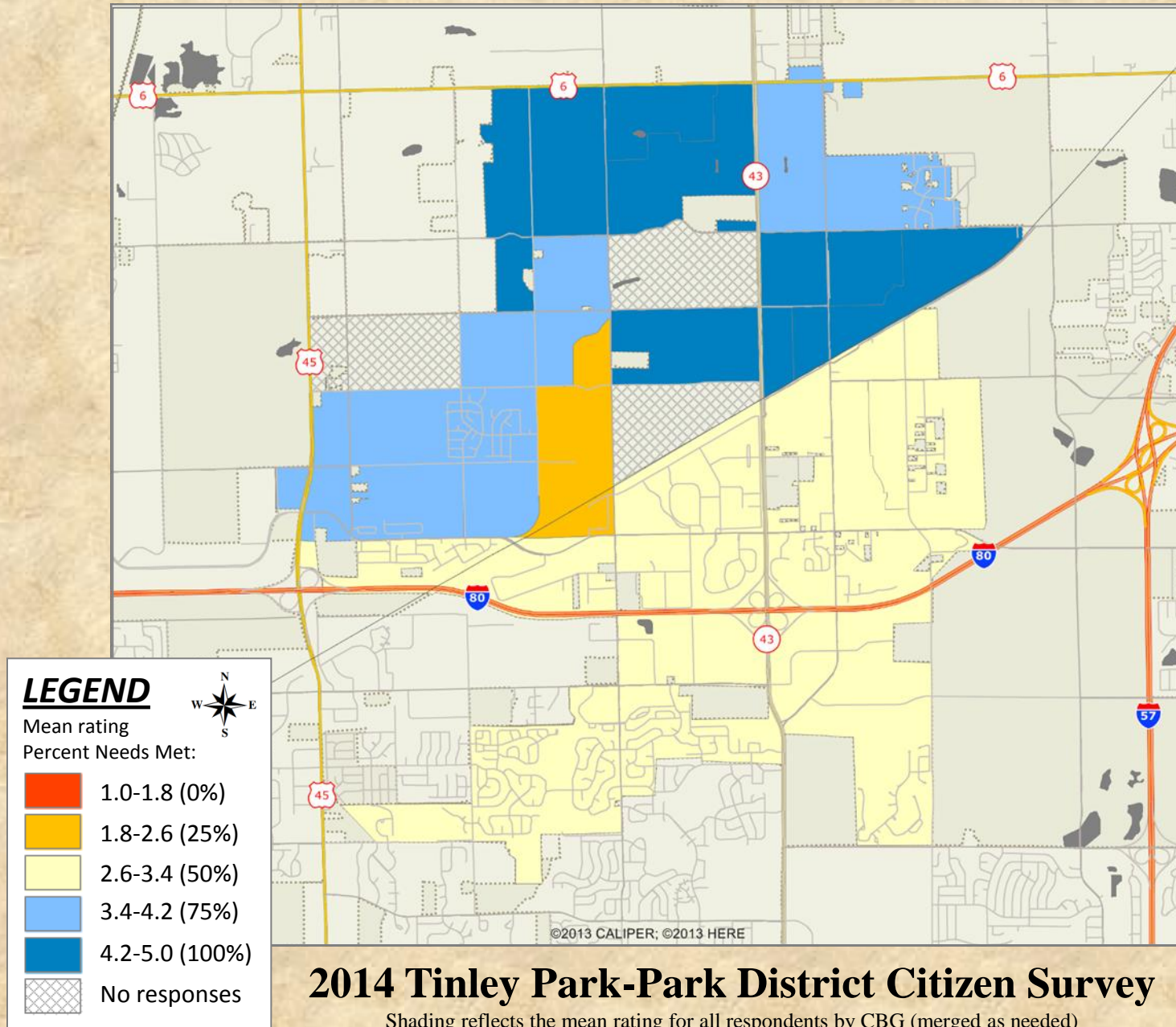




## 21J: Respondents Who Indicated a Need for Youth Art, Dance, Performing Arts

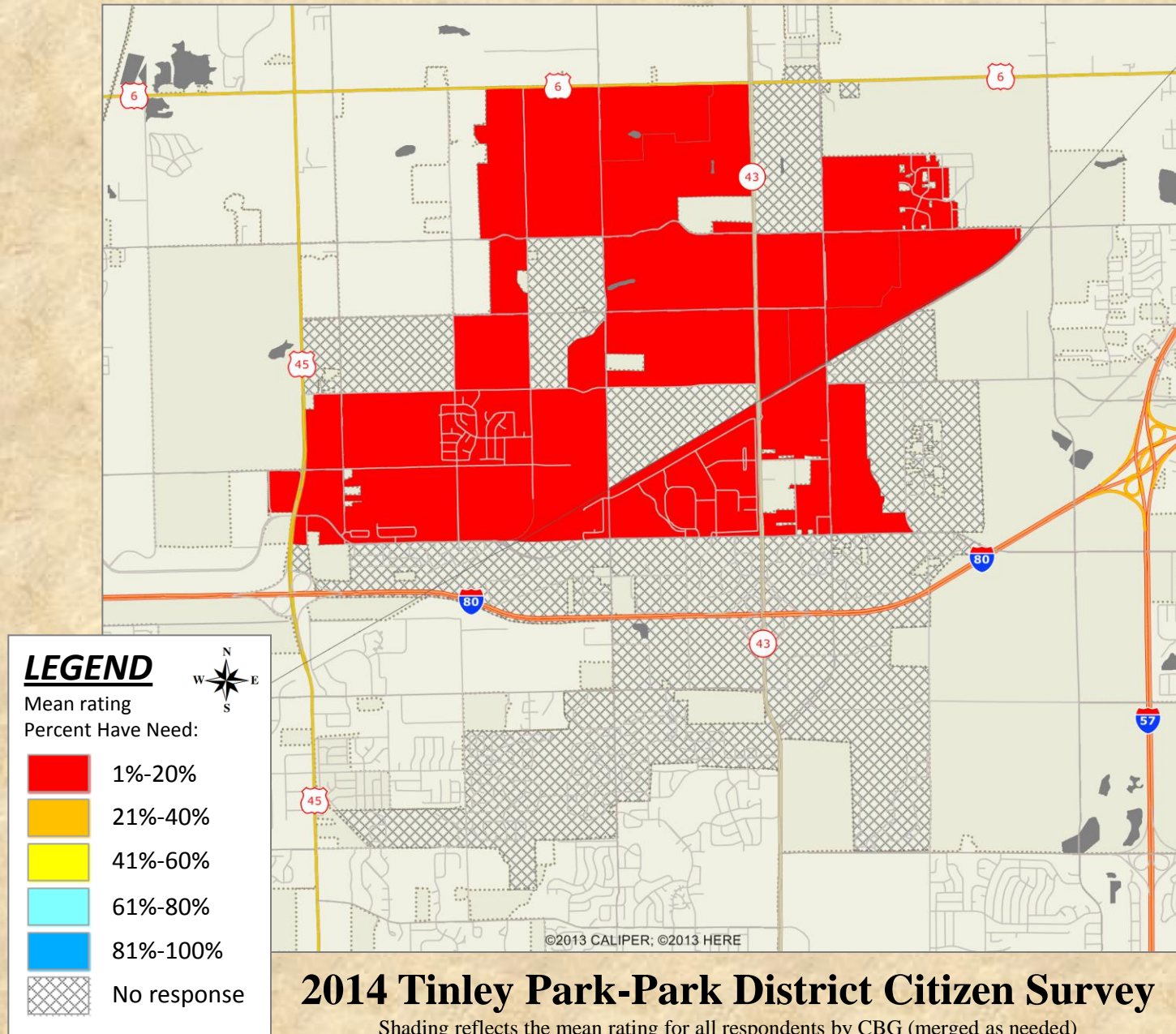


## 21j: How Well Respondents Need is Met for Youth Art, Dance, Performing Arts



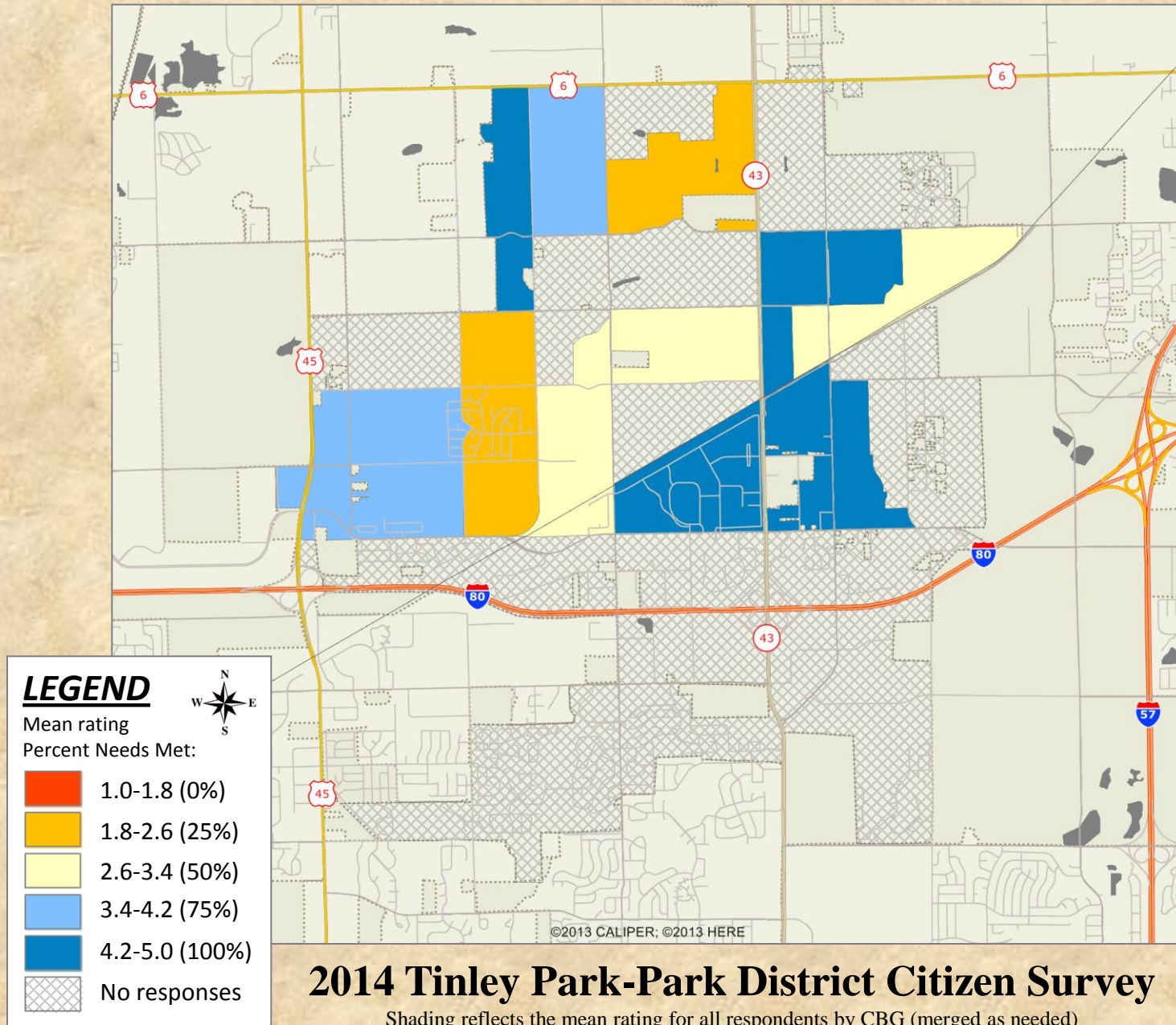


# 21K: Respondents Who Indicate a Need for Teen Dance

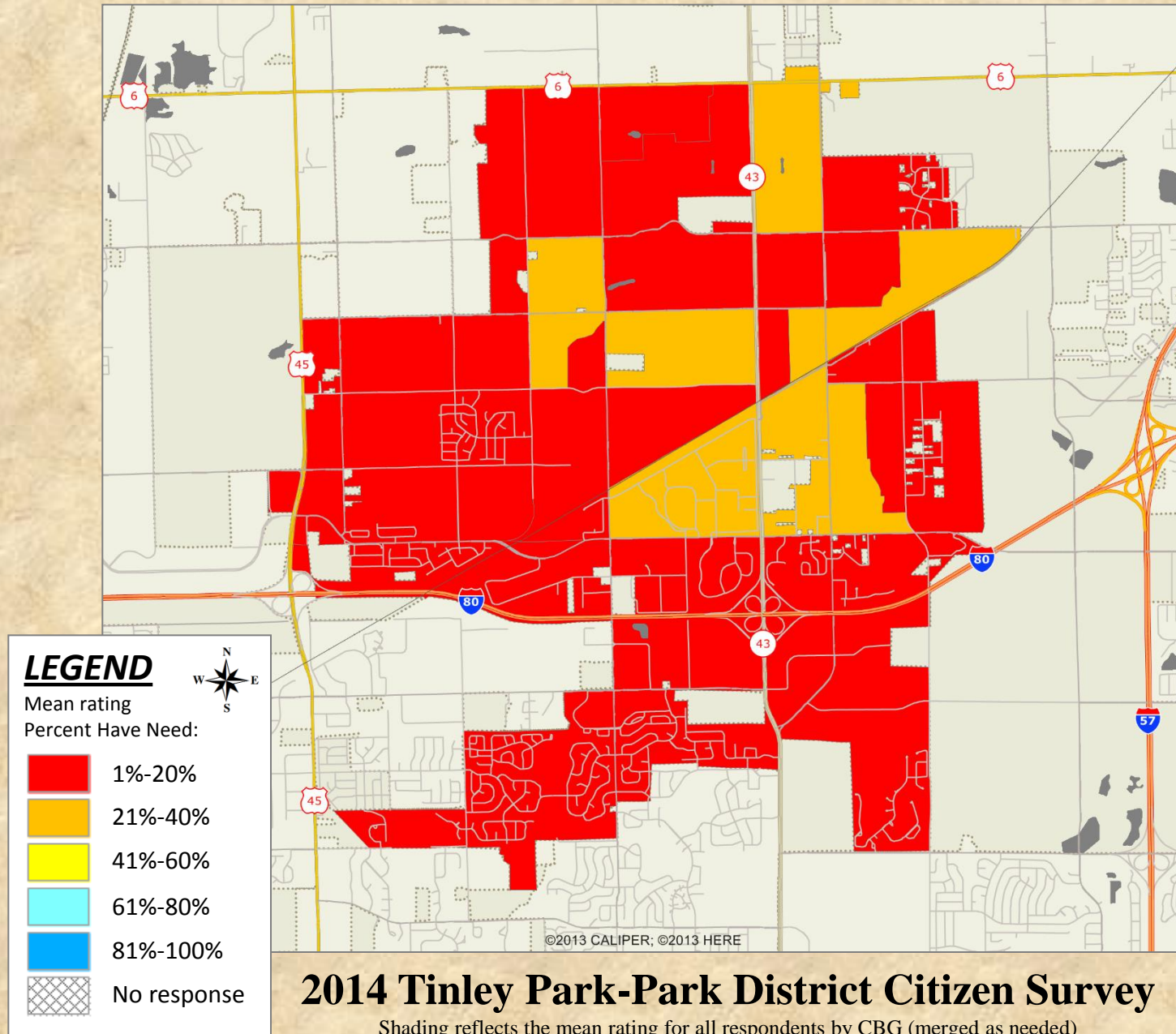




# 21k: How Well Respondents Need Is Met for Teen Dance

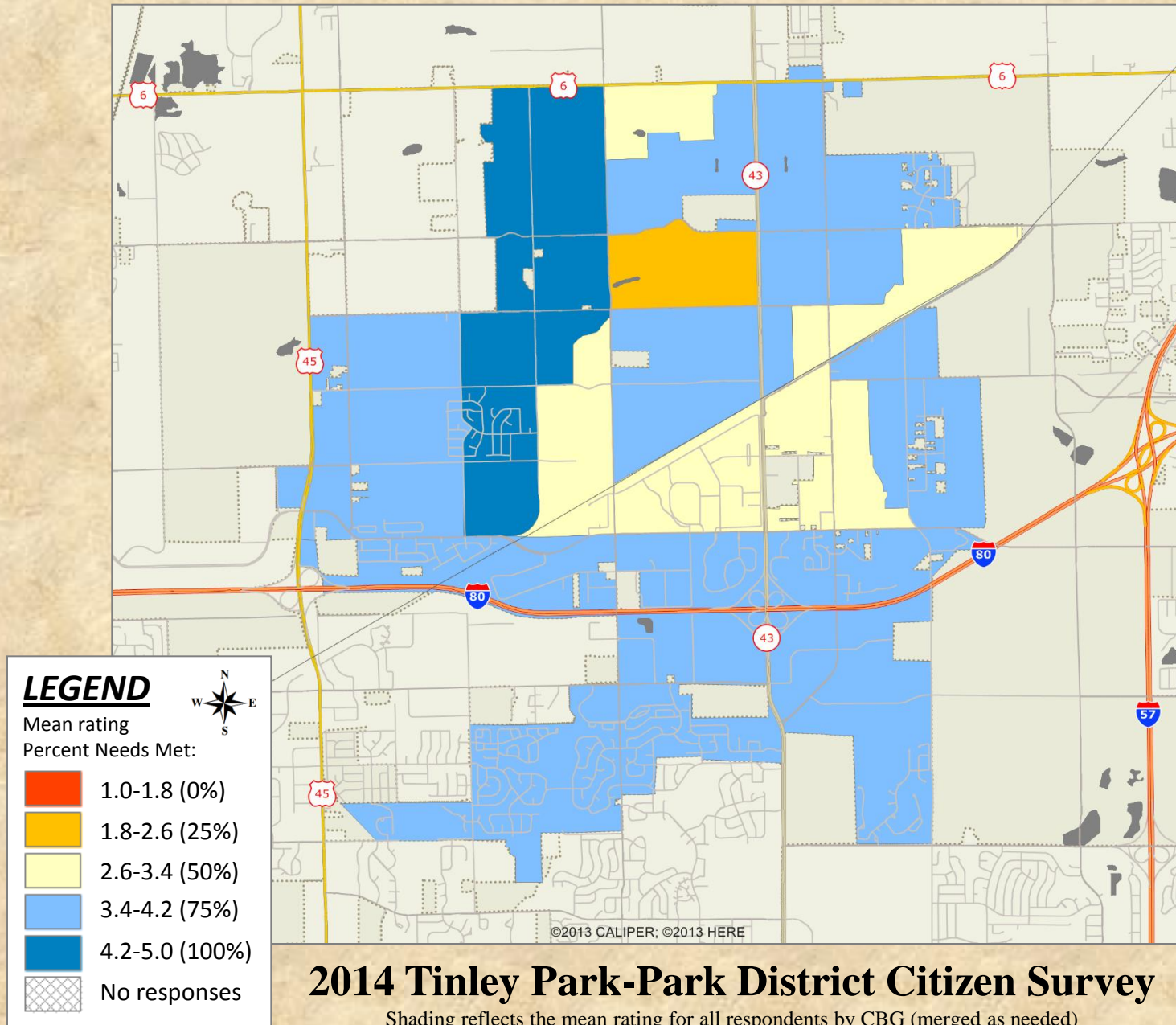


## 21L: Respondents Who Indicated a Need for Adult Art, Dance, Performing Arts



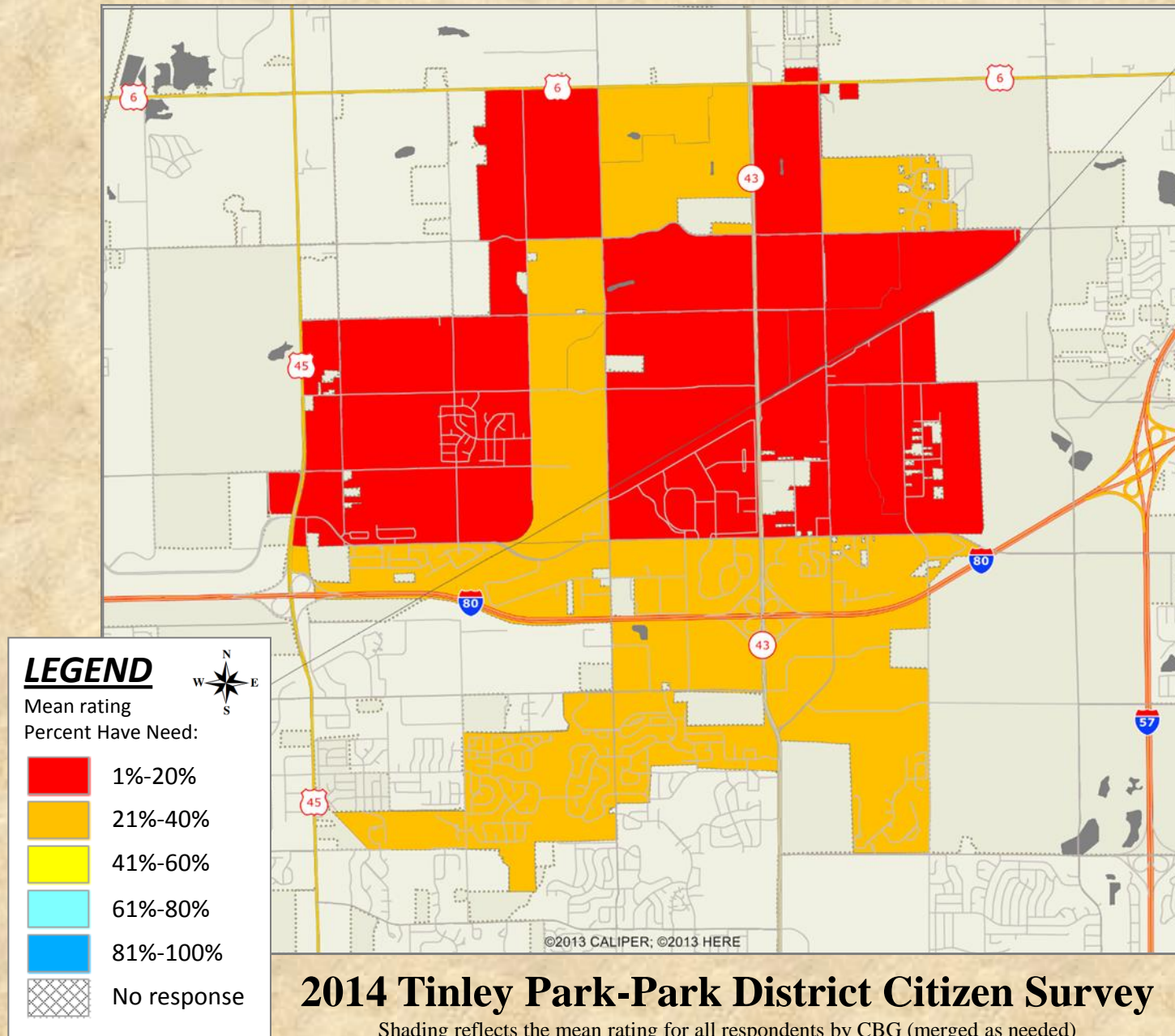


## 21l: How Well Respondents Need is Met for Adult Art, Dance, Performing Arts

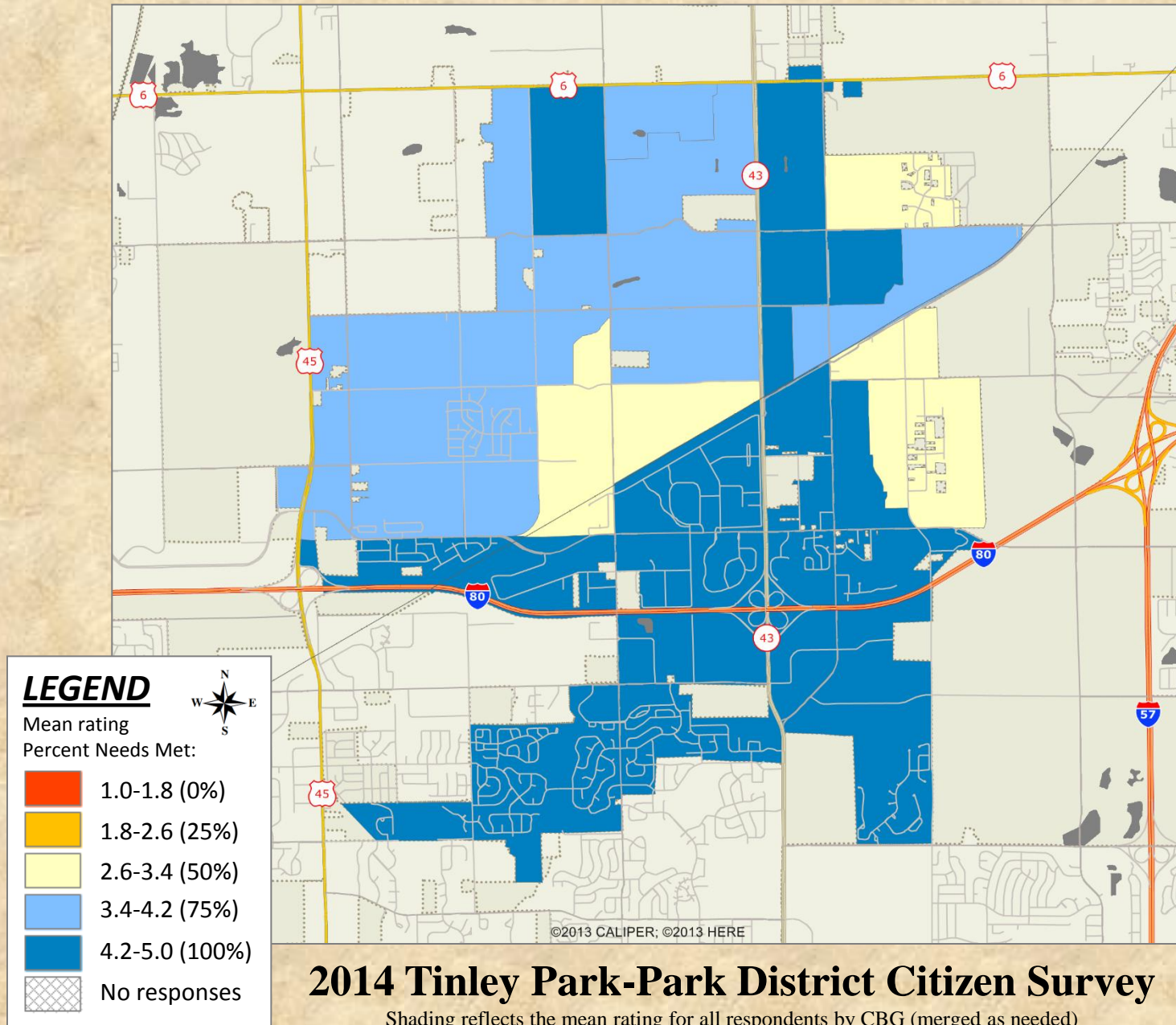




# 21M: Respondents Who Indicated a Need for Adult Sports

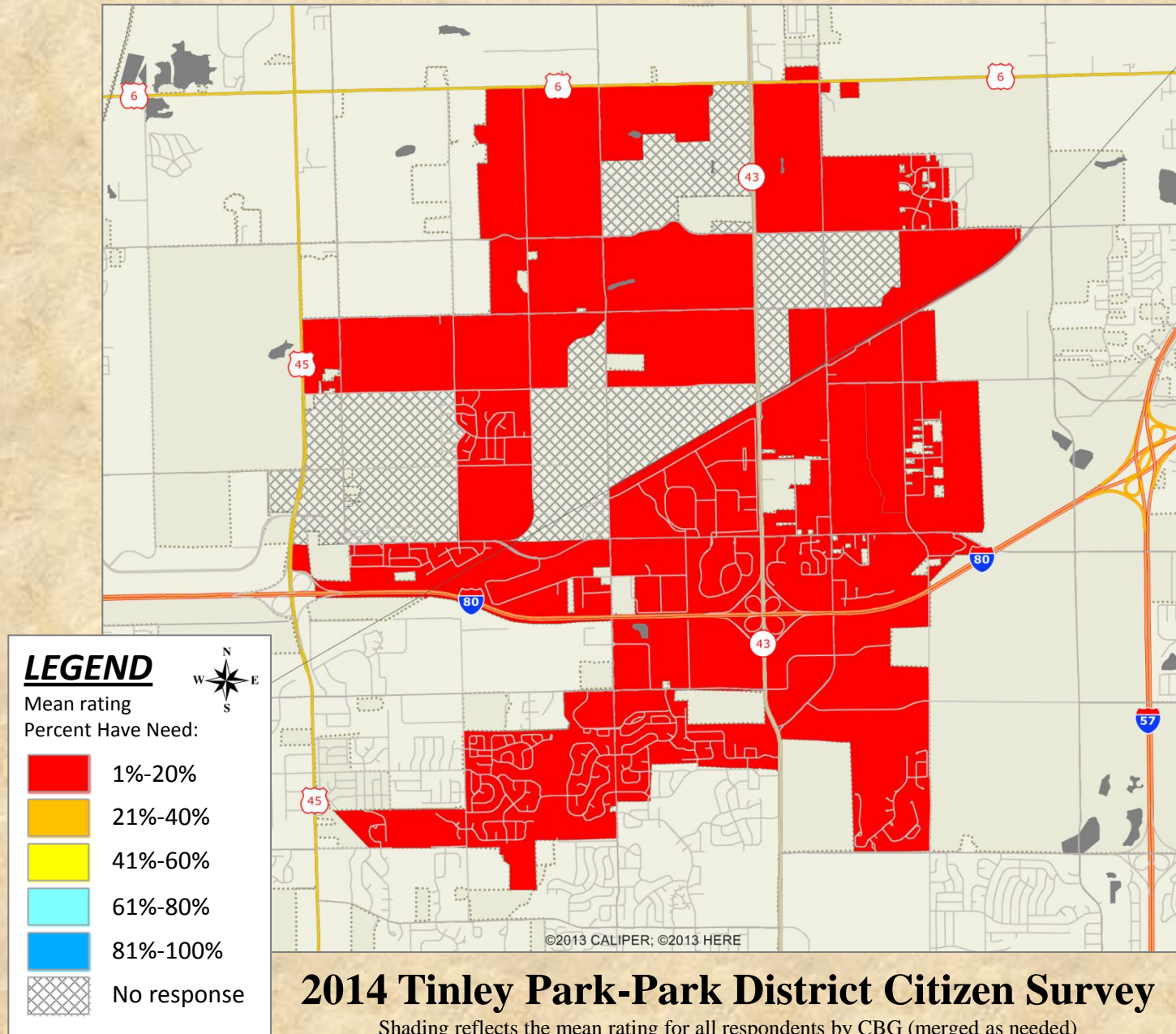


# 21M: How Well Respondents Need is Met for Adult Sports



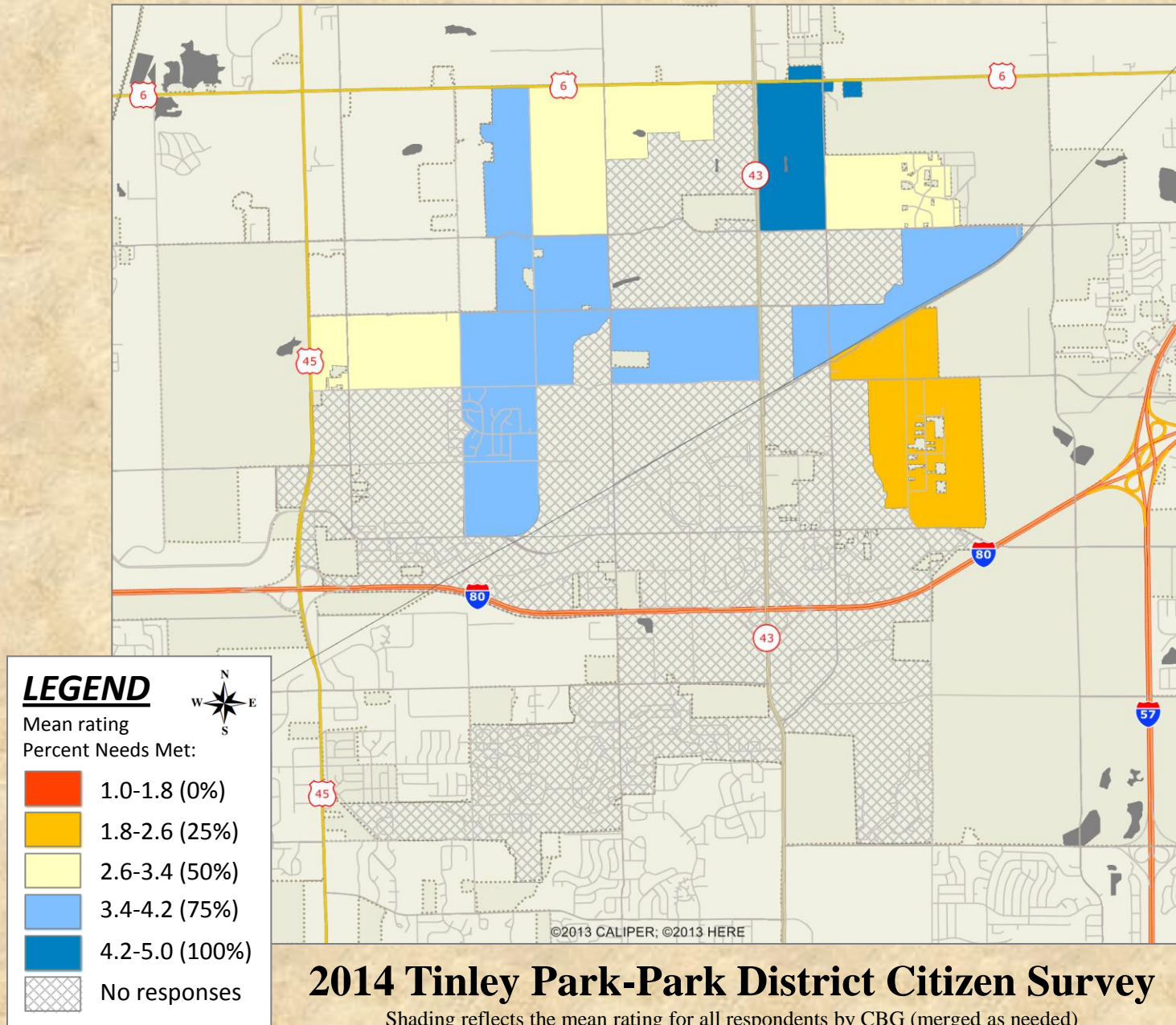


# 21N: Respondents Who Indicated a Need for Adaptive Programs

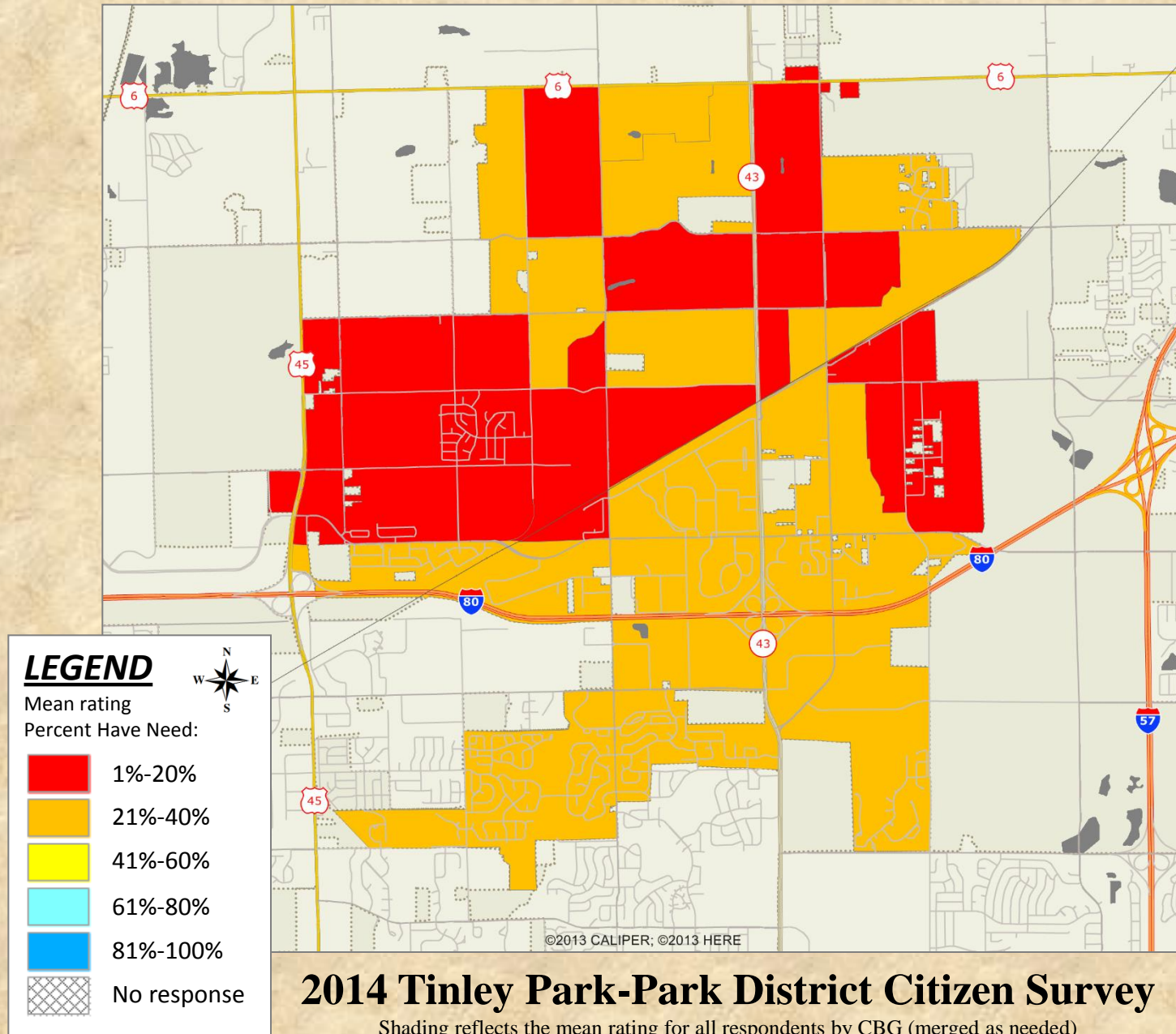




# 21N: How Well Respondents Needs Are Met for Adaptive Programs

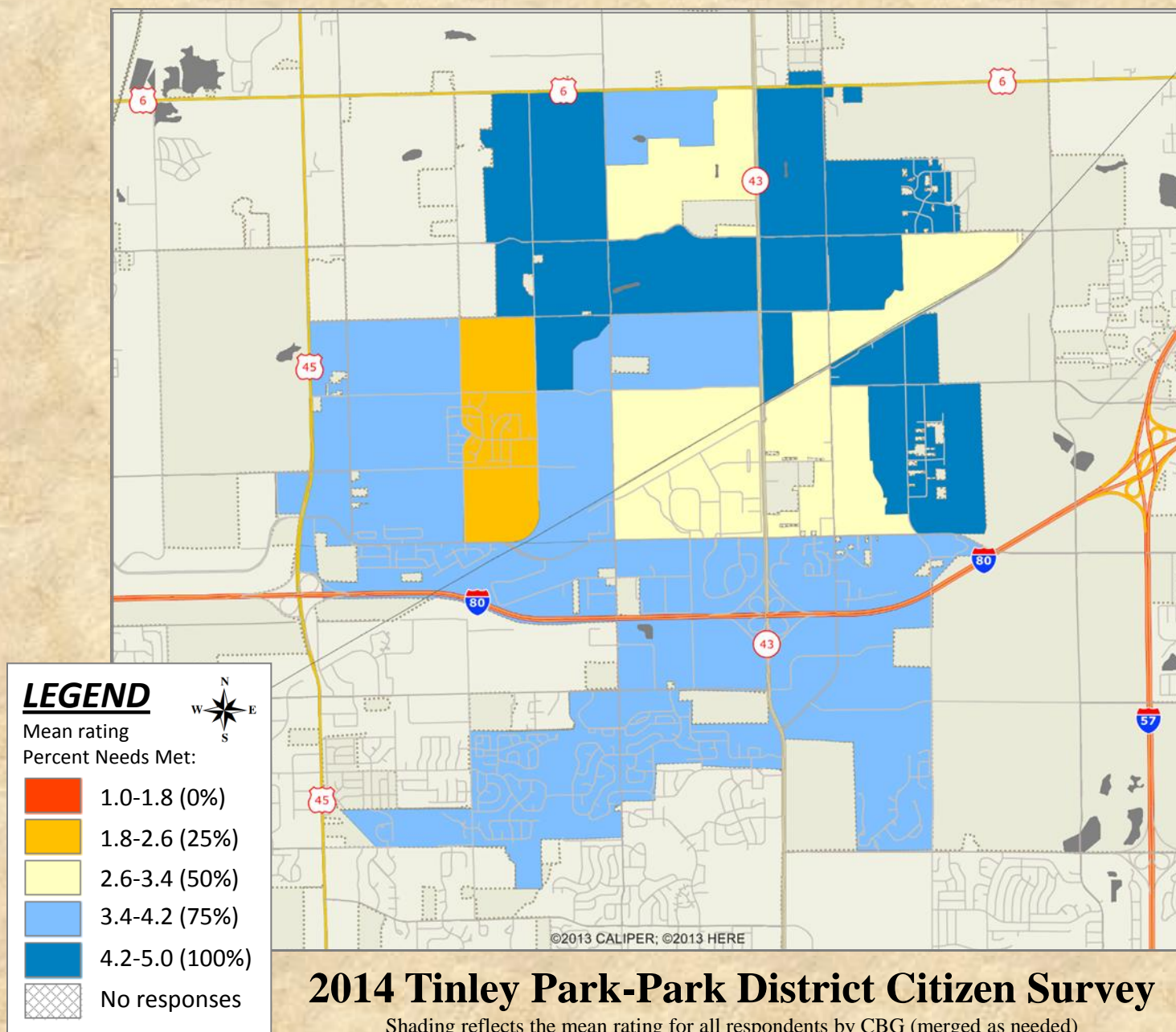


## 21O: Respondents Who Indicated a Need for Trips (Day Trips/Extended Trips)



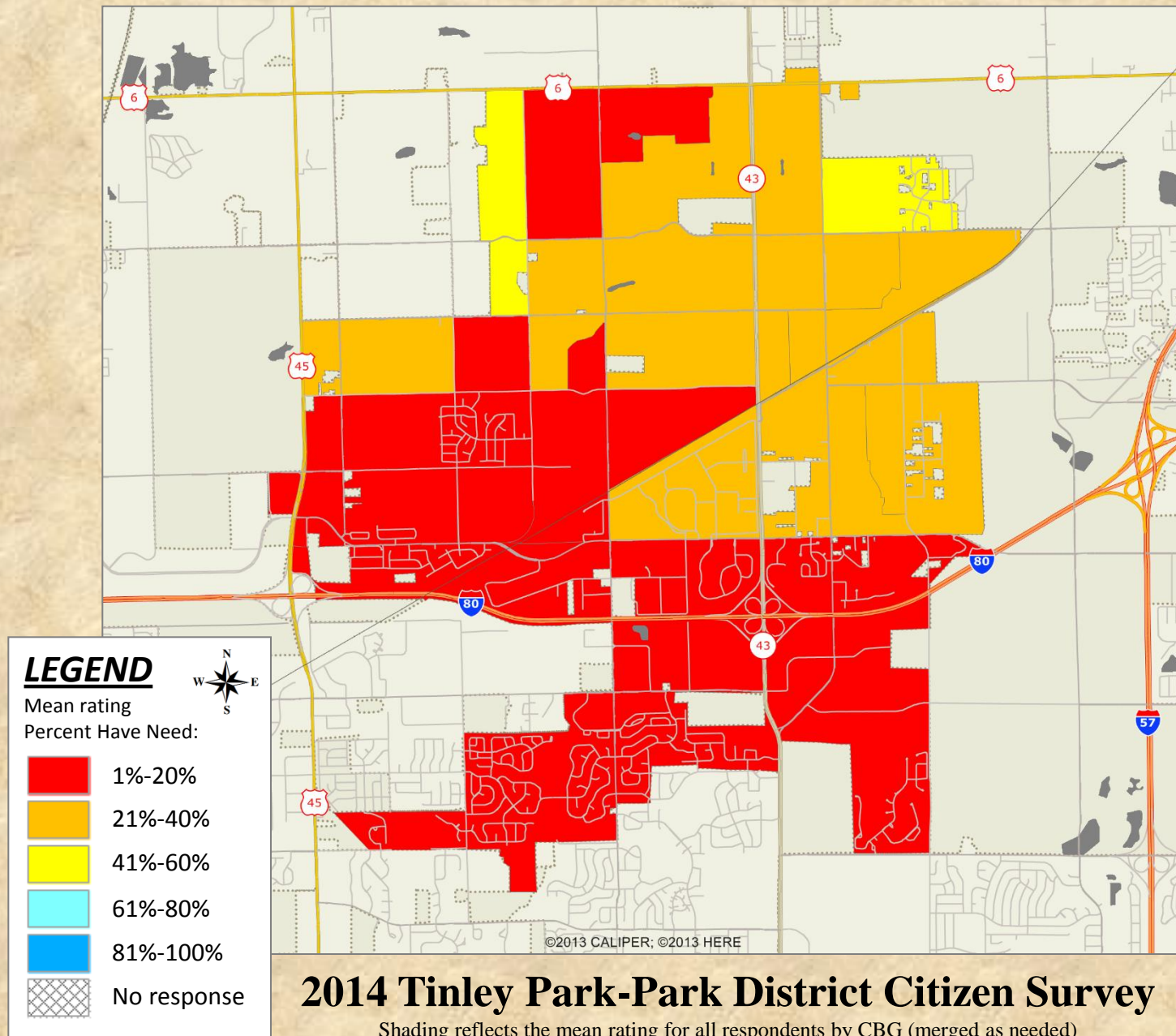


## 210: How Well Respondents Needs Are Met for Trips (Day Trips/Extended Trips)

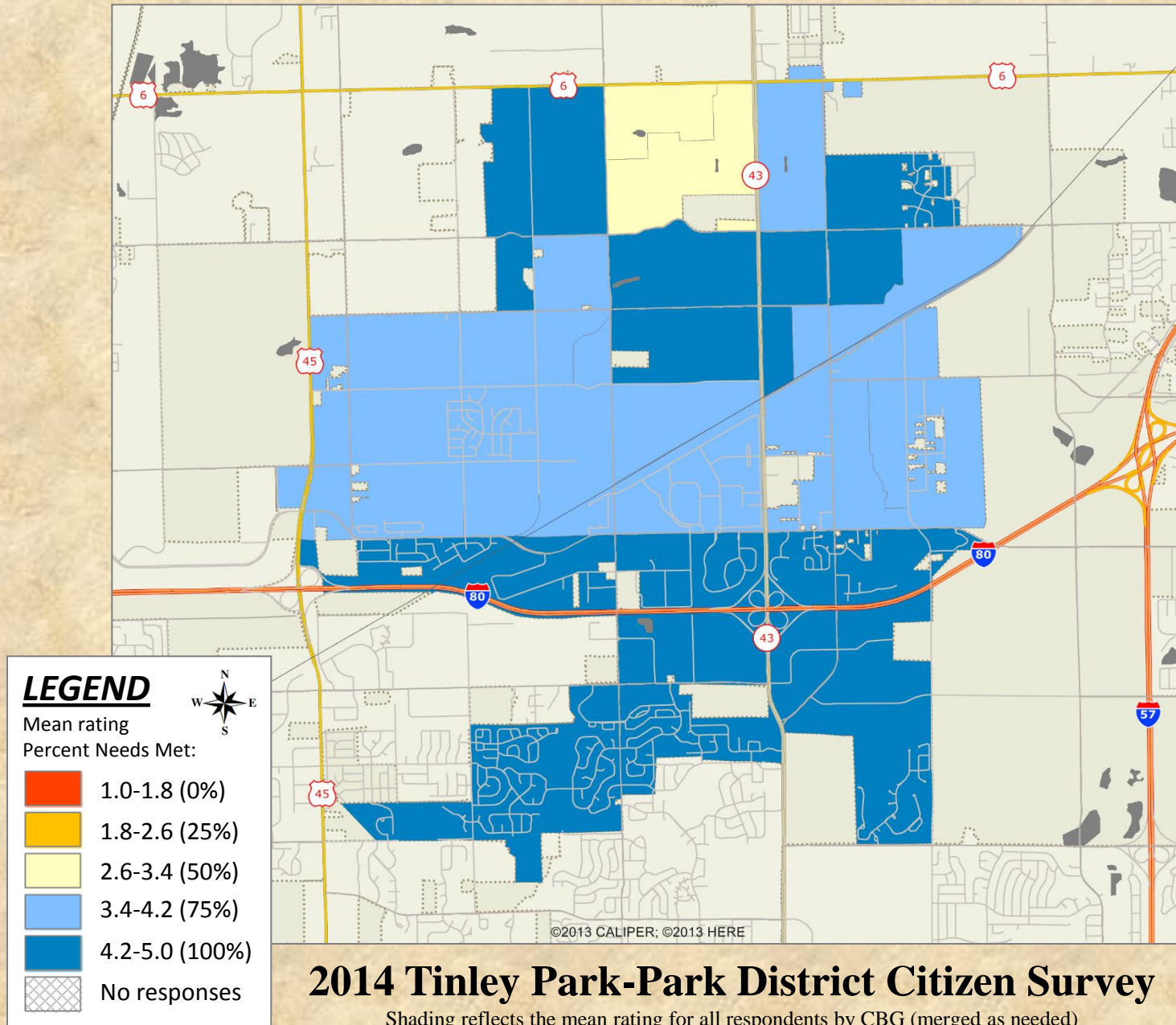




## 21P: Respondents Who Indicated a Need for Large Special Events

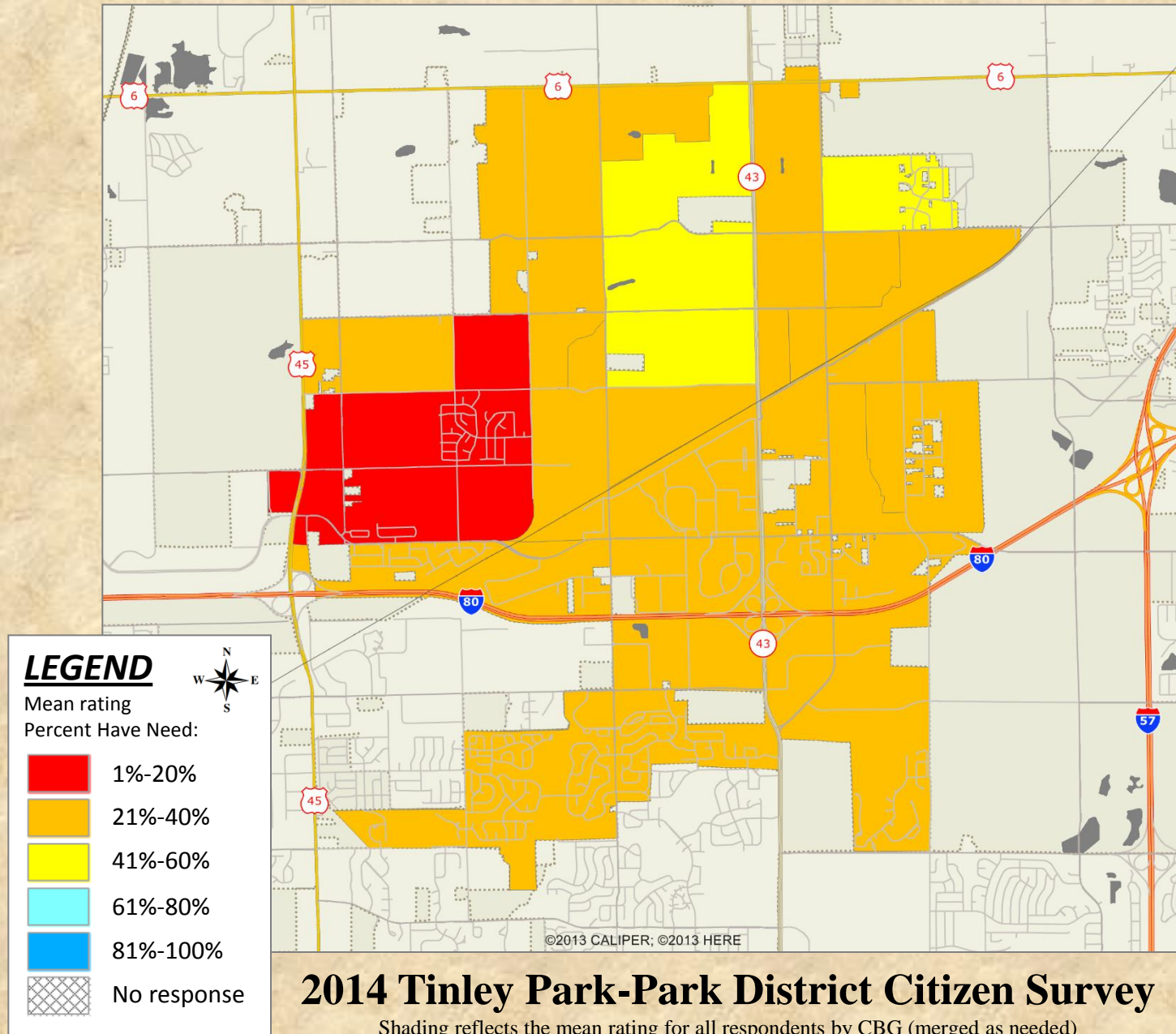


# 21P: How Well Respondents Need is Met for Large Special Events



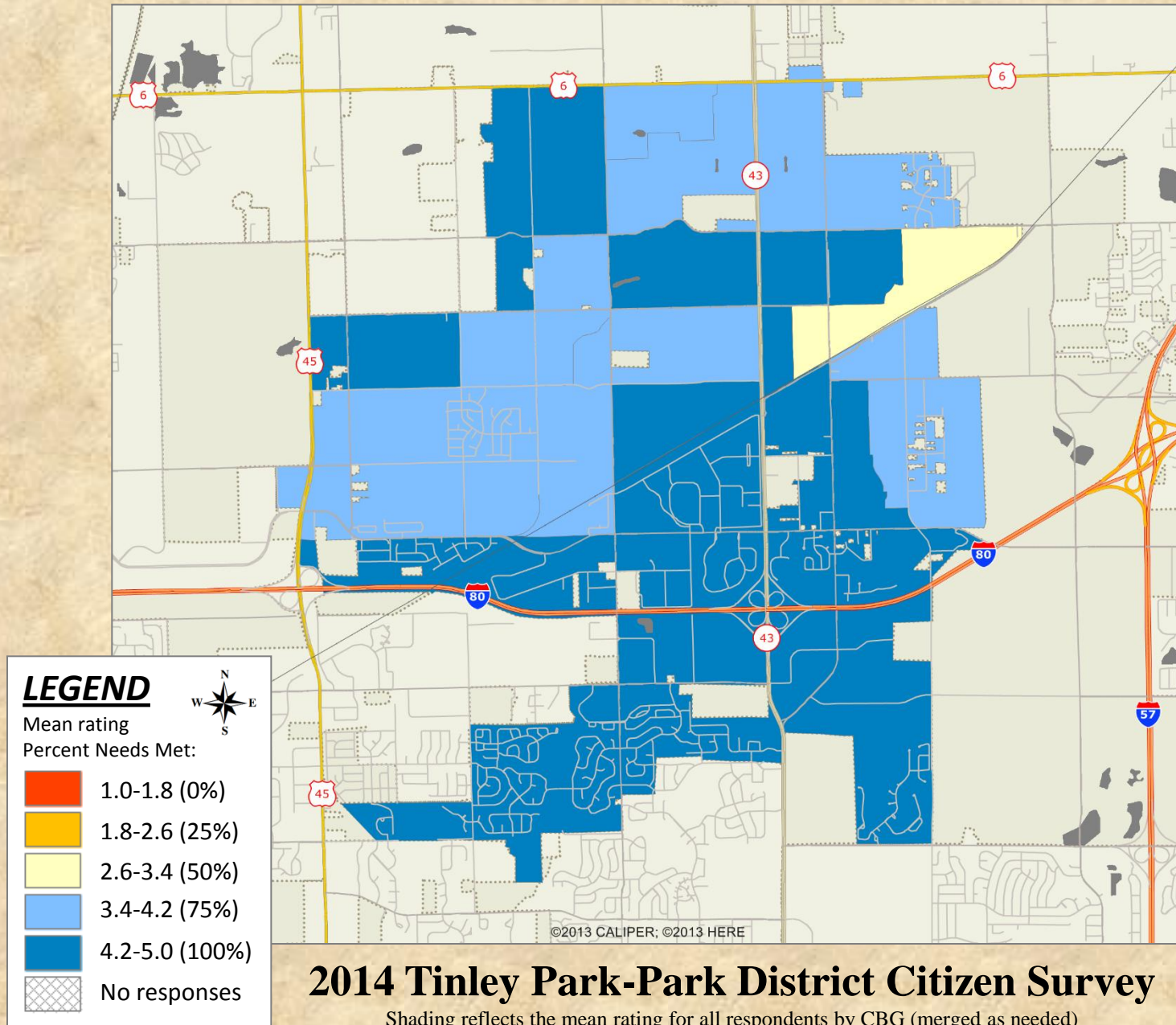


# 21Q: Respondents Who Indicated a Need for Outdoor Recreation Activities

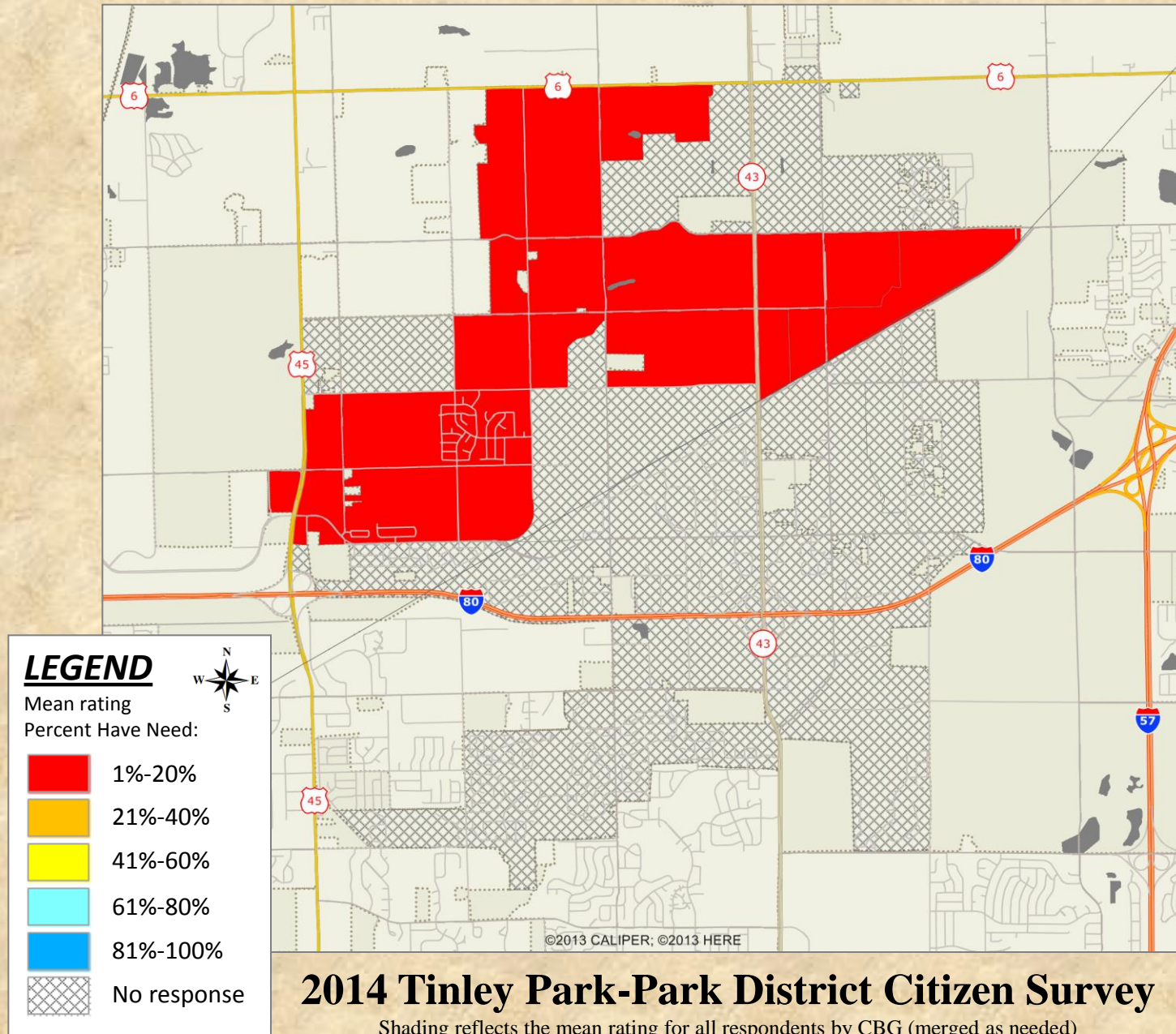




# 21Q: How Well Respondents Need is Met for Outdoor Recreation Activities

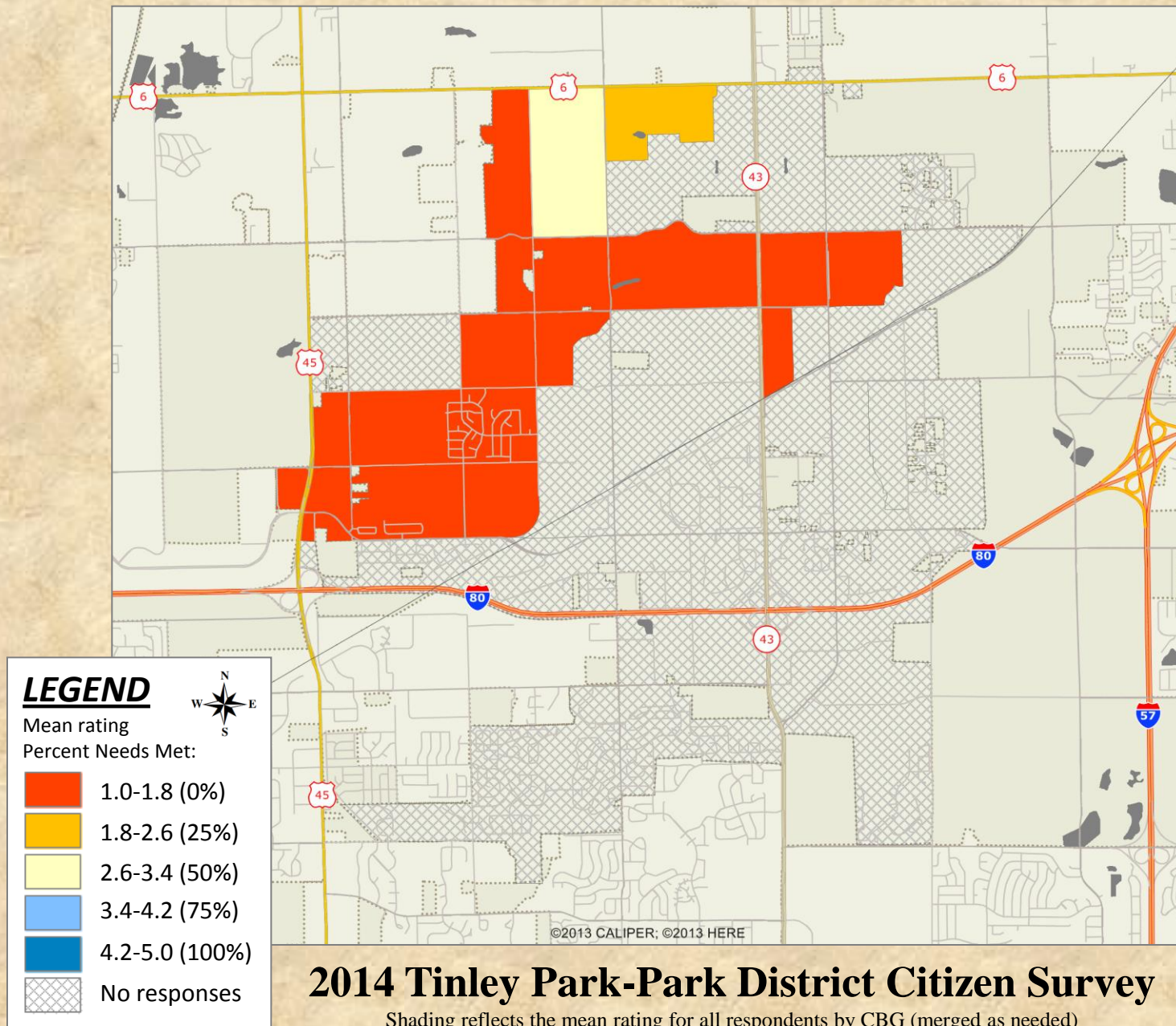


## 21R: Respondents Who Indicated a Need For Other





## 21R: How Well Respondents Need is Met for Other

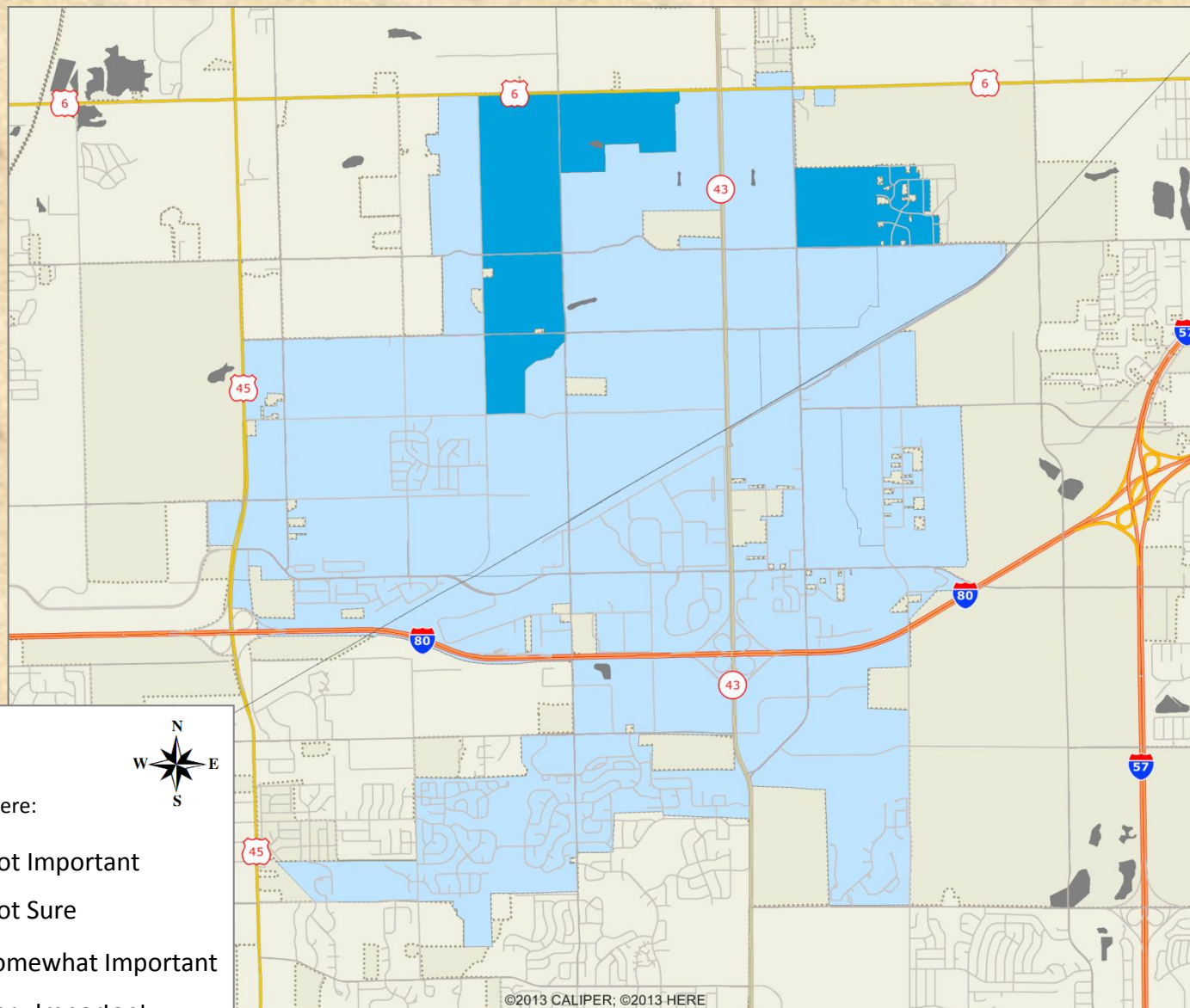




# Level of Importance Respondents Place on Actions for the Tinley Park-Park District to Take

Question #24

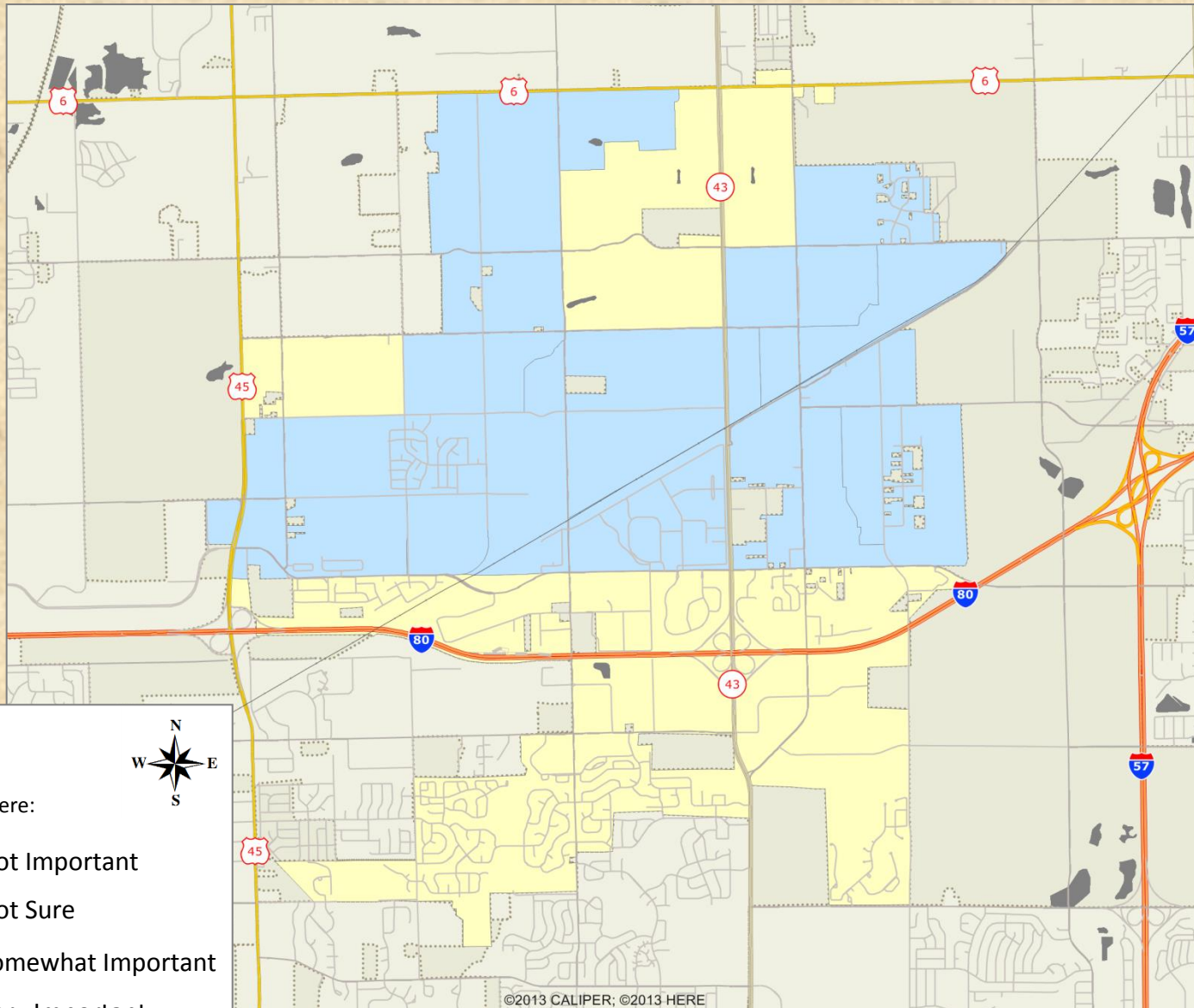
# 24a Importance of Upgrading Existing Neighborhood Parks



## 2015 Tinley Park-Park District Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# 24b Importance of Upgrading Existing Sports Fields



## LEGEND

Mean rating  
on a 4-point scale, where:

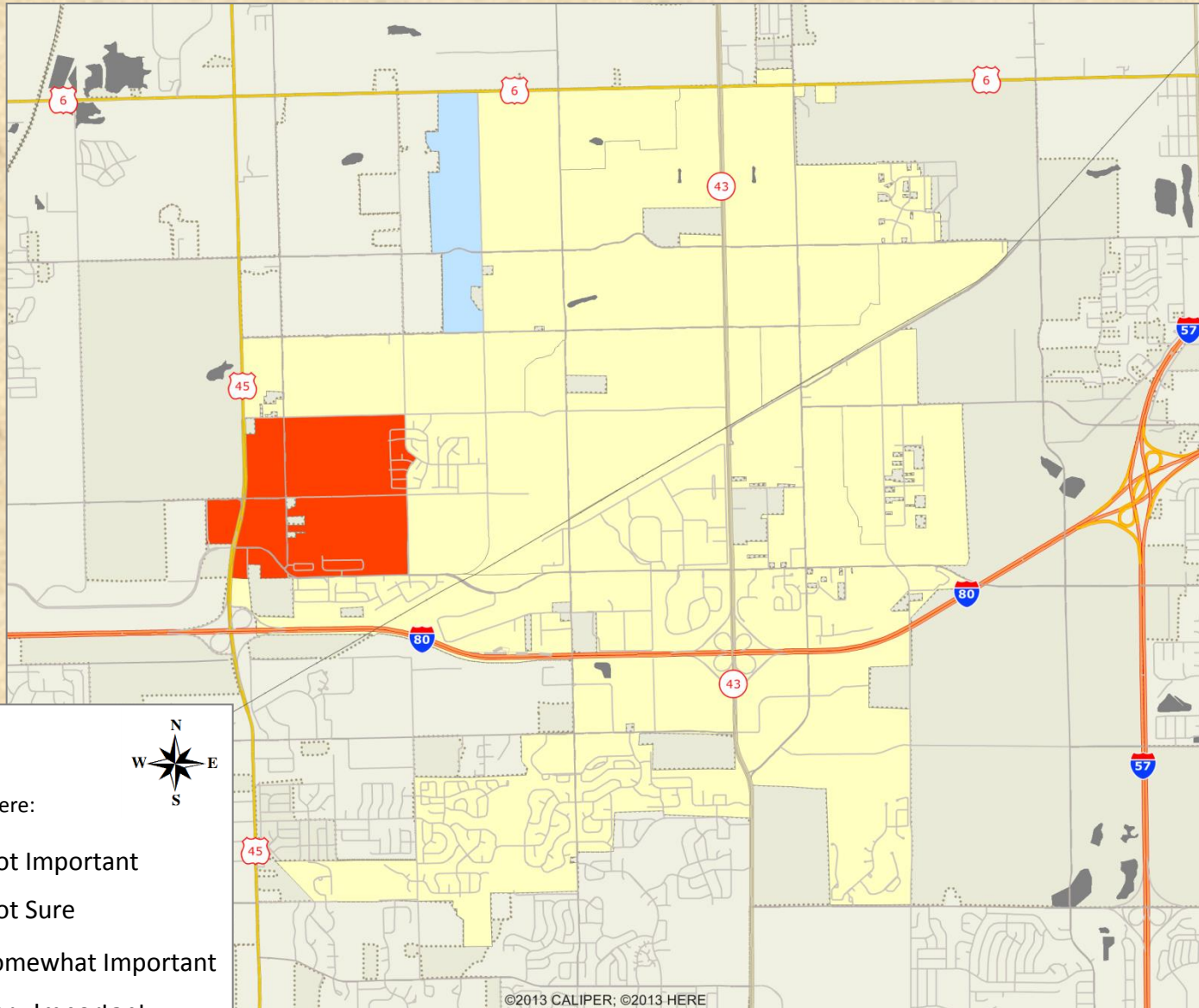
- 1.0-1.75 Not Important
- 1.75-2.5 Not Sure
- 2.5-3.25 Somewhat Important
- 3.25-4.0 Very Important
- Other (no responses)

## 2015 Tinley Park-Park District Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# 24c Importance of Upgrading the Existing Vogt Visual Arts Center



## LEGEND

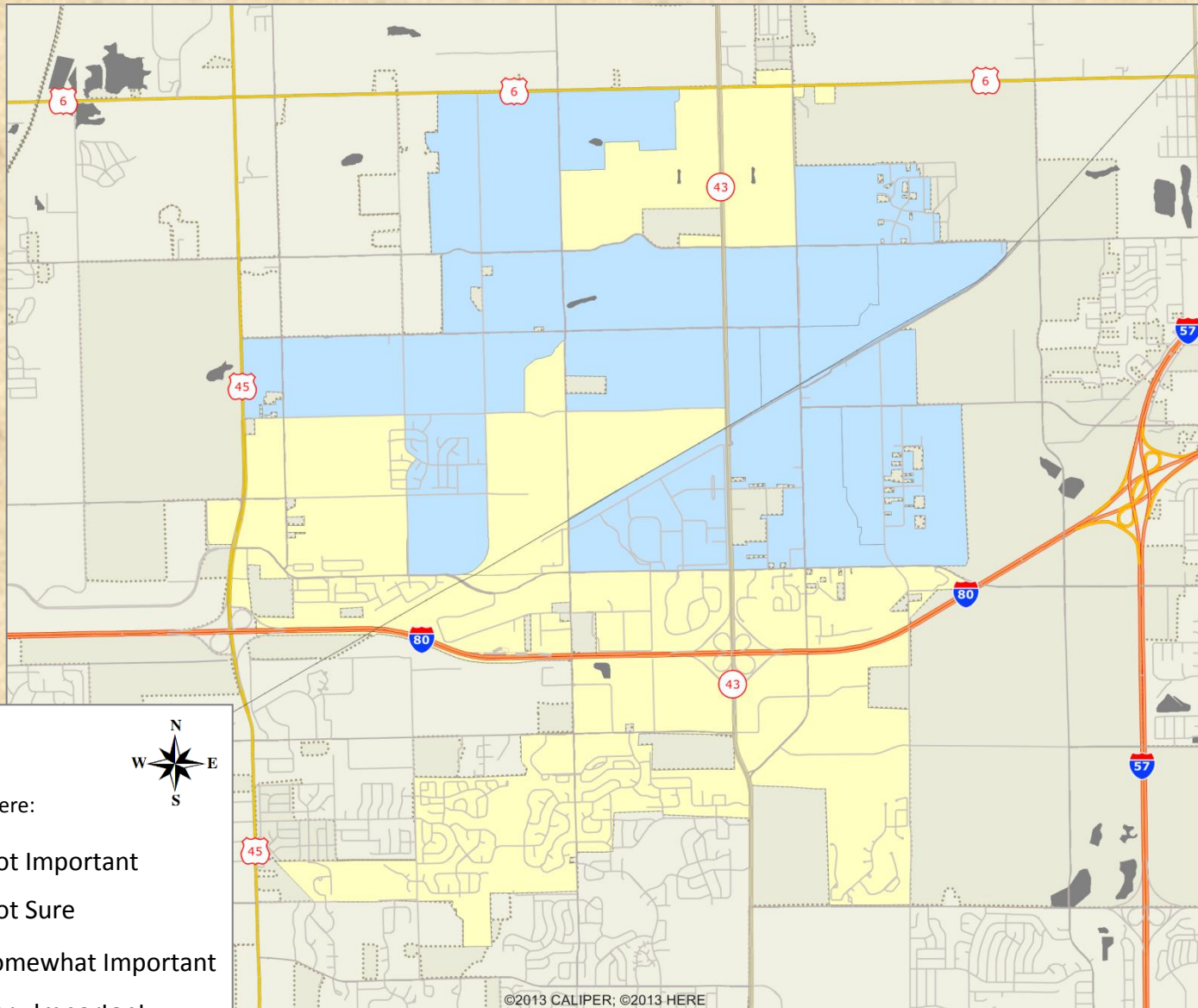
Mean rating  
on a 4-point scale, where:

- 1.0-1.75 Not Important
- 1.75-2.5 Not Sure
- 2.5-3.25 Somewhat Important
- 3.25-4.0 Very Important
- Other (no responses)

## 2015 Tinley Park-Park District Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# 24d Importance of Upgrading the Existing White Water Canyon Water Park



## **LEGEND**

Mean rating  
on a 4-point scale, where:

- 1.0-1.75 Not Important
- 1.75-2.5 Not Sure
- 2.5-3.25 Somewhat Important
- 3.25-4.0 Very Important
- Other (no responses)

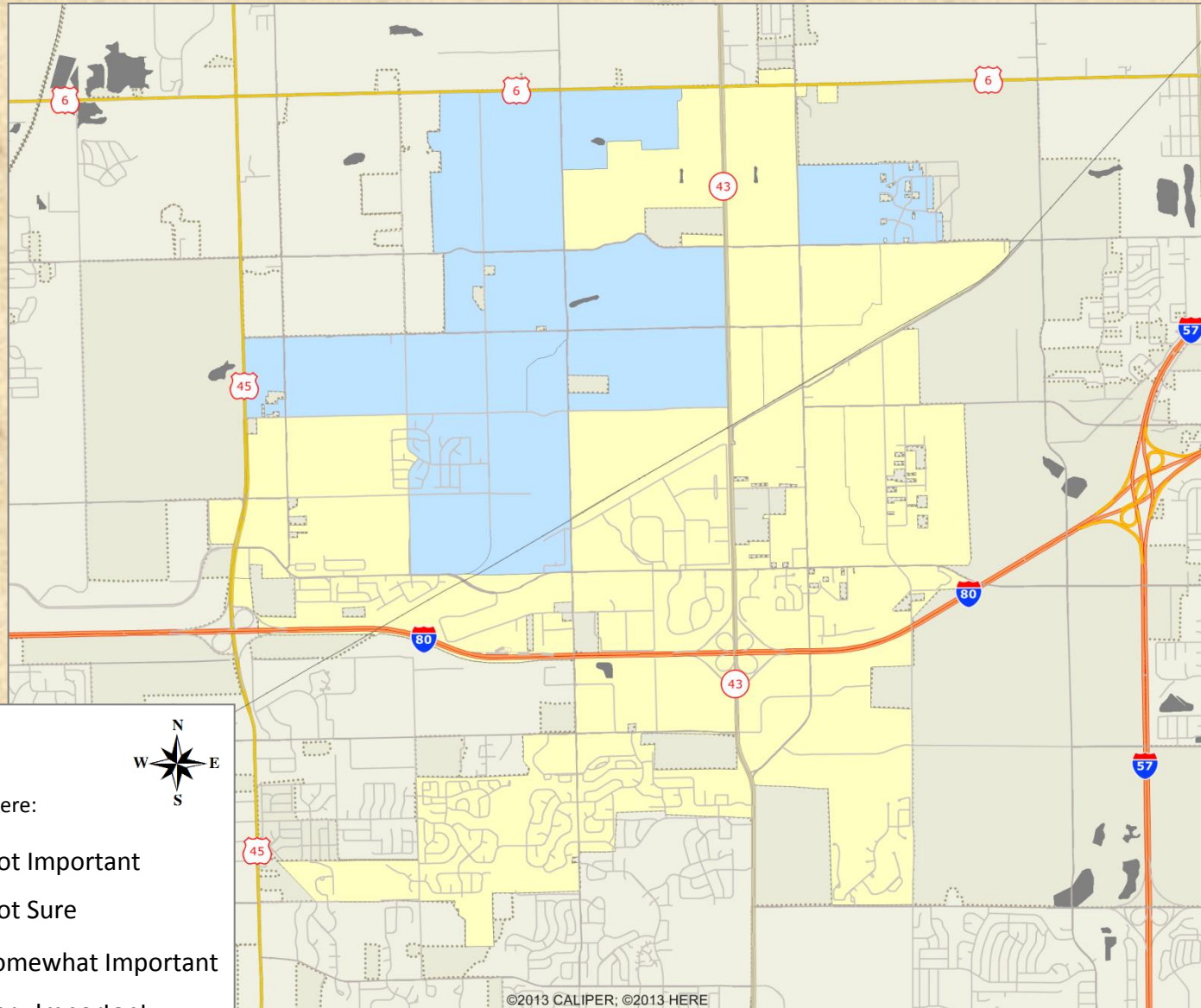


## **2015 Tinley Park-Park District Citizen Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# 24e Importance of Upgrading the Existing Tony Bettenhausen Recreation Center



## LEGEND

Mean rating  
on a 4-point scale, where:

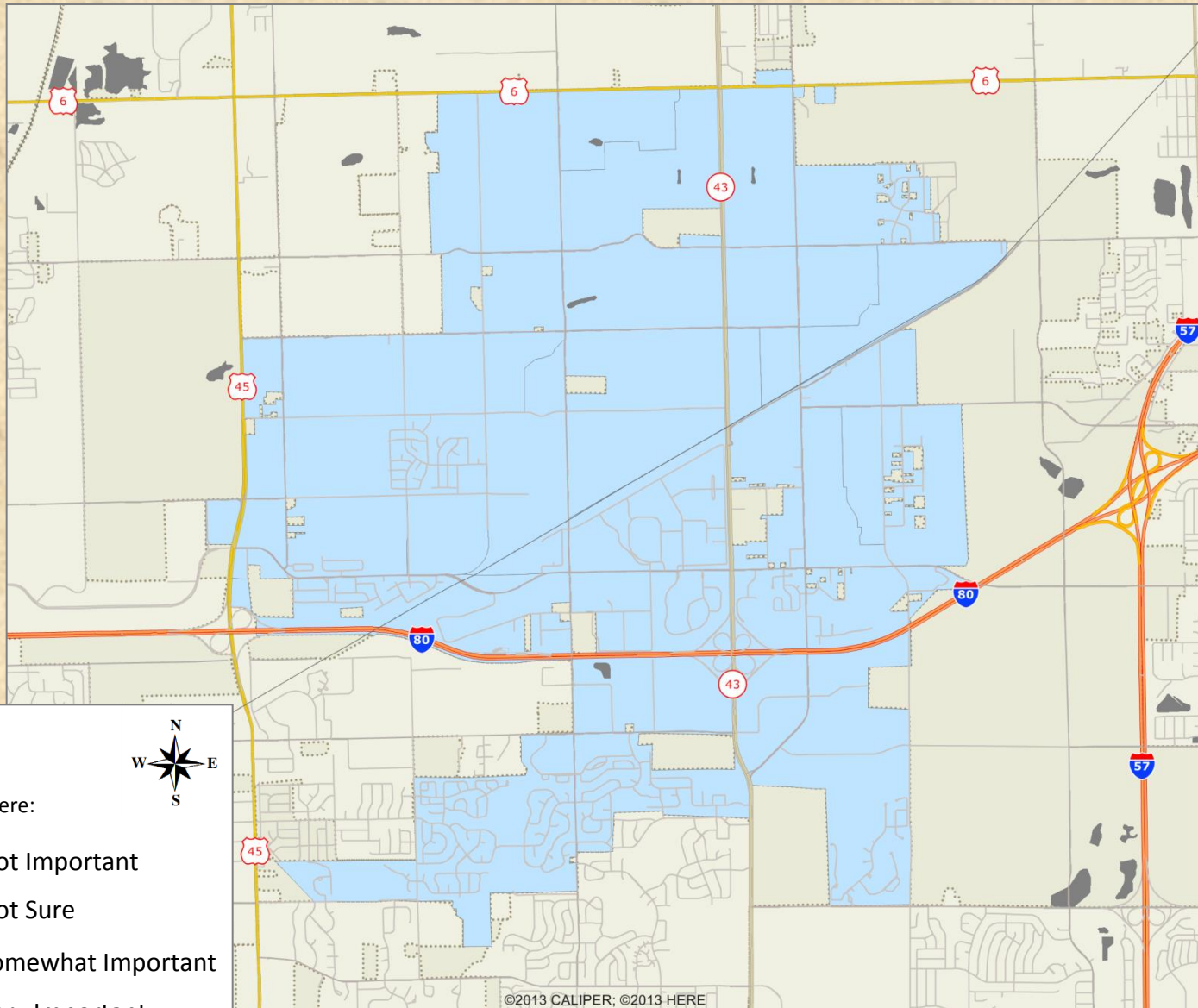
- 1.0-1.75 Not Important
- 1.75-2.5 Not Sure
- 2.5-3.25 Somewhat Important
- 3.25-4.0 Very Important
- Other (no responses)

## 2015 Tinley Park-Park District Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# 24f Importance of Upgrading Existing Community Parks



## LEGEND

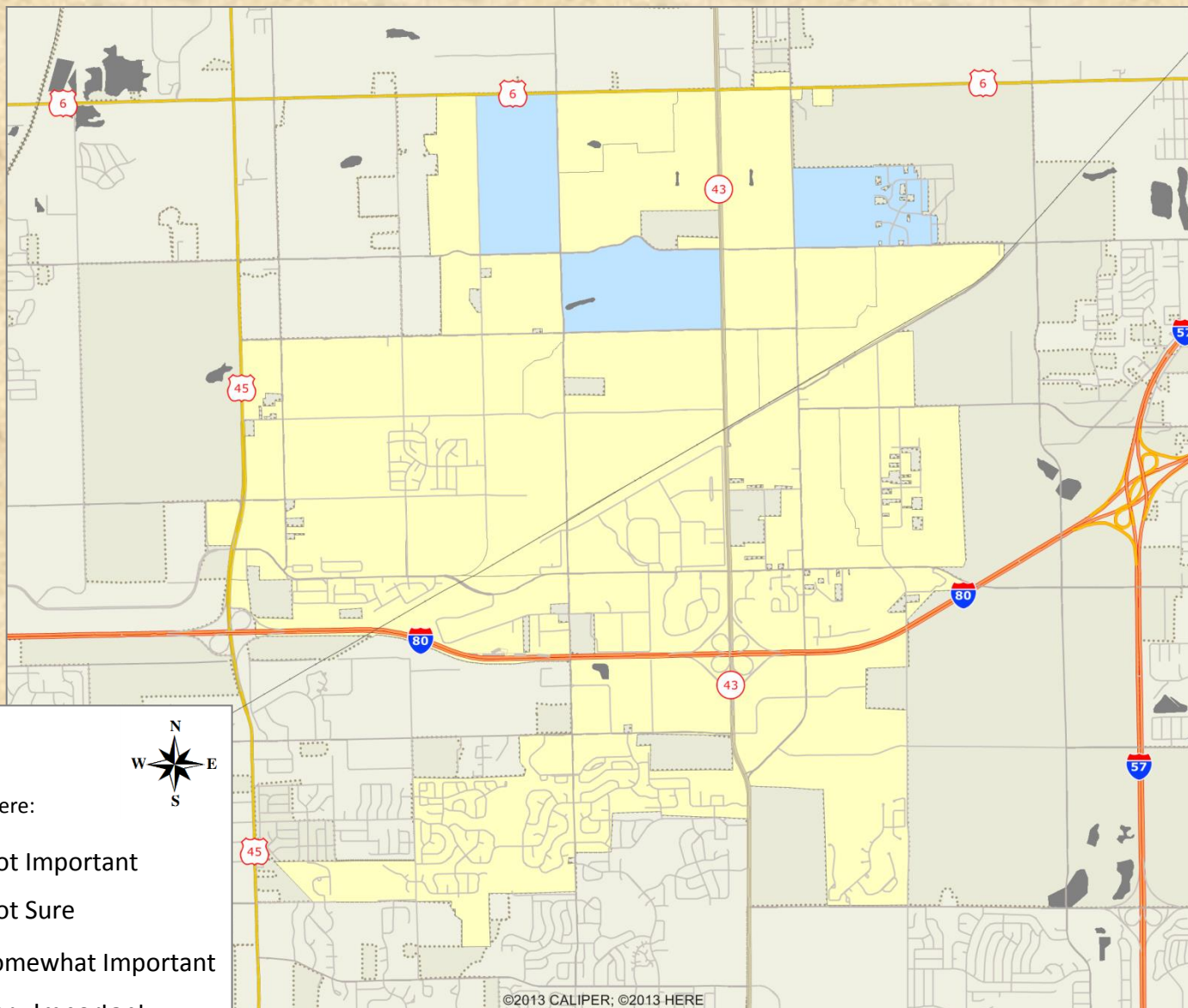
Mean rating  
on a 4-point scale, where:

- 1.0-1.75 Not Important
- 1.75-2.5 Not Sure
- 2.5-3.25 Somewhat Important
- 3.25-4.0 Very Important
- Other (no responses)

## 2015 Tinley Park-Park District Citizen Survey






Shading reflects the mean rating for all respondents by CBG (merged as needed)

# 24g Importance of Upgrading Batting Cages/Miniature Golf Course



## **LEGEND**

Mean rating  
on a 4-point scale, where:

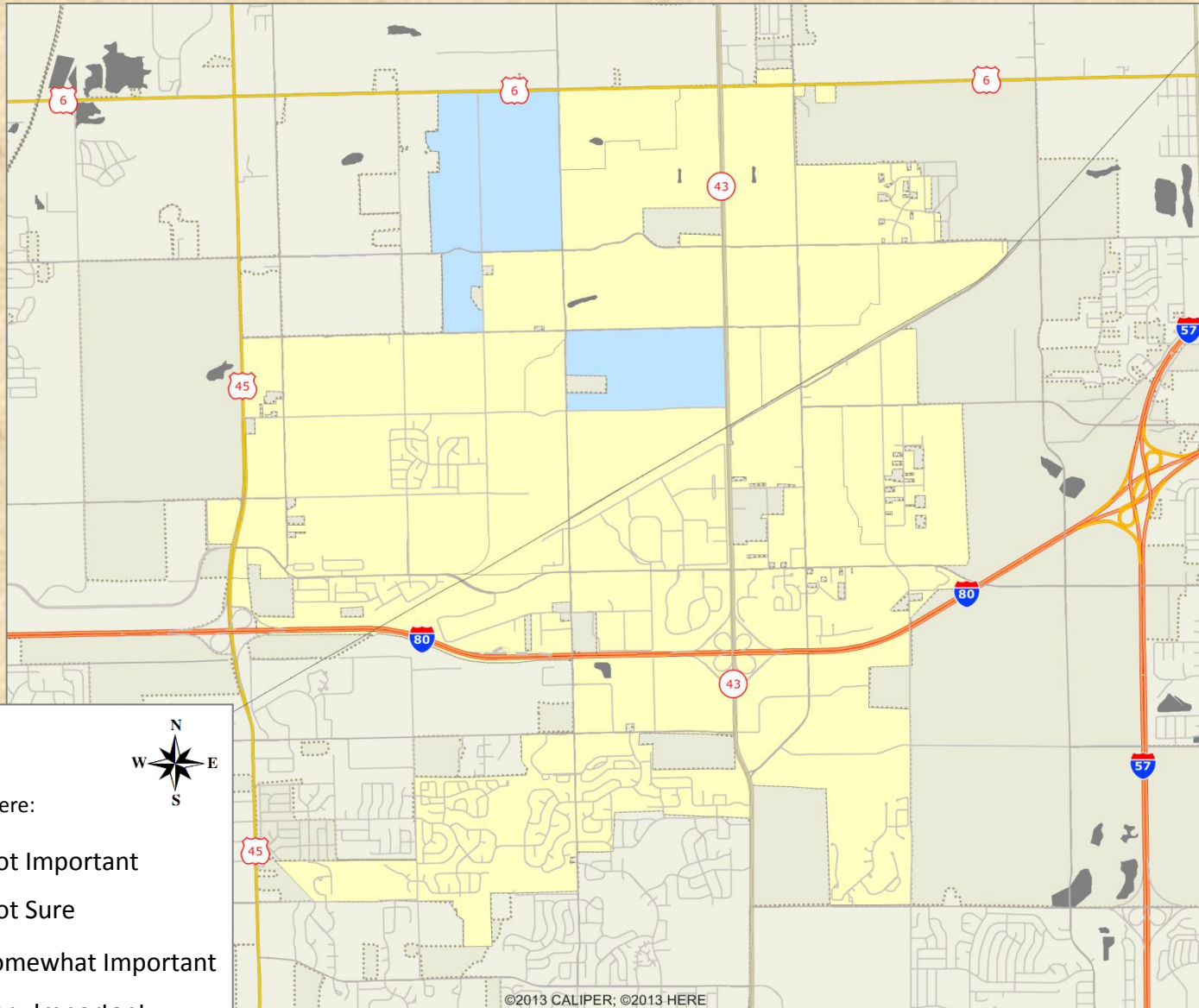
-  1.0-1.75 Not Important
-  1.75-2.5 Not Sure
-  2.5-3.25 Somewhat Important
-  3.25-4.0 Very Important
-  Other (no responses)

## **2015 Tinley Park-Park District Citizen Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# 24h Importance of Building a New Youth Outdoor Sports Complex

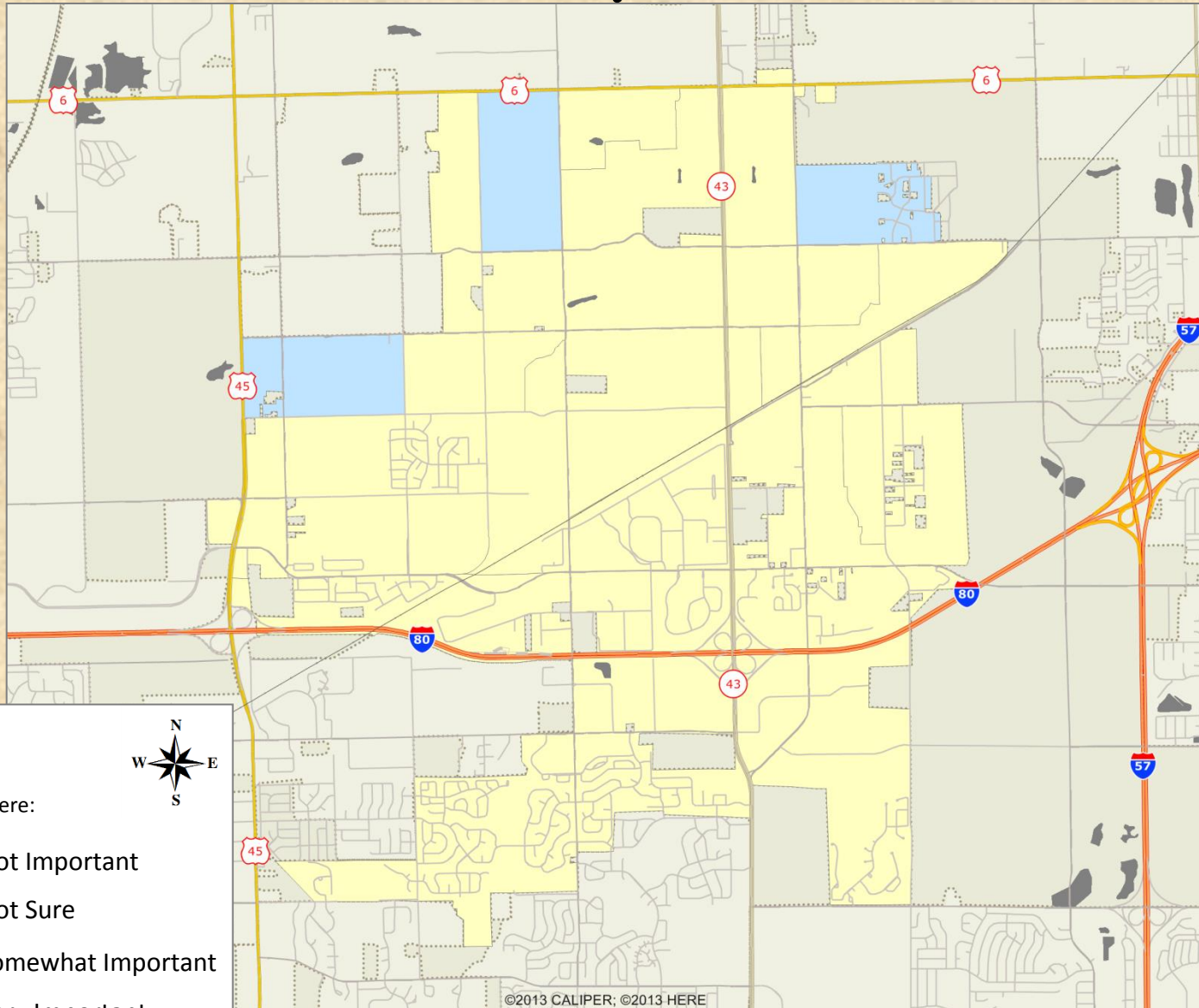


## 2015 Tinley Park-Park District Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# 24i Importance of Developing a 3<sup>rd</sup> Water Slide at the White Water Canyon Water Park



## **LEGEND**

Mean rating  
on a 4-point scale, where:

- 1.0-1.75 Not Important
- 1.75-2.5 Not Sure
- 2.5-3.25 Somewhat Important
- 3.25-4.0 Very Important
- Other (no responses)

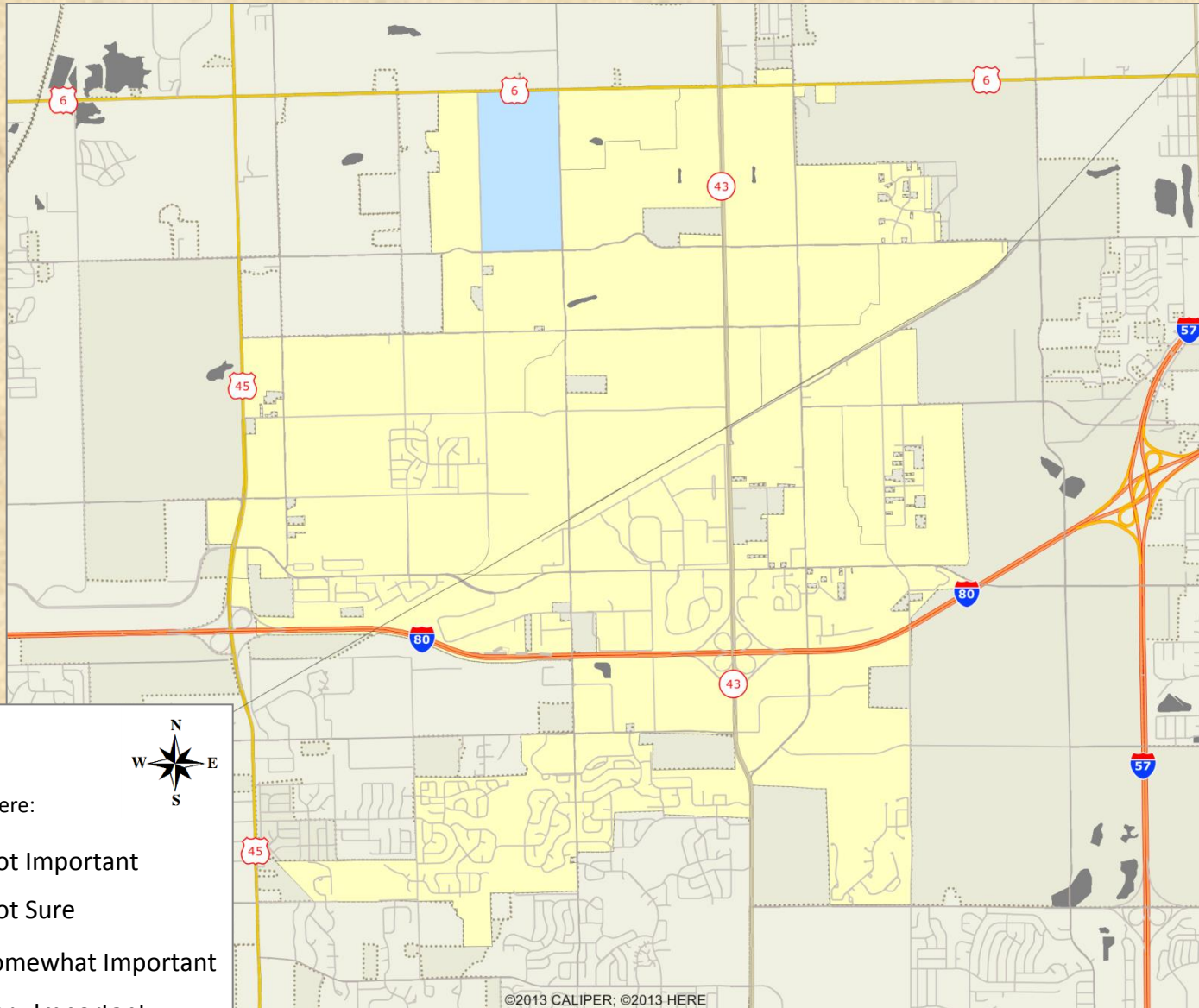


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## **2015 Tinley Park-Park District Citizen Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## 24j Importance of Building a New Indoor Youth Sports Complex



### **LEGEND**

Mean rating  
on a 4-point scale, where:

- 1.0-1.75 Not Important
- 1.75-2.5 Not Sure
- 2.5-3.25 Somewhat Important
- 3.25-4.0 Very Important
- Other (no responses)

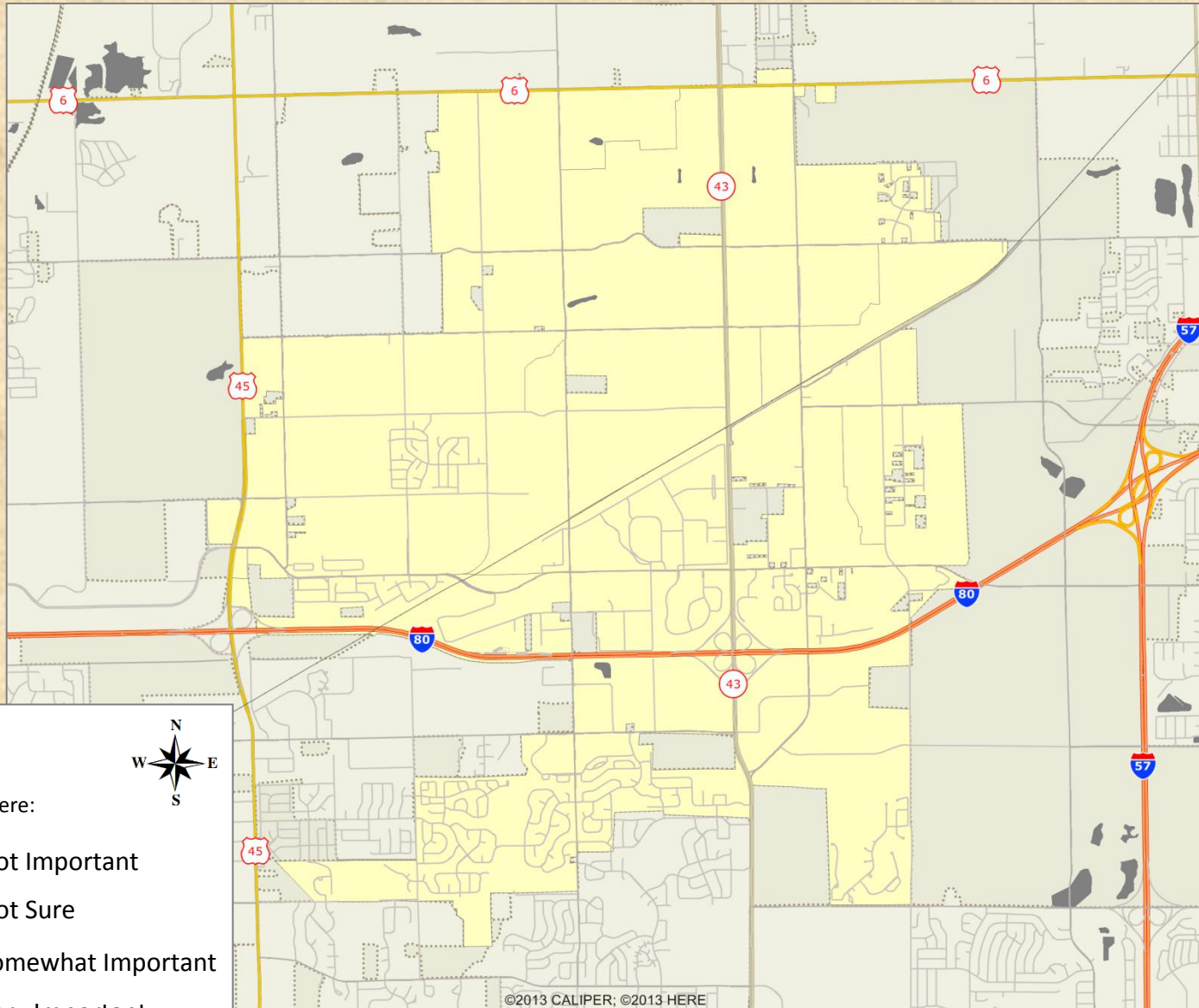


## **2015 Tinley Park-Park District Citizen Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# 24k Importance of Building a New Gymnasium



## LEGEND

Mean rating  
on a 4-point scale, where:

- 1.0-1.75 Not Important
- 1.75-2.5 Not Sure
- 2.5-3.25 Somewhat Important
- 3.25-4.0 Very Important
- Other (no responses)



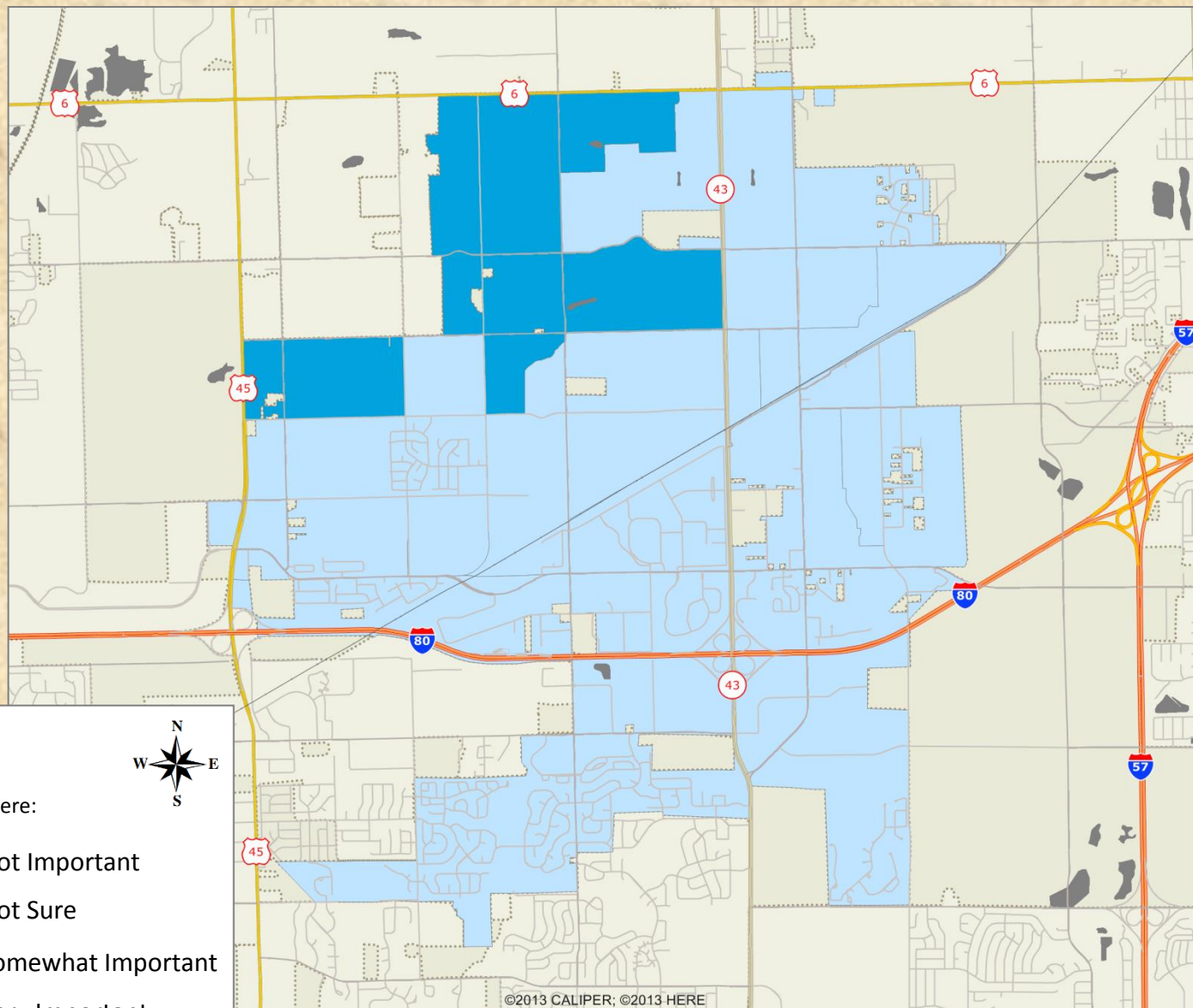
©2013 CALIPER; ©2013 HERE

## 2015 Tinley Park-Park District Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



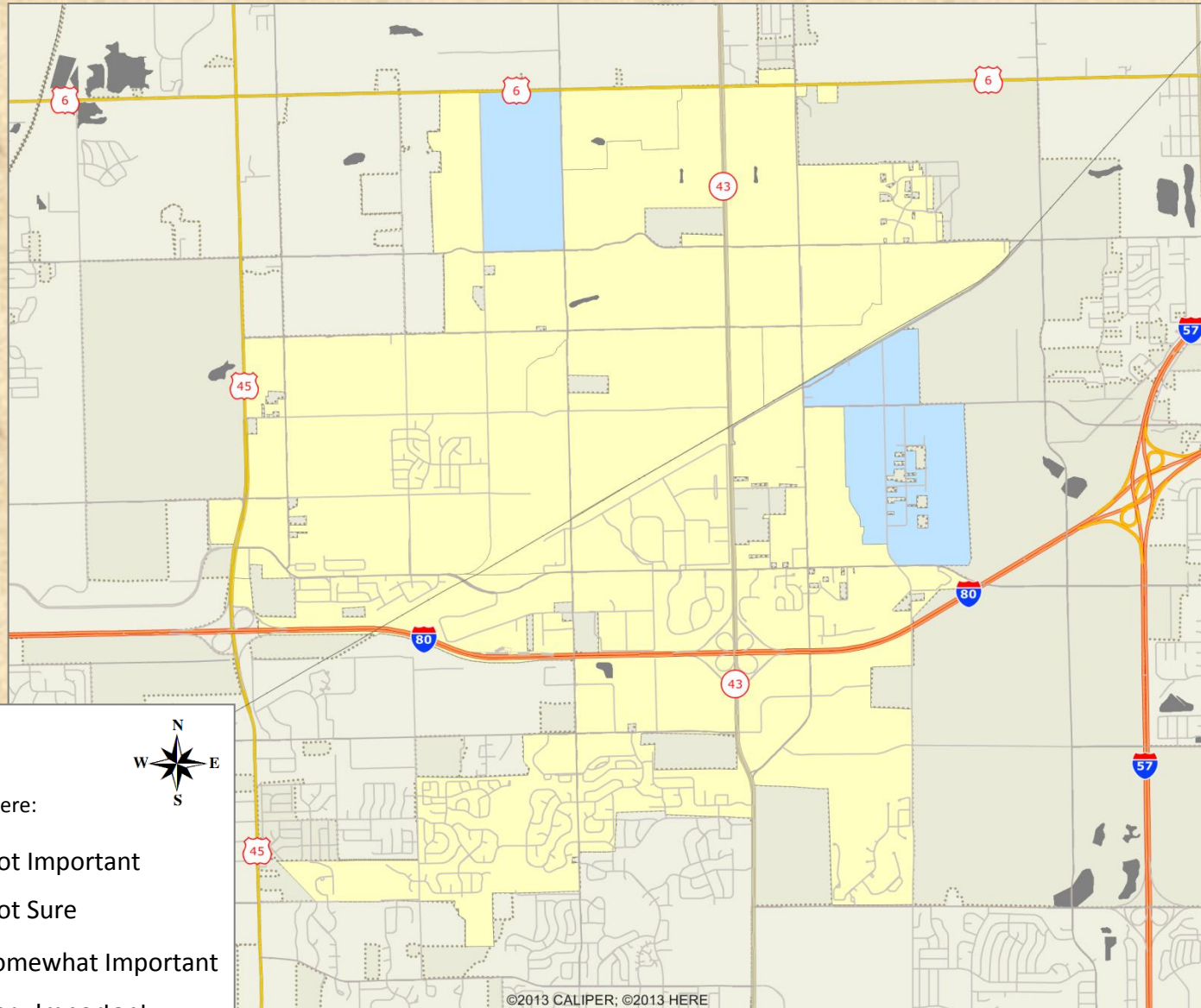
# 24 Importance of Developing Additional Walking/Biking Trails & Connecting Trails



## 2015 Tinley Park-Park District Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# 24m Importance of Building Permanent Seating for Outdoor Band Shell



## LEGEND

Mean rating  
on a 4-point scale, where:

- 1.0-1.75 Not Important
- 1.75-2.5 Not Sure
- 2.5-3.25 Somewhat Important
- 3.25-4.0 Very Important
- Other (no responses)

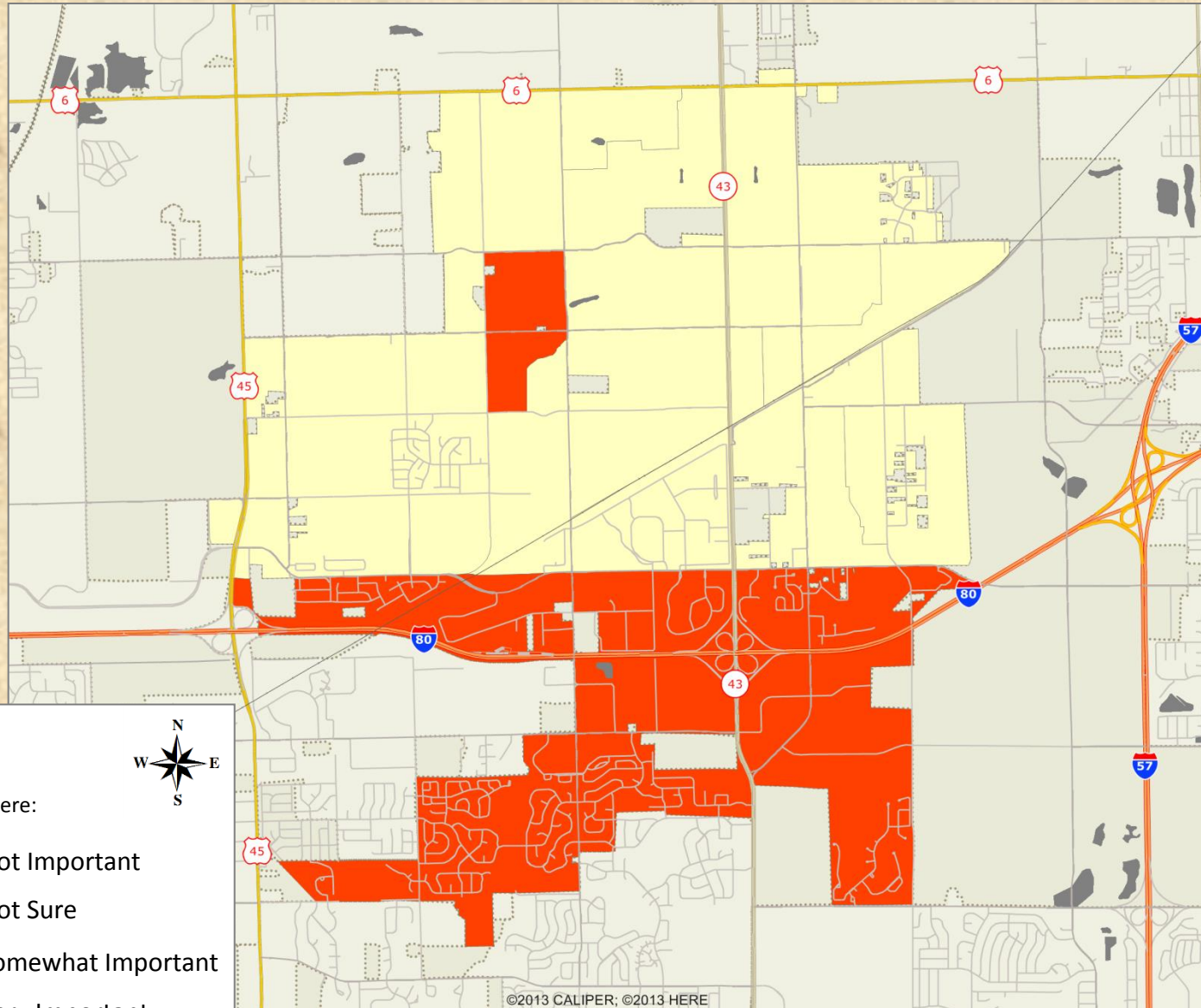


## 2015 Tinley Park-Park District Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# 24n Importance of Building a New Outdoor Spray and Play Area



## 2015 Tinley Park-Park District Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



## **Section 5**

### ***Tabular Data***

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## Tabular Data

### **Q1. Counting yourself, how many people in your household are?**

	Mean	Sum
number	3.25	1604
Q1 Under age 5	0.21	105
Ages 5-9	0.20	99
Ages 10-14	0.23	113
Ages 15-19	0.25	122
Ages 20-24	0.29	143
Ages 25-34	0.33	161
Ages 35-44	0.33	163
Ages 45-54	0.47	230
Ages 55-64	0.53	260
Ages 65-74	0.32	157
Ages 75+	0.10	51

### **Q2. Have you or members of your household visited any of the Tinley Park-Park District parks or facilities during the past year?**

Q2. Have you or members of your household visited any parks  
or facilities during the past year?

	Number	Percent
Yes	413	82.9 %
No	85	17.1 %
Total	498	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

## Tabular Data

### **Q3. From the following list, please check ALL the OUTDOOR facilities you or members of your household have used or visited in Tinley Park-Park District parks over the past 12 months.**

Q3. The OUTDOOR facilities you or members of your household have used	Number	Percent
Adult baseball/softball fields	69	16.7 %
Youth baseball fields	83	20.1 %
Youth softball fields	29	7.0 %
Youth soccer fields	55	13.3 %
Youth football fields	24	5.8 %
Walking and biking trails	303	73.4 %
Board walk through wetlands	95	23.0 %
Basketball courts	57	13.8 %
Sand volleyball courts	39	9.4 %
Fishing pier	70	16.9 %
Batting cages	60	14.5 %
Miniature golf course	121	29.3 %
Ice-rink	29	7.0 %
Water park	180	43.6 %
Picnic areas/shelter	138	33.4 %
Playgrounds	208	50.4 %
Wooded preserves	100	24.2 %
Tennis courts	44	10.7 %
Gazebo	30	7.3 %
Skateboard park	22	5.3 %
Outdoor bandshell	62	15.0 %
Other	10	2.4 %
None chosen	8	1.9 %
Total	1836	

Number of Cases = 413

Number of Responses = 1836

Average Number Of Responses Per Case = 4.4

Number Of Cases With At Least One Response = 413

Response Percent = 100.0 %

### **Q3. Other**

Q3 Other

FARMERS MARKET  
INSIDE WALKING TRACK  
JULY 4TH ACTIVITIES  
MCCARTHY PARK  
REC CENTER  
THEATRE  
VOTING, WALKING WITH OUR DOG



## Tabular Data

### **Q4. Overall how would you rate the physical condition of ALL the parks, trails and outdoor recreation facilities in Tinley Park-Park District parks you have visited?**

Q4. Overall how would you rate the physical condition	Number	Percent
Excellent	200	48.4 %
Good	189	45.8 %
Fair	17	4.1 %
Don't know	7	1.7 %
Total	413	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### **Q4. Overall how would you rate the physical condition of ALL the parks, trails and outdoor recreation facilities in Tinley Park-Park District parks you have visited? (excluding don't know)**

Q4. Overall how would you rate the physical condition	Number	Percent
Excellent	200	49.3 %
Good	189	46.6 %
Fair	17	4.2 %
Total	406	100.0 %

Missing Cases = 7  
Response Percent = 98.3 %

### **Q5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility.**

(N=498)

	Never	1-9 times	10-24 times	25-49 times	50+ times	Don't know
A. Tony Bettenhausen Recreation Center	30.3%	27.1%	13.7%	8.8%	14.3%	5.8%
B. Tinley Fitness Center	58.0%	8.8%	3.0%	5.4%	9.8%	14.9%
C. Outdoor Fitness Zone	59.6%	13.7%	3.0%	1.6%	0.6%	21.5%
D. Community Park	26.3%	32.1%	16.9%	5.0%	4.0%	15.7%
E. Tinley Junction Miniature Golf and Batting Cages	44.2%	32.9%	3.2%	0.6%	0.0%	19.1%
F. Freedom Park Sports Complex	60.0%	12.2%	2.0%	1.0%	0.8%	23.9%
G. Extreme Skate Park	72.3%	4.8%	0.4%	0.0%	0.4%	22.1%
H. Vogt Visual Arts Center	59.6%	17.5%	0.8%	0.4%	0.2%	21.5%
I. Landmark Historical Museum	66.5%	10.4%	0.4%	0.0%	0.0%	22.7%

## Tabular Data

**Q5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility. (Without "Don't Know")**

(N=498)

	Never	1-9 times	10-24 times	25-49 times	50+ times
A. Tony Bettenhausen Recreation Center	32.2%	28.8%	14.5%	9.4%	15.1%
B. Tinley Fitness Center	68.2%	10.4%	3.5%	6.4%	11.6%
C. Outdoor Fitness Zone	76.0%	17.4%	3.8%	2.0%	0.8%
D. Community Park	31.2%	38.1%	20.0%	6.0%	4.8%
E. Tinley Junction Miniature Golf and Batting Cages	54.6%	40.7%	4.0%	0.7%	0.0%
F. Freedom Park Sports Complex	78.9%	16.1%	2.6%	1.3%	1.1%
G. Extreme Skate Park	92.8%	6.2%	0.5%	0.0%	0.5%
H. Vogt Visual Arts Center	76.0%	22.3%	1.0%	0.5%	0.3%
I. Landmark Historical Museum	86.0%	13.5%	0.5%	0.0%	0.0%

**Q6. Park District Programs. Over the past 12 months have you or any members of your household participated in any programs offered by the Tinley Park-Park District?**

Q6. Have you or any members of your household participated in any programs	Number	Percent
Yes	181	36.3 %
No	317	63.7 %
Total	498	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

## Tabular Data

**Q7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.**

(N=181)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
A. Times programs are offered	33.7%	45.3%	12.7%	4.4%	1.1%	2.8%
B. Location of programs	51.4%	39.2%	6.1%	0.0%	0.0%	3.3%
C. Quality of instructors	34.3%	45.3%	13.3%	1.7%	0.0%	5.5%
D. Fees charged for value received	25.4%	48.1%	15.5%	10.5%	0.0%	0.6%
E. Quality of the facility where program is offered	38.7%	50.3%	7.2%	0.6%	0.0%	3.3%
F. Ease of use for mail-in/fax registration	37.0%	35.4%	13.3%	0.6%	0.0%	13.8%
G. Availability of information about Park and services on website	District programs 35.9%	30.9%	17.1%	2.8%	1.1%	12.2%
H. Ease of navigation through the website	26.5%	34.8%	18.2%	4.4%	2.2%	13.8%
I. Ease of online registration process	29.8%	32.6%	17.1%	2.8%	0.6%	17.1%
J. Quality of customer service for registration	42.0%	42.5%	8.8%	2.2%	0.6%	3.9%



## Tabular Data

**Q7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.(Without "Don't Know")**

(N=181)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
A. Times programs are offered	34.7%	46.6%	13.1%	4.5%	1.1%
B. Location of programs	53.1%	40.6%	6.3%	0.0%	0.0%
C. Quality of instructors	36.3%	48.0%	14.0%	1.8%	0.0%
D. Fees charged for value received	25.6%	48.3%	15.6%	10.6%	0.0%
E. Quality of the facility where program is offered	40.0%	52.0%	7.4%	0.6%	0.0%
F. Ease of use for mail-in/fax registration	42.9%	41.0%	15.4%	0.6%	0.0%
G. Availability of information about Park programs and services on website	District 40.9%	35.2%	19.5%	3.1%	1.3%
H. Ease of navigation through the website	30.8%	40.4%	21.2%	5.1%	2.6%
I. Ease of online registration process	36.0%	39.3%	20.7%	3.3%	0.7%
J. Quality of customer service for registration	43.7%	44.3%	9.2%	2.3%	0.6%

## Tabular Data

### **Q8. Overall, how would you rate the quality of the programs that you and members of your household participated in?**

Q8. How would you rate the quality of the programs	Number	Percent
Excellent	89	49.2 %
Good	88	48.6 %
Fair	3	1.7 %
Don't know	1	0.6 %
Total	181	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### **Q8. Overall, how would you rate the quality of the programs that you and members of your household participated in? (without don't know)**

Q8. How would you rate the quality of the programs	Number	Percent
Excellent	89	49.4 %
Good	88	48.9 %
Fair	3	1.7 %
Total	180	100.0 %

Missing Cases = 1  
Response Percent = 99.4 %

### **Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10.**

(N=498)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
A. Mowing and trimming in parks	40.3%	38.5%	5.1%	0.6%	0.2%	15.2%
B. Overall quality of playground equipment	32.5%	33.4%	8.8%	0.6%	0.4%	24.2%
C. Adequacy of park lighting	28.7%	31.0%	11.8%	5.1%	1.1%	22.3%
D. Overall quality of tennis courts	12.0%	15.8%	8.6%	0.6%	0.6%	62.3%
E. Overall quality of picnic areas	19.7%	29.8%	9.6%	3.4%	0.6%	36.8%
F. Overall quality of outdoor restrooms	15.8%	18.2%	15.4%	8.4%	2.1%	40.0%
G. Overall quality of trash pickup in parks	23.8%	37.3%	13.1%	3.4%	0.2%	22.3%
H. Overall quality of basketball courts	13.3%	17.3%	10.7%	0.4%	0.9%	57.4%
I. Overall quality of ball diamonds	17.1%	22.1%	8.1%	2.6%	0.4%	49.7%
J. Overall quality of soccer fields	13.9%	19.3%	8.6%	1.5%	0.2%	56.5%
K. Overall quality of landscaping (shrubs/flowers)	28.5%	41.3%	12.4%	1.9%	0.4%	15.4%
L. Overall condition of parks and playgrounds	30.6%	42.0%	7.9%	2.1%	0.4%	16.9%

## Tabular Data

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

(N=498)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
A. Mowing and trimming in parks	47.5%	45.5%	6.1%	0.8%	0.3%
B. Overall quality of playground equipment	42.9%	44.1%	11.6%	0.8%	0.6%
C. Adequacy of park lighting	36.9%	39.9%	15.2%	6.6%	1.4%
D. Overall quality of tennis courts	31.8%	42.0%	22.7%	1.7%	1.7%
E. Overall quality of picnic areas	31.2%	47.1%	15.3%	5.4%	1.0%
F. Overall quality of outdoor restrooms	26.4%	30.4%	25.7%	13.9%	3.6%
G. Overall quality of trash pickup in parks	30.6%	47.9%	16.8%	4.4%	0.3%
H. Overall quality of basketball courts	31.2%	40.7%	25.1%	1.0%	2.0%
I. Overall quality of ball diamonds	34.0%	43.8%	16.2%	5.1%	0.9%
J. Overall quality of soccer fields	32.0%	44.3%	19.7%	3.4%	0.5%
K. Overall quality of landscaping (shrubs/flowers)	33.7%	48.9%	14.7%	2.3%	0.5%
L. Overall condition of parks and playgrounds	36.9%	50.5%	9.5%	2.6%	0.5%



## Tabular Data

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

Q10. Most Attention	Number	Percent
Mowing and trimming in parks	23	4.9 %
Playground equip	53	11.3 %
Adequacy of park lighting	38	8.1 %
Overall quality of tennis courts	6	1.3 %
Overall quality of picnic areas	8	1.7 %
Overall quality of outdoor restrooms	46	9.9 %
Overall quality of trash pickup in parks	19	4.1 %
Overall quality of basketball courts	1	0.2 %
Overall quality of ball diamonds	20	4.3 %
Overall quality of soccer fields	12	2.6 %
Overall quality of landscaping (shrubs/flowers)	23	4.9 %
Overall condition of parks and playgrounds	51	10.9 %
None chosen	167	35.8 %
Total	467	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

Q10. 2nd Attention	Number	Percent
Mowing and trimming in parks	25	5.4 %
Playground equip	32	6.9 %
Adequacy of park lighting	50	10.7 %
Overall quality of tennis courts	4	0.9 %
Overall quality of picnic areas	28	6.0 %
Overall quality of outdoor restrooms	30	6.4 %
Overall quality of trash pickup in parks	28	6.0 %
Overall quality of basketball courts	2	0.4 %
Overall quality of ball diamonds	9	1.9 %
Overall quality of soccer fields	14	3.0 %
Overall quality of landscaping (shrubs/flowers)	23	4.9 %
Overall condition of parks and playgrounds	30	6.4 %
None chosen	192	41.1 %
Total	467	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

## Tabular Data

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

Q10. 3rd Attention	Number	Percent
Mowing and trimming in parks	19	4.1 %
Playground equip	27	5.8 %
Adequacy of park lighting	20	4.3 %
Overall quality of tennis courts	7	1.5 %
Overall quality of picnic areas	22	4.7 %
Overall quality of outdoor restrooms	39	8.4 %
Overall quality of trash pickup in parks	26	5.6 %
Overall quality of basketball courts	4	0.9 %
Overall quality of ball diamonds	6	1.3 %
Overall quality of soccer fields	6	1.3 %
Overall quality of landscaping (shrubs/flowers)	37	7.9 %
Overall condition of parks and playgrounds	43	9.2 %
None chosen	211	45.2 %
Total	467	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

### **Q10. The sum of the THREE neighborhood park and playground services should receive the most attention from Park District leaders over the next TWO years**

Q10. Sum of the Most Attention	Number	Percent
None chosen	167	35.8 %
Overall condition of parks and playgrounds	124	26.6 %
Overall quality of outdoor restrooms	115	24.6 %
Playground equip	112	24.0 %
Adequacy of park lighting	108	23.1 %
Overall quality of landscaping (shrubs/flowers)	83	17.8 %
Overall quality of trash pickup in parks	73	15.6 %
Mowing and trimming in parks	67	14.3 %
Overall quality of picnic areas	58	12.4 %
Overall quality of ball diamonds	35	7.5 %
Overall quality of soccer fields	32	6.9 %
Overall quality of tennis courts	17	3.6 %
Overall quality of basketball courts	7	1.5 %
Total	998	

Number of Cases = 467

Number of Responses = 998

Average Number Of Responses Per Case = 2.1

Number Of Cases With At Least One Response = 467

Response Percent = 100.0 %

## Tabular Data

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.**

(N=498)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
A. Quality of the running track	21.7%	25.1%	3.4%	0.5%	0.0%	49.4%
B. Quality of gymnasium	21.9%	21.2%	5.5%	0.5%	0.0%	50.8%
C. Membership fees for value received	17.8%	20.0%	14.5%	5.5%	3.1%	39.0%
D. Teen Drop in Center	4.8%	2.9%	7.7%	0.5%	0.0%	84.1%
E. Senior Drop in Center	5.3%	4.1%	6.0%	0.5%	0.5%	83.6%
F. Indoor Playground	5.5%	9.4%	6.7%	0.7%	1.0%	76.6%
G. Coffee Room	9.2%	10.1%	5.5%	1.9%	0.0%	73.3%
H. Hours of operation	23.1%	26.7%	10.1%	1.7%	0.5%	37.8%
I. Knowledge of Center staff	22.2%	28.7%	8.7%	1.4%	0.2%	38.8%
J. Courtesy of Center staff	30.1%	23.9%	8.2%	2.9%	0.0%	34.9%
K. Cleanliness of Center	29.4%	30.4%	4.1%	1.4%	0.7%	34.0%
L. Room rentals	7.5%	9.6%	8.0%	0.7%	0.0%	74.2%



## Tabular Data

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

(N=498)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
A. Quality of the running track	42.9%	49.5%	6.7%	1.0%	0.0%
B. Quality of gymnasium	44.6%	43.1%	11.3%	1.0%	0.0%
C. Membership fees for value received	29.2%	32.8%	23.7%	9.1%	5.1%
D. Teen Drop in Center	30.3%	18.2%	48.5%	3.0%	0.0%
E. Senior Drop in Center	32.4%	25.0%	36.8%	2.9%	2.9%
F. Indoor Playground	23.7%	40.2%	28.9%	3.1%	4.1%
G. Coffee Room	34.2%	37.8%	20.7%	7.2%	0.0%
H. Hours of operation	37.2%	43.0%	16.3%	2.7%	0.8%
I. Knowledge of Center staff	36.2%	46.9%	14.2%	2.4%	0.4%
J. Courtesy of Center staff	46.3%	36.7%	12.6%	4.4%	0.0%
K. Cleanliness of Center	44.5%	46.0%	6.2%	2.2%	1.1%
L. Room rentals	29.0%	37.4%	30.8%	2.8%	0.0%

## Tabular Data

### **Q12. Which THREE of the services listed above are most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center?**

Q12. Most Important	Number	Percent
Quality of the running track	33	8.0 %
Quality of gymnasium	30	7.2 %
Membership fees for value received	75	18.1 %
Senior Drop in Center	4	1.0 %
Indoor Playground	25	6.0 %
Coffee Room	2	0.5 %
Hours of operation	17	4.1 %
Knowledge of Center staff	2	0.5 %
Courtesy of Center staff	14	3.4 %
Cleanliness of Center	24	5.8 %
Room rentals	4	1.0 %
None chosen	185	44.6 %
Total	415	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

### **Q12. Which THREE of the services listed above are most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center?**

Q12. 2nd Important	Number	Percent
Quality of the running track	18	4.3 %
Quality of gymnasium	33	8.0 %
Membership fees for value received	46	11.1 %
Teen Drop in Center	3	0.7 %
Senior Drop in Center	2	0.5 %
Indoor Playground	1	0.2 %
Coffee Room	5	1.2 %
Hours of operation	35	8.4 %
Knowledge of Center staff	12	2.9 %
Courtesy of Center staff	22	5.3 %
Cleanliness of Center	37	8.9 %
Room rentals	4	1.0 %
None chosen	197	47.5 %
Total	415	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

## Tabular Data

### **Q12. Which THREE of the services listed above are most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center?**

Q12. 3rd Important	Number	Percent
Quality of the running track	17	4.1 %
Quality of gymnasium	16	3.9 %
Membership fees for value received	17	4.1 %
Teen Drop in Center	3	0.7 %
Senior Drop in Center	4	1.0 %
Indoor Playground	5	1.2 %
Coffee Room	5	1.2 %
Hours of operation	39	9.4 %
Knowledge of Center staff	15	3.6 %
Courtesy of Center staff	17	4.1 %
Cleanliness of Center	57	13.7 %
Room rentals	7	1.7 %
None chosen	213	51.3 %
Total	415	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

### **Q12. The sum of the THREE services most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center**

Q12. Sum of the Most Important	Number	Percent
Membership fees for value received	138	33.3 %
Cleanliness of Center	118	28.4 %
Hours of operation	91	21.9 %
Quality of gymnasium	79	19.0 %
Quality of the running track	68	16.4 %
Courtesy of Center staff	53	12.8 %
Indoor Playground	31	7.5 %
Knowledge of Center staff	29	7.0 %
Room rentals	15	3.6 %
Coffee Room	12	2.9 %
Senior Drop in Center	10	2.4 %
Teen Drop in Center	6	1.4 %
Total	650	

Number of Cases = 415

Number of Responses = 650

Average Number Of Responses Per Case = 1.6

Number Of Cases With At Least One Response = 230

Response Percent = 55.4 %



## Tabular Data

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.**

(N=498)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
A. Water slides	17.6%	22.9%	4.0%	2.0%	0.0%	53.5%
B. Lazy river	21.6%	21.1%	3.8%	1.8%	0.0%	51.8%
C. Spray ground	19.8%	20.9%	5.0%	1.3%	0.0%	53.0%
D. Playground in water	17.3%	18.8%	5.8%	3.0%	0.5%	54.5%
E. Zero depth wading pool	20.1%	19.6%	3.5%	1.0%	0.0%	55.8%
F. Cleanliness of the bath house	11.1%	23.1%	11.1%	3.3%	0.3%	51.3%
G. Customer service of pool staff	16.8%	22.6%	8.0%	1.3%	0.3%	51.0%
H. Adequate shade on deck areas	10.3%	18.8%	10.8%	7.0%	2.3%	50.8%
I. Quality of food service	6.0%	14.3%	14.3%	4.0%	1.0%	60.3%
J. Level of safety provided by lifeguards	21.9%	20.6%	5.0%	1.0%	0.5%	51.0%
K. Overall quality of Water Park	19.6%	23.4%	5.0%	1.5%	0.0%	50.5%

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

(N=498)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
A. Water slides	37.8%	49.2%	8.6%	4.3%	0.0%
B. Lazy river	44.8%	43.8%	7.8%	3.6%	0.0%
C. Spray ground	42.2%	44.4%	10.7%	2.7%	0.0%
D. Playground in water	38.1%	41.4%	12.7%	6.6%	1.1%
E. Zero depth wading pool	45.5%	44.3%	8.0%	2.3%	0.0%
F. Cleanliness of the bath house	22.7%	47.4%	22.7%	6.7%	0.5%
G. Customer service of pool staff	34.4%	46.2%	16.4%	2.6%	0.5%
H. Adequate shade on deck areas	20.9%	38.3%	21.9%	14.3%	4.6%
I. Quality of food service	15.2%	36.1%	36.1%	10.1%	2.5%
J. Level of safety provided by lifeguards	44.6%	42.1%	10.3%	2.1%	1.0%
K. Overall quality of Water Park	39.6%	47.2%	10.2%	3.0%	0.0%

## Tabular Data

### **Q14. Which THREE of the services listed above are the most important to you and members of your household's enjoyment of the White Water Canyon Water Park?**

Q14. Most Important	Number	Percent
Water slides	17	4.3 %
Lazy river	12	3.0 %
Spray ground	3	0.8 %
Playground in water	9	2.3 %
Zero depth wading pool	5	1.3 %
Cleanliness of the bath house	28	7.0 %
Customer service of pool staff	4	1.0 %
Adequate shade on deck areas	19	4.8 %
Quality of food service	3	0.8 %
Level of safety provided by lifeguards	49	12.3 %
Overall quality of Water Park	16	4.0 %
None chosen	233	58.5 %
Total	398	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

### **Q14. Which THREE of the services listed above are the most important to you and members of your household's enjoyment of the White Water Canyon Water Park?**

Q14. 2nd Important	Number	Percent
Water slides	16	4.0 %
Lazy river	16	4.0 %
Spray ground	3	0.8 %
Playground in water	5	1.3 %
Zero depth wading pool	9	2.3 %
Cleanliness of the bath house	39	9.8 %
Customer service of pool staff	12	3.0 %
Adequate shade on deck areas	13	3.3 %
Quality of food service	9	2.3 %
Level of safety provided by lifeguards	17	4.3 %
Overall quality of Water Park	18	4.5 %
None chosen	241	60.6 %
Total	398	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

## Tabular Data

### **Q14. Which THREE of the services listed above are the most important to you and members of your household's enjoyment of the White Water Canyon Water Park?**

Q14. 3rd Important	Number	Percent
Water slides	7	1.8 %
Lazy river	18	4.5 %
Spray ground	4	1.0 %
Playground in water	6	1.5 %
Cleanliness of the bath house	28	7.0 %
Customer service of pool staff	5	1.3 %
Adequate shade on deck areas	23	5.8 %
Quality of food service	18	4.5 %
Level of safety provided by lifeguards	15	3.8 %
Overall quality of Water Park	24	6.0 %
None chosen	250	62.8 %
Total	398	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

### **Q14. The sum of the THREE services most important to you and members of your household's enjoyment of the White Water Canyon Water Park**

Q14. Sum of the Most Important	Number	Percent
Cleanliness of the bath house	95	23.9 %
Level of safety provided by lifeguards	81	20.4 %
Overall quality of Water Park	58	14.6 %
Adequate shade on deck areas	55	13.8 %
Lazy river	46	11.6 %
Water slides	40	10.1 %
Quality of food service	30	7.5 %
Customer service of pool staff	21	5.3 %
Playground in water	20	5.0 %
Zero depth wading pool	14	3.5 %
Spray ground	10	2.5 %
Total	470	

Number of Cases = 398

Number of Responses = 470

Average Number Of Responses Per Case = 1.2

Number Of Cases With At Least One Response = 165

Response Percent = 41.5 %



## Tabular Data

**Q15. The White Water Canyon Water Park operates as an enterprise fund, with all costs to operate the water park generated through user fees. Additionally all costs for improvements to the water park are funded through user fees. There are sufficient user fee generated funds available to build a 3rd water slide at the Water Park. No tax dollars would be used to construct the 3rd water slide. Knowing that, how supportive are you of developing a 3rd water slide at the White Water Canyon Water Park?**

Q15. How supportive are you of developing a 3rd water slide	Number	Percent
Very Supportive	208	41.8 %
Somewhat Supportive	98	19.7 %
Not Sure	90	18.1 %
Not Supportive	56	11.2 %
Don't Know	46	9.2 %
Total	498	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

**Q15. The White Water Canyon Water Park operates as an enterprise fund, with all costs to operate the water park generated through user fees. Additionally all costs for improvements to the water park are funded through user fees. There are sufficient user fee generated funds available to build a 3rd water slide at the Water Park. No tax dollars would be used to construct the 3rd water slide. Knowing that, how supportive are you of developing a 3rd water slide at the White Water Canyon Water Park? (without don't know)**

Q15. How supportive are you of developing a 3rd water slide	Number	Percent
Very Supportive	208	46.0 %
Somewhat Supportive	98	21.7 %
Not Sure	90	19.9 %
Not Supportive	56	12.4 %
Total	452	100.0 %

Missing Cases = 46

Response Percent = 90.8 %

## Tabular Data

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.**

(N=498)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Use
A. Quality of cardiovascular equip/ fitness area	14.3%	13.5%	2.4%	1.3%	0.0%	68.5%
B. Quality of strength training equipment	12.9%	12.7%	3.2%	0.8%	0.3%	70.1%
C. Quality of exercise room	12.9%	7.8%	5.1%	0.5%	0.5%	73.0%
D. Quality of personal trainers	5.7%	4.9%	6.5%	1.1%	0.0%	81.9%
E. Quality of classes offered	8.4%	8.9%	5.1%	2.7%	0.0%	74.9%
F. Variety of classes offered	8.6%	8.4%	6.2%	1.3%	1.6%	73.9%
G. Membership fees for value received	8.9%	11.9%	7.3%	6.5%	2.7%	62.8%
H. Quality of swimming pool	14.0%	7.0%	5.1%	1.6%	0.5%	71.7%
I. Quality of locker rooms	8.6%	9.4%	6.2%	5.4%	4.6%	65.8%
J. Hours of operation	13.2%	14.8%	3.5%	2.4%	0.8%	65.2%
K. Knowledge of Center staff	13.7%	13.7%	4.6%	1.1%	0.0%	66.8%
L. Courtesy of Center staff	16.4%	13.2%	3.8%	0.8%	0.8%	65.0%
M. Cleanliness of Center	15.1%	14.0%	3.8%	1.3%	1.1%	64.7%

## Tabular Data

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

(N=498)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
A. Quality of cardiovascular equip/fitness area	45.3%	42.7%	7.7%	4.3%	0.0%
B. Quality of strength training equipment	43.2%	42.3%	10.8%	2.7%	0.9%
C. Quality of exercise room	48.0%	29.0%	19.0%	2.0%	2.0%
D. Quality of personal trainers	31.3%	26.9%	35.8%	6.0%	0.0%
E. Quality of classes offered	33.3%	35.5%	20.4%	10.8%	0.0%
F. Variety of classes offered	33.0%	32.0%	23.7%	5.2%	6.2%
G. Membership fees for value received	23.9%	31.9%	19.6%	17.4%	7.2%
H. Quality of swimming pool	49.5%	24.8%	18.1%	5.7%	1.9%
I. Quality of locker rooms	25.2%	27.6%	18.1%	15.7%	13.4%
J. Hours of operation	38.0%	42.6%	10.1%	7.0%	2.3%
K. Knowledge of Center staff	41.5%	41.5%	13.8%	3.3%	0.0%
L. Courtesy of Center staff	46.9%	37.7%	10.8%	2.3%	2.3%
M. Cleanliness of Center	42.7%	39.7%	10.7%	3.8%	3.1%



## Tabular Data

### **Q17. Which THREE of the services listed above are most important to you and members of your households enjoyment of Tinley Fitness?**

Q17. Most Important	Number	Percent
Quality of cardiovascular equip/fitness area	18	6.5 %
Quality of strength training equipment	9	3.2 %
Quality of exercise room	4	1.4 %
Quality of classes offered	5	1.8 %
Variety of classes offered	5	1.8 %
Membership fees for value received	34	12.3 %
Quality of swimming pool	10	3.6 %
Quality of locker rooms	12	4.3 %
Hours of operation	8	2.9 %
Knowledge of Center staff	3	1.1 %
Courtesy of Center staff	7	2.5 %
Cleanliness of Center	13	4.7 %
None chosen	149	53.8 %
Total	277	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

### **Q17. Which THREE of the services listed above are most important to you and members of your households enjoyment of Tinley Fitness?**

Q17. 2nd Important	Number	Percent
Quality of cardiovascular equip/fitness area	15	5.4 %
Quality of strength training equipment	11	4.0 %
Quality of exercise room	9	3.2 %
Quality of personal trainers	1	0.4 %
Quality of classes offered	6	2.2 %
Variety of classes offered	6	2.2 %
Membership fees for value received	15	5.4 %
Quality of swimming pool	11	4.0 %
Quality of locker rooms	12	4.3 %
Hours of operation	12	4.3 %
Knowledge of Center staff	3	1.1 %
Courtesy of Center staff	7	2.5 %
Cleanliness of Center	9	3.2 %
None chosen	160	57.8 %
Total	277	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

## Tabular Data

### **Q17. Which THREE of the services listed above are most important to you and members of your households enjoyment of Tinley Fitness?**

Q17. 3rd Important	Number	Percent
Quality of cardiovascular equip/fitness area	4	1.4 %
Quality of strength training equipment	11	4.0 %
Quality of exercise room	5	1.8 %
Quality of personal trainers	5	1.8 %
Quality of classes offered	4	1.4 %
Variety of classes offered	8	2.9 %
Membership fees for value received	11	4.0 %
Quality of swimming pool	7	2.5 %
Quality of locker rooms	17	6.1 %
Hours of operation	9	3.2 %
Knowledge of Center staff	4	1.4 %
Courtesy of Center staff	5	1.8 %
Cleanliness of Center	20	7.2 %
None chosen	167	60.3 %
Total	277	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

### **Q17. The sum of the THREE services most important to you and members of your households enjoyment of Tinley Fitness**

Q17. Sum of the Most Important	Number	Percent
Membership fees for value received	60	21.7 %
Cleanliness of Center	42	15.2 %
Quality of locker rooms	41	14.8 %
Quality of cardiovascular equip/fitness area	37	13.4 %
Quality of strength training equipment	31	11.2 %
Hours of operation	29	10.5 %
Quality of swimming pool	28	10.1 %
Variety of classes offered	19	6.9 %
Courtesy of Center staff	19	6.9 %
Quality of exercise room	18	6.5 %
Quality of classes offered	15	5.4 %
Knowledge of Center staff	10	3.6 %
Quality of personal trainers	6	2.2 %
Total	355	

Number of Cases = 277

Number of Responses = 355

Average Number Of Responses Per Case = 1.3

Number Of Cases With At Least One Response = 128

Response Percent = 46.2 %

## Tabular Data

### **Q18. Please check ALL the ways you learn about Tinley Park-Park District programs and activities.**

Q18. The ways you learn about Tinley Park-Park District programs and activities		
	Number	Percent
Newspaper	233	46.8 %
Park District Website	160	32.1 %
Park District Brochure	402	80.7 %
Social media (Twitter, Facebook, etc.)	32	6.4 %
Information at Park District facilities	131	26.3 %
From friends and neighbors	226	45.4 %
Information received from schools	77	15.5 %
Park District e-mail bulletins	42	8.4 %
Conversations with Park District staff	39	7.8 %
Park District sign board/banners	128	25.7 %
Other	17	3.4 %
None chosen	20	4.0 %
Total	1507	

Number of Cases = 498

Number of Responses = 1507

Average Number Of Responses Per Case = 3.0

Number Of Cases With At Least One Response = 498

Response Percent = 100.0 %

### **Q18. Other**

Q18 Other

MAIL

MAIL

MAIL

MAIL

MAIL

MAIL

PATCH.COM

PATCH.COM

PATCH.COM

POOR MARKETING EFFORTS

POOR MARKETING EFFORTS

VILLAGE HALL

WARM WATER THERAPY POOL

WARM WATER THERAPY POOL

WARM WATER THERAPY POOL



## Tabular Data

### **Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

(N=498)

	Yes	No
A. Youth soccer fields	13.9%	86.1%
B. Youth baseball and softball fields	20.1%	79.9%
C. Youth football fields	7.8%	92.2%
D. Adult baseball/softball fields	16.9%	83.1%
E. Outdoor tennis courts	19.3%	80.7%
F. Outdoor basketball courts	16.9%	83.1%
G. Outdoor sand volleyball courts	17.9%	82.1%
H. Small neighborhood parks	68.9%	31.1%
I. Large community parks	63.9%	36.1%
J. Playground equipment	50.6%	49.4%
K. Picnic areas/shelters	52.0%	48.0%
L. Skateboarding park	8.6%	91.4%
M. Theater	26.7%	73.3%
N. Walking and biking trails	81.3%	18.7%
O. Outdoor ice-rink	21.7%	78.3%
P. Outdoor swimming pools/water parks	46.6%	53.4%
Q. Outdoor water spray parks	31.7%	68.3%
R. Outdoor fishing areas	26.7%	73.3%
S. Off-leash dog park	20.3%	79.7%
T. Outdoor band shell	31.3%	68.7%
U. Indoor swimming pools/leisure pool	34.5%	65.5%
V. Indoor lap lanes for exercise swimming	25.9%	74.1%
W. Indoor sports complex (baseball, softball, soccer, etc)	17.3%	82.7%
X. Indoor basketball/volleyball courts	22.1%	77.9%
Y. Indoor running/walking track	49.2%	50.8%
I. Indoor fitness and exercise facilities	47.0%	53.0%

## Tabular Data

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.**

(N=457)

	100% Met	75% Met	50% Met	25% Met	0% Met	Don't Know
A. Youth soccer fields	34.8%	46.4%	13.0%	2.9%	0.0%	2.9%
B. Youth baseball and softball fields	46.5%	34.7%	9.9%	2.0%	0.0%	6.9%
C. Youth football fields	33.3%	41.0%	15.4%	0.0%	0.0%	10.3%
D. Adult baseball/softball fields	39.3%	42.9%	15.5%	0.0%	0.0%	2.4%
E. Outdoor tennis courts	37.5%	36.5%	17.7%	1.0%	1.0%	6.3%
F. Outdoor basketball courts	31.0%	40.5%	21.4%	3.6%	0.0%	3.6%
G. Outdoor sand volleyball courts	31.1%	41.1%	16.7%	2.2%	1.1%	7.8%
H. Small neighborhood parks	50.0%	30.1%	7.9%	1.5%	0.9%	9.6%
I. Large community parks	48.9%	32.5%	6.9%	2.2%	0.6%	8.8%
J. Playground equipment	49.6%	32.9%	9.1%	2.4%	1.2%	4.8%
K. Picnic areas/shelters	40.5%	35.5%	11.6%	2.3%	0.8%	9.3%
L. Skateboarding park	44.2%	30.2%	16.3%	4.7%	0.0%	4.7%
M. Theater	26.3%	27.1%	22.6%	4.5%	6.0%	13.5%
N. Walking and biking trails	44.1%	32.7%	11.1%	1.7%	1.5%	8.9%
O. Outdoor ice-rink	27.9%	31.5%	17.1%	2.7%	9.0%	11.7%
P. Outdoor swimming pools/water parks	47.4%	32.3%	7.3%	2.2%	2.6%	8.2%
Q. Outdoor water spray parks	46.2%	31.0%	12.7%	2.5%	1.3%	6.3%
R. Outdoor fishing areas	28.9%	29.6%	16.3%	13.3%	4.4%	7.4%
S. Off-leash dog park	18.8%	24.8%	11.9%	5.0%	31.7%	7.9%
T. Outdoor band shell	36.3%	26.8%	15.3%	8.3%	2.5%	10.8%
U. Indoor swimming pools/leisure pool	43.0%	17.4%	9.3%	8.7%	5.8%	15.7%
V. Indoor lap lanes for exercise swimming	41.9%	23.3%	9.3%	2.3%	7.0%	16.3%
W. Indoor sports complex (baseball, softball, soccer, etc)	30.2%	15.1%	18.6%	7.0%	24.4%	4.7%
X. Indoor basketball/volleyball courts	47.7%	34.2%	9.0%	4.5%	0.0%	4.5%
Y. Indoor running/walking track	47.8%	21.2%	11.4%	3.7%	2.9%	13.1%
I. Indoor fitness and exercise facilities	38.9%	27.4%	13.7%	3.4%	4.7%	12.0%

## Tabular Data

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

(N=457)

	100% Met	75% Met	50% Met	25% Met	0% Met
A. Youth soccer fields	35.8%	47.8%	13.4%	3.0%	0.0%
B. Youth baseball and softball fields	50.0%	37.2%	10.6%	2.1%	0.0%
C. Youth football fields	37.1%	45.7%	17.1%	0.0%	0.0%
D. Adult baseball/softball fields	40.2%	43.9%	15.9%	0.0%	0.0%
E. Outdoor tennis courts	40.0%	38.9%	18.9%	1.1%	1.1%
F. Outdoor basketball courts	32.1%	42.0%	22.2%	3.7%	0.0%
G. Outdoor sand volleyball courts	33.7%	44.6%	18.1%	2.4%	1.2%
H. Small neighborhood parks	55.3%	33.3%	8.7%	1.6%	1.0%
I. Large community parks	53.6%	35.6%	7.6%	2.4%	0.7%
J. Playground equipment	52.1%	34.6%	9.6%	2.5%	1.3%
K. Picnic areas/shelters	44.7%	39.1%	12.8%	2.6%	0.9%
L. Skateboarding park	46.3%	31.7%	17.1%	4.9%	0.0%
M. Theater	30.4%	31.3%	26.1%	5.2%	7.0%
N. Walking and biking trails	48.4%	35.9%	12.2%	1.9%	1.6%
O. Outdoor ice-rink	31.6%	35.7%	19.4%	3.1%	10.2%
P. Outdoor swimming pools/water parks	51.6%	35.2%	8.0%	2.3%	2.8%
Q. Outdoor water spray parks	49.3%	33.1%	13.5%	2.7%	1.4%
R. Outdoor fishing areas	31.2%	32.0%	17.6%	14.4%	4.8%
S. Off-leash dog park	20.4%	26.9%	12.9%	5.4%	34.4%
T. Outdoor band shell	40.7%	30.0%	17.1%	9.3%	2.9%
U. Indoor swimming pools/leisure pool	51.0%	20.7%	11.0%	10.3%	6.9%
V. Indoor lap lanes for exercise swimming	50.0%	27.8%	11.1%	2.8%	8.3%
W. Indoor sports complex (baseball, softball, soccer, etc)	31.7%	15.9%	19.5%	7.3%	25.6%
X. Indoor basketball/volleyball courts	50.0%	35.8%	9.4%	4.7%	0.0%
Y. Indoor running/walking track	54.9%	24.4%	13.1%	4.2%	3.3%
I. Indoor fitness and exercise facilities	44.2%	31.1%	15.5%	3.9%	5.3%



## Tabular Data

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

Q20. Most Important	Number	Percent
Youth soccer fields	13	2.6 %
Youth baseball and softball fields	15	3.0 %
Youth football fields	4	0.8 %
Adult baseball/softball fields	3	0.6 %
Outdoor tennis courts	5	1.0 %
Outdoor sand volleyball courts	2	0.4 %
Small neighborhood parks	62	12.4 %
Large community Parks	26	5.2 %
Playground equipment	12	2.4 %
Picnic areas/shelters	3	0.6 %
Skateboarding park	7	1.4 %
Theater	4	0.8 %
Walking and biking trails	87	17.5 %
Outdoor ice-rink	8	1.6 %
Outdoor swimming pools/water parks	17	3.4 %
Outdoor water spray parks	3	0.6 %
Outdoor fishing areas	3	0.6 %
Off-leash dog park	19	3.8 %
Outdoor band shell	5	1.0 %
Indoor swimming pools/leisure pool	13	2.6 %
Indoor lap lanes for exercise swimming	10	2.0 %
Indoor sports complex (baseball, softball, soccer, etc)	12	2.4 %
Indoor basketball/volleyball courts	11	2.2 %
Indoor running/walking track	26	5.2 %
Indoor fitness and exercise facilities	34	6.8 %
None chosen	94	18.9 %
Total	498	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

Q20. 2nd Important	Number	Percent
Youth soccer fields	4	0.8 %
Youth baseball and softball fields	8	1.6 %
Youth football fields	1	0.2 %
Adult baseball/softball fields	5	1.0 %
Outdoor tennis courts	9	1.8 %
Outdoor basketball courts	4	0.8 %
Outdoor sand volleyball courts	2	0.4 %
Small neighborhood parks	35	7.0 %
Large community Parks	33	6.6 %
Playground equipment	43	8.6 %
Picnic areas/shelters	8	1.6 %
Skateboarding park	6	1.2 %
Theater	7	1.4 %
Walking and biking trails	70	14.1 %
Outdoor ice-rink	4	0.8 %
Outdoor swimming pools/water parks	25	5.0 %
Outdoor water spray parks	8	1.6 %
Outdoor fishing areas	2	0.4 %
Off-leash dog park	10	2.0 %
Outdoor band shell	7	1.4 %
Indoor swimming pools/leisure pool	10	2.0 %
Indoor lap lanes for exercise swimming	8	1.6 %
Indoor sports complex (baseball, softball, soccer, etc)	3	0.6 %
Indoor basketball/volleyball courts	6	1.2 %
Indoor running/walking track	51	10.2 %
Indoor fitness and exercise facilities	17	3.4 %
None chosen	112	22.5 %
Total	498	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

## Tabular Data

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

Q20. 3rd Important	Number	Percent
Youth soccer fields	2	0.4 %
Youth baseball and softball fields	5	1.0 %
Youth football fields	1	0.2 %
Adult baseball/softball fields	6	1.2 %
Outdoor tennis courts	4	0.8 %
Outdoor basketball courts	5	1.0 %
Outdoor sand volleyball courts	5	1.0 %
Small neighborhood parks	43	8.6 %
Large community Parks	32	6.4 %
Playground equipment	27	5.4 %
Picnic areas/shelters	23	4.6 %
Skateboarding park	2	0.4 %
Theater	9	1.8 %
Walking and biking trails	58	11.6 %
Outdoor ice-rink	4	0.8 %
Outdoor swimming pools/water parks	28	5.6 %
Outdoor water spray parks	5	1.0 %
Outdoor fishing areas	3	0.6 %
Off-leash dog park	15	3.0 %
Outdoor band shell	11	2.2 %
Indoor swimming pools/leisure pool	11	2.2 %
Indoor lap lanes for exercise swimming	7	1.4 %
Indoor sports complex (baseball, softball, soccer, etc)	3	0.6 %
Indoor basketball/volleyball courts	9	1.8 %
Indoor running/walking track	11	2.2 %
Indoor fitness and exercise facilities	20	4.0 %
None chosen	149	29.9 %
Total	498	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

Q20. 4th Important	Number	Percent
Youth soccer fields	4	0.8 %
Youth baseball and softball fields	3	0.6 %
Youth football fields	2	0.4 %
Adult baseball/softball fields	9	1.8 %
Outdoor tennis courts	9	1.8 %
Outdoor basketball courts	3	0.6 %
Outdoor sand volleyball courts	2	0.4 %
Small neighborhood parks	33	6.6 %
Large community Parks	19	3.8 %
Playground equipment	18	3.6 %
Picnic areas/shelters	11	2.2 %
Skateboarding park	8	1.6 %
Theater	7	1.4 %
Walking and biking trails	33	6.6 %
Outdoor ice-rink	5	1.0 %
Outdoor swimming pools/water parks	19	3.8 %
Outdoor water spray parks	4	0.8 %
Outdoor fishing areas	12	2.4 %
Off-leash dog park	12	2.4 %
Outdoor band shell	14	2.8 %
Indoor swimming pools/leisure pool	16	3.2 %
Indoor lap lanes for exercise swimming	3	0.6 %
Indoor sports complex (baseball, softball, soccer, etc)	6	1.2 %
Indoor running/walking track	25	5.0 %
Indoor fitness and exercise facilities	15	3.0 %
None chosen	206	41.4 %
Total	498	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

## Tabular Data

### Q20. The sum of the FOUR facilities most important to your household

Q20. Sum of the Most Important	Number	Percent
Walking and biking trails	248	49.8 %
Small neighborhood parks	173	34.7 %
Indoor running/walking track	113	22.7 %
Large community Parks	110	22.1 %
Playground equipment	100	20.1 %
Outdoor swimming pools/water parks	89	17.9 %
Indoor fitness and exercise facilities	86	17.3 %
Off-leash dog park	56	11.2 %
Indoor swimming pools/leisure pool	50	10.0 %
Picnic areas/shelters	45	9.0 %
Outdoor band shell	37	7.4 %
Youth baseball and softball fields	31	6.2 %
Indoor lap lanes for exercise swimming	28	5.6 %
Outdoor tennis courts	27	5.4 %
Theater	27	5.4 %
Indoor basketball/volleyball courts	26	5.2 %
Indoor sports complex (baseball, softball, soccer, etc)	24	4.8 %
Adult baseball/softball fields	23	4.6 %
Skateboarding park	23	4.6 %
Youth soccer fields	23	4.6 %
Outdoor ice-rink	21	4.2 %
Outdoor water spray parks	20	4.0 %
Outdoor fishing areas	20	4.0 %
Outdoor basketball courts	12	2.4 %
Outdoor sand volleyball courts	11	2.2 %
Youth football fields	8	1.6 %
Total	1431	

Number of Cases = 498

Number of Responses = 1431

Average Number Of Responses Per Case = 2.9

Number Of Cases With At Least One Response = 405

Response Percent = 81.3 %



## Tabular Data

**Q21. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation programs listed below by circling the YES or NO next to the program.**

(N=498)

	Yes	No
A. Youth Learn to Swim	18.1%	81.9%
B. Pre-school programs	12.4%	87.6%
C. Child care programs	8.0%	92.0%
D. Youth summer camp	11.2%	88.8%
E. Youth sports	20.7%	79.3%
F. Youth/teen fitness and wellness	12.9%	87.1%
G. Adult fitness and wellness	50.0%	50.0%
H. Water fitness programs	28.1%	71.9%
I. Martial arts or self defense	8.6%	91.4%
J. Youth art, dance, performing arts	8.6%	91.4%
K. Teen dance	4.0%	96.0%
L. Adult art, dance, performing arts	14.1%	85.9%
M. Adult sports	22.7%	77.3%
N. Adaptive (special populations) programs	5.0%	95.0%
O. Trips (day trips and extended trips)	18.7%	81.3%
P. Large special events	23.7%	76.3%
Q. Outdoor recreation activities	35.7%	64.3%
R. Other	3.9%	96.1%

## Tabular Data

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.**

(N=362)

	100% Met	75% Met	50% Met	25% Met	0% Met	Don't Know
A. Youth Learn to Swim	25.6%	36.7%	15.6%	3.3%	11.1%	7.8%
B. Pre-school programs	38.7%	32.3%	12.9%	1.6%	11.3%	3.2%
C. Child care programs	22.5%	35.0%	17.5%	2.5%	15.0%	7.5%
D. Youth summer camp	42.9%	23.2%	10.7%	0.0%	5.4%	17.9%
E. Youth sports	49.5%	35.9%	11.7%	0.0%	0.0%	2.9%
F. Youth/teen fitness and wellness	27.3%	28.8%	24.2%	1.5%	4.5%	13.6%
G. Adult fitness and wellness	27.3%	24.5%	16.1%	4.0%	4.4%	23.7%
H. Water fitness programs	33.6%	22.9%	9.3%	2.1%	10.0%	22.1%
I. Martial arts or self defense	18.2%	22.7%	25.0%	9.1%	0.0%	25.0%
J. Youth art, dance, performing arts	27.9%	25.6%	20.9%	4.7%	4.7%	16.3%
K. Teen dance	25.0%	15.0%	30.0%	10.0%	15.0%	5.0%
L. Adult art, dance, performing arts	18.6%	22.9%	18.6%	5.7%	5.7%	28.6%
M. Adult sports	20.4%	37.2%	14.2%	4.4%	3.5%	20.4%
N. Adaptive (special populations) programs	28.0%	12.0%	16.0%	16.0%	12.0%	16.0%
O. Trips (day trips and extended trips)	11.7%	30.9%	17.0%	8.5%	2.1%	29.8%
P. Large special events	28.8%	30.5%	10.2%	5.9%	1.7%	22.9%
Q. Outdoor recreation activities	25.8%	32.0%	12.4%	4.5%	1.7%	23.6%
R. Other	9.1%	0.0%	0.0%	9.1%	72.7%	9.1%

## Tabular Data

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

(N=362)

	100% Met	75% Met	50% Met	25% Met	0% Met
A. Youth Learn to Swim	27.7%	39.8%	16.9%	3.6%	12.0%
B. Pre-school programs	40.0%	33.3%	13.3%	1.7%	11.7%
C. Child care programs	24.3%	37.8%	18.9%	2.7%	16.2%
D. Youth summer camp	52.2%	28.3%	13.0%	0.0%	6.5%
E. Youth sports	51.0%	37.0%	12.0%	0.0%	0.0%
F. Youth/teen fitness and wellness	31.6%	33.3%	28.1%	1.8%	5.3%
G. Adult fitness and wellness	35.8%	32.1%	21.1%	5.3%	5.8%
H. Water fitness programs	43.1%	29.4%	11.9%	2.8%	12.8%
I. Martial arts or self defense	24.2%	30.3%	33.3%	12.1%	0.0%
J. Youth art, dance, performing arts	33.3%	30.6%	25.0%	5.6%	5.6%
K. Teen dance	26.3%	15.8%	31.6%	10.5%	15.8%
L. Adult art, dance, performing arts	26.0%	32.0%	26.0%	8.0%	8.0%
M. Adult sports	25.6%	46.7%	17.8%	5.6%	4.4%
N. Adaptive (special populations) programs	33.3%	14.3%	19.0%	19.0%	14.3%
O. Trips (day trips and extended trips)	16.7%	43.9%	24.2%	12.1%	3.0%
P. Large special events	37.4%	39.6%	13.2%	7.7%	2.2%
Q. Outdoor recreation activities	33.8%	41.9%	16.2%	5.9%	2.2%
R. Other	10.0%	0.0%	0.0%	10.0%	80.0%

## **Q21. Other**

Q21r Other

AFTER SCHOOL YOUTH CAMPS

BMX TRACK

BMX TRACK

DOG PARKS, WALKING TRAILS

DRIVING COURSE

MOMMY AND ME NIGHT CLASSES

MOMMY AND ME NIGHT CLASSES

MORE PARKING

MORE TEEN ACTIVITIES

PILATES

RACQUETBALL COURTS

SENIOR RECREATION

SPECIAL NEEDS PROGRAMS



## Tabular Data

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

Q22. Most Important	Number	Percent
Youth Learn to Swim	16	3.2 %
Pre-school programs	26	5.2 %
Child care programs	3	0.6 %
Youth summer camp	6	1.2 %
Youth sports	25	5.0 %
Youth/teen fitness and wellness	5	1.0 %
Adult fitness and wellness	116	23.3 %
Water fitness programs	22	4.4 %
Martial arts or self defense	4	0.8 %
Youth art, dance, performing arts	7	1.4 %
Adult art, dance, performing arts	8	1.6 %
Adult sports	17	3.4 %
Adaptive (special populations) programs	6	1.2 %
Trips (day trips and extended trips)	15	3.0 %
Large special events	10	2.0 %
Outdoor recreation activities	16	3.2 %
Other	7	1.4 %
None chosen	189	38.0 %
Total	498	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

Q22. 2nd Important	Number	Percent
Youth Learn to Swim	13	2.6 %
Pre-school programs	10	2.0 %
Child care programs	9	1.8 %
Youth summer camp	12	2.4 %
Youth sports	16	3.2 %
Youth/teen fitness and wellness	10	2.0 %
Adult fitness and wellness	39	7.8 %
Water fitness programs	41	8.2 %
Martial arts or self defense	3	0.6 %
Youth art, dance, performing arts	1	0.2 %
Teen dance	3	0.6 %
Adult art, dance, performing arts	15	3.0 %
Adult sports	28	5.6 %
Trips (day trips and extended trips)	11	2.2 %
Large special events	18	3.6 %
Outdoor recreation activities	29	5.8 %
Other	2	0.4 %
None chosen	238	47.8 %
Total	498	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

## Tabular Data

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

Q22. 3rd Important	Number	Percent
Youth Learn to Swim	12	2.4 %
Pre-school programs	6	1.2 %
Child care programs	8	1.6 %
Youth summer camp	2	0.4 %
Youth sports	16	3.2 %
Youth/teen fitness and wellness	13	2.6 %
Adult fitness and wellness	21	4.2 %
Water fitness programs	12	2.4 %
Martial arts or self defense	7	1.4 %
Youth art, dance, performing arts	3	0.6 %
Teen dance	4	0.8 %
Adult art, dance, performing arts	7	1.4 %
Adult sports	19	3.8 %
Adaptive (special populations) programs	10	2.0 %
Trips (day trips and extended trips)	19	3.8 %
Large special events	20	4.0 %
Outdoor recreation activities	29	5.8 %
Other	1	0.2 %
None chosen	289	58.0 %
Total	498	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

Q22. 4th Important	Number	Percent
Youth Learn to Swim	8	1.6 %
Pre-school programs	5	1.0 %
Child care programs	5	1.0 %
Youth summer camp	4	0.8 %
Youth sports	7	1.4 %
Youth/teen fitness and wellness	4	0.8 %
Adult fitness and wellness	17	3.4 %
Water fitness programs	9	1.8 %
Martial arts or self defense	4	0.8 %
Youth art, dance, performing arts	3	0.6 %
Adult art, dance, performing arts	5	1.0 %
Adult sports	9	1.8 %
Adaptive (special populations) programs	1	0.2 %
Trips (day trips and extended trips)	15	3.0 %
Large special events	13	2.6 %
Outdoor recreation activities	34	6.8 %
Other	1	0.2 %
None chosen	354	71.1 %
Total	498	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

## Tabular Data

### **Q22. The sum of the FOUR programs most important to your household**

Q22. Sum of the Most Important	Number	Percent
Adult fitness and wellness	193	38.8 %
Outdoor recreation activities	108	21.7 %
Water fitness programs	84	16.9 %
Adult sports	73	14.7 %
Youth sports	64	12.9 %
Large special events	61	12.2 %
Trips (day trips and extended trips)	60	12.0 %
Youth Learn to Swim	49	9.8 %
Pre-school programs	47	9.4 %
Adult art, dance, performing arts	35	7.0 %
Youth/teen fitness and wellness	32	6.4 %
Child care programs	25	5.0 %
Youth summer camp	24	4.8 %
Martial arts or self defense	18	3.6 %
Adaptive (special populations) programs	17	3.4 %
Youth art, dance, performing arts	14	2.8 %
Other	11	2.2 %
Teen dance	7	1.4 %
Total	922	

Number of Cases = 498

Number of Responses = 922

Average Number Of Responses Per Case = 1.9

Number Of Cases With At Least One Response = 309

Response Percent = 62.0 %

### **Q23. For every dollar (\$1.00) of property taxes paid by local residents, approximately four (4) cents goes to fund all of the parks, sports and recreation facilities, and program services provided by the Tinley Park-Park District. Based upon the tax rate information above, how would you rate the value of the services you receive from the Tinley Park-Park District?**

Q23. How would you rate the value of the services you receive	Number	Percent
Exceptional value	166	33.3 %
Above average value	176	35.3 %
Average value	117	23.5 %
Below average Value	13	2.6 %
Very poor value	6	1.2 %
Don't know	20	4.0 %
Total	498	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

### **Q23. For every dollar (\$1.00) of property taxes paid by local residents, approximately four (4) cents goes to fund all of the parks, sports and recreation facilities, and program services provided by the Tinley Park-Park District. Based upon the tax rate information above, how would you rate the value of the services you receive from the Tinley Park-Park District? (without don't know)**

Q23. How would you rate the value of the services you receive	Number	Percent
Exceptional value	166	34.7 %
Above average value	176	36.8 %
Average value	117	24.5 %
Below average Value	13	2.7 %
Very poor value	6	1.3 %
Total	478	100.0 %

Missing Cases = 20

Response Percent = 96.0 %



## Tabular Data

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.**

(N=498)

	Very Important	Somewhat Important	Not Sure	Not Important	Don't Know
A. Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	35.3%	33.9%	14.5%	9.4%	6.8%
B. Upgrade existing sports fields (soccer, baseball, softball, etc.)	18.9%	35.5%	22.3%	14.9%	8.4%
C. Upgrade the existing Vogt Visual Arts Center	8.0%	19.1%	38.6%	27.9%	6.4%
D. Upgrade the existing White Water Canyon Water Park	21.1%	31.5%	22.7%	17.7%	7.0%
E. Upgrade the existing Tony Bettenhausen Recreation Center	16.3%	29.7%	26.5%	20.7%	6.8%
F. Upgrade existing community parks (i.e. Community Park)	25.1%	37.6%	21.9%	9.2%	6.2%
G. Upgrade batting cages/miniature golf course	14.5%	31.7%	29.3%	17.5%	7.0%
H. Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	14.9%	19.7%	29.5%	27.9%	8.0%
I. Develop a 3rd water slide at the White Water Canyon Water Park	18.5%	23.7%	24.5%	26.7%	6.6%
J. Build a new indoor youth sports complex (baseball, soccer, etc.)	15.7%	19.5%	30.9%	26.3%	7.6%
K. Build new indoor gymnasiums	8.4%	20.3%	33.1%	29.3%	8.8%
L. Develop additional walking and biking trails/connect trails	47.2%	26.3%	11.4%	10.4%	4.6%
M. Build permanent seating for outdoor band shell	10.2%	26.1%	28.9%	26.7%	8.0%
N. Build a new outdoor Spray 'N Play area	9.2%	17.9%	27.9%	37.6%	7.4%

## Tabular Data

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

(N=498)

	Very Important	Somewhat Important	Not Sure	Not Important
A. Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	37.9%	36.4%	15.5%	10.1%
B. Upgrade existing sports fields (soccer, baseball, softball, etc.)	20.6%	38.8%	24.3%	16.2%
C. Upgrade the existing Vogt Visual Arts Center	8.6%	20.4%	41.2%	29.8%
D. Upgrade the existing White Water Canyon Water Park	22.7%	33.9%	24.4%	19.0%
E. Upgrade the existing Tony Bettenhausen Recreation Center	17.5%	31.9%	28.4%	22.2%
F. Upgrade existing community parks (i.e. Community Park)	26.8%	40.0%	23.3%	9.9%
G. Upgrade batting cages/miniature golf course	15.6%	34.1%	31.5%	18.8%
H. Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	16.2%	21.4%	32.1%	30.3%
I. Develop a 3rd water slide at the White Water Canyon Water Park	19.8%	25.4%	26.2%	28.6%
J. Build a new indoor youth sports complex (baseball, soccer, etc.)	17.0%	21.1%	33.5%	28.5%
K. Build new indoor gymnasiums	9.3%	22.2%	36.3%	32.2%
L. Develop additional walking and biking trails/ connect trails	49.5%	27.6%	12.0%	10.9%
M. Build permanent seating for outdoor band shell	11.1%	28.4%	31.4%	29.0%
N. Build a new outdoor Spray 'N Play area	10.0%	19.3%	30.2%	40.6%

## Tabular Data

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

Q25. Most willing to fund	Number	Percent
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	76	15.3 %
Upgrade existing sports fields (soccer, baseball, softball, etc.)	15	3.0 %
Upgrade the existing Vogt Visual Arts Center	11	2.2 %
Upgrade the existing White Water Canyon Water Park	18	3.6 %
Upgrade the existing Tony Bettenhausen Recreation Center	21	4.2 %
Upgrade existing community parks (i.e. Community Park)	15	3.0 %
Upgrade batting cages/miniature golf course	11	2.2 %
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	12	2.4 %
Develop a 3rd water slide at the White Water Canyon Water Park	9	1.8 %
Build a new indoor youth sports complex (baseball, soccer, etc.)	38	7.6 %
Build new indoor gymnasiums	2	0.4 %
Develop additional walking and biking trails/connect trails	128	25.7 %
Build permanent seating for outdoor band shell	4	0.8 %
Build a new outdoor Spray 'N Play area	9	1.8 %
None chosen	129	25.9 %
Total	498	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

Q25. 2nd willing to fund	Number	Percent
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	52	10.4 %
Upgrade existing sports fields (soccer, baseball, softball, etc.)	30	6.0 %
Upgrade the existing Vogt Visual Arts Center	8	1.6 %
Upgrade the existing White Water Canyon Water Park	19	3.8 %
Upgrade the existing Tony Bettenhausen Recreation Center	22	4.4 %
Upgrade existing community parks (i.e. Community Park)	38	7.6 %
Upgrade batting cages/miniature golf course	20	4.0 %
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	17	3.4 %
Develop a 3rd water slide at the White Water Canyon Water Park	13	2.6 %
Build a new indoor youth sports complex (baseball, soccer, etc.)	15	3.0 %
Build new indoor gymnasiums	5	1.0 %
Develop additional walking and biking trails/connect trails	56	11.2 %
Build permanent seating for outdoor band shell	26	5.2 %
Build a new outdoor Spray 'N Play area	9	1.8 %
None chosen	168	33.7 %
Total	498	100.0 %

Missing Cases = 0

Response Percent = 100.0 %



## Tabular Data

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

Q25. 3rd willing to fund	Number	Percent
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	37	7.4 %
Upgrade existing sports fields (soccer, baseball, softball, etc.)	27	5.4 %
Upgrade the existing Vogt Visual Arts Center	8	1.6 %
Upgrade the existing White Water Canyon Water Park	21	4.2 %
Upgrade the existing Tony Bettenhausen Recreation Center	23	4.6 %
Upgrade existing community parks (i.e. Community Park)	36	7.2 %
Upgrade batting cages/miniature golf course	19	3.8 %
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	16	3.2 %
Develop a 3rd water slide at the White Water Canyon Water Park	27	5.4 %
Build a new indoor youth sports complex (baseball, soccer, etc.)	8	1.6 %
Build new indoor gymnasiums	15	3.0 %
Develop additional walking and biking trails/connect trails	42	8.4 %
Build permanent seating for outdoor band shell	9	1.8 %
Build a new outdoor Spray 'N Play area	11	2.2 %
None chosen	199	40.0 %
Total	498	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

Q25. 4th willing to fund	Number	Percent
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	20	4.0 %
Upgrade existing sports fields (soccer, baseball, softball, etc.)	30	6.0 %
Upgrade the existing Vogt Visual Arts Center	10	2.0 %
Upgrade the existing White Water Canyon Water Park	14	2.8 %
Upgrade the existing Tony Bettenhausen Recreation Center	10	2.0 %
Upgrade existing community parks (i.e. Community Park)	45	9.0 %
Upgrade batting cages/miniature golf course	17	3.4 %
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	8	1.6 %
Develop a 3rd water slide at the White Water Canyon Water Park	11	2.2 %
Build a new indoor youth sports complex (baseball, soccer, etc.)	18	3.6 %
Build new indoor gymnasiums	8	1.6 %
Develop additional walking and biking trails/connect trails	33	6.6 %
Build permanent seating for outdoor band shell	11	2.2 %
Build a new outdoor Spray 'N Play area	16	3.2 %
None chosen	247	49.6 %
Total	498	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

## Tabular Data

### Q25. The sum of the FOUR actions most willing to fund with your tax dollars

Q25. Sum of the Most willing to fund	Number	Percent
Develop additional walking and biking trails/connect trails	259	52.0 %
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	185	37.1 %
Upgrade existing community parks (i.e. Community Park)	134	26.9 %
Upgrade existing sports fields (soccer, baseball, softball, etc.)	102	20.5 %
Build a new indoor youth sports complex (baseball, soccer, etc.)	79	15.9 %
Upgrade the existing Tony Bettenhausen Recreation Center	76	15.3 %
Upgrade the existing White Water Canyon Water Park	72	14.5 %
Upgrade batting cages/miniature golf course	67	13.5 %
Develop a 3rd water slide at the White Water Canyon Water Park	60	12.0 %
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	53	10.6 %
Build permanent seating for outdoor band shell	50	10.0 %
Build a new outdoor Spray 'N Play area	45	9.0 %
Upgrade the existing Vogt Visual Arts Center	37	7.4 %
Build new indoor gymnasiums	30	6.0 %
Total	1249	

Number of Cases = 498

Number of Responses = 1249

Average Number Of Responses Per Case = 2.5

Number Of Cases With At Least One Response = 369

Response Percent = 74.1 %

## Tabular Data

### **Q26. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the overall value your household receives from the Tinley Park-Park District**

Q26. Rate your satisfaction the overall value your household receives	Number	Percent
Very Satisfied	211	42.4 %
Somewhat Satisfied	173	34.7 %
Neutral	53	10.6 %
Somewhat Dissatisfied	22	4.4 %
Very Dissatisfied	6	1.2 %
Don't Know	33	6.6 %
Total	498	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### **Q26. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the overall value your household receives from the Tinley Park-Park District (without don't know).**

Q26. Rate your satisfaction the overall value your household receives	Number	Percent
Very Satisfied	211	45.4 %
Somewhat Satisfied	173	37.2 %
Neutral	53	11.4 %
Somewhat Dissatisfied	22	4.7 %
Very Dissatisfied	6	1.3 %
Total	465	100.0 %

Missing Cases = 33  
Response Percent = 93.4 %

### **Q27. What is your age?**

Q27. What is your age?	Number	Percent
Under 35	86	17.3 %
35 to 44	79	15.9 %
45 to 54	124	24.9 %
55 to 64	113	22.7 %
65+	96	19.3 %
Total	498	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### **Q28. Your gender:**

Q28. Your gender:	Number	Percent
Male	223	44.8 %
Female	275	55.2 %
Total	498	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %



## Tabular Data

### **Q29. Do you live within the Tinley Park-Park District boundaries?**

Q29. Do you live within the Tinley Park-Park District boundaries?	Number	Percent
Yes	482	96.8 %
No	10	2.0 %
Not sure	5	1.0 %
Not provided	1	0.2 %
Total	498	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### **Q29. Do you live within the Tinley Park-Park District boundaries? (excluding not provided)**

Q29. Do you live within the Tinley Park-Park District boundaries?	Number	Percent
Yes	482	97.0 %
No	10	2.0 %
Not sure	5	1.0 %
Total	497	100.0 %

Missing Cases = 1  
Response Percent = 99.8 %

## **Section 6**

### ***Age and Gender***

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Age and Gender

**Q2. Have you or members of your household visited any of the Tinley Park-Park District parks or facilities during the past year?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q2. Have you or members of your household visited any parks or facilities during the past year?</u>								
Yes	83.7%	92.4%	79.8%	83.2%	78.1%	81.2%	84.4%	82.9%
No	16.3%	7.6%	20.2%	16.8%	21.9%	18.8%	15.6%	17.1%



## Age and Gender

**Q3. From the following list, please check ALL the OUTDOOR facilities you or members of your household have used or visited in Tinley Park-Park District parks over the past 12 months.**

N=413	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q3. The OUTDOOR facilities you or members of your household have used</u>								
Adult baseball/softball fields	15.3%	32.9%	25.3%	8.5%	1.3%	23.8%	11.2%	16.7%
Youth baseball fields	11.1%	26.0%	31.3%	9.6%	21.3%	22.7%	18.1%	20.1%
Youth softball fields	0.0%	19.2%	8.1%	2.1%	6.7%	9.9%	4.7%	7.0%
Youth soccer fields	5.6%	30.1%	14.1%	5.3%	13.3%	12.7%	13.8%	13.3%
Youth football fields	2.8%	4.1%	6.1%	7.4%	8.0%	7.7%	4.3%	5.8%
Walking and biking trails	69.4%	82.2%	74.7%	78.7%	60.0%	70.2%	75.9%	73.4%
Board walk through wetlands	22.2%	32.9%	19.2%	17.0%	26.7%	27.1%	19.8%	23.0%
Basketball courts	6.9%	30.1%	15.2%	14.9%	1.3%	15.5%	12.5%	13.8%
Sand volleyball courts	8.3%	8.2%	17.2%	8.5%	2.7%	7.7%	10.8%	9.4%
Fishing pier	20.8%	24.7%	17.2%	11.7%	12.0%	20.4%	14.2%	16.9%
Batting cages	11.1%	31.5%	10.1%	13.8%	8.0%	15.5%	13.8%	14.5%
Miniature golf course	23.6%	32.9%	33.3%	28.7%	26.7%	27.6%	30.6%	29.3%
Ice-rink	2.8%	16.4%	10.1%	3.2%	2.7%	6.6%	7.3%	7.0%

## Age and Gender

**Q3. From the following list, please check ALL the OUTDOOR facilities you or members of your household have used or visited in Tinley Park-Park District parks over the past 12 months.**

N=413	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q3. The OUTDOOR facilities you or members of your household have used (Cont.)</u>								
Water park	45.8%	64.4%	43.4%	30.9%	37.3%	31.5%	53.0%	43.6%
Picnic areas/shelter	36.1%	42.5%	24.2%	26.6%	42.7%	33.1%	33.6%	33.4%
Playgrounds	65.3%	71.2%	41.4%	40.4%	40.0%	47.5%	52.6%	50.4%
Wooded preserves	26.4%	31.5%	26.3%	22.3%	14.7%	25.4%	23.3%	24.2%
Tennis courts	11.1%	23.3%	12.1%	7.4%	0.0%	15.5%	6.9%	10.7%
Gazebo	9.7%	6.8%	4.0%	4.3%	13.3%	8.8%	6.0%	7.3%
Skateboard park	4.2%	13.7%	6.1%	2.1%	1.3%	7.7%	3.4%	5.3%
Outdoor bandshell	5.6%	9.6%	18.2%	19.1%	20.0%	13.8%	15.9%	15.0%
Other	0.0%	2.7%	2.0%	4.3%	2.7%	1.7%	3.0%	2.4%
None chosen	0.0%	0.0%	2.0%	3.2%	4.0%	1.7%	2.2%	1.9%

## Age and Gender

### **Q4. Overall how would you rate the physical condition of ALL the parks, trails and outdoor recreation facilities in Tinley Park-Park District parks you have visited? (excluding don't know)**

N=413	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
Excellent	41.7%	47.9%	52.6%	51.6%	50.7%	46.9%	51.1%	49.3%
Good	52.8%	46.6%	43.3%	45.2%	46.5%	49.2%	44.5%	46.6%
Fair	5.6%	5.5%	4.1%	3.2%	2.8%	3.9%	4.4%	4.2%



## Age and Gender

**Q5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility. (Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>A. Tony Bettenhausen Recreation Center</u>								
Never	36.5%	28.9%	34.2%	27.7%	33.3%	30.6%	33.5%	32.2%
1-9 times	35.3%	25.0%	22.5%	33.7%	28.7%	31.1%	26.9%	28.8%
10-24 times	15.3%	10.5%	18.3%	13.9%	12.6%	13.9%	15.0%	14.5%
25-49 times	8.2%	9.2%	12.5%	8.9%	6.9%	5.7%	12.3%	9.4%
50+ times	4.7%	26.3%	12.5%	15.8%	18.4%	18.7%	12.3%	15.1%
<u>B. Tinley Fitness Center</u>								
Never	71.1%	85.3%	70.2%	58.1%	56.5%	69.9%	66.8%	68.2%
1-9 times	7.2%	8.0%	12.5%	10.8%	13.0%	10.9%	10.0%	10.4%
10-24 times	9.6%	0.0%	3.8%	2.2%	1.4%	0.5%	5.8%	3.5%
25-49 times	6.0%	1.3%	6.7%	5.4%	13.0%	5.5%	7.1%	6.4%
50+ times	6.0%	5.3%	6.7%	23.7%	15.9%	13.1%	10.4%	11.6%

## Age and Gender

**Q5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility. (Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>C. Outdoor Fitness Zone</u>								
Never	80.8%	70.0%	76.0%	76.8%	75.4%	78.8%	73.8%	76.0%
1-9 times	17.9%	17.1%	17.3%	15.9%	19.3%	15.9%	18.6%	17.4%
10-24 times	1.3%	11.4%	1.0%	2.4%	5.3%	1.8%	5.4%	3.8%
25-49 times	0.0%	0.0%	5.8%	2.4%	0.0%	2.4%	1.8%	2.0%
50+ times	0.0%	1.4%	0.0%	2.4%	0.0%	1.2%	0.5%	0.8%
<u>D. Community Park</u>								
Never	35.0%	17.3%	39.3%	26.8%	36.1%	30.3%	31.9%	31.2%
1-9 times	31.3%	37.3%	37.4%	46.4%	36.1%	35.1%	40.5%	38.1%
10-24 times	22.5%	32.0%	10.3%	18.6%	21.3%	24.5%	16.4%	20.0%
25-49 times	6.3%	1.3%	8.4%	6.2%	6.6%	7.4%	4.7%	6.0%
50+ times	5.0%	12.0%	4.7%	2.1%	0.0%	2.7%	6.5%	4.8%

## Age and Gender

**Q5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility. (Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>E. Tinley Junction Miniature Golf and Batting Cages</u>								
Never	57.5%	49.3%	51.5%	53.8%	63.3%	50.6%	57.7%	54.6%
1-9 times	38.8%	47.9%	46.5%	38.5%	28.3%	48.3%	34.8%	40.7%
10-24 times	3.8%	2.8%	1.0%	6.6%	6.7%	1.1%	6.2%	4.0%
25-49 times	0.0%	0.0%	1.0%	1.1%	1.7%	0.0%	1.3%	0.7%
<u>F. Freedom Park Sports Complex</u>								
Never	79.2%	59.2%	74.0%	91.4%	96.0%	71.6%	84.8%	78.9%
1-9 times	18.2%	23.9%	24.0%	4.9%	4.0%	22.5%	11.0%	16.1%
10-24 times	2.6%	8.5%	0.0%	2.5%	0.0%	1.8%	3.3%	2.6%
25-49 times	0.0%	4.2%	2.0%	0.0%	0.0%	3.0%	0.0%	1.3%
50+ times	0.0%	4.2%	0.0%	1.2%	0.0%	1.2%	1.0%	1.1%

## Age and Gender

**Q5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility. (Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>G. Extreme Skate Park</u>								
Never	96.3%	89.2%	91.0%	92.6%	96.2%	91.9%	93.5%	92.8%
1-9 times	2.5%	8.1%	9.0%	6.2%	3.8%	7.6%	5.1%	6.2%
10-24 times	1.2%	0.0%	0.0%	1.2%	0.0%	0.6%	0.5%	0.5%
50+ times	0.0%	2.7%	0.0%	0.0%	0.0%	0.0%	0.9%	0.5%
<u>H. Vogt Visual Arts Center</u>								
Never	88.8%	69.4%	80.4%	72.9%	63.2%	79.5%	73.2%	76.0%
1-9 times	8.8%	30.6%	18.6%	25.9%	31.6%	19.9%	24.1%	22.3%
10-24 times	0.0%	0.0%	1.0%	1.2%	3.5%	0.6%	1.4%	1.0%
25-49 times	2.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.5%
50+ times	0.0%	0.0%	0.0%	0.0%	1.8%	0.0%	0.5%	0.3%
<u>I. Landmark Historical Museum</u>								
Never	97.4%	83.3%	84.5%	86.7%	74.5%	89.9%	82.9%	86.0%
1-9 times	2.6%	16.7%	15.5%	12.0%	23.6%	10.1%	16.2%	13.5%
10-24 times	0.0%	0.0%	0.0%	1.2%	1.8%	0.0%	0.9%	0.5%



Age and Gender

**Q6. Park District Programs. Over the past 12 months have you or any members of your household participated in any programs offered by the Tinley Park-Park District?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q6. Have you or any members of your household participated in any programs</u>								
Yes	37.2%	53.2%	32.3%	33.6%	30.2%	34.1%	38.2%	36.3%
No	62.8%	46.8%	67.7%	66.4%	69.8%	65.9%	61.8%	63.7%

## Age and Gender

**Q7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.(Without "Don't Know")**

N=181	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>A. Times programs are offered</u>								
Very Satisfied	37.5%	16.7%	42.1%	44.4%	35.7%	34.2%	35.0%	34.7%
Satisfied	40.6%	57.1%	42.1%	41.7%	50.0%	49.3%	44.7%	46.6%
Neutral	18.8%	11.9%	10.5%	13.9%	10.7%	12.3%	13.6%	13.1%
Dissatisfied	3.1%	9.5%	5.3%	0.0%	3.6%	2.7%	5.8%	4.5%
Very Dissatisfied	0.0%	4.8%	0.0%	0.0%	0.0%	1.4%	1.0%	1.1%
<u>B. Location of programs</u>								
Very Satisfied	43.8%	52.4%	67.5%	63.9%	28.0%	49.3%	55.9%	53.1%
Satisfied	46.9%	47.6%	27.5%	30.6%	56.0%	43.8%	38.2%	40.6%
Neutral	9.4%	0.0%	5.0%	5.6%	16.0%	6.8%	5.9%	6.3%
<u>C. Quality of instructors</u>								
Very Satisfied	28.1%	34.1%	47.4%	37.1%	32.0%	23.3%	45.9%	36.3%
Satisfied	62.5%	41.5%	42.1%	48.6%	48.0%	60.3%	38.8%	48.0%
Neutral	9.4%	19.5%	10.5%	11.4%	20.0%	16.4%	12.2%	14.0%
Dissatisfied	0.0%	4.9%	0.0%	2.9%	0.0%	0.0%	3.1%	1.8%

## Age and Gender

**Q7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.(Without "Don't Know")**

N=181	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>D. Fees charged for value received</u>								
Very Satisfied	12.5%	19.0%	37.5%	24.3%	34.5%	21.3%	28.6%	25.6%
Satisfied	59.4%	52.4%	52.5%	37.8%	37.9%	50.7%	46.7%	48.3%
Neutral	21.9%	11.9%	2.5%	29.7%	13.8%	13.3%	17.1%	15.6%
Dissatisfied	6.3%	16.7%	7.5%	8.1%	13.8%	14.7%	7.6%	10.6%
<u>E. Quality of the facility where program is offered</u>								
Very Satisfied	25.0%	35.7%	59.0%	47.2%	26.9%	37.3%	42.0%	40.0%
Satisfied	68.8%	57.1%	38.5%	38.9%	61.5%	52.0%	52.0%	52.0%
Neutral	6.3%	4.8%	2.6%	13.9%	11.5%	10.7%	5.0%	7.4%
Dissatisfied	0.0%	2.4%	0.0%	0.0%	0.0%	0.0%	1.0%	0.6%
<u>F. Ease of use for mail-in/fax registration</u>								
Very Satisfied	33.3%	57.1%	54.3%	42.4%	17.4%	39.4%	45.6%	42.9%
Satisfied	33.3%	40.0%	34.3%	42.4%	60.9%	34.8%	45.6%	41.0%
Neutral	33.3%	2.9%	11.4%	12.1%	21.7%	24.2%	8.9%	15.4%
Dissatisfied	0.0%	0.0%	0.0%	3.0%	0.0%	1.5%	0.0%	0.6%

## Age and Gender

**Q7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.(Without "Don't Know")**

N=181	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>G. Availability of information about Park services on website</u>								
Very Satisfied	34.5%	28.6%	56.8%	44.8%	40.9%	41.8%	40.2%	40.9%
Satisfied	34.5%	40.5%	24.3%	37.9%	40.9%	31.3%	38.0%	35.2%
Neutral	24.1%	26.2%	13.5%	17.2%	13.6%	23.9%	16.3%	19.5%
Dissatisfied	6.9%	4.8%	0.0%	0.0%	4.5%	0.0%	5.4%	3.1%
Very Dissatisfied	0.0%	0.0%	5.4%	0.0%	0.0%	3.0%	0.0%	1.3%

### H. Ease of navigation through the website

Very Satisfied	31.0%	21.4%	40.5%	37.0%	23.8%	36.9%	26.4%	30.8%
Satisfied	37.9%	50.0%	35.1%	37.0%	38.1%	36.9%	42.9%	40.4%
Neutral	13.8%	21.4%	18.9%	22.2%	33.3%	20.0%	22.0%	21.2%
Dissatisfied	17.2%	4.8%	0.0%	0.0%	4.8%	3.1%	6.6%	5.1%
Very Dissatisfied	0.0%	2.4%	5.4%	3.7%	0.0%	3.1%	2.2%	2.6%



## Age and Gender

**Q7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.(Without "Don't Know")**

N=181	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	

### I. Ease of online registration process

Very Satisfied	33.3%	39.0%	38.9%	37.5%	26.3%	48.5%	26.2%	36.0%
Satisfied	46.7%	36.6%	41.7%	33.3%	36.8%	31.8%	45.2%	39.3%
Neutral	10.0%	22.0%	19.4%	25.0%	31.6%	16.7%	23.8%	20.7%
Dissatisfied	10.0%	2.4%	0.0%	0.0%	5.3%	3.0%	3.6%	3.3%
Very Dissatisfied	0.0%	0.0%	0.0%	4.2%	0.0%	0.0%	1.2%	0.7%

### J. Quality of customer service for registration

Very Satisfied	32.3%	38.1%	55.0%	46.9%	44.8%	49.3%	39.8%	43.7%
Satisfied	41.9%	42.9%	40.0%	50.0%	48.3%	42.3%	45.6%	44.3%
Neutral	19.4%	11.9%	5.0%	3.1%	6.9%	8.5%	9.7%	9.2%
Dissatisfied	3.2%	7.1%	0.0%	0.0%	0.0%	0.0%	3.9%	2.3%
Very Dissatisfied	3.2%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.6%

### Q8. How would you rate the quality of the programs

Excellent	43.8%	33.3%	67.5%	48.6%	55.2%	37.3%	58.1%	49.4%
Good	56.3%	59.5%	32.5%	51.4%	44.8%	62.7%	39.0%	48.9%
Fair	0.0%	7.1%	0.0%	0.0%	0.0%	0.0%	2.9%	1.7%

## Age and Gender

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>A. Mowing and trimming in parks</u>								
Very Satisfied	46.4%	50.0%	50.5%	46.6%	42.9%	39.1%	54.4%	47.5%
Satisfied	50.7%	48.6%	35.4%	46.6%	50.0%	53.1%	39.2%	45.5%
Neutral	2.9%	0.0%	14.1%	4.5%	5.7%	7.3%	5.1%	6.1%
Dissatisfied	0.0%	1.4%	0.0%	1.1%	1.4%	0.6%	0.9%	0.8%
Very Dissatisfied	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.5%	0.3%
<u>B. Overall quality of playground equipment</u>								
Very Satisfied	43.9%	42.6%	43.2%	44.9%	39.3%	40.4%	45.1%	42.9%
Satisfied	40.9%	52.9%	39.5%	42.3%	45.9%	41.0%	46.6%	44.1%
Neutral	15.2%	4.4%	14.8%	12.8%	9.8%	16.1%	7.8%	11.6%
Dissatisfied	0.0%	0.0%	0.0%	0.0%	4.9%	1.2%	0.5%	0.8%
Very Dissatisfied	0.0%	0.0%	2.5%	0.0%	0.0%	1.2%	0.0%	0.6%

## Age and Gender

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>C. Adequacy of park lighting</u>								
Very Satisfied	33.3%	47.0%	31.8%	42.7%	29.7%	33.1%	40.2%	36.9%
Satisfied	36.5%	40.9%	36.4%	41.5%	45.3%	34.9%	44.3%	39.9%
Neutral	20.6%	7.6%	18.2%	11.0%	18.8%	22.5%	8.8%	15.2%
Dissatisfied	9.5%	4.5%	11.4%	4.9%	1.6%	7.1%	6.2%	6.6%
Very Dissatisfied	0.0%	0.0%	2.3%	0.0%	4.7%	2.4%	0.5%	1.4%
<u>D. Overall quality of tennis courts</u>								
Very Satisfied	41.4%	23.1%	30.0%	42.5%	21.4%	37.1%	26.4%	31.8%
Satisfied	34.5%	56.4%	40.0%	40.0%	35.7%	39.3%	44.8%	42.0%
Neutral	24.1%	17.9%	25.0%	12.5%	39.3%	20.2%	25.3%	22.7%
Dissatisfied	0.0%	0.0%	0.0%	5.0%	3.6%	1.1%	2.3%	1.7%
Very Dissatisfied	0.0%	2.6%	5.0%	0.0%	0.0%	2.2%	1.1%	1.7%

## Age and Gender

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>E. Overall quality of picnic areas</u>								
Very Satisfied	34.0%	26.3%	28.2%	35.9%	32.1%	32.6%	29.9%	31.2%
Satisfied	46.0%	59.6%	40.8%	53.1%	35.8%	41.8%	51.9%	47.1%
Neutral	20.0%	12.3%	14.1%	9.4%	22.6%	17.0%	13.6%	15.3%
Dissatisfied	0.0%	1.8%	14.1%	0.0%	9.4%	7.1%	3.9%	5.4%
Very Dissatisfied	0.0%	0.0%	2.8%	1.6%	0.0%	1.4%	0.6%	1.0%
<u>F. Overall quality of outdoor restrooms</u>								
Very Satisfied	20.4%	25.5%	23.9%	36.7%	24.5%	29.3%	23.8%	26.4%
Satisfied	28.6%	41.2%	22.4%	28.3%	34.0%	27.1%	33.3%	30.4%
Neutral	36.7%	13.7%	35.8%	25.0%	15.1%	26.3%	25.2%	25.7%
Dissatisfied	14.3%	19.6%	9.0%	6.7%	22.6%	12.0%	15.6%	13.9%
Very Dissatisfied	0.0%	0.0%	9.0%	3.3%	3.8%	5.3%	2.0%	3.6%



## Age and Gender

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>G. Overall quality of trash pickup in parks</u>								
Very Satisfied	36.4%	35.9%	25.3%	33.8%	23.1%	31.1%	30.2%	30.6%
Satisfied	48.5%	51.6%	41.8%	49.4%	50.8%	44.5%	50.8%	47.9%
Neutral	15.2%	6.3%	30.8%	10.4%	16.9%	21.3%	13.1%	16.8%
Dissatisfied	0.0%	6.3%	2.2%	6.5%	7.7%	3.0%	5.5%	4.4%
Very Dissatisfied	0.0%	0.0%	0.0%	0.0%	1.5%	0.0%	0.5%	0.3%
<u>H. Overall quality of basketball courts</u>								
Very Satisfied	27.0%	22.9%	35.5%	34.1%	33.3%	34.6%	27.2%	31.2%
Satisfied	37.8%	60.0%	37.1%	39.0%	29.2%	38.3%	43.5%	40.7%
Neutral	35.1%	14.3%	22.6%	22.0%	37.5%	24.3%	26.1%	25.1%
Dissatisfied	0.0%	0.0%	0.0%	4.9%	0.0%	0.9%	1.1%	1.0%
Very Dissatisfied	0.0%	2.9%	4.8%	0.0%	0.0%	1.9%	2.2%	2.0%

## Age and Gender

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>I. Overall quality of ball diamonds</u>								
Very Satisfied	25.6%	34.0%	38.0%	36.4%	32.4%	35.0%	33.1%	34.0%
Satisfied	53.8%	40.4%	35.2%	45.5%	52.9%	44.4%	43.2%	43.8%
Neutral	12.8%	19.1%	21.1%	11.4%	11.8%	13.7%	18.6%	16.2%
Dissatisfied	7.7%	6.4%	2.8%	6.8%	2.9%	6.8%	3.4%	5.1%
Very Dissatisfied	0.0%	0.0%	2.8%	0.0%	0.0%	0.0%	1.7%	0.9%
<u>J. Overall quality of soccer fields</u>								
Very Satisfied	27.3%	22.2%	40.0%	37.5%	30.0%	35.6%	28.3%	32.0%
Satisfied	57.6%	46.7%	32.7%	42.5%	50.0%	40.4%	48.5%	44.3%
Neutral	15.2%	24.4%	21.8%	20.0%	13.3%	21.2%	18.2%	19.7%
Dissatisfied	0.0%	6.7%	5.5%	0.0%	3.3%	2.9%	4.0%	3.4%
Very Dissatisfied	0.0%	0.0%	0.0%	0.0%	3.3%	0.0%	1.0%	0.5%

## Age and Gender

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>K. Overall quality of landscaping (shrubs/flowers)</u>								
Very Satisfied	37.3%	32.4%	34.3%	33.0%	31.3%	33.7%	33.6%	33.7%
Satisfied	41.8%	60.8%	43.4%	46.6%	53.7%	43.8%	53.0%	48.9%
Neutral	17.9%	6.8%	20.2%	18.2%	7.5%	18.0%	12.0%	14.7%
Dissatisfied	3.0%	0.0%	0.0%	2.3%	7.5%	3.4%	1.4%	2.3%
Very Dissatisfied	0.0%	0.0%	2.0%	0.0%	0.0%	1.1%	0.0%	0.5%
<u>L. Overall condition of parks and playgrounds</u>								
Very Satisfied	37.3%	36.1%	39.8%	36.9%	32.8%	34.8%	38.6%	36.9%
Satisfied	52.2%	54.2%	41.8%	52.4%	55.2%	46.6%	53.8%	50.5%
Neutral	9.0%	6.9%	13.3%	10.7%	6.0%	14.0%	5.7%	9.5%
Dissatisfied	1.5%	0.0%	5.1%	0.0%	6.0%	4.5%	1.0%	2.6%
Very Dissatisfied	0.0%	2.8%	0.0%	0.0%	0.0%	0.0%	1.0%	0.5%

## Age and Gender

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q10. Most Attention</u>								
Mowing and trimming in parks	4.9%	2.6%	4.3%	7.5%	4.7%	4.7%	5.1%	4.9%
Playground equip	6.2%	10.3%	5.2%	20.8%	14.0%	8.9%	13.4%	11.3%
Adequacy of park lighting	9.9%	5.1%	14.7%	5.7%	3.5%	10.7%	5.9%	8.1%
Overall quality of tennis courts	2.5%	3.8%	0.0%	0.9%	0.0%	2.3%	0.4%	1.3%
Overall quality of picnic areas	0.0%	1.3%	4.3%	1.9%	0.0%	0.9%	2.4%	1.7%
Overall quality of outdoor restrooms	9.9%	10.3%	10.3%	6.6%	12.8%	7.9%	11.5%	9.9%
Overall quality of trash pickup in parks	3.7%	0.0%	6.9%	2.8%	5.8%	1.9%	5.9%	4.1%
Overall quality of basketball courts	0.0%	0.0%	0.9%	0.0%	0.0%	0.0%	0.4%	0.2%
Overall quality of ball diamonds	6.2%	5.1%	5.2%	2.8%	2.3%	6.5%	2.4%	4.3%
Overall quality of soccer fields	0.0%	7.7%	1.7%	1.9%	2.3%	1.4%	3.6%	2.6%



## Age and Gender

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
Overall quality of landscaping (shrubs/flowers)	2.5%	6.4%	6.9%	3.8%	4.7%	5.6%	4.3%	4.9%
Overall condition of parks and playgrounds	19.8%	6.4%	10.3%	11.3%	7.0%	13.6%	8.7%	10.9%
None chosen	34.6%	41.0%	29.3%	34.0%	43.0%	35.5%	36.0%	35.8%

## Age and Gender

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q10. 2nd Attention</u>								
Mowing and trimming in parks	4.9%	3.8%	6.9%	4.7%	5.8%	8.4%	2.8%	5.4%
Playground equip	11.1%	3.8%	10.3%	3.8%	4.7%	6.1%	7.5%	6.9%
Adequacy of park lighting	8.6%	10.3%	10.3%	14.2%	9.3%	9.3%	11.9%	10.7%
Overall quality of tennis courts	0.0%	0.0%	0.0%	2.8%	1.2%	0.9%	0.8%	0.9%
Overall quality of picnic areas	9.9%	6.4%	6.9%	1.9%	5.8%	3.3%	8.3%	6.0%
Overall quality of outdoor restrooms	8.6%	3.8%	5.2%	10.4%	3.5%	6.5%	6.3%	6.4%
Overall quality of trash pickup in parks	7.4%	5.1%	3.4%	2.8%	12.8%	6.5%	5.5%	6.0%
Overall quality of basketball courts	1.2%	1.3%	0.0%	0.0%	0.0%	0.0%	0.8%	0.4%
Overall quality of ball diamonds	3.7%	0.0%	5.2%	0.0%	0.0%	2.8%	1.2%	1.9%
Overall quality of soccer fields	2.5%	6.4%	3.4%	2.8%	0.0%	5.1%	1.2%	3.0%

## Age and Gender

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q10. 2nd Attention (Cont.)</u>								
Overall quality of landscaping (shrubs/flowers)	1.2%	2.6%	10.3%	4.7%	3.5%	5.6%	4.3%	4.9%
Overall condition of parks and playgrounds	3.7%	11.5%	3.4%	9.4%	4.7%	5.1%	7.5%	6.4%
None chosen	37.0%	44.9%	34.5%	42.5%	48.8%	40.2%	41.9%	41.1%

## Age and Gender

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q10. 3rd Attention</u>								
Mowing and trimming in parks	2.5%	0.0%	4.3%	7.5%	4.7%	4.7%	3.6%	4.1%
Playground equip	11.1%	3.8%	5.2%	6.6%	2.3%	3.7%	7.5%	5.8%
Adequacy of park lighting	2.5%	3.8%	1.7%	8.5%	4.7%	2.8%	5.5%	4.3%
Overall quality of tennis courts	1.2%	0.0%	1.7%	3.8%	0.0%	2.8%	0.4%	1.5%
Overall quality of picnic areas	4.9%	1.3%	8.6%	2.8%	4.7%	6.1%	3.6%	4.7%
Overall quality of outdoor restrooms	9.9%	7.7%	14.7%	2.8%	5.8%	9.8%	7.1%	8.4%
Overall quality of trash pickup in parks	7.4%	10.3%	4.3%	3.8%	3.5%	4.2%	6.7%	5.6%
Overall quality of basketball courts	2.5%	2.6%	0.0%	0.0%	0.0%	1.9%	0.0%	0.9%
Overall quality of ball diamonds	0.0%	5.1%	0.0%	1.9%	0.0%	2.3%	0.4%	1.3%
Overall quality of soccer fields	0.0%	2.6%	2.6%	0.9%	0.0%	0.5%	2.0%	1.3%



## Age and Gender

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q10. 3rd Attention (Cont.)</u>								
Overall quality of landscaping (shrubs/flowers)	7.4%	6.4%	8.6%	9.4%	7.0%	9.3%	6.7%	7.9%
Overall condition of parks and playgrounds	9.9%	3.8%	8.6%	7.5%	16.3%	9.3%	9.1%	9.2%
None chosen	40.7%	52.6%	39.7%	44.3%	51.2%	42.5%	47.4%	45.2%

## Age and Gender

### **Q10. The sum of the THREE neighborhood park and playground services should receive the most attention from Park District leaders over the next TWO years**

N=467	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q10. Most Attention</u>								
Mowing and trimming in parks	12.3%	6.4%	15.5%	19.8%	15.1%	17.8%	11.5%	14.3%
Playground equip	28.4%	17.9%	20.7%	31.1%	20.9%	18.7%	28.5%	24.0%
Adequacy of park lighting	21.0%	19.2%	26.7%	28.3%	17.4%	22.9%	23.3%	23.1%
Overall quality of tennis courts	3.7%	3.8%	1.7%	7.5%	1.2%	6.1%	1.6%	3.6%
Overall quality of picnic areas	14.8%	9.0%	19.8%	6.6%	10.5%	10.3%	14.2%	12.4%
Overall quality of outdoor restrooms	28.4%	21.8%	30.2%	19.8%	22.1%	24.3%	24.9%	24.6%
Overall quality of trash pickup in parks	18.5%	15.4%	14.7%	9.4%	22.1%	12.6%	18.2%	15.6%
Overall quality of basketball courts	3.7%	3.8%	0.9%	0.0%	0.0%	1.9%	1.2%	1.5%
Overall quality of ball diamonds	9.9%	10.3%	10.3%	4.7%	2.3%	11.7%	4.0%	7.5%
Overall quality of soccer fields	2.5%	16.7%	7.8%	5.7%	2.3%	7.0%	6.7%	6.9%

## Age and Gender

### **Q10. The sum of the THREE neighborhood park and playground services should receive the most attention from Park District leaders over the next TWO years**

N=467	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
Overall quality of landscaping (shrubs/flowers)	11.1%	15.4%	25.9%	17.9%	15.1%	20.6%	15.4%	17.8%
Overall condition of parks and playgrounds	33.3%	21.8%	22.4%	28.3%	27.9%	28.0%	25.3%	26.6%
None chosen	34.6%	41.0%	29.3%	34.0%	43.0%	35.5%	36.0%	35.8%

## Age and Gender

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>A. Quality of the running track</u>								
Very Satisfied	13.3%	48.6%	40.4%	49.1%	55.6%	44.7%	41.4%	42.9%
Satisfied	76.7%	42.9%	51.9%	43.9%	38.9%	51.1%	48.3%	49.5%
Neutral	6.7%	8.6%	5.8%	7.0%	5.6%	4.3%	8.6%	6.7%
Dissatisfied	3.3%	0.0%	1.9%	0.0%	0.0%	0.0%	1.7%	1.0%
<u>B. Quality of gymnasium</u>								
Very Satisfied	13.3%	44.2%	49.1%	54.3%	53.6%	47.1%	42.0%	44.6%
Satisfied	76.7%	48.8%	38.6%	32.6%	25.0%	44.2%	42.0%	43.1%
Neutral	10.0%	4.7%	12.3%	10.9%	21.4%	7.7%	15.0%	11.3%
Dissatisfied	0.0%	2.3%	0.0%	2.2%	0.0%	1.0%	1.0%	1.0%



## Age and Gender

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>C. Membership fees for value received</u>								
Very Satisfied	2.9%	8.9%	39.1%	35.6%	46.7%	30.5%	28.1%	29.2%
Satisfied	34.3%	42.2%	27.5%	37.3%	24.4%	33.9%	31.9%	32.8%
Neutral	45.7%	31.1%	23.2%	16.9%	8.9%	28.0%	20.0%	23.7%
Dissatisfied	8.6%	8.9%	7.2%	8.5%	13.3%	4.2%	13.3%	9.1%
Very Dissatisfied	8.6%	8.9%	2.9%	1.7%	6.7%	3.4%	6.7%	5.1%
<u>D. Teen Drop in Center</u>								
Very Satisfied	8.3%	38.5%	40.0%	33.3%	27.3%	22.6%	37.1%	30.3%
Satisfied	25.0%	38.5%	0.0%	13.3%	18.2%	19.4%	17.1%	18.2%
Neutral	66.7%	23.1%	53.3%	46.7%	54.5%	58.1%	40.0%	48.5%
Dissatisfied	0.0%	0.0%	6.7%	6.7%	0.0%	0.0%	5.7%	3.0%

## Age and Gender

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>E. Senior Drop in Center</u>								
Very Satisfied	9.1%	16.7%	50.0%	37.5%	31.6%	25.0%	38.9%	32.4%
Satisfied	36.4%	33.3%	0.0%	31.3%	31.6%	28.1%	22.2%	25.0%
Neutral	36.4%	50.0%	50.0%	31.3%	26.3%	43.8%	30.6%	36.8%
Dissatisfied	0.0%	0.0%	0.0%	0.0%	10.5%	3.1%	2.8%	2.9%
Very Dissatisfied	18.2%	0.0%	0.0%	0.0%	0.0%	0.0%	5.6%	2.9%
<u>F. Indoor Playground</u>								
Very Satisfied	8.3%	9.5%	41.2%	35.0%	33.3%	22.9%	24.2%	23.7%
Satisfied	75.0%	42.9%	5.9%	40.0%	20.0%	42.9%	38.7%	40.2%
Neutral	8.3%	28.6%	52.9%	20.0%	46.7%	28.6%	29.0%	28.9%
Dissatisfied	0.0%	9.5%	0.0%	5.0%	0.0%	5.7%	1.6%	3.1%
Very Dissatisfied	8.3%	9.5%	0.0%	0.0%	0.0%	0.0%	6.5%	4.1%

## Age and Gender

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>G. Coffee Room</u>								
Very Satisfied	15.0%	25.0%	40.0%	40.9%	42.9%	31.9%	35.9%	34.2%
Satisfied	60.0%	50.0%	28.0%	31.8%	28.6%	42.6%	34.4%	37.8%
Neutral	15.0%	25.0%	20.0%	27.3%	17.9%	12.8%	26.6%	20.7%
Dissatisfied	10.0%	0.0%	12.0%	0.0%	10.7%	12.8%	3.1%	7.2%
<u>H. Hours of operation</u>								
Very Satisfied	15.4%	32.6%	38.2%	42.2%	52.3%	34.4%	39.8%	37.2%
Satisfied	61.5%	55.8%	29.4%	46.9%	29.5%	44.8%	41.4%	43.0%
Neutral	17.9%	7.0%	26.5%	10.9%	15.9%	18.4%	14.3%	16.3%
Dissatisfied	2.6%	4.7%	5.9%	0.0%	0.0%	1.6%	3.8%	2.7%
Very Dissatisfied	2.6%	0.0%	0.0%	0.0%	2.3%	0.8%	0.8%	0.8%

## Age and Gender

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>I. Knowledge of Center staff</u>								
Very Satisfied	5.4%	34.1%	38.2%	42.6%	52.3%	36.7%	35.8%	36.2%
Satisfied	73.0%	52.3%	39.7%	42.6%	36.4%	44.2%	49.3%	46.9%
Neutral	18.9%	9.1%	20.6%	13.1%	6.8%	17.5%	11.2%	14.2%
Dissatisfied	0.0%	4.5%	1.5%	1.6%	4.5%	1.7%	3.0%	2.4%
Very Dissatisfied	2.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	0.4%
<u>J. Courtesy of Center staff</u>								
Very Satisfied	7.5%	43.5%	58.3%	50.0%	58.3%	46.5%	46.2%	46.3%
Satisfied	72.5%	39.1%	18.1%	37.5%	31.3%	37.8%	35.7%	36.7%
Neutral	17.5%	13.0%	16.7%	9.4%	6.3%	11.8%	13.3%	12.6%
Dissatisfied	2.5%	4.3%	6.9%	3.1%	4.2%	3.9%	4.9%	4.4%



## Age and Gender

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>K. Cleanliness of Center</u>								
Very Satisfied	27.5%	56.3%	47.2%	34.8%	56.3%	48.8%	40.8%	44.5%
Satisfied	70.0%	33.3%	41.7%	50.0%	39.6%	40.9%	50.3%	46.0%
Neutral	2.5%	10.4%	6.9%	7.6%	2.1%	3.9%	8.2%	6.2%
Dissatisfied	0.0%	0.0%	0.0%	7.6%	2.1%	3.9%	0.7%	2.2%
Very Dissatisfied	0.0%	0.0%	4.2%	0.0%	0.0%	2.4%	0.0%	1.1%
<u>L. Room rentals</u>								
Very Satisfied	28.6%	21.1%	36.8%	28.1%	31.3%	28.6%	29.4%	29.0%
Satisfied	52.4%	47.4%	26.3%	31.3%	31.3%	37.5%	37.3%	37.4%
Neutral	19.0%	26.3%	31.6%	37.5%	37.5%	33.9%	27.5%	30.8%
Dissatisfied	0.0%	5.3%	5.3%	3.1%	0.0%	0.0%	5.9%	2.8%

## Age and Gender

### **Q12. Which THREE of the services listed above are most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center?**

N=415	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<b><u>Q12. Most Important</u></b>								
Quality of the running track	1.4%	0.0%	8.5%	15.1%	11.8%	3.7%	11.6%	8.0%
Quality of gymnasium	2.8%	11.8%	8.5%	6.5%	6.6%	9.9%	4.9%	7.2%
Membership fees for value received	11.1%	17.6%	20.8%	17.2%	22.4%	19.4%	17.0%	18.1%
Senior Drop in Center	0.0%	0.0%	0.0%	1.1%	3.9%	0.5%	1.3%	1.0%
Indoor Playground	15.3%	13.2%	2.8%	2.2%	0.0%	5.2%	6.7%	6.0%
Coffee Room	2.8%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.5%
Hours of operation	2.8%	0.0%	11.3%	1.1%	2.6%	6.3%	2.2%	4.1%
Knowledge of Center staff	0.0%	0.0%	0.0%	2.2%	0.0%	0.5%	0.4%	0.5%
Courtesy of Center staff	5.6%	5.9%	3.8%	2.2%	0.0%	2.1%	4.5%	3.4%
Cleanliness of Center	6.9%	1.5%	3.8%	10.8%	5.3%	5.2%	6.3%	5.8%
Room rentals	0.0%	0.0%	0.0%	3.2%	1.3%	0.5%	1.3%	1.0%
None chosen	51.4%	50.0%	40.6%	38.7%	46.1%	45.5%	43.8%	44.6%

## Age and Gender

### **Q12. Which THREE of the services listed above are most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center?**

N=415	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q12. 2nd Important</u>								
Quality of the running track	1.4%	8.8%	2.8%	3.2%	6.6%	4.7%	4.0%	4.3%
Quality of gymnasium	5.6%	5.9%	12.3%	10.8%	2.6%	7.3%	8.5%	8.0%
Membership fees for value received	5.6%	13.2%	10.4%	16.1%	9.2%	11.5%	10.7%	11.1%
Teen Drop in Center	0.0%	4.4%	0.0%	0.0%	0.0%	0.0%	1.3%	0.7%
Senior Drop in Center	2.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.5%
Indoor Playground	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%	0.2%
Coffee Room	4.2%	0.0%	0.0%	0.0%	2.6%	1.0%	1.3%	1.2%
Hours of operation	5.6%	1.5%	11.3%	9.7%	11.8%	8.4%	8.5%	8.4%
Knowledge of Center staff	0.0%	1.5%	5.7%	3.2%	2.6%	3.7%	2.2%	2.9%
Courtesy of Center staff	8.3%	2.9%	4.7%	5.4%	5.3%	6.3%	4.5%	5.3%
Cleanliness of Center	9.7%	4.4%	9.4%	10.8%	9.2%	9.4%	8.5%	8.9%
Room rentals	1.4%	1.5%	0.9%	1.1%	0.0%	0.5%	1.3%	1.0%
None chosen	54.2%	55.9%	42.5%	39.8%	50.0%	47.1%	47.8%	47.5%

## Age and Gender

### **Q12. Which THREE of the services listed above are most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center?**

N=415	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q12. 3rd Important</u>								
Quality of the running track	5.6%	0.0%	6.6%	4.3%	2.6%	3.7%	4.5%	4.1%
Quality of gymnasium	2.8%	4.4%	3.8%	5.4%	2.6%	3.1%	4.5%	3.9%
Membership fees for value received	4.2%	2.9%	2.8%	8.6%	1.3%	4.7%	3.6%	4.1%
Teen Drop in Center	1.4%	2.9%	0.0%	0.0%	0.0%	0.0%	1.3%	0.7%
Senior Drop in Center	0.0%	1.5%	0.0%	2.2%	1.3%	1.6%	0.4%	1.0%
Indoor Playground	0.0%	2.9%	1.9%	0.0%	1.3%	0.0%	2.2%	1.2%
Coffee Room	0.0%	1.5%	0.0%	0.0%	5.3%	0.5%	1.8%	1.2%
Hours of operation	8.3%	5.9%	11.3%	11.8%	7.9%	9.4%	9.4%	9.4%
Knowledge of Center staff	5.6%	2.9%	1.9%	5.4%	2.6%	4.2%	3.1%	3.6%
Courtesy of Center staff	5.6%	4.4%	0.9%	2.2%	9.2%	3.7%	4.5%	4.1%
Cleanliness of Center	6.9%	7.4%	24.5%	14.0%	10.5%	18.8%	9.4%	13.7%
Room rentals	2.8%	0.0%	0.9%	3.2%	1.3%	2.1%	1.3%	1.7%
None chosen	56.9%	63.2%	45.3%	43.0%	53.9%	48.2%	54.0%	51.3%



## Age and Gender

### **Q12. The sum of the THREE services most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center**

N=415	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<b><u>Q12. Most Important</u></b>								
Quality of the running track	8.3%	8.8%	17.9%	22.6%	21.1%	12.0%	20.1%	16.4%
Quality of gymnasium	11.1%	22.1%	24.5%	22.6%	11.8%	20.4%	17.9%	19.0%
Membership fees for value received	20.8%	33.8%	34.0%	41.9%	32.9%	35.6%	31.3%	33.3%
Teen Drop in Center	1.4%	7.4%	0.0%	0.0%	0.0%	0.0%	2.7%	1.4%
Senior Drop in Center	2.8%	1.5%	0.0%	3.2%	5.3%	2.1%	2.7%	2.4%
Indoor Playground	16.7%	16.2%	4.7%	2.2%	1.3%	5.2%	9.4%	7.5%
Coffee Room	6.9%	1.5%	0.0%	0.0%	7.9%	2.6%	3.1%	2.9%
Hours of operation	16.7%	7.4%	34.0%	22.6%	22.4%	24.1%	20.1%	21.9%
Knowledge of Center staff	5.6%	4.4%	7.5%	10.8%	5.3%	8.4%	5.8%	7.0%
Courtesy of Center staff	19.4%	13.2%	9.4%	9.7%	14.5%	12.0%	13.4%	12.8%
Cleanliness of Center	23.6%	13.2%	37.7%	35.5%	25.0%	33.5%	24.1%	28.4%
Room rentals	4.2%	1.5%	1.9%	7.5%	2.6%	3.1%	4.0%	3.6%

## Age and Gender

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>A. Water slides</u>								
Very Satisfied	27.3%	29.2%	46.3%	46.2%	41.7%	40.3%	36.4%	37.8%
Satisfied	54.5%	64.6%	35.2%	38.5%	54.2%	40.3%	54.2%	49.2%
Neutral	15.2%	2.1%	11.1%	15.4%	0.0%	13.4%	5.9%	8.6%
Dissatisfied	3.0%	4.2%	7.4%	0.0%	4.2%	6.0%	3.4%	4.3%
<u>B. Lazy river</u>								
Very Satisfied	25.8%	36.0%	44.4%	60.0%	66.7%	48.5%	42.7%	44.8%
Satisfied	61.3%	56.0%	35.2%	33.3%	29.6%	38.2%	46.8%	43.8%
Neutral	9.7%	4.0%	14.8%	6.7%	0.0%	13.2%	4.8%	7.8%
Dissatisfied	3.2%	4.0%	5.6%	0.0%	3.7%	0.0%	5.6%	3.6%

## Age and Gender

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>C. Spray ground</u>								
Very Satisfied	36.1%	46.0%	44.0%	40.0%	42.3%	47.1%	39.5%	42.2%
Satisfied	55.6%	38.0%	40.0%	48.0%	46.2%	44.1%	44.5%	44.4%
Neutral	8.3%	12.0%	12.0%	12.0%	7.7%	8.8%	11.8%	10.7%
Dissatisfied	0.0%	4.0%	4.0%	0.0%	3.8%	0.0%	4.2%	2.7%
<u>D. Playground in water</u>								
Very Satisfied	30.3%	30.0%	41.7%	52.0%	44.0%	41.5%	36.2%	38.1%
Satisfied	57.6%	38.0%	33.3%	40.0%	44.0%	40.0%	42.2%	41.4%
Neutral	6.1%	24.0%	12.5%	8.0%	4.0%	16.9%	10.3%	12.7%
Dissatisfied	6.1%	4.0%	12.5%	0.0%	8.0%	1.5%	9.5%	6.6%
Very Dissatisfied	0.0%	4.0%	0.0%	0.0%	0.0%	0.0%	1.7%	1.1%

## Age and Gender

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>E. Zero depth wading pool</u>								
Very Satisfied	29.0%	41.7%	57.8%	42.3%	53.8%	49.2%	43.4%	45.5%
Satisfied	61.3%	47.9%	28.9%	50.0%	38.5%	36.5%	48.7%	44.3%
Neutral	9.7%	8.3%	8.9%	7.7%	3.8%	14.3%	4.4%	8.0%
Dissatisfied	0.0%	2.1%	4.4%	0.0%	3.8%	0.0%	3.5%	2.3%
<u>F. Cleanliness of the bath house</u>								
Very Satisfied	8.6%	14.6%	22.6%	36.7%	39.3%	21.7%	23.2%	22.7%
Satisfied	68.6%	58.3%	32.1%	40.0%	39.3%	50.7%	45.6%	47.4%
Neutral	17.1%	25.0%	32.1%	16.7%	14.3%	21.7%	23.2%	22.7%
Dissatisfied	5.7%	2.1%	11.3%	6.7%	7.1%	5.8%	7.2%	6.7%
Very Dissatisfied	0.0%	0.0%	1.9%	0.0%	0.0%	0.0%	0.8%	0.5%



## Age and Gender

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>G. Customer service of pool staff</u>								
Very Satisfied	25.0%	26.0%	35.2%	39.3%	55.6%	37.1%	32.8%	34.4%
Satisfied	55.6%	58.0%	38.9%	42.9%	29.6%	38.6%	50.4%	46.2%
Neutral	13.9%	16.0%	22.2%	17.9%	7.4%	21.4%	13.6%	16.4%
Dissatisfied	5.6%	0.0%	3.7%	0.0%	3.7%	1.4%	3.2%	2.6%
Very Dissatisfied	0.0%	0.0%	0.0%	0.0%	3.7%	1.4%	0.0%	0.5%
<u>H. Adequate shade on deck areas</u>								
Very Satisfied	11.1%	18.0%	20.4%	34.5%	25.9%	21.4%	20.6%	20.9%
Satisfied	52.8%	38.0%	25.9%	41.4%	40.7%	32.9%	41.3%	38.3%
Neutral	27.8%	24.0%	29.6%	10.3%	7.4%	28.6%	18.3%	21.9%
Dissatisfied	5.6%	20.0%	11.1%	13.8%	22.2%	8.6%	17.5%	14.3%
Very Dissatisfied	2.8%	0.0%	13.0%	0.0%	3.7%	8.6%	2.4%	4.6%

## Age and Gender

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>I. Quality of food service</u>								
Very Satisfied	8.3%	11.6%	19.6%	26.1%	9.1%	10.7%	17.6%	15.2%
Satisfied	54.2%	44.2%	23.9%	26.1%	36.4%	33.9%	37.3%	36.1%
Neutral	33.3%	25.6%	45.7%	39.1%	36.4%	44.6%	31.4%	36.1%
Dissatisfied	4.2%	18.6%	4.3%	4.3%	18.2%	3.6%	13.7%	10.1%
Very Dissatisfied	0.0%	0.0%	6.5%	4.3%	0.0%	7.1%	0.0%	2.5%
<u>J. Level of safety provided by lifeguards</u>								
Very Satisfied	25.7%	47.1%	48.1%	42.9%	59.3%	44.9%	44.4%	44.6%
Satisfied	60.0%	37.3%	40.7%	42.9%	29.6%	44.9%	40.5%	42.1%
Neutral	14.3%	11.8%	7.4%	10.7%	7.4%	10.1%	10.3%	10.3%
Dissatisfied	0.0%	0.0%	3.7%	3.6%	3.7%	0.0%	3.2%	2.1%
Very Dissatisfied	0.0%	3.9%	0.0%	0.0%	0.0%	0.0%	1.6%	1.0%

## Age and Gender

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>K. Overall quality of Water Park</u>								
Very Satisfied	30.6%	30.0%	42.6%	41.4%	60.7%	44.3%	37.0%	39.6%
Satisfied	58.3%	64.0%	33.3%	48.3%	28.6%	38.6%	52.0%	47.2%
Neutral	11.1%	4.0%	18.5%	10.3%	3.6%	15.7%	7.1%	10.2%
Dissatisfied	0.0%	2.0%	5.6%	0.0%	7.1%	1.4%	3.9%	3.0%

## Age and Gender

### **Q14. Which THREE of the services listed above are the most important to you and members of your household's enjoyment of the White Water Canyon Water Park?**

N=398	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q14. Most Important</u>								
Water slides	1.6%	2.9%	8.9%	3.3%	2.8%	5.7%	3.2%	4.3%
Lazy river	6.3%	2.9%	0.0%	4.4%	2.8%	1.1%	4.5%	3.0%
Spray ground	3.1%	0.0%	0.0%	1.1%	0.0%	0.0%	1.4%	0.8%
Playground in water	3.1%	4.3%	3.0%	0.0%	1.4%	0.0%	4.1%	2.3%
Zero depth wading pool	0.0%	5.7%	0.0%	1.1%	0.0%	0.0%	2.3%	1.3%
Cleanliness of the bath house	10.9%	7.1%	6.9%	5.5%	5.6%	4.0%	9.5%	7.0%
Customer service of pool staff	1.6%	0.0%	0.0%	0.0%	4.2%	0.6%	1.4%	1.0%
Adequate shade on deck areas	1.6%	12.9%	2.0%	1.1%	8.3%	5.1%	4.5%	4.8%
Quality of food service	0.0%	0.0%	3.0%	0.0%	0.0%	1.7%	0.0%	0.8%
Level of safety provided by lifeguards	12.5%	24.3%	15.8%	6.6%	2.8%	6.8%	16.7%	12.3%
Overall quality of Water Park	1.6%	2.9%	5.0%	6.6%	2.8%	4.0%	4.1%	4.0%
None chosen	57.8%	37.1%	55.4%	70.3%	69.4%	71.0%	48.6%	58.5%



## Age and Gender

### **Q14. Which THREE of the services listed above are the most important to you and members of your household's enjoyment of the White Water Canyon Water Park?**

N=398	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q14. 2nd Important</u>								
Water slides	4.7%	10.0%	5.0%	0.0%	1.4%	4.0%	4.1%	4.0%
Lazy river	3.1%	2.9%	4.0%	3.3%	6.9%	2.8%	5.0%	4.0%
Spray ground	0.0%	1.4%	0.0%	2.2%	0.0%	0.6%	0.9%	0.8%
Playground in water	0.0%	1.4%	0.0%	3.3%	1.4%	1.7%	0.9%	1.3%
Zero depth wading pool	4.7%	5.7%	2.0%	0.0%	0.0%	1.1%	3.2%	2.3%
Cleanliness of the bath house	17.2%	2.9%	17.8%	6.6%	2.8%	8.5%	10.8%	9.8%
Customer service of pool staff	1.6%	5.7%	1.0%	3.3%	4.2%	1.7%	4.1%	3.0%
Adequate shade on deck areas	1.6%	2.9%	5.0%	3.3%	2.8%	2.3%	4.1%	3.3%
Quality of food service	3.1%	5.7%	1.0%	0.0%	2.8%	0.6%	3.6%	2.3%
Level of safety provided by lifeguards	1.6%	5.7%	5.9%	3.3%	4.2%	2.3%	5.9%	4.3%
Overall quality of Water Park	3.1%	11.4%	3.0%	3.3%	2.8%	2.8%	5.9%	4.5%
None chosen	59.4%	44.3%	55.4%	71.4%	70.8%	71.6%	51.8%	60.6%

## Age and Gender

### **Q14. Which THREE of the services listed above are the most important to you and members of your household's enjoyment of the White Water Canyon Water Park?**

N=398	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q14. 3rd Important</u>								
Water slides	0.0%	2.9%	4.0%	1.1%	0.0%	0.0%	3.2%	1.8%
Lazy river	1.6%	5.7%	8.9%	2.2%	2.8%	3.4%	5.4%	4.5%
Spray ground	4.7%	1.4%	0.0%	0.0%	0.0%	0.0%	1.8%	1.0%
Playground in water	1.6%	5.7%	0.0%	1.1%	0.0%	0.0%	2.7%	1.5%
Cleanliness of the bath house	7.8%	12.9%	5.0%	4.4%	6.9%	2.8%	10.4%	7.0%
Customer service of pool staff	3.1%	2.9%	0.0%	1.1%	0.0%	1.1%	1.4%	1.3%
Adequate shade on deck areas	4.7%	2.9%	11.9%	3.3%	4.2%	7.4%	4.5%	5.8%
Quality of food service	6.3%	8.6%	0.0%	6.6%	2.8%	1.1%	7.2%	4.5%
Level of safety provided by lifeguards	4.7%	4.3%	1.0%	4.4%	5.6%	6.3%	1.8%	3.8%
Overall quality of Water Park	4.7%	4.3%	10.9%	3.3%	5.6%	4.5%	7.2%	6.0%
None chosen	60.9%	48.6%	58.4%	72.5%	72.2%	73.3%	54.5%	62.8%

## Age and Gender

### **Q14. The sum of the THREE services most important to you and members of your household's enjoyment of the White Water Canyon Water Park**

N=398	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<b><u>Q14. Most Important</u></b>								
Water slides	6.3%	15.7%	17.8%	4.4%	4.2%	9.7%	10.4%	10.1%
Lazy river	10.9%	11.4%	12.9%	9.9%	12.5%	7.4%	14.9%	11.6%
Spray ground	7.8%	2.9%	0.0%	3.3%	0.0%	0.6%	4.1%	2.5%
Playground in water	4.7%	11.4%	3.0%	4.4%	2.8%	1.7%	7.7%	5.0%
Zero depth wading pool	4.7%	11.4%	2.0%	1.1%	0.0%	1.1%	5.4%	3.5%
Cleanliness of the bath house	35.9%	22.9%	29.7%	16.5%	15.3%	15.3%	30.6%	23.9%
Customer service of pool staff	6.3%	8.6%	1.0%	4.4%	8.3%	3.4%	6.8%	5.3%
Adequate shade on deck areas	7.8%	18.6%	18.8%	7.7%	15.3%	14.8%	13.1%	13.8%
Quality of food service	9.4%	14.3%	4.0%	6.6%	5.6%	3.4%	10.8%	7.5%
Level of safety provided by lifeguards	18.8%	34.3%	22.8%	14.3%	12.5%	15.3%	24.3%	20.4%
Overall quality of Water Park	9.4%	18.6%	18.8%	13.2%	11.1%	11.4%	17.1%	14.6%

## Age and Gender

**Q15. The White Water Canyon Water Park operates as an enterprise fund, with all costs to operate the water park generated through user fees. Additionally all costs for improvements to the water park are funded through user fees. There are sufficient user fee generated funds available to build a 3rd water slide at the Water Park. No tax dollars would be used to construct the 3rd water slide. Knowing that, how supportive are you of developing a 3rd water slide at the White Water Canyon Water Park? (without don't know)**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
Very Supportive	42.5%	54.1%	56.7%	45.9%	26.3%	43.9%	47.6%	46.0%
Somewhat Supportive	32.5%	16.2%	17.5%	23.5%	20.0%	19.7%	23.2%	21.7%
Not Sure	17.5%	17.6%	15.0%	16.3%	36.3%	24.7%	16.1%	19.9%
Not Supportive	7.5%	12.2%	10.8%	14.3%	17.5%	11.6%	13.0%	12.4%



## Age and Gender

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>A. Quality of cardiovascular equip/fitness area</u>								
Very Satisfied	26.1%	71.4%	46.2%	55.9%	40.7%	34.5%	54.8%	45.3%
Satisfied	52.2%	28.6%	53.8%	26.5%	48.1%	41.8%	43.5%	42.7%
Neutral	21.7%	0.0%	0.0%	8.8%	3.7%	14.5%	1.6%	7.7%
Dissatisfied	0.0%	0.0%	0.0%	8.8%	7.4%	9.1%	0.0%	4.3%
<u>B. Quality of strength training equipment</u>								
Very Satisfied	26.1%	57.1%	44.0%	55.9%	36.4%	37.7%	48.3%	43.2%
Satisfied	43.5%	42.9%	48.0%	29.4%	54.5%	41.5%	43.1%	42.3%
Neutral	26.1%	0.0%	0.0%	14.7%	4.5%	17.0%	5.2%	10.8%
Dissatisfied	4.3%	0.0%	8.0%	0.0%	0.0%	3.8%	1.7%	2.7%
Very Dissatisfied	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	1.7%	0.9%

## Age and Gender

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>C. Quality of exercise room</u>								
Very Satisfied	30.0%	66.7%	50.0%	57.1%	45.8%	45.7%	50.0%	48.0%
Satisfied	35.0%	16.7%	22.7%	25.0%	37.5%	28.3%	29.6%	29.0%
Neutral	35.0%	16.7%	13.6%	14.3%	16.7%	21.7%	16.7%	19.0%
Dissatisfied	0.0%	0.0%	9.1%	0.0%	0.0%	4.3%	0.0%	2.0%
Very Dissatisfied	0.0%	0.0%	4.5%	3.6%	0.0%	0.0%	3.7%	2.0%
<u>D. Quality of personal trainers</u>								
Very Satisfied	23.5%	50.0%	25.0%	33.3%	37.5%	25.8%	36.1%	31.3%
Satisfied	23.5%	25.0%	25.0%	22.2%	37.5%	19.4%	33.3%	26.9%
Neutral	52.9%	25.0%	50.0%	22.2%	25.0%	45.2%	27.8%	35.8%
Dissatisfied	0.0%	0.0%	0.0%	22.2%	0.0%	9.7%	2.8%	6.0%

## Age and Gender

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>E. Quality of classes offered</u>								
Very Satisfied	26.3%	35.7%	35.3%	47.4%	25.0%	18.4%	43.6%	33.3%
Satisfied	15.8%	42.9%	17.6%	36.8%	58.3%	36.8%	34.5%	35.5%
Neutral	36.8%	7.1%	29.4%	15.8%	12.5%	28.9%	14.5%	20.4%
Dissatisfied	21.1%	14.3%	17.6%	0.0%	4.2%	15.8%	7.3%	10.8%
<u>F. Variety of classes offered</u>								
Very Satisfied	31.6%	35.7%	31.6%	40.0%	28.0%	18.4%	42.4%	33.0%
Satisfied	10.5%	42.9%	21.1%	35.0%	48.0%	34.2%	30.5%	32.0%
Neutral	31.6%	7.1%	47.4%	15.0%	16.0%	39.5%	13.6%	23.7%
Dissatisfied	5.3%	14.3%	0.0%	10.0%	0.0%	2.6%	6.8%	5.2%
Very Dissatisfied	21.1%	0.0%	0.0%	0.0%	8.0%	5.3%	6.8%	6.2%

## Age and Gender

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>G. Membership fees for value received</u>								
Very Satisfied	12.0%	18.8%	24.1%	28.6%	30.3%	16.4%	31.0%	23.9%
Satisfied	12.0%	0.0%	51.7%	37.1%	39.4%	38.8%	25.4%	31.9%
Neutral	36.0%	25.0%	17.2%	20.0%	6.1%	22.4%	16.9%	19.6%
Dissatisfied	32.0%	37.5%	0.0%	14.3%	15.2%	14.9%	19.7%	17.4%
Very Dissatisfied	8.0%	18.8%	6.9%	0.0%	9.1%	7.5%	7.0%	7.2%
<u>H. Quality of swimming pool</u>								
Very Satisfied	33.3%	83.3%	56.5%	35.7%	57.1%	41.9%	54.8%	49.5%
Satisfied	42.9%	0.0%	4.3%	42.9%	19.0%	25.6%	24.2%	24.8%
Neutral	23.8%	16.7%	21.7%	14.3%	14.3%	20.9%	16.1%	18.1%
Dissatisfied	0.0%	0.0%	13.0%	7.1%	4.8%	11.6%	1.6%	5.7%
Very Dissatisfied	0.0%	0.0%	4.3%	0.0%	4.8%	0.0%	3.2%	1.9%



## Age and Gender

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>I. Quality of locker rooms</u>								
Very Satisfied	20.8%	53.8%	43.5%	10.8%	20.0%	19.0%	30.4%	25.2%
Satisfied	41.7%	23.1%	8.7%	32.4%	26.7%	20.7%	33.3%	27.6%
Neutral	25.0%	7.7%	26.1%	16.2%	13.3%	25.9%	11.6%	18.1%
Dissatisfied	12.5%	0.0%	21.7%	21.6%	13.3%	20.7%	11.6%	15.7%
Very Dissatisfied	0.0%	15.4%	0.0%	18.9%	26.7%	13.8%	13.0%	13.4%
<u>J. Hours of operation</u>								
Very Satisfied	4.2%	30.8%	44.0%	43.2%	56.7%	25.0%	49.3%	38.0%
Satisfied	54.2%	69.2%	32.0%	43.2%	30.0%	50.0%	36.2%	42.6%
Neutral	29.2%	0.0%	4.0%	5.4%	10.0%	11.7%	8.7%	10.1%
Dissatisfied	12.5%	0.0%	12.0%	8.1%	0.0%	10.0%	4.3%	7.0%
Very Dissatisfied	0.0%	0.0%	8.0%	0.0%	3.3%	3.3%	1.4%	2.3%

## Age and Gender

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>K. Knowledge of Center staff</u>								
Very Satisfied	22.7%	46.2%	52.2%	40.5%	46.4%	31.0%	50.8%	41.5%
Satisfied	36.4%	46.2%	43.5%	48.6%	32.1%	51.7%	32.3%	41.5%
Neutral	27.3%	7.7%	4.3%	10.8%	17.9%	17.2%	10.8%	13.8%
Dissatisfied	13.6%	0.0%	0.0%	0.0%	3.6%	0.0%	6.2%	3.3%
<u>L. Courtesy of Center staff</u>								
Very Satisfied	20.8%	64.3%	40.0%	56.8%	53.3%	43.3%	50.0%	46.9%
Satisfied	50.0%	21.4%	44.0%	35.1%	33.3%	46.7%	30.0%	37.7%
Neutral	25.0%	7.1%	12.0%	5.4%	6.7%	8.3%	12.9%	10.8%
Dissatisfied	0.0%	7.1%	4.0%	2.7%	0.0%	0.0%	4.3%	2.3%
Very Dissatisfied	4.2%	0.0%	0.0%	0.0%	6.7%	1.7%	2.9%	2.3%

## Age and Gender

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>M. Cleanliness of Center</u>								
Very Satisfied	29.2%	78.6%	44.0%	27.0%	54.8%	27.1%	55.6%	42.7%
Satisfied	58.3%	7.1%	44.0%	43.2%	32.3%	42.4%	37.5%	39.7%
Neutral	12.5%	14.3%	12.0%	8.1%	9.7%	16.9%	5.6%	10.7%
Dissatisfied	0.0%	0.0%	0.0%	13.5%	0.0%	8.5%	0.0%	3.8%
Very Dissatisfied	0.0%	0.0%	0.0%	8.1%	3.2%	5.1%	1.4%	3.1%

## Age and Gender

### **Q17. Which THREE of the services listed above are most important to you and members of your households enjoyment of Tinley Fitness?**

N=277	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q17. Most Important</u>								
Quality of cardiovascular equip/fitness area	1.9%	2.7%	4.3%	15.9%	5.4%	7.0%	6.0%	6.5%
Quality of strength training equipment	7.7%	0.0%	2.9%	4.8%	0.0%	4.7%	2.0%	3.2%
Quality of exercise room	0.0%	0.0%	4.3%	1.6%	0.0%	1.6%	1.3%	1.4%
Quality of classes offered	3.8%	0.0%	0.0%	0.0%	5.4%	0.0%	3.4%	1.8%
Variety of classes offered	3.8%	2.7%	0.0%	0.0%	3.6%	1.6%	2.0%	1.8%
Membership fees for value received	17.3%	10.8%	10.1%	11.1%	12.5%	10.9%	13.4%	12.3%
Quality of swimming pool	3.8%	5.4%	1.4%	4.8%	3.6%	0.8%	6.0%	3.6%
Quality of locker rooms	0.0%	2.7%	0.0%	4.8%	14.3%	3.9%	4.7%	4.3%
Hours of operation	3.8%	0.0%	4.3%	4.8%	0.0%	3.9%	2.0%	2.9%
Knowledge of Center staff	0.0%	0.0%	4.3%	0.0%	0.0%	2.3%	0.0%	1.1%
Courtesy of Center staff	3.8%	5.4%	2.9%	0.0%	1.8%	2.3%	2.7%	2.5%
Cleanliness of Center	0.0%	0.0%	4.3%	14.3%	1.8%	5.5%	4.0%	4.7%
None chosen	53.8%	70.3%	60.9%	38.1%	51.8%	55.5%	52.3%	53.8%



## Age and Gender

### **Q17. Which THREE of the services listed above are most important to you and members of your households enjoyment of Tinley Fitness?**

N=277	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
Q17. 2nd Important								
Quality of cardiovascular equip/fitness area	9.6%	2.7%	2.9%	4.8%	7.1%	4.7%	6.0%	5.4%
Quality of strength training equipment	1.9%	2.7%	5.8%	7.9%	0.0%	3.1%	4.7%	4.0%
Quality of exercise room	1.9%	0.0%	5.8%	3.2%	3.6%	1.6%	4.7%	3.2%
Quality of personal trainers	1.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	0.4%
Quality of classes offered	3.8%	2.7%	0.0%	3.2%	1.8%	1.6%	2.7%	2.2%
Variety of classes offered	1.9%	2.7%	0.0%	0.0%	7.1%	1.6%	2.7%	2.2%
Membership fees for value received	7.7%	8.1%	1.4%	6.3%	5.4%	3.1%	7.4%	5.4%
Quality of swimming pool	7.7%	0.0%	1.4%	6.3%	3.6%	5.5%	2.7%	4.0%
Quality of locker rooms	0.0%	0.0%	4.3%	11.1%	3.6%	7.0%	2.0%	4.3%
Hours of operation	1.9%	5.4%	7.2%	6.3%	0.0%	3.1%	5.4%	4.3%
Knowledge of Center staff	3.8%	0.0%	0.0%	1.6%	0.0%	2.3%	0.0%	1.1%
Courtesy of Center staff	0.0%	0.0%	7.2%	3.2%	0.0%	3.9%	1.3%	2.5%
Cleanliness of Center	0.0%	0.0%	1.4%	6.3%	7.1%	2.3%	4.0%	3.2%
None chosen	57.7%	75.7%	62.3%	39.7%	60.7%	60.2%	55.7%	57.8%

## Age and Gender

### **Q17. Which THREE of the services listed above are most important to you and members of your households enjoyment of Tinley Fitness?**

N=277	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q17. 3rd Important</u>								
Quality of cardiovascular equip/fitness area	0.0%	0.0%	1.4%	3.2%	1.8%	2.3%	0.7%	1.4%
Quality of strength training equipment	3.8%	2.7%	2.9%	3.2%	7.1%	3.9%	4.0%	4.0%
Quality of exercise room	0.0%	0.0%	1.4%	4.8%	1.8%	1.6%	2.0%	1.8%
Quality of personal trainers	0.0%	0.0%	2.9%	3.2%	1.8%	1.6%	2.0%	1.8%
Quality of classes offered	0.0%	2.7%	2.9%	1.6%	0.0%	1.6%	1.3%	1.4%
Variety of classes offered	11.5%	0.0%	1.4%	1.6%	0.0%	1.6%	4.0%	2.9%
Membership fees for value received	0.0%	2.7%	2.9%	9.5%	3.6%	3.9%	4.0%	4.0%
Quality of swimming pool	0.0%	0.0%	7.2%	3.2%	0.0%	3.9%	1.3%	2.5%
Quality of locker rooms	3.8%	0.0%	1.4%	12.7%	10.7%	8.6%	4.0%	6.1%
Hours of operation	9.6%	8.1%	0.0%	1.6%	0.0%	3.1%	3.4%	3.2%
Knowledge of Center staff	0.0%	0.0%	1.4%	1.6%	3.6%	0.0%	2.7%	1.4%
Courtesy of Center staff	1.9%	0.0%	2.9%	1.6%	1.8%	0.0%	3.4%	1.8%
Cleanliness of Center	9.6%	5.4%	8.7%	7.9%	3.6%	5.5%	8.7%	7.2%
None chosen	59.6%	78.4%	62.3%	44.4%	64.3%	62.5%	58.4%	60.3%

## Age and Gender

### **Q17. The sum of the THREE services most important to you and members of your households enjoyment of Tinley Fitness**

N=277	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q17. Most Important</u>								
Quality of cardiovascular equip/fitness area	11.5%	5.4%	8.7%	23.8%	14.3%	14.1%	12.8%	13.4%
Quality of strength training equipment	13.5%	5.4%	11.6%	15.9%	7.1%	11.7%	10.7%	11.2%
Quality of exercise room	1.9%	0.0%	11.6%	9.5%	5.4%	4.7%	8.1%	6.5%
Quality of personal trainers	1.9%	0.0%	2.9%	3.2%	1.8%	1.6%	2.7%	2.2%
Quality of classes offered	7.7%	5.4%	2.9%	4.8%	7.1%	3.1%	7.4%	5.4%
Variety of classes offered	17.3%	5.4%	1.4%	1.6%	10.7%	4.7%	8.7%	6.9%
Membership fees for value received	25.0%	21.6%	14.5%	27.0%	21.4%	18.0%	24.8%	21.7%
Quality of swimming pool	11.5%	5.4%	10.1%	14.3%	7.1%	10.2%	10.1%	10.1%
Quality of locker rooms	3.8%	2.7%	5.8%	28.6%	28.6%	19.5%	10.7%	14.8%
Hours of operation	15.4%	13.5%	11.6%	12.7%	0.0%	10.2%	10.7%	10.5%
Knowledge of Center staff	3.8%	0.0%	5.8%	3.2%	3.6%	4.7%	2.7%	3.6%
Courtesy of Center staff	5.8%	5.4%	13.0%	4.8%	3.6%	6.3%	7.4%	6.9%
Cleanliness of Center	9.6%	5.4%	14.5%	28.6%	12.5%	13.3%	16.8%	15.2%

## Age and Gender

### **Q18. Please check ALL the ways you learn about Tinley Park-Park District programs and activities.**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q18. The ways you learn about Tinley Park-Park District programs and activities</u>								
Newspaper	43.0%	46.8%	44.4%	52.2%	46.9%	48.4%	45.5%	46.8%
Park District Website	37.2%	62.0%	28.2%	26.5%	14.6%	30.0%	33.8%	32.1%
Park District Brochure	66.3%	84.8%	84.7%	84.1%	81.3%	75.8%	84.7%	80.7%
Social media (Twitter, Facebook, etc.)	14.0%	5.1%	8.1%	3.5%	2.1%	6.3%	6.5%	6.4%
Information at Park District facilities	34.9%	22.8%	21.8%	24.8%	29.2%	31.4%	22.2%	26.3%
From friends and neighbors	54.7%	63.3%	44.4%	31.9%	39.6%	42.6%	47.6%	45.4%
Information received from schools	16.3%	45.6%	14.5%	4.4%	4.2%	12.6%	17.8%	15.5%
Park District e-mail bulletins	10.5%	8.9%	4.8%	7.1%	12.5%	10.3%	6.9%	8.4%
Conversations with Park District staff	5.8%	10.1%	3.2%	15.0%	5.2%	7.2%	8.4%	7.8%
Park District sign board/ banners	17.4%	25.3%	31.5%	28.3%	22.9%	25.6%	25.8%	25.7%
Other	3.5%	8.9%	4.0%	1.8%	0.0%	6.7%	0.7%	3.4%
None chosen	5.8%	0.0%	0.8%	3.5%	10.4%	4.9%	3.3%	4.0%



## Age and Gender

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>A. Youth soccer fields</u>								
Yes	10.5%	32.9%	19.4%	3.5%	6.3%	16.6%	11.6%	13.9%
No	89.5%	67.1%	80.6%	96.5%	93.8%	83.4%	88.4%	86.1%
<u>B. Youth baseball and softball fields</u>								
Yes	20.9%	34.2%	31.5%	6.2%	9.4%	20.2%	20.0%	20.1%
No	79.1%	65.8%	68.5%	93.8%	90.6%	79.8%	80.0%	79.9%
<u>C. Youth football fields</u>								
Yes	10.5%	8.9%	11.3%	1.8%	7.3%	9.4%	6.5%	7.8%
No	89.5%	91.1%	88.7%	98.2%	92.7%	90.6%	93.5%	92.2%
<u>D. Adult baseball/softball fields</u>								
Yes	23.3%	21.5%	27.4%	8.8%	3.1%	23.3%	11.6%	16.9%
No	76.7%	78.5%	72.6%	91.2%	96.9%	76.7%	88.4%	83.1%
<u>E. Outdoor tennis courts</u>								
Yes	19.8%	22.8%	29.8%	15.0%	7.3%	22.9%	16.4%	19.3%
No	80.2%	77.2%	70.2%	85.0%	92.7%	77.1%	83.6%	80.7%

## Age and Gender

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>F. Outdoor basketball courts</u>								
Yes	24.4%	19.0%	24.2%	10.6%	6.3%	22.4%	12.4%	16.9%
No	75.6%	81.0%	75.8%	89.4%	93.8%	77.6%	87.6%	83.1%
<u>G. Outdoor sand volleyball courts</u>								
Yes	24.4%	19.0%	25.8%	13.3%	6.3%	19.7%	16.4%	17.9%
No	75.6%	81.0%	74.2%	86.7%	93.8%	80.3%	83.6%	82.1%
<u>H. Small neighborhood parks</u>								
Yes	79.1%	81.0%	71.8%	62.8%	53.1%	62.8%	73.8%	68.9%
No	20.9%	19.0%	28.2%	37.2%	46.9%	37.2%	26.2%	31.1%
<u>I. Large community parks</u>								
Yes	73.3%	77.2%	64.5%	58.4%	50.0%	62.3%	65.1%	63.9%
No	26.7%	22.8%	35.5%	41.6%	50.0%	37.7%	34.9%	36.1%
<u>J. Playground equipment</u>								
Yes	59.3%	73.4%	44.4%	36.3%	49.0%	45.3%	54.9%	50.6%
No	40.7%	26.6%	55.6%	63.7%	51.0%	54.7%	45.1%	49.4%

## Age and Gender

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>K. Picnic areas/shelters</u>								
Yes	61.6%	73.4%	51.6%	38.1%	42.7%	46.2%	56.7%	52.0%
No	38.4%	26.6%	48.4%	61.9%	57.3%	53.8%	43.3%	48.0%
<u>L. Skateboarding park</u>								
Yes	3.5%	19.0%	14.5%	3.5%	3.1%	8.5%	8.7%	8.6%
No	96.5%	81.0%	85.5%	96.5%	96.9%	91.5%	91.3%	91.4%
<u>M. Theater</u>								
Yes	26.7%	26.6%	28.2%	27.4%	24.0%	20.6%	31.6%	26.7%
No	73.3%	73.4%	71.8%	72.6%	76.0%	79.4%	68.4%	73.3%
<u>N. Walking and biking trails</u>								
Yes	81.4%	88.6%	91.1%	82.3%	61.5%	74.4%	86.9%	81.3%
No	18.6%	11.4%	8.9%	17.7%	38.5%	25.6%	13.1%	18.7%
<u>O. Outdoor ice-rink</u>								
Yes	27.9%	31.6%	31.5%	11.5%	7.3%	19.7%	23.3%	21.7%
No	72.1%	68.4%	68.5%	88.5%	92.7%	80.3%	76.7%	78.3%

## Age and Gender

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>P. Outdoor swimming pools/water parks</u>								
Yes	46.5%	74.7%	50.0%	38.9%	28.1%	34.5%	56.4%	46.6%
No	53.5%	25.3%	50.0%	61.1%	71.9%	65.5%	43.6%	53.4%
<u>Q. Outdoor water spray parks</u>								
Yes	38.4%	54.4%	29.8%	23.0%	19.8%	23.3%	38.5%	31.7%
No	61.6%	45.6%	70.2%	77.0%	80.2%	76.7%	61.5%	68.3%
<u>R. Outdoor fishing areas</u>								
Yes	31.4%	36.7%	33.9%	16.8%	16.7%	28.3%	25.5%	26.7%
No	68.6%	63.3%	66.1%	83.2%	83.3%	71.7%	74.5%	73.3%
<u>S. Off-leash dog park</u>								
Yes	26.7%	26.6%	21.8%	17.7%	10.4%	18.4%	21.8%	20.3%
No	73.3%	73.4%	78.2%	82.3%	89.6%	81.6%	78.2%	79.7%
<u>T. Outdoor band shell</u>								
Yes	18.6%	27.8%	46.8%	28.3%	29.2%	25.1%	36.4%	31.3%
No	81.4%	72.2%	53.2%	71.7%	70.8%	74.9%	63.6%	68.7%



## Age and Gender

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>U. Indoor swimming pools/leisure pool</u>								
Yes	41.9%	41.8%	37.1%	31.9%	21.9%	26.0%	41.5%	34.5%
No	58.1%	58.2%	62.9%	68.1%	78.1%	74.0%	58.5%	65.5%
<u>V. Indoor lap lanes for exercise swimming</u>								
Yes	26.7%	20.3%	30.6%	30.1%	18.8%	20.2%	30.5%	25.9%
No	73.3%	79.7%	69.4%	69.9%	81.3%	79.8%	69.5%	74.1%
<u>W. Indoor sports complex (baseball, softball, soccer, etc)</u>								
Yes	18.6%	30.4%	27.4%	8.0%	3.1%	19.7%	15.3%	17.3%
No	81.4%	69.6%	72.6%	92.0%	96.9%	80.3%	84.7%	82.7%
<u>X. Indoor basketball/volleyball courts</u>								
Yes	19.8%	29.1%	38.7%	15.0%	5.2%	24.7%	20.0%	22.1%
No	80.2%	70.9%	61.3%	85.0%	94.8%	75.3%	80.0%	77.9%
<u>Y. Indoor running/walking track</u>								
Yes	44.2%	44.3%	50.8%	61.9%	40.6%	43.9%	53.5%	49.2%
No	55.8%	55.7%	49.2%	38.1%	59.4%	56.1%	46.5%	50.8%

## Age and Gender

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>1. Indoor fitness and exercise facilities</u>								
Yes	55.8%	40.5%	51.6%	52.2%	32.3%	43.0%	50.2%	47.0%
No	44.2%	59.5%	48.4%	47.8%	67.7%	57.0%	49.8%	53.0%

## Age and Gender

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>A. Youth soccer fields</u>								
100% Met	55.6%	23.1%	43.5%	50.0%	20.0%	27.0%	46.7%	35.8%
75% Met	33.3%	61.5%	39.1%	25.0%	60.0%	59.5%	33.3%	47.8%
50% Met	11.1%	11.5%	13.0%	25.0%	20.0%	10.8%	16.7%	13.4%
25% Met	0.0%	3.8%	4.3%	0.0%	0.0%	2.7%	3.3%	3.0%
<u>B. Youth baseball and softball fields</u>								
100% Met	41.2%	60.0%	51.4%	57.1%	25.0%	48.9%	51.0%	50.0%
75% Met	47.1%	32.0%	37.8%	28.6%	37.5%	44.4%	30.6%	37.2%
50% Met	11.8%	8.0%	8.1%	0.0%	37.5%	6.7%	14.3%	10.6%
25% Met	0.0%	0.0%	2.7%	14.3%	0.0%	0.0%	4.1%	2.1%
<u>C. Youth football fields</u>								
100% Met	44.4%	33.3%	28.6%	50.0%	50.0%	28.6%	50.0%	37.1%
75% Met	44.4%	33.3%	57.1%	50.0%	25.0%	57.1%	28.6%	45.7%
50% Met	11.1%	33.3%	14.3%	0.0%	25.0%	14.3%	21.4%	17.1%

## Age and Gender

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>D. Adult baseball/softball fields</u>								
100% Met	45.0%	52.9%	35.3%	33.3%	0.0%	36.5%	46.7%	40.2%
75% Met	35.0%	41.2%	44.1%	66.7%	50.0%	50.0%	33.3%	43.9%
50% Met	20.0%	5.9%	20.6%	0.0%	50.0%	13.5%	20.0%	15.9%
<u>E. Outdoor tennis courts</u>								
100% Met	57.1%	33.3%	30.6%	62.5%	16.7%	45.1%	33.3%	40.0%
75% Met	7.1%	44.4%	47.2%	25.0%	83.3%	35.3%	43.6%	38.9%
50% Met	35.7%	22.2%	19.4%	6.3%	0.0%	19.6%	17.9%	18.9%
25% Met	0.0%	0.0%	2.8%	0.0%	0.0%	0.0%	2.6%	1.1%
0% Met	0.0%	0.0%	0.0%	6.3%	0.0%	0.0%	2.6%	1.1%
<u>F. Outdoor basketball courts</u>								
100% Met	40.0%	28.6%	26.7%	50.0%	0.0%	24.0%	45.2%	32.1%
75% Met	25.0%	57.1%	40.0%	50.0%	60.0%	48.0%	32.3%	42.0%
50% Met	25.0%	14.3%	30.0%	0.0%	40.0%	24.0%	19.4%	22.2%
25% Met	10.0%	0.0%	3.3%	0.0%	0.0%	4.0%	3.2%	3.7%



## Age and Gender

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>G. Outdoor sand volleyball courts</u>								
100% Met	27.8%	53.3%	33.3%	33.3%	0.0%	28.6%	39.0%	33.7%
75% Met	44.4%	33.3%	43.3%	46.7%	80.0%	52.4%	36.6%	44.6%
50% Met	16.7%	13.3%	23.3%	13.3%	20.0%	14.3%	22.0%	18.1%
25% Met	11.1%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	2.4%
0% Met	0.0%	0.0%	0.0%	6.7%	0.0%	0.0%	2.4%	1.2%
<u>H. Small neighborhood parks</u>								
100% Met	52.6%	56.3%	56.3%	56.9%	53.5%	48.5%	60.6%	55.3%
75% Met	35.1%	40.6%	23.0%	37.9%	34.9%	32.1%	34.3%	33.3%
50% Met	10.5%	0.0%	17.2%	3.4%	9.3%	17.2%	2.3%	8.7%
25% Met	1.8%	3.1%	1.1%	1.7%	0.0%	2.2%	1.1%	1.6%
0% Met	0.0%	0.0%	2.3%	0.0%	2.3%	0.0%	1.7%	1.0%

## Age and Gender

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>I. Large community parks</u>								
100% Met	53.6%	51.7%	50.6%	63.0%	50.0%	45.9%	60.3%	53.6%
75% Met	26.8%	48.3%	29.1%	33.3%	45.0%	42.1%	30.1%	35.6%
50% Met	14.3%	0.0%	13.9%	1.9%	5.0%	10.5%	5.1%	7.6%
25% Met	5.4%	0.0%	3.8%	1.9%	0.0%	1.5%	3.2%	2.4%
0% Met	0.0%	0.0%	2.5%	0.0%	0.0%	0.0%	1.3%	0.7%
<u>J. Playground equipment</u>								
100% Met	46.9%	56.9%	50.9%	61.8%	45.5%	55.0%	50.0%	52.1%
75% Met	34.7%	39.7%	25.5%	29.4%	43.2%	31.0%	37.1%	34.6%
50% Met	12.2%	0.0%	20.0%	8.8%	6.8%	12.0%	7.9%	9.6%
25% Met	6.1%	0.0%	3.6%	0.0%	2.3%	2.0%	2.9%	2.5%
0% Met	0.0%	3.4%	0.0%	0.0%	2.3%	0.0%	2.1%	1.3%

## Age and Gender

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>K. Picnic areas/shelters</u>								
100% Met	46.9%	45.6%	41.3%	62.9%	25.8%	39.8%	48.2%	44.7%
75% Met	36.7%	40.4%	41.3%	31.4%	45.2%	39.8%	38.7%	39.1%
50% Met	12.2%	14.0%	9.5%	5.7%	25.8%	17.3%	9.5%	12.8%
25% Met	4.1%	0.0%	4.8%	0.0%	3.2%	3.1%	2.2%	2.6%
0% Met	0.0%	0.0%	3.2%	0.0%	0.0%	0.0%	1.5%	0.9%
<u>L. Skateboarding park</u>								
100% Met	33.3%	53.3%	38.9%	100.0%	0.0%	26.3%	63.6%	46.3%
75% Met	0.0%	33.3%	38.9%	0.0%	50.0%	52.6%	13.6%	31.7%
50% Met	66.7%	13.3%	11.1%	0.0%	50.0%	21.1%	13.6%	17.1%
25% Met	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%	9.1%	4.9%

## Age and Gender

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>M. Theater</u>								
100% Met	19.0%	21.1%	37.1%	42.3%	21.4%	22.2%	35.7%	30.4%
75% Met	28.6%	15.8%	31.4%	30.8%	57.1%	31.1%	31.4%	31.3%
50% Met	23.8%	36.8%	31.4%	23.1%	7.1%	35.6%	20.0%	26.1%
25% Met	4.8%	15.8%	0.0%	0.0%	14.3%	0.0%	8.6%	5.2%
0% Met	23.8%	10.5%	0.0%	3.8%	0.0%	11.1%	4.3%	7.0%
<u>N. Walking and biking trails</u>								
100% Met	39.3%	43.5%	50.5%	55.1%	51.0%	42.7%	52.6%	48.4%
75% Met	44.3%	33.3%	30.6%	35.9%	40.8%	38.2%	34.1%	35.9%
50% Met	11.5%	17.4%	15.3%	7.7%	6.1%	14.6%	10.4%	12.2%
25% Met	1.6%	2.9%	1.8%	1.3%	2.0%	3.2%	0.9%	1.9%
0% Met	3.3%	2.9%	1.8%	0.0%	0.0%	1.3%	1.9%	1.6%



## Age and Gender

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>O. Outdoor ice-rink</u>								
100% Met	35.0%	30.4%	27.0%	50.0%	16.7%	43.9%	22.8%	31.6%
75% Met	25.0%	43.5%	40.5%	25.0%	33.3%	24.4%	43.9%	35.7%
50% Met	30.0%	8.7%	21.6%	8.3%	33.3%	29.3%	12.3%	19.4%
25% Met	5.0%	4.3%	0.0%	8.3%	0.0%	2.4%	3.5%	3.1%
0% Met	5.0%	13.0%	10.8%	8.3%	16.7%	0.0%	17.5%	10.2%
<u>P. Outdoor swimming pools/water parks</u>								
100% Met	48.7%	56.9%	45.8%	52.8%	57.1%	46.8%	54.4%	51.6%
75% Met	41.0%	29.3%	35.6%	38.9%	33.3%	35.1%	35.3%	35.2%
50% Met	2.6%	5.2%	15.3%	8.3%	4.8%	15.6%	3.7%	8.0%
25% Met	7.7%	1.7%	0.0%	0.0%	4.8%	2.6%	2.2%	2.3%
0% Met	0.0%	6.9%	3.4%	0.0%	0.0%	0.0%	4.4%	2.8%

## Age and Gender

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q. Outdoor water spray parks</u>								
100% Met	36.4%	53.5%	51.4%	50.0%	60.0%	48.1%	50.0%	49.3%
75% Met	45.5%	23.3%	29.7%	45.0%	26.7%	36.5%	31.3%	33.1%
50% Met	15.2%	16.3%	13.5%	5.0%	13.3%	15.4%	12.5%	13.5%
25% Met	3.0%	2.3%	5.4%	0.0%	0.0%	0.0%	4.2%	2.7%
0% Met	0.0%	4.7%	0.0%	0.0%	0.0%	0.0%	2.1%	1.4%
<u>R. Outdoor fishing areas</u>								
100% Met	24.0%	39.3%	26.2%	42.1%	27.3%	28.6%	33.9%	31.2%
75% Met	48.0%	32.1%	28.6%	10.5%	45.5%	25.4%	38.7%	32.0%
50% Met	8.0%	21.4%	16.7%	26.3%	18.2%	17.5%	17.7%	17.6%
25% Met	12.0%	3.6%	23.8%	15.8%	9.1%	23.8%	4.8%	14.4%
0% Met	8.0%	3.6%	4.8%	5.3%	0.0%	4.8%	4.8%	4.8%

## Age and Gender

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>S. Off-leash dog park</u>								
100% Met	18.2%	10.0%	25.9%	37.5%	0.0%	0.0%	35.8%	20.4%
75% Met	22.7%	35.0%	22.2%	25.0%	37.5%	40.0%	17.0%	26.9%
50% Met	22.7%	10.0%	3.7%	0.0%	50.0%	12.5%	13.2%	12.9%
25% Met	4.5%	10.0%	7.4%	0.0%	0.0%	7.5%	3.8%	5.4%
0% Met	31.8%	35.0%	40.7%	37.5%	12.5%	40.0%	30.2%	34.4%
<u>T. Outdoor band shell</u>								
100% Met	14.3%	22.7%	49.1%	44.8%	50.0%	32.7%	45.9%	40.7%
75% Met	50.0%	31.8%	26.3%	27.6%	27.8%	29.1%	30.6%	30.0%
50% Met	14.3%	27.3%	14.0%	20.7%	11.1%	18.2%	16.5%	17.1%
25% Met	21.4%	18.2%	7.0%	3.4%	5.6%	16.4%	4.7%	9.3%
0% Met	0.0%	0.0%	3.5%	3.4%	5.6%	3.6%	2.4%	2.9%

## Age and Gender

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>U. Indoor swimming pools/leisure pool</u>								
100% Met	30.0%	46.2%	59.1%	63.3%	53.3%	58.0%	47.4%	51.0%
75% Met	36.7%	15.4%	11.4%	13.3%	40.0%	18.0%	22.1%	20.7%
50% Met	10.0%	15.4%	9.1%	16.7%	0.0%	10.0%	11.6%	11.0%
25% Met	20.0%	0.0%	15.9%	3.3%	6.7%	14.0%	8.4%	10.3%
0% Met	3.3%	23.1%	4.5%	3.3%	0.0%	0.0%	10.5%	6.9%
<u>V. Indoor lap lanes for exercise swimming</u>								
100% Met	44.4%	37.5%	57.1%	50.0%	55.6%	43.6%	53.6%	50.0%
75% Met	44.4%	18.8%	11.4%	36.7%	44.4%	30.8%	26.1%	27.8%
50% Met	11.1%	6.3%	17.1%	10.0%	0.0%	20.5%	5.8%	11.1%
25% Met	0.0%	6.3%	5.7%	0.0%	0.0%	0.0%	4.3%	2.8%
0% Met	0.0%	31.3%	8.6%	3.3%	0.0%	5.1%	10.1%	8.3%



## Age and Gender

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>W. Indoor sports complex (baseball, softball, soccer, etc)</u>								
100% Met	43.8%	27.3%	24.2%	44.4%	50.0%	29.5%	34.2%	31.7%
75% Met	25.0%	13.6%	9.1%	22.2%	50.0%	18.2%	13.2%	15.9%
50% Met	25.0%	0.0%	27.3%	33.3%	0.0%	20.5%	18.4%	19.5%
25% Met	0.0%	4.5%	15.2%	0.0%	0.0%	4.5%	10.5%	7.3%
0% Met	6.3%	54.5%	24.2%	0.0%	0.0%	27.3%	23.7%	25.6%

### X. Indoor basketball/volleyball courts

100% Met	47.1%	60.0%	41.7%	68.8%	40.0%	43.4%	56.6%	50.0%
75% Met	47.1%	25.0%	39.6%	18.8%	60.0%	43.4%	28.3%	35.8%
50% Met	5.9%	10.0%	10.4%	12.5%	0.0%	13.2%	5.7%	9.4%
25% Met	0.0%	5.0%	8.3%	0.0%	0.0%	0.0%	9.4%	4.7%

## Age and Gender

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Y. Indoor running/walking track</u>								
100% Met	34.4%	60.0%	55.7%	55.2%	70.4%	53.5%	55.9%	54.9%
75% Met	28.1%	20.0%	18.0%	32.8%	22.2%	24.4%	24.4%	24.4%
50% Met	25.0%	5.7%	16.4%	12.1%	3.7%	16.3%	11.0%	13.1%
25% Met	12.5%	2.9%	4.9%	0.0%	3.7%	0.0%	7.1%	4.2%
0% Met	0.0%	11.4%	4.9%	0.0%	0.0%	5.8%	1.6%	3.3%

### 1. Indoor fitness and exercise facilities

100% Met	36.6%	43.8%	45.2%	39.6%	65.2%	40.9%	46.6%	44.2%
75% Met	34.1%	31.3%	22.6%	45.8%	17.4%	33.0%	29.7%	31.1%
50% Met	24.4%	9.4%	17.7%	12.5%	8.7%	21.6%	11.0%	15.5%
25% Met	4.9%	0.0%	4.8%	2.1%	8.7%	1.1%	5.9%	3.9%
0% Met	0.0%	15.6%	9.7%	0.0%	0.0%	3.4%	6.8%	5.3%

## Age and Gender

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q20. Most Important</u>								
Youth soccer fields	0.0%	2.5%	8.1%	0.0%	1.0%	4.0%	1.5%	2.6%
Youth baseball and softball fields	4.7%	6.3%	3.2%	0.9%	1.0%	4.0%	2.2%	3.0%
Youth football fields	0.0%	3.8%	0.0%	0.9%	0.0%	0.4%	1.1%	0.8%
Adult baseball/softball fields	2.3%	0.0%	0.0%	0.9%	0.0%	0.4%	0.7%	0.6%
Outdoor tennis courts	0.0%	2.5%	0.0%	1.8%	1.0%	1.3%	0.7%	1.0%
Outdoor sand volleyball courts	2.3%	0.0%	0.0%	0.0%	0.0%	0.9%	0.0%	0.4%
Small neighborhood parks	14.0%	15.2%	12.9%	8.8%	12.5%	12.1%	12.7%	12.4%
Large community Parks	3.5%	1.3%	5.6%	8.0%	6.3%	5.4%	5.1%	5.2%
Playground equipment	4.7%	3.8%	2.4%	1.8%	0.0%	0.4%	4.0%	2.4%
Picnic areas/shelters	0.0%	1.3%	0.0%	0.9%	1.0%	0.9%	0.4%	0.6%
Skateboarding park	2.3%	0.0%	0.0%	1.8%	3.1%	0.9%	1.8%	1.4%
Theater	0.0%	0.0%	0.0%	0.0%	4.2%	0.9%	0.7%	0.8%
Walking and biking trails	17.4%	8.9%	22.6%	23.0%	11.5%	14.8%	19.6%	17.5%

## Age and Gender

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q20. Most Important (Cont.)</u>								
Outdoor ice-rink	2.3%	0.0%	4.8%	0.0%	0.0%	1.8%	1.5%	1.6%
Outdoor swimming pools/ water parks	5.8%	7.6%	3.2%	0.0%	2.1%	1.3%	5.1%	3.4%
Outdoor water spray parks	0.0%	3.8%	0.0%	0.0%	0.0%	0.0%	1.1%	0.6%
Outdoor fishing areas	1.2%	2.5%	0.0%	0.0%	0.0%	0.0%	1.1%	0.6%
Off-leash dog park	4.7%	5.1%	8.1%	0.9%	0.0%	4.5%	3.3%	3.8%
Outdoor band shell	0.0%	0.0%	2.4%	1.8%	0.0%	0.0%	1.8%	1.0%
Indoor swimming pools/ leisure pool	0.0%	6.3%	0.0%	3.5%	4.2%	2.2%	2.9%	2.6%
Indoor lap lanes for exercise swimming	0.0%	0.0%	0.8%	5.3%	3.1%	1.8%	2.2%	2.0%
Indoor sports complex (baseball, softball, soccer, etc)	0.0%	13.9%	0.8%	0.0%	0.0%	4.0%	1.1%	2.4%
Indoor basketball/volleyball courts	1.2%	0.0%	6.5%	1.8%	0.0%	3.6%	1.1%	2.2%
Indoor running/walking track	1.2%	2.5%	3.2%	9.7%	8.3%	4.9%	5.5%	5.2%
Indoor fitness and exercise facilities	14.0%	2.5%	4.0%	8.8%	5.2%	7.2%	6.5%	6.8%
None chosen	18.6%	10.1%	11.3%	19.5%	35.4%	22.0%	16.4%	18.9%



## Age and Gender

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q20. 2nd Important</u>								
Youth soccer fields	0.0%	5.1%	0.0%	0.0%	0.0%	1.8%	0.0%	0.8%
Youth baseball and softball fields	0.0%	5.1%	2.4%	0.0%	1.0%	1.3%	1.8%	1.6%
Youth football fields	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.4%	0.2%
Adult baseball/softball fields	2.3%	1.3%	1.6%	0.0%	0.0%	2.2%	0.0%	1.0%
Outdoor tennis courts	0.0%	2.5%	4.0%	0.9%	1.0%	2.7%	1.1%	1.8%
Outdoor basketball courts	2.3%	0.0%	0.0%	1.8%	0.0%	1.3%	0.4%	0.8%
Outdoor sand volleyball courts	0.0%	0.0%	0.0%	1.8%	0.0%	0.9%	0.0%	0.4%
Small neighborhood parks	8.1%	3.8%	11.3%	5.3%	5.2%	6.7%	7.3%	7.0%
Large community Parks	8.1%	8.9%	4.8%	8.0%	4.2%	7.2%	6.2%	6.6%
Playground equipment	15.1%	13.9%	5.6%	5.3%	6.3%	10.3%	7.3%	8.6%
Picnic areas/shelters	2.3%	0.0%	0.0%	2.7%	3.1%	0.4%	2.5%	1.6%
Skateboarding park	1.2%	0.0%	3.2%	0.9%	0.0%	0.0%	2.2%	1.2%
Theater	3.5%	1.3%	1.6%	0.9%	0.0%	1.3%	1.5%	1.4%

## Age and Gender

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q20. 2nd Important (Cont.)</u>								
Walking and biking trails	3.5%	13.9%	20.2%	19.5%	9.4%	13.5%	14.5%	14.1%
Outdoor ice-rink	0.0%	0.0%	2.4%	0.0%	1.0%	0.0%	1.5%	0.8%
Outdoor swimming pools/ water parks	0.0%	16.5%	2.4%	2.7%	6.3%	4.0%	5.8%	5.0%
Outdoor water spray parks	3.5%	1.3%	2.4%	0.0%	1.0%	1.3%	1.8%	1.6%
Outdoor fishing areas	1.2%	0.0%	0.8%	0.0%	0.0%	0.9%	0.0%	0.4%
Off-leash dog park	3.5%	3.8%	0.0%	3.5%	0.0%	0.9%	2.9%	2.0%
Outdoor band shell	0.0%	2.5%	0.8%	2.7%	1.0%	0.9%	1.8%	1.4%
Indoor swimming pools/ leisure pool	1.2%	0.0%	2.4%	3.5%	2.1%	1.3%	2.5%	2.0%
Indoor lap lanes for exercise swimming	3.5%	0.0%	1.6%	0.9%	2.1%	1.3%	1.8%	1.6%
Indoor sports complex (baseball, softball, soccer, etc)	1.2%	1.3%	0.8%	0.0%	0.0%	0.0%	1.1%	0.6%
Indoor basketball/volleyball courts	0.0%	2.5%	1.6%	0.0%	2.1%	1.8%	0.7%	1.2%

## Age and Gender

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q20. 2nd Important (Cont.)</u>								
Indoor running/walking track	11.6%	0.0%	11.3%	15.0%	10.4%	8.5%	11.6%	10.2%
Indoor fitness and exercise facilities	8.1%	1.3%	3.2%	1.8%	3.1%	2.2%	4.4%	3.4%
None chosen	19.8%	15.2%	15.3%	23.0%	39.6%	26.9%	18.9%	22.5%

## Age and Gender

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q20. 3rd Important</u>								
Youth soccer fields	0.0%	0.0%	0.8%	0.9%	0.0%	0.4%	0.4%	0.4%
Youth baseball and softball fields	1.2%	0.0%	2.4%	0.0%	1.0%	1.3%	0.7%	1.0%
Youth football fields	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.4%	0.2%
Adult baseball/softball fields	3.5%	1.3%	0.8%	0.9%	0.0%	1.3%	1.1%	1.2%
Outdoor tennis courts	2.3%	0.0%	0.8%	0.9%	0.0%	0.9%	0.7%	0.8%
Outdoor basketball courts	3.5%	1.3%	0.8%	0.0%	0.0%	1.3%	0.7%	1.0%
Outdoor sand volleyball courts	0.0%	0.0%	2.4%	1.8%	0.0%	0.4%	1.5%	1.0%
Small neighborhood parks	5.8%	6.3%	11.3%	9.7%	8.3%	8.1%	9.1%	8.6%
Large community Parks	10.5%	2.5%	8.9%	8.0%	1.0%	5.4%	7.3%	6.4%
Playground equipment	4.7%	8.9%	2.4%	3.5%	9.4%	5.8%	5.1%	5.4%
Picnic areas/shelters	2.3%	5.1%	8.1%	2.7%	4.2%	4.0%	5.1%	4.6%
Skateboarding park	0.0%	2.5%	0.0%	0.0%	0.0%	0.0%	0.7%	0.4%
Theater	2.3%	1.3%	2.4%	0.9%	2.1%	1.3%	2.2%	1.8%



## Age and Gender

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q20. 3rd Important (Cont.)</u>								
Walking and biking trails	16.3%	7.6%	11.3%	15.0%	7.3%	12.6%	10.9%	11.6%
Outdoor ice-rink	0.0%	1.3%	2.4%	0.0%	0.0%	1.3%	0.4%	0.8%
Outdoor swimming pools/ water parks	3.5%	12.7%	5.6%	6.2%	1.0%	3.6%	7.3%	5.6%
Outdoor water spray parks	0.0%	2.5%	0.8%	0.0%	2.1%	1.8%	0.4%	1.0%
Outdoor fishing areas	1.2%	1.3%	0.0%	0.9%	0.0%	0.4%	0.7%	0.6%
Off-leash dog park	3.5%	2.5%	2.4%	4.4%	2.1%	1.8%	4.0%	3.0%
Outdoor band shell	1.2%	0.0%	3.2%	1.8%	4.2%	0.9%	3.3%	2.2%
Indoor swimming pools/ leisure pool	3.5%	0.0%	1.6%	1.8%	4.2%	0.4%	3.6%	2.2%
Indoor lap lanes for exercise swimming	2.3%	2.5%	1.6%	0.0%	1.0%	0.9%	1.8%	1.4%
Indoor sports complex (baseball, softball, soccer, etc)	0.0%	0.0%	2.4%	0.0%	0.0%	0.0%	1.1%	0.6%
Indoor basketball/volleyball courts	2.3%	5.1%	0.0%	2.7%	0.0%	2.2%	1.5%	1.8%

## Age and Gender

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q20. 3rd Important (Cont.)</u>								
Indoor running/walking track	2.3%	3.8%	0.0%	4.4%	1.0%	1.8%	2.5%	2.2%
Indoor fitness and exercise facilities	5.8%	1.3%	4.0%	6.2%	2.1%	4.5%	3.6%	4.0%
None chosen	22.1%	30.4%	23.4%	27.4%	47.9%	37.2%	24.0%	29.9%

## Age and Gender

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q20. 4th Important</u>								
Youth soccer fields	0.0%	5.1%	0.0%	0.0%	0.0%	0.0%	1.5%	0.8%
Youth baseball and softball fields	1.2%	2.5%	0.0%	0.0%	0.0%	0.0%	1.1%	0.6%
Youth football fields	0.0%	0.0%	0.8%	0.0%	1.0%	0.0%	0.7%	0.4%
Adult baseball/softball fields	1.2%	0.0%	4.0%	2.7%	0.0%	2.2%	1.5%	1.8%
Outdoor tennis courts	0.0%	0.0%	4.8%	2.7%	0.0%	0.9%	2.5%	1.8%
Outdoor basketball courts	2.3%	0.0%	0.8%	0.0%	0.0%	1.3%	0.0%	0.6%
Outdoor sand volleyball courts	0.0%	0.0%	0.8%	0.9%	0.0%	0.0%	0.7%	0.4%
Small neighborhood parks	10.5%	3.8%	7.3%	8.0%	3.1%	5.4%	7.6%	6.6%
Large community Parks	3.5%	0.0%	7.3%	3.5%	3.1%	5.4%	2.5%	3.8%
Playground equipment	1.2%	6.3%	2.4%	2.7%	6.3%	2.7%	4.4%	3.6%
Picnic areas/shelters	3.5%	5.1%	0.8%	1.8%	1.0%	1.3%	2.9%	2.2%
Skateboarding park	3.5%	1.3%	1.6%	0.9%	1.0%	2.7%	0.7%	1.6%
Theater	1.2%	0.0%	0.0%	5.3%	0.0%	1.3%	1.5%	1.4%

## Age and Gender

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q20. 4th Important (Cont.)</u>								
Walking and biking trails	9.3%	3.8%	7.3%	7.1%	5.2%	4.0%	8.7%	6.6%
Outdoor ice-rink	2.3%	0.0%	2.4%	0.0%	0.0%	0.0%	1.8%	1.0%
Outdoor swimming pools/ water parks	0.0%	0.0%	4.8%	8.0%	4.2%	1.8%	5.5%	3.8%
Outdoor water spray parks	0.0%	2.5%	0.8%	0.9%	0.0%	1.3%	0.4%	0.8%
Outdoor fishing areas	0.0%	7.6%	4.0%	0.0%	1.0%	4.5%	0.7%	2.4%
Off-leash dog park	8.1%	0.0%	1.6%	1.8%	1.0%	2.7%	2.2%	2.4%
Outdoor band shell	0.0%	1.3%	4.8%	0.0%	7.3%	3.1%	2.5%	2.8%
Indoor swimming pools/ leisure pool	4.7%	5.1%	2.4%	2.7%	2.1%	1.8%	4.4%	3.2%
Indoor lap lanes for exercise swimming	1.2%	0.0%	0.0%	0.9%	1.0%	0.0%	1.1%	0.6%
Indoor sports complex (baseball, softball, soccer, etc)	3.5%	1.3%	1.6%	0.0%	0.0%	1.3%	1.1%	1.2%
Indoor running/walking track	8.1%	7.6%	2.4%	6.2%	2.1%	3.1%	6.5%	5.0%
Indoor fitness and exercise facilities	2.3%	7.6%	3.2%	0.9%	2.1%	1.3%	4.4%	3.0%
None chosen	32.6%	39.2%	33.9%	43.4%	58.3%	51.6%	33.1%	41.4%



## Age and Gender

### **Q20. The sum of the FOUR facilities most important to your household**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q20. Most Important</u>								
Youth soccer fields	0.0%	12.7%	8.9%	0.9%	1.0%	6.3%	3.3%	4.6%
Youth baseball and softball fields	7.0%	13.9%	8.1%	0.9%	3.1%	6.7%	5.8%	6.2%
Youth football fields	0.0%	3.8%	0.8%	0.9%	3.1%	0.4%	2.5%	1.6%
Adult baseball/softball fields	9.3%	2.5%	6.5%	4.4%	0.0%	6.3%	3.3%	4.6%
Outdoor tennis courts	2.3%	5.1%	9.7%	6.2%	2.1%	5.8%	5.1%	5.4%
Outdoor basketball courts	8.1%	1.3%	1.6%	1.8%	0.0%	4.0%	1.1%	2.4%
Outdoor sand volleyball courts	2.3%	0.0%	3.2%	4.4%	0.0%	2.2%	2.2%	2.2%
Small neighborhood parks	38.4%	29.1%	42.7%	31.9%	29.2%	32.3%	36.7%	34.7%
Large community Parks	25.6%	12.7%	26.6%	27.4%	14.6%	23.3%	21.1%	22.1%
Playground equipment	25.6%	32.9%	12.9%	13.3%	21.9%	19.3%	20.7%	20.1%
Picnic areas/shelters	8.1%	11.4%	8.9%	8.0%	9.4%	6.7%	10.9%	9.0%
Skateboarding park	7.0%	3.8%	4.8%	3.5%	4.2%	3.6%	5.5%	4.6%
Theater	7.0%	2.5%	4.0%	7.1%	6.3%	4.9%	5.8%	5.4%

## Age and Gender

### **Q20. The sum of the FOUR facilities most important to your household**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q20. Most Important (Cont.)</u>								
Walking and biking trails	46.5%	34.2%	61.3%	64.6%	33.3%	44.8%	53.8%	49.8%
Outdoor ice-rink	4.7%	1.3%	12.1%	0.0%	1.0%	3.1%	5.1%	4.2%
Outdoor swimming pools/ water parks	9.3%	36.7%	16.1%	16.8%	13.5%	10.8%	23.6%	17.9%
Outdoor water spray parks	3.5%	10.1%	4.0%	0.9%	3.1%	4.5%	3.6%	4.0%
Outdoor fishing areas	3.5%	11.4%	4.8%	0.9%	1.0%	5.8%	2.5%	4.0%
Off-leash dog park	19.8%	11.4%	12.1%	10.6%	3.1%	9.9%	12.4%	11.2%
Outdoor band shell	1.2%	3.8%	11.3%	6.2%	12.5%	4.9%	9.5%	7.4%
Indoor swimming pools/ leisure pool	9.3%	11.4%	6.5%	11.5%	12.5%	5.8%	13.5%	10.0%
Indoor lap lanes for exercise swimming	7.0%	2.5%	4.0%	7.1%	7.3%	4.0%	6.9%	5.6%
Indoor sports complex (baseball, softball, soccer, etc)	4.7%	16.5%	5.6%	0.0%	0.0%	5.4%	4.4%	4.8%
Indoor basketball/volleyball courts	3.5%	7.6%	8.1%	4.4%	2.1%	7.6%	3.3%	5.2%
Indoor running/walking track	23.3%	13.9%	16.9%	35.4%	21.9%	18.4%	26.2%	22.7%
Indoor fitness and exercise facilities	30.2%	12.7%	14.5%	17.7%	12.5%	15.2%	18.9%	17.3%

## Age and Gender

**Q21. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation programs listed below by circling the YES or NO next to the program.**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>A. Youth Learn to Swim</u>								
Yes	32.6%	38.0%	14.5%	7.1%	6.3%	14.8%	20.7%	18.1%
No	67.4%	62.0%	85.5%	92.9%	93.8%	85.2%	79.3%	81.9%
<u>B. Pre-school programs</u>								
Yes	26.7%	20.3%	10.5%	5.3%	4.2%	10.8%	13.8%	12.4%
No	73.3%	79.7%	89.5%	94.7%	95.8%	89.2%	86.2%	87.6%
<u>C. Child care programs</u>								
Yes	17.4%	12.7%	7.3%	2.7%	3.1%	7.6%	8.4%	8.0%
No	82.6%	87.3%	92.7%	97.3%	96.9%	92.4%	91.6%	92.0%
<u>D. Youth summer camp</u>								
Yes	14.0%	26.6%	11.3%	5.3%	3.1%	9.9%	12.4%	11.2%
No	86.0%	73.4%	88.7%	94.7%	96.9%	90.1%	87.6%	88.8%
<u>E. Youth sports</u>								
Yes	20.9%	54.4%	28.2%	3.5%	3.1%	19.3%	21.8%	20.7%
No	79.1%	45.6%	71.8%	96.5%	96.9%	80.7%	78.2%	79.3%

## Age and Gender

**Q21. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation programs listed below by circling the YES or NO next to the program.**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>F. Youth/teen fitness and wellness</u>								
Yes	7.0%	34.2%	18.5%	4.4%	3.1%	10.8%	14.5%	12.9%
No	93.0%	65.8%	81.5%	95.6%	96.9%	89.2%	85.5%	87.1%
<u>G. Adult fitness and wellness</u>								
Yes	43.0%	57.0%	50.8%	57.5%	40.6%	41.7%	56.7%	50.0%
No	57.0%	43.0%	49.2%	42.5%	59.4%	58.3%	43.3%	50.0%
<u>H. Water fitness programs</u>								
Yes	25.6%	25.3%	27.4%	37.2%	22.9%	20.2%	34.5%	28.1%
No	74.4%	74.7%	72.6%	62.8%	77.1%	79.8%	65.5%	71.9%
<u>I. Martial arts or self defense</u>								
Yes	12.8%	10.1%	11.3%	8.0%	1.0%	6.3%	10.5%	8.6%
No	87.2%	89.9%	88.7%	92.0%	99.0%	93.7%	89.5%	91.4%
<u>J. Youth art, dance, performing arts</u>								
Yes	9.3%	21.5%	8.9%	3.5%	3.1%	4.0%	12.4%	8.6%
No	90.7%	78.5%	91.1%	96.5%	96.9%	96.0%	87.6%	91.4%

## Age and Gender

**Q21. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation programs listed below by circling the YES or NO next to the program.**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>K. Teen dance</u>								
Yes	3.5%	10.1%	5.6%	0.9%	1.0%	3.6%	4.4%	4.0%
No	96.5%	89.9%	94.4%	99.1%	99.0%	96.4%	95.6%	96.0%
<u>L. Adult art, dance, performing arts</u>								
Yes	16.3%	7.6%	16.9%	14.2%	13.5%	10.8%	16.7%	14.1%
No	83.7%	92.4%	83.1%	85.8%	86.5%	89.2%	83.3%	85.9%
<u>M. Adult sports</u>								
Yes	20.9%	26.6%	33.9%	23.0%	6.3%	32.7%	14.5%	22.7%
No	79.1%	73.4%	66.1%	77.0%	93.8%	67.3%	85.5%	77.3%
<u>N. Adaptive (special populations) programs</u>								
Yes	4.7%	3.8%	9.7%	1.8%	4.2%	5.8%	4.4%	5.0%
No	95.3%	96.2%	90.3%	98.2%	95.8%	94.2%	95.6%	95.0%
<u>O. Trips (day trips and extended trips)</u>								
Yes	7.0%	13.9%	14.5%	23.0%	33.3%	15.2%	21.5%	18.7%
No	93.0%	86.1%	85.5%	77.0%	66.7%	84.8%	78.5%	81.3%



## Age and Gender

**Q21. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation programs listed below by circling the YES or NO next to the program.**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>P. Large special events</u>								
Yes	14.0%	24.1%	32.3%	26.5%	17.7%	22.4%	24.7%	23.7%
No	86.0%	75.9%	67.7%	73.5%	82.3%	77.6%	75.3%	76.3%
<u>Q. Outdoor recreation activities</u>								
Yes	38.4%	46.8%	44.4%	31.9%	17.7%	34.1%	37.1%	35.7%
No	61.6%	53.2%	55.6%	68.1%	82.3%	65.9%	62.9%	64.3%
<u>R. Other</u>								
Yes	3.8%	8.3%	2.4%	4.2%	1.9%	2.3%	5.1%	3.9%
No	96.2%	91.7%	97.6%	95.8%	98.1%	97.7%	94.9%	96.1%

## Age and Gender

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>A. Youth Learn to Swim</u>								
100% Met	48.1%	10.7%	16.7%	50.0%	33.3%	25.8%	28.8%	27.7%
75% Met	22.2%	53.6%	44.4%	25.0%	50.0%	41.9%	38.5%	39.8%
50% Met	14.8%	21.4%	16.7%	25.0%	0.0%	16.1%	17.3%	16.9%
25% Met	0.0%	3.6%	11.1%	0.0%	0.0%	0.0%	5.8%	3.6%
0% Met	14.8%	10.7%	11.1%	0.0%	16.7%	16.1%	9.6%	12.0%
<u>B. Pre-school programs</u>								
100% Met	52.2%	33.3%	30.8%	60.0%	0.0%	33.3%	44.4%	40.0%
75% Met	21.7%	33.3%	38.5%	20.0%	100.0%	54.2%	19.4%	33.3%
50% Met	17.4%	6.7%	15.4%	20.0%	0.0%	8.3%	16.7%	13.3%
25% Met	4.3%	0.0%	0.0%	0.0%	0.0%	0.0%	2.8%	1.7%
0% Met	4.3%	26.7%	15.4%	0.0%	0.0%	4.2%	16.7%	11.7%

## Age and Gender

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>C. Child care programs</u>								
100% Met	26.7%	12.5%	22.2%	100.0%	0.0%	23.5%	25.0%	24.3%
75% Met	20.0%	37.5%	55.6%	0.0%	100.0%	58.8%	20.0%	37.8%
50% Met	46.7%	0.0%	0.0%	0.0%	0.0%	17.6%	20.0%	18.9%
25% Met	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	5.0%	2.7%
0% Met	6.7%	37.5%	22.2%	0.0%	0.0%	0.0%	30.0%	16.2%
<u>D. Youth summer camp</u>								
100% Met	70.0%	44.4%	50.0%	66.7%	33.3%	38.9%	60.7%	52.2%
75% Met	0.0%	22.2%	50.0%	33.3%	66.7%	50.0%	14.3%	28.3%
50% Met	20.0%	22.2%	0.0%	0.0%	0.0%	5.6%	17.9%	13.0%
0% Met	10.0%	11.1%	0.0%	0.0%	0.0%	5.6%	7.1%	6.5%

## Age and Gender

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>E. Youth sports</u>								
100% Met	44.4%	57.1%	42.9%	100.0%	66.7%	46.5%	54.4%	51.0%
75% Met	38.9%	35.7%	40.0%	0.0%	33.3%	44.2%	31.6%	37.0%
50% Met	16.7%	7.1%	17.1%	0.0%	0.0%	9.3%	14.0%	12.0%
<u>F. Youth/teen fitness and wellness</u>								
100% Met	0.0%	54.2%	4.8%	50.0%	33.3%	37.5%	27.3%	31.6%
75% Met	0.0%	33.3%	42.9%	0.0%	66.7%	33.3%	33.3%	33.3%
50% Met	66.7%	8.3%	52.4%	16.7%	0.0%	20.8%	33.3%	28.1%
25% Met	33.3%	0.0%	0.0%	0.0%	0.0%	0.0%	3.0%	1.8%
0% Met	0.0%	4.2%	0.0%	33.3%	0.0%	8.3%	3.0%	5.3%

## Age and Gender

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>G. Adult fitness and wellness</u>								
100% Met	39.3%	29.3%	30.2%	46.5%	36.0%	25.0%	41.8%	35.8%
75% Met	32.1%	26.8%	28.3%	32.6%	48.0%	35.3%	30.3%	32.1%
50% Met	21.4%	14.6%	32.1%	18.6%	12.0%	20.6%	21.3%	21.1%
25% Met	7.1%	12.2%	3.8%	2.3%	0.0%	11.8%	1.6%	5.3%
0% Met	0.0%	17.1%	5.7%	0.0%	4.0%	7.4%	4.9%	5.8%
<u>H. Water fitness programs</u>								
100% Met	47.1%	23.5%	40.0%	57.1%	41.2%	36.4%	46.1%	43.1%
75% Met	35.3%	35.3%	26.7%	17.9%	41.2%	27.3%	30.3%	29.4%
50% Met	5.9%	0.0%	20.0%	14.3%	11.8%	9.1%	13.2%	11.9%
25% Met	0.0%	5.9%	0.0%	7.1%	0.0%	3.0%	2.6%	2.8%
0% Met	11.8%	35.3%	13.3%	3.6%	5.9%	24.2%	7.9%	12.8%



## Age and Gender

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>I. Martial arts or self defense</u>								
100% Met	14.3%	22.2%	30.8%	33.3%	0.0%	18.2%	27.3%	24.2%
75% Met	42.9%	55.6%	15.4%	0.0%	0.0%	18.2%	36.4%	30.3%
50% Met	28.6%	11.1%	53.8%	33.3%	0.0%	63.6%	18.2%	33.3%
25% Met	14.3%	11.1%	0.0%	33.3%	100.0%	0.0%	18.2%	12.1%
<u>J. Youth art, dance, performing arts</u>								
100% Met	66.7%	28.6%	20.0%	33.3%	33.3%	0.0%	44.4%	33.3%
75% Met	0.0%	21.4%	50.0%	33.3%	66.7%	66.7%	18.5%	30.6%
50% Met	33.3%	21.4%	30.0%	33.3%	0.0%	22.2%	25.9%	25.0%
25% Met	0.0%	14.3%	0.0%	0.0%	0.0%	11.1%	3.7%	5.6%
0% Met	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	7.4%	5.6%

## Age and Gender

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>K. Teen dance</u>								
100% Met	33.3%	50.0%	0.0%	0.0%	0.0%	50.0%	9.1%	26.3%
75% Met	0.0%	0.0%	28.6%	0.0%	100.0%	25.0%	9.1%	15.8%
50% Met	33.3%	12.5%	57.1%	0.0%	0.0%	25.0%	36.4%	31.6%
25% Met	33.3%	12.5%	0.0%	0.0%	0.0%	0.0%	18.2%	10.5%
0% Met	0.0%	25.0%	14.3%	0.0%	0.0%	0.0%	27.3%	15.8%
<u>L. Adult art, dance, performing arts</u>								
100% Met	0.0%	33.3%	25.0%	36.4%	42.9%	13.3%	31.4%	26.0%
75% Met	30.0%	33.3%	25.0%	36.4%	42.9%	46.7%	25.7%	32.0%
50% Met	20.0%	33.3%	37.5%	27.3%	0.0%	26.7%	25.7%	26.0%
25% Met	10.0%	0.0%	12.5%	0.0%	14.3%	13.3%	5.7%	8.0%
0% Met	40.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.4%	8.0%

## Age and Gender

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>M. Adult sports</u>								
100% Met	37.5%	28.6%	8.8%	53.3%	0.0%	23.3%	30.0%	25.6%
75% Met	43.8%	52.4%	47.1%	26.7%	100.0%	50.0%	40.0%	46.7%
50% Met	12.5%	4.8%	29.4%	20.0%	0.0%	15.0%	23.3%	17.8%
25% Met	6.3%	9.5%	5.9%	0.0%	0.0%	6.7%	3.3%	5.6%
0% Met	0.0%	4.8%	8.8%	0.0%	0.0%	5.0%	3.3%	4.4%
<u>N. Adaptive (special populations) programs</u>								
100% Met	0.0%	100.0%	25.0%	0.0%	33.3%	25.0%	44.4%	33.3%
75% Met	0.0%	0.0%	16.7%	0.0%	33.3%	16.7%	11.1%	14.3%
50% Met	0.0%	0.0%	25.0%	100.0%	0.0%	16.7%	22.2%	19.0%
25% Met	0.0%	0.0%	25.0%	0.0%	33.3%	25.0%	11.1%	19.0%
0% Met	100.0%	0.0%	8.3%	0.0%	0.0%	16.7%	11.1%	14.3%

## Age and Gender

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>O. Trips (day trips and extended trips)</u>								
100% Met	66.7%	8.3%	7.1%	28.6%	13.0%	8.3%	21.4%	16.7%
75% Met	0.0%	16.7%	57.1%	50.0%	52.2%	58.3%	35.7%	43.9%
50% Met	33.3%	16.7%	35.7%	21.4%	21.7%	16.7%	28.6%	24.2%
25% Met	0.0%	41.7%	0.0%	0.0%	13.0%	16.7%	9.5%	12.1%
0% Met	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	4.8%	3.0%
<u>P. Large special events</u>								
100% Met	18.2%	44.4%	28.6%	62.5%	36.4%	38.9%	36.4%	37.4%
75% Met	63.6%	22.2%	40.0%	37.5%	45.5%	38.9%	40.0%	39.6%
50% Met	18.2%	16.7%	20.0%	0.0%	0.0%	8.3%	16.4%	13.2%
25% Met	0.0%	16.7%	5.7%	0.0%	18.2%	8.3%	7.3%	7.7%
0% Met	0.0%	0.0%	5.7%	0.0%	0.0%	5.6%	0.0%	2.2%

## Age and Gender

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q. Outdoor recreation activities</u>								
100% Met	28.6%	38.9%	27.9%	43.8%	38.5%	27.6%	38.5%	33.8%
75% Met	57.1%	33.3%	34.9%	56.3%	38.5%	48.3%	37.2%	41.9%
50% Met	10.7%	19.4%	25.6%	0.0%	7.7%	10.3%	20.5%	16.2%
25% Met	3.6%	8.3%	4.7%	0.0%	15.4%	8.6%	3.8%	5.9%
0% Met	0.0%	0.0%	7.0%	0.0%	0.0%	5.2%	0.0%	2.2%
<u>R. Other</u>								
100% Met	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	14.3%	10.0%
25% Met	0.0%	0.0%	0.0%	33.3%	0.0%	0.0%	14.3%	10.0%
0% Met	100.0%	100.0%	100.0%	66.7%	0.0%	100.0%	71.4%	80.0%



## Age and Gender

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q22. Most Important</u>								
Youth Learn to Swim	8.1%	7.6%	0.8%	0.9%	1.0%	1.8%	4.4%	3.2%
Pre-school programs	14.0%	6.3%	4.0%	0.0%	4.2%	4.5%	5.8%	5.2%
Child care programs	0.0%	0.0%	2.4%	0.0%	0.0%	1.3%	0.0%	0.6%
Youth summer camp	0.0%	5.1%	0.0%	0.0%	2.1%	0.9%	1.5%	1.2%
Youth sports	0.0%	15.2%	9.7%	0.9%	0.0%	4.0%	5.8%	5.0%
Youth/teen fitness and wellness	1.2%	1.3%	2.4%	0.0%	0.0%	0.4%	1.5%	1.0%
Adult fitness and wellness	16.3%	11.4%	27.4%	35.4%	19.8%	22.9%	23.6%	23.3%
Water fitness programs	1.2%	2.5%	3.2%	7.1%	7.3%	1.3%	6.9%	4.4%
Martial arts or self defense	2.3%	0.0%	1.6%	0.0%	0.0%	1.8%	0.0%	0.8%
Youth art, dance, performing arts	1.2%	7.6%	0.0%	0.0%	0.0%	0.0%	2.5%	1.4%
Adult art, dance, performing arts	4.7%	0.0%	1.6%	0.9%	1.0%	1.8%	1.5%	1.6%
Adult sports	5.8%	6.3%	0.8%	1.8%	4.2%	5.4%	1.8%	3.4%

## Age and Gender

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q22. Most Important (Cont.)</u>								
Adaptive (special populations) programs	2.3%	0.0%	3.2%	0.0%	0.0%	2.2%	0.4%	1.2%
Trips (day trips and extended trips)	2.3%	3.8%	0.0%	1.8%	8.3%	3.1%	2.9%	3.0%
Large special events	0.0%	2.5%	2.4%	0.9%	4.2%	2.2%	1.8%	2.0%
Outdoor recreation activities	5.8%	2.5%	4.0%	2.7%	1.0%	3.1%	3.3%	3.2%
Other	2.3%	2.5%	0.0%	2.7%	0.0%	1.3%	1.5%	1.4%
None chosen	32.6%	25.3%	36.3%	45.1%	46.9%	41.7%	34.9%	38.0%

## Age and Gender

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q22. 2nd Important</u>								
Youth Learn to Swim	7.0%	6.3%	1.6%	0.0%	0.0%	1.3%	3.6%	2.6%
Pre-school programs	2.3%	3.8%	2.4%	1.8%	0.0%	1.3%	2.5%	2.0%
Child care programs	7.0%	1.3%	0.0%	0.0%	2.1%	3.6%	0.4%	1.8%
Youth summer camp	3.5%	6.3%	3.2%	0.0%	0.0%	1.8%	2.9%	2.4%
Youth sports	4.7%	5.1%	4.8%	0.9%	1.0%	3.6%	2.9%	3.2%
Youth/teen fitness and wellness	3.5%	6.3%	0.8%	0.9%	0.0%	1.8%	2.2%	2.0%
Adult fitness and wellness	8.1%	5.1%	4.8%	8.8%	12.5%	5.4%	9.8%	7.8%
Water fitness programs	5.8%	2.5%	7.3%	14.2%	9.4%	6.3%	9.8%	8.2%
Martial arts or self defense	1.2%	1.3%	0.0%	0.9%	0.0%	0.0%	1.1%	0.6%
Youth art, dance, performing arts	0.0%	0.0%	0.8%	0.0%	0.0%	0.0%	0.4%	0.2%
Teen dance	1.2%	2.5%	0.0%	0.0%	0.0%	0.0%	1.1%	0.6%
Adult art, dance, performing arts	4.7%	2.5%	3.2%	2.7%	2.1%	1.8%	4.0%	3.0%

## Age and Gender

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q22. 2nd Important (Cont.)</u>								
Adult sports	4.7%	5.1%	10.5%	5.3%	1.0%	10.3%	1.8%	5.6%
Trips (day trips and extended trips)	0.0%	0.0%	0.0%	2.7%	8.3%	2.2%	2.2%	2.2%
Large special events	1.2%	1.3%	6.5%	4.4%	3.1%	2.2%	4.7%	3.6%
Outdoor recreation activities	2.3%	8.9%	11.3%	4.4%	1.0%	4.5%	6.9%	5.8%
Other	0.0%	2.5%	0.0%	0.0%	0.0%	0.0%	0.7%	0.4%
None chosen	43.0%	39.2%	42.7%	53.1%	59.4%	53.8%	42.9%	47.8%

## Age and Gender

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q22. 3rd Important</u>								
Youth Learn to Swim	7.0%	2.5%	3.2%	0.0%	0.0%	3.1%	1.8%	2.4%
Pre-school programs	4.7%	1.3%	0.0%	0.9%	0.0%	1.8%	0.7%	1.2%
Child care programs	2.3%	5.1%	0.0%	0.9%	1.0%	0.4%	2.5%	1.6%
Youth summer camp	0.0%	1.3%	0.0%	0.9%	0.0%	0.4%	0.4%	0.4%
Youth sports	3.5%	6.3%	4.8%	0.9%	1.0%	2.7%	3.6%	3.2%
Youth/teen fitness and wellness	0.0%	6.3%	4.0%	0.9%	2.1%	2.7%	2.5%	2.6%
Adult fitness and wellness	4.7%	7.6%	4.8%	2.7%	2.1%	0.4%	7.3%	4.2%
Water fitness programs	5.8%	3.8%	1.6%	1.8%	0.0%	2.2%	2.5%	2.4%
Martial arts or self defense	2.3%	1.3%	0.0%	3.5%	0.0%	0.9%	1.8%	1.4%
Youth art, dance, performing arts	2.3%	1.3%	0.0%	0.0%	0.0%	0.0%	1.1%	0.6%
Teen dance	0.0%	5.1%	0.0%	0.0%	0.0%	1.8%	0.0%	0.8%
Adult art, dance, performing arts	3.5%	0.0%	0.8%	1.8%	1.0%	0.9%	1.8%	1.4%



## Age and Gender

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q22. 3rd Important (Cont.)</u>								
Adult sports	2.3%	2.5%	7.3%	4.4%	1.0%	5.8%	2.2%	3.8%
Adaptive (special populations) programs	2.3%	2.5%	3.2%	0.0%	2.1%	1.8%	2.2%	2.0%
Trips (day trips and extended trips)	0.0%	2.5%	4.0%	5.3%	6.3%	2.7%	4.7%	3.8%
Large special events	3.5%	2.5%	8.1%	3.5%	1.0%	5.4%	2.9%	4.0%
Outdoor recreation activities	2.3%	2.5%	7.3%	8.8%	6.3%	5.4%	6.2%	5.8%
Other	0.0%	1.3%	0.0%	0.0%	0.0%	0.0%	0.4%	0.2%
None chosen	53.5%	44.3%	50.8%	63.7%	76.0%	61.4%	55.3%	58.0%

## Age and Gender

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q22. 4th Important</u>								
Youth Learn to Swim	0.0%	2.5%	2.4%	1.8%	1.0%	2.2%	1.1%	1.6%
Pre-school programs	1.2%	3.8%	0.0%	0.9%	0.0%	0.9%	1.1%	1.0%
Child care programs	5.8%	0.0%	0.0%	0.0%	0.0%	1.3%	0.7%	1.0%
Youth summer camp	1.2%	2.5%	0.0%	0.0%	1.0%	0.0%	1.5%	0.8%
Youth sports	0.0%	8.9%	0.0%	0.0%	0.0%	2.7%	0.4%	1.4%
Youth/teen fitness and wellness	1.2%	3.8%	0.0%	0.0%	0.0%	0.0%	1.5%	0.8%
Adult fitness and wellness	5.8%	3.8%	5.6%	1.8%	0.0%	4.0%	2.9%	3.4%
Water fitness programs	3.5%	0.0%	3.2%	0.0%	2.1%	1.3%	2.2%	1.8%
Martial arts or self defense	0.0%	0.0%	3.2%	0.0%	0.0%	1.8%	0.0%	0.8%
Youth art, dance, performing arts	0.0%	3.8%	0.0%	0.0%	0.0%	0.4%	0.7%	0.6%
Adult art, dance, performing arts	0.0%	0.0%	2.4%	0.9%	1.0%	0.4%	1.5%	1.0%
Adult sports	0.0%	1.3%	4.0%	2.7%	0.0%	1.3%	2.2%	1.8%

## Age and Gender

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q22. 4th Important (Cont.)</u>								
Adaptive (special populations) programs	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.4%	0.2%
Trips (day trips and extended trips)	1.2%	1.3%	1.6%	3.5%	7.3%	1.8%	4.0%	3.0%
Large special events	1.2%	1.3%	4.8%	2.7%	2.1%	1.3%	3.6%	2.6%
Outdoor recreation activities	10.5%	0.0%	9.7%	9.7%	2.1%	9.4%	4.7%	6.8%
Other	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.4%	0.2%
None chosen	68.6%	67.1%	62.9%	76.1%	81.3%	70.9%	71.3%	71.1%

## Age and Gender

### Q22. The sum of the FOUR programs most important to your household

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q22. Most Important</u>								
Youth Learn to Swim	22.1%	19.0%	8.1%	2.7%	2.1%	8.5%	10.9%	9.8%
Pre-school programs	22.1%	15.2%	6.5%	3.5%	4.2%	8.5%	10.2%	9.4%
Child care programs	15.1%	6.3%	2.4%	0.9%	3.1%	6.7%	3.6%	5.0%
Youth summer camp	4.7%	15.2%	3.2%	0.9%	3.1%	3.1%	6.2%	4.8%
Youth sports	8.1%	35.4%	19.4%	2.7%	2.1%	13.0%	12.7%	12.9%
Youth/teen fitness and wellness	5.8%	17.7%	7.3%	1.8%	2.1%	4.9%	7.6%	6.4%
Adult fitness and wellness	34.9%	27.8%	42.7%	48.7%	34.4%	32.7%	43.6%	38.8%
Water fitness programs	16.3%	8.9%	15.3%	23.0%	18.8%	11.2%	21.5%	16.9%
Martial arts or self defense	5.8%	2.5%	4.8%	4.4%	0.0%	4.5%	2.9%	3.6%
Youth art, dance, performing arts	3.5%	12.7%	0.8%	0.0%	0.0%	0.4%	4.7%	2.8%
Teen dance	1.2%	7.6%	0.0%	0.0%	0.0%	1.8%	1.1%	1.4%
Adult art, dance, performing arts	12.8%	2.5%	8.1%	6.2%	5.2%	4.9%	8.7%	7.0%
Adult sports	12.8%	15.2%	22.6%	14.2%	6.3%	22.9%	8.0%	14.7%

## Age and Gender

### Q22. The sum of the FOUR programs most important to your household

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
Adaptive (special populations) programs	4.7%	2.5%	6.5%	0.0%	3.1%	4.0%	2.9%	3.4%
Trips (day trips and extended trips)	3.5%	7.6%	5.6%	13.3%	30.2%	9.9%	13.8%	12.0%
Large special events	5.8%	7.6%	21.8%	11.5%	10.4%	11.2%	13.1%	12.2%
Outdoor recreation activities	20.9%	13.9%	32.3%	25.7%	10.4%	22.4%	21.1%	21.7%
Other	2.3%	6.3%	0.0%	2.7%	1.0%	1.3%	2.9%	2.2%



## Age and Gender

**Q23. For every dollar (\$1.00) of property taxes paid by local residents, approximately four (4) cents goes to fund all of the parks, sports and recreation facilities, and program services provided by the Tinley Park-Park District. Based upon the tax rate information above, how would you rate the value of the services you receive from the Tinley Park-Park District? (without don't know)**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q23. How would you rate the value of the services you receive</u>								
Exceptional value	25.9%	28.6%	39.5%	38.8%	37.1%	32.2%	36.7%	34.7%
Above average value	38.8%	46.8%	28.2%	42.7%	31.5%	37.4%	36.3%	36.8%
Average value	29.4%	20.8%	27.4%	18.4%	25.8%	26.5%	22.8%	24.5%
Below average Value	4.7%	2.6%	3.2%	0.0%	3.4%	2.8%	2.6%	2.7%
Very poor value	1.2%	1.3%	1.6%	0.0%	2.2%	0.9%	1.5%	1.3%

## Age and Gender

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>A. Upgrade existing neighborhood parks (playgrounds, shelters, etc.)</u>								
Very Important	42.5%	32.9%	48.2%	37.6%	24.7%	37.6%	38.2%	37.9%
Somewhat Important	43.8%	39.5%	27.2%	37.6%	37.6%	33.3%	39.0%	36.4%
Not Sure	5.0%	14.5%	19.3%	13.8%	23.5%	15.2%	15.7%	15.5%
Not Important	8.8%	13.2%	5.3%	11.0%	14.1%	13.8%	7.1%	10.1%
<u>B. Upgrade existing sports fields (soccer, baseball, softball, etc.)</u>								
Very Important	13.6%	38.0%	23.7%	15.7%	14.3%	22.0%	19.5%	20.6%
Somewhat Important	51.9%	29.6%	44.9%	37.3%	27.4%	40.5%	37.5%	38.8%
Not Sure	18.5%	22.5%	22.9%	27.5%	29.8%	18.0%	29.5%	24.3%
Not Important	16.0%	9.9%	8.5%	19.6%	28.6%	19.5%	13.5%	16.2%
<u>C. Upgrade the existing Vogt Visual Arts Center</u>								
Very Important	12.2%	4.0%	9.2%	8.7%	8.2%	10.1%	7.3%	8.6%
Somewhat Important	17.1%	17.3%	22.5%	19.2%	24.7%	15.0%	24.7%	20.4%
Not Sure	39.0%	48.0%	41.7%	41.3%	36.5%	43.0%	39.8%	41.2%
Not Important	31.7%	30.7%	26.7%	30.8%	30.6%	31.9%	28.2%	29.8%

## Age and Gender

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>D. Upgrade the existing White Water Canyon Water Park</u>								
Very Important	13.4%	37.8%	25.8%	17.5%	20.2%	21.1%	23.9%	22.7%
Somewhat Important	36.6%	36.5%	35.8%	35.9%	23.8%	30.9%	36.3%	33.9%
Not Sure	25.6%	17.6%	24.2%	29.1%	23.8%	27.5%	22.0%	24.4%
Not Important	24.4%	8.1%	14.2%	17.5%	32.1%	20.6%	17.8%	19.0%
<u>E. Upgrade the existing Tony Bettenhausen Recreation Center</u>								
Very Important	11.0%	14.7%	17.8%	20.6%	21.8%	17.0%	17.8%	17.5%
Somewhat Important	34.1%	25.3%	36.4%	36.3%	24.1%	35.4%	29.1%	31.9%
Not Sure	34.1%	29.3%	23.7%	28.4%	28.7%	25.7%	30.6%	28.4%
Not Important	20.7%	30.7%	22.0%	14.7%	25.3%	21.8%	22.5%	22.2%
<u>F. Upgrade existing community parks (i.e. Community Park)</u>								
Very Important	31.7%	29.1%	33.9%	21.6%	15.7%	25.6%	27.7%	26.8%
Somewhat Important	42.7%	35.4%	38.8%	44.1%	38.6%	39.3%	40.6%	40.0%
Not Sure	18.3%	22.8%	22.3%	22.5%	31.3%	21.3%	25.0%	23.3%
Not Important	7.3%	12.7%	5.0%	11.8%	14.5%	13.7%	6.6%	9.9%

## Age and Gender

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>G. Upgrade batting cages/miniature golf course</u>								
Very Important	12.2%	20.0%	20.2%	16.3%	7.2%	15.9%	15.2%	15.6%
Somewhat Important	39.0%	26.7%	38.7%	31.7%	32.5%	33.8%	34.4%	34.1%
Not Sure	25.6%	42.7%	30.3%	30.8%	30.1%	30.0%	32.8%	31.5%
Not Important	23.2%	10.7%	10.9%	21.2%	30.1%	20.3%	17.6%	18.8%
<u>H. Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)</u>								
Very Important	12.5%	37.3%	16.8%	12.9%	3.6%	20.4%	12.7%	16.2%
Somewhat Important	31.3%	16.0%	22.7%	17.8%	19.3%	22.3%	20.6%	21.4%
Not Sure	32.5%	17.3%	37.0%	37.6%	31.3%	27.2%	36.1%	32.1%
Not Important	23.8%	29.3%	23.5%	31.7%	45.8%	30.1%	30.6%	30.3%
<u>I. Develop a 3rd water slide at the White Water Canyon Water Park</u>								
Very Important	12.2%	26.7%	29.2%	17.3%	10.7%	19.4%	20.1%	19.8%
Somewhat Important	32.9%	28.0%	21.7%	23.1%	23.8%	29.1%	22.4%	25.4%
Not Sure	19.5%	14.7%	30.8%	32.7%	28.6%	20.4%	30.9%	26.2%
Not Important	35.4%	30.7%	18.3%	26.9%	36.9%	31.1%	26.6%	28.6%

## Age and Gender

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>J. Build a new indoor youth sports complex (baseball, soccer, etc.)</u>								
Very Important	14.3%	46.7%	16.2%	10.9%	1.2%	17.5%	16.5%	17.0%
Somewhat Important	31.0%	21.3%	24.8%	11.9%	16.9%	23.8%	18.9%	21.1%
Not Sure	29.8%	9.3%	41.0%	45.5%	33.7%	27.7%	38.2%	33.5%
Not Important	25.0%	22.7%	17.9%	31.7%	48.2%	31.1%	26.4%	28.5%
<u>K. Build new indoor gymnasiums</u>								
Very Important	9.8%	16.0%	10.5%	9.1%	1.2%	11.3%	7.6%	9.3%
Somewhat Important	29.3%	20.0%	32.5%	14.1%	13.1%	21.6%	22.8%	22.2%
Not Sure	40.2%	26.7%	36.0%	38.4%	39.3%	29.9%	41.6%	36.3%
Not Important	20.7%	37.3%	21.1%	38.4%	46.4%	37.3%	28.0%	32.2%
<u>L. Develop additional walking and biking trails/connect trails</u>								
Very Important	56.1%	35.4%	58.7%	56.2%	35.2%	47.7%	51.0%	49.5%
Somewhat Important	29.3%	35.4%	25.6%	24.8%	25.0%	27.3%	27.8%	27.6%
Not Sure	8.5%	10.1%	10.7%	9.5%	21.6%	13.0%	11.2%	12.0%
Not Important	6.1%	19.0%	5.0%	9.5%	18.2%	12.0%	10.0%	10.9%



## Age and Gender

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>M. Build permanent seating for outdoor band shell</u>								
Very Important	11.0%	5.6%	13.4%	12.0%	11.6%	10.1%	12.0%	11.1%
Somewhat Important	25.6%	26.8%	24.4%	34.0%	31.4%	28.5%	28.3%	28.4%
Not Sure	35.4%	25.4%	42.0%	28.0%	22.1%	27.5%	34.7%	31.4%
Not Important	28.0%	42.3%	20.2%	26.0%	34.9%	33.8%	25.1%	29.0%
<u>N. Build a new outdoor Spray 'N Play area</u>								
Very Important	13.4%	16.0%	6.6%	10.1%	6.0%	8.3%	11.4%	10.0%
Somewhat Important	20.7%	16.0%	21.5%	20.2%	16.7%	18.0%	20.4%	19.3%
Not Sure	24.4%	10.7%	36.4%	37.4%	35.7%	27.7%	32.2%	30.2%
Not Important	41.5%	57.3%	35.5%	32.3%	41.7%	46.1%	36.1%	40.6%

## Age and Gender

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q25. Most willing to fund</u>								
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	12.8%	15.2%	22.6%	14.2%	9.4%	17.0%	13.8%	15.3%
Upgrade existing sports fields (soccer, baseball, softball, etc.)	9.3%	1.3%	3.2%	0.9%	1.0%	4.0%	2.2%	3.0%
Upgrade the existing Vogt Visual Arts Center	2.3%	1.3%	2.4%	0.0%	5.2%	1.8%	2.5%	2.2%
Upgrade the existing White Water Canyon Water Park	1.2%	5.1%	4.0%	1.8%	6.3%	4.9%	2.5%	3.6%
Upgrade the existing Tony Bettenhausen Recreation Center	0.0%	1.3%	4.8%	8.0%	5.2%	4.0%	4.4%	4.2%
Upgrade existing community parks (i.e. Community Park)	8.1%	0.0%	4.0%	2.7%	0.0%	5.4%	1.1%	3.0%
Upgrade batting cages/miniature golf course	2.3%	3.8%	0.0%	3.5%	2.1%	1.8%	2.5%	2.2%

## Age and Gender

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	0.0%	1.3%	4.8%	1.8%	3.1%	3.1%	1.8%	2.4%
Develop a 3rd water slide at the White Water Canyon Water Park	2.3%	0.0%	4.0%	0.0%	2.1%	2.2%	1.5%	1.8%
Build a new indoor youth sports complex (baseball, soccer, etc.)	3.5%	30.4%	5.6%	3.5%	0.0%	8.5%	6.9%	7.6%
Build new indoor gymnasiums	1.2%	1.3%	0.0%	0.0%	0.0%	0.4%	0.4%	0.4%
Develop additional walking and biking trails/connect trails	23.3%	26.6%	26.6%	31.0%	19.8%	20.2%	30.2%	25.7%
Build permanent seating for outdoor band shell	0.0%	0.0%	0.0%	2.7%	1.0%	0.9%	0.7%	0.8%
Build a new outdoor Spray 'N Play area	5.8%	3.8%	0.0%	0.9%	0.0%	0.0%	3.3%	1.8%
None chosen	27.9%	8.9%	17.7%	29.2%	44.8%	25.6%	26.2%	25.9%

## Age and Gender

### Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q25. 2nd willing to fund</u>								
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	17.4%	10.1%	8.9%	13.3%	3.1%	9.9%	10.9%	10.4%
Upgrade existing sports fields (soccer, baseball, softball, etc.)	4.7%	5.1%	9.7%	6.2%	3.1%	8.1%	4.4%	6.0%
Upgrade the existing Vogt Visual Arts Center	2.3%	1.3%	2.4%	0.9%	1.0%	2.7%	0.7%	1.6%
Upgrade the existing White Water Canyon Water Park	3.5%	5.1%	6.5%	1.8%	2.1%	0.9%	6.2%	3.8%
Upgrade the existing Tony Bettenhausen Recreation Center	7.0%	1.3%	3.2%	5.3%	5.2%	3.1%	5.5%	4.4%
Upgrade existing community parks (i.e. Community Park)	10.5%	10.1%	7.3%	6.2%	5.2%	8.1%	7.3%	7.6%
Upgrade batting cages/miniature golf course	1.2%	2.5%	7.3%	3.5%	4.2%	3.1%	4.7%	4.0%

## Age and Gender

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	1.2%	17.7%	0.8%	0.0%	1.0%	5.4%	1.8%	3.4%
Develop a 3rd water slide at the White Water Canyon Water Park	0.0%	5.1%	2.4%	4.4%	1.0%	1.3%	3.6%	2.6%
Build a new indoor youth sports complex (baseball, soccer, etc.)	4.7%	5.1%	4.8%	0.9%	0.0%	3.6%	2.5%	3.0%
Build new indoor gymnasiums	2.3%	1.3%	1.6%	0.0%	0.0%	0.0%	1.8%	1.0%
Develop additional walking and biking trails/connect trails	7.0%	12.7%	14.5%	11.5%	9.4%	15.2%	8.0%	11.2%
Build permanent seating for outdoor band shell	1.2%	2.5%	4.8%	7.1%	9.4%	5.4%	5.1%	5.2%
Build a new outdoor Spray 'N Play area	2.3%	3.8%	0.0%	0.9%	3.1%	0.4%	2.9%	1.8%
None chosen	34.9%	16.5%	25.8%	38.1%	52.1%	32.7%	34.5%	33.7%



## Age and Gender

### Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q25. 3rd willing to fund</u>								
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	14.0%	2.5%	7.3%	7.1%	6.3%	4.5%	9.8%	7.4%
Upgrade existing sports fields (soccer, baseball, softball, etc.)	3.5%	13.9%	6.5%	0.9%	4.2%	6.7%	4.4%	5.4%
Upgrade the existing Vogt Visual Arts Center	0.0%	3.8%	0.0%	2.7%	2.1%	1.3%	1.8%	1.6%
Upgrade the existing White Water Canyon Water Park	8.1%	7.6%	1.6%	1.8%	4.2%	4.0%	4.4%	4.2%
Upgrade the existing Tony Bettenhausen Recreation Center	0.0%	5.1%	7.3%	8.0%	1.0%	7.2%	2.5%	4.6%
Upgrade existing community parks (i.e. Community Park)	4.7%	6.3%	9.7%	8.8%	5.2%	7.6%	6.9%	7.2%
Upgrade batting cages/miniature golf course	4.7%	2.5%	5.6%	4.4%	1.0%	4.5%	3.3%	3.8%

## Age and Gender

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	4.7%	3.8%	5.6%	1.8%	0.0%	2.2%	4.0%	3.2%
Develop a 3rd water slide at the White Water Canyon Water Park	1.2%	16.5%	4.0%	5.3%	2.1%	5.4%	5.5%	5.4%
Build a new indoor youth sports complex (baseball, soccer, etc.)	1.2%	5.1%	0.0%	1.8%	1.0%	0.0%	2.9%	1.6%
Build new indoor gymnasiums	3.5%	7.6%	0.8%	3.5%	1.0%	4.9%	1.5%	3.0%
Develop additional walking and biking trails/connect trails	12.8%	3.8%	16.1%	4.4%	3.1%	9.0%	8.0%	8.4%
Build permanent seating for outdoor band shell	2.3%	1.3%	0.8%	3.5%	1.0%	2.7%	1.1%	1.8%
Build a new outdoor Spray 'N Play area	1.2%	1.3%	2.4%	3.5%	2.1%	2.7%	1.8%	2.2%
None chosen	38.4%	19.0%	32.3%	42.5%	65.6%	37.2%	42.2%	40.0%

## Age and Gender

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q25. 4th willing to fund</u>								
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	5.8%	11.4%	0.8%	0.9%	4.2%	4.5%	3.6%	4.0%
Upgrade existing sports fields (soccer, baseball, softball, etc.)	3.5%	11.4%	11.3%	0.9%	3.1%	8.5%	4.0%	6.0%
Upgrade the existing Vogt Visual Arts Center	0.0%	1.3%	0.8%	5.3%	2.1%	0.9%	2.9%	2.0%
Upgrade the existing White Water Canyon Water Park	2.3%	2.5%	3.2%	5.3%	0.0%	1.3%	4.0%	2.8%
Upgrade the existing Tony Bettenhausen Recreation Center	0.0%	1.3%	1.6%	5.3%	1.0%	1.3%	2.5%	2.0%
Upgrade existing community parks (i.e. Community Park)	12.8%	10.1%	13.7%	7.1%	1.0%	12.6%	6.2%	9.0%
Upgrade batting cages/miniature golf course	4.7%	3.8%	4.0%	3.5%	1.0%	4.0%	2.9%	3.4%

## Age and Gender

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
Q25. 4th willing to fund (Cont.)								
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	2.3%	1.3%	2.4%	0.9%	1.0%	1.8%	1.5%	1.6%
Develop a 3rd water slide at the White Water Canyon Water Park	2.3%	2.5%	3.2%	0.9%	2.1%	1.8%	2.5%	2.2%
Build a new indoor youth sports complex (baseball, soccer, etc.)	5.8%	3.8%	5.6%	0.0%	3.1%	3.6%	3.6%	3.6%
Build new indoor gymnasiums	0.0%	1.3%	1.6%	2.7%	2.1%	0.9%	2.2%	1.6%
Develop additional walking and biking trails/connect trails	7.0%	7.6%	3.2%	10.6%	5.2%	6.3%	6.9%	6.6%
Build permanent seating for outdoor band shell	2.3%	0.0%	2.4%	3.5%	2.1%	0.9%	3.3%	2.2%
Build a new outdoor Spray 'N Play area	5.8%	6.3%	1.6%	2.7%	1.0%	2.7%	3.6%	3.2%
None chosen	45.3%	35.4%	44.4%	50.4%	70.8%	48.9%	50.2%	49.6%

## Age and Gender

### Q25. The sum of the FOUR actions most willing to fund with your tax dollars

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
<u>Q25. Most willing to fund</u>								
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	50.0%	39.2%	39.5%	35.4%	22.9%	35.9%	38.2%	37.1%
Upgrade existing sports fields (soccer, baseball, softball, etc.)	20.9%	31.6%	30.6%	8.8%	11.5%	27.4%	14.9%	20.5%
Upgrade the existing Vogt Visual Arts Center	4.7%	7.6%	5.6%	8.8%	10.4%	6.7%	8.0%	7.4%
Upgrade the existing White Water Canyon Water Park	15.1%	20.3%	15.3%	10.6%	12.5%	11.2%	17.1%	14.5%
Upgrade the existing Tony Bettenhausen Recreation Center	7.0%	8.9%	16.9%	26.5%	12.5%	15.7%	14.9%	15.3%
Upgrade existing community parks (i.e. Community Park)	36.0%	26.6%	34.7%	24.8%	11.5%	33.6%	21.5%	26.9%
Upgrade batting cages/miniature golf course	12.8%	12.7%	16.9%	15.0%	8.3%	13.5%	13.5%	13.5%



## Age and Gender

### Q25. The sum of the FOUR actions most willing to fund with your tax dollars

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	8.1%	24.1%	13.7%	4.4%	5.2%	12.6%	9.1%	10.6%
Develop a 3rd water slide at the White Water Canyon Water Park	5.8%	24.1%	13.7%	10.6%	7.3%	10.8%	13.1%	12.0%
Build a new indoor youth sports complex (baseball, soccer, etc.)	15.1%	44.3%	16.1%	6.2%	4.2%	15.7%	16.0%	15.9%
Build new indoor gymnasiums	7.0%	11.4%	4.0%	6.2%	3.1%	6.3%	5.8%	6.0%
Develop additional walking and biking trails/connect trails	50.0%	50.6%	60.5%	57.5%	37.5%	50.7%	53.1%	52.0%
Build permanent seating for outdoor band shell	5.8%	3.8%	8.1%	16.8%	13.5%	9.9%	10.2%	10.0%
Build a new outdoor Spray 'N Play area	15.1%	15.2%	4.0%	8.0%	6.3%	5.8%	11.6%	9.0%

## Age and Gender

**Q26. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the overall value your household receives from the Tinley Park-Park District. (without don't know)**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
Very Satisfied	35.8%	48.1%	44.9%	48.6%	48.8%	43.3%	47.1%	45.4%
Somewhat Satisfied	38.3%	36.4%	39.8%	37.6%	32.5%	38.9%	35.8%	37.2%
Neutral	12.3%	14.3%	7.6%	12.8%	11.3%	12.5%	10.5%	11.4%
Somewhat Dissatisfied	9.9%	1.3%	5.9%	0.0%	7.5%	4.3%	5.1%	4.7%
Very Dissatisfied	3.7%	0.0%	1.7%	0.9%	0.0%	1.0%	1.6%	1.3%

### **Q27. What is your age?**

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
Under 35	100.0%	0.0%	0.0%	0.0%	0.0%	17.5%	17.1%	17.3%
35 to 44	0.0%	100.0%	0.0%	0.0%	0.0%	12.6%	18.5%	15.9%
45 to 54	0.0%	0.0%	100.0%	0.0%	0.0%	23.3%	26.2%	24.9%
55 to 64	0.0%	0.0%	0.0%	100.0%	0.0%	25.1%	20.7%	22.7%
65+	0.0%	0.0%	0.0%	0.0%	100.0%	21.5%	17.5%	19.3%

## Age and Gender

### Q28. Your gender:

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
Male	45.3%	35.4%	41.9%	49.6%	50.0%	100.0%	0.0%	44.8%
Female	54.7%	64.6%	58.1%	50.4%	50.0%	0.0%	100.0%	55.2%

### Q29. Do you live within the Tinley Park-Park District boundaries? (excluding not provided)

N=498	Q27. What is your age?					Q28. Your gender:		Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Male	Female	
Yes	91.9%	97.5%	98.4%	97.3%	98.9%	96.9%	97.1%	97.0%
No	3.5%	2.5%	1.6%	2.7%	0.0%	1.3%	2.6%	2.0%
Not sure	4.7%	0.0%	0.0%	0.0%	1.1%	1.8%	0.4%	1.0%

**Section 7**  
***Satisfaction with the Park District***

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**Level of Satisfaction from Overall Value Received from Tinley Park-Park District**

**Q2. Have you or members of your household visited any of the Tinley Park-Park District parks or facilities during the past year?**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
		Somewhat		Somewhat		
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	
<u>Q2. Have you or members of your household visited any parks or facilities during the past year?</u>						
Yes	93.8%	85.5%	66.0%	86.4%	66.7%	82.9%
No	6.2%	14.5%	34.0%	13.6%	33.3%	17.1%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q3. From the following list, please check ALL the OUTDOOR facilities you or members of your household have used or visited in Tinley Park-Park District parks over the past 12 months.**

N=413	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q3. The OUTDOOR facilities you or members of your household have used</u>						
Adult baseball/softball fields	18.2%	18.9%	8.6%	10.5%	0.0%	16.7%
Youth baseball fields	20.2%	19.6%	20.0%	36.8%	0.0%	20.1%
Youth softball fields	10.1%	2.7%	11.4%	5.3%	0.0%	7.0%
Youth soccer fields	14.1%	12.2%	5.7%	26.3%	25.0%	13.3%
Youth football fields	6.6%	4.7%	5.7%	10.5%	0.0%	5.8%
Walking and biking trails	75.3%	72.3%	62.9%	84.2%	100.0%	73.4%
Board walk through wetlands	22.7%	27.0%	14.3%	26.3%	0.0%	23.0%
Basketball courts	14.1%	17.6%	2.9%	5.3%	0.0%	13.8%
Sand volleyball courts	8.6%	9.5%	11.4%	5.3%	50.0%	9.4%
Fishing pier	18.7%	20.3%	2.9%	5.3%	0.0%	16.9%
Batting cages	15.7%	15.5%	5.7%	10.5%	50.0%	14.5%
Miniature golf course	33.8%	27.7%	25.7%	15.8%	25.0%	29.3%
Ice-rink	9.6%	6.8%	0.0%	0.0%	0.0%	7.0%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q3. From the following list, please check ALL the OUTDOOR facilities you or members of your household have used or visited in Tinley Park-Park District parks over the past 12 months.**

N=413	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q3. The OUTDOOR facilities you or members of your household have used (Cont.)</u>						
Water park	47.5%	42.6%	20.0%	57.9%	25.0%	43.6%
Picnic areas/shelter	32.3%	37.8%	22.9%	31.6%	0.0%	33.4%
Playgrounds	54.5%	47.3%	54.3%	52.6%	25.0%	50.4%
Wooded preserves	24.2%	33.1%	8.6%	0.0%	0.0%	24.2%
Tennis courts	13.6%	6.1%	11.4%	15.8%	25.0%	10.7%
Gazebo	6.6%	10.1%	2.9%	5.3%	0.0%	7.3%
Skateboard park	8.1%	4.1%	0.0%	0.0%	0.0%	5.3%
Outdoor bandshell	19.2%	14.9%	2.9%	0.0%	25.0%	15.0%
Other	3.0%	2.7%	0.0%	0.0%	0.0%	2.4%
None chosen	3.5%	0.0%	2.9%	0.0%	0.0%	1.9%

Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q4. Overall how would you rate the physical condition of ALL the parks, trails and outdoor recreation facilities in Tinley Park-Park District parks you have visited? (excluding don't know)**

N=413	Q26. Rate your satisfaction the overall value your household receives					Total
		Somewhat		Somewhat		
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	
<u>Q4. Overall how would you rate the physical condition</u>						
Excellent	75.6%	25.0%	26.5%	15.8%	75.0%	49.3%
Good	23.8%	70.3%	55.9%	73.7%	25.0%	46.6%
Fair	0.5%	4.7%	17.6%	10.5%	0.0%	4.2%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility. (Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>A. Tony Bettenhausen Recreation Center</u>						
Never	20.9%	30.3%	55.8%	28.6%	66.7%	32.2%
1-9 times	32.3%	26.7%	26.9%	42.9%	0.0%	28.8%
10-24 times	15.4%	17.0%	9.6%	9.5%	16.7%	14.5%
25-49 times	11.9%	10.3%	1.9%	4.8%	16.7%	9.4%
50+ times	19.4%	15.8%	5.8%	14.3%	0.0%	15.1%
<u>B. Tinley Fitness Center</u>						
Never	59.8%	71.8%	80.0%	73.7%	100.0%	68.2%
1-9 times	13.8%	6.4%	13.3%	21.1%	0.0%	10.4%
10-24 times	2.9%	3.8%	2.2%	0.0%	0.0%	3.5%
25-49 times	6.9%	6.4%	2.2%	0.0%	0.0%	6.4%
50+ times	16.7%	11.5%	2.2%	5.3%	0.0%	11.6%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility. (Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>C. Outdoor Fitness Zone</u>						
Never	64.4%	78.0%	95.5%	82.4%	100.0%	76.0%
1-9 times	30.1%	10.6%	4.5%	11.8%	0.0%	17.4%
10-24 times	1.2%	8.5%	0.0%	5.9%	0.0%	3.8%
25-49 times	2.5%	2.8%	0.0%	0.0%	0.0%	2.0%
50+ times	1.8%	0.0%	0.0%	0.0%	0.0%	0.8%
<u>D. Community Park</u>						
Never	19.7%	26.1%	62.8%	17.6%	100.0%	31.2%
1-9 times	43.9%	41.6%	23.3%	35.3%	0.0%	38.1%
10-24 times	26.6%	18.0%	7.0%	35.3%	0.0%	20.0%
25-49 times	5.8%	8.7%	2.3%	0.0%	0.0%	6.0%
50+ times	4.0%	5.6%	4.7%	11.8%	0.0%	4.8%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility. (Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>E. Tinley Junction Miniature Golf and Batting Cages</u>						
Never	42.9%	53.0%	73.9%	64.7%	66.7%	54.6%
1-9 times	51.5%	42.3%	21.7%	35.3%	16.7%	40.7%
10-24 times	4.9%	3.4%	4.3%	0.0%	16.7%	4.0%
25-49 times	0.6%	1.3%	0.0%	0.0%	0.0%	0.7%
<u>F. Freedom Park Sports Complex</u>						
Never	75.3%	77.5%	81.8%	88.2%	100.0%	78.9%
1-9 times	18.2%	19.6%	6.8%	11.8%	0.0%	16.1%
10-24 times	2.6%	1.4%	9.1%	0.0%	0.0%	2.6%
25-49 times	1.9%	1.4%	0.0%	0.0%	0.0%	1.3%
50+ times	1.9%	0.0%	2.3%	0.0%	0.0%	1.1%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility. (Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>G. Extreme Skate Park</u>						
Never	87.8%	94.5%	100.0%	100.0%	100.0%	92.8%
1-9 times	10.3%	4.8%	0.0%	0.0%	0.0%	6.2%
10-24 times	0.6%	0.7%	0.0%	0.0%	0.0%	0.5%
50+ times	1.3%	0.0%	0.0%	0.0%	0.0%	0.5%
<u>H. Vogt Visual Arts Center</u>						
Never	70.1%	73.5%	90.7%	82.4%	100.0%	76.0%
1-9 times	28.0%	23.8%	9.3%	17.6%	0.0%	22.3%
10-24 times	1.9%	0.7%	0.0%	0.0%	0.0%	1.0%
25-49 times	0.0%	1.4%	0.0%	0.0%	0.0%	0.5%
50+ times	0.0%	0.7%	0.0%	0.0%	0.0%	0.3%
<u>I. Landmark Historical Museum</u>						
Never	84.5%	82.6%	90.7%	94.1%	100.0%	86.0%
1-9 times	14.2%	17.4%	9.3%	5.9%	0.0%	13.5%
10-24 times	1.3%	0.0%	0.0%	0.0%	0.0%	0.5%

Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q6. Park District Programs. Over the past 12 months have you or any members of your household participated in any programs offered by the Tinley Park-Park District?**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
		Somewhat		Somewhat		
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	
<u>Q6. Have you or any members of your household participated in any programs</u>						
Yes	42.7%	39.9%	22.6%	31.8%	16.7%	36.3%
No	57.3%	60.1%	77.4%	68.2%	83.3%	63.7%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.(Without "Don't Know")**

N=181	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>A. Times programs are offered</u>						
Very Satisfied	42.5%	25.0%	36.4%	14.3%	0.0%	34.7%
Satisfied	51.7%	45.6%	18.2%	42.9%	100.0%	46.6%
Neutral	3.4%	25.0%	18.2%	14.3%	0.0%	13.1%
Dissatisfied	1.1%	4.4%	18.2%	28.6%	0.0%	4.5%
Very Dissatisfied	1.1%	0.0%	9.1%	0.0%	0.0%	1.1%
<u>B. Location of programs</u>						
Very Satisfied	66.3%	41.8%	36.4%	14.3%	100.0%	53.1%
Satisfied	30.3%	52.2%	36.4%	71.4%	0.0%	40.6%
Neutral	3.4%	6.0%	27.3%	14.3%	0.0%	6.3%
<u>C. Quality of instructors</u>						
Very Satisfied	50.6%	23.4%	0.0%	28.6%	0.0%	36.3%
Satisfied	41.6%	57.8%	50.0%	28.6%	100.0%	48.0%
Neutral	7.9%	15.6%	40.0%	42.9%	0.0%	14.0%
Dissatisfied	0.0%	3.1%	10.0%	0.0%	0.0%	1.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.(Without "Don't Know")**

N=181	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>D. Fees charged for value received</u>						
Very Satisfied	35.6%	14.7%	16.7%	0.0%	0.0%	25.6%
Satisfied	51.1%	55.9%	16.7%	0.0%	100.0%	48.3%
Neutral	8.9%	20.6%	33.3%	28.6%	0.0%	15.6%
Dissatisfied	4.4%	8.8%	33.3%	71.4%	0.0%	10.6%
<u>E. Quality of the facility where program is offered</u>						
Very Satisfied	52.3%	31.8%	0.0%	14.3%	0.0%	40.0%
Satisfied	46.6%	65.2%	27.3%	57.1%	0.0%	52.0%
Neutral	1.1%	3.0%	63.6%	28.6%	100.0%	7.4%
Dissatisfied	0.0%	0.0%	9.1%	0.0%	0.0%	0.6%
<u>F. Ease of use for mail-in/fax registration</u>						
Very Satisfied	63.4%	20.0%	22.2%	25.0%	0.0%	42.9%
Satisfied	25.6%	65.0%	33.3%	0.0%	100.0%	41.0%
Neutral	11.0%	13.3%	44.4%	75.0%	0.0%	15.4%
Dissatisfied	0.0%	1.7%	0.0%	0.0%	0.0%	0.6%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.(Without "Don't Know")**

N=181	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	

<u>G. Availability of information about Park services on website</u>						<u>District programs and</u>
Very Satisfied	50.0%	33.3%	30.0%	16.7%	0.0%	40.9%
Satisfied	26.8%	46.7%	50.0%	0.0%	100.0%	35.2%
Neutral	22.0%	16.7%	10.0%	33.3%	0.0%	19.5%
Dissatisfied	1.2%	3.3%	10.0%	16.7%	0.0%	3.1%
Very Dissatisfied	0.0%	0.0%	0.0%	33.3%	0.0%	1.3%

<u>H. Ease of navigation through the website</u>						
Very Satisfied	40.7%	20.0%	37.5%	0.0%	0.0%	30.8%
Satisfied	39.5%	45.0%	37.5%	0.0%	100.0%	40.4%
Neutral	14.8%	28.3%	12.5%	50.0%	0.0%	21.2%
Dissatisfied	4.9%	3.3%	12.5%	16.7%	0.0%	5.1%
Very Dissatisfied	0.0%	3.3%	0.0%	33.3%	0.0%	2.6%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.(Without "Don't Know")**

N=181	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>I. Ease of online registration process</u>						
Very Satisfied	51.3%	17.9%	22.2%	33.3%	0.0%	36.0%
Satisfied	34.6%	48.2%	44.4%	0.0%	100.0%	39.3%
Neutral	10.3%	30.4%	22.2%	66.7%	0.0%	20.7%
Dissatisfied	3.8%	1.8%	11.1%	0.0%	0.0%	3.3%
Very Dissatisfied	0.0%	1.8%	0.0%	0.0%	0.0%	0.7%
<u>J. Quality of customer service for registration</u>						
Very Satisfied	61.1%	21.9%	30.0%	28.6%	0.0%	43.7%
Satisfied	30.0%	67.2%	20.0%	57.1%	100.0%	44.3%
Neutral	6.7%	7.8%	40.0%	14.3%	0.0%	9.2%
Dissatisfied	1.1%	3.1%	10.0%	0.0%	0.0%	2.3%
Very Dissatisfied	1.1%	0.0%	0.0%	0.0%	0.0%	0.6%

Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q8. Overall, how would you rate the quality of the programs that you and members of your household participated in? (without don't know)**

N=181	Q26. Rate your satisfaction the overall value your household receives					Total
		Somewhat		Somewhat		
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	
<u>Q8. How would you rate the quality of the programs</u>						
Excellent	72.2%	29.4%	16.7%	14.3%	100.0%	49.4%
Good	27.8%	70.6%	58.3%	85.7%	0.0%	48.9%
Fair	0.0%	0.0%	25.0%	0.0%	0.0%	1.7%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>A. Mowing and trimming in parks</u>						
Very Satisfied	66.5%	29.4%	26.7%	36.8%	50.0%	47.5%
Satisfied	31.3%	63.4%	53.3%	31.6%	25.0%	45.5%
Neutral	1.6%	5.9%	16.7%	31.6%	25.0%	6.1%
Dissatisfied	0.5%	0.7%	3.3%	0.0%	0.0%	0.8%
Very Dissatisfied	0.0%	0.7%	0.0%	0.0%	0.0%	0.3%
<u>B. Overall quality of playground equipment</u>						
Very Satisfied	65.1%	20.2%	14.3%	26.3%	66.7%	42.9%
Satisfied	30.8%	65.1%	46.4%	31.6%	0.0%	44.1%
Neutral	4.1%	13.2%	35.7%	31.6%	33.3%	11.6%
Dissatisfied	0.0%	1.6%	3.6%	0.0%	0.0%	0.8%
Very Dissatisfied	0.0%	0.0%	0.0%	10.5%	0.0%	0.6%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>C. Adequacy of park lighting</u>						
Very Satisfied	59.5%	17.3%	13.8%	5.6%	33.3%	36.9%
Satisfied	29.8%	49.6%	44.8%	55.6%	33.3%	39.9%
Neutral	9.5%	23.0%	17.2%	11.1%	0.0%	15.2%
Dissatisfied	1.2%	7.9%	24.1%	16.7%	33.3%	6.6%
Very Dissatisfied	0.0%	2.2%	0.0%	11.1%	0.0%	1.4%
<u>D. Overall quality of tennis courts</u>						
Very Satisfied	51.7%	11.7%	14.3%	9.1%	33.3%	31.8%
Satisfied	39.1%	48.3%	50.0%	18.2%	33.3%	42.0%
Neutral	6.9%	36.7%	35.7%	54.5%	33.3%	22.7%
Dissatisfied	2.3%	1.7%	0.0%	0.0%	0.0%	1.7%
Very Dissatisfied	0.0%	1.7%	0.0%	18.2%	0.0%	1.7%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>E. Overall quality of picnic areas</u>						
Very Satisfied	51.7%	9.3%	14.3%	6.3%	33.3%	31.2%
Satisfied	39.2%	61.1%	28.6%	56.3%	33.3%	47.1%
Neutral	8.4%	20.4%	33.3%	18.8%	33.3%	15.3%
Dissatisfied	0.7%	8.3%	23.8%	6.3%	0.0%	5.4%
Very Dissatisfied	0.0%	0.9%	0.0%	12.5%	0.0%	1.0%
<u>F. Overall quality of outdoor restrooms</u>						
Very Satisfied	43.3%	7.8%	12.5%	18.8%	50.0%	26.4%
Satisfied	27.6%	39.2%	12.5%	25.0%	0.0%	30.4%
Neutral	19.4%	31.4%	33.3%	31.3%	50.0%	25.7%
Dissatisfied	7.5%	19.6%	29.2%	12.5%	0.0%	13.9%
Very Dissatisfied	2.2%	2.0%	12.5%	12.5%	0.0%	3.6%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>G. Overall quality of trash pickup in parks</u>						
Very Satisfied	47.4%	13.4%	11.1%	25.0%	33.3%	30.6%
Satisfied	42.2%	59.0%	44.4%	25.0%	33.3%	47.9%
Neutral	7.5%	23.9%	25.9%	40.0%	33.3%	16.8%
Dissatisfied	2.9%	3.0%	18.5%	10.0%	0.0%	4.4%
Very Dissatisfied	0.0%	0.7%	0.0%	0.0%	0.0%	0.3%
<u>H. Overall quality of basketball courts</u>						
Very Satisfied	51.1%	13.9%	13.3%	10.0%	33.3%	31.2%
Satisfied	34.4%	45.6%	53.3%	40.0%	33.3%	40.7%
Neutral	12.2%	38.0%	33.3%	30.0%	33.3%	25.1%
Dissatisfied	1.1%	1.3%	0.0%	0.0%	0.0%	1.0%
Very Dissatisfied	1.1%	1.3%	0.0%	20.0%	0.0%	2.0%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>I. Overall quality of ball diamonds</u>						
Very Satisfied	52.7%	15.7%	14.3%	33.3%	33.3%	34.0%
Satisfied	38.2%	48.2%	57.1%	33.3%	33.3%	43.8%
Neutral	8.2%	27.7%	14.3%	13.3%	33.3%	16.2%
Dissatisfied	0.0%	8.4%	14.3%	13.3%	0.0%	5.1%
Very Dissatisfied	0.9%	0.0%	0.0%	6.7%	0.0%	0.9%
<u>J. Overall quality of soccer fields</u>						
Very Satisfied	50.0%	13.2%	12.5%	33.3%	33.3%	32.0%
Satisfied	43.9%	50.0%	31.3%	22.2%	33.3%	44.3%
Neutral	5.1%	35.5%	31.3%	33.3%	0.0%	19.7%
Dissatisfied	1.0%	1.3%	25.0%	0.0%	33.3%	3.4%
Very Dissatisfied	0.0%	0.0%	0.0%	11.1%	0.0%	0.5%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>K. Overall quality of landscaping (shrubs/flowers)</u>						
Very Satisfied	51.4%	18.3%	9.7%	15.8%	25.0%	33.7%
Satisfied	43.1%	58.2%	51.6%	31.6%	50.0%	48.9%
Neutral	4.4%	20.3%	32.3%	42.1%	25.0%	14.7%
Dissatisfied	1.1%	3.3%	6.5%	0.0%	0.0%	2.3%
Very Dissatisfied	0.0%	0.0%	0.0%	10.5%	0.0%	0.5%
<u>L. Overall condition of parks and playgrounds</u>						
Very Satisfied	58.7%	16.8%	13.8%	15.8%	25.0%	36.9%
Satisfied	40.2%	65.1%	41.4%	52.6%	50.0%	50.5%
Neutral	1.1%	13.4%	41.4%	10.5%	25.0%	9.5%
Dissatisfied	0.0%	3.4%	3.4%	21.1%	0.0%	2.6%
Very Dissatisfied	0.0%	1.3%	0.0%	0.0%	0.0%	0.5%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<b><u>Q10. Most Attention</u></b>						
Mowing and trimming in parks	5.6%	4.2%	6.1%	9.1%	0.0%	4.9%
Playground equip	10.7%	12.0%	22.4%	4.5%	0.0%	11.3%
Adequacy of park lighting	8.7%	9.0%	8.2%	0.0%	16.7%	8.1%
Overall quality of tennis courts	0.5%	0.6%	4.1%	9.1%	0.0%	1.3%
Overall quality of picnic areas	2.0%	1.2%	2.0%	0.0%	16.7%	1.7%
Overall quality of outdoor restrooms	8.2%	10.8%	18.4%	13.6%	0.0%	9.9%
Overall quality of trash pickup in parks	3.1%	3.0%	4.1%	27.3%	0.0%	4.1%
Overall quality of basketball courts	0.0%	0.6%	0.0%	0.0%	0.0%	0.2%
Overall quality of ball diamonds	0.5%	8.4%	6.1%	9.1%	0.0%	4.3%
Overall quality of soccer fields	3.1%	2.4%	2.0%	4.5%	0.0%	2.6%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q10. Most Attention (Cont.)</u>						
Overall quality of landscaping (shrubs/flowers)	4.6%	7.2%	4.1%	0.0%	0.0%	4.9%
Overall condition of parks and playgrounds	7.1%	13.8%	8.2%	9.1%	0.0%	10.9%
None chosen	45.9%	26.9%	14.3%	13.6%	66.7%	35.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q10. 2nd Attention</u>						
Mowing and trimming in parks	3.1%	7.8%	4.1%	0.0%	0.0%	5.4%
Playground equip	4.6%	10.2%	4.1%	18.2%	0.0%	6.9%
Adequacy of park lighting	7.7%	12.6%	20.4%	4.5%	0.0%	10.7%
Overall quality of tennis courts	0.0%	1.8%	2.0%	0.0%	0.0%	0.9%
Overall quality of picnic areas	4.6%	7.2%	10.2%	9.1%	0.0%	6.0%
Overall quality of outdoor restrooms	8.7%	6.0%	2.0%	0.0%	33.3%	6.4%
Overall quality of trash pickup in parks	5.6%	3.0%	10.2%	22.7%	0.0%	6.0%
Overall quality of basketball courts	0.5%	0.6%	0.0%	0.0%	0.0%	0.4%
Overall quality of ball diamonds	1.0%	3.6%	2.0%	0.0%	0.0%	1.9%
Overall quality of soccer fields	3.1%	4.2%	2.0%	0.0%	0.0%	3.0%

Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
Q10. 2nd Attention (Cont.)						
Overall quality of landscaping (shrubs/flowers)	5.1%	3.0%	12.2%	9.1%	0.0%	4.9%
Overall condition of parks and playgrounds	4.1%	8.4%	8.2%	18.2%	0.0%	6.4%
None chosen	52.0%	31.7%	22.4%	18.2%	66.7%	41.1%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q10. 3rd Attention</u>						
Mowing and trimming in parks	2.0%	7.2%	6.1%	0.0%	0.0%	4.1%
Playground equip	3.6%	8.4%	4.1%	18.2%	0.0%	5.8%
Adequacy of park lighting	2.6%	6.0%	6.1%	0.0%	0.0%	4.3%
Overall quality of tennis courts	2.6%	0.6%	2.0%	0.0%	0.0%	1.5%
Overall quality of picnic areas	7.1%	3.0%	0.0%	13.6%	0.0%	4.7%
Overall quality of outdoor restrooms	5.6%	10.2%	16.3%	0.0%	0.0%	8.4%
Overall quality of trash pickup in parks	4.6%	5.4%	12.2%	4.5%	16.7%	5.6%
Overall quality of basketball courts	1.0%	0.0%	0.0%	9.1%	0.0%	0.9%
Overall quality of ball diamonds	2.0%	0.6%	2.0%	0.0%	0.0%	1.3%
Overall quality of soccer fields	1.5%	1.8%	0.0%	0.0%	0.0%	1.3%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q10. 3rd Attention (Cont.)</u>						
Overall quality of landscaping (shrubs/flowers)	5.6%	10.8%	10.2%	0.0%	0.0%	7.9%
Overall condition of parks and playgrounds	5.1%	10.8%	14.3%	27.3%	16.7%	9.2%
None chosen	56.6%	35.3%	26.5%	27.3%	66.7%	45.2%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q10. The sum of the THREE neighborhood park and playground services should receive the most attention from Park District leaders over the next TWO years**

N=467	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<b><u>Q10. Most Attention</u></b>						
Mowing and trimming in parks	10.7%	19.2%	16.3%	9.1%	0.0%	14.3%
Playground equip	18.9%	30.5%	30.6%	40.9%	0.0%	24.0%
Adequacy of park lighting	18.9%	27.5%	34.7%	4.5%	16.7%	23.1%
Overall quality of tennis courts	3.1%	3.0%	8.2%	9.1%	0.0%	3.6%
Overall quality of picnic areas	13.8%	11.4%	12.2%	22.7%	16.7%	12.4%
Overall quality of outdoor restrooms	22.4%	26.9%	36.7%	13.6%	33.3%	24.6%
Overall quality of trash pickup in parks	13.3%	11.4%	26.5%	54.5%	16.7%	15.6%
Overall quality of basketball courts	1.5%	1.2%	0.0%	9.1%	0.0%	1.5%
Overall quality of ball diamonds	3.6%	12.6%	10.2%	9.1%	0.0%	7.5%
Overall quality of soccer fields	7.7%	8.4%	4.1%	4.5%	0.0%	6.9%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q10. The sum of the THREE neighborhood park and playground services should receive the most attention from Park District leaders over the next TWO years**

N=467	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
Overall quality of landscaping (shrubs/flowers)	15.3%	21.0%	26.5%	9.1%	0.0%	17.8%
Overall condition of parks and playgrounds	16.3%	32.9%	30.6%	54.5%	16.7%	26.6%
None chosen	45.9%	26.9%	14.3%	13.6%	66.7%	35.8%

### **Q10. Most Attention (Cont.)**

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>A. Quality of the running track</u>						
Very Satisfied	61.7%	22.7%	14.3%	36.4%	33.3%	42.9%
Satisfied	38.3%	65.3%	57.1%	45.5%	33.3%	49.5%
Neutral	0.0%	10.7%	21.4%	18.2%	33.3%	6.7%
Dissatisfied	0.0%	1.3%	7.1%	0.0%	0.0%	1.0%
<u>B. Quality of gymnasium</u>						
Very Satisfied	66.7%	16.9%	0.0%	36.4%	33.3%	44.6%
Satisfied	29.7%	64.8%	50.0%	36.4%	33.3%	43.1%
Neutral	3.6%	18.3%	37.5%	18.2%	33.3%	11.3%
Dissatisfied	0.0%	0.0%	12.5%	9.1%	0.0%	1.0%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>C. Membership fees for value received</u>						
Very Satisfied	40.9%	14.8%	20.0%	18.8%	25.0%	29.2%
Satisfied	33.9%	42.0%	20.0%	0.0%	0.0%	32.8%
Neutral	22.0%	27.3%	33.3%	18.8%	0.0%	23.7%
Dissatisfied	3.1%	10.2%	20.0%	37.5%	0.0%	9.1%
Very Dissatisfied	0.0%	5.7%	6.7%	25.0%	75.0%	5.1%
<u>D. Teen Drop in Center</u>						
Very Satisfied	51.7%	6.7%	33.3%	50.0%	50.0%	30.3%
Satisfied	20.7%	20.0%	0.0%	0.0%	0.0%	18.2%
Neutral	27.6%	70.0%	66.7%	0.0%	50.0%	48.5%
Dissatisfied	0.0%	3.3%	0.0%	50.0%	0.0%	3.0%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>E. Senior Drop in Center</u>						
Very Satisfied	58.8%	0.0%	0.0%	33.3%	50.0%	32.4%
Satisfied	20.6%	37.0%	0.0%	0.0%	0.0%	25.0%
Neutral	17.6%	59.3%	100.0%	0.0%	50.0%	36.8%
Dissatisfied	2.9%	3.7%	0.0%	0.0%	0.0%	2.9%
Very Dissatisfied	0.0%	0.0%	0.0%	66.7%	0.0%	2.9%
<u>F. Indoor Playground</u>						
Very Satisfied	39.6%	2.4%	25.0%	50.0%	50.0%	23.7%
Satisfied	43.8%	39.0%	50.0%	0.0%	0.0%	40.2%
Neutral	14.6%	46.3%	25.0%	0.0%	50.0%	28.9%
Dissatisfied	2.1%	4.9%	0.0%	0.0%	0.0%	3.1%
Very Dissatisfied	0.0%	7.3%	0.0%	50.0%	0.0%	4.1%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>G. Coffee Room</u>						
Very Satisfied	51.7%	9.5%	0.0%	75.0%	50.0%	34.2%
Satisfied	29.3%	57.1%	20.0%	0.0%	0.0%	37.8%
Neutral	13.8%	23.8%	80.0%	0.0%	50.0%	20.7%
Dissatisfied	5.2%	9.5%	0.0%	25.0%	0.0%	7.2%
<u>H. Hours of operation</u>						
Very Satisfied	50.7%	20.9%	31.3%	21.4%	33.3%	37.2%
Satisfied	36.6%	56.0%	37.5%	28.6%	33.3%	43.0%
Neutral	9.7%	22.0%	31.3%	21.4%	33.3%	16.3%
Dissatisfied	3.0%	1.1%	0.0%	14.3%	0.0%	2.7%
Very Dissatisfied	0.0%	0.0%	0.0%	14.3%	0.0%	0.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>I. Knowledge of Center staff</u>						
Very Satisfied	53.5%	15.1%	23.1%	21.4%	33.3%	36.2%
Satisfied	39.5%	60.2%	46.2%	35.7%	33.3%	46.9%
Neutral	6.2%	20.4%	30.8%	28.6%	33.3%	14.2%
Dissatisfied	0.8%	4.3%	0.0%	7.1%	0.0%	2.4%
Very Dissatisfied	0.0%	0.0%	0.0%	7.1%	0.0%	0.4%
<u>J. Courtesy of Center staff</u>						
Very Satisfied	64.2%	25.5%	42.9%	18.8%	33.3%	46.3%
Satisfied	27.0%	52.0%	42.9%	31.3%	0.0%	36.7%
Neutral	8.0%	14.3%	7.1%	43.8%	33.3%	12.6%
Dissatisfied	0.7%	8.2%	7.1%	6.3%	33.3%	4.4%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>K. Cleanliness of Center</u>						
Very Satisfied	60.1%	27.0%	31.3%	26.7%	33.3%	44.5%
Satisfied	34.8%	64.0%	43.8%	40.0%	33.3%	46.0%
Neutral	0.7%	6.0%	25.0%	33.3%	33.3%	6.2%
Dissatisfied	4.3%	0.0%	0.0%	0.0%	0.0%	2.2%
Very Dissatisfied	0.0%	3.0%	0.0%	0.0%	0.0%	1.1%
<u>L. Room rentals</u>						
Very Satisfied	49.1%	4.8%	0.0%	20.0%	50.0%	29.0%
Satisfied	40.0%	40.5%	0.0%	20.0%	0.0%	37.4%
Neutral	9.1%	52.4%	100.0%	40.0%	50.0%	30.8%
Dissatisfied	1.8%	2.4%	0.0%	20.0%	0.0%	2.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q12. Which THREE of the services listed above are most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center?**

N=415	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<b><u>Q12. Most Important</u></b>						
Quality of the running track	9.4%	6.8%	12.2%	0.0%	25.0%	8.0%
Quality of gymnasium	8.8%	8.1%	2.4%	5.9%	0.0%	7.2%
Membership fees for value received	13.8%	19.6%	12.2%	64.7%	50.0%	18.1%
Senior Drop in Center	1.1%	0.7%	2.4%	0.0%	0.0%	1.0%
Indoor Playground	7.7%	6.8%	0.0%	5.9%	0.0%	6.0%
Coffee Room	1.1%	0.0%	0.0%	0.0%	0.0%	0.5%
Hours of operation	4.4%	5.4%	2.4%	0.0%	0.0%	4.1%
Knowledge of Center staff	0.6%	0.7%	0.0%	0.0%	0.0%	0.5%
Courtesy of Center staff	3.3%	3.4%	2.4%	11.8%	0.0%	3.4%
Cleanliness of Center	7.2%	6.1%	4.9%	0.0%	0.0%	5.8%
Room rentals	1.1%	1.4%	0.0%	0.0%	0.0%	1.0%
None chosen	41.4%	41.2%	61.0%	11.8%	25.0%	44.6%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q12. Which THREE of the services listed above are most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center?**

N=415	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q12. 2nd Important</u>						
Quality of the running track	5.0%	5.4%	2.4%	0.0%	0.0%	4.3%
Quality of gymnasium	10.5%	7.4%	7.3%	0.0%	0.0%	8.0%
Membership fees for value received	11.0%	12.2%	12.2%	17.6%	0.0%	11.1%
Teen Drop in Center	0.0%	2.0%	0.0%	0.0%	0.0%	0.7%
Senior Drop in Center	0.0%	0.0%	0.0%	11.8%	0.0%	0.5%
Indoor Playground	0.0%	0.7%	0.0%	0.0%	0.0%	0.2%
Coffee Room	2.2%	0.0%	0.0%	5.9%	0.0%	1.2%
Hours of operation	9.4%	6.8%	7.3%	29.4%	0.0%	8.4%
Knowledge of Center staff	1.7%	4.7%	0.0%	11.8%	0.0%	2.9%
Courtesy of Center staff	6.6%	4.7%	0.0%	0.0%	25.0%	5.3%
Cleanliness of Center	10.5%	9.5%	4.9%	5.9%	25.0%	8.9%
Room rentals	0.6%	1.4%	2.4%	0.0%	0.0%	1.0%
None chosen	42.5%	45.3%	63.4%	17.6%	50.0%	47.5%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q12. Which THREE of the services listed above are most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center?**

N=415	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q12. 3rd Important</u>						
Quality of the running track	3.3%	6.1%	0.0%	11.8%	0.0%	4.1%
Quality of gymnasium	4.4%	3.4%	2.4%	0.0%	50.0%	3.9%
Membership fees for value received	4.4%	5.4%	2.4%	0.0%	0.0%	4.1%
Teen Drop in Center	1.1%	0.0%	2.4%	0.0%	0.0%	0.7%
Senior Drop in Center	2.2%	0.0%	0.0%	0.0%	0.0%	1.0%
Indoor Playground	1.1%	2.0%	0.0%	0.0%	0.0%	1.2%
Coffee Room	1.1%	1.4%	2.4%	0.0%	0.0%	1.2%
Hours of operation	10.5%	7.4%	12.2%	23.5%	0.0%	9.4%
Knowledge of Center staff	5.5%	3.4%	0.0%	0.0%	0.0%	3.6%
Courtesy of Center staff	3.9%	4.7%	0.0%	17.6%	0.0%	4.1%
Cleanliness of Center	16.0%	12.8%	7.3%	23.5%	0.0%	13.7%
Room rentals	0.6%	3.4%	2.4%	0.0%	0.0%	1.7%
None chosen	45.9%	50.0%	68.3%	23.5%	50.0%	51.3%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q12. The sum of the THREE services most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center

N=415	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q12. Most Important</u>						
Quality of the running track	17.7%	18.2%	14.6%	11.8%	25.0%	16.4%
Quality of gymnasium	23.8%	18.9%	12.2%	5.9%	50.0%	19.0%
Membership fees for value received	29.3%	37.2%	26.8%	82.4%	50.0%	33.3%
Teen Drop in Center	1.1%	2.0%	2.4%	0.0%	0.0%	1.4%
Senior Drop in Center	3.3%	0.7%	2.4%	11.8%	0.0%	2.4%
Indoor Playground	8.8%	9.5%	0.0%	5.9%	0.0%	7.5%
Coffee Room	4.4%	1.4%	2.4%	5.9%	0.0%	2.9%
Hours of operation	24.3%	19.6%	22.0%	52.9%	0.0%	21.9%
Knowledge of Center staff	7.7%	8.8%	0.0%	11.8%	0.0%	7.0%
Courtesy of Center staff	13.8%	12.8%	2.4%	29.4%	25.0%	12.8%
Cleanliness of Center	33.7%	28.4%	17.1%	29.4%	25.0%	28.4%
Room rentals	2.2%	6.1%	4.9%	0.0%	0.0%	3.6%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>A. Water slides</u>						
Very Satisfied	58.9%	18.2%	0.0%	36.4%	0.0%	37.8%
Satisfied	37.8%	69.7%	66.7%	9.1%	50.0%	49.2%
Neutral	1.1%	12.1%	8.3%	27.3%	50.0%	8.6%
Dissatisfied	2.2%	0.0%	25.0%	27.3%	0.0%	4.3%
<u>B. Lazy river</u>						
Very Satisfied	68.8%	23.2%	8.3%	11.1%	50.0%	44.8%
Satisfied	27.1%	63.8%	58.3%	44.4%	0.0%	43.8%
Neutral	4.2%	10.1%	8.3%	22.2%	50.0%	7.8%
Dissatisfied	0.0%	2.9%	25.0%	22.2%	0.0%	3.6%
<u>C. Spray ground</u>						
Very Satisfied	68.8%	16.9%	0.0%	27.3%	0.0%	42.2%
Satisfied	30.1%	63.1%	41.7%	45.5%	50.0%	44.4%
Neutral	1.1%	18.5%	41.7%	9.1%	50.0%	10.7%
Dissatisfied	0.0%	1.5%	16.7%	18.2%	0.0%	2.7%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>D. Playground in water</u>						
Very Satisfied	64.4%	12.5%	0.0%	9.1%	50.0%	38.1%
Satisfied	27.8%	53.1%	70.0%	72.7%	0.0%	41.4%
Neutral	5.6%	25.0%	10.0%	0.0%	50.0%	12.7%
Dissatisfied	2.2%	6.3%	20.0%	18.2%	0.0%	6.6%
Very Dissatisfied	0.0%	3.1%	0.0%	0.0%	0.0%	1.1%
<u>E. Zero depth wading pool</u>						
Very Satisfied	73.0%	18.0%	0.0%	22.2%	50.0%	45.5%
Satisfied	24.7%	67.2%	63.6%	55.6%	0.0%	44.3%
Neutral	2.2%	14.8%	18.2%	0.0%	50.0%	8.0%
Dissatisfied	0.0%	0.0%	18.2%	22.2%	0.0%	2.3%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>F. Cleanliness of the bath house</u>						
Very Satisfied	36.5%	7.4%	7.7%	9.1%	50.0%	22.7%
Satisfied	52.1%	50.0%	15.4%	27.3%	0.0%	47.4%
Neutral	10.4%	30.9%	69.2%	27.3%	50.0%	22.7%
Dissatisfied	1.0%	11.8%	7.7%	27.3%	0.0%	6.7%
Very Dissatisfied	0.0%	0.0%	0.0%	9.1%	0.0%	0.5%
<u>G. Customer service of pool staff</u>						
Very Satisfied	59.4%	7.2%	0.0%	9.1%	50.0%	34.4%
Satisfied	36.5%	63.8%	46.2%	36.4%	0.0%	46.2%
Neutral	4.2%	29.0%	38.5%	18.2%	50.0%	16.4%
Dissatisfied	0.0%	0.0%	15.4%	27.3%	0.0%	2.6%
Very Dissatisfied	0.0%	0.0%	0.0%	9.1%	0.0%	0.5%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>H. Adequate shade on deck areas</u>						
Very Satisfied	30.9%	10.1%	7.7%	9.1%	50.0%	20.9%
Satisfied	40.2%	40.6%	30.8%	27.3%	0.0%	38.3%
Neutral	14.4%	29.0%	23.1%	27.3%	50.0%	21.9%
Dissatisfied	12.4%	14.5%	30.8%	18.2%	0.0%	14.3%
Very Dissatisfied	2.1%	5.8%	7.7%	18.2%	0.0%	4.6%
<u>I. Quality of food service</u>						
Very Satisfied	27.4%	3.4%	0.0%	11.1%	0.0%	15.2%
Satisfied	45.2%	29.3%	25.0%	0.0%	50.0%	36.1%
Neutral	21.9%	53.4%	50.0%	33.3%	50.0%	36.1%
Dissatisfied	4.1%	8.6%	25.0%	55.6%	0.0%	10.1%
Very Dissatisfied	1.4%	5.2%	0.0%	0.0%	0.0%	2.5%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>J. Level of safety provided by lifeguards</u>						
Very Satisfied	64.9%	26.8%	7.7%	18.2%	50.0%	44.6%
Satisfied	28.7%	59.2%	53.8%	45.5%	0.0%	42.1%
Neutral	5.3%	11.3%	30.8%	18.2%	50.0%	10.3%
Dissatisfied	1.1%	0.0%	7.7%	18.2%	0.0%	2.1%
Very Dissatisfied	0.0%	2.8%	0.0%	0.0%	0.0%	1.0%
<u>K. Overall quality of Water Park</u>						
Very Satisfied	64.3%	11.6%	15.4%	9.1%	50.0%	39.6%
Satisfied	31.6%	72.5%	46.2%	45.5%	0.0%	47.2%
Neutral	3.1%	15.9%	23.1%	18.2%	50.0%	10.2%
Dissatisfied	1.0%	0.0%	15.4%	27.3%	0.0%	3.0%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q14. Which THREE of the services listed above are the most important to you and members of your household's enjoyment of the White Water Canyon Water Park?**

N=398	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<b><u>Q14. Most Important</u></b>						
Water slides	2.8%	6.6%	5.0%	5.9%	0.0%	4.3%
Lazy river	2.8%	2.9%	2.5%	0.0%	0.0%	3.0%
Spray ground	1.1%	0.0%	0.0%	5.9%	0.0%	0.8%
Playground in water	1.7%	3.6%	2.5%	0.0%	0.0%	2.3%
Zero depth wading pool	0.6%	2.9%	0.0%	0.0%	0.0%	1.3%
Cleanliness of the bath house	4.0%	12.4%	2.5%	11.8%	33.3%	7.0%
Customer service of pool staff	0.6%	0.0%	5.0%	5.9%	0.0%	1.0%
Adequate shade on deck areas	8.0%	2.9%	2.5%	0.0%	0.0%	4.8%
Quality of food service	0.0%	2.2%	0.0%	0.0%	0.0%	0.8%
Level of safety provided by lifeguards	14.8%	11.7%	7.5%	17.6%	0.0%	12.3%
Overall quality of Water Park	5.7%	1.5%	5.0%	11.8%	0.0%	4.0%
None chosen	58.0%	53.3%	67.5%	41.2%	66.7%	58.5%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q14. Which THREE of the services listed above are the most important to you and members of your household's enjoyment of the White Water Canyon Water Park?**

N=398	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q14. 2nd Important</u>						
Water slides	2.8%	4.4%	2.5%	23.5%	0.0%	4.0%
Lazy river	4.5%	5.1%	0.0%	0.0%	33.3%	4.0%
Spray ground	1.1%	0.0%	2.5%	0.0%	0.0%	0.8%
Playground in water	1.1%	2.2%	0.0%	0.0%	0.0%	1.3%
Zero depth wading pool	4.0%	1.5%	0.0%	0.0%	0.0%	2.3%
Cleanliness of the bath house	9.1%	8.0%	17.5%	11.8%	0.0%	9.8%
Customer service of pool staff	1.7%	5.1%	5.0%	0.0%	0.0%	3.0%
Adequate shade on deck areas	1.7%	5.1%	0.0%	17.6%	0.0%	3.3%
Quality of food service	2.3%	2.2%	2.5%	5.9%	0.0%	2.3%
Level of safety provided by lifeguards	6.8%	3.6%	0.0%	0.0%	0.0%	4.3%
Overall quality of Water Park	5.1%	6.6%	0.0%	0.0%	0.0%	4.5%
None chosen	59.7%	56.2%	70.0%	41.2%	66.7%	60.6%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q14. Which THREE of the services listed above are the most important to you and members of your household's enjoyment of the White Water Canyon Water Park?**

N=398	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<b><u>Q14. 3rd Important</u></b>						
Water slides	2.8%	0.0%	5.0%	0.0%	0.0%	1.8%
Lazy river	5.1%	5.8%	2.5%	0.0%	0.0%	4.5%
Spray ground	1.7%	0.7%	0.0%	0.0%	0.0%	1.0%
Playground in water	1.1%	2.2%	0.0%	5.9%	0.0%	1.5%
Cleanliness of the bath house	9.7%	6.6%	0.0%	11.8%	0.0%	7.0%
Customer service of pool staff	1.7%	0.0%	5.0%	0.0%	0.0%	1.3%
Adequate shade on deck areas	5.1%	8.8%	5.0%	0.0%	0.0%	5.8%
Quality of food service	5.1%	5.1%	2.5%	0.0%	33.3%	4.5%
Level of safety provided by lifeguards	4.0%	2.2%	7.5%	11.8%	0.0%	3.8%
Overall quality of Water Park	2.8%	8.8%	0.0%	23.5%	0.0%	6.0%
None chosen	60.8%	59.9%	72.5%	47.1%	66.7%	62.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q14. The sum of the THREE services most important to you and members of your household's enjoyment of the White Water Canyon Water Park

N=398	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q14. Most Important</u>						
Water slides	8.5%	10.9%	12.5%	29.4%	0.0%	10.1%
Lazy river	12.5%	13.9%	5.0%	0.0%	33.3%	11.6%
Spray ground	4.0%	0.7%	2.5%	5.9%	0.0%	2.5%
Playground in water	4.0%	8.0%	2.5%	5.9%	0.0%	5.0%
Zero depth wading pool	4.5%	4.4%	0.0%	0.0%	0.0%	3.5%
Cleanliness of the bath house	22.7%	27.0%	20.0%	35.3%	33.3%	23.9%
Customer service of pool staff	4.0%	5.1%	15.0%	5.9%	0.0%	5.3%
Adequate shade on deck areas	14.8%	16.8%	7.5%	17.6%	0.0%	13.8%
Quality of food service	7.4%	9.5%	5.0%	5.9%	33.3%	7.5%
Level of safety provided by lifeguards	25.6%	17.5%	15.0%	29.4%	0.0%	20.4%
Overall quality of Water Park	13.6%	16.8%	5.0%	35.3%	0.0%	14.6%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q15. The White Water Canyon Water Park operates as an enterprise fund, with all costs to operate the water park generated through user fees. Additionally all costs for improvements to the water park are funded through user fees. There are sufficient user fee generated funds available to build a 3rd water slide at the Water Park. No tax dollars would be used to construct the 3rd water slide. Knowing that, how supportive are you of developing a 3rd water slide at the White Water Canyon Water Park? (without don't know)**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
Q15. How supportive are you of developing a 3rd water slide						
Very Supportive	62.2%	38.1%	20.0%	31.8%	20.0%	46.0%
Somewhat Supportive	16.9%	27.7%	33.3%	13.6%	0.0%	21.7%
Not Sure	15.9%	21.3%	24.4%	9.1%	60.0%	19.9%
Not Supportive	5.0%	12.9%	22.2%	45.5%	20.0%	12.4%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>A. Quality of cardiovascular equip/fitness area</u>						
Very Satisfied	66.1%	31.0%	0.0%	40.0%	0.0%	45.3%
Satisfied	25.0%	54.8%	75.0%	60.0%	100.0%	42.7%
Neutral	3.6%	9.5%	25.0%	0.0%	0.0%	7.7%
Dissatisfied	5.4%	4.8%	0.0%	0.0%	0.0%	4.3%
<u>B. Quality of strength training equipment</u>						
Very Satisfied	59.3%	32.5%	12.5%	0.0%	100.0%	43.2%
Satisfied	29.6%	47.5%	62.5%	100.0%	0.0%	42.3%
Neutral	7.4%	15.0%	25.0%	0.0%	0.0%	10.8%
Dissatisfied	3.7%	2.5%	0.0%	0.0%	0.0%	2.7%
Very Dissatisfied	0.0%	2.5%	0.0%	0.0%	0.0%	0.9%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>C. Quality of exercise room</u>						
Very Satisfied	68.2%	28.9%	14.3%	40.0%	100.0%	48.0%
Satisfied	20.5%	39.5%	42.9%	20.0%	0.0%	29.0%
Neutral	4.5%	28.9%	42.9%	40.0%	0.0%	19.0%
Dissatisfied	4.5%	0.0%	0.0%	0.0%	0.0%	2.0%
Very Dissatisfied	2.3%	2.6%	0.0%	0.0%	0.0%	2.0%
<u>D. Quality of personal trainers</u>						
Very Satisfied	55.6%	16.1%	0.0%	0.0%	0.0%	31.3%
Satisfied	22.2%	32.3%	0.0%	0.0%	100.0%	26.9%
Neutral	22.2%	41.9%	75.0%	100.0%	0.0%	35.8%
Dissatisfied	0.0%	9.7%	25.0%	0.0%	0.0%	6.0%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
		Somewhat		Somewhat		
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	
<u>E. Quality of classes offered</u>						
Very Satisfied	48.9%	17.6%	0.0%	0.0%	100.0%	33.3%
Satisfied	38.3%	38.2%	0.0%	33.3%	0.0%	35.5%
Neutral	8.5%	32.4%	66.7%	0.0%	0.0%	20.4%
Dissatisfied	4.3%	11.8%	33.3%	66.7%	0.0%	10.8%
<u>F. Variety of classes offered</u>						
Very Satisfied	51.1%	15.8%	0.0%	0.0%	100.0%	33.0%
Satisfied	34.0%	36.8%	0.0%	0.0%	0.0%	32.0%
Neutral	8.5%	39.5%	66.7%	0.0%	0.0%	23.7%
Dissatisfied	0.0%	7.9%	33.3%	0.0%	0.0%	5.2%
Very Dissatisfied	6.4%	0.0%	0.0%	100.0%	0.0%	6.2%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>G. Membership fees for value received</u>						
Very Satisfied	36.9%	14.3%	0.0%	0.0%	100.0%	23.9%
Satisfied	29.2%	40.8%	22.2%	25.0%	0.0%	31.9%
Neutral	21.5%	18.4%	33.3%	0.0%	0.0%	19.6%
Dissatisfied	9.2%	20.4%	33.3%	25.0%	0.0%	17.4%
Very Dissatisfied	3.1%	6.1%	11.1%	50.0%	0.0%	7.2%
<u>H. Quality of swimming pool</u>						
Very Satisfied	69.2%	26.3%	14.3%	50.0%	0.0%	49.5%
Satisfied	19.2%	31.6%	14.3%	50.0%	100.0%	24.8%
Neutral	7.7%	26.3%	71.4%	0.0%	0.0%	18.1%
Dissatisfied	3.8%	10.5%	0.0%	0.0%	0.0%	5.7%
Very Dissatisfied	0.0%	5.3%	0.0%	0.0%	0.0%	1.9%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>I. Quality of locker rooms</u>						
Very Satisfied	35.5%	8.7%	0.0%	40.0%	100.0%	25.2%
Satisfied	19.4%	39.1%	37.5%	40.0%	0.0%	27.6%
Neutral	14.5%	19.6%	50.0%	0.0%	0.0%	18.1%
Dissatisfied	19.4%	17.4%	0.0%	0.0%	0.0%	15.7%
Very Dissatisfied	11.3%	15.2%	12.5%	20.0%	0.0%	13.4%
<u>J. Hours of operation</u>						
Very Satisfied	54.0%	19.6%	25.0%	28.6%	100.0%	38.0%
Satisfied	38.1%	50.0%	37.5%	42.9%	0.0%	42.6%
Neutral	3.2%	17.4%	25.0%	0.0%	0.0%	10.1%
Dissatisfied	3.2%	13.0%	12.5%	0.0%	0.0%	7.0%
Very Dissatisfied	1.6%	0.0%	0.0%	28.6%	0.0%	2.3%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>K. Knowledge of Center staff</u>						
Very Satisfied	51.7%	34.0%	0.0%	40.0%	100.0%	41.5%
Satisfied	35.0%	51.1%	62.5%	0.0%	0.0%	41.5%
Neutral	10.0%	14.9%	37.5%	20.0%	0.0%	13.8%
Dissatisfied	3.3%	0.0%	0.0%	40.0%	0.0%	3.3%
<u>L. Courtesy of Center staff</u>						
Very Satisfied	62.9%	36.2%	11.1%	33.3%	100.0%	46.9%
Satisfied	24.2%	46.8%	66.7%	33.3%	0.0%	37.7%
Neutral	8.1%	14.9%	11.1%	16.7%	0.0%	10.8%
Dissatisfied	1.6%	2.1%	11.1%	0.0%	0.0%	2.3%
Very Dissatisfied	3.2%	0.0%	0.0%	16.7%	0.0%	2.3%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>M. Cleanliness of Center</u>						
Very Satisfied	54.0%	29.2%	11.1%	60.0%	100.0%	42.7%
Satisfied	34.9%	47.9%	33.3%	40.0%	0.0%	39.7%
Neutral	1.6%	16.7%	55.6%	0.0%	0.0%	10.7%
Dissatisfied	4.8%	4.2%	0.0%	0.0%	0.0%	3.8%
Very Dissatisfied	4.8%	2.1%	0.0%	0.0%	0.0%	3.1%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q17. Which THREE of the services listed above are most important to you and members of your households enjoyment of Tinley Fitness?**

N=277	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<b><u>Q17. Most Important</u></b>						
Quality of cardiovascular equip/fitness area	7.5%	8.2%	4.0%	0.0%	0.0%	6.5%
Quality of strength training equipment	4.2%	4.1%	0.0%	0.0%	0.0%	3.2%
Quality of exercise room	3.3%	0.0%	0.0%	0.0%	0.0%	1.4%
Quality of classes offered	1.7%	1.0%	0.0%	12.5%	0.0%	1.8%
Variety of classes offered	2.5%	0.0%	4.0%	6.3%	0.0%	1.8%
Membership fees for value received	5.8%	14.3%	16.0%	31.3%	0.0%	12.3%
Quality of swimming pool	5.0%	3.1%	4.0%	0.0%	0.0%	3.6%
Quality of locker rooms	4.2%	5.1%	4.0%	0.0%	0.0%	4.3%
Hours of operation	0.8%	7.1%	0.0%	0.0%	0.0%	2.9%
Knowledge of Center staff	0.0%	3.1%	0.0%	0.0%	0.0%	1.1%
Courtesy of Center staff	5.0%	0.0%	0.0%	6.3%	0.0%	2.5%
Cleanliness of Center	5.0%	4.1%	4.0%	0.0%	25.0%	4.7%
None chosen	55.0%	50.0%	64.0%	43.8%	75.0%	53.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q17. Which THREE of the services listed above are most important to you and members of your households enjoyment of Tinley Fitness?**

N=277	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q17. 2nd Important</u>						
Quality of cardiovascular equip/fitness area	5.8%	5.1%	4.0%	0.0%	0.0%	5.4%
Quality of strength training equipment	7.5%	2.0%	0.0%	0.0%	0.0%	4.0%
Quality of exercise room	2.5%	3.1%	4.0%	0.0%	25.0%	3.2%
Quality of personal trainers	0.0%	1.0%	0.0%	0.0%	0.0%	0.4%
Quality of classes offered	2.5%	1.0%	8.0%	0.0%	0.0%	2.2%
Variety of classes offered	2.5%	1.0%	8.0%	0.0%	0.0%	2.2%
Membership fees for value received	5.0%	5.1%	4.0%	18.8%	0.0%	5.4%
Quality of swimming pool	5.0%	5.1%	0.0%	0.0%	0.0%	4.0%
Quality of locker rooms	5.0%	6.1%	0.0%	0.0%	0.0%	4.3%
Hours of operation	1.7%	7.1%	0.0%	12.5%	0.0%	4.3%
Knowledge of Center staff	2.5%	0.0%	0.0%	0.0%	0.0%	1.1%
Courtesy of Center staff	1.7%	5.1%	0.0%	0.0%	0.0%	2.5%
Cleanliness of Center	3.3%	2.0%	8.0%	0.0%	0.0%	3.2%
None chosen	55.0%	56.1%	64.0%	68.8%	75.0%	57.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q17. Which THREE of the services listed above are most important to you and members of your households enjoyment of Tinley Fitness?**

N=277	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q17. 3rd Important</u>						
Quality of cardiovascular equip/fitness area	1.7%	0.0%	4.0%	0.0%	0.0%	1.4%
Quality of strength training equipment	2.5%	7.1%	4.0%	0.0%	0.0%	4.0%
Quality of exercise room	3.3%	1.0%	0.0%	0.0%	0.0%	1.8%
Quality of personal trainers	3.3%	1.0%	0.0%	0.0%	0.0%	1.8%
Quality of classes offered	3.3%	0.0%	0.0%	0.0%	0.0%	1.4%
Variety of classes offered	2.5%	2.0%	0.0%	12.5%	25.0%	2.9%
Membership fees for value received	5.0%	3.1%	8.0%	0.0%	0.0%	4.0%
Quality of swimming pool	1.7%	5.1%	0.0%	0.0%	0.0%	2.5%
Quality of locker rooms	9.2%	5.1%	4.0%	0.0%	0.0%	6.1%
Hours of operation	3.3%	4.1%	4.0%	0.0%	0.0%	3.2%
Knowledge of Center staff	0.8%	1.0%	0.0%	6.3%	0.0%	1.4%
Courtesy of Center staff	1.7%	2.0%	0.0%	0.0%	0.0%	1.8%
Cleanliness of Center	3.3%	10.2%	8.0%	12.5%	0.0%	7.2%
None chosen	58.3%	58.2%	68.0%	68.8%	75.0%	60.3%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q17. The sum of the THREE services most important to you and members of your households enjoyment of Tinley Fitness**

N=277	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q17. Most Important</u>						
Quality of cardiovascular equip/fitness area	15.0%	13.3%	12.0%	0.0%	0.0%	13.4%
Quality of strength training equipment	14.2%	13.3%	4.0%	0.0%	0.0%	11.2%
Quality of exercise room	9.2%	4.1%	4.0%	0.0%	25.0%	6.5%
Quality of personal trainers	3.3%	2.0%	0.0%	0.0%	0.0%	2.2%
Quality of classes offered	7.5%	2.0%	8.0%	12.5%	0.0%	5.4%
Variety of classes offered	7.5%	3.1%	12.0%	18.8%	25.0%	6.9%
Membership fees for value received	15.8%	22.4%	28.0%	50.0%	0.0%	21.7%
Quality of swimming pool	11.7%	13.3%	4.0%	0.0%	0.0%	10.1%
Quality of locker rooms	18.3%	16.3%	8.0%	0.0%	0.0%	14.8%
Hours of operation	5.8%	18.4%	4.0%	12.5%	0.0%	10.5%
Knowledge of Center staff	3.3%	4.1%	0.0%	6.3%	0.0%	3.6%
Courtesy of Center staff	8.3%	7.1%	0.0%	6.3%	0.0%	6.9%
Cleanliness of Center	11.7%	16.3%	20.0%	12.5%	25.0%	15.2%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q18. Please check ALL the ways you learn about Tinley Park-Park District programs and activities.

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q18. The ways you learn about Tinley Park-Park District programs and activities</u>						
Newspaper	46.9%	46.8%	54.7%	45.5%	66.7%	46.8%
Park District Website	39.3%	34.1%	20.8%	27.3%	0.0%	32.1%
Park District Brochure	83.4%	82.7%	81.1%	59.1%	66.7%	80.7%
Social media (Twitter, Facebook, etc.)	7.6%	4.6%	5.7%	18.2%	16.7%	6.4%
Information at Park District facilities	36.0%	26.0%	9.4%	13.6%	0.0%	26.3%
From friends and neighbors	45.0%	51.4%	39.6%	54.5%	33.3%	45.4%
Information received from schools	14.2%	16.8%	20.8%	27.3%	0.0%	15.5%
Park District e-mail bulletins	10.9%	9.8%	3.8%	0.0%	0.0%	8.4%
Conversations with Park District staff	11.4%	6.9%	0.0%	13.6%	0.0%	7.8%
Park District sign board/ banners	28.9%	29.5%	17.0%	13.6%	16.7%	25.7%
Other	1.9%	5.8%	0.0%	13.6%	0.0%	3.4%
None chosen	1.4%	2.9%	3.8%	4.5%	0.0%	4.0%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>A. Youth soccer fields</u>						
Yes	14.7%	17.3%	11.3%	4.5%	0.0%	13.9%
No	85.3%	82.7%	88.7%	95.5%	100.0%	86.1%
<u>B. Youth baseball and softball fields</u>						
Yes	19.4%	24.3%	18.9%	31.8%	0.0%	20.1%
No	80.6%	75.7%	81.1%	68.2%	100.0%	79.9%
<u>C. Youth football fields</u>						
Yes	5.2%	11.0%	9.4%	18.2%	0.0%	7.8%
No	94.8%	89.0%	90.6%	81.8%	100.0%	92.2%
<u>D. Adult baseball/softball fields</u>						
Yes	12.8%	24.9%	15.1%	27.3%	0.0%	16.9%
No	87.2%	75.1%	84.9%	72.7%	100.0%	83.1%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>E. Outdoor tennis courts</u>						
Yes	19.9%	20.2%	22.6%	22.7%	33.3%	19.3%
No	80.1%	79.8%	77.4%	77.3%	66.7%	80.7%
<u>F. Outdoor basketball courts</u>						
Yes	19.0%	16.8%	9.4%	40.9%	16.7%	16.9%
No	81.0%	83.2%	90.6%	59.1%	83.3%	83.1%
<u>G. Outdoor sand volleyball courts</u>						
Yes	17.1%	20.8%	18.9%	22.7%	33.3%	17.9%
No	82.9%	79.2%	81.1%	77.3%	66.7%	82.1%
<u>H. Small neighborhood parks</u>						
Yes	74.9%	76.3%	50.9%	72.7%	33.3%	68.9%
No	25.1%	23.7%	49.1%	27.3%	66.7%	31.1%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>I. Large community parks</u>						
Yes	70.1%	72.3%	47.2%	63.6%	33.3%	63.9%
No	29.9%	27.7%	52.8%	36.4%	66.7%	36.1%
<u>J. Playground equipment</u>						
Yes	57.8%	48.0%	43.4%	72.7%	0.0%	50.6%
No	42.2%	52.0%	56.6%	27.3%	100.0%	49.4%
<u>K. Picnic areas/shelters</u>						
Yes	57.8%	56.1%	43.4%	59.1%	16.7%	52.0%
No	42.2%	43.9%	56.6%	40.9%	83.3%	48.0%
<u>L. Skateboarding park</u>						
Yes	11.8%	6.4%	7.5%	9.1%	0.0%	8.6%
No	88.2%	93.6%	92.5%	90.9%	100.0%	91.4%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>M. Theater</u>						
Yes	26.5%	28.9%	24.5%	45.5%	16.7%	26.7%
No	73.5%	71.1%	75.5%	54.5%	83.3%	73.3%
<u>N. Walking and biking trails</u>						
Yes	84.8%	85.5%	88.7%	86.4%	50.0%	81.3%
No	15.2%	14.5%	11.3%	13.6%	50.0%	18.7%
<u>O. Outdoor ice-rink</u>						
Yes	24.2%	22.0%	17.0%	27.3%	0.0%	21.7%
No	75.8%	78.0%	83.0%	72.7%	100.0%	78.3%
<u>P. Outdoor swimming pools/water parks</u>						
Yes	52.6%	48.0%	35.8%	36.4%	16.7%	46.6%
No	47.4%	52.0%	64.2%	63.6%	83.3%	53.4%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q. Outdoor water spray parks</u>						
Yes	36.5%	30.6%	22.6%	27.3%	16.7%	31.7%
No	63.5%	69.4%	77.4%	72.7%	83.3%	68.3%
<u>R. Outdoor fishing areas</u>						
Yes	27.5%	30.6%	22.6%	22.7%	0.0%	26.7%
No	72.5%	69.4%	77.4%	77.3%	100.0%	73.3%
<u>S. Off-leash dog park</u>						
Yes	19.9%	17.9%	30.2%	31.8%	0.0%	20.3%
No	80.1%	82.1%	69.8%	68.2%	100.0%	79.7%
<u>T. Outdoor band shell</u>						
Yes	37.0%	31.2%	28.3%	27.3%	16.7%	31.3%
No	63.0%	68.8%	71.7%	72.7%	83.3%	68.7%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>U. Indoor swimming pools/leisure pool</u>						
Yes	38.9%	33.5%	24.5%	54.5%	16.7%	34.5%
No	61.1%	66.5%	75.5%	45.5%	83.3%	65.5%
<u>V. Indoor lap lanes for exercise swimming</u>						
Yes	25.1%	28.9%	20.8%	36.4%	16.7%	25.9%
No	74.9%	71.1%	79.2%	63.6%	83.3%	74.1%
<u>W. Indoor sports complex (baseball, softball, soccer, etc)</u>						
Yes	17.1%	18.5%	20.8%	27.3%	16.7%	17.3%
No	82.9%	81.5%	79.2%	72.7%	83.3%	82.7%
<u>X. Indoor basketball/volleyball courts</u>						
Yes	24.2%	23.1%	17.0%	45.5%	0.0%	22.1%
No	75.8%	76.9%	83.0%	54.5%	100.0%	77.9%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Y. Indoor running/walking track</u>						
Yes	53.1%	48.6%	45.3%	45.5%	50.0%	49.2%
No	46.9%	51.4%	54.7%	54.5%	50.0%	50.8%
<u>1. Indoor fitness and exercise facilities</u>						
Yes	48.8%	49.1%	43.4%	36.4%	33.3%	47.0%
No	51.2%	50.9%	56.6%	63.6%	66.7%	53.0%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>A. Youth soccer fields</u>						
100% Met	51.7%	30.0%	0.0%	0.0%	0.0%	35.8%
75% Met	41.4%	50.0%	50.0%	100.0%	0.0%	47.8%
50% Met	6.9%	20.0%	16.7%	0.0%	0.0%	13.4%
25% Met	0.0%	0.0%	33.3%	0.0%	0.0%	3.0%
<u>B. Youth baseball and softball fields</u>						
100% Met	83.3%	26.8%	20.0%	57.1%	0.0%	50.0%
75% Met	8.3%	56.1%	70.0%	28.6%	0.0%	37.2%
50% Met	2.8%	17.1%	10.0%	14.3%	0.0%	10.6%
25% Met	5.6%	0.0%	0.0%	0.0%	0.0%	2.1%
<u>C. Youth football fields</u>						
100% Met	88.9%	27.8%	0.0%	0.0%	0.0%	37.1%
75% Met	11.1%	44.4%	100.0%	75.0%	0.0%	45.7%
50% Met	0.0%	27.8%	0.0%	25.0%	0.0%	17.1%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>D. Adult baseball/softball fields</u>						
100% Met	77.8%	28.6%	0.0%	0.0%	0.0%	40.2%
75% Met	22.2%	52.4%	57.1%	66.7%	0.0%	43.9%
50% Met	0.0%	19.0%	42.9%	33.3%	0.0%	15.9%
<u>E. Outdoor tennis courts</u>						
100% Met	54.8%	35.5%	18.2%	0.0%	0.0%	40.0%
75% Met	40.5%	38.7%	45.5%	20.0%	0.0%	38.9%
50% Met	4.8%	22.6%	27.3%	80.0%	100.0%	18.9%
25% Met	0.0%	3.2%	0.0%	0.0%	0.0%	1.1%
0% Met	0.0%	0.0%	9.1%	0.0%	0.0%	1.1%
<u>F. Outdoor basketball courts</u>						
100% Met	55.3%	17.2%	0.0%	0.0%	0.0%	32.1%
75% Met	28.9%	51.7%	100.0%	33.3%	100.0%	42.0%
50% Met	13.2%	31.0%	0.0%	44.4%	0.0%	22.2%
25% Met	2.6%	0.0%	0.0%	22.2%	0.0%	3.7%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>G. Outdoor sand volleyball courts</u>						
100% Met	75.0%	11.4%	0.0%	0.0%	0.0%	33.7%
75% Met	21.9%	60.0%	80.0%	20.0%	0.0%	44.6%
50% Met	3.1%	20.0%	20.0%	80.0%	100.0%	18.1%
25% Met	0.0%	5.7%	0.0%	0.0%	0.0%	2.4%
0% Met	0.0%	2.9%	0.0%	0.0%	0.0%	1.2%
<u>H. Small neighborhood parks</u>						
100% Met	74.3%	44.2%	21.7%	25.0%	0.0%	55.3%
75% Met	24.3%	41.7%	47.8%	25.0%	0.0%	33.3%
50% Met	1.4%	12.5%	13.0%	37.5%	100.0%	8.7%
25% Met	0.0%	0.8%	17.4%	0.0%	0.0%	1.6%
0% Met	0.0%	0.8%	0.0%	12.5%	0.0%	1.0%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>I. Large community parks</u>						
100% Met	76.5%	39.1%	5.0%	14.3%	0.0%	53.6%
75% Met	21.3%	45.2%	70.0%	57.1%	0.0%	35.6%
50% Met	0.0%	15.7%	5.0%	14.3%	100.0%	7.6%
25% Met	0.7%	0.0%	20.0%	14.3%	0.0%	2.4%
0% Met	1.5%	0.0%	0.0%	0.0%	0.0%	0.7%
<u>J. Playground equipment</u>						
100% Met	73.0%	37.3%	27.3%	12.5%	0.0%	52.1%
75% Met	25.2%	43.4%	59.1%	31.3%	0.0%	34.6%
50% Met	1.7%	16.9%	9.1%	31.3%	0.0%	9.6%
25% Met	0.0%	1.2%	4.5%	25.0%	0.0%	2.5%
0% Met	0.0%	1.2%	0.0%	0.0%	0.0%	1.3%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>K. Picnic areas/shelters</u>						
100% Met	66.7%	27.0%	10.5%	23.1%	0.0%	44.7%
75% Met	25.4%	55.1%	52.6%	30.8%	0.0%	39.1%
50% Met	7.9%	12.4%	31.6%	30.8%	0.0%	12.8%
25% Met	0.0%	5.6%	5.3%	0.0%	0.0%	2.6%
0% Met	0.0%	0.0%	0.0%	15.4%	0.0%	0.9%
<u>L. Skateboarding park</u>						
100% Met	69.6%	9.1%	25.0%	0.0%	0.0%	46.3%
75% Met	21.7%	45.5%	75.0%	0.0%	0.0%	31.7%
50% Met	8.7%	45.5%	0.0%	0.0%	0.0%	17.1%
25% Met	0.0%	0.0%	0.0%	100.0%	0.0%	4.9%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>M. Theater</u>						
100% Met	48.9%	20.0%	16.7%	10.0%	0.0%	30.4%
75% Met	34.0%	26.7%	16.7%	50.0%	0.0%	31.3%
50% Met	14.9%	40.0%	16.7%	30.0%	0.0%	26.1%
25% Met	0.0%	8.9%	16.7%	0.0%	0.0%	5.2%
0% Met	2.1%	4.4%	33.3%	10.0%	0.0%	7.0%
<u>N. Walking and biking trails</u>						
100% Met	68.5%	38.4%	20.5%	5.3%	0.0%	48.4%
75% Met	24.2%	47.8%	33.3%	63.2%	0.0%	35.9%
50% Met	6.7%	11.6%	33.3%	21.1%	100.0%	12.2%
25% Met	0.6%	2.2%	7.7%	0.0%	0.0%	1.9%
0% Met	0.0%	0.0%	5.1%	10.5%	0.0%	1.6%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q. Outdoor ice-rink</u>						
100% Met	44.2%	30.6%	0.0%	16.7%	0.0%	31.6%
75% Met	41.9%	27.8%	77.8%	0.0%	0.0%	35.7%
50% Met	9.3%	27.8%	0.0%	33.3%	0.0%	19.4%
25% Met	2.3%	0.0%	22.2%	0.0%	0.0%	3.1%
0% Met	2.3%	13.9%	0.0%	50.0%	100.0%	10.2%
<u>P. Outdoor swimming pools/water parks</u>						
100% Met	75.8%	33.3%	22.2%	12.5%	0.0%	51.6%
75% Met	23.2%	47.4%	61.1%	37.5%	0.0%	35.2%
50% Met	1.0%	15.4%	5.6%	0.0%	0.0%	8.0%
25% Met	0.0%	1.3%	11.1%	25.0%	0.0%	2.3%
0% Met	0.0%	2.6%	0.0%	25.0%	0.0%	2.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q. Outdoor water spray parks</u>						
100% Met	67.1%	41.2%	8.3%	16.7%	0.0%	49.3%
75% Met	27.1%	39.2%	58.3%	33.3%	0.0%	33.1%
50% Met	5.7%	19.6%	25.0%	0.0%	0.0%	13.5%
25% Met	0.0%	0.0%	8.3%	50.0%	0.0%	2.7%
0% Met	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%
<u>R. Outdoor fishing areas</u>						
100% Met	55.8%	18.0%	7.7%	0.0%	0.0%	31.2%
75% Met	28.8%	36.0%	30.8%	40.0%	0.0%	32.0%
50% Met	15.4%	20.0%	30.8%	0.0%	0.0%	17.6%
25% Met	0.0%	24.0%	15.4%	20.0%	0.0%	14.4%
0% Met	0.0%	2.0%	15.4%	40.0%	0.0%	4.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>S. Off-leash dog park</u>						
100% Met	41.0%	3.6%	7.1%	0.0%	0.0%	20.4%
75% Met	23.1%	46.4%	21.4%	0.0%	0.0%	26.9%
50% Met	10.3%	10.7%	14.3%	42.9%	0.0%	12.9%
25% Met	5.1%	10.7%	0.0%	0.0%	0.0%	5.4%
0% Met	20.5%	28.6%	57.1%	57.1%	0.0%	34.4%
<u>T. Outdoor band shell</u>						
100% Met	60.6%	20.8%	30.8%	0.0%	0.0%	40.7%
75% Met	23.9%	41.7%	23.1%	16.7%	0.0%	30.0%
50% Met	7.0%	18.8%	38.5%	83.3%	0.0%	17.1%
25% Met	8.5%	10.4%	7.7%	0.0%	100.0%	9.3%
0% Met	0.0%	8.3%	0.0%	0.0%	0.0%	2.9%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>U. Indoor swimming pools/leisure pool</u>						
100% Met	77.3%	34.6%	27.3%	8.3%	0.0%	51.0%
75% Met	15.2%	21.2%	45.5%	25.0%	0.0%	20.7%
50% Met	4.5%	21.2%	9.1%	8.3%	0.0%	11.0%
25% Met	3.0%	9.6%	9.1%	58.3%	0.0%	10.3%
0% Met	0.0%	13.5%	9.1%	0.0%	0.0%	6.9%
<u>V. Indoor lap lanes for exercise swimming</u>						
100% Met	81.4%	29.5%	36.4%	12.5%	0.0%	50.0%
75% Met	16.3%	29.5%	36.4%	62.5%	0.0%	27.8%
50% Met	2.3%	22.7%	9.1%	0.0%	0.0%	11.1%
25% Met	0.0%	2.3%	0.0%	25.0%	0.0%	2.8%
0% Met	0.0%	15.9%	18.2%	0.0%	0.0%	8.3%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>W. Indoor sports complex (baseball, softball, soccer, etc)</u>						
100% Met	50.0%	16.7%	27.3%	16.7%	0.0%	31.7%
75% Met	11.8%	16.7%	36.4%	0.0%	0.0%	15.9%
50% Met	14.7%	30.0%	0.0%	33.3%	0.0%	19.5%
25% Met	0.0%	6.7%	9.1%	33.3%	100.0%	7.3%
0% Met	23.5%	30.0%	27.3%	16.7%	0.0%	25.6%
<u>X. Indoor basketball/volleyball courts</u>						
100% Met	74.0%	27.0%	33.3%	30.0%	0.0%	50.0%
75% Met	18.0%	54.1%	55.6%	40.0%	0.0%	35.8%
50% Met	4.0%	18.9%	11.1%	0.0%	0.0%	9.4%
25% Met	4.0%	0.0%	0.0%	30.0%	0.0%	4.7%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Q26. Rate your satisfaction the overall value your household receives					Total
		Somewhat		Somewhat		
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	
<u>Y. Indoor running/walking track</u>						
100% Met	80.2%	40.0%	30.0%	0.0%	0.0%	54.9%
75% Met	13.9%	32.0%	40.0%	50.0%	0.0%	24.4%
50% Met	5.9%	25.3%	10.0%	10.0%	0.0%	13.1%
25% Met	0.0%	0.0%	10.0%	40.0%	100.0%	4.2%
0% Met	0.0%	2.7%	10.0%	0.0%	0.0%	3.3%
<u>1. Indoor fitness and exercise facilities</u>						
100% Met	71.0%	25.6%	23.5%	0.0%	0.0%	44.2%
75% Met	21.5%	42.3%	47.1%	25.0%	0.0%	31.1%
50% Met	4.3%	26.9%	17.6%	25.0%	0.0%	15.5%
25% Met	1.1%	1.3%	11.8%	37.5%	0.0%	3.9%
0% Met	2.2%	3.8%	0.0%	12.5%	0.0%	5.3%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q20. Most Important</u>						
Youth soccer fields	4.3%	2.3%	0.0%	0.0%	0.0%	2.6%
Youth baseball and softball fields	2.4%	4.0%	3.8%	4.5%	0.0%	3.0%
Youth football fields	0.0%	0.6%	5.7%	0.0%	0.0%	0.8%
Adult baseball/softball fields	0.0%	0.6%	3.8%	0.0%	0.0%	0.6%
Outdoor tennis courts	0.0%	1.7%	3.8%	0.0%	0.0%	1.0%
Outdoor sand volleyball courts	0.0%	1.2%	0.0%	0.0%	0.0%	0.4%
Small neighborhood parks	15.2%	9.8%	7.5%	18.2%	0.0%	12.4%
Large community Parks	4.7%	8.1%	0.0%	4.5%	16.7%	5.2%
Playground equipment	1.9%	3.5%	0.0%	9.1%	0.0%	2.4%
Picnic areas/shelters	0.5%	0.6%	1.9%	0.0%	0.0%	0.6%
Skateboarding park	2.8%	0.6%	0.0%	0.0%	0.0%	1.4%
Theater	1.4%	0.0%	0.0%	0.0%	0.0%	0.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q20. Most Important (Cont.)</u>						
Walking and biking trails	17.1%	18.5%	26.4%	0.0%	16.7%	17.5%
Outdoor ice-rink	0.0%	4.6%	0.0%	0.0%	0.0%	1.6%
Outdoor swimming pools/ water parks	4.3%	2.9%	1.9%	0.0%	0.0%	3.4%
Outdoor water spray parks	0.0%	0.6%	0.0%	0.0%	0.0%	0.6%
Outdoor fishing areas	0.9%	0.0%	0.0%	4.5%	0.0%	0.6%
Off-leash dog park	1.9%	4.0%	7.5%	18.2%	0.0%	3.8%
Outdoor band shell	1.4%	1.2%	0.0%	0.0%	0.0%	1.0%
Indoor swimming pools/ leisure pool	3.3%	3.5%	0.0%	0.0%	0.0%	2.6%
Indoor lap lanes for exercise swimming	2.8%	0.6%	1.9%	0.0%	0.0%	2.0%
Indoor sports complex (baseball, softball, soccer, etc)	4.3%	1.2%	0.0%	4.5%	0.0%	2.4%
Indoor basketball/volleyball courts	0.0%	3.5%	5.7%	9.1%	0.0%	2.2%

Level of Satisfaction from Overall Value Received from Tinley Park-Park District

Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
Q20. Most Important (Cont.)						
Indoor running/walking track	4.3%	5.2%	15.1%	0.0%	0.0%	5.2%
Indoor fitness and exercise facilities	10.0%	4.6%	0.0%	13.6%	16.7%	6.8%
None chosen	16.6%	16.8%	15.1%	13.6%	50.0%	18.9%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q20. 2nd Important</u>						
Youth soccer fields	1.9%	0.0%	0.0%	0.0%	0.0%	0.8%
Youth baseball and softball fields	0.5%	2.9%	0.0%	9.1%	0.0%	1.6%
Youth football fields	0.0%	0.6%	0.0%	0.0%	0.0%	0.2%
Adult baseball/softball fields	0.0%	2.3%	1.9%	0.0%	0.0%	1.0%
Outdoor tennis courts	2.4%	0.6%	5.7%	0.0%	0.0%	1.8%
Outdoor basketball courts	0.0%	2.3%	0.0%	0.0%	0.0%	0.8%
Outdoor sand volleyball courts	0.0%	1.2%	0.0%	0.0%	0.0%	0.4%
Small neighborhood parks	7.6%	8.7%	0.0%	13.6%	16.7%	7.0%
Large community Parks	7.6%	6.4%	9.4%	0.0%	0.0%	6.6%
Playground equipment	10.0%	7.5%	9.4%	9.1%	0.0%	8.6%
Picnic areas/shelters	1.4%	1.7%	3.8%	0.0%	0.0%	1.6%
Skateboarding park	1.4%	1.2%	0.0%	0.0%	16.7%	1.2%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q20. 2nd Important (Cont.)</u>						
Theater	1.4%	1.2%	3.8%	0.0%	0.0%	1.4%
Walking and biking trails	16.1%	12.7%	17.0%	18.2%	0.0%	14.1%
Outdoor ice-rink	0.9%	1.2%	0.0%	0.0%	0.0%	0.8%
Outdoor swimming pools/ water parks	6.2%	5.8%	1.9%	4.5%	0.0%	5.0%
Outdoor water spray parks	0.9%	2.9%	1.9%	0.0%	0.0%	1.6%
Outdoor fishing areas	0.5%	0.6%	0.0%	0.0%	0.0%	0.4%
Off-leash dog park	2.4%	1.2%	5.7%	0.0%	0.0%	2.0%
Outdoor band shell	0.5%	3.5%	0.0%	0.0%	0.0%	1.4%
Indoor swimming pools/ leisure pool	3.3%	0.6%	0.0%	4.5%	0.0%	2.0%
Indoor lap lanes for exercise swimming	0.5%	3.5%	0.0%	0.0%	0.0%	1.6%
Indoor sports complex (baseball, softball, soccer, etc)	0.5%	0.6%	0.0%	0.0%	16.7%	0.6%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q20. 2nd Important (Cont.)</u>						
Indoor basketball/volleyball courts	1.9%	0.0%	0.0%	0.0%	0.0%	1.2%
Indoor running/walking track	8.1%	11.6%	13.2%	22.7%	0.0%	10.2%
Indoor fitness and exercise facilities	3.3%	0.6%	5.7%	4.5%	0.0%	3.4%
None chosen	20.9%	19.1%	20.8%	13.6%	50.0%	22.5%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q20. 3rd Important</u>						
Youth soccer fields	0.5%	0.6%	0.0%	0.0%	0.0%	0.4%
Youth baseball and softball fields	0.9%	0.0%	1.9%	9.1%	0.0%	1.0%
Youth football fields	0.5%	0.0%	0.0%	0.0%	0.0%	0.2%
Adult baseball/softball fields	0.0%	2.3%	3.8%	0.0%	0.0%	1.2%
Outdoor tennis courts	0.5%	0.0%	1.9%	9.1%	0.0%	0.8%
Outdoor basketball courts	0.9%	1.2%	1.9%	0.0%	0.0%	1.0%
Outdoor sand volleyball courts	0.0%	2.3%	0.0%	0.0%	16.7%	1.0%
Small neighborhood parks	6.2%	12.7%	11.3%	9.1%	0.0%	8.6%
Large community Parks	5.7%	8.7%	5.7%	9.1%	0.0%	6.4%
Playground equipment	7.1%	5.2%	0.0%	13.6%	0.0%	5.4%
Picnic areas/shelters	3.3%	5.8%	7.5%	4.5%	16.7%	4.6%
Skateboarding park	0.0%	1.2%	0.0%	0.0%	0.0%	0.4%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q20. 3rd Important (Cont.)</u>						
Theater	3.3%	1.2%	0.0%	0.0%	0.0%	1.8%
Walking and biking trails	12.3%	14.5%	7.5%	4.5%	16.7%	11.6%
Outdoor ice-rink	0.0%	0.6%	0.0%	0.0%	0.0%	0.8%
Outdoor swimming pools/ water parks	5.7%	4.0%	9.4%	9.1%	0.0%	5.6%
Outdoor water spray parks	0.9%	1.2%	1.9%	0.0%	0.0%	1.0%
Outdoor fishing areas	0.5%	1.2%	0.0%	0.0%	0.0%	0.6%
Off-leash dog park	3.3%	3.5%	1.9%	0.0%	0.0%	3.0%
Outdoor band shell	4.3%	0.6%	1.9%	0.0%	0.0%	2.2%
Indoor swimming pools/ leisure pool	3.8%	1.2%	0.0%	0.0%	0.0%	2.2%
Indoor lap lanes for exercise swimming	0.0%	1.2%	3.8%	9.1%	0.0%	1.4%
Indoor sports complex (baseball, softball, soccer, etc)	0.9%	0.0%	0.0%	4.5%	0.0%	0.6%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
		Somewhat		Somewhat		
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	
<u>Q20. 3rd Important (Cont.)</u>						
Indoor basketball/volleyball courts	1.4%	3.5%	0.0%	0.0%	0.0%	1.8%
Indoor running/walking track	2.8%	1.7%	0.0%	0.0%	0.0%	2.2%
Indoor fitness and exercise facilities	4.7%	2.9%	7.5%	0.0%	0.0%	4.0%
None chosen	30.3%	23.1%	32.1%	18.2%	50.0%	29.9%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q20. 4th Important</u>						
Youth soccer fields	0.9%	0.6%	1.9%	0.0%	0.0%	0.8%
Youth baseball and softball fields	1.4%	0.0%	0.0%	0.0%	0.0%	0.6%
Youth football fields	0.5%	0.6%	0.0%	0.0%	0.0%	0.4%
Adult baseball/softball fields	0.5%	4.0%	0.0%	4.5%	0.0%	1.8%
Outdoor tennis courts	3.3%	0.6%	0.0%	0.0%	16.7%	1.8%
Outdoor basketball courts	0.0%	0.0%	1.9%	9.1%	0.0%	0.6%
Outdoor sand volleyball courts	0.5%	0.0%	0.0%	4.5%	0.0%	0.4%
Small neighborhood parks	5.2%	9.2%	7.5%	0.0%	0.0%	6.6%
Large community Parks	2.8%	4.6%	5.7%	9.1%	0.0%	3.8%
Playground equipment	3.3%	4.0%	7.5%	0.0%	0.0%	3.6%
Picnic areas/shelters	1.4%	4.0%	1.9%	0.0%	0.0%	2.2%
Skateboarding park	1.4%	2.9%	0.0%	0.0%	0.0%	1.6%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q20. 4th Important (Cont.)</u>						
Theater	0.9%	2.9%	0.0%	0.0%	0.0%	1.4%
Walking and biking trails	7.6%	6.4%	5.7%	13.6%	0.0%	6.6%
Outdoor ice-rink	0.0%	1.2%	0.0%	13.6%	0.0%	1.0%
Outdoor swimming pools/ water parks	3.8%	4.6%	1.9%	0.0%	16.7%	3.8%
Outdoor water spray parks	0.9%	1.2%	0.0%	0.0%	0.0%	0.8%
Outdoor fishing areas	0.9%	3.5%	1.9%	0.0%	0.0%	2.4%
Off-leash dog park	2.4%	1.7%	5.7%	4.5%	0.0%	2.4%
Outdoor band shell	4.3%	2.3%	1.9%	0.0%	0.0%	2.8%
Indoor swimming pools/ leisure pool	4.3%	0.6%	1.9%	9.1%	0.0%	3.2%
Indoor lap lanes for exercise swimming	0.9%	0.0%	1.9%	0.0%	0.0%	0.6%
Indoor sports complex (baseball, softball, soccer, etc)	1.9%	0.6%	1.9%	0.0%	0.0%	1.2%



Level of Satisfaction from Overall Value Received from Tinley Park-Park District

Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
Q20. 4th Important (Cont.)						
Indoor running/walking track	3.8%	5.2%	7.5%	4.5%	16.7%	5.0%
Indoor fitness and exercise facilities	3.3%	3.5%	0.0%	9.1%	0.0%	3.0%
None chosen	43.6%	35.8%	43.4%	18.2%	50.0%	41.4%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q20. The sum of the FOUR facilities most important to your household

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q20. Most Important</u>						
Youth soccer fields	7.6%	3.5%	1.9%	0.0%	0.0%	4.6%
Youth baseball and softball fields	5.2%	6.9%	5.7%	22.7%	0.0%	6.2%
Youth football fields	0.9%	1.7%	5.7%	0.0%	0.0%	1.6%
Adult baseball/softball fields	0.5%	9.2%	9.4%	4.5%	0.0%	4.6%
Outdoor tennis courts	6.2%	2.9%	11.3%	9.1%	16.7%	5.4%
Outdoor basketball courts	0.9%	3.5%	3.8%	9.1%	0.0%	2.4%
Outdoor sand volleyball courts	0.5%	4.6%	0.0%	4.5%	16.7%	2.2%
Small neighborhood parks	34.1%	40.5%	26.4%	40.9%	16.7%	34.7%
Large community Parks	20.9%	27.7%	20.8%	22.7%	16.7%	22.1%
Playground equipment	22.3%	20.2%	17.0%	31.8%	0.0%	20.1%
Picnic areas/shelters	6.6%	12.1%	15.1%	4.5%	16.7%	9.0%
Skateboarding park	5.7%	5.8%	0.0%	0.0%	16.7%	4.6%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q20. The sum of the FOUR facilities most important to your household

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q20. Most Important (Cont.)</u>						
Theater	7.1%	5.2%	3.8%	0.0%	0.0%	5.4%
Walking and biking trails	53.1%	52.0%	56.6%	36.4%	33.3%	49.8%
Outdoor ice-rink	0.9%	7.5%	0.0%	13.6%	0.0%	4.2%
Outdoor swimming pools/ water parks	19.9%	17.3%	15.1%	13.6%	16.7%	17.9%
Outdoor water spray parks	2.8%	5.8%	3.8%	0.0%	0.0%	4.0%
Outdoor fishing areas	2.8%	5.2%	1.9%	4.5%	0.0%	4.0%
Off-leash dog park	10.0%	10.4%	20.8%	22.7%	0.0%	11.2%
Outdoor band shell	10.4%	7.5%	3.8%	0.0%	0.0%	7.4%
Indoor swimming pools/ leisure pool	14.7%	5.8%	1.9%	13.6%	0.0%	10.0%
Indoor lap lanes for exercise swimming	4.3%	5.2%	7.5%	9.1%	0.0%	5.6%
Indoor sports complex (baseball, softball, soccer, etc)	7.6%	2.3%	1.9%	9.1%	16.7%	4.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q20. The sum of the FOUR facilities most important to your household

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q20. Most Important (Cont.)</u>						
Indoor basketball/volleyball courts	3.3%	6.9%	5.7%	9.1%	0.0%	5.2%
Indoor running/walking track	19.0%	23.7%	35.8%	27.3%	16.7%	22.7%
Indoor fitness and exercise facilities	21.3%	11.6%	13.2%	27.3%	16.7%	17.3%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q21. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation programs listed below by circling the YES or NO next to the program.**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
		Somewhat		Somewhat		
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	
<u>A. Youth Learn to Swim</u>						
Yes	17.5%	22.0%	9.4%	27.3%	0.0%	18.1%
No	82.5%	78.0%	90.6%	72.7%	100.0%	81.9%
<u>B. Pre-school programs</u>						
Yes	8.5%	18.5%	7.5%	22.7%	0.0%	12.4%
No	91.5%	81.5%	92.5%	77.3%	100.0%	87.6%
<u>C. Child care programs</u>						
Yes	6.6%	9.2%	7.5%	18.2%	0.0%	8.0%
No	93.4%	90.8%	92.5%	81.8%	100.0%	92.0%
<u>D. Youth summer camp</u>						
Yes	13.7%	9.8%	13.2%	13.6%	0.0%	11.2%
No	86.3%	90.2%	86.8%	86.4%	100.0%	88.8%
<u>E. Youth sports</u>						
Yes	24.2%	20.8%	18.9%	27.3%	0.0%	20.7%
No	75.8%	79.2%	81.1%	72.7%	100.0%	79.3%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q21. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation programs listed below by circling the YES or NO next to the program.**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>F. Youth/teen fitness and wellness</u>						
Yes	13.3%	10.4%	13.2%	50.0%	0.0%	12.9%
No	86.7%	89.6%	86.8%	50.0%	100.0%	87.1%
<u>G. Adult fitness and wellness</u>						
Yes	51.2%	49.1%	45.3%	59.1%	66.7%	50.0%
No	48.8%	50.9%	54.7%	40.9%	33.3%	50.0%
<u>H. Water fitness programs</u>						
Yes	28.0%	28.3%	26.4%	36.4%	33.3%	28.1%
No	72.0%	71.7%	73.6%	63.6%	66.7%	71.9%
<u>I. Martial arts or self defense</u>						
Yes	8.1%	7.5%	11.3%	31.8%	0.0%	8.6%
No	91.9%	92.5%	88.7%	68.2%	100.0%	91.4%
<u>J. Youth art, dance, performing arts</u>						
Yes	5.7%	11.0%	9.4%	31.8%	0.0%	8.6%
No	94.3%	89.0%	90.6%	68.2%	100.0%	91.4%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q21. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation programs listed below by circling the YES or NO next to the program.**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>K. Teen dance</u>						
Yes	2.8%	4.0%	5.7%	18.2%	0.0%	4.0%
No	97.2%	96.0%	94.3%	81.8%	100.0%	96.0%
<u>L. Adult art, dance, performing arts</u>						
Yes	8.1%	19.7%	17.0%	18.2%	33.3%	14.1%
No	91.9%	80.3%	83.0%	81.8%	66.7%	85.9%
<u>M. Adult sports</u>						
Yes	18.0%	30.1%	24.5%	22.7%	33.3%	22.7%
No	82.0%	69.9%	75.5%	77.3%	66.7%	77.3%
<u>N. Adaptive (special populations) programs</u>						
Yes	3.8%	6.4%	11.3%	0.0%	0.0%	5.0%
No	96.2%	93.6%	88.7%	100.0%	100.0%	95.0%
<u>O. Trips (day trips and extended trips)</u>						
Yes	15.6%	20.8%	18.9%	40.9%	0.0%	18.7%
No	84.4%	79.2%	81.1%	59.1%	100.0%	81.3%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q21. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation programs listed below by circling the YES or NO next to the program.**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>P. Large special events</u>						
Yes	23.7%	28.3%	18.9%	36.4%	16.7%	23.7%
No	76.3%	71.7%	81.1%	63.6%	83.3%	76.3%
<u>Q. Outdoor recreation activities</u>						
Yes	36.5%	41.0%	32.1%	40.9%	16.7%	35.7%
No	63.5%	59.0%	67.9%	59.1%	83.3%	64.3%
<u>R. Other</u>						
Yes	4.5%	3.8%	6.3%	0.0%	0.0%	3.9%
No	95.5%	96.2%	93.8%	100.0%	100.0%	96.1%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>A. Youth Learn to Swim</u>						
100% Met	47.2%	15.2%	0.0%	16.7%	0.0%	27.7%
75% Met	36.1%	48.5%	75.0%	0.0%	0.0%	39.8%
50% Met	5.6%	30.3%	0.0%	33.3%	0.0%	16.9%
25% Met	5.6%	0.0%	25.0%	0.0%	0.0%	3.6%
0% Met	5.6%	6.1%	0.0%	50.0%	0.0%	12.0%
<u>B. Pre-school programs</u>						
100% Met	82.4%	28.1%	0.0%	20.0%	0.0%	40.0%
75% Met	5.9%	43.8%	100.0%	40.0%	0.0%	33.3%
50% Met	0.0%	18.8%	0.0%	40.0%	0.0%	13.3%
25% Met	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%
0% Met	11.8%	9.4%	0.0%	0.0%	0.0%	11.7%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>C. Child care programs</u>						
100% Met	53.8%	6.7%	0.0%	25.0%	0.0%	24.3%
75% Met	0.0%	60.0%	100.0%	50.0%	0.0%	37.8%
50% Met	30.8%	13.3%	0.0%	25.0%	0.0%	18.9%
25% Met	0.0%	6.7%	0.0%	0.0%	0.0%	2.7%
0% Met	15.4%	13.3%	0.0%	0.0%	0.0%	16.2%
<u>D. Youth summer camp</u>						
100% Met	83.3%	17.6%	25.0%	0.0%	0.0%	52.2%
75% Met	16.7%	35.3%	75.0%	0.0%	0.0%	28.3%
50% Met	0.0%	29.4%	0.0%	100.0%	0.0%	13.0%
0% Met	0.0%	17.6%	0.0%	0.0%	0.0%	6.5%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>E. Youth sports</u>						
100% Met	78.0%	25.7%	11.1%	33.3%	0.0%	51.0%
75% Met	18.0%	54.3%	77.8%	33.3%	0.0%	37.0%
50% Met	4.0%	20.0%	11.1%	33.3%	0.0%	12.0%
<u>F. Youth/teen fitness and wellness</u>						
100% Met	66.7%	13.3%	0.0%	0.0%	0.0%	31.6%
75% Met	25.0%	40.0%	55.6%	22.2%	0.0%	33.3%
50% Met	8.3%	46.7%	11.1%	66.7%	0.0%	28.1%
25% Met	0.0%	0.0%	11.1%	0.0%	0.0%	1.8%
0% Met	0.0%	0.0%	22.2%	11.1%	0.0%	5.3%
<u>G. Adult fitness and wellness</u>						
100% Met	57.3%	23.7%	15.8%	0.0%	0.0%	35.8%
75% Met	28.1%	35.6%	47.4%	18.2%	0.0%	32.1%
50% Met	7.9%	32.2%	21.1%	72.7%	100.0%	21.1%
25% Met	6.7%	5.1%	5.3%	0.0%	0.0%	5.3%
0% Met	0.0%	3.4%	10.5%	9.1%	0.0%	5.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>H. Water fitness programs</u>						
100% Met	65.2%	36.8%	16.7%	16.7%	0.0%	43.1%
75% Met	26.1%	31.6%	41.7%	0.0%	0.0%	29.4%
50% Met	4.3%	13.2%	8.3%	66.7%	100.0%	11.9%
25% Met	0.0%	7.9%	0.0%	0.0%	0.0%	2.8%
0% Met	4.3%	10.5%	33.3%	16.7%	0.0%	12.8%
<u>I. Martial arts or self defense</u>						
100% Met	45.5%	0.0%	33.3%	20.0%	0.0%	24.2%
75% Met	36.4%	36.4%	33.3%	0.0%	0.0%	30.3%
50% Met	9.1%	45.5%	16.7%	80.0%	0.0%	33.3%
25% Met	9.1%	18.2%	16.7%	0.0%	0.0%	12.1%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>J. Youth art, dance, performing arts</u>						
100% Met	100.0%	16.7%	0.0%	20.0%	0.0%	33.3%
75% Met	0.0%	38.9%	40.0%	40.0%	0.0%	30.6%
50% Met	0.0%	33.3%	20.0%	40.0%	0.0%	25.0%
25% Met	0.0%	11.1%	0.0%	0.0%	0.0%	5.6%
0% Met	0.0%	0.0%	40.0%	0.0%	0.0%	5.6%
<u>K. Teen dance</u>						
100% Met	80.0%	0.0%	0.0%	25.0%	0.0%	26.3%
75% Met	20.0%	0.0%	66.7%	0.0%	0.0%	15.8%
50% Met	0.0%	42.9%	0.0%	75.0%	0.0%	31.6%
25% Met	0.0%	14.3%	33.3%	0.0%	0.0%	10.5%
0% Met	0.0%	42.9%	0.0%	0.0%	0.0%	15.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>L. Adult art, dance, performing arts</u>						
100% Met	50.0%	18.2%	25.0%	0.0%	0.0%	26.0%
75% Met	28.6%	36.4%	25.0%	50.0%	0.0%	32.0%
50% Met	21.4%	31.8%	12.5%	50.0%	0.0%	26.0%
25% Met	0.0%	9.1%	25.0%	0.0%	0.0%	8.0%
0% Met	0.0%	4.5%	12.5%	0.0%	0.0%	8.0%
<u>M. Adult sports</u>						
100% Met	53.3%	17.5%	0.0%	0.0%	0.0%	25.6%
75% Met	43.3%	55.0%	45.5%	40.0%	0.0%	46.7%
50% Met	3.3%	20.0%	27.3%	60.0%	100.0%	17.8%
25% Met	0.0%	5.0%	27.3%	0.0%	0.0%	5.6%
0% Met	0.0%	2.5%	0.0%	0.0%	0.0%	4.4%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>N. Adaptive (special populations) programs</u>						
100% Met	100.0%	0.0%	0.0%	0.0%	0.0%	33.3%
75% Met	0.0%	12.5%	33.3%	0.0%	0.0%	14.3%
50% Met	0.0%	25.0%	33.3%	0.0%	0.0%	19.0%
25% Met	0.0%	50.0%	0.0%	0.0%	0.0%	19.0%
0% Met	0.0%	12.5%	33.3%	0.0%	0.0%	14.3%
<u>O. Trips (day trips and extended trips)</u>						
100% Met	25.9%	4.2%	25.0%	14.3%	0.0%	16.7%
75% Met	44.4%	50.0%	37.5%	28.6%	0.0%	43.9%
50% Met	11.1%	25.0%	37.5%	57.1%	0.0%	24.2%
25% Met	11.1%	20.8%	0.0%	0.0%	0.0%	12.1%
0% Met	7.4%	0.0%	0.0%	0.0%	0.0%	3.0%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362	Q26. Rate your satisfaction the overall value your household receives					Total
		Somewhat		Somewhat		
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	
<u>P. Large special events</u>						
100% Met	60.0%	15.2%	44.4%	12.5%	0.0%	37.4%
75% Met	25.0%	66.7%	22.2%	25.0%	0.0%	39.6%
50% Met	5.0%	12.1%	22.2%	37.5%	100.0%	13.2%
25% Met	10.0%	6.1%	11.1%	0.0%	0.0%	7.7%
0% Met	0.0%	0.0%	0.0%	25.0%	0.0%	2.2%
<u>Q. Outdoor recreation activities</u>						
100% Met	64.9%	10.0%	18.8%	11.1%	0.0%	33.8%
75% Met	21.1%	66.0%	50.0%	44.4%	0.0%	41.9%
50% Met	8.8%	18.0%	18.8%	44.4%	100.0%	16.2%
25% Met	5.3%	6.0%	12.5%	0.0%	0.0%	5.9%
0% Met	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%
<u>R. Other</u>						
100% Met	16.7%	0.0%	0.0%	0.0%	0.0%	10.0%
25% Met	0.0%	0.0%	50.0%	0.0%	0.0%	10.0%
0% Met	83.3%	100.0%	50.0%	0.0%	0.0%	80.0%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q22. Most Important</u>						
Youth Learn to Swim	2.8%	2.9%	1.9%	9.1%	0.0%	3.2%
Pre-school programs	5.7%	4.6%	1.9%	18.2%	0.0%	5.2%
Child care programs	0.0%	1.7%	0.0%	0.0%	0.0%	0.6%
Youth summer camp	0.9%	1.7%	1.9%	0.0%	0.0%	1.2%
Youth sports	6.6%	2.9%	1.9%	22.7%	0.0%	5.0%
Youth/teen fitness and wellness	1.4%	0.0%	1.9%	4.5%	0.0%	1.0%
Adult fitness and wellness	20.9%	24.9%	22.6%	9.1%	50.0%	23.3%
Water fitness programs	5.7%	4.6%	0.0%	9.1%	0.0%	4.4%
Martial arts or self defense	0.0%	1.2%	0.0%	9.1%	0.0%	0.8%
Youth art, dance, performing arts	0.9%	2.9%	0.0%	0.0%	0.0%	1.4%
Adult art, dance, performing arts	0.5%	3.5%	1.9%	0.0%	0.0%	1.6%
Adult sports	3.8%	1.7%	7.5%	0.0%	0.0%	3.4%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q22. Most Important (Cont.)</u>						
Adaptive (special populations) programs	1.4%	0.6%	3.8%	0.0%	0.0%	1.2%
Trips (day trips and extended trips)	3.3%	1.7%	5.7%	9.1%	0.0%	3.0%
Large special events	1.9%	1.7%	5.7%	0.0%	0.0%	2.0%
Outdoor recreation activities	2.4%	5.2%	3.8%	0.0%	0.0%	3.2%
Other	1.4%	1.2%	3.8%	0.0%	0.0%	1.4%
None chosen	40.3%	37.0%	35.8%	9.1%	50.0%	38.0%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q22. 2nd Important</u>						
Youth Learn to Swim	3.8%	1.2%	0.0%	9.1%	0.0%	2.6%
Pre-school programs	0.9%	2.9%	0.0%	4.5%	0.0%	2.0%
Child care programs	2.8%	0.6%	0.0%	9.1%	0.0%	1.8%
Youth summer camp	3.8%	2.3%	0.0%	0.0%	0.0%	2.4%
Youth sports	3.3%	2.9%	7.5%	0.0%	0.0%	3.2%
Youth/teen fitness and wellness	1.9%	2.3%	0.0%	9.1%	0.0%	2.0%
Adult fitness and wellness	8.5%	9.2%	3.8%	13.6%	0.0%	7.8%
Water fitness programs	7.1%	9.8%	5.7%	4.5%	16.7%	8.2%
Martial arts or self defense	0.9%	0.0%	1.9%	0.0%	0.0%	0.6%
Youth art, dance, performing arts	0.0%	0.0%	0.0%	4.5%	0.0%	0.2%
Teen dance	0.0%	1.2%	1.9%	0.0%	0.0%	0.6%
Adult art, dance, performing arts	1.4%	2.9%	7.5%	9.1%	16.7%	3.0%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
		Somewhat		Somewhat		
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	
<u>Q22. 2nd Important (Cont.)</u>						
Adult sports	2.8%	12.1%	0.0%	0.0%	16.7%	5.6%
Trips (day trips and extended trips)	1.4%	0.6%	7.5%	0.0%	0.0%	2.2%
Large special events	3.8%	4.6%	3.8%	0.0%	0.0%	3.6%
Outdoor recreation activities	6.2%	4.6%	5.7%	9.1%	0.0%	5.8%
Other	0.9%	0.0%	0.0%	0.0%	0.0%	0.4%
None chosen	50.2%	42.8%	54.7%	27.3%	50.0%	47.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q22. 3rd Important</u>						
Youth Learn to Swim	4.7%	1.2%	0.0%	0.0%	0.0%	2.4%
Pre-school programs	0.5%	2.3%	1.9%	0.0%	0.0%	1.2%
Child care programs	0.0%	2.3%	1.9%	4.5%	0.0%	1.6%
Youth summer camp	0.5%	0.6%	0.0%	0.0%	0.0%	0.4%
Youth sports	4.3%	4.0%	0.0%	0.0%	0.0%	3.2%
Youth/teen fitness and wellness	1.9%	1.7%	3.8%	18.2%	0.0%	2.6%
Adult fitness and wellness	5.2%	2.3%	7.5%	9.1%	0.0%	4.2%
Water fitness programs	2.8%	2.9%	1.9%	0.0%	0.0%	2.4%
Martial arts or self defense	2.4%	0.6%	0.0%	4.5%	0.0%	1.4%
Youth art, dance, performing arts	0.5%	0.6%	1.9%	0.0%	0.0%	0.6%
Teen dance	1.9%	0.0%	0.0%	0.0%	0.0%	0.8%
Adult art, dance, performing arts	0.0%	2.9%	0.0%	0.0%	0.0%	1.4%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q22. 3rd Important (Cont.)</u>						
Adult sports	2.4%	4.0%	5.7%	0.0%	16.7%	3.8%
Adaptive (special populations) programs	0.9%	4.0%	1.9%	0.0%	0.0%	2.0%
Trips (day trips and extended trips)	4.3%	4.6%	0.0%	4.5%	0.0%	3.8%
Large special events	3.3%	2.9%	5.7%	18.2%	16.7%	4.0%
Outdoor recreation activities	6.2%	8.7%	1.9%	0.0%	0.0%	5.8%
Other	0.0%	0.0%	1.9%	0.0%	0.0%	0.2%
None chosen	58.3%	54.3%	64.2%	40.9%	66.7%	58.0%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q22. 4th Important</u>						
Youth Learn to Swim	0.5%	3.5%	1.9%	0.0%	0.0%	1.6%
Pre-school programs	0.0%	2.9%	0.0%	0.0%	0.0%	1.0%
Child care programs	0.5%	1.7%	1.9%	0.0%	0.0%	1.0%
Youth summer camp	0.9%	1.2%	0.0%	0.0%	0.0%	0.8%
Youth sports	1.9%	0.0%	5.7%	0.0%	0.0%	1.4%
Youth/teen fitness and wellness	0.9%	0.0%	3.8%	0.0%	0.0%	0.8%
Adult fitness and wellness	2.8%	2.3%	5.7%	9.1%	0.0%	3.4%
Water fitness programs	0.5%	0.6%	1.9%	13.6%	0.0%	1.8%
Martial arts or self defense	0.5%	1.7%	0.0%	0.0%	0.0%	0.8%
Youth art, dance, performing arts	0.0%	1.7%	0.0%	0.0%	0.0%	0.6%
Adult art, dance, performing arts	1.4%	0.6%	0.0%	0.0%	16.7%	1.0%
Adult sports	1.9%	1.2%	0.0%	13.6%	0.0%	1.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
		Somewhat		Somewhat		
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	
<u>Q22. 4th Important (Cont.)</u>						
Adaptive (special populations) programs	0.0%	0.6%	0.0%	0.0%	0.0%	0.2%
Trips (day trips and extended trips)	2.8%	2.9%	0.0%	13.6%	0.0%	3.0%
Large special events	2.8%	3.5%	1.9%	0.0%	0.0%	2.6%
Outdoor recreation activities	6.2%	7.5%	9.4%	9.1%	16.7%	6.8%
Other	0.5%	0.0%	0.0%	0.0%	0.0%	0.2%
None chosen	75.8%	68.2%	67.9%	40.9%	66.7%	71.1%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q22. The sum of the FOUR programs most important to your household

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q22. Most Important</u>						
Youth Learn to Swim	11.8%	8.7%	3.8%	18.2%	0.0%	9.8%
Pre-school programs	7.1%	12.7%	3.8%	22.7%	0.0%	9.4%
Child care programs	3.3%	6.4%	3.8%	13.6%	0.0%	5.0%
Youth summer camp	6.2%	5.8%	1.9%	0.0%	0.0%	4.8%
Youth sports	16.1%	9.8%	15.1%	22.7%	0.0%	12.9%
Youth/teen fitness and wellness	6.2%	4.0%	9.4%	31.8%	0.0%	6.4%
Adult fitness and wellness	37.4%	38.7%	39.6%	40.9%	50.0%	38.8%
Water fitness programs	16.1%	17.9%	9.4%	27.3%	16.7%	16.9%
Martial arts or self defense	3.8%	3.5%	1.9%	13.6%	0.0%	3.6%
Youth art, dance, performing arts	1.4%	5.2%	1.9%	4.5%	0.0%	2.8%
Teen dance	1.9%	1.2%	1.9%	0.0%	0.0%	1.4%
Adult art, dance, performing arts	3.3%	9.8%	9.4%	9.1%	33.3%	7.0%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q22. The sum of the FOUR programs most important to your household

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q22. Most Important (Cont.)</u>						
Adult sports	10.9%	19.1%	13.2%	13.6%	33.3%	14.7%
Adaptive (special populations) programs	2.4%	5.2%	5.7%	0.0%	0.0%	3.4%
Trips (day trips and extended trips)	11.8%	9.8%	13.2%	27.3%	0.0%	12.0%
Large special events	11.8%	12.7%	17.0%	18.2%	16.7%	12.2%
Outdoor recreation activities	20.9%	26.0%	20.8%	18.2%	16.7%	21.7%
Other	2.8%	1.2%	5.7%	0.0%	0.0%	2.2%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q23. For every dollar (\$1.00) of property taxes paid by local residents, approximately four (4) cents goes to fund all of the parks, sports and recreation facilities, and program services provided by the Tinley Park-Park District. Based upon the tax rate information above, how would you rate the value of the services you receive from the Tinley Park-Park District? (without don't know)**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q23. How would you rate the value of the services you receive</u>						
Exceptional value	64.9%	13.5%	2.0%	4.5%	0.0%	34.7%
Above average value	32.2%	53.2%	22.0%	13.6%	16.7%	36.8%
Average value	2.9%	33.3%	68.0%	36.4%	0.0%	24.5%
Below average Value	0.0%	0.0%	6.0%	27.3%	66.7%	2.7%
Very poor value	0.0%	0.0%	2.0%	18.2%	16.7%	1.3%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>A. Upgrade existing neighborhood parks (playgrounds, shelters, etc.)</u>						
Very Important	36.5%	38.0%	40.8%	52.6%	0.0%	37.9%
Somewhat Important	35.5%	50.3%	18.4%	21.1%	0.0%	36.4%
Not Sure	18.2%	7.4%	22.4%	21.1%	0.0%	15.5%
Not Important	9.9%	4.3%	18.4%	5.3%	100.0%	10.1%
<u>B. Upgrade existing sports fields (soccer, baseball, softball, etc.)</u>						
Very Important	18.9%	20.6%	24.5%	40.0%	20.0%	20.6%
Somewhat Important	45.8%	43.9%	16.3%	35.0%	0.0%	38.8%
Not Sure	23.4%	23.9%	22.4%	10.0%	0.0%	24.3%
Not Important	11.9%	11.6%	36.7%	15.0%	80.0%	16.2%
<u>C. Upgrade the existing Vogt Visual Arts Center</u>						
Very Important	7.8%	9.4%	3.9%	10.0%	0.0%	8.6%
Somewhat Important	22.5%	27.7%	3.9%	15.0%	0.0%	20.4%
Not Sure	44.1%	39.0%	39.2%	35.0%	16.7%	41.2%
Not Important	25.5%	23.9%	52.9%	40.0%	83.3%	29.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>D. Upgrade the existing White Water Canyon Water Park</u>						
Very Important	26.7%	19.6%	13.7%	25.0%	0.0%	22.7%
Somewhat Important	41.6%	38.6%	19.6%	0.0%	16.7%	33.9%
Not Sure	21.8%	28.5%	25.5%	10.0%	16.7%	24.4%
Not Important	9.9%	13.3%	41.2%	65.0%	66.7%	19.0%
<u>E. Upgrade the existing Tony Bettenhausen Recreation Center</u>						
Very Important	22.1%	17.6%	7.8%	10.0%	0.0%	17.5%
Somewhat Important	34.8%	39.6%	15.7%	10.0%	0.0%	31.9%
Not Sure	27.5%	27.7%	35.3%	15.0%	0.0%	28.4%
Not Important	15.7%	15.1%	41.2%	65.0%	100.0%	22.2%
<u>F. Upgrade existing community parks (i.e. Community Park)</u>						
Very Important	25.7%	25.2%	27.5%	45.0%	0.0%	26.8%
Somewhat Important	46.5%	47.2%	21.6%	20.0%	0.0%	40.0%
Not Sure	17.8%	23.3%	33.3%	30.0%	20.0%	23.3%
Not Important	9.9%	4.3%	17.6%	5.0%	80.0%	9.9%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>G. Upgrade batting cages/miniature golf course</u>						
Very Important	18.1%	12.1%	5.9%	30.0%	0.0%	15.6%
Somewhat Important	33.8%	40.8%	37.3%	15.0%	20.0%	34.1%
Not Sure	34.8%	31.8%	19.6%	25.0%	0.0%	31.5%
Not Important	13.2%	15.3%	37.3%	30.0%	80.0%	18.8%
<u>H. Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)</u>						
Very Important	19.9%	13.5%	15.7%	20.0%	0.0%	16.2%
Somewhat Important	19.9%	27.1%	15.7%	25.0%	20.0%	21.4%
Not Sure	38.3%	30.3%	27.5%	5.0%	0.0%	32.1%
Not Important	21.9%	29.0%	41.2%	50.0%	80.0%	30.3%
<u>I. Develop a 3rd water slide at the White Water Canyon Water Park</u>						
Very Important	28.1%	14.5%	7.8%	20.0%	0.0%	19.8%
Somewhat Important	28.6%	28.9%	15.7%	5.0%	0.0%	25.4%
Not Sure	24.6%	28.3%	33.3%	10.0%	33.3%	26.2%
Not Important	18.7%	28.3%	43.1%	65.0%	66.7%	28.6%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>J. Build a new indoor youth sports complex (baseball, soccer, etc.)</u>						
Very Important	18.4%	16.1%	15.7%	31.8%	0.0%	17.0%
Somewhat Important	22.4%	25.2%	19.6%	9.1%	20.0%	21.1%
Not Sure	38.8%	31.6%	21.6%	22.7%	0.0%	33.5%
Not Important	20.4%	27.1%	43.1%	36.4%	80.0%	28.5%
<u>K. Build new indoor gymnasiums</u>						
Very Important	6.5%	12.5%	7.8%	25.0%	0.0%	9.3%
Somewhat Important	25.1%	23.7%	13.7%	30.0%	20.0%	22.2%
Not Sure	42.7%	34.2%	31.4%	5.0%	0.0%	36.3%
Not Important	25.6%	29.6%	47.1%	40.0%	80.0%	32.2%
<u>L. Develop additional walking and biking trails/connect trails</u>						
Very Important	53.4%	48.5%	43.1%	55.0%	20.0%	49.5%
Somewhat Important	25.5%	34.9%	31.4%	5.0%	20.0%	27.6%
Not Sure	10.8%	12.4%	11.8%	0.0%	0.0%	12.0%
Not Important	10.3%	4.1%	13.7%	40.0%	60.0%	10.9%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>M. Build permanent seating for outdoor band shell</u>						
Very Important	14.1%	7.7%	11.5%	20.0%	0.0%	11.1%
Somewhat Important	31.3%	34.0%	19.2%	15.0%	40.0%	28.4%
Not Sure	30.3%	32.1%	30.8%	20.0%	0.0%	31.4%
Not Important	24.2%	26.3%	38.5%	45.0%	60.0%	29.0%
<u>N. Build a new outdoor Spray 'N Play area</u>						
Very Important	12.0%	9.4%	5.9%	5.0%	0.0%	10.0%
Somewhat Important	19.5%	25.8%	7.8%	10.0%	0.0%	19.3%
Not Sure	35.5%	25.2%	25.5%	20.0%	0.0%	30.2%
Not Important	33.0%	39.6%	60.8%	65.0%	100.0%	40.6%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q25. Most willing to fund</u>						
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	12.8%	20.8%	18.9%	9.1%	0.0%	15.3%
Upgrade existing sports fields (soccer, baseball, softball, etc.)	2.4%	2.9%	3.8%	13.6%	0.0%	3.0%
Upgrade the existing Vogt Visual Arts Center	2.4%	2.3%	0.0%	0.0%	0.0%	2.2%
Upgrade the existing White Water Canyon Water Park	4.7%	2.9%	0.0%	0.0%	0.0%	3.6%
Upgrade the existing Tony Bettenhausen Recreation Center	5.7%	4.0%	3.8%	0.0%	0.0%	4.2%
Upgrade existing community parks (i.e. Community Park)	3.3%	2.3%	0.0%	18.2%	0.0%	3.0%
Upgrade batting cages/miniature golf course	3.3%	1.2%	0.0%	0.0%	0.0%	2.2%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	3.3%	1.7%	3.8%	0.0%	0.0%	2.4%
Develop a 3rd water slide at the White Water Canyon Water Park	0.9%	3.5%	1.9%	0.0%	0.0%	1.8%
Build a new indoor youth sports complex (baseball, soccer, etc.)	9.5%	7.5%	3.8%	13.6%	0.0%	7.6%
Build new indoor gymnasiums	0.0%	0.6%	1.9%	0.0%	0.0%	0.4%
Develop additional walking and biking trails/connect trails	30.8%	26.0%	26.4%	9.1%	0.0%	25.7%
Build permanent seating for outdoor band shell	0.5%	1.2%	1.9%	0.0%	0.0%	0.8%
Build a new outdoor Spray 'N Play area	1.9%	2.3%	0.0%	4.5%	0.0%	1.8%
None chosen	18.5%	20.8%	34.0%	31.8%	100.0%	25.9%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q25. 2nd willing to fund</u>						
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	11.8%	11.0%	3.8%	9.1%	0.0%	10.4%
Upgrade existing sports fields (soccer, baseball, softball, etc.)	7.1%	7.5%	3.8%	0.0%	0.0%	6.0%
Upgrade the existing Vogt Visual Arts Center	0.5%	2.9%	3.8%	0.0%	0.0%	1.6%
Upgrade the existing White Water Canyon Water Park	2.4%	4.6%	5.7%	4.5%	0.0%	3.8%
Upgrade the existing Tony Bettenhausen Recreation Center	5.7%	4.6%	1.9%	4.5%	0.0%	4.4%
Upgrade existing community parks (i.e. Community Park)	8.5%	5.8%	13.2%	9.1%	0.0%	7.6%
Upgrade batting cages/miniature golf course	4.7%	3.5%	3.8%	9.1%	0.0%	4.0%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	5.2%	2.9%	1.9%	0.0%	0.0%	3.4%
Develop a 3rd water slide at the White Water Canyon Water Park	3.8%	2.3%	1.9%	0.0%	0.0%	2.6%
Build a new indoor youth sports complex (baseball, soccer, etc.)	4.3%	2.3%	3.8%	0.0%	0.0%	3.0%
Build new indoor gymnasiums	0.9%	1.2%	0.0%	4.5%	0.0%	1.0%
Develop additional walking and biking trails/connect trails	10.9%	13.3%	11.3%	9.1%	0.0%	11.2%
Build permanent seating for outdoor band shell	7.6%	4.0%	5.7%	0.0%	0.0%	5.2%
Build a new outdoor Spray 'N Play area	1.4%	2.9%	0.0%	0.0%	0.0%	1.8%
None chosen	25.1%	31.2%	39.6%	50.0%	100.0%	33.7%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q25. 3rd willing to fund</u>						
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	8.1%	7.5%	3.8%	4.5%	0.0%	7.4%
Upgrade existing sports fields (soccer, baseball, softball, etc.)	5.7%	5.2%	7.5%	9.1%	0.0%	5.4%
Upgrade the existing Vogt Visual Arts Center	1.4%	2.3%	1.9%	0.0%	0.0%	1.6%
Upgrade the existing White Water Canyon Water Park	7.1%	2.3%	3.8%	0.0%	0.0%	4.2%
Upgrade the existing Tony Bettenhausen Recreation Center	4.7%	7.5%	0.0%	0.0%	0.0%	4.6%
Upgrade existing community parks (i.e. Community Park)	7.1%	10.4%	5.7%	0.0%	0.0%	7.2%
Upgrade batting cages/miniature golf course	4.3%	3.5%	3.8%	9.1%	0.0%	3.8%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	1.9%	4.0%	1.9%	13.6%	0.0%	3.2%
Develop a 3rd water slide at the White Water Canyon Water Park	10.4%	2.9%	0.0%	0.0%	0.0%	5.4%
Build a new indoor youth sports complex (baseball, soccer, etc.)	0.5%	2.3%	3.8%	4.5%	0.0%	1.6%
Build new indoor gymnasiums	2.8%	3.5%	5.7%	0.0%	0.0%	3.0%
Develop additional walking and biking trails/connect trails	9.0%	9.8%	3.8%	4.5%	0.0%	8.4%
Build permanent seating for outdoor band shell	2.4%	1.2%	3.8%	0.0%	0.0%	1.8%
Build a new outdoor Spray 'N Play area	2.4%	1.7%	5.7%	0.0%	0.0%	2.2%
None chosen	32.2%	35.8%	49.1%	54.5%	100.0%	40.0%



## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q25. 4th willing to fund</u>						
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	6.2%	1.7%	7.5%	0.0%	0.0%	4.0%
Upgrade existing sports fields (soccer, baseball, softball, etc.)	9.0%	4.0%	1.9%	13.6%	0.0%	6.0%
Upgrade the existing Vogt Visual Arts Center	3.3%	1.7%	0.0%	0.0%	0.0%	2.0%
Upgrade the existing White Water Canyon Water Park	4.7%	1.7%	0.0%	4.5%	0.0%	2.8%
Upgrade the existing Tony Bettenhausen Recreation Center	2.4%	1.7%	1.9%	0.0%	0.0%	2.0%
Upgrade existing community parks (i.e. Community Park)	10.0%	10.4%	5.7%	0.0%	0.0%	9.0%
Upgrade batting cages/miniature golf course	6.2%	1.7%	1.9%	0.0%	0.0%	3.4%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q25. 4th willing to fund (Cont.)</u>						
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	0.9%	1.2%	5.7%	4.5%	0.0%	1.6%
Develop a 3rd water slide at the White Water Canyon Water Park	1.9%	2.9%	0.0%	4.5%	0.0%	2.2%
Build a new indoor youth sports complex (baseball, soccer, etc.)	3.8%	4.0%	1.9%	9.1%	0.0%	3.6%
Build new indoor gymnasiums	0.9%	3.5%	0.0%	0.0%	0.0%	1.6%
Develop additional walking and biking trails/connect trails	6.2%	9.2%	3.8%	0.0%	0.0%	6.6%
Build permanent seating for outdoor band shell	3.3%	1.2%	3.8%	0.0%	0.0%	2.2%
Build a new outdoor Spray 'N Play area	2.8%	3.5%	3.8%	9.1%	0.0%	3.2%
None chosen	38.4%	51.4%	62.3%	54.5%	100.0%	49.6%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q25. The sum of the FOUR actions most willing to fund with your tax dollars

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
<u>Q25. Most willing to fund</u>						
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	38.9%	41.0%	34.0%	22.7%	0.0%	37.1%
Upgrade existing sports fields (soccer, baseball, softball, etc.)	24.2%	19.7%	17.0%	36.4%	0.0%	20.5%
Upgrade the existing Vogt Visual Arts Center	7.6%	9.2%	5.7%	0.0%	0.0%	7.4%
Upgrade the existing White Water Canyon Water Park	19.0%	11.6%	9.4%	9.1%	0.0%	14.5%
Upgrade the existing Tony Bettenhausen Recreation Center	18.5%	17.9%	7.5%	4.5%	0.0%	15.3%
Upgrade existing community parks (i.e. Community Park)	28.9%	28.9%	24.5%	27.3%	0.0%	26.9%
Upgrade batting cages/miniature golf course	18.5%	9.8%	9.4%	18.2%	0.0%	13.5%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q25. The sum of the FOUR actions most willing to fund with your tax dollars

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
		Somewhat		Somewhat		
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	
<u>Q25. Most willing to fund (Cont.)</u>						
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	11.4%	9.8%	13.2%	18.2%	0.0%	10.6%
Develop a 3rd water slide at the White Water Canyon Water Park	17.1%	11.6%	3.8%	4.5%	0.0%	12.0%
Build a new indoor youth sports complex (baseball, soccer, etc.)	18.0%	16.2%	13.2%	27.3%	0.0%	15.9%
Build new indoor gymnasiums	4.7%	8.7%	7.5%	4.5%	0.0%	6.0%
Develop additional walking and biking trails/connect trails	56.9%	58.4%	45.3%	22.7%	0.0%	52.0%
Build permanent seating for outdoor band shell	13.7%	7.5%	15.1%	0.0%	0.0%	10.0%
Build a new outdoor Spray 'N Play area	8.5%	10.4%	9.4%	13.6%	0.0%	9.0%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

**Q26. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the overall value your household receives from the Tinley Park-Park District. (without don't know)**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
Very Satisfied	100.0%	0.0%	0.0%	0.0%	0.0%	45.4%
Somewhat Satisfied	0.0%	100.0%	0.0%	0.0%	0.0%	37.2%
Neutral	0.0%	0.0%	100.0%	0.0%	0.0%	11.4%
Somewhat Dissatisfied	0.0%	0.0%	0.0%	100.0%	0.0%	4.7%
Very Dissatisfied	0.0%	0.0%	0.0%	0.0%	100.0%	1.3%

## **Q27. What is your age?**

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
Under 35	13.7%	17.9%	18.9%	36.4%	50.0%	17.3%
35 to 44	17.5%	16.2%	20.8%	4.5%	0.0%	15.9%
45 to 54	25.1%	27.2%	17.0%	31.8%	33.3%	24.9%
55 to 64	25.1%	23.7%	26.4%	0.0%	16.7%	22.7%
65+	18.5%	15.0%	17.0%	27.3%	0.0%	19.3%

## Level of Satisfaction from Overall Value Received from Tinley Park-Park District

### Q28. Your gender:

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
Male	42.7%	46.8%	49.1%	40.9%	33.3%	44.8%
Female	57.3%	53.2%	50.9%	59.1%	66.7%	55.2%

### Q29. Do you live within the Tinley Park-Park District boundaries? (excluding not provided)

N=498	Q26. Rate your satisfaction the overall value your household receives					Total
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	
Yes	98.1%	99.4%	92.5%	86.4%	100.0%	97.0%
No	0.5%	0.6%	5.7%	13.6%	0.0%	2.0%
Not sure	1.4%	0.0%	1.9%	0.0%	0.0%	1.0%

## **Section 8**

### ***Household Types***

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Household Types

**Q2. Have you or members of your household visited any of the Tinley Park-Park District parks or facilities during the past year?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Yes	92.8%	81.2%	80.1%	78.9%	82.9%
No	7.2%	18.8%	19.9%	21.1%	17.1%

## Household Types

**Q3. From the following list, please check ALL the OUTDOOR facilities you or members of your household have used or visited in Tinley Park-Park District parks over the past 12 months.**

N=413

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

**Q3. The OUTDOOR facilities you or members of your household have used**

Adult baseball/softball fields	26.2%	26.8%	12.4%	5.4%	16.7%
Youth baseball fields	33.0%	39.3%	4.4%	17.9%	20.1%
Youth softball fields	9.7%	14.3%	0.0%	6.3%	7.0%
Youth soccer fields	31.1%	7.1%	6.6%	8.9%	13.3%
Youth football fields	6.8%	3.6%	3.6%	8.9%	5.8%
Walking and biking trails	77.7%	71.4%	77.4%	65.2%	73.4%
Board walk through wetlands	25.2%	17.9%	24.8%	22.3%	23.0%
Basketball courts	24.3%	28.6%	8.0%	4.5%	13.8%
Sand volleyball courts	3.9%	26.8%	13.9%	0.9%	9.4%
Fishing pier	26.2%	8.9%	19.7%	9.8%	16.9%
Batting cages	26.2%	17.9%	6.6%	8.9%	14.5%
Miniature golf course	41.7%	21.4%	24.1%	25.9%	29.3%

## Household Types

**Q3. From the following list, please check ALL the OUTDOOR facilities you or members of your household have used or visited in Tinley Park-Park District parks over the past 12 months.**

N=413	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Ice-rink	8.7%	8.9%	9.5%	1.8%	7.0%
Water park	64.1%	58.9%	29.2%	33.0%	43.6%
Picnic areas/shelter	48.5%	23.2%	26.3%	34.8%	33.4%
Playgrounds	88.3%	39.3%	29.9%	44.6%	50.4%
Wooded preserves	33.0%	21.4%	21.9%	21.4%	24.2%
Tennis courts	19.4%	17.9%	8.0%	2.7%	10.7%
Gazebo	6.8%	3.6%	7.3%	9.8%	7.3%
Skateboard park	12.6%	8.9%	1.5%	1.8%	5.3%
Outdoor bandshell	12.6%	14.3%	19.0%	13.4%	15.0%
Other	1.0%	0.0%	3.6%	2.7%	2.4%
None chosen	0.0%	0.0%	2.9%	3.6%	1.9%

**Q3. The OUTDOOR facilities you or members of your household have used (Cont.)**

## Household Types

### **Q4. Overall how would you rate the physical condition of ALL the parks, trails and outdoor recreation facilities in Tinley Park-Park District parks you have visited? (excluding don't know)**

N=413	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>Q4. Overall how would you rate the physical condition</u>					
Excellent	54.4%	41.1%	44.4%	53.3%	49.3%
Good	40.8%	55.4%	51.1%	43.0%	46.6%
Fair	4.9%	3.6%	4.4%	3.7%	4.2%

## Household Types

**Q5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility. (Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>A. Tony Bettenhausen Recreation Center</u>					
Never	13.9%	33.8%	43.8%	33.3%	32.2%
1-9 times	30.6%	18.5%	27.8%	31.8%	28.8%
10-24 times	18.5%	30.8%	8.0%	10.9%	14.5%
25-49 times	15.7%	9.2%	7.4%	7.0%	9.4%
50+ times	21.3%	7.7%	13.0%	17.1%	15.1%
<u>B. Tinley Fitness Center</u>					
Never	78.2%	71.0%	61.7%	65.7%	68.2%
1-9 times	13.9%	9.7%	11.0%	5.9%	10.4%
10-24 times	0.0%	1.6%	7.8%	2.0%	3.5%
25-49 times	3.0%	8.1%	7.8%	6.9%	6.4%
50+ times	5.0%	9.7%	11.7%	19.6%	11.6%

## Household Types

**Q5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility. (Without "Don't Know")**

N=498

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### C. Outdoor Fitness Zone

Never	61.2%	86.2%	80.6%	76.7%	76.0%
1-9 times	30.6%	12.1%	11.1%	17.4%	17.4%
10-24 times	7.1%	1.7%	2.8%	3.5%	3.8%
25-49 times	0.0%	0.0%	4.2%	2.3%	2.0%
50+ times	1.0%	0.0%	1.4%	0.0%	0.8%

### D. Community Park

Never	15.4%	33.9%	40.6%	33.0%	31.2%
1-9 times	34.6%	40.7%	38.1%	37.1%	38.1%
10-24 times	32.7%	16.9%	12.3%	21.6%	20.0%
25-49 times	6.7%	3.4%	6.5%	6.2%	6.0%
50+ times	10.6%	5.1%	2.6%	2.1%	4.8%

## Household Types

**Q5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility. (Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### E. Tinley Junction Miniature Golf and Batting Cages

Never	36.1%	52.5%	65.3%	61.1%	54.6%
1-9 times	59.8%	42.4%	31.3%	31.6%	40.7%
10-24 times	4.1%	3.4%	2.7%	6.3%	4.0%
25-49 times	0.0%	1.7%	0.7%	1.1%	0.7%

### F. Freedom Park Sports Complex

Never	57.9%	69.0%	87.9%	93.8%	78.9%
1-9 times	32.6%	24.1%	8.5%	4.9%	16.1%
10-24 times	4.2%	1.7%	3.5%	0.0%	2.6%
25-49 times	3.2%	3.4%	0.0%	0.0%	1.3%
50+ times	2.1%	1.7%	0.0%	1.2%	1.1%



## Household Types

**Q5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility. (Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>G. Extreme Skate Park</u>					
Never	89.3%	85.7%	97.2%	94.0%	92.8%
1-9 times	8.7%	14.3%	2.1%	4.8%	6.2%
10-24 times	0.0%	0.0%	0.7%	1.2%	0.5%
50+ times	1.9%	0.0%	0.0%	0.0%	0.5%
<u>H. Vogt Visual Arts Center</u>					
Never	78.1%	86.0%	79.2%	66.3%	76.0%
1-9 times	20.8%	14.0%	18.8%	30.3%	22.3%
10-24 times	1.0%	0.0%	0.7%	2.2%	1.0%
25-49 times	0.0%	0.0%	1.4%	0.0%	0.5%
50+ times	0.0%	0.0%	0.0%	1.1%	0.3%

## Household Types

**Q5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility. (Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
I. Landmark Historical Museum					
Never	80.4%	94.6%	94.3%	73.3%	86.0%
1-9 times	19.6%	5.4%	5.0%	25.6%	13.5%
10-24 times	0.0%	0.0%	0.7%	1.2%	0.5%

Household Types

**Q6. Park District Programs. Over the past 12 months have you or any members of your household participated in any programs offered by the Tinley Park-Park District?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Yes	67.6%	27.5%	25.7%	30.3%	36.3%
No	32.4%	72.5%	74.3%	69.7%	63.7%

## Household Types

**Q7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.(Without "Don't Know")**

N=181	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>A. Times programs are offered</u>					
Very Satisfied	24.7%	36.8%	48.8%	36.6%	34.7%
Satisfied	56.2%	26.3%	32.6%	53.7%	46.6%
Neutral	15.1%	15.8%	14.0%	7.3%	13.1%
Dissatisfied	2.7%	15.8%	4.7%	2.4%	4.5%
Very Dissatisfied	1.4%	5.3%	0.0%	0.0%	1.1%
<u>B. Location of programs</u>					
Very Satisfied	49.3%	68.4%	60.5%	44.7%	53.1%
Satisfied	44.0%	31.6%	32.6%	47.4%	40.6%
Neutral	6.7%	0.0%	7.0%	7.9%	6.3%
<u>C. Quality of instructors</u>					
Very Satisfied	25.3%	47.4%	53.8%	34.2%	36.3%
Satisfied	58.7%	21.1%	43.6%	44.7%	48.0%
Neutral	13.3%	31.6%	2.6%	18.4%	14.0%
Dissatisfied	2.7%	0.0%	0.0%	2.6%	1.8%

## Household Types

**Q7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.(Without "Don't Know")**

N=181	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### D. Fees charged for value received

Very Satisfied	10.7%	36.8%	41.9%	30.2%	25.6%
Satisfied	68.0%	26.3%	37.2%	34.9%	48.3%
Neutral	14.7%	21.1%	14.0%	16.3%	15.6%
Dissatisfied	6.7%	15.8%	7.0%	18.6%	10.6%

### E. Quality of the facility where program is offered

Very Satisfied	34.7%	50.0%	57.1%	27.5%	40.0%
Satisfied	60.0%	38.9%	33.3%	62.5%	52.0%
Neutral	5.3%	11.1%	7.1%	10.0%	7.4%
Dissatisfied	0.0%	0.0%	2.4%	0.0%	0.6%

## Household Types

**Q7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.(Without "Don't Know")**

N=181	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### F. Ease of use for mail-in/fax registration

Very Satisfied	43.9%	62.5%	42.5%	32.4%	42.9%
Satisfied	39.4%	18.8%	50.0%	44.1%	41.0%
Neutral	16.7%	12.5%	7.5%	23.5%	15.4%
Dissatisfied	0.0%	6.3%	0.0%	0.0%	0.6%

### G. Availability of information about Park programs and services on website

					District
Very Satisfied	31.5%	50.0%	54.5%	42.9%	40.9%
Satisfied	38.4%	22.2%	33.3%	37.1%	35.2%
Neutral	26.0%	16.7%	9.1%	17.1%	19.5%
Dissatisfied	4.1%	0.0%	3.0%	2.9%	3.1%
Very Dissatisfied	0.0%	11.1%	0.0%	0.0%	1.3%

## Household Types

**Q7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.(Without "Don't Know")**

N=181	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### H. Ease of navigation through the website

Very Satisfied	24.7%	27.8%	40.6%	36.4%	30.8%
Satisfied	45.2%	33.3%	43.8%	30.3%	40.4%
Neutral	21.9%	22.2%	12.5%	27.3%	21.2%
Dissatisfied	6.8%	5.6%	3.1%	3.0%	5.1%
Very Dissatisfied	1.4%	11.1%	0.0%	3.0%	2.6%

### I. Ease of online registration process

Very Satisfied	36.1%	44.4%	29.0%	37.9%	36.0%
Satisfied	41.7%	22.2%	58.1%	24.1%	39.3%
Neutral	19.4%	27.8%	9.7%	31.0%	20.7%
Dissatisfied	2.8%	5.6%	3.2%	3.4%	3.3%
Very Dissatisfied	0.0%	0.0%	0.0%	3.4%	0.7%



## Household Types

**Q7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.(Without "Don't Know")**

N=181	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>J. Quality of customer service for registration</u>					
Very Satisfied	35.1%	57.9%	45.0%	51.2%	43.7%
Satisfied	47.3%	26.3%	45.0%	46.3%	44.3%
Neutral	13.5%	10.5%	7.5%	2.4%	9.2%
Dissatisfied	4.1%	0.0%	2.5%	0.0%	2.3%
Very Dissatisfied	0.0%	5.3%	0.0%	0.0%	0.6%

## Household Types

### **Q8. Overall, how would you rate the quality of the programs that you and members of your household participated in? (without don't know)**

N=181	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10- 19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>Q8. How would you rate the quality of the programs</u>					
Excellent	44.0%	52.6%	51.2%	55.8%	49.4%
Good	53.3%	47.4%	46.5%	44.2%	48.9%
Fair	2.7%	0.0%	2.3%	0.0%	1.7%

## Household Types

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>A. Mowing and trimming in parks</u>					
Very Satisfied	42.3%	50.8%	50.4%	44.7%	47.5%
Satisfied	54.8%	30.5%	44.0%	48.5%	45.5%
Neutral	2.9%	18.6%	4.0%	4.9%	6.1%
Dissatisfied	0.0%	0.0%	0.8%	1.9%	0.8%
Very Dissatisfied	0.0%	0.0%	0.8%	0.0%	0.3%
<u>B. Overall quality of playground equipment</u>					
Very Satisfied	42.3%	41.7%	39.3%	46.2%	42.9%
Satisfied	52.9%	33.3%	45.8%	39.6%	44.1%
Neutral	4.8%	20.8%	15.0%	11.0%	11.6%
Dissatisfied	0.0%	0.0%	0.0%	3.3%	0.8%
Very Dissatisfied	0.0%	4.2%	0.0%	0.0%	0.6%

## Household Types

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### C. Adequacy of park lighting

Very Satisfied	33.7%	32.7%	39.8%	36.5%	36.9%
Satisfied	41.1%	41.8%	38.9%	40.6%	39.9%
Neutral	18.9%	7.3%	13.3%	18.8%	15.2%
Dissatisfied	6.3%	14.5%	8.0%	1.0%	6.6%
Very Dissatisfied	0.0%	3.6%	0.0%	3.1%	1.4%

### D. Overall quality of tennis courts

Very Satisfied	22.8%	31.0%	34.1%	35.7%	31.8%
Satisfied	54.4%	41.4%	45.5%	26.2%	42.0%
Neutral	22.8%	17.2%	18.2%	33.3%	22.7%
Dissatisfied	0.0%	0.0%	2.3%	4.8%	1.7%
Very Dissatisfied	0.0%	10.3%	0.0%	0.0%	1.7%

## Household Types

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>E. Overall quality of picnic areas</u>					
Very Satisfied	22.7%	29.7%	35.6%	33.3%	31.2%
Satisfied	56.8%	54.1%	40.2%	42.3%	47.1%
Neutral	17.0%	5.4%	16.1%	17.9%	15.3%
Dissatisfied	3.4%	5.4%	6.9%	6.4%	5.4%
Very Dissatisfied	0.0%	5.4%	1.1%	0.0%	1.0%
<u>F. Overall quality of outdoor restrooms</u>					
Very Satisfied	21.2%	19.0%	31.9%	27.6%	26.4%
Satisfied	30.6%	35.7%	23.6%	34.2%	30.4%
Neutral	34.1%	33.3%	20.8%	18.4%	25.7%
Dissatisfied	14.1%	4.8%	18.1%	15.8%	13.9%
Very Dissatisfied	0.0%	7.1%	5.6%	3.9%	3.6%

## Household Types

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### G. Overall quality of trash pickup in parks

Very Satisfied	24.5%	27.8%	36.4%	29.5%	30.6%
Satisfied	61.8%	27.8%	46.7%	47.4%	47.9%
Neutral	11.8%	38.9%	14.0%	13.7%	16.8%
Dissatisfied	2.0%	5.6%	2.8%	8.4%	4.4%
Very Dissatisfied	0.0%	0.0%	0.0%	1.1%	0.3%

### H. Overall quality of basketball courts

Very Satisfied	21.4%	21.6%	38.1%	35.9%	31.2%
Satisfied	50.0%	48.6%	34.9%	33.3%	40.7%
Neutral	28.6%	18.9%	25.4%	28.2%	25.1%
Dissatisfied	0.0%	0.0%	1.6%	2.6%	1.0%
Very Dissatisfied	0.0%	10.8%	0.0%	0.0%	2.0%

## Household Types

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>I. Overall quality of ball diamonds</u>					
Very Satisfied	28.6%	29.7%	33.3%	39.6%	34.0%
Satisfied	54.3%	37.8%	38.7%	45.8%	43.8%
Neutral	14.3%	21.6%	22.7%	6.3%	16.2%
Dissatisfied	2.9%	5.4%	5.3%	8.3%	5.1%
Very Dissatisfied	0.0%	5.4%	0.0%	0.0%	0.9%
<u>J. Overall quality of soccer fields</u>					
Very Satisfied	19.4%	40.0%	34.3%	37.5%	32.0%
Satisfied	53.7%	32.0%	40.3%	47.5%	44.3%
Neutral	22.4%	20.0%	23.9%	10.0%	19.7%
Dissatisfied	4.5%	8.0%	1.5%	2.5%	3.4%
Very Dissatisfied	0.0%	0.0%	0.0%	2.5%	0.5%



## Household Types

**Q9. Title Q9. Parks and Playgrounds. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. NOTE: If you have not used Parks and Playgrounds in the past 12 months please skip to Question #10. (Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### K. Overall quality of landscaping (shrubs/flowers)

Very Satisfied	33.7%	28.8%	33.9%	33.0%	33.7%
Satisfied	55.8%	44.1%	45.7%	51.0%	48.9%
Neutral	9.6%	23.7%	19.7%	9.0%	14.7%
Dissatisfied	1.0%	0.0%	0.8%	7.0%	2.3%
Very Dissatisfied	0.0%	3.4%	0.0%	0.0%	0.5%

### L. Overall condition of parks and playgrounds

Very Satisfied	35.6%	34.5%	40.7%	31.6%	36.9%
Satisfied	53.8%	51.7%	44.7%	56.1%	50.5%
Neutral	8.7%	10.3%	11.4%	8.2%	9.5%
Dissatisfied	0.0%	3.4%	3.3%	4.1%	2.6%
Very Dissatisfied	1.9%	0.0%	0.0%	0.0%	0.5%

## Household Types

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467

	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q10. Most Attention

Mowing and trimming in parks	1.8%	1.5%	5.8%	8.3%	4.9%
Playground equip	11.9%	9.2%	10.9%	12.9%	11.3%
Adequacy of park lighting	10.1%	18.5%	7.1%	3.0%	8.1%
Overall quality of tennis courts	0.0%	4.6%	1.9%	0.0%	1.3%
Overall quality of picnic areas	1.8%	1.5%	2.6%	0.8%	1.7%
Overall quality of outdoor restrooms	13.8%	4.6%	10.9%	8.3%	9.9%
Overall quality of trash pickup in parks	0.0%	12.3%	1.9%	6.1%	4.1%
Overall quality of basketball courts	0.0%	1.5%	0.0%	0.0%	0.2%
Overall quality of ball diamonds	4.6%	4.6%	5.1%	3.0%	4.3%
Overall quality of soccer fields	5.5%	3.1%	1.3%	1.5%	2.6%

## Household Types

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10- 19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q10. Most Attention (Cont.)

Overall quality of landscaping (shrubs/flowers)	2.8%	0.0%	9.0%	4.5%	4.9%
Overall condition of parks and playgrounds	11.0%	9.2%	14.7%	7.6%	10.9%
None chosen	36.7%	29.2%	28.8%	43.9%	35.8%

## Household Types

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q10. 2nd Attention

Mowing and trimming in parks	0.9%	6.2%	8.3%	5.3%	5.4%
Playground equip	10.1%	7.7%	6.4%	4.5%	6.9%
Adequacy of park lighting	10.1%	6.2%	16.0%	7.6%	10.7%
Overall quality of tennis courts	0.0%	0.0%	0.6%	2.3%	0.9%
Overall quality of picnic areas	11.0%	1.5%	6.4%	3.8%	6.0%
Overall quality of outdoor restrooms	6.4%	7.7%	7.1%	5.3%	6.4%
Overall quality of trash pickup in parks	3.7%	6.2%	3.2%	11.4%	6.0%
Overall quality of basketball courts	0.0%	3.1%	0.0%	0.0%	0.4%
Overall quality of ball diamonds	1.8%	9.2%	0.6%	0.0%	1.9%
Overall quality of soccer fields	6.4%	1.5%	2.6%	1.5%	3.0%

## Household Types

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q10. 2nd Attention (Cont.)

Overall quality of landscaping (shrubs/flowers)	4.6%	10.8%	3.8%	3.8%	4.9%
Overall condition of parks and playgrounds	6.4%	6.2%	7.1%	6.1%	6.4%
None chosen	38.5%	33.8%	37.8%	48.5%	41.1%

## Household Types

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467

	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q10. 3rd Attention

Mowing and trimming in parks	0.0%	0.0%	7.7%	5.3%	4.1%
Playground equip	4.6%	10.8%	7.1%	3.0%	5.8%
Adequacy of park lighting	4.6%	1.5%	1.9%	8.3%	4.3%
Overall quality of tennis courts	0.9%	4.6%	0.6%	1.5%	1.5%
Overall quality of picnic areas	8.3%	4.6%	3.2%	3.8%	4.7%
Overall quality of outdoor restrooms	11.0%	12.3%	8.3%	4.5%	8.4%
Overall quality of trash pickup in parks	10.1%	1.5%	8.3%	0.8%	5.6%
Overall quality of basketball courts	0.0%	6.2%	0.0%	0.0%	0.9%
Overall quality of ball diamonds	3.7%	1.5%	0.6%	0.0%	1.3%
Overall quality of soccer fields	2.8%	0.0%	1.9%	0.0%	1.3%

## Household Types

### **Q10. Which THREE of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years?**

N=467

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q10. 3rd Attention (Cont.)

Overall quality of landscaping (shrubs/flowers)	7.3%	7.7%	9.6%	6.8%	7.9%
Overall condition of parks and playgrounds	4.6%	6.2%	9.6%	14.4%	9.2%
None chosen	42.2%	43.1%	41.0%	51.5%	45.2%



## Household Types

### **Q10. The sum of the THREE neighborhood park and playground services should receive the most attention from Park District leaders over the next TWO years**

N=467

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q10. Most Attention

Mowing and trimming in parks	2.8%	7.7%	21.8%	18.9%	14.3%
Playground equip	26.6%	27.7%	24.4%	20.5%	24.0%
Adequacy of park lighting	24.8%	26.2%	25.0%	18.9%	23.1%
Overall quality of tennis courts	0.9%	9.2%	3.2%	3.8%	3.6%
Overall quality of picnic areas	21.1%	7.7%	12.2%	8.3%	12.4%
Overall quality of outdoor restrooms	31.2%	24.6%	26.3%	18.2%	24.6%
Overall quality of trash pickup in parks	13.8%	20.0%	13.5%	18.2%	15.6%
Overall quality of basketball courts	0.0%	10.8%	0.0%	0.0%	1.5%
Overall quality of ball diamonds	10.1%	15.4%	6.4%	3.0%	7.5%
Overall quality of soccer fields	14.7%	4.6%	5.8%	3.0%	6.9%

## Household Types

### **Q10. The sum of the THREE neighborhood park and playground services should receive the most attention from Park District leaders over the next TWO years**

N=467

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q10. Most Attention (Cont.)

Overall quality of landscaping (shrubs/flowers)	14.7%	18.5%	22.4%	15.2%	17.8%
Overall condition of parks and playgrounds	22.0%	21.5%	31.4%	28.0%	26.6%
None chosen	36.7%	29.2%	28.8%	43.9%	35.8%

## Household Types

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>A. Quality of the running track</u>					
Very Satisfied	29.1%	40.7%	41.8%	54.4%	42.9%
Satisfied	65.5%	51.9%	44.8%	42.1%	49.5%
Neutral	5.5%	7.4%	10.4%	3.5%	6.7%
Dissatisfied	0.0%	0.0%	3.0%	0.0%	1.0%
<u>B. Quality of gymnasium</u>					
Very Satisfied	33.3%	44.4%	43.6%	58.1%	44.6%
Satisfied	59.1%	44.4%	36.4%	30.2%	43.1%
Neutral	7.6%	8.3%	18.2%	11.6%	11.3%
Dissatisfied	0.0%	2.8%	1.8%	0.0%	1.0%

## Household Types

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>C. Membership fees for value received</u>					
Very Satisfied	13.3%	21.1%	38.0%	44.6%	29.2%
Satisfied	37.3%	36.8%	28.2%	32.3%	32.8%
Neutral	38.7%	23.7%	21.1%	4.6%	23.7%
Dissatisfied	4.0%	15.8%	7.0%	13.8%	9.1%
Very Dissatisfied	6.7%	2.6%	5.6%	4.6%	5.1%
<u>D. Teen Drop in Center</u>					
Very Satisfied	26.9%	50.0%	25.0%	33.3%	30.3%
Satisfied	23.1%	0.0%	20.0%	16.7%	18.2%
Neutral	50.0%	37.5%	55.0%	41.7%	48.5%
Dissatisfied	0.0%	12.5%	0.0%	8.3%	3.0%

## Household Types

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
E. Senior Drop in Center					
Very Satisfied	20.0%	62.5%	26.3%	38.1%	32.4%
Satisfied	15.0%	12.5%	31.6%	33.3%	25.0%
Neutral	55.0%	25.0%	42.1%	19.0%	36.8%
Dissatisfied	0.0%	0.0%	0.0%	9.5%	2.9%
Very Dissatisfied	10.0%	0.0%	0.0%	0.0%	2.9%

### F. Indoor Playground

Very Satisfied	11.8%	66.7%	22.2%	36.8%	23.7%
Satisfied	49.0%	22.2%	33.3%	31.6%	40.2%
Neutral	27.5%	11.1%	44.4%	26.3%	28.9%
Dissatisfied	3.9%	0.0%	0.0%	5.3%	3.1%
Very Dissatisfied	7.8%	0.0%	0.0%	0.0%	4.1%

## Household Types

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>G. Coffee Room</u>					
Very Satisfied	22.9%	45.5%	33.3%	43.8%	34.2%
Satisfied	42.9%	18.2%	39.4%	37.5%	37.8%
Neutral	20.0%	36.4%	27.3%	9.4%	20.7%
Dissatisfied	14.3%	0.0%	0.0%	9.4%	7.2%
<u>H. Hours of operation</u>					
Very Satisfied	23.7%	24.3%	42.5%	50.0%	37.2%
Satisfied	53.9%	37.8%	42.5%	36.8%	43.0%
Neutral	15.8%	29.7%	15.1%	11.8%	16.3%
Dissatisfied	5.3%	8.1%	0.0%	0.0%	2.7%
Very Dissatisfied	1.3%	0.0%	0.0%	1.5%	0.8%

## Household Types

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>I. Knowledge of Center staff</u>					
Very Satisfied	18.4%	34.3%	37.5%	52.2%	36.2%
Satisfied	60.5%	42.9%	48.6%	34.3%	46.9%
Neutral	17.1%	22.9%	11.1%	10.4%	14.2%
Dissatisfied	2.6%	0.0%	2.8%	3.0%	2.4%
Very Dissatisfied	1.3%	0.0%	0.0%	0.0%	0.4%
<u>J. Courtesy of Center staff</u>					
Very Satisfied	25.0%	47.5%	52.1%	60.3%	46.3%
Satisfied	50.0%	27.5%	34.2%	31.5%	36.7%
Neutral	18.8%	25.0%	8.2%	4.1%	12.6%
Dissatisfied	6.3%	0.0%	5.5%	4.1%	4.4%



## Household Types

**Q11. Bettenhausen Recreation Center. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.(Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### K. Cleanliness of Center

Very Satisfied	45.7%	36.6%	41.3%	47.9%	44.5%
Satisfied	44.4%	51.2%	50.7%	42.5%	46.0%
Neutral	6.2%	12.2%	5.3%	4.1%	6.2%
Dissatisfied	0.0%	0.0%	2.7%	5.5%	2.2%
Very Dissatisfied	3.7%	0.0%	0.0%	0.0%	1.1%

### L. Room rentals

Very Satisfied	25.7%	37.5%	22.6%	36.0%	29.0%
Satisfied	37.1%	31.3%	45.2%	32.0%	37.4%
Neutral	37.1%	18.8%	29.0%	32.0%	30.8%
Dissatisfied	0.0%	12.5%	3.2%	0.0%	2.8%

## Household Types

### **Q12. Which THREE of the services listed above are most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center?**

N=415

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q12. Most Important

Quality of the running track	3.9%	3.7%	9.2%	12.3%	8.0%
Quality of gymnasium	11.8%	13.0%	2.1%	7.0%	7.2%
Membership fees for value received	18.6%	25.9%	14.2%	19.3%	18.1%
Senior Drop in Center	0.0%	0.0%	0.7%	2.6%	1.0%
Indoor Playground	20.6%	3.7%	0.0%	1.8%	6.0%
Coffee Room	0.0%	0.0%	0.0%	1.8%	0.5%
Hours of operation	0.0%	11.1%	5.7%	2.6%	4.1%
Knowledge of Center staff	0.0%	0.0%	1.4%	0.0%	0.5%
Courtesy of Center staff	3.9%	9.3%	3.5%	0.0%	3.4%
Cleanliness of Center	2.9%	3.7%	8.5%	6.1%	5.8%
Room rentals	0.0%	0.0%	0.7%	2.6%	1.0%
None chosen	38.2%	29.6%	53.9%	43.9%	44.6%

## Household Types

### **Q12. Which THREE of the services listed above are most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center?**

N=415

	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Quality of the running track	5.9%	5.6%	3.5%	3.5%	4.3%
Quality of gymnasium	7.8%	22.2%	5.7%	4.4%	8.0%
Membership fees for value received	8.8%	9.3%	11.3%	14.0%	11.1%
Teen Drop in Center	2.9%	0.0%	0.0%	0.0%	0.7%
Senior Drop in Center	2.0%	0.0%	0.0%	0.0%	0.5%
Indoor Playground	1.0%	0.0%	0.0%	0.0%	0.2%
Coffee Room	2.9%	0.0%	0.0%	1.8%	1.2%
Hours of operation	4.9%	14.8%	7.8%	9.6%	8.4%
Knowledge of Center staff	2.9%	0.0%	2.8%	4.4%	2.9%
Courtesy of Center staff	7.8%	1.9%	7.1%	2.6%	5.3%
Cleanliness of Center	7.8%	9.3%	6.4%	13.2%	8.9%
Room rentals	2.0%	3.7%	0.0%	0.0%	1.0%
None chosen	43.1%	33.3%	55.3%	46.5%	47.5%

## Household Types

### **Q12. Which THREE of the services listed above are most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center?**

N=415

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q12. 3rd Important

Quality of the running track	3.9%	0.0%	7.1%	2.6%	4.1%
Quality of gymnasium	5.9%	3.7%	3.5%	2.6%	3.9%
Membership fees for value received	0.0%	9.3%	7.1%	1.8%	4.1%
Teen Drop in Center	2.0%	1.9%	0.0%	0.0%	0.7%
Senior Drop in Center	1.0%	0.0%	0.0%	2.6%	1.0%
Indoor Playground	4.9%	0.0%	0.0%	0.0%	1.2%
Coffee Room	1.0%	0.0%	0.0%	3.5%	1.2%
Hours of operation	10.8%	7.4%	7.8%	11.4%	9.4%
Knowledge of Center staff	2.0%	3.7%	2.1%	7.0%	3.6%
Courtesy of Center staff	3.9%	5.6%	2.1%	6.1%	4.1%
Cleanliness of Center	14.7%	27.8%	12.1%	8.8%	13.7%
Room rentals	2.0%	3.7%	0.7%	1.8%	1.7%
None chosen	48.0%	37.0%	57.4%	51.8%	51.3%

## Household Types

### **Q12. The sum of the THREE services most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center**

N=415

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q12. Most Important

Quality of the running track	13.7%	9.3%	19.9%	18.4%	16.4%
Quality of gymnasium	25.5%	38.9%	11.3%	14.0%	19.0%
Membership fees for value received	27.5%	44.4%	32.6%	35.1%	33.3%
Teen Drop in Center	4.9%	1.9%	0.0%	0.0%	1.4%
Senior Drop in Center	2.9%	0.0%	0.7%	5.3%	2.4%
Indoor Playground	26.5%	3.7%	0.0%	1.8%	7.5%
Coffee Room	3.9%	0.0%	0.0%	7.0%	2.9%
Hours of operation	15.7%	33.3%	21.3%	23.7%	21.9%
Knowledge of Center staff	4.9%	3.7%	6.4%	11.4%	7.0%
Courtesy of Center staff	15.7%	16.7%	12.8%	8.8%	12.8%
Cleanliness of Center	25.5%	40.7%	27.0%	28.1%	28.4%
Room rentals	3.9%	7.4%	1.4%	4.4%	3.6%

## Household Types

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>A. Water slides</u>					
Very Satisfied	42.0%	31.6%	36.6%	42.4%	37.8%
Satisfied	55.1%	42.1%	41.5%	48.5%	49.2%
Neutral	2.9%	10.5%	19.5%	6.1%	8.6%
Dissatisfied	0.0%	15.8%	2.4%	3.0%	4.3%
<u>B. Lazy river</u>					
Very Satisfied	47.8%	34.2%	39.5%	60.0%	44.8%
Satisfied	43.3%	42.1%	48.8%	35.0%	43.8%
Neutral	6.0%	15.8%	9.3%	2.5%	7.8%
Dissatisfied	3.0%	7.9%	2.3%	2.5%	3.6%

## Household Types

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>C. Spray ground</u>					
Very Satisfied	51.4%	26.5%	40.5%	34.3%	42.2%
Satisfied	38.9%	52.9%	42.9%	54.3%	44.4%
Neutral	6.9%	14.7%	16.7%	8.6%	10.7%
Dissatisfied	2.8%	5.9%	0.0%	2.9%	2.7%
<u>D. Playground in water</u>					
Very Satisfied	38.6%	28.1%	39.0%	38.2%	38.1%
Satisfied	41.4%	59.4%	26.8%	47.1%	41.4%
Neutral	11.4%	6.3%	24.4%	8.8%	12.7%
Dissatisfied	5.7%	6.3%	9.8%	5.9%	6.6%
Very Dissatisfied	2.9%	0.0%	0.0%	0.0%	1.1%



## Household Types

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>E. Zero depth wading pool</u>					
Very Satisfied	40.6%	55.6%	38.1%	50.0%	45.5%
Satisfied	56.5%	33.3%	38.1%	41.2%	44.3%
Neutral	1.4%	3.7%	23.8%	5.9%	8.0%
Dissatisfied	1.4%	7.4%	0.0%	2.9%	2.3%
<u>F. Cleanliness of the bath house</u>					
Very Satisfied	17.1%	19.4%	30.2%	29.3%	22.7%
Satisfied	55.7%	41.7%	37.2%	43.9%	47.4%
Neutral	22.9%	30.6%	20.9%	19.5%	22.7%
Dissatisfied	4.3%	5.6%	11.6%	7.3%	6.7%
Very Dissatisfied	0.0%	2.8%	0.0%	0.0%	0.5%

## Household Types

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>G. Customer service of pool staff</u>					
Very Satisfied	22.2%	34.2%	41.9%	42.1%	34.4%
Satisfied	62.5%	39.5%	37.2%	36.8%	46.2%
Neutral	13.9%	21.1%	18.6%	15.8%	16.4%
Dissatisfied	1.4%	5.3%	2.3%	2.6%	2.6%
Very Dissatisfied	0.0%	0.0%	0.0%	2.6%	0.5%
<u>H. Adequate shade on deck areas</u>					
Very Satisfied	22.2%	18.4%	25.6%	17.9%	20.9%
Satisfied	45.8%	13.2%	39.5%	41.0%	38.3%
Neutral	16.7%	39.5%	20.9%	17.9%	21.9%
Dissatisfied	13.9%	18.4%	7.0%	20.5%	14.3%
Very Dissatisfied	1.4%	10.5%	7.0%	2.6%	4.6%

## Household Types

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>I. Quality of food service</u>					
Very Satisfied	13.5%	11.8%	25.6%	10.3%	15.2%
Satisfied	34.6%	35.3%	30.8%	37.9%	36.1%
Neutral	42.3%	38.2%	30.8%	34.5%	36.1%
Dissatisfied	9.6%	14.7%	5.1%	13.8%	10.1%
Very Dissatisfied	0.0%	0.0%	7.7%	3.4%	2.5%
<u>J. Level of safety provided by lifeguards</u>					
Very Satisfied	34.7%	50.0%	47.6%	48.7%	44.6%
Satisfied	55.6%	31.6%	38.1%	35.9%	42.1%
Neutral	6.9%	13.2%	14.3%	10.3%	10.3%
Dissatisfied	0.0%	5.3%	0.0%	5.1%	2.1%
Very Dissatisfied	2.8%	0.0%	0.0%	0.0%	1.0%

## Household Types

**Q13. White Water Canyon Water Park. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following services provided by the White Water Canyon Water Park. NOTE: If you have not used the White Water Canyon Water Park in the past 12 months please skip to Question #15.(Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
K. Overall quality of Water Park					
Very Satisfied	31.9%	31.6%	48.8%	45.0%	39.6%
Satisfied	62.5%	47.4%	30.2%	42.5%	47.2%
Neutral	4.2%	13.2%	20.9%	7.5%	10.2%
Dissatisfied	1.4%	7.9%	0.0%	5.0%	3.0%

## Household Types

### **Q14. Which THREE of the services listed above are the most important to you and members of your household's enjoyment of the White Water Canyon Water Park?**

N=398

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q14. Most Important

Water slides	4.1%	14.5%	0.0%	4.6%	4.3%
Lazy river	3.1%	0.0%	5.2%	1.9%	3.0%
Spray ground	2.1%	0.0%	0.0%	0.9%	0.8%
Playground in water	9.3%	0.0%	0.0%	0.0%	2.3%
Zero depth wading pool	2.1%	0.0%	1.5%	0.9%	1.3%
Cleanliness of the bath house	8.2%	12.7%	5.2%	5.6%	7.0%
Customer service of pool staff	0.0%	1.8%	0.7%	1.9%	1.0%
Adequate shade on deck areas	5.2%	12.7%	0.7%	5.6%	4.8%
Quality of food service	0.0%	0.0%	2.2%	0.0%	0.8%
Level of safety provided by lifeguards	24.7%	12.7%	6.7%	8.3%	12.3%
Overall quality of Water Park	4.1%	5.5%	4.5%	2.8%	4.0%
None chosen	37.1%	40.0%	73.1%	67.6%	58.5%

## Household Types

### **Q14. Which THREE of the services listed above are the most important to you and members of your household's enjoyment of the White Water Canyon Water Park?**

N=398

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q14. 2nd Important

Water slides	7.2%	12.7%	0.7%	0.9%	4.0%
Lazy river	2.1%	9.1%	3.0%	4.6%	4.0%
Spray ground	1.0%	0.0%	0.0%	1.9%	0.8%
Playground in water	1.0%	0.0%	0.0%	3.7%	1.3%
Zero depth wading pool	7.2%	0.0%	1.5%	0.0%	2.3%
Cleanliness of the bath house	13.4%	10.9%	11.2%	4.6%	9.8%
Customer service of pool staff	3.1%	1.8%	3.7%	2.8%	3.0%
Adequate shade on deck areas	4.1%	5.5%	3.0%	1.9%	3.3%
Quality of food service	2.1%	5.5%	1.5%	1.9%	2.3%
Level of safety provided by lifeguards	9.3%	5.5%	1.5%	2.8%	4.3%
Overall quality of Water Park	7.2%	7.3%	0.0%	6.5%	4.5%
None chosen	42.3%	41.8%	73.9%	68.5%	60.6%

## Household Types

### **Q14. Which THREE of the services listed above are the most important to you and members of your household's enjoyment of the White Water Canyon Water Park?**

N=398

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q14. 3rd Important

Water slides	2.1%	3.6%	2.2%	0.0%	1.8%
Lazy river	8.2%	5.5%	3.7%	1.9%	4.5%
Spray ground	4.1%	0.0%	0.0%	0.0%	1.0%
Playground in water	5.2%	0.0%	0.0%	0.9%	1.5%
Cleanliness of the bath house	15.5%	5.5%	3.0%	5.6%	7.0%
Customer service of pool staff	1.0%	3.6%	0.7%	0.9%	1.3%
Adequate shade on deck areas	6.2%	7.3%	5.2%	5.6%	5.8%
Quality of food service	4.1%	7.3%	4.5%	3.7%	4.5%
Level of safety provided by lifeguards	6.2%	3.6%	1.5%	4.6%	3.8%
Overall quality of Water Park	2.1%	16.4%	4.5%	6.5%	6.0%
None chosen	45.4%	47.3%	74.6%	70.4%	62.8%



## Household Types

### **Q14. The sum of the THREE services most important to you and members of your household's enjoyment of the White Water Canyon Water Park**

N=398

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q14. Most Important

Water slides	13.4%	30.9%	3.0%	5.6%	10.1%
Lazy river	13.4%	14.5%	11.9%	8.3%	11.6%
Spray ground	7.2%	0.0%	0.0%	2.8%	2.5%
Playground in water	15.5%	0.0%	0.0%	4.6%	5.0%
Zero depth wading pool	9.3%	0.0%	3.0%	0.9%	3.5%
Cleanliness of the bath house	37.1%	29.1%	19.4%	15.7%	23.9%
Customer service of pool staff	4.1%	7.3%	5.2%	5.6%	5.3%
Adequate shade on deck areas	15.5%	25.5%	9.0%	13.0%	13.8%
Quality of food service	6.2%	12.7%	8.2%	5.6%	7.5%
Level of safety provided by lifeguards	40.2%	21.8%	9.7%	15.7%	20.4%
Overall quality of Water Park	13.4%	29.1%	9.0%	15.7%	14.6%

## Household Types

**Q15. The White Water Canyon Water Park operates as an enterprise fund, with all costs to operate the water park generated through user fees. Additionally all costs for improvements to the water park are funded through user fees. There are sufficient user fee generated funds available to build a 3rd water slide at the Water Park. No tax dollars would be used to construct the 3rd water slide. Knowing that, how supportive are you of developing a 3rd water slide at the White Water Canyon Water Park? (without don't know)**

N=498

	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10- 19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

Q15. How supportive are you of developing a 3rd water slide

Very Supportive	53.2%	59.1%	44.8%	32.2%	46.0%
Somewhat Supportive	22.0%	15.2%	24.7%	22.0%	21.7%
Not Sure	11.9%	15.2%	21.4%	28.0%	19.9%
Not Supportive	12.8%	10.6%	9.1%	17.8%	12.4%

## Household Types

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>A. Quality of cardiovascular equip/fitness area</u>					
Very Satisfied	23.5%	62.5%	45.1%	48.5%	45.3%
Satisfied	64.7%	37.5%	39.2%	39.4%	42.7%
Neutral	11.8%	0.0%	11.8%	3.0%	7.7%
Dissatisfied	0.0%	0.0%	3.9%	9.1%	4.3%
<u>B. Quality of strength training equipment</u>					
Very Satisfied	23.5%	43.8%	46.9%	48.3%	43.2%
Satisfied	47.1%	56.3%	40.8%	34.5%	42.3%
Neutral	11.8%	0.0%	12.2%	13.8%	10.8%
Dissatisfied	17.6%	0.0%	0.0%	0.0%	2.7%
Very Dissatisfied	0.0%	0.0%	0.0%	3.4%	0.9%

## Household Types

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>C. Quality of exercise room</u>					
Very Satisfied	21.4%	57.1%	50.0%	53.1%	48.0%
Satisfied	21.4%	28.6%	32.5%	28.1%	29.0%
Neutral	42.9%	7.1%	15.0%	18.8%	19.0%
Dissatisfied	14.3%	0.0%	0.0%	0.0%	2.0%
Very Dissatisfied	0.0%	7.1%	2.5%	0.0%	2.0%
<u>D. Quality of personal trainers</u>					
Very Satisfied	16.7%	16.7%	37.0%	36.4%	31.3%
Satisfied	16.7%	50.0%	25.9%	27.3%	26.9%
Neutral	66.7%	33.3%	29.6%	27.3%	35.8%
Dissatisfied	0.0%	0.0%	7.4%	9.1%	6.0%

## Household Types

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>E. Quality of classes offered</u>					
Very Satisfied	22.7%	44.4%	45.7%	22.2%	33.3%
Satisfied	27.3%	22.2%	25.7%	59.3%	35.5%
Neutral	13.6%	22.2%	28.6%	14.8%	20.4%
Dissatisfied	36.4%	11.1%	0.0%	3.7%	10.8%
<u>F. Variety of classes offered</u>					
Very Satisfied	22.7%	44.4%	42.1%	25.0%	33.0%
Satisfied	27.3%	33.3%	23.7%	46.4%	32.0%
Neutral	22.7%	11.1%	31.6%	17.9%	23.7%
Dissatisfied	9.1%	11.1%	2.6%	3.6%	5.2%
Very Dissatisfied	18.2%	0.0%	0.0%	7.1%	6.2%

## Household Types

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### G. Membership fees for value received

Very Satisfied	10.3%	46.7%	25.0%	23.7%	23.9%
Satisfied	20.7%	6.7%	33.9%	47.4%	31.9%
Neutral	27.6%	26.7%	17.9%	13.2%	19.6%
Dissatisfied	27.6%	13.3%	19.6%	7.9%	17.4%
Very Dissatisfied	13.8%	6.7%	3.6%	7.9%	7.2%

### H. Quality of swimming pool

Very Satisfied	42.1%	69.2%	54.5%	37.9%	49.5%
Satisfied	36.8%	15.4%	18.2%	31.0%	24.8%
Neutral	21.1%	15.4%	18.2%	17.2%	18.1%
Dissatisfied	0.0%	0.0%	6.8%	10.3%	5.7%
Very Dissatisfied	0.0%	0.0%	2.3%	3.4%	1.9%

## Household Types

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>I. Quality of locker rooms</u>					
Very Satisfied	31.8%	31.3%	29.4%	13.2%	25.2%
Satisfied	27.3%	31.3%	27.5%	26.3%	27.6%
Neutral	27.3%	12.5%	21.6%	10.5%	18.1%
Dissatisfied	9.1%	12.5%	9.8%	28.9%	15.7%
Very Dissatisfied	4.5%	12.5%	11.8%	21.1%	13.4%
<u>J. Hours of operation</u>					
Very Satisfied	13.6%	44.4%	36.5%	51.4%	38.0%
Satisfied	77.3%	27.8%	40.4%	32.4%	42.6%
Neutral	9.1%	5.6%	13.5%	8.1%	10.1%
Dissatisfied	0.0%	11.1%	9.6%	5.4%	7.0%
Very Dissatisfied	0.0%	11.1%	0.0%	2.7%	2.3%



## Household Types

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>K. Knowledge of Center staff</u>					
Very Satisfied	45.5%	35.7%	39.2%	44.4%	41.5%
Satisfied	36.4%	50.0%	43.1%	38.9%	41.5%
Neutral	9.1%	7.1%	17.6%	13.9%	13.8%
Dissatisfied	9.1%	7.1%	0.0%	2.8%	3.3%
<u>L. Courtesy of Center staff</u>					
Very Satisfied	39.1%	43.8%	45.3%	55.3%	46.9%
Satisfied	47.8%	31.3%	39.6%	31.6%	37.7%
Neutral	8.7%	18.8%	11.3%	7.9%	10.8%
Dissatisfied	4.3%	0.0%	3.8%	0.0%	2.3%
Very Dissatisfied	0.0%	6.3%	0.0%	5.3%	2.3%

## Household Types

**Q16. Tinley Fitness. Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.(Without "Don't Use")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
M. Cleanliness of Center					
Very Satisfied	47.8%	43.8%	38.9%	44.7%	42.7%
Satisfied	34.8%	43.8%	46.3%	31.6%	39.7%
Neutral	17.4%	6.3%	11.1%	7.9%	10.7%
Dissatisfied	0.0%	0.0%	0.0%	13.2%	3.8%
Very Dissatisfied	0.0%	6.3%	3.7%	2.6%	3.1%

## Household Types

### **Q17. Which THREE of the services listed above are most important to you and members of your households enjoyment of Tinley Fitness?**

N=277

	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q17. Most Important

Quality of cardiovascular equip/fitness area	0.0%	2.3%	8.2%	11.7%	6.5%
Quality of strength training equipment	0.0%	0.0%	9.2%	0.0%	3.2%
Quality of exercise room	3.8%	2.3%	0.0%	1.3%	1.4%
Quality of classes offered	3.8%	0.0%	0.0%	3.9%	1.8%
Variety of classes offered	5.7%	0.0%	0.0%	2.6%	1.8%
Membership fees for value received	7.5%	18.2%	16.3%	7.8%	12.3%
Quality of swimming pool	5.7%	2.3%	4.1%	2.6%	3.6%
Quality of locker rooms	1.9%	2.3%	2.0%	10.4%	4.3%
Hours of operation	0.0%	2.3%	5.1%	2.6%	2.9%
Knowledge of Center staff	5.7%	0.0%	0.0%	0.0%	1.1%
Courtesy of Center staff	7.5%	4.5%	0.0%	1.3%	2.5%
Cleanliness of Center	1.9%	2.3%	7.1%	5.2%	4.7%
None chosen	56.6%	63.6%	48.0%	50.6%	53.8%

## Household Types

### **Q17. Which THREE of the services listed above are most important to you and members of your households enjoyment of Tinley Fitness?**

N=277

	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q17. 2nd Important

Quality of cardiovascular equip/fitness area	0.0%	6.8%	10.2%	2.6%	5.4%
Quality of strength training equipment	5.7%	6.8%	2.0%	3.9%	4.0%
Quality of exercise room	3.8%	6.8%	2.0%	2.6%	3.2%
Quality of personal trainers	0.0%	0.0%	1.0%	0.0%	0.4%
Quality of classes offered	5.7%	0.0%	3.1%	0.0%	2.2%
Variety of classes offered	0.0%	2.3%	1.0%	5.2%	2.2%
Membership fees for value received	11.3%	0.0%	5.1%	5.2%	5.4%
Quality of swimming pool	0.0%	0.0%	7.1%	5.2%	4.0%
Quality of locker rooms	0.0%	0.0%	6.1%	7.8%	4.3%
Hours of operation	0.0%	9.1%	8.2%	0.0%	4.3%
Knowledge of Center staff	3.8%	0.0%	0.0%	1.3%	1.1%
Courtesy of Center staff	5.7%	0.0%	4.1%	0.0%	2.5%
Cleanliness of Center	0.0%	4.5%	1.0%	7.8%	3.2%
None chosen	64.2%	63.6%	49.0%	58.4%	57.8%

## Household Types

### **Q17. Which THREE of the services listed above are most important to you and members of your households enjoyment of Tinley Fitness?**

N=277

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q17. 3rd Important

Quality of cardiovascular equip/fitness area	0.0%	2.3%	2.0%	1.3%	1.4%
Quality of strength training equipment	0.0%	6.8%	6.1%	2.6%	4.0%
Quality of exercise room	0.0%	2.3%	1.0%	3.9%	1.8%
Quality of personal trainers	0.0%	0.0%	3.1%	2.6%	1.8%
Quality of classes offered	3.8%	2.3%	0.0%	1.3%	1.4%
Variety of classes offered	13.2%	0.0%	1.0%	0.0%	2.9%
Membership fees for value received	1.9%	2.3%	6.1%	3.9%	4.0%
Quality of swimming pool	0.0%	4.5%	3.1%	2.6%	2.5%
Quality of locker rooms	3.8%	0.0%	8.2%	9.1%	6.1%
Hours of operation	5.7%	0.0%	5.1%	1.3%	3.2%
Knowledge of Center staff	0.0%	2.3%	0.0%	3.9%	1.4%
Courtesy of Center staff	0.0%	4.5%	2.0%	1.3%	1.8%
Cleanliness of Center	7.5%	6.8%	10.2%	3.9%	7.2%
None chosen	64.2%	65.9%	52.0%	62.3%	60.3%

## Household Types

### **Q17. The sum of the THREE services most important to you and members of your households enjoyment of Tinley Fitness**

N=277

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q17. Most Important

Quality of cardiovascular equip/fitness area	0.0%	11.4%	20.4%	15.6%	13.4%
Quality of strength training equipment	5.7%	13.6%	17.3%	6.5%	11.2%
Quality of exercise room	7.5%	11.4%	3.1%	7.8%	6.5%
Quality of personal trainers	0.0%	0.0%	4.1%	2.6%	2.2%
Quality of classes offered	13.2%	2.3%	3.1%	5.2%	5.4%
Variety of classes offered	18.9%	2.3%	2.0%	7.8%	6.9%
Membership fees for value received	20.8%	20.5%	27.6%	16.9%	21.7%
Quality of swimming pool	5.7%	6.8%	14.3%	10.4%	10.1%
Quality of locker rooms	5.7%	2.3%	16.3%	27.3%	14.8%
Hours of operation	5.7%	11.4%	18.4%	3.9%	10.5%
Knowledge of Center staff	9.4%	2.3%	0.0%	5.2%	3.6%
Courtesy of Center staff	13.2%	9.1%	6.1%	2.6%	6.9%
Cleanliness of Center	9.4%	13.6%	18.4%	16.9%	15.2%

## Household Types

### **Q18. Please check ALL the ways you learn about Tinley Park-Park District programs and activities.**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>Q18. The ways you learn about Tinley Park-Park District programs and activities</u>					
Newspaper	41.4%	40.6%	49.1%	52.8%	46.8%
Park District Website	55.0%	40.6%	23.4%	19.0%	32.1%
Park District Brochure	86.5%	85.5%	74.9%	80.3%	80.7%
Social media (Twitter, Facebook, etc.)	9.9%	7.2%	7.6%	2.1%	6.4%
Information at Park District facilities	32.4%	21.7%	23.4%	24.6%	26.3%
From friends and neighbors	67.6%	40.6%	39.8%	38.0%	45.4%
Information received from schools	42.3%	33.3%	1.2%	3.5%	15.5%
Park District e-mail bulletins	9.9%	4.3%	9.4%	8.5%	8.4%
Conversations with Park District staff	9.0%	5.8%	7.6%	8.5%	7.8%
Park District sign board/banners	24.3%	30.4%	27.5%	23.2%	25.7%
Other	2.7%	4.3%	5.3%	1.4%	3.4%
None chosen	1.8%	0.0%	4.1%	7.7%	4.0%



## Household Types

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>A. Youth soccer fields</u>					
Yes	44.1%	7.2%	5.8%	3.5%	13.9%
No	55.9%	92.8%	94.2%	96.5%	86.1%
<u>B. Youth baseball and softball fields</u>					
Yes	42.3%	33.3%	9.4%	6.3%	20.1%
No	57.7%	66.7%	90.6%	93.7%	79.9%
<u>C. Youth football fields</u>					
Yes	18.0%	8.7%	4.7%	3.5%	7.8%
No	82.0%	91.3%	95.3%	96.5%	92.2%
<u>D. Adult baseball/softball fields</u>					
Yes	24.3%	31.9%	18.7%	2.1%	16.9%
No	75.7%	68.1%	81.3%	97.9%	83.1%

## Household Types

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>E. Outdoor tennis courts</u>					
Yes	29.7%	27.5%	18.1%	9.2%	19.3%
No	70.3%	72.5%	81.9%	90.8%	80.7%
<u>F. Outdoor basketball courts</u>					
Yes	28.8%	29.0%	14.6%	4.9%	16.9%
No	71.2%	71.0%	85.4%	95.1%	83.1%
<u>G. Outdoor sand volleyball courts</u>					
Yes	25.2%	23.2%	21.1%	3.5%	17.9%
No	74.8%	76.8%	78.9%	96.5%	82.1%
<u>H. Small neighborhood parks</u>					
Yes	93.7%	66.7%	63.7%	55.6%	68.9%
No	6.3%	33.3%	36.3%	44.4%	31.1%

## Household Types

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>I. Large community parks</u>					
Yes	85.6%	58.0%	61.4%	52.1%	63.9%
No	14.4%	42.0%	38.6%	47.9%	36.1%
<u>J. Playground equipment</u>					
Yes	94.6%	43.5%	28.7%	44.4%	50.6%
No	5.4%	56.5%	71.3%	55.6%	49.4%
<u>K. Picnic areas/shelters</u>					
Yes	77.5%	52.2%	44.4%	40.1%	52.0%
No	22.5%	47.8%	55.6%	59.9%	48.0%
<u>L. Skateboarding park</u>					
Yes	19.8%	14.5%	5.3%	1.4%	8.6%
No	80.2%	85.5%	94.7%	98.6%	91.4%

## Household Types

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>M. Theater</u>					
Yes	29.7%	23.2%	30.4%	22.5%	26.7%
No	70.3%	76.8%	69.6%	77.5%	73.3%
<u>N. Walking and biking trails</u>					
Yes	93.7%	94.2%	80.7%	69.0%	81.3%
No	6.3%	5.8%	19.3%	31.0%	18.7%
<u>O. Outdoor ice-rink</u>					
Yes	36.0%	29.0%	19.9%	7.0%	21.7%
No	64.0%	71.0%	80.1%	93.0%	78.3%
<u>P. Outdoor swimming pools/water parks</u>					
Yes	76.6%	49.3%	39.2%	29.6%	46.6%
No	23.4%	50.7%	60.8%	70.4%	53.4%

## Household Types

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>Q. Outdoor water spray parks</u>					
Yes	73.0%	15.9%	19.9%	22.5%	31.7%
No	27.0%	84.1%	80.1%	77.5%	68.3%
<u>R. Outdoor fishing areas</u>					
Yes	36.9%	26.1%	28.1%	18.3%	26.7%
No	63.1%	73.9%	71.9%	81.7%	73.3%
<u>S. Off-leash dog park</u>					
Yes	12.6%	30.4%	28.1%	12.7%	20.3%
No	87.4%	69.6%	71.9%	87.3%	79.7%
<u>T. Outdoor band shell</u>					
Yes	31.5%	34.8%	34.5%	26.8%	31.3%
No	68.5%	65.2%	65.5%	73.2%	68.7%

## Household Types

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>U. Indoor swimming pools/leisure pool</u>					
Yes	44.1%	36.2%	37.4%	23.2%	34.5%
No	55.9%	63.8%	62.6%	76.8%	65.5%
<u>V. Indoor lap lanes for exercise swimming</u>					
Yes	23.4%	24.6%	32.7%	20.4%	25.9%
No	76.6%	75.4%	67.3%	79.6%	74.1%
<u>W. Indoor sports complex (baseball, softball, soccer, etc)</u>					
Yes	36.0%	24.6%	14.6%	2.8%	17.3%
No	64.0%	75.4%	85.4%	97.2%	82.7%
<u>X. Indoor basketball/volleyball courts</u>					
Yes	43.2%	40.6%	17.5%	2.8%	22.1%
No	56.8%	59.4%	82.5%	97.2%	77.9%

## Household Types

**Q19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>Y. Indoor running/walking track</u>					
Yes	47.7%	40.6%	55.6%	47.9%	49.2%
No	52.3%	59.4%	44.4%	52.1%	50.8%
<u>1. Indoor fitness and exercise facilities</u>					
Yes	50.5%	42.0%	55.0%	38.7%	47.0%
No	49.5%	58.0%	45.0%	61.3%	53.0%



## Household Types

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### A. Youth soccer fields

100% Met	38.8%	25.0%	30.0%	25.0%	35.8%
75% Met	46.9%	0.0%	70.0%	50.0%	47.8%
50% Met	12.2%	50.0%	0.0%	25.0%	13.4%
25% Met	2.0%	25.0%	0.0%	0.0%	3.0%

### B. Youth baseball and softball fields

100% Met	52.2%	47.6%	33.3%	57.1%	50.0%
75% Met	39.1%	38.1%	46.7%	14.3%	37.2%
50% Met	8.7%	9.5%	13.3%	28.6%	10.6%
25% Met	0.0%	4.8%	6.7%	0.0%	2.1%

### C. Youth football fields

100% Met	45.0%	20.0%	14.3%	66.7%	37.1%
75% Met	45.0%	60.0%	57.1%	0.0%	45.7%
50% Met	10.0%	20.0%	28.6%	33.3%	17.1%

## Household Types

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### D. Adult baseball/softball fields

100% Met	66.7%	27.3%	29.0%	0.0%	40.2%
75% Met	22.2%	45.5%	58.1%	100.0%	43.9%
50% Met	11.1%	27.3%	12.9%	0.0%	15.9%

### E. Outdoor tennis courts

100% Met	42.4%	22.2%	39.3%	63.6%	40.0%
75% Met	48.5%	38.9%	32.1%	27.3%	38.9%
50% Met	9.1%	33.3%	28.6%	0.0%	18.9%
25% Met	0.0%	5.6%	0.0%	0.0%	1.1%
0% Met	0.0%	0.0%	0.0%	9.1%	1.1%

## Household Types

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### F. Outdoor basketball courts

100% Met	43.8%	5.3%	33.3%	50.0%	32.1%
75% Met	31.3%	42.1%	62.5%	16.7%	42.0%
50% Met	25.0%	36.8%	4.2%	33.3%	22.2%
25% Met	0.0%	15.8%	0.0%	0.0%	3.7%

### G. Outdoor sand volleyball courts

100% Met	42.9%	25.0%	19.4%	50.0%	33.7%
75% Met	46.4%	43.8%	51.6%	25.0%	44.6%
50% Met	10.7%	31.3%	22.6%	0.0%	18.1%
25% Met	0.0%	0.0%	6.5%	0.0%	2.4%
0% Met	0.0%	0.0%	0.0%	25.0%	1.2%

## Household Types

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### H. Small neighborhood parks

100% Met	65.7%	47.6%	46.9%	54.8%	55.3%
75% Met	32.4%	16.7%	39.8%	37.1%	33.3%
50% Met	2.0%	26.2%	10.2%	6.5%	8.7%
25% Met	0.0%	4.8%	3.1%	0.0%	1.6%
0% Met	0.0%	4.8%	0.0%	1.6%	1.0%

### I. Large community parks

100% Met	60.6%	47.2%	48.5%	51.7%	53.6%
75% Met	28.7%	36.1%	39.2%	43.1%	35.6%
50% Met	8.5%	5.6%	10.3%	3.4%	7.6%
25% Met	0.0%	11.1%	2.1%	1.7%	2.4%
0% Met	2.1%	0.0%	0.0%	0.0%	0.7%

## Household Types

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### J. Playground equipment

100% Met	59.0%	33.3%	37.8%	58.2%	52.1%
75% Met	31.4%	26.7%	53.3%	30.9%	34.6%
50% Met	7.6%	23.3%	8.9%	7.3%	9.6%
25% Met	0.0%	16.7%	0.0%	1.8%	2.5%
0% Met	1.9%	0.0%	0.0%	1.8%	1.3%

### K. Picnic areas/shelters

100% Met	48.2%	41.2%	37.7%	46.5%	44.7%
75% Met	37.6%	32.4%	47.8%	37.2%	39.1%
50% Met	14.1%	17.6%	8.7%	14.0%	12.8%
25% Met	0.0%	2.9%	5.8%	2.3%	2.6%
0% Met	0.0%	5.9%	0.0%	0.0%	0.9%

## Household Types

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### L. Skateboarding park

100% Met	54.5%	30.0%	37.5%	100.0%	46.3%
75% Met	22.7%	50.0%	37.5%	0.0%	31.7%
50% Met	22.7%	0.0%	25.0%	0.0%	17.1%
25% Met	0.0%	20.0%	0.0%	0.0%	4.9%

### M. Theater

100% Met	33.3%	40.0%	22.9%	36.4%	30.4%
75% Met	26.7%	33.3%	29.2%	40.9%	31.3%
50% Met	30.0%	20.0%	33.3%	9.1%	26.1%
25% Met	10.0%	6.7%	0.0%	9.1%	5.2%
0% Met	0.0%	0.0%	14.6%	4.5%	7.0%

## Household Types

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### N. Walking and biking trails

100% Met	51.5%	35.0%	47.2%	56.3%	48.4%
75% Met	37.9%	35.0%	32.8%	38.8%	35.9%
50% Met	7.8%	25.0%	15.2%	3.8%	12.2%
25% Met	1.0%	1.7%	3.2%	1.3%	1.9%
0% Met	1.9%	3.3%	1.6%	0.0%	1.6%

### O. Outdoor ice-rink

100% Met	26.3%	5.3%	37.9%	62.5%	31.6%
75% Met	50.0%	42.1%	27.6%	0.0%	35.7%
50% Met	15.8%	15.8%	31.0%	12.5%	19.4%
25% Met	0.0%	10.5%	0.0%	12.5%	3.1%
0% Met	7.9%	26.3%	3.4%	12.5%	10.2%

## Household Types

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### P. Outdoor swimming pools/water parks

100% Met	50.6%	54.8%	44.4%	59.4%	51.6%
75% Met	39.8%	29.0%	34.9%	34.4%	35.2%
50% Met	4.8%	3.2%	17.5%	3.1%	8.0%
25% Met	0.0%	6.5%	3.2%	3.1%	2.3%
0% Met	4.8%	6.5%	0.0%	0.0%	2.8%

### Q. Outdoor water spray parks

100% Met	51.3%	36.4%	45.5%	54.2%	49.3%
75% Met	33.8%	9.1%	36.4%	37.5%	33.1%
50% Met	12.5%	18.2%	18.2%	8.3%	13.5%
25% Met	0.0%	36.4%	0.0%	0.0%	2.7%
0% Met	2.5%	0.0%	0.0%	0.0%	1.4%



## Household Types

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### R. Outdoor fishing areas

100% Met	36.6%	35.3%	26.1%	28.6%	31.2%
75% Met	48.8%	23.5%	26.1%	19.0%	32.0%
50% Met	12.2%	23.5%	15.2%	28.6%	17.6%
25% Met	0.0%	5.9%	28.3%	19.0%	14.4%
0% Met	2.4%	11.8%	4.3%	4.8%	4.8%

### S. Off-leash dog park

100% Met	28.6%	5.6%	25.5%	14.3%	20.4%
75% Met	14.3%	22.2%	31.9%	28.6%	26.9%
50% Met	35.7%	5.6%	4.3%	28.6%	12.9%
25% Met	0.0%	0.0%	10.6%	0.0%	5.4%
0% Met	21.4%	66.7%	27.7%	28.6%	34.4%

## Household Types

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### T. Outdoor band shell

100% Met	48.6%	39.1%	34.5%	44.4%	40.7%
75% Met	22.9%	21.7%	34.5%	37.0%	30.0%
50% Met	20.0%	30.4%	14.5%	7.4%	17.1%
25% Met	8.6%	0.0%	16.4%	3.7%	9.3%
0% Met	0.0%	8.7%	0.0%	7.4%	2.9%

### U. Indoor swimming pools/leisure pool

100% Met	42.6%	52.4%	54.7%	56.5%	51.0%
75% Met	27.7%	9.5%	18.9%	21.7%	20.7%
50% Met	14.9%	9.5%	7.5%	13.0%	11.0%
25% Met	6.4%	23.8%	9.4%	8.7%	10.3%
0% Met	8.5%	4.8%	9.4%	0.0%	6.9%

## Household Types

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457

	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### V. Indoor lap lanes for exercise swimming

100% Met	52.0%	56.3%	44.7%	52.6%	50.0%
75% Met	36.0%	18.8%	21.3%	42.1%	27.8%
50% Met	4.0%	12.5%	17.0%	5.3%	11.1%
25% Met	4.0%	12.5%	0.0%	0.0%	2.8%
0% Met	4.0%	0.0%	17.0%	0.0%	8.3%

### W. Indoor sports complex (baseball, softball, soccer, etc)

100% Met	39.5%	12.5%	28.0%	66.7%	31.7%
75% Met	15.8%	6.3%	24.0%	0.0%	15.9%
50% Met	13.2%	12.5%	32.0%	33.3%	19.5%
25% Met	2.6%	25.0%	4.0%	0.0%	7.3%
0% Met	28.9%	43.8%	12.0%	0.0%	25.6%

## Household Types

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### X. Indoor basketball/volleyball courts

100% Met	65.2%	29.6%	43.3%	66.7%	50.0%
75% Met	30.4%	44.4%	36.7%	33.3%	35.8%
50% Met	4.3%	7.4%	20.0%	0.0%	9.4%
25% Met	0.0%	18.5%	0.0%	0.0%	4.7%

### Y. Indoor running/walking track

100% Met	57.7%	30.8%	56.3%	61.7%	54.9%
75% Met	25.0%	30.8%	20.7%	27.7%	24.4%
50% Met	17.3%	26.9%	9.2%	8.5%	13.1%
25% Met	0.0%	11.5%	5.7%	2.1%	4.2%
0% Met	0.0%	0.0%	8.0%	0.0%	3.3%

## Household Types

**Q19. If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household. (Without "Don't Know")**

N=457

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### 1. Indoor fitness and exercise facilities

100% Met	40.0%	48.1%	43.5%	48.7%	44.2%
75% Met	40.0%	18.5%	30.6%	28.2%	31.1%
50% Met	12.7%	18.5%	16.5%	15.4%	15.5%
25% Met	0.0%	11.1%	2.4%	7.7%	3.9%
0% Met	7.3%	3.7%	7.1%	0.0%	5.3%

## Household Types

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498

	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q20. Most Important

Youth soccer fields	6.3%	7.2%	0.0%	0.7%	2.6%
Youth baseball and softball fields	6.3%	2.9%	0.0%	1.4%	3.0%
Youth football fields	1.8%	1.4%	0.6%	0.0%	0.8%
Adult baseball/softball fields	0.0%	0.0%	1.8%	0.0%	0.6%
Outdoor tennis courts	0.9%	0.0%	1.8%	0.7%	1.0%
Outdoor sand volleyball courts	0.0%	0.0%	1.2%	0.0%	0.4%
Small neighborhood parks	16.2%	7.2%	11.7%	13.4%	12.4%
Large community Parks	2.7%	1.4%	8.2%	5.6%	5.2%
Playground equipment	9.0%	0.0%	0.6%	0.7%	2.4%
Picnic areas/shelters	0.9%	0.0%	0.0%	1.4%	0.6%
Skateboarding park	2.7%	0.0%	1.2%	1.4%	1.4%
Theater	0.0%	0.0%	1.2%	1.4%	0.8%

## Household Types

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Walking and biking trails	9.0%	30.4%	20.5%	14.8%	17.5%
Outdoor ice-rink	0.0%	2.9%	3.5%	0.0%	1.6%
Outdoor swimming pools/ water parks	9.0%	2.9%	1.8%	1.4%	3.4%
Outdoor water spray parks	1.8%	1.4%	0.0%	0.0%	0.6%
Outdoor fishing areas	0.0%	2.9%	0.6%	0.0%	0.6%
Off-leash dog park	0.0%	11.6%	6.4%	0.0%	3.8%
Outdoor band shell	0.0%	0.0%	2.3%	0.7%	1.0%
Indoor swimming pools/ leisure pool	1.8%	0.0%	3.5%	2.8%	2.6%
Indoor lap lanes for exercise swimming	0.0%	0.0%	2.9%	3.5%	2.0%
Indoor sports complex (baseball, softball, soccer, etc)	9.9%	1.4%	0.0%	0.0%	2.4%
Indoor basketball/volleyball courts	0.0%	11.6%	0.6%	1.4%	2.2%

## Household Types

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Indoor running/walking track	1.8%	1.4%	4.1%	11.3%	5.2%
Indoor fitness and exercise facilities	5.4%	10.1%	8.2%	4.9%	6.8%
None chosen	14.4%	2.9%	17.5%	32.4%	18.9%



## Household Types

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Youth soccer fields	3.6%	0.0%	0.0%	0.0%	0.8%
Youth baseball and softball fields	4.5%	2.9%	0.0%	0.7%	1.6%
Youth football fields	0.0%	0.0%	0.0%	0.7%	0.2%
Adult baseball/softball fields	0.0%	2.9%	1.8%	0.0%	1.0%
Outdoor tennis courts	5.4%	2.9%	0.0%	0.7%	1.8%
Outdoor basketball courts	1.8%	0.0%	1.2%	0.0%	0.8%
Outdoor sand volleyball courts	0.0%	0.0%	1.2%	0.0%	0.4%
Small neighborhood parks	10.8%	4.3%	7.6%	4.9%	7.0%
Large community Parks	4.5%	5.8%	8.2%	7.0%	6.6%
Playground equipment	18.0%	10.1%	3.5%	7.0%	8.6%
Picnic areas/shelters	0.9%	1.4%	1.2%	2.8%	1.6%
Skateboarding park	1.8%	2.9%	1.2%	0.0%	1.2%

## Household Types

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>Q20. 2nd Important (Cont.)</u>					
Theater	0.9%	1.4%	2.9%	0.0%	1.4%
Walking and biking trails	9.0%	23.2%	12.9%	15.5%	14.1%
Outdoor ice-rink	0.9%	2.9%	0.6%	0.0%	0.8%
Outdoor swimming pools/ water parks	5.4%	2.9%	3.5%	4.9%	5.0%
Outdoor water spray parks	5.4%	2.9%	0.0%	0.0%	1.6%
Outdoor fishing areas	0.0%	1.4%	0.6%	0.0%	0.4%
Off-leash dog park	0.0%	5.8%	2.3%	1.4%	2.0%
Outdoor band shell	1.8%	0.0%	1.8%	1.4%	1.4%
Indoor swimming pools/ leisure pool	1.8%	0.0%	2.3%	2.8%	2.0%
Indoor lap lanes for exercise swimming	0.0%	0.0%	3.5%	1.4%	1.6%
Indoor sports complex (baseball, softball, soccer, etc)	0.9%	1.4%	0.6%	0.0%	0.6%

## Household Types

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Indoor basketball/volleyball courts	0.0%	5.8%	0.0%	1.4%	1.2%
Indoor running/walking track	5.4%	8.7%	13.5%	10.6%	10.2%
Indoor fitness and exercise facilities	2.7%	2.9%	5.3%	2.1%	3.4%
None chosen	14.4%	7.2%	24.6%	34.5%	22.5%

#### Q20. 2nd Important (Cont.)

## Household Types

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Q20. 3rd Important					
Youth soccer fields	0.9%	1.4%	0.0%	0.0%	0.4%
Youth baseball and softball fields	0.9%	4.3%	0.0%	0.0%	1.0%
Youth football fields	0.0%	0.0%	0.0%	0.7%	0.2%
Adult baseball/softball fields	0.0%	1.4%	2.3%	0.7%	1.2%
Outdoor tennis courts	0.0%	4.3%	0.0%	0.7%	0.8%
Outdoor basketball courts	0.0%	1.4%	2.3%	0.0%	1.0%
Outdoor sand volleyball courts	0.9%	1.4%	1.8%	0.0%	1.0%
Small neighborhood parks	11.7%	11.6%	4.1%	10.6%	8.6%
Large community Parks	6.3%	7.2%	9.9%	2.1%	6.4%
Playground equipment	11.7%	0.0%	3.5%	5.6%	5.4%
Picnic areas/shelters	3.6%	10.1%	3.5%	4.2%	4.6%
Skateboarding park	1.8%	0.0%	0.0%	0.0%	0.4%

## Household Types

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>Q20. 3rd Important (Cont.)</u>					
Theater	0.9%	1.4%	1.8%	2.8%	1.8%
Walking and biking trails	8.1%	5.8%	19.9%	7.7%	11.6%
Outdoor ice-rink	0.9%	0.0%	1.8%	0.0%	0.8%
Outdoor swimming pools/ water parks	9.0%	11.6%	3.5%	2.8%	5.6%
Outdoor water spray parks	2.7%	0.0%	0.0%	1.4%	1.0%
Outdoor fishing areas	0.9%	1.4%	0.0%	0.7%	0.6%
Off-leash dog park	2.7%	2.9%	2.3%	4.2%	3.0%
Outdoor band shell	1.8%	0.0%	2.9%	2.8%	2.2%
Indoor swimming pools/ leisure pool	0.9%	2.9%	2.3%	2.8%	2.2%
Indoor lap lanes for exercise swimming	1.8%	1.4%	1.8%	0.7%	1.4%
Indoor sports complex (baseball, softball, soccer, etc)	0.0%	4.3%	0.0%	0.0%	0.6%

## Household Types

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10- 19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q20. 3rd Important (Cont.)

Indoor basketball/volleyball courts	5.4%	0.0%	1.2%	0.7%	1.8%
Indoor running/walking track	0.0%	1.4%	4.7%	1.4%	2.2%
Indoor fitness and exercise facilities	3.6%	2.9%	4.1%	4.9%	4.0%
None chosen	23.4%	20.3%	26.3%	42.3%	29.9%

## Household Types

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q20. 4th Important

Youth soccer fields	3.6%	0.0%	0.0%	0.0%	0.8%
Youth baseball and softball fields	1.8%	1.4%	0.0%	0.0%	0.6%
Youth football fields	0.0%	1.4%	0.0%	0.7%	0.4%
Adult baseball/softball fields	3.6%	4.3%	0.6%	0.7%	1.8%
Outdoor tennis courts	1.8%	0.0%	2.9%	1.4%	1.8%
Outdoor basketball courts	0.0%	4.3%	0.0%	0.0%	0.6%
Outdoor sand volleyball courts	0.0%	1.4%	0.6%	0.0%	0.4%
Small neighborhood parks	4.5%	8.7%	11.1%	2.1%	6.6%
Large community Parks	7.2%	1.4%	2.3%	4.2%	3.8%
Playground equipment	7.2%	1.4%	1.8%	3.5%	3.6%
Picnic areas/shelters	2.7%	2.9%	3.5%	0.0%	2.2%
Skateboarding park	2.7%	0.0%	1.8%	1.4%	1.6%

## Household Types

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>Q20. 4th Important (Cont.)</u>					
Theater	0.0%	1.4%	1.8%	2.1%	1.4%
Walking and biking trails	9.9%	8.7%	4.7%	5.6%	6.6%
Outdoor ice-rink	0.9%	4.3%	0.6%	0.0%	1.0%
Outdoor swimming pools/ water parks	1.8%	2.9%	5.3%	4.2%	3.8%
Outdoor water spray parks	1.8%	1.4%	0.0%	0.7%	0.8%
Outdoor fishing areas	0.9%	0.0%	5.8%	0.7%	2.4%
Off-leash dog park	0.9%	1.4%	4.1%	2.1%	2.4%
Outdoor band shell	0.9%	5.8%	2.3%	3.5%	2.8%
Indoor swimming pools/ leisure pool	3.6%	4.3%	3.5%	2.1%	3.2%
Indoor lap lanes for exercise swimming	0.0%	0.0%	1.2%	0.7%	0.6%
Indoor sports complex (baseball, softball, soccer, etc)	2.7%	2.9%	0.6%	0.0%	1.2%



## Household Types

### **Q20. Which FOUR of the facilities from the list in Question #19 are most important to your household?**

N=498

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10- 19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q20. 4th Important (Cont.)

Indoor running/walking track	5.4%	5.8%	5.8%	3.5%	5.0%
Indoor fitness and exercise facilities	4.5%	2.9%	3.5%	1.4%	3.0%
None chosen	31.5%	30.4%	36.3%	59.2%	41.4%

## Household Types

### **Q20. The sum of the FOUR facilities most important to your household**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>Q20. Most Important</u>					
Youth soccer fields	14.4%	8.7%	0.0%	0.7%	4.6%
Youth baseball and softball fields	13.5%	11.6%	0.0%	2.1%	6.2%
Youth football fields	1.8%	2.9%	0.6%	2.1%	1.6%
Adult baseball/softball fields	3.6%	8.7%	6.4%	1.4%	4.6%
Outdoor tennis courts	8.1%	7.2%	4.7%	3.5%	5.4%
Outdoor basketball courts	1.8%	5.8%	3.5%	0.0%	2.4%
Outdoor sand volleyball courts	0.9%	2.9%	4.7%	0.0%	2.2%
Small neighborhood parks	43.2%	31.9%	34.5%	31.0%	34.7%
Large community Parks	20.7%	15.9%	28.7%	19.0%	22.1%
Playground equipment	45.9%	11.6%	9.4%	16.9%	20.1%
Picnic areas/shelters	8.1%	14.5%	8.2%	8.5%	9.0%
Skateboarding park	9.0%	2.9%	4.1%	2.8%	4.6%

## Household Types

### Q20. The sum of the FOUR facilities most important to your household

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>Q20. Most Important (Cont.)</u>					
Theater	1.8%	4.3%	7.6%	6.3%	5.4%
Walking and biking trails	36.0%	68.1%	57.9%	43.7%	49.8%
Outdoor ice-rink	2.7%	10.1%	6.4%	0.0%	4.2%
Outdoor swimming pools/ water parks	25.2%	20.3%	14.0%	13.4%	17.9%
Outdoor water spray parks	11.7%	5.8%	0.0%	2.1%	4.0%
Outdoor fishing areas	1.8%	5.8%	7.0%	1.4%	4.0%
Off-leash dog park	3.6%	21.7%	15.2%	7.7%	11.2%
Outdoor band shell	4.5%	5.8%	9.4%	8.5%	7.4%
Indoor swimming pools/ leisure pool	8.1%	7.2%	11.7%	10.6%	10.0%
Indoor lap lanes for exercise swimming	1.8%	1.4%	9.4%	6.3%	5.6%
Indoor sports complex (baseball, softball, soccer, etc)	13.5%	10.1%	1.2%	0.0%	4.8%

## Household Types

### **Q20. The sum of the FOUR facilities most important to your household**

N=498

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10- 19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q20. Most Important (Cont.)

Indoor basketball/volleyball courts	5.4%	17.4%	1.8%	3.5%	5.2%
Indoor running/walking track	12.6%	17.4%	28.1%	26.8%	22.7%
Indoor fitness and exercise facilities	16.2%	18.8%	21.1%	13.4%	17.3%

## Household Types

**Q21. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation programs listed below by circling the YES or NO next to the program.**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>A. Youth Learn to Swim</u>					
Yes	60.4%	8.7%	7.0%	3.5%	18.1%
No	39.6%	91.3%	93.0%	96.5%	81.9%
<u>B. Pre-school programs</u>					
Yes	43.2%	2.9%	4.1%	3.5%	12.4%
No	56.8%	97.1%	95.9%	96.5%	87.6%
<u>C. Child care programs</u>					
Yes	27.9%	1.4%	2.9%	2.1%	8.0%
No	72.1%	98.6%	97.1%	97.9%	92.0%
<u>D. Youth summer camp</u>					
Yes	38.7%	4.3%	3.5%	2.8%	11.2%
No	61.3%	95.7%	96.5%	97.2%	88.8%

## Household Types

**Q21. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation programs listed below by circling the YES or NO next to the program.**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>E. Youth sports</u>					
Yes	64.0%	24.6%	4.1%	2.8%	20.7%
No	36.0%	75.4%	95.9%	97.2%	79.3%
<u>F. Youth/teen fitness and wellness</u>					
Yes	25.2%	26.1%	6.4%	2.1%	12.9%
No	74.8%	73.9%	93.6%	97.9%	87.1%
<u>G. Adult fitness and wellness</u>					
Yes	44.1%	43.5%	59.1%	45.1%	50.0%
No	55.9%	56.5%	40.9%	54.9%	50.0%
<u>H. Water fitness programs</u>					
Yes	21.6%	17.4%	39.2%	25.4%	28.1%
No	78.4%	82.6%	60.8%	74.6%	71.9%

## Household Types

**Q21. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation programs listed below by circling the YES or NO next to the program.**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>I. Martial arts or self defense</u>					
Yes	11.7%	14.5%	9.4%	2.8%	8.6%
No	88.3%	85.5%	90.6%	97.2%	91.4%
<u>J. Youth art, dance, performing arts</u>					
Yes	25.2%	4.3%	4.1%	3.5%	8.6%
No	74.8%	95.7%	95.9%	96.5%	91.4%
<u>K. Teen dance</u>					
Yes	4.5%	5.8%	3.5%	0.7%	4.0%
No	95.5%	94.2%	96.5%	99.3%	96.0%
<u>L. Adult art, dance, performing arts</u>					
Yes	9.9%	8.7%	22.2%	10.6%	14.1%
No	90.1%	91.3%	77.8%	89.4%	85.9%

## Household Types

**Q21. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation programs listed below by circling the YES or NO next to the program.**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>M. Adult sports</u>					
Yes	21.6%	29.0%	30.4%	9.2%	22.7%
No	78.4%	71.0%	69.6%	90.8%	77.3%
<u>N. Adaptive (special populations) programs</u>					
Yes	5.4%	1.4%	8.2%	2.8%	5.0%
No	94.6%	98.6%	91.8%	97.2%	95.0%
<u>O. Trips (day trips and extended trips)</u>					
Yes	10.8%	10.1%	18.7%	29.6%	18.7%
No	89.2%	89.9%	81.3%	70.4%	81.3%
<u>P. Large special events</u>					
Yes	21.6%	26.1%	25.1%	20.4%	23.7%
No	78.4%	73.9%	74.9%	79.6%	76.3%



## Household Types

**Q21. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation programs listed below by circling the YES or NO next to the program.**

N=498

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### Q. Outdoor recreation activities

Yes	43.2%	36.2%	42.1%	20.4%	35.7%
No	56.8%	63.8%	57.9%	79.6%	64.3%

### R. Other

Yes	6.6%	0.0%	4.5%	2.4%	3.9%
No	93.4%	100.0%	95.5%	97.6%	96.1%

## Household Types

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### A. Youth Learn to Swim

100% Met	26.2%	40.0%	30.0%	33.3%	27.7%
75% Met	43.1%	0.0%	40.0%	33.3%	39.8%
50% Met	18.5%	0.0%	20.0%	0.0%	16.9%
25% Met	4.6%	0.0%	0.0%	0.0%	3.6%
0% Met	7.7%	60.0%	10.0%	33.3%	12.0%

### B. Pre-school programs

100% Met	40.4%	100.0%	28.6%	25.0%	40.0%
75% Met	34.0%	0.0%	28.6%	50.0%	33.3%
50% Met	10.6%	0.0%	28.6%	25.0%	13.3%
25% Met	2.1%	0.0%	0.0%	0.0%	1.7%
0% Met	12.8%	0.0%	14.3%	0.0%	11.7%

## Household Types

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### C. Child care programs

100% Met	20.7%	100.0%	40.0%	0.0%	24.3%
75% Met	34.5%	0.0%	40.0%	100.0%	37.8%
50% Met	24.1%	0.0%	0.0%	0.0%	18.9%
25% Met	3.4%	0.0%	0.0%	0.0%	2.7%
0% Met	17.2%	0.0%	20.0%	0.0%	16.2%

### D. Youth summer camp

100% Met	50.0%	100.0%	33.3%	100.0%	52.2%
75% Met	27.8%	0.0%	50.0%	0.0%	28.3%
50% Met	16.7%	0.0%	0.0%	0.0%	13.0%
0% Met	5.6%	0.0%	16.7%	0.0%	6.5%

## Household Types

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### E. Youth sports

100% Met	48.6%	52.9%	28.6%	100.0%	51.0%
75% Met	40.0%	35.3%	42.9%	0.0%	37.0%
50% Met	11.4%	11.8%	28.6%	0.0%	12.0%

### F. Youth/teen fitness and wellness

100% Met	42.9%	5.6%	40.0%	0.0%	31.6%
75% Met	38.1%	33.3%	30.0%	50.0%	33.3%
50% Met	19.0%	50.0%	30.0%	0.0%	28.1%
25% Met	0.0%	5.6%	0.0%	0.0%	1.8%
0% Met	0.0%	5.6%	0.0%	50.0%	5.3%

## Household Types

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### G. Adult fitness and wellness

100% Met	19.6%	38.5%	40.0%	39.5%	35.8%
75% Met	41.3%	26.9%	24.0%	42.1%	32.1%
50% Met	17.4%	30.8%	24.0%	15.8%	21.1%
25% Met	17.4%	0.0%	2.7%	0.0%	5.3%
0% Met	4.3%	3.8%	9.3%	2.6%	5.8%

### H. Water fitness programs

100% Met	27.3%	40.0%	52.8%	39.1%	43.1%
75% Met	45.5%	30.0%	17.0%	39.1%	29.4%
50% Met	4.5%	30.0%	11.3%	13.0%	11.9%
25% Met	4.5%	0.0%	1.9%	4.3%	2.8%
0% Met	18.2%	0.0%	17.0%	4.3%	12.8%

## Household Types

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### I. Martial arts or self defense

100% Met	25.0%	22.2%	27.3%	0.0%	24.2%
75% Met	58.3%	11.1%	18.2%	0.0%	30.3%
50% Met	0.0%	66.7%	45.5%	0.0%	33.3%
25% Met	16.7%	0.0%	9.1%	100.0%	12.1%

### J. Youth art, dance, performing arts

100% Met	45.5%	0.0%	14.3%	25.0%	33.3%
75% Met	18.2%	33.3%	57.1%	50.0%	30.6%
50% Met	22.7%	33.3%	28.6%	25.0%	25.0%
25% Met	4.5%	33.3%	0.0%	0.0%	5.6%
0% Met	9.1%	0.0%	0.0%	0.0%	5.6%

## Household Types

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### K. Teen dance

100% Met	20.0%	0.0%	0.0%	0.0%	26.3%
75% Met	0.0%	0.0%	50.0%	0.0%	15.8%
50% Met	40.0%	50.0%	33.3%	0.0%	31.6%
25% Met	0.0%	50.0%	0.0%	0.0%	10.5%
0% Met	40.0%	0.0%	16.7%	0.0%	15.8%

### L. Adult art, dance, performing arts

100% Met	18.2%	20.0%	25.9%	42.9%	26.0%
75% Met	45.5%	40.0%	25.9%	28.6%	32.0%
50% Met	36.4%	40.0%	22.2%	14.3%	26.0%
25% Met	0.0%	0.0%	11.1%	14.3%	8.0%
0% Met	0.0%	0.0%	14.8%	0.0%	8.0%

## Household Types

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### M. Adult sports

100% Met	9.1%	21.1%	26.2%	66.7%	25.6%
75% Met	81.8%	47.4%	33.3%	33.3%	46.7%
50% Met	4.5%	31.6%	21.4%	0.0%	17.8%
25% Met	0.0%	0.0%	11.9%	0.0%	5.6%
0% Met	4.5%	0.0%	7.1%	0.0%	4.4%

### N. Adaptive (special populations) programs

100% Met	100.0%	0.0%	0.0%	33.3%	33.3%
75% Met	0.0%	0.0%	18.2%	33.3%	14.3%
50% Met	0.0%	100.0%	27.3%	0.0%	19.0%
25% Met	0.0%	0.0%	27.3%	33.3%	19.0%
0% Met	0.0%	0.0%	27.3%	0.0%	14.3%



## Household Types

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### O. Trips (day trips and extended trips)

100% Met	18.2%	16.7%	17.4%	15.4%	16.7%
75% Met	54.5%	33.3%	39.1%	46.2%	43.9%
50% Met	9.1%	50.0%	21.7%	26.9%	24.2%
25% Met	18.2%	0.0%	13.0%	11.5%	12.1%
0% Met	0.0%	0.0%	8.7%	0.0%	3.0%

### P. Large special events

100% Met	25.0%	23.5%	35.5%	60.0%	37.4%
75% Met	54.2%	41.2%	38.7%	26.7%	39.6%
50% Met	16.7%	23.5%	12.9%	0.0%	13.2%
25% Met	4.2%	0.0%	12.9%	13.3%	7.7%
0% Met	0.0%	11.8%	0.0%	0.0%	2.2%

## Household Types

**Q21. If YES, please rate ALL the following parks and recreation PROGRAMS of this type in the Tinley Park-Park District on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.(Without "Don't Know")**

N=362

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### Q. Outdoor recreation activities

100% Met	39.1%	22.7%	23.4%	47.1%	33.8%
75% Met	45.7%	54.5%	38.3%	35.3%	41.9%
50% Met	15.2%	22.7%	19.1%	5.9%	16.2%
25% Met	0.0%	0.0%	12.8%	11.8%	5.9%
0% Met	0.0%	0.0%	6.4%	0.0%	2.2%

### R. Other

100% Met	0.0%	0.0%	0.0%	50.0%	10.0%
25% Met	0.0%	0.0%	25.0%	0.0%	10.0%
0% Met	100.0%	0.0%	75.0%	50.0%	80.0%

## Household Types

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q22. Most Important

Youth Learn to Swim	10.8%	1.4%	0.6%	1.4%	3.2%
Pre-school programs	18.0%	5.8%	0.0%	1.4%	5.2%
Child care programs	2.7%	0.0%	0.0%	0.0%	0.6%
Youth summer camp	1.8%	2.9%	0.6%	0.7%	1.2%
Youth sports	15.3%	10.1%	0.0%	0.7%	5.0%
Youth/teen fitness and wellness	0.0%	7.2%	0.0%	0.0%	1.0%
Adult fitness and wellness	5.4%	17.4%	38.0%	22.5%	23.3%
Water fitness programs	0.0%	2.9%	5.3%	7.7%	4.4%
Martial arts or self defense	0.0%	2.9%	1.2%	0.0%	0.8%
Youth art, dance, performing arts	6.3%	0.0%	0.0%	0.0%	1.4%
Adult art, dance, performing arts	0.0%	0.0%	4.1%	0.7%	1.6%
Adult sports	0.0%	2.9%	5.3%	1.4%	3.4%

## Household Types

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Adaptive (special populations) programs	2.7%	0.0%	1.8%	0.0%	1.2%
Trips (day trips and extended trips)	1.8%	0.0%	2.9%	5.6%	3.0%
Large special events	1.8%	4.3%	0.6%	2.8%	2.0%
Outdoor recreation activities	8.1%	1.4%	1.8%	2.1%	3.2%
Other	2.7%	0.0%	1.8%	0.7%	1.4%
None chosen	22.5%	40.6%	36.3%	52.1%	38.0%

### **Q22. Most Important (Cont.)**

## Household Types

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498

	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q22. 2nd Important

Youth Learn to Swim	11.7%	0.0%	0.0%	0.0%	2.6%
Pre-school programs	6.3%	0.0%	1.2%	0.7%	2.0%
Child care programs	6.3%	0.0%	0.0%	1.4%	1.8%
Youth summer camp	10.8%	0.0%	0.0%	0.0%	2.4%
Youth sports	6.3%	10.1%	0.0%	1.4%	3.2%
Youth/teen fitness and wellness	3.6%	1.4%	0.0%	0.7%	2.0%
Adult fitness and wellness	1.8%	7.2%	11.1%	9.2%	7.8%
Water fitness programs	0.0%	4.3%	14.6%	8.5%	8.2%
Martial arts or self defense	1.8%	1.4%	0.0%	0.0%	0.6%
Youth art, dance, performing arts	0.0%	1.4%	0.0%	0.0%	0.2%
Teen dance	1.8%	1.4%	0.0%	0.0%	0.6%
Adult art, dance, performing arts	1.8%	4.3%	4.1%	2.1%	3.0%

## Household Types

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>Q22. 2nd Important (Cont.)</u>					
Adult sports	4.5%	4.3%	9.9%	2.1%	5.6%
Trips (day trips and extended trips)	0.0%	0.0%	1.2%	6.3%	2.2%
Large special events	4.5%	0.0%	5.3%	2.8%	3.6%
Outdoor recreation activities	3.6%	14.5%	7.6%	1.4%	5.8%
Other	1.8%	0.0%	0.0%	0.0%	0.4%
None chosen	33.3%	49.3%	45.0%	63.4%	47.8%

## Household Types

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q22. 3rd Important

Youth Learn to Swim	8.1%	4.3%	0.0%	0.0%	2.4%
Pre-school programs	3.6%	0.0%	0.6%	0.7%	1.2%
Child care programs	5.4%	0.0%	1.2%	0.0%	1.6%
Youth summer camp	0.9%	0.0%	0.0%	0.7%	0.4%
Youth sports	12.6%	0.0%	0.6%	0.7%	3.2%
Youth/teen fitness and wellness	5.4%	5.8%	0.6%	1.4%	2.6%
Adult fitness and wellness	9.0%	5.8%	1.8%	2.8%	4.2%
Water fitness programs	4.5%	0.0%	4.1%	0.0%	2.4%
Martial arts or self defense	0.9%	1.4%	2.3%	0.7%	1.4%
Youth art, dance, performing arts	2.7%	0.0%	0.0%	0.0%	0.6%
Teen dance	0.0%	0.0%	0.0%	0.0%	0.8%
Adult art, dance, performing arts	0.9%	0.0%	2.3%	1.4%	1.4%

## Household Types

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>Q22. 3rd Important (Cont.)</u>					
Adult sports	0.0%	5.8%	8.2%	0.7%	3.8%
Adaptive (special populations) programs	1.8%	1.4%	3.5%	0.7%	2.0%
Trips (day trips and extended trips)	0.0%	2.9%	4.1%	7.0%	3.8%
Large special events	2.7%	7.2%	4.7%	2.8%	4.0%
Outdoor recreation activities	0.9%	7.2%	8.8%	5.6%	5.8%
Other	0.0%	0.0%	0.6%	0.0%	0.2%
None chosen	40.5%	58.0%	56.7%	74.6%	58.0%



## Household Types

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<u>Q22. 4th Important</u>					
Youth Learn to Swim	4.5%	0.0%	1.8%	0.0%	1.6%
Pre-school programs	3.6%	0.0%	0.6%	0.0%	1.0%
Child care programs	3.6%	0.0%	0.6%	0.0%	1.0%
Youth summer camp	2.7%	0.0%	0.6%	0.0%	0.8%
Youth sports	0.9%	0.0%	1.2%	0.0%	1.4%
Youth/teen fitness and wellness	2.7%	1.4%	0.0%	0.0%	0.8%
Adult fitness and wellness	6.3%	8.7%	1.8%	0.7%	3.4%
Water fitness programs	2.7%	1.4%	1.8%	1.4%	1.8%
Martial arts or self defense	0.0%	1.4%	1.8%	0.0%	0.8%
Youth art, dance, performing arts	2.7%	0.0%	0.0%	0.0%	0.6%
Adult art, dance, performing arts	1.8%	0.0%	0.6%	1.4%	1.0%
Adult sports	1.8%	4.3%	0.6%	2.1%	1.8%

## Household Types

### **Q22. Which FOUR of the programs from the list in Question #21 are most important to your household?**

N=498

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10- 19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q22. 4th Important (Cont.)

Adaptive (special populations) programs	0.0%	0.0%	0.0%	0.7%	0.2%
Trips (day trips and extended trips)	0.9%	4.3%	1.8%	5.6%	3.0%
Large special events	4.5%	2.9%	2.3%	1.4%	2.6%
Outdoor recreation activities	5.4%	4.3%	12.3%	2.8%	6.8%
Other	0.0%	0.0%	0.0%	0.7%	0.2%
None chosen	55.9%	71.0%	72.5%	83.1%	71.1%

## Household Types

### **Q22. The sum of the FOUR programs most important to your household**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
<b><u>Q22. Most Important</u></b>					
Youth Learn to Swim	35.1%	5.8%	2.3%	1.4%	9.8%
Pre-school programs	31.5%	5.8%	2.3%	2.8%	9.4%
Child care programs	18.0%	0.0%	1.8%	1.4%	5.0%
Youth summer camp	16.2%	2.9%	1.2%	1.4%	4.8%
Youth sports	35.1%	20.3%	1.8%	2.8%	12.9%
Youth/teen fitness and wellness	11.7%	15.9%	0.6%	2.1%	6.4%
Adult fitness and wellness	22.5%	39.1%	52.6%	35.2%	38.8%
Water fitness programs	7.2%	8.7%	25.7%	17.6%	16.9%
Martial arts or self defense	2.7%	7.2%	5.3%	0.7%	3.6%
Youth art, dance, performing arts	11.7%	1.4%	0.0%	0.0%	2.8%
Teen dance	1.8%	1.4%	0.0%	0.0%	1.4%
Adult art, dance, performing arts	4.5%	4.3%	11.1%	5.6%	7.0%

## Household Types

### **Q22. The sum of the FOUR programs most important to your household**

N=498

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10- 19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q22. Most Important (Cont.)

Adult sports	6.3%	17.4%	24.0%	6.3%	14.7%
Adaptive (special populations) programs	4.5%	1.4%	5.3%	1.4%	3.4%
Trips (day trips and extended trips)	2.7%	7.2%	9.9%	24.6%	12.0%
Large special events	13.5%	14.5%	12.9%	9.9%	12.2%
Outdoor recreation activities	18.0%	27.5%	30.4%	12.0%	21.7%
Other	4.5%	0.0%	2.3%	1.4%	2.2%

## Household Types

**Q23. For every dollar (\$1.00) of property taxes paid by local residents, approximately four (4) cents goes to fund all of the parks, sports and recreation facilities, and program services provided by the Tinley Park-Park District. Based upon the tax rate information above, how would you rate the value of the services you receive from the Tinley Park-Park District? (without don't know)**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Exceptional value	29.6%	31.9%	38.7%	33.6%	34.7%
Above average value	47.2%	30.4%	32.1%	39.1%	36.8%
Average value	21.3%	29.0%	26.8%	21.9%	24.5%
Below average Value	1.9%	4.3%	1.8%	3.9%	2.7%
Very poor value	0.0%	4.3%	0.6%	1.6%	1.3%

## Household Types

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

N=498

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### A. Upgrade existing neighborhood parks (playgrounds, shelters, etc.)

Very Important	47.2%	34.4%	42.2%	28.2%	37.9%
Somewhat Important	34.9%	37.7%	36.6%	38.2%	36.4%
Not Sure	12.3%	21.3%	13.7%	17.6%	15.5%
Not Important	5.7%	6.6%	7.5%	16.0%	10.1%

### B. Upgrade existing sports fields (soccer, baseball, softball, etc.)

Very Important	24.8%	31.3%	17.9%	12.2%	20.6%
Somewhat Important	43.8%	44.8%	39.7%	30.9%	38.8%
Not Sure	21.9%	9.0%	30.8%	27.6%	24.3%
Not Important	9.5%	14.9%	11.5%	29.3%	16.2%

### C. Upgrade the existing Vogt Visual Arts Center

Very Important	7.4%	7.2%	10.1%	8.8%	8.6%
Somewhat Important	18.5%	11.6%	25.2%	21.6%	20.4%
Not Sure	45.4%	43.5%	42.8%	35.2%	41.2%
Not Important	28.7%	37.7%	22.0%	34.4%	29.8%

## Household Types

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### D. Upgrade the existing White Water Canyon Water Park

Very Important	23.4%	31.9%	21.4%	16.3%	22.7%
Somewhat Important	38.3%	24.6%	39.6%	28.5%	33.9%
Not Sure	25.2%	18.8%	26.4%	25.2%	24.4%
Not Important	13.1%	24.6%	12.6%	30.1%	19.0%

### E. Upgrade the existing Tony Bettenhausen Recreation Center

Very Important	13.1%	16.2%	18.4%	21.4%	17.5%
Somewhat Important	26.2%	39.7%	36.1%	28.6%	31.9%
Not Sure	40.2%	16.2%	27.2%	27.0%	28.4%
Not Important	20.6%	27.9%	18.4%	23.0%	22.2%

### F. Upgrade existing community parks (i.e. Community Park)

Very Important	33.6%	27.9%	29.4%	17.7%	26.8%
Somewhat Important	35.5%	41.2%	46.0%	36.3%	40.0%
Not Sure	25.2%	23.5%	17.8%	29.8%	23.3%
Not Important	5.6%	7.4%	6.7%	16.1%	9.9%

## Household Types

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

N=498

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### G. Upgrade batting cages/miniature golf course

Very Important	13.1%	29.4%	14.6%	8.8%	15.6%
Somewhat Important	39.3%	25.0%	38.6%	30.4%	34.1%
Not Sure	36.4%	23.5%	32.3%	31.2%	31.5%
Not Important	11.2%	22.1%	14.6%	29.6%	18.8%

### H. Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)

Very Important	29.9%	27.9%	9.0%	4.1%	16.2%
Somewhat Important	22.4%	22.1%	25.0%	16.4%	21.4%
Not Sure	29.9%	20.6%	38.5%	32.8%	32.1%
Not Important	17.8%	29.4%	27.6%	46.7%	30.3%

### I. Develop a 3rd water slide at the White Water Canyon Water Park

Very Important	18.5%	30.4%	20.1%	12.1%	19.8%
Somewhat Important	30.6%	18.8%	30.2%	19.4%	25.4%
Not Sure	25.9%	23.2%	26.4%	28.2%	26.2%
Not Important	25.0%	27.5%	23.3%	40.3%	28.6%



## Household Types

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

N=498

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### J. Build a new indoor youth sports complex (baseball, soccer, etc.)

Very Important	34.9%	27.3%	8.2%	4.1%	17.0%
Somewhat Important	22.9%	24.2%	26.6%	11.5%	21.1%
Not Sure	28.4%	21.2%	39.2%	37.7%	33.5%
Not Important	13.8%	27.3%	25.9%	46.7%	28.5%

### K. Build new indoor gymnasiums

Very Important	17.0%	19.1%	3.9%	4.1%	9.3%
Somewhat Important	25.5%	23.5%	26.6%	14.0%	22.2%
Not Sure	37.7%	29.4%	39.0%	36.4%	36.3%
Not Important	19.8%	27.9%	30.5%	45.5%	32.2%

### L. Develop additional walking and biking trails/connect trails

Very Important	40.6%	53.6%	62.4%	40.0%	49.5%
Somewhat Important	29.2%	30.4%	26.7%	26.2%	27.6%
Not Sure	16.0%	10.1%	7.3%	16.2%	12.0%
Not Important	14.2%	5.8%	3.6%	17.7%	10.9%

## Household Types

**Q24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.(Without "Don't Know")**

N=498

Households With and Without Children				Total
Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

### M. Build permanent seating for outdoor band shell

Very Important	10.7%	12.1%	11.9%	10.5%	11.1%
Somewhat Important	17.5%	28.8%	36.9%	26.6%	28.4%
Not Sure	38.8%	36.4%	28.1%	28.2%	31.4%
Not Important	33.0%	22.7%	23.1%	34.7%	29.0%

### N. Build a new outdoor Spray 'N Play area

Very Important	22.4%	4.4%	7.5%	5.8%	10.0%
Somewhat Important	19.6%	25.0%	19.4%	15.7%	19.3%
Not Sure	22.4%	22.1%	36.3%	34.7%	30.2%
Not Important	35.5%	48.5%	36.9%	43.8%	40.6%

## Household Types

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	21.6%	14.5%	16.4%	9.9%	15.3%
Upgrade existing sports fields (soccer, baseball, softball, etc.)	4.5%	7.2%	0.6%	2.8%	3.0%
Upgrade the existing Vogt Visual Arts Center	4.5%	0.0%	0.6%	3.5%	2.2%
Upgrade the existing White Water Canyon Water Park	4.5%	1.4%	3.5%	4.2%	3.6%
Upgrade the existing Tony Bettenhausen Recreation Center	0.9%	2.9%	4.1%	7.7%	4.2%
Upgrade existing community parks (i.e. Community Park)	5.4%	8.7%	0.6%	1.4%	3.0%
Upgrade batting cages/miniature golf course	1.8%	2.9%	2.3%	2.1%	2.2%

## Household Types

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	1.8%	8.7%	1.2%	1.4%	2.4%
Develop a 3rd water slide at the White Water Canyon Water Park	2.7%	0.0%	2.3%	1.4%	1.8%
Build a new indoor youth sports complex (baseball, soccer, etc.)	16.2%	13.0%	2.3%	2.1%	7.6%
Build new indoor gymnasiums	0.9%	1.4%	0.0%	0.0%	0.4%
Develop additional walking and biking trails/connect trails	18.0%	21.7%	35.1%	22.5%	25.7%
Build permanent seating for outdoor band shell	0.0%	0.0%	0.6%	2.1%	0.8%
Build a new outdoor Spray 'N Play area	6.3%	1.4%	0.6%	0.0%	1.8%
None chosen	10.8%	15.9%	29.8%	38.7%	25.9%

## Household Types

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	14.4%	4.3%	11.7%	9.2%	10.4%
Upgrade existing sports fields (soccer, baseball, softball, etc. )	8.1%	14.5%	2.9%	4.2%	6.0%
Upgrade the existing Vogt Visual Arts Center	0.0%	1.4%	4.1%	0.0%	1.6%
Upgrade the existing White Water Canyon Water Park	6.3%	4.3%	2.9%	2.8%	3.8%
Upgrade the existing Tony Bettenhausen Recreation Center	3.6%	4.3%	5.8%	3.5%	4.4%
Upgrade existing community parks (i.e. Community Park)	12.6%	4.3%	6.4%	7.0%	7.6%
Upgrade batting cages/miniature golf course	5.4%	7.2%	2.9%	2.8%	4.0%

## Household Types

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	9.9%	0.0%	0.6%	0.7%	3.4%
Develop a 3rd water slide at the White Water Canyon Water Park	1.8%	5.8%	0.6%	4.2%	2.6%
Build a new indoor youth sports complex (baseball, soccer, etc.)	9.9%	4.3%	0.6%	0.0%	3.0%
Build new indoor gymnasiums	0.0%	4.3%	1.2%	0.0%	1.0%
Develop additional walking and biking trails/connect trails	4.5%	20.3%	14.0%	9.2%	11.2%
Build permanent seating for outdoor band shell	4.5%	4.3%	4.1%	7.7%	5.2%
Build a new outdoor Spray 'N Play area	4.5%	0.0%	1.2%	0.7%	1.8%
None chosen	14.4%	20.3%	40.9%	47.9%	33.7%

## Household Types

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	9.9%	5.8%	6.4%	7.7%	7.4%
Upgrade existing sports fields (soccer, baseball, softball, etc.)	13.5%	7.2%	2.3%	2.1%	5.4%
Upgrade the existing Vogt Visual Arts Center	2.7%	1.4%	0.6%	2.1%	1.6%
Upgrade the existing White Water Canyon Water Park	6.3%	5.8%	2.9%	2.8%	4.2%
Upgrade the existing Tony Bettenhausen Recreation Center	0.9%	5.8%	8.8%	2.1%	4.6%
Upgrade existing community parks (i.e. Community Park)	2.7%	10.1%	9.4%	7.0%	7.2%
Upgrade batting cages/miniature golf course	4.5%	4.3%	5.3%	1.4%	3.8%

## Household Types

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	6.3%	7.2%	1.2%	1.4%	3.2%
Develop a 3rd water slide at the White Water Canyon Water Park	9.0%	5.8%	4.7%	0.7%	5.4%
Build a new indoor youth sports complex (baseball, soccer, etc.)	2.7%	0.0%	1.8%	1.4%	1.6%
Build new indoor gymnasiums	6.3%	1.4%	1.8%	2.8%	3.0%
Develop additional walking and biking trails/connect trails	12.6%	13.0%	6.4%	5.6%	8.4%
Build permanent seating for outdoor band shell	1.8%	1.4%	2.3%	1.4%	1.8%
Build a new outdoor Spray 'N Play area	1.8%	1.4%	2.3%	2.8%	2.2%
None chosen	18.9%	29.0%	43.9%	58.5%	40.0%



## Household Types

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

N=498

	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

#### Q25. 4th willing to fund

Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	6.3%	7.2%	2.9%	2.1%	4.0%
Upgrade existing sports fields (soccer, baseball, softball, etc. )	10.8%	10.1%	2.9%	1.4%	6.0%
Upgrade the existing Vogt Visual Arts Center	0.9%	1.4%	1.2%	4.2%	2.0%
Upgrade the existing White Water Canyon Water Park	4.5%	4.3%	2.3%	1.4%	2.8%
Upgrade the existing Tony Bettenhausen Recreation Center	0.9%	0.0%	1.8%	4.2%	2.0%
Upgrade existing community parks (i.e. Community Park)	11.7%	4.3%	14.6%	2.8%	9.0%
Upgrade batting cages/miniature golf course	6.3%	5.8%	1.2%	2.8%	3.4%

## Household Types

### **Q25. Which FOUR actions from the list in Question #24 would you be most willing to fund with your tax dollars?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	0.9%	1.4%	2.9%	0.7%	1.6%
Develop a 3rd water slide at the White Water Canyon Water Park	1.8%	4.3%	1.8%	2.1%	2.2%
Build a new indoor youth sports complex (baseball, soccer, etc.)	4.5%	11.6%	1.8%	1.4%	3.6%
Build new indoor gymnasiums	0.9%	0.0%	1.8%	2.8%	1.6%
Develop additional walking and biking trails/connect trails	9.0%	5.8%	5.3%	7.0%	6.6%
Build permanent seating for outdoor band shell	0.9%	1.4%	2.9%	2.8%	2.2%
Build a new outdoor Spray 'N Play area	8.1%	5.8%	1.2%	0.7%	3.2%
None chosen	32.4%	36.2%	55.6%	63.4%	49.6%

## Household Types

### Q25. The sum of the FOUR actions most willing to fund with your tax dollars

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	52.3%	31.9%	37.4%	28.9%	37.1%
Upgrade existing sports fields (soccer, baseball, softball, etc. )	36.9%	39.1%	8.8%	10.6%	20.5%
Upgrade the existing Vogt Visual Arts Center	8.1%	4.3%	6.4%	9.9%	7.4%
Upgrade the existing White Water Canyon Water Park	21.6%	15.9%	11.7%	11.3%	14.5%
Upgrade the existing Tony Bettenhausen Recreation Center	6.3%	13.0%	20.5%	17.6%	15.3%
Upgrade existing community parks (i.e. Community Park)	32.4%	27.5%	31.0%	18.3%	26.9%
Upgrade batting cages/miniature golf course	18.0%	20.3%	11.7%	9.2%	13.5%

## Household Types

### Q25. The sum of the FOUR actions most willing to fund with your tax dollars

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	18.9%	17.4%	5.8%	4.2%	10.6%
Develop a 3rd water slide at the White Water Canyon Water Park	15.3%	15.9%	9.4%	8.5%	12.0%
Build a new indoor youth sports complex (baseball, soccer, etc.)	33.3%	29.0%	6.4%	4.9%	15.9%
Build new indoor gymnasiums	8.1%	7.2%	4.7%	5.6%	6.0%
Develop additional walking and biking trails/connect trails	44.1%	60.9%	60.8%	44.4%	52.0%
Build permanent seating for outdoor band shell	7.2%	7.2%	9.9%	14.1%	10.0%
Build a new outdoor Spray 'N Play area	20.7%	8.7%	5.3%	4.2%	9.0%

## Household Types

**Q26. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the overall value your household receives from the Tinley Park-Park District. (without don't know)**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

Q26. Rate your satisfaction the overall value your household receives

Very Satisfied	50.9%	37.3%	42.2%	46.8%	45.4%
Somewhat Satisfied	38.7%	31.3%	43.5%	32.5%	37.2%
Neutral	4.7%	16.4%	11.8%	14.3%	11.4%
Somewhat Dissatisfied	4.7%	14.9%	0.6%	4.8%	4.7%
Very Dissatisfied	0.9%	0.0%	1.9%	1.6%	1.3%

## **Q27. What is your age?**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	

Q27. What is your age?

Under 35	32.4%	11.6%	22.2%	2.8%	17.3%
35 to 44	41.4%	17.4%	9.9%	0.0%	15.9%
45 to 54	21.6%	63.8%	32.2%	0.7%	24.9%
55 to 64	2.7%	7.2%	26.9%	41.5%	22.7%
65+	1.8%	0.0%	8.8%	54.9%	19.3%

**Q28. Your gender:**

N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Male	36.9%	36.2%	49.1%	48.6%	44.8%
Female	63.1%	63.8%	50.9%	51.4%	55.2%

**Q28. Your gender:**

**Q29. Do you live within the Tinley Park-Park District boundaries? (excluding not provided)**

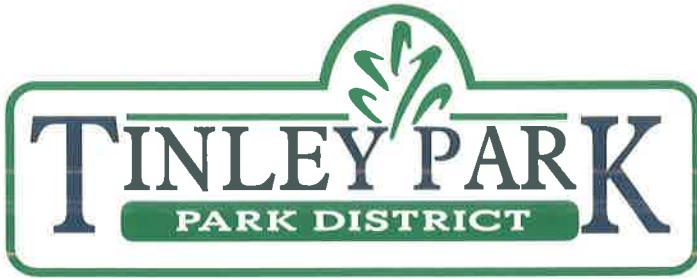
N=498	Households With and Without Children				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and No Children	Households with Adults Ages 55+ and No Children	
Yes	91.9%	98.6%	99.4%	97.2%	97.0%
No	5.4%	1.4%	0.0%	2.1%	2.0%
Not sure	2.7%	0.0%	0.6%	0.7%	1.0%

**Q29. Do you live within the Tinley Park-Park District boundaries?**

## **Section 9**

### ***Survey Instrument***

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*A Few Minutes of Your Time Will Help Make the Tinley Park-Park District a  
Better Place to Live, Work and Play!*

Dear Tinley Park-Park District Resident:

***Your response to the enclosed survey is extremely important...***

The Tinley Park-Park District is conducting a Community Attitude and Interest Survey to establish priorities for the future improvement of parks and recreation facilities, programs and services within the community. Your household was one of a limited number selected at random to receive this survey, therefore, it is very important that you participate.

***The survey will take approximately 10 minutes to complete...***

We realize that this survey will take approximately 10 minutes to complete, but each question is important. The time you invest in completing this survey will aid the Tinley Park-Park District in taking a resident-driven approach to making decisions that will enrich the future of our community and positively affect the lives of its residents.

***Please complete and return your survey within the next two weeks...***

We have selected Leisure Vision/ETC Institute, an independent consulting company, as our partner to administer this survey. They will compile the data received and present the results to the Park District. **Your responses will remain confidential.** Please return your completed survey in the enclosed postage-paid envelope addressed to ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061. If you would like to take the survey over the web the address is [tinleyparkparkdistrictsurvey.org](http://tinleyparkparkdistrictsurvey.org).

If you have any questions, please feel free to contact John Curran in the Tinley Park-Park District at 708-342-4200. The Community Attitude and Interest Survey is a tool that will benefit all residents. Please take this opportunity to let your voice be heard!

Sincerely,

A handwritten signature in black ink, appearing to read "John Curran".

John Curran  
Director of Parks and Recreation



# Tinley Park-Park District Citizen Survey

Your input is an important part of the Tinley Park-Park District's ongoing effort to provide quality services that the citizens of the Tinley Park-Park District need and value. **This survey will only take 10-15 minutes to complete.** When you are finished, please return your survey in the enclosed postage-paid, return-reply envelope. Thank you for your valuable input!

**1. Counting yourself, how many people in your household are?**

Under age 5 _____	Ages 20-24 _____	Ages 55-64 _____
Ages 5-9 _____	Ages 25-34 _____	Ages 65-74 _____
Ages 10-14 _____	Ages 35-44 _____	Ages 75+ _____
Ages 15-19 _____	Ages 45-54 _____	

**2. Have you or members of your household visited any of the Tinley Park-Park District parks or facilities during the past year?**

\_\_\_\_(1) Yes [Please answer Question #3]      \_\_\_\_ (2) No [Please go to Question #5]

**3. From the following list, please check ALL the OUTDOOR facilities you or members of your household have used or visited in Tinley Park-Park District parks over the past 12 months.**

____(01) Adult baseball/softball fields	____(12) Miniature golf course
____(02) Youth baseball fields	____(13) Ice-rink
____(03) Youth softball fields	____(14) Water park
____(04) Youth soccer fields	____(15) Picnic areas/shelter
____(05) Youth football fields	____(16) Playgrounds
____(06) Walking and biking trails	____(17) Wooded preserves
____(07) Board walk through wetlands	____(18) Tennis courts
____(08) Basketball courts	____(19) Gazebo
____(09) Sand volleyball courts	____(20) Skateboard park
____(10) Fishing pier	____(21) Outdoor bandshell
____(11) Batting cages	____(22) Other: _____

**4. Overall how would you rate the physical condition of ALL the parks, trails and outdoor recreation facilities in Tinley Park-Park District parks you have visited?**

____ (1) Excellent	____ (3) Fair
____ (2) Good	____ (4) Poor

**5. Please indicate how often you and members of your household have used each of the following major parks, recreation and sports facilities operated by the Tinley Park-Park District during the past 12 months by circling the appropriate number to the right of each facility.**

*Number of times your household used these facilities during the past 12 months:*

	<u>Never</u>	<u>1-9 times</u>	<u>10-24 times</u>	<u>25-49 times</u>	<u>50+ times</u>
(A) Tony Bettenhausen Recreation Center.....	1	2	3	4	5
(B) Tinley Fitness Center .....	1	2	3	4	5
(C) Outdoor Fitness Zone.....	1	2	3	4	5
(D) Community Park.....	1	2	3	4	5
(E) Tinley Junction Miniature Golf and Batting Cages.....	1	2	3	4	5
(F) Freedom Park Sports Complex .....	1	2	3	4	5
(G) Extreme Skate Park .....	1	2	3	4	5
(H) Vogt Visual Arts Center .....	1	2	3	4	5
(I) Landmark Historical Museum .....	1	2	3	4	5

6. **Park District Programs.** Over the past 12 months have you or any members of your household participated in any programs offered by the Tinley Park-Park District?

\_\_\_\_ (1) Yes

\_\_\_\_ (2) No [Please skip to Question #9]

7. Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Tinley Park-Park District.

<b><u>How satisfied are you with:</u></b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
(A) Times programs are offered .....	5	4	3	2	1	9
(B) Location of programs .....	5	4	3	2	1	9
(C) Quality of instructors.....	5	4	3	2	1	9
(D) Fees charged for value received .....	5	4	3	2	1	9
(E) Quality of the facility where program is offered..	5	4	3	2	1	9
(F) Ease of use for mail-in/fax registration .....	5	4	3	2	1	9
(G) Availability of information about Park District programs and services on website .....	5	4	3	2	1	9
(H) Ease of navigation through the website .....	5	4	3	2	1	9
(I) Ease of online registration process.....	5	4	3	2	1	9
(J) Quality of customer service for registration .....	5	4	3	2	1	9

8. Overall, how would you rate the quality of the programs that you and members of your household participated in?

\_\_\_\_ (1) Excellent

\_\_\_\_ (3) Fair

\_\_\_\_ (2) Good

\_\_\_\_ (4) Poor

9. **Parks and Playgrounds.** Please use a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following neighborhood park and playground services provided by the Tinley Park-Park District. **NOTE: If you have not used Parks and Playgrounds in the past 12 months, please skip to Question #11.**

<b><u>How satisfied are you with:</u></b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
(A) Mowing and trimming in parks.....	5	4	3	2	1	9
(B) Overall quality of playground equipment .....	5	4	3	2	1	9
(C) Adequacy of park lighting.....	5	4	3	2	1	9
(D) Overall quality of tennis courts .....	5	4	3	2	1	9
(E) Overall quality of picnic areas .....	5	4	3	2	1	9
(F) Overall quality of outdoor restrooms .....	5	4	3	2	1	9
(G) Overall quality of trash pickup in parks.....	5	4	3	2	1	9
(H) Overall quality of basketball courts .....	5	4	3	2	1	9
(I) Overall quality of ball diamonds.....	5	4	3	2	1	9
(J) Overall quality of soccer fields .....	5	4	3	2	1	9
(K) Overall quality of landscaping (shrubs/flowers)....	5	4	3	2	1	9
(L) Overall condition of parks and playgrounds.....	5	4	3	2	1	9

10. Which **THREE** of the neighborhood park and playground services listed above do you think should receive the most attention from Park District leaders over the next TWO years? [Please indicate your 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> choices by writing the letters from Question #9 above in the spaces below or indicate "NONE".]

1<sup>st</sup>.....

2<sup>nd</sup>.....

3<sup>rd</sup>.....

NONE

11. **Bettenhausen Recreation Center.** Please use a scale of 5 to 1, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied,” to rate your satisfaction with the following services provided by the Bettenhausen Recreation Center. **NOTE: If you have not used the Bettenhausen Recreation Center in the past 12 months please skip to Question #13.**

<b><u>How satisfied are you with:</u></b>	Very			Very			Don't
	<u>Satisfied</u>	<u>Satisfied</u>	<u>Neutral</u>	<u>Dissatisfied</u>	<u>Dissatisfied</u>	<u>Know</u>	
(A) Quality of the running track.....	5	4	3	2	1		9
(B) Quality of gymnasium .....	5	4	3	2	1		9
(C) Membership fees for value received.....	5	4	3	2	1		9
(D) Teen Drop in Center .....	5	4	3	2	1		9
(E) Senior Drop in Center .....	5	4	3	2	1		9
(F) Indoor Playground .....	5	4	3	2	1		9
(G) Coffee Room.....	5	4	3	2	1		9
(H) Hours of operation .....	5	4	3	2	1		9
(I) Knowledge of Center staff.....	5	4	3	2	1		9
(J) Courtesy of Center staff.....	5	4	3	2	1		9
(K) Cleanliness of Center .....	5	4	3	2	1		9
(L) Room rentals.....	5	4	3	2	1		9

12. Which **THREE** of the services listed above are most important to you and members of your household's enjoyment of the Bettenhausen Recreation Center? [Please indicate your 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> choices by writing the letters from Question #11 above in the spaces below or circle “None”.]

1<sup>st</sup> :\_\_\_\_ 2<sup>nd</sup> :\_\_\_\_ 3<sup>rd</sup> :\_\_\_\_ NONE

13. **White Water Canyon Water Park.** Please use a scale of 5 to 1, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied,” to rate your satisfaction with the following services provided by the White Water Canyon Water Park. **NOTE: If you have not used the White Water Canyon Water Park in the past 12 months, please skip to Question #15.**

<b><u>How satisfied are you with:</u></b>	Very			Very			Don't
	<u>Satisfied</u>	<u>Satisfied</u>	<u>Neutral</u>	<u>Dissatisfied</u>	<u>Dissatisfied</u>	<u>Know</u>	
(A) Water slides .....	5	4	3	2	1		9
(B) Lazy river .....	5	4	3	2	1		9
(C) Sprayground.....	5	4	3	2	1		9
(D) Playground in water .....	5	4	3	2	1		9
(E) Zero depth wading pool .....	5	4	3	2	1		9
(F) Cleanliness of the bath house .....	5	4	3	2	1		9
(G) Customer service of pool staff.....	5	4	3	2	1		9
(H) Adequate shade on deck areas .....	5	4	3	2	1		9
(I) Quality of food service .....	5	4	3	2	1		9
(J) Level of safety provided by lifeguards .....	5	4	3	2	1		9
(K) Overall quality of Water Park.....	5	4	3	2	1		9

14. Which **THREE** of the services listed above are the most important to you and members of your household's enjoyment of the White Water Canyon Water Park? [Please indicate your 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> choices by writing the letters from Question #13 above in the spaces below or circle “None”.]

1<sup>st</sup> :\_\_\_\_ 2<sup>nd</sup> :\_\_\_\_ 3<sup>rd</sup> :\_\_\_\_ NONE

15. The White Water Canyon Water Park operates as an enterprise fund, with all costs to operate the water park generated through user fees. Additionally all costs for improvements to the water park are funded through user fees. There are sufficient user fee generated funds available to build a 3<sup>rd</sup> water slide at the Water Park. No tax dollars would be used to construct the 3<sup>rd</sup> water slide. Knowing that how supportive are you of developing a 3<sup>rd</sup> water slide at the White Water Canyon Water Park?

☐ (1) Very Supportive                      ☐ (3) Not Sure  
☐ (2) Somewhat Supportive                      ☐ (4) Not Supportive

16. **Tinley Fitness.** Please rate your overall satisfaction with the following major categories of services provided by Tinley Fitness on a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," if you don't use, please indicate "9" for Don't Use. **NOTE: If you have not used Tinley Fitness in the past 12 months please skip to Question #18.**

<b><u>How satisfied are you with:</u></b>	Very <u>Satisfied</u>	<u>Satisfied</u>	<u>Neutral</u>	<u>Dissatisfied</u>	Very <u>Dissatisfied</u>	Don't <u>Use</u>
(A) Quality of cardiovascular equip/fitness area.....	5.....	4.....	3.....	2.....	1.....	9.....
(B) Quality of strength training equipment.....	5.....	4.....	3.....	2.....	1.....	9.....
(C) Quality of exercise room.....	5.....	4.....	3.....	2.....	1.....	9.....
(D) Quality of personal trainers.....	5.....	4.....	3.....	2.....	1.....	9.....
(E) Quality of classes offered.....	5.....	4.....	3.....	2.....	1.....	9.....
(F) Variety of classes offered.....	5.....	4.....	3.....	2.....	1.....	9.....
(G) Membership fees for value received.....	5.....	4.....	3.....	2.....	1.....	9.....
(H) Quality of swimming pool.....	5.....	4.....	3.....	2.....	1.....	9.....
(I) Quality of locker rooms.....	5.....	4.....	3.....	2.....	1.....	9.....
(J) Hours of operation.....	5.....	4.....	3.....	2.....	1.....	9.....
(K) Knowledge of Center staff.....	5.....	4.....	3.....	2.....	1.....	9.....
(L) Courtesy of Center staff.....	5.....	4.....	3.....	2.....	1.....	9.....
(M) Cleanliness of Center.....	5.....	4.....	3.....	2.....	1.....	9.....

17. Which THREE of the services listed above are most important to you and members of your households enjoyment of Tinley Fitness? [Please indicate your 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> choices by writing the letters from Question #16 above in the spaces below or circle "NONE".]

1<sup>st</sup> : \_\_\_\_\_ 2<sup>nd</sup> : \_\_\_\_\_ 3<sup>rd</sup> : \_\_\_\_\_ NONE

18. Please check ALL the ways you learn about Tinley Park-Park District programs and activities.

<input type="checkbox"/> (01) Newspaper	<input type="checkbox"/> (07) Information received from schools
<input type="checkbox"/> (02) Park District Website	<input type="checkbox"/> (08) Park District e-mail bulletins
<input type="checkbox"/> (03) Park District Brochure	<input type="checkbox"/> (09) Conversations with Park District staff
<input type="checkbox"/> (04) Social media (Twitter, Facebook, etc.)	<input type="checkbox"/> (10) Park District sign board/banners
<input type="checkbox"/> (05) Information at Park District facilities	<input type="checkbox"/> (11) Other: _____
<input type="checkbox"/> (06) From friends and neighbors	

**19. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.**

**If YES, please rate ALL the following parks and recreation FACILITIES of this type in the Tinley Park- Park District on a scale of 5 to 1, where 5 means “100% Meets Needs” and 1 means “Does Not Meet Needs” of your household.**

Type of Facility	Do You Have a Need for this Facility?		If YES You Have a Need, How Well Are Your Needs Being Met?				
	Yes	No	100% Met	75% Met	50% Met	25% Met	0% Met
A. Youth soccer fields	Yes	No	5	4	3	2	1
B. Youth baseball and softball fields	Yes	No	5	4	3	2	1
C. Youth football fields	Yes	No	5	4	3	2	1
D. Outdoor tennis courts	Yes	No	5	4	3	2	1
E. Outdoor basketball courts	Yes	No	5	4	3	2	1
F. Outdoor sand volleyball courts	Yes	No	5	4	3	2	1
G. Small neighborhood parks	Yes	No	5	4	3	2	1
H. Large community parks	Yes	No	5	4	3	2	1
I. Playground equipment	Yes	No	5	4	3	2	1
J. Picnic areas/shelters	Yes	No	5	4	3	2	1
K. Skateboarding park	Yes	No	5	4	3	2	1
L. Theater	Yes	No	5	4	3	2	1
M. Walking and biking trails	Yes	No	5	4	3	2	1
N. Outdoor ice-rink	Yes	No	5	4	3	2	1
O. Outdoor swimming pools/water parks	Yes	No	5	4	3	2	1
P. Outdoor water spray parks	Yes	No	5	4	3	2	1
Q. Outdoor fishing areas	Yes	No	5	4	3	2	1
R. Off-leash dog park	Yes	No	5	4	3	2	1
S. Outdoor band shell	Yes	No	5	4	3	2	1
T. Indoor swimming pools/leisure pool	Yes	No	5	4	3	2	1
U. Indoor lap lanes for exercise swimming	Yes	No	5	4	3	2	1
V. Indoor sports complex (baseball, softball, soccer, etc)	Yes	No	5	4	3	2	1
W. Indoor basketball/volleyball courts	Yes	No	5	4	3	2	1
X. Indoor running/walking track	Yes	No	5	4	3	2	1
Y. Indoor fitness and exercise facilities	Yes	No	5	4	3	2	1

**20. Which FOUR of the facilities from the list in Question #19 are ***MOST IMPORTANT*** to your household?** [Using the letters in the left hand column of Question #19 above, please write in the letters below for your 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup>, and 4<sup>th</sup> choices, or circle ‘NONE’.]

1<sup>st</sup>: \_\_\_\_\_ 2<sup>nd</sup>: \_\_\_\_\_ 3<sup>rd</sup>: \_\_\_\_\_ 4<sup>th</sup>: \_\_\_\_\_ NONE

21. Please indicate if **YOU** or any member of your **HOUSEHOLD** has a need for each of the sports and recreation programs listed below by circling the YES or NO next to the recreation program.

If YES, please rate the following recreation PROGRAMS on a scale of 5 to 1, where 5 means “100% Meets Needs” and 1 means “Does Not Meet Needs” of your household.

Type of Program	Do You Have a Need for this Program?		If YES You Have a Need, How Well Are Your Needs Being Met?				
	Yes	No	100% Met	75% Met	50% Met	25% Met	0% Met
A. Youth Learn to Swim	Yes	No	5	4	3	2	1
B. Pre-school programs	Yes	No	5	4	3	2	1
C. Child care programs	Yes	No	5	4	3	2	1
D. Youth summer camp	Yes	No	5	4	3	2	1
E. Youth sports	Yes	No	5	4	3	2	1
F. Youth/teen fitness and wellness	Yes	No	5	4	3	2	1
G. Adult fitness and wellness	Yes	No	5	4	3	2	1
H. Water fitness programs	Yes	No	5	4	3	2	1
I. Martial arts or self defense	Yes	No	5	4	3	2	1
J. Youth art, dance, performing arts	Yes	No	5	4	3	2	1
K. Teen dance	Yes	No	5	4	3	2	1
L. Adult art, dance, performing arts	Yes	No	5	4	3	2	1
M. Adult sports	Yes	No	5	4	3	2	1
N. Adaptive (special populations) programs	Yes	No	5	4	3	2	1
O. Trips (day trips and extended trips)	Yes	No	5	4	3	2	1
P. Large special events	Yes	No	5	4	3	2	1
Q. Outdoor recreation activities	Yes	No	5	4	3	2	1
R. Other: _____	Yes	No	5	4	3	2	1

22. Which **FOUR** of the programs from the list in Question #21 are *most important* to your household? [Using the letters in Question #21 above, please write in the letters below for your 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup>, and 4<sup>th</sup> choices, or circle ‘NONE’.]

1<sup>st</sup>: \_\_\_\_\_ 2<sup>nd</sup>: \_\_\_\_\_ 3<sup>rd</sup>: \_\_\_\_\_ 4<sup>th</sup>: \_\_\_\_\_ NONE

23. For every dollar (\$1.00) of property taxes paid by local residents, approximately four (4) cents goes to fund all of the parks, sports and recreation facilities, and program services provided by the Tinley Park-Park District.

Based upon the tax rate information above, how would you rate the value of the services you receive from the Tinley Park-Park District?

\_\_\_\_\_ (5) Exceptional value                      \_\_\_\_\_ (2) Below average value  
 \_\_\_\_\_ (4) Above average value                \_\_\_\_\_ (1) Very poor value  
 \_\_\_\_\_ (3) Average value

24. The following is a list of actions that the Tinley Park-Park District can take. For each potential action, please indicate how important you believe it would be for the Tinley Park-Park District to take the action by circling the corresponding number to the right of the action.

<u>The Tinley Park-Park District could:</u>	<u>Very Important</u>	<u>Somewhat Important</u>	<u>Not Sure</u>	<u>Not Important</u>
(A) Upgrade existing neighborhood parks (playgrounds, shelters, etc.)	4	3	2	1
(B) Upgrade existing sports fields (soccer, baseball, softball, etc.)	4	3	2	1
(C) Upgrade the existing Vogt Visual Arts Center	4	3	2	1
(D) Upgrade the existing White Water Canyon Water Park	4	3	2	1
(E) Upgrade the existing Tony Bettenhausen Recreation Center	4	3	2	1
(F) Upgrade existing community parks (i.e. Community Park)	4	3	2	1
(G) Upgrade batting cages/miniature golf course	4	3	2	1
(H) Build a new youth outdoor sports complex (soccer, baseball, softball, etc.)	4	3	2	1
(I) Develop a 3 <sup>rd</sup> water slide at the White Water Canyon Water Park	4	3	2	1
(J) Build a new indoor youth sports complex (baseball, soccer, etc.)	4	3	2	1
(K) Build new indoor gymnasiums	4	3	2	1
(L) Develop additional walking and biking trails/connect trails	4	3	2	1
(M) Build permanent seating for outdoor band shell	4	3	2	1
(N) Build a new outdoor Spray 'N Play area	4	3	2	1

25. Which **FOUR** actions from the list in Question #24 would you be most willing to fund with your tax dollars? [Using the letters in Question #24 above, please write in the letters below for your 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup> and 4<sup>th</sup> choices, or circle 'NONE'.]

1<sup>st</sup>: \_\_\_\_\_ 2<sup>nd</sup>: \_\_\_\_\_ 3<sup>rd</sup>: \_\_\_\_\_ 4<sup>th</sup>: \_\_\_\_\_ NONE

26. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the overall value your household receives from the Tinley Park-Park District

____ (5) Very Satisfied	____ (2) Somewhat Dissatisfied
____ (4) Somewhat Satisfied	____ (1) Very Dissatisfied
____ (3) Neutral	____ (9) Don't Know

27. What is your age? \_\_\_\_\_

28. Your gender: \_\_\_\_ (1) Male \_\_\_\_ (2) Female

29. Do you live within the Tinley Park-Park District boundaries?

\_\_\_\_ (1) Yes \_\_\_\_ (2) No \_\_\_\_ (3) Not Sure

**This concludes the survey. Thank you for your time!**

Please Return Your Completed Survey in the Enclosed Postage Paid Envelope Addressed to:  
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your response will remain **completely confidential**.  
The address information on the right will **ONLY** be  
used to help identify areas with special interests